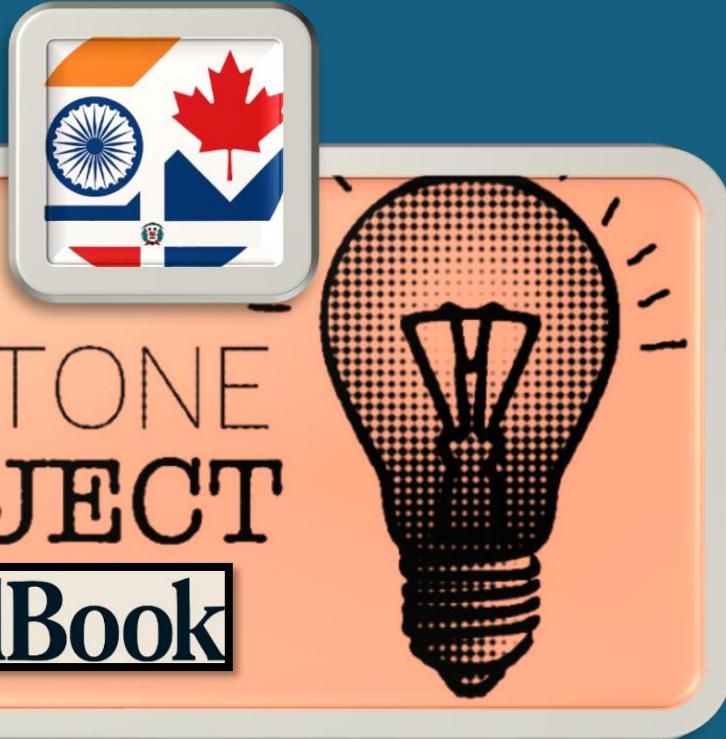




CONESTOGA COLLEGE



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APRIL **2025**

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INTRODUCTION

Expanding **INDOCAN**, a web development company, into **New York** and **Hong Kong** requires a **well-structured IT infrastructure** to support efficient business operations. This project aims to design and implement a **scalable, secure, and high-performance** network that ensures seamless collaboration between both locations.

The IT framework will focus on:

- **Server Virtualization & Deployment** – Implementing a **highly efficient** virtualized environment for optimized resource management.
- **Network Infrastructure** – Designing a **resilient, high-speed** network to support critical business operations.
- **Secure Interoffice Connectivity** – Establishing a **VPN-based** secure communication channel between New York and Hong Kong.
- **End-User Computing** – Providing **tailored computing solutions** for developers and office staff.

This project ensures **future scalability, security, and operational efficiency**, enabling INDOCAN to **seamlessly expand and optimize its global presence**.

PROJECT OVERVIEW

The successful expansion of INDOCAN into **New York** and **Hong Kong** requires a **robust and well-planned IT framework**. The project will involve:

1. **Hardware & Virtualization** – Selecting **high-performance** server components, including **multi-core processors, large memory capacity, and SSD storage** for virtualization.
2. **Network Architecture & Security** – Implementing **firewalls, VLAN segmentation, and QoS** to ensure **optimal performance and security**.
3. **Interoffice Communication** – Configuring **VPN tunnels** and **failover mechanisms** to maintain **secure and reliable** communication between the offices.
4. **Testing & Optimization** – Conducting **extensive testing** for **performance, reliability, and scalability** before full deployment.

REQUIREMENTS AND DESIGN

PLANNING

For a successful expansion, **INDOCAN** must carefully consider multiple factors, including **budget, connectivity, infrastructure, security, and resource management**. The planning phase involves defining the overall **network architecture, hardware requirements, software configurations, and security measures** necessary to support efficient business operations across the **New York and Hong Kong** offices.

SCOPE AND OBJECTIVES

Scope:

The project will cover **planning, implementation, and ongoing support** to establish a scalable and efficient IT infrastructure for INDOCAN's new offices.

Objectives:

1. **End-User Computing** – Recommend and deploy reliable **hardware solutions** tailored for developers and non-developers.
2. **Network Infrastructure** – Design a **secure, high-speed network** that seamlessly connects the two locations with **VPN and firewall protection**.
3. **Server Virtualization** – Implement **scalable virtual environments** with optimized resource allocation.
4. **Security & Compliance** – Enforce **enterprise-level security** using **firewalls, encryption, and multi-factor authentication**.
5. **Business Continuity** – Establish **redundant systems, failover mechanisms, and regular data backups**.

CONFIGURATION AND CUSTOMIZATION

Server Hardware Customization & Configuration:

- Deploy **high-performance servers** with **multi-core processors, large RAM capacity, SSD storage, and redundant power supplies**.
- Configure **virtualized environments** to optimize resource allocation and enhance **scalability**.

Network Architecture & IP Design:

- Assign **subnet ranges** and configure **routing protocols, firewalls, and VLANs**.
- Implement **Quality of Service (QoS)** techniques to prioritize business-critical applications.

Interoffice Connectivity:

- Establish **VPN tunnels** between **New York and Hong Kong** to ensure **secure and efficient** communication.
- Deploy **firewalls and intrusion detection systems (IDS)** to protect against cyber threats.

