D W I G H T K AV AN AG H

IT QA ANALYST

## I N F O

Address 143 Main Ave,

Orlando, FL, 32804, United States

Phone 890-555-0401

## P ROF I L E

Detail and process-oriented IT QA Analyst with experience in both manual and automated software testing.

E MP L OY ME N T H I S T ORY

Email [email@example.com](mailto:email@example.com)

DATE / PLACE OF BIRTH

# IT QA Analyst, United Healthgroup

## Jan 2011 – Present

New York, New York

## 05/10/1983

Orlando, FL

DRIVING LICENSE

## Full

UnitedHealth Group Inc. is an American for-profit managed health care company. As an IT QA Analyst, I am responsible for the automated testing of the uhg.com website. My core activities include:

Writing test plans and test scripts from scratch Creating custom SQL queries to extract necessary data

Flagging bugs and defects and relaying issues to the software engineers

NATIONALITY

## USA

IT QA Analyst, Viacom

Nov 2008 – Jan 2011

New York, New York

## S K I L L S

Automated Testing Manual Testing Regression Testing Black Box Testing

Viacom is an American media conglomerate primarily focused on television. As an IT QA tester, I was responsible for both automated and manual testing of mobile applications. My core activities included:

Developing test plans, test cases, test scripts, and test reports on multiple projects Performing testing on various software, telecom, and reporting systems Validating that user expectations are achieved during the testing process Reviewing user requirement documents to ensure that requirements are testable

White Box Testing

# IT QA Analyst, Bank of America

## Mar 2006 – Jun 2008

New York, New York

Bank of America is one of America's leading financial institutions. As an IT QA Analyst, I was responsible for the manual testing of internal applications. My core activities included:

Writing, implementing, and documenting test cases to identify bugs and rewrite requirements

Conducting exploratory testing to evaluate robustness and functionality of products Designing, developing, and implementing automated testing systems Communicating feature interaction problems and identify coding problems across the system

## E D U C A T I ON

Columbia University, Bachelor of Science in Computer Science

Jul 2006

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New York, New York