Quick Commerce SQL Interview Assignment

This document is designed as a practical SQL and problem-solving assessment for candidates interviewing for analytics or data roles in the quick commerce domain.

Sample Table: orders

order_id	customer_id	order_date	delivery_time (mins)	payment_method	city	order_value	status
101	C001	2025-08-01	32	UPI	Bengaluru	450	Delivered
102	C002	2025-08-01	25	COD	Mumbai	799	Delivered
103	C003	2025-08-02	40	Card	Delhi	1200	Cancelled
104	C001	2025-08-02	22	UPI	Bengaluru	350	Delivered
105	C004	2025-08-03	55	UPI	Hyderabad	999	Delivered
106	C005	2025-08-03	18	Wallet	Bengaluru	200	Delivered
107	C002	2025-08-04	29	COD	Mumbai	650	Delivered
108	C006	2025-08-04	70	Card	Delhi	1450	Delivered
109	C007	2025-08-05	33	UPI	Chennai	550	Delivered
110	C008	2025-08-05	45	UPI	Bengaluru	899	Cancelled

SQL Questions

Basic Level (4 Questions)

- 1. Write a query to fetch all delivered orders.
- 2. Find the total number of orders placed in Bengaluru.
- 3. Get distinct payment methods used by customers.
- 4. Retrieve the average delivery time for all delivered orders.

Intermediate Level (4 Questions)

- 1. Write a query to calculate total revenue generated city-wise (only for delivered orders).
- 2. Find the top 2 customers with the highest total order value.
- 3. Write a query to find the percentage of cancelled orders out of total orders.
- 4. Calculate the average order value grouped by payment method.

Advanced Level (2 Questions)

- 1. Find the repeat customers (customers with more than 1 order) and their total spend.
- 2. Identify the city with the fastest average delivery time and the one with the slowest.

Problem-Solving & Critical Thinking Questions

- 1. **Operational Efficiency:** If delivery time consistently exceeds 45 minutes in a city, what operational problems could this indicate? How would you use the data to suggest improvements?
- 2. **Customer Retention:** Based on cancellation trends, how would you design an analysis to identify customers at high risk of churn?
- 3. **Business Growth:** Suppose management wants to introduce a loyalty program. Using this dataset, what metrics would you track to measure the program's success?
- 4. **Revenue Optimization:** If UPI orders have lower average order value compared to card orders, what hypotheses can you form? How would you test them with data?
- 5. **Critical Thinking Scenario:** Imagine Bengaluru has the highest order volume but also the highest cancellations. As a data lead, what deeper analyses would you run before presenting this insight to leadership?

Instructions for Candidate

- Use **SQL queries** for the technical part.
- Provide written reasoning for the problem-solving questions.
- Be clear in assumptions (e.g., only consider delivered orders for revenue).
- The goal is not just coding but showcasing **analytical thinking**, **domain understanding**, **and storytelling with data**.