

# Harsh Mistry

📞 551-225-9321    ✉ Harshmistry43@gmail.com

📍 620 Summit Ave, Apt 1C, Jersey City, New Jersey 07306, US    🌐 Sports    [in](#) LinkedIn

## Objective

Motivated and customer-focused technology enthusiast with a strong background in technology, customer service, and community engagement. Skilled in organizing events, expanding educational programs, and promoting literacy among children. Proficient in programming languages like Python, Java, HTML, and CSS3, holding certifications in Google IT Support and Microsoft Office Specialist. Fluent in Gujarati with a positive attitude and strong team collaboration skills.

## Experience

Jun 2017 - Aug 2020

### Jersey City Free Public Library: Five Corners Branch

Jersey City

- **Coordinated and executed** a variety of regular and 3 special events, enhancing community engagement and participation
- **Led and expanded** the summer reading program had over 200 children, promoting literacy and fostering a love of reading among children
  - Contributed to the library's educational mission, increasing children's participation by **25%**

## Education

### Bachelor of Science, Information Technology

Sep 2022 - Present

### New Jersey Institute of Technology

Newark, NJ

Expected Graduation: May 2026 | GPA: 3.333

- Roadmap to Computing
- Introduction to Website Development
- E-Commerce Technology
- Database System Design & Management
- Internet Applications

## Skills

### Customer Service

- Engaging with customers, understanding needs, and providing solutions.
- Strong communication skills with a friendly, outgoing personality.

### Organizational Skills

- Excellent time management, multitasking, and event organization abilities.

### Technical Skills

- Programming Languages: Python, Java, HTML, CSS3, SQL

### Additional Skills

- Fluent in Gujarati; positive attitude; team collaboration.

## Certifications

- Google IT Support Certificate
- Microsoft Office Specialist (Word, Office 2016)