✉ support@resumethatworks.com

📱 1-888-463-7563

📍 100 West 33rd Street, New York, NY 10001, United States, Suite 301.

🔲 resumethatworks.com/

🔧 SKILLS

SQL   JavaScript

Management

🎓 EDUCATION

Computer Software Engineering
Hack Reactor
2021 - 2021

Bachelor's degree, Business Administration and Management, General
Fullerton College
2015

Sophia Cheong Cheong
Full Stack Software Engineer

Full-stack Software Engineer | Javascript, React, NodeJS, Express, MySQL, PostgreSQL, MongoDB, GraphQL, AWS, Docker, Git, Webpack, HTML, CSS Experienced with the food industry, customer service, and corporation industry. Skilled with excel program, POS system, budgeting/controlling cost, labor control, adapting to new environment, and efficiency.

💼 WORK EXPERIENCE

Full Stack Engineer
HOMEE, Inc.
10/2021 - Present

Project Manager | Wine and Wags
Personal Projects
03/2021 - 04/2021

Developed a full-stack dating with dogs application upon the client's requirements. - Create dummy database functions into 11 tables to develop the API RESTful methods. - Produced stunning visual elements of web applications by translating UI/UX design wireframes into code. - Constructed a team of 6 engineers to divide and conquer each component and functionality to ensure the efficiency of developing the application.

pickEAT
Personal Projects
03/2021 - 03/2021   *Los Angeles County, California, United States*

Created a wheel application where it allows users to input location and restaurants to be picked at random. Tailored the app to be responsive with mobile and desktop sizes. - Utilized cutting-edge JavaSCript and HTML 5 techniques and libraries. - Designed the page using HTML5, CSS3, and ReactJS

System Design & Scaling
Personal Projects
03/2021 - 03/2021

Launched and scaled a database model for an eCommerce website (10k clients per second). - Consolidated over 2 million records into one table in my database along with indexing to lower response time from 31.96ms to 13.48ms - Established horizontal scaling by creating 4 AWSEC2 instances which cut down error rate by 25% - Reduced latency from 950ms to 62ms by creating caching, implemented load balancer (least conn) in Nginx.

Drip Store
Personal Projects
02/2021 - 03/2021

Developed a mock eCommerce website with a team of 3 engineers based upon the client's business requirements document. - Implemented Git Feature Branch Workflow and Agile methodology. - Designed a responsive product component that conditionally renders dynamic content. - Tailored product components and leveraged grid to adapt screen size and orientation across layouts.

Director Of Operations
Gen Restaurant Management, LLC
07/2019 - 11/2020

- Planning and monitoring the day-to-day running of business to ensure smooth progress. - Supervising management staff for all 18 locations & provided constructive feedback when needed. - Evaluate regularly the efficiency of business procedures according to organizational objectives and apply improvements. - Review financial information and adjust operational budgets to promote profitability. - Oversee customer support processes and organize them to enhance customer satisfaction. - Revise and/or formulate policies and promote their implementation. - Evaluate overall performance by gathering, analyzing and interpreting data and metrics. - Ensure that the company runs with legality and conformity to established regulations.

WORK EXPERIENCE

Assistant General Manager
Gen Restaurant Management, LLC

07/2017 - 07/2019   *Cerritos, California, United States*

- Controlled labor & cost of good sold. - Reviewed numbers/P&L weekly. - Scheduled staff for all employees and managers. - Delegating daily task to ensure maximize productivity. - Communicating with General Manager, and assisting with anything from project planning to staff management. - Ensuring company polices and procedures were followed. - Knowledge of food safety and health inspection.

Head Hostess
Gen Korean BBQ House

08/2014 - 07/2017   *Cerritos, California, United States*

- Worked at a highly fast paced environment with opportunities to multitask and be attentive with customers. - Delegating hostess tasks to ensure maximum productivity. - POS System Knowledge - Knowledge of maximizing sales by maximizing seating arrangements. - Ensuring organization and accurate records of customers for reservations. - Communication of servers of flipping tables and ensuring all customers were within the time limit.