HARSHAY NARAYAN

• AECS Layout, Bengaluru • harshay.tech@gmail.com • +91 - 9852031880 • harshaynarayan.com

PROFESSIONAL SUMMARY

Results-driven Frontend Developer with **3 years of professional experience**, including **2 years specializing in React.js development and 1 year as a QA Tester**. Skilled in building scalable, high-performance web applications using **React, TypeScript, Redux, and modern UI frameworks**. Strong expertise in testing, debugging, and ensuring application quality from prior QA experience.

SKILLS

Programming Languages: JavaScript, Java

Technical Skills: React.js, Next.js, Typescript, Redux Toolkit, TanStack Query, Tailwind CSS, Node.js, Vitest, Git

PROFESSIONAL EXPERIENCE

Deloitte USI, Bengaluru   **Aug 2020 - Aug 2023**

Analyst, Role – Frontend Developer

Projects:

Preference Center   **July 2022 - Aug 2023**

- Translated wireframes and mockups into functional and visually appealing **Preference Center UI using React.js**, enabling **21 million customers** to manage their communication preferences.
- **Integrated the UI with Salesforce backend APIs**, ensuring seamless data synchronization.
- **Collaborated with Salesforce developers and QA teams** to define requirements, develop features, and maintain high software quality.
- **Delivered the project on time using Agile methodologies**, reducing rework, and improving efficiency in the development lifecycle.

Alert Center   **July 2021 - June 2022**

- Developed **Alert Center screens using React.js**, enabling customers to receive **service and marketing alerts** based on their **geographical location**.
- Integrated Alert Center UI with API endpoints exposed by the intermediary system to ensure consistent data flow and location-based alert retrieval on the portal.
- Facilitated **client demos**, achieving great **client satisfaction** and consistent milestone delivery.

Analyst, Role – Salesforce QA

Projects:

US Health Insurance   **Aug 2020 - June 2021**

- Tested **user application flows** in a **Salesforce-based health insurance platform**, ensuring functionality.
- Conducted **client demos and assisted in UAT**, providing feedback to improve system performance.
- Automated manual tasks with Python, reducing manual intervention by **90%**.

PERSONAL PROJECT

Hive:

- Developed **Hive**, a full-stack social media platform with **Next.js, TypeScript, and PostgreSQL**.
- Implemented **real-time chat, notifications, and online user tracking** using **Socket.io and Redis**.
- Integrated **Clerk authentication with webhooks** and built an interactive **post, like, and comment system**.

ACHIEVMENTS AND AWARDS

Deloitte USI

- Spot Award, Outstanding contribution in a major release.   2023
- Spot Award, Facilitated seamless new hire onboarding experiences   2022
- Spot Award, Automated repetitive tasks, eliminating 90% manual intervention.   2021

EDUCATION

SRM Institute of Science and Technology   2017 - 2020

Bachelor in Computers, **CGPA – 8.62**