

SmartHome Hub - User Manual

Welcome

Thank you for purchasing the SmartHome Hub! This manual will help you set up, use, and troubleshoot your device.

1. What's in the Box

SmartHome Hub device

Power adapter

Ethernet cable

Quick start guide

2. System Requirements

Wi-Fi 2.4 GHz or Ethernet

SmartHome mobile app (iOS or Android)

Compatible with Alexa and Google Assistant

3. Setup Instructions

Plug in the SmartHome Hub using the provided adapter.

Connect it to your router using Ethernet or Wi-Fi.

Download the SmartHome app from the App Store or Google Play.

Open the app and follow the on-screen setup wizard.

Pair your smart devices using the app.

4. Device Compatibility

The SmartHome Hub supports:

Smart lights (Philips Hue, LIFX)

Smart thermostats (Nest, Ecobee)

Security cameras (Ring, Arlo)

Smart locks (August, Yale)

5. LED Indicator Guide

Solid Blue: Connected

Flashing Blue: Pairing mode

Solid Red: Connection error

Flashing Red: Firmware update in progress

6. Voice Control Setup

To connect with Alexa:

Open Alexa app → Skills → Search "SmartHome"

Enable the skill and sign in with your SmartHome account

Discover devices

To connect with Google Assistant:

Open Google Home app

Tap "+" → Set up device → Works with Google

Search and link SmartHome

7. Troubleshooting

Issue: Can't connect to Wi-Fi

Solution: Ensure your phone is on the same network. Restart the hub and try again.

Issue: Hub not detected in the app

Solution: Reset the hub by holding the reset button for 10 seconds.

Issue: Voice assistant not responding

Solution: Ensure SmartHome skill is linked and permissions are granted.

8. FAQs

Q: Can I use the hub without the internet?

A: Limited local control is available, but remote access requires internet.

Q: How many devices can I connect?

A: Up to 100 smart devices.

Q: Is there a subscription fee?

A: No, the basic service is free. Optional premium features are available.