**Incident handler's journal**

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| **Date:** 27/02/2024 | **Entry: #1** |
| Description | Documenting a cybersecurity incident |
| Tool(s) used | None. |
| The 5 W's | * **Who:**  An organised group of unethical hackers. * **What:** A ransomware security incident * **When:** Tuesday 9:00 a.m. * **Where:** At a health care company. * **Why:** The incident happened because unethical hackers were able to   access the company's systems using a phishing attack. After gaining  access, the attackers launched their ransomware on the company's  systems, encrypting critical files. The attackers' motivation appears to  be financial because the ransom note they left demanded a large sum  of money in exchange for the decryption key. |