

# ASSIGNMENT - 2

Sai Harshitha Akula

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```
#Loading the class, caret and e1071 libraries.
```

```
library(class)
library(caret)
```

```
## Loading required package: ggplot2
```

```
## Loading required package: lattice
```

```
library(e1071)
```

```
#Importing the dataset.
```

```
Univ_bank <- read.csv("C:/Users/saiha/OneDrive/Documents/R PROGRAMMING/UniversalBank.csv")
dim(Univ_bank)
```

```
## [1] 5000 14
```

```
#We can use dim() function to get the dimensions i.e number of rows and columns.
```

```
#Summary of Universal Bank dataset.
```

```
summary(Univ_bank)
```

```
##      ID      Age      Experience      Income      ZIP.Code
## Min.   : 1    Min.   :23.00    Min.   : -3.0    Min.   : 8.00    Min.   : 9307
## 1st Qu.:1251  1st Qu.:35.00    1st Qu.:10.0    1st Qu.:39.00    1st Qu.:91911
## Median :2500  Median :45.00    Median :20.0    Median :64.00    Median :93437
## Mean   :2500  Mean   :45.34    Mean   :20.1    Mean   :73.77    Mean   :93153
## 3rd Qu.:3750  3rd Qu.:55.00    3rd Qu.:30.0    3rd Qu.:98.00    3rd Qu.:94608
## Max.   :5000  Max.   :67.00    Max.   :43.0    Max.   :224.00    Max.   :96651
##      Family      CCAvg      Education      Mortgage
## Min.   :1.000    Min.   : 0.000    Min.   :1.000    Min.   : 0.0
## 1st Qu.:1.000    1st Qu.: 0.700    1st Qu.:1.000    1st Qu.: 0.0
## Median :2.000    Median : 1.500    Median :2.000    Median : 0.0
## Mean   :2.396    Mean   : 1.938    Mean   :1.881    Mean   :56.5
## 3rd Qu.:3.000    3rd Qu.: 2.500    3rd Qu.:3.000    3rd Qu.:101.0
## Max.   :4.000    Max.   :10.000    Max.   :3.000    Max.   :635.0
```

```
## Personal.Loan Securities.Account CD.Account Online
## Min. :0.000 Min. :0.0000 Min. :0.0000 Min. :0.0000
## 1st Qu.:0.000 1st Qu.:0.0000 1st Qu.:0.0000 1st Qu.:0.0000
## Median :0.000 Median :0.0000 Median :0.0000 Median :1.0000
## Mean :0.096 Mean :0.1044 Mean :0.0604 Mean :0.5968
## 3rd Qu.:0.000 3rd Qu.:0.0000 3rd Qu.:0.0000 3rd Qu.:1.0000
## Max. :1.000 Max. :1.0000 Max. :1.0000 Max. :1.0000
## CreditCard
## Min. :0.000
## 1st Qu.:0.000
## Median :0.000
## Mean :0.294
## 3rd Qu.:1.000
## Max. :1.000
```

*#According to question1 Dropping ID and ZIP.Code.*

```
Univ_bank$ID <- NULL
Univ_bank$ZIP.Code <- NULL
summary(Univ_bank)
```

```
## Age Experience Income Family
## Min. :23.00 Min. : -3.0 Min. : 8.00 Min. :1.000
## 1st Qu.:35.00 1st Qu.:10.0 1st Qu.: 39.00 1st Qu.:1.000
## Median :45.00 Median :20.0 Median : 64.00 Median :2.000
## Mean :45.34 Mean :20.1 Mean : 73.77 Mean :2.396
## 3rd Qu.:55.00 3rd Qu.:30.0 3rd Qu.: 98.00 3rd Qu.:3.000
## Max. :67.00 Max. :43.0 Max. :224.00 Max. :4.000
## CCAvg Education Mortgage Personal.Loan
## Min. : 0.000 Min. :1.000 Min. : 0.0 Min. :0.000
## 1st Qu.: 0.700 1st Qu.:1.000 1st Qu.: 0.0 1st Qu.:0.000
## Median : 1.500 Median :2.000 Median : 0.0 Median :0.000
## Mean : 1.938 Mean :1.881 Mean : 56.5 Mean :0.096
## 3rd Qu.: 2.500 3rd Qu.:3.000 3rd Qu.:101.0 3rd Qu.:0.000
## Max. :10.000 Max. :3.000 Max. :635.0 Max. :1.000
## Securities.Account CD.Account Online CreditCard
## Min. :0.0000 Min. :0.0000 Min. :0.0000 Min. :0.000
## 1st Qu.:0.0000 1st Qu.:0.0000 1st Qu.:0.0000 1st Qu.:0.000
## Median :0.0000 Median :0.0000 Median :1.0000 Median :0.000
## Mean :0.1044 Mean :0.0604 Mean :0.5968 Mean :0.294
## 3rd Qu.:0.0000 3rd Qu.:0.0000 3rd Qu.:1.0000 3rd Qu.:1.000
## Max. :1.0000 Max. :1.0000 Max. :1.0000 Max. :1.000
```

*#Converting "Education" into a factor.*

