# HARSH KANSARA

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#### **PROFESSIONAL EXPERIENCE**

#### IT Analyst | DependableIT, Canada

Apr 2023 - Current

- Understand business needs and provide solutions to improve operations. Attend staff development workshops and refresher courses as required. Update systems to record the measures taken to troubleshoot the problem.
- Document the reasoning, changes in the development of processes and followed the latest tech. developments.
- Multi-task using the software to verify customer data in order to determine appropriate issue resolution.
- Deliver responses which consistently exceed client expectations in terms of responsiveness and accuracy.

## Software Engineer (Intern) | Wimtach, Canada

Jan 2022 –Dec 2022

- Worked as a researcher at Wimtach for ECDI Project to develop an iOS Application using React-Native.
- Performed Optical Character Recognition through Tesseract to develop front-end in React-Native (XCode) and Back-end in Flask APIs for further integration to identify text from images and translate it to speech for the use of 150+ kids.
- Designed the interactive reusable React components and performed implementation of API integration.
- Implemented REST APIs using Python and Flask, and achieved the accuracy of predictions to more than 90 percent.
- Deployed on TestFlight Testing Software and provided technical docs to business experts.

#### **TECHNICAL SKILLS**

- Programming Languages: Python, C, C++, HTML, Java, CSS, Node.js, ReactJS, AngularJS, React-Native, JavaScript
- Tools/Libraries: Pandas, NumPy, Scikit-learn, TensorFlow, Apache Spark, AWS S3, SciPy, NLTK, Figma, AWS, Heroku, Jira, UMLet, Visual Paradigm, PyTest
- Others: Agile Methodology, Requirement Gathering, MERN Stack, SDLC, API Development, REST, SOAP, Programming, Git, CI/CD, Jira, Asana, SLA, Troubleshooting, Debugging Issues, QA.
- Database/Framework: MS SQL, Oracle, MongoDB, Flask
- **Certifications**: Data Science & Business Analytics (Internship), Udemy React: The Complete Guide, Google Data Analytics, Google Cloud Big Data & ML Fundamentals, Node.JS Essential Training (LinkedIn Learning)

#### **EDUCATION**

## Advanced Diploma Software Engineering- Artificial Intelligence

Jan 2021 – Aug 2022

Centennial College, Toronto, ON. GPA – 3.6/4.5

#### **Bachelor of Engineering - Information Technology**

Apr 2016 - Aug 2020

G. H. Patel College of Engineering & Technology, Gujarat, India Grade: Distinction

#### **ACADEMIC PROJECTS**

#### Intelligent Card Scanner (Cloud Computing - AWS), Centennial College

Feb 2022 – Apr 2022

- Developed serverless web-based application to extract intended information from business cards by OCR and NER
- Used AWS services like AWS Textract, and AWS Medical Comprehend to implement AI/NLP Capabilities
- Included AWS Cognito, AWS SMS, DynamoDB, and React JS to create an end-to-end web application

#### Sentiment Analysis (NLP), Centennial College

Jan 2022 – Apr 2022

- Cleaned and pre-processed Text data to analyze the sentiment of reviews on the Amazon Product dataset
- Compared results by implementing Lexicon approach (using Text Blob and VADR) and ML approach (Ensemble Learning)

## **TripEZ** (Software Engineering Project) Centennial College

Sept 2021 – Dec 2021

- A travel planning android-based web application aiming to save user's time with tools under the same app. Also, used a weather API to display weather for that site to provide user with insights about the weather on that day and location.
- Used GraphQL schema, generated APIs, prepared Frontend through AngularJS and Backend in Express and Kotlin, MongoDB NoSQL as a Database and implementation of CRUD Operations.

## Face Recognition (Unsupervised Learning), Centennial College

Jun 2021 – Sept 2021

- Performed data augmentation (Autoencoder) and dimensionality reduction (PCA) on images that increased score by 25%
- Applied clustering techniques to generate actual labels and fine-tuned ANN model to classify images

### SurveySite (Web Application Technology), Centennial College

Jan 2021 – Jul 2021

- Developed a multi-user dynamic survey website for conducting surveys using AngularJS, VueJS in Front-end, NodeJS and python as a backend technology.
- Successfully built, ran, operated and deployed the website on Heroku cloud platform.

## ACHIEVEMENTS AND EXTRA-CURRICULAR ACTIVITIES.

Secured 1st position in the Manage My Groceries Hackathon

Jan 2022

Secured 2nd position in the Reading Partnership Hackathon in collaboration with Wimtach

Dec 2021