



**Forage**

Inspiring and empowering  
future professionals

# Harshala Shailani

## Power BI Virtual Case Experience

### Certificate of Completion

August 9th, 2023

Over the period of July 2023 to August 2023, Harshala Shailani has completed practical tasks in:

Introduction  
Call Centre Trends  
Customer Retention  
Diversity & Inclusion

**Natalie Vogel |  
Elisabeth Ziller**  
HC Marketing &  
Recruitment Leaders

**Tom Brunskill**  
CEO, Co-Founder of  
Forage