```
Univ_bank$Education <- as.factor(Univ_bank$Education)
```

*#Converting "Education" into dummy variable.*

```
Dummy <- dummyVars(~., data = Univ_bank)
Univbank_modified <- as.data.frame(predict(Dummy,Univ_bank))
```

```
#Splitting the 100% of data into training and testing.
#60% for training and 40% for testing.
```

```
set.seed(1)
train.data <- sample(row.names(Univbank_modified), 0.6*dim(Univbank_modified)[1])
valid.data <- setdiff(row.names(Univbank_modified), train.data)
train.df <- Univbank_modified[train.data,]
valid.df <- Univbank_modified[valid.data,]
summary(train.df)
```

```
##      Age      Experience      Income      Family
## Min.   :23.00   Min.   :-3.00   Min.    : 8.00   Min.    :1.000
## 1st Qu.:36.00   1st Qu.:10.00   1st Qu.: 39.00   1st Qu.:1.000
## Median :45.00   Median :20.00   Median : 63.00   Median :2.000
## Mean   :45.43   Mean   :20.19   Mean    : 73.08   Mean    :2.388
## 3rd Qu.:55.00   3rd Qu.:30.00   3rd Qu.: 98.00   3rd Qu.:3.000
## Max.   :67.00   Max.   :43.00   Max.    :224.00   Max.    :4.000
##      CCAvg      Education.1      Education.2      Education.3
## Min.    : 0.000   Min.    :0.0000   Min.    :0.000   Min.    :0.0000
## 1st Qu.: 0.700   1st Qu.:0.0000   1st Qu.:0.000   1st Qu.:0.0000
## Median : 1.500   Median :0.0000   Median :0.000   Median :0.0000
## Mean    : 1.915   Mean    :0.4173   Mean    :0.285   Mean    :0.2977
## 3rd Qu.: 2.500   3rd Qu.:1.0000   3rd Qu.:1.000   3rd Qu.:1.0000
## Max.    :10.000   Max.    :1.0000   Max.    :1.000   Max.    :1.0000
##      Mortgage      Personal.Loan      Securities.Account      CD.Account
## Min.    : 0.00   Min.    :0.00000   Min.    :0.0000   Min.    :0.00000
## 1st Qu.: 0.00   1st Qu.:0.00000   1st Qu.:0.0000   1st Qu.:0.00000
## Median : 0.00   Median :0.00000   Median :0.0000   Median :0.00000
## Mean    : 57.34   Mean    :0.09167   Mean    :0.1003   Mean    :0.05367
## 3rd Qu.:102.00   3rd Qu.:0.00000   3rd Qu.:0.0000   3rd Qu.:0.00000
## Max.    :635.00   Max.    :1.00000   Max.    :1.0000   Max.    :1.00000
##      Online      CreditCard
## Min.    :0.0000   Min.    :0.0000
## 1st Qu.:0.0000   1st Qu.:0.0000
## Median :1.0000   Median :0.0000
## Mean    :0.5847   Mean    :0.2927
## 3rd Qu.:1.0000   3rd Qu.:1.0000
## Max.    :1.0000   Max.    :1.0000
```

```
#Normalising the data.
```

```
train.norm.df <- train.df[,-10] # Here the 10th variable is Personal.Loan.
valid.norm.df <- valid.df[,-10]

norm.values <- preProcess(train.df[, -10], method=c("center", "scale"))

train.norm.df <- predict(norm.values, train.df[, -10])
valid.norm.df <- predict(norm.values, valid.df[, -10])
```

#Q1. Age = 40, Experience = 10, Income = 84, Family = 2, CCAvg = 2, Education\_1 = 0, Education\_2 = 1, Education\_3 = 0, Mortgage = 0, Securities Account = 0, CD Account = 0, Online = 1, and Credit Card = 1. Perform a k-NN classification with all predictors except ID and ZIP code using k = 1. Remember

to transform categorical predictors with more than two categories into dummy variables first. Specify the success class as 1 (loan acceptance), and use the default cutoff value of 0.5. How would this customer be classified?

