

# Harsh Shukla

Frontend Engineer (AI Products)

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## Summary

Frontend Engineer with 3.5+ years of experience architecting scalable, high-performance web applications using React, Next.js, and TypeScript. Proven expertise in building production-grade AI-driven interfaces and real-time dashboard systems. Strong focus on performance optimization, modular component architecture, and scalable frontend engineering.

## Experience

### Software Engineer

*Observance Solutions*

Apr 2024 – Present

Lucknow, India

- Leading frontend development for RagaAI, building scalable AI-driven SaaS interfaces and user experiences.
- Architected **LLM playgrounds**, agent trace visualizations, and high-density **data dashboards** handling real-time model responses and multi-agent workflows.
- Engineered streaming-based healthcare chatbot interfaces and real-time audio agents, implementing robust session management and asynchronous state handling.
- Designed reusable component libraries and testing workflows with Storybook and Vitest, improving maintainability and cross-browser stability.

### Associate Software Engineer

*CEDCOSS Technologies*

Jun 2022 – Mar 2024

Lucknow, India

- Owned frontend delivery for **Shopify B2B SaaS integrations**, directly contributing to **\$30K+ monthly revenue**.
- Optimized rendering performance and bundle size via Web Vitals analysis, code splitting, lazy loading, and request throttling — reducing API load by **30%** and increasing session duration by **20%**.
- Refactored state management architecture using Redux Toolkit and streamlined **CI/CD pipelines**, improving deployment velocity and release stability.

## Projects

### Catalyst, RagaAI

Sep 2024 – Present

- Architected frontend for automated **LLM and RAG evaluation platform**, implementing prompt version control, real-time response diffing, and interactive debugging systems.
- Built scalable analytical dashboards and agent workflow visualizations, reducing prompt iteration cycles by **30%** and improving developer productivity.

### Prism, RagaAI

Apr 2024 – Sep 2024

- Engineered frontend for a computer vision evaluation platform, developing high-performance video analysis and embedding visualization interfaces using Canvas for interactive frame-level inspection and real-time anomaly detection.

### Google Feed App, CedCommerce

Jan 2023 – Mar 2024

- Developed scalable Shopify embedded application using **React, TypeScript** and REST APIs, supporting **5,000+ merchants** and managing product listings, ad campaigns, and analytics workflows.
- Built responsive UI flows and secure multi-step authentication systems, contributing to **10% revenue growth** and improved merchant retention.

### NoteFlow AI Assistant |

Sep 2025

- Designed and implemented multi-modal **RAG-based AI assistant** with scalable document ingestion and conversational UI architecture in Next.js.
- Integrated vector embedding search and LangChain orchestration for context-aware retrieval and response generation.

## Skills

**Languages:** JavaScript (ES6+), TypeScript, HTML5, CSS3

**Libraries/Frameworks:** React, Next.js, Redux Toolkit, Zustand, React Query, Tailwind CSS, Chart.js, Plotly, Canvas

**AI/GenAI:** LLMs, RAG, Prompt Engineering, Vector Embeddings, Agent Workflows, LangChain

**Tooling & Workflow:** Git, CI/CD, Vite, Webpack, Docker, REST APIs, Figma, Storybook, Vitest, Responsive Design, Cross-Browser Compatibility, WCAG, Frontend Architecture, API Integration, Performance Optimization, Debugging

## Education

### Master in Computer Applications (MCA)

Jun 2020 – Jun 2022

Kamla Nehru Institute of Technology (KNIT)

## Certifications

### Oracle Cloud Infrastructure - Generative AI Professional, Oracle

Oct 2025

### Developing Back-End Apps with Node.js and Express, IBM

Dec 2024