# **AI Chatbot Conversation Flow**

Assignment: Prompt Engineering Intern – LiaPlus AI

Scenario: Chatbot guiding users through B.Sc Nursing admission

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#### 1. Initial Admission Interest

AI: Hi! Kya aap B.Sc Nursing College mein admission lena chahte ho?

(Yes)

User: Haan

AI: Nice! Admission process ke liye sabse pehle eligibility criteria check karte hain. Kya aapne 12th class mein Biology liya tha?

(No)

User: No

AI: Theek hai. Agar aap future mein admission lena chahein to hum aapke help ke liye yahan hain.

#### 2. Eligibility Check

AI: Kya aapne 12th class mein Biology liya tha?

(Yes)

User: Haan, maine Biology liva tha

AI: Great! Aap B.Sc Nursing ke liye eligible hain. Main aapko course details batata hoon.

(No)

User: Nahi, mujhe abhi nahi chahiye

AI: B.Sc Nursing mein admission ke liye Biology jaruri hai. Aap kisi aur program ke liye consider kar sakte hain.

#### 3. Program Details

AI: B.Sc Nursing ek full-time 4 saal ka course hai jisme aapko theoretical knowledge ke saath hospitalbased practical training bhi milti hai. Kya aap program ke baare mein aur information chahte hain?

(Yes)

User: Yes

AI: Ok. Aapko main fee structure ke baare mein information deta hu.

(No)

User: No

AI: Koi baat nhi. Agar aapko baad mein aur details chahiye ho to pooch sakte ho.

#### 4. Fee Structure

AI: Course ka annual fee structure Rs.70,000 hain usmein:

Tuition fee: Rs. 60,000Bus fee: Rs. 10,000

Total fee structure ko 3 installment mein divide kiya hain:

• 1<sup>st</sup> Installment: Rs. 30,000(admission ke time)

• 2<sup>nd</sup> Installment: Rs. 20,000(1<sup>st</sup> semester ke baad)

• 3<sup>rd</sup> Installment: Rs. 20,000(2<sup>nd</sup> semester ke baad)

Kya aap hostel and training facilities ke baare me details chahenge?

(Yes)

User: Haan

AI: Sure. Main aapko batata hoon.

(No)

User: Nahi, fir kabhi

AI: Ok. Agar aapko future me jaroorat ho to aap pooch sakte hain.

## 5. Hostel and Training Facilities

AI: Hostel mein ye facilities hain:

- 24x7 water and electricity
- CCTV surveillance for security
- Warden facility available on-site

Aapko real patients ke saath hospital training milegi jo practical learning and exposure ke liye important hai. Kya aap location ke baare mein details chahoge?

(Yes)

User: Yes

AI: Sure. Batata hoon.

(No)

User: No

AI: Koi baat nahi. Chaliye aage badhte hain.

#### 6. College Location

AI: Hamara B.Sc Nursing College Delhi mein hai – well-connected aur safe place mein.

Kya aap aaspaas ke area ya location ke baare mein information chahenge?

(Yes)

User: Great! Mereko aur information chahiye

AI: College ke paas transport, shopping aur daily needs ki facilities hai. Bahut convenient location hai.

(No)

User: Nahi jaroorat

AI: Theek hai. Next point ki taraf badhte hain.

#### 7. Recognition and Accreditation

AI: Hamara college Indian Nursing Council (INC), Delhi se approved hai. Jo ye batata hai ki aapki degree national level par valid ho. Kya aapko iske baare me aur jaankari chahiye?

(Yes)

User: Haan Mujhe iske baare me aur deatails chahiye.

AI: INC se approved ka matalb hai ki yaha pe aapko Private and Government sector dono me job milne ke chances milte hai.

(No)

User: Abhi nhi

AI: No problem! Chaliye training location ki baat karte hain.

### 8. Clinical Training Location

AI: Clinical Training ke live students real hospital me practically seekhne ke live jaate hai jaise:

- District Hospital (Backundpur)
- Community Health Centers
- Regional Hospital (Chartha)
- Ranchi Neurosurgery and Allied Science Hospital (Ranchi, Jharkhand)

Kya ab aap scholarship ke options ke baare me details chahoge?

(Yes)

User: Haan bilkul.

AI: Zaroor! Ab mai aapko scholarship ke baare me batata hoon.

(No)

User: No

AI: Ok. Chalo next point dekhte hain.

#### 9. Scholarship Options

AI: Yaha par aapke liye 2 primary scholarship available hain:

- Post-Matric Govt Scholarship: Rs.18,000 Rs.23,000
- Labour Ministry Scholarship: Rs.40,000 Rs.48,000 (agar aapki family mein labour registration hai)

Kya ab aap total seats ke baare me information chahoge?

(Yes)

User: Yes I want.

AI: Sure. Main batata hoon.

(No)

User: Nahi

AI: Theek hai. Aage badhte hai agar aapko koi information chahiye ho to future me bata sakte hai.

#### 10. Total Seats Available

AI: Bsc. Nursing mein total 60 seats available hain. First come First serve ke base par admission hota hain. Ab main aapko last eligibility criteria batata hoon.

# 11. Final Eligibility for Admission

AI: Admission lene ke liye 3 important conditions hain:

• Biology in 12<sup>th</sup> grade

• PNT Exam (must be passed)

• Age: 17 to 35 years

Kya aap ye sab criteria ko fulfill karte hain aur admission lena chahte hain?

(Yes)

User: Yes, Bilkul admission lena chahta hu.

AI: That's great! Aap admission lene ke liye eligible hain aur apply kar sakte hain.

(No)

User: Nahi, I am not eligible according to this criteria

AI: Samjh gya koi baat nhi. Agar aap future me eligible ho jaye and interested ho to jaroor yaad krein.

Aur apne kisi known ko bhi recommend krein. All the best for your future!

# **Conversation Flow Chart**