```
New_Customer <- data.frame( Age = 40,
  Experience = 10,
  Income = 84,
  Family = 2,
  CCAvg = 2,
  Education.1 = 0,
  Education.2 = 1,
  Education.3 = 0,
  Mortgage = 0,
  Securities.Account = 0,
  CD.Account = 0,
  Online = 1,
  CreditCard = 1)

New_Customer_normalising <- New_Customer
New_Customer_normalising <- predict(norm.values, New_Customer_normalising)
```

*#Normalising of the New Customer is done above.*

```
knn.prediction1 <- class::knn(train = train.norm.df,
  test = New_Customer_normalising,
  cl = train.df$Personal.Loan, k = 1)

knn.prediction1
```

```
## [1] 0
## Levels: 0 1
```

#Q2. What is a choice of k that balances between overfitting and ignoring the predictor information?

*#Calculating the accuracy for each value of k.*  
*#Setting the range of k values.*

```
Accuracy.df <- data.frame(k = seq(1, 15, 1), overallaccuracy = rep(0, 15))
for(i in 1:15) {
  knn.prediction2 <- class::knn(train = train.norm.df,
    test = valid.norm.df,
    cl = train.df$Personal.Loan, k = i)
  Accuracy.df[i, 2] <- confusionMatrix(knn.prediction2,
    as.factor(valid.df$Personal.Loan), positive = "1")$overall[1]
}

which(Accuracy.df[,2] == max(Accuracy.df[,2]))
```

```
## [1] 3
```

*#So, from above the value used for the model is k=3.*

#Q3. Show the confusion matrix for the validation data that results from using the best k.

```
knn.prediction3 <- class::knn(train = train.norm.df,
                              test = valid.norm.df,
                              cl = train.df$Personal.Loan, k=3)
knn.prediction3
```

```
##      [1] 0 0 0 0 1 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 1 0 1 0 0
##      [38] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0
##      [75] 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [112] 0 0 1 0 0 1 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0
##     [149] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [186] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [223] 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [260] 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1 0 0 0 0 1
##     [297] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [334] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [371] 0 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [408] 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [445] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [482] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [519] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [556] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [593] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [630] 0 0 0 0 0 0 0 1 0 1 0 0 0 0 1 0 0 0 0 0 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [667] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [704] 0 0 0 0 0 1 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [741] 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [778] 0 0 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [815] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [852] 0 0 0 0 1 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [889] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [926] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##     [963] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1000] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1037] 0 1 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1074] 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1111] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1148] 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1185] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1222] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1259] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1296] 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1333] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1370] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1407] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1444] 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1481] 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1518] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1555] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1592] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1629] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1666] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1703] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
##    [1740] 0 0 0 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
```

```
## [1777] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1814] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1851] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1888] 1 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1925] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1962] 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1999] 0 0
## Levels: 0 1
```

*#Creating a confusion matrix for the validation dataset.*

```
Confusion_Matrix <- confusionMatrix(knn.prediction3, as.factor(valid.df$Personal.Loan), positive = "1")
Confusion_Matrix
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction    0    1
##           0 1786   63
##           1    9  142
##
##           Accuracy : 0.964
##           95% CI : (0.9549, 0.9717)
##      No Information Rate : 0.8975
##      P-Value [Acc > NIR] : < 2.2e-16
##
##           Kappa : 0.7785
##
##  McNemar's Test P-Value : 4.208e-10
##
##           Sensitivity : 0.6927
##           Specificity : 0.9950
##      Pos Pred Value : 0.9404
##      Neg Pred Value : 0.9659
##           Prevalence : 0.1025
##      Detection Rate : 0.0710
##      Detection Prevalence : 0.0755
##      Balanced Accuracy : 0.8438
##
##      'Positive' Class : 1
##
```

#Q4.Consider the following customer: Age = 40, Experience = 10, Income = 84, Family = 2, CCAvg = 2, Education\_1 = 0, Education\_2 = 1, Education\_3 = 0, Mortgage = 0, Securities Account = 0, CD Account = 0, Online = 1 and Credit Card = 1. Classify the customer using the best k.

*#Creating a dataframe.*

```
New_Customer1 <- data.frame( Age = 40,
  Experience = 10,
  Income = 84,
  Family = 2,
```

```

CCAvg = 2,
Education.1 = 0,
Education.2 = 1,
Education.3 = 0,
Mortgage = 0,
Securities.Account = 0,
CD.Account = 0,
Online = 1,
CreditCard = 1)

```

```
#Normalising the new customer
```

```

New_Customer1_normalising <- New_Customer1
New_Customer1_normalising <- predict(norm.values, New_Customer1_normalising)

```

```
#knn Prediction.
```

```

knn.prediction4 <- knn(train = train.norm.df,
                      test = New_Customer1_normalising,
                      cl = train.df$Personal.Loan, k=3)
knn.prediction4

```

```

## [1] 0
## Levels: 0 1

```

#Q5.Repartition the data, this time into training, validation, and test sets (50% : 30% : 20%). Apply the k-NN method with the k chosen above. Compare the confusion matrix of the test set with that of the training and validation sets. Comment on the differences and their reason.

```

set.seed(1)

train.index1 <- sample(row.names(Univbank_modified), 0.5*dim(Univbank_modified)[1])
train.df1 <- Univbank_modified[train.index1,]

valid.index1 <- setdiff(row.names(Univbank_modified), train.index1)
valid.df1 <- Univbank_modified[valid.index1, ]

valid.index2 <- sample(row.names(valid.df1), 0.6*dim(valid.df1)[1])
valid.df2 <- valid.df1[valid.index2, ]

test.index1 <- setdiff(row.names(valid.df1), valid.index2)
test.df1 <- valid.df1[test.index1, ]

```

```
#Normalising the above data.
```

```

train.norm.df1 <- train.df1[,-10]
valid.norm.df2 <- valid.df2[,-10]
test.norm.df1 <- test.df1[,-10]

norm.values1 <- preProcess(train.df1[,-10], method = c("center", "scale"))

```

*#Splitting 50% of the data for training.*

##	[1]	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
##	[38]	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
##	[75]	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0
##	[112]	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0
##	[149]	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	1	0	0
##	[186]	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
##	[223]	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	1
##	[260]	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
##	[297]	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0
##	[334]	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
##	[371]	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
##	[408]	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
##	[445]	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	1
##	[482]	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
##	[519]	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	1	0	0
##	[556]	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
##	[593]	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
##	[630]	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
##	[667]	0	0	1	1	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0
##	[704]	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
##	[741]	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
##	[778]	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
##</																													





*#Splitting 30% of the data for validating.*

[illegible]

```
confusion.matrix2 <- confusionMatrix(knn.prediction6, as.factor(valid.df2$Personal.Loan))
confusion.matrix2
```

```
##Splitting 20% of the data for testing.
```

[illegible]

```
## [408] 0 0 0 0 0 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0
## [445] 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 1 0 0 0 0 0 0 0 1 0
## [482] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0
## [519] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0
## [556] 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 1 1 0 0 0 0 0 0 0 1 1
## [593] 0 0 0 0 1 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0
## [630] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [667] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0
## [704] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
## [741] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0
## [778] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0
## [815] 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0
## [852] 0 0 0 0 1 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0
## [889] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 1
## [926] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0
## [963] 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0
## [1000] 0
## Levels: 0 1
```

```
confusion.matrix3 <- confusionMatrix(knn.prediction7, as.factor(test.df1$Personal.Loan))
confusion.matrix3
```

```
## Confusion Matrix and Statistics
##
##           Reference
## Prediction  0    1
##           0 884  35
##           1   4  77
##
##           Accuracy : 0.961
##           95% CI : (0.9471, 0.9721)
##           No Information Rate : 0.888
##           P-Value [Acc > NIR] : < 2.2e-16
##
##           Kappa : 0.777
##
## Mcnemar's Test P-Value : 1.556e-06
##
##           Sensitivity : 0.9955
##           Specificity : 0.6875
##           Pos Pred Value : 0.9619
##           Neg Pred Value : 0.9506
##           Prevalence : 0.8880
##           Detection Rate : 0.8840
##           Detection Prevalence : 0.9190
##           Balanced Accuracy : 0.8415
##
##           'Positive' Class : 0
##
```

*#So, from the above data provided the training accuracy slightly outperforms the accuracy of the test a*