TESTING AND OPTIMIZATION

Before full deployment, a **comprehensive testing phase** will ensure **stability, performance, and security**:

1. **Hardware & Virtualization Testing:**

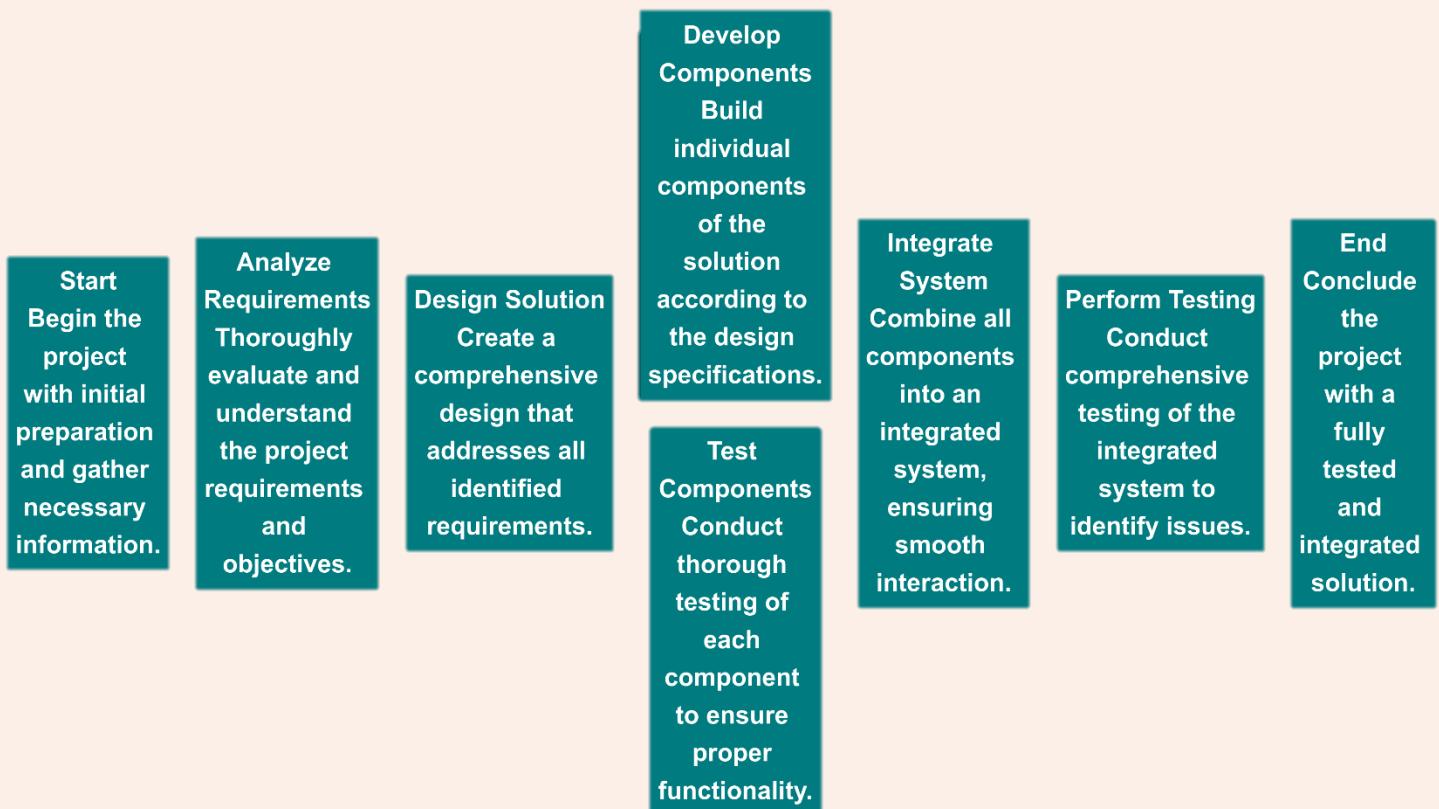
- ❖ Conduct **load testing, failover testing, and resource benchmarking** to validate performance.
- 2. Network Testing:**
 - ❖ Perform **latency, bandwidth, and packet loss assessments** to optimize **network traffic flow**.
 - 3. Security Testing:**
 - ❖ Implement **penetration testing and vulnerability assessments** to strengthen **cybersecurity defenses**.

MAINTENANCE AND UPGRADING

To maintain **long-term efficiency**, a structured **maintenance and upgrade plan** will be followed:

- 1. Routine Maintenance:**
 - ❖ Conduct **regular system updates, patch management, and performance monitoring**.
- 2. Security Enhancements:**
 - ❖ Continuously monitor **firewalls, antivirus, and intrusion detection systems (IDS)**.
- 3. Scalability Planning:**
 - ❖ Ensure infrastructure is **future-proof** by implementing **scalable cloud and virtualization solutions**.

By implementing these strategies, **INDOCAN** will establish a **robust, scalable, and secure IT environment** to support seamless expansion and operational success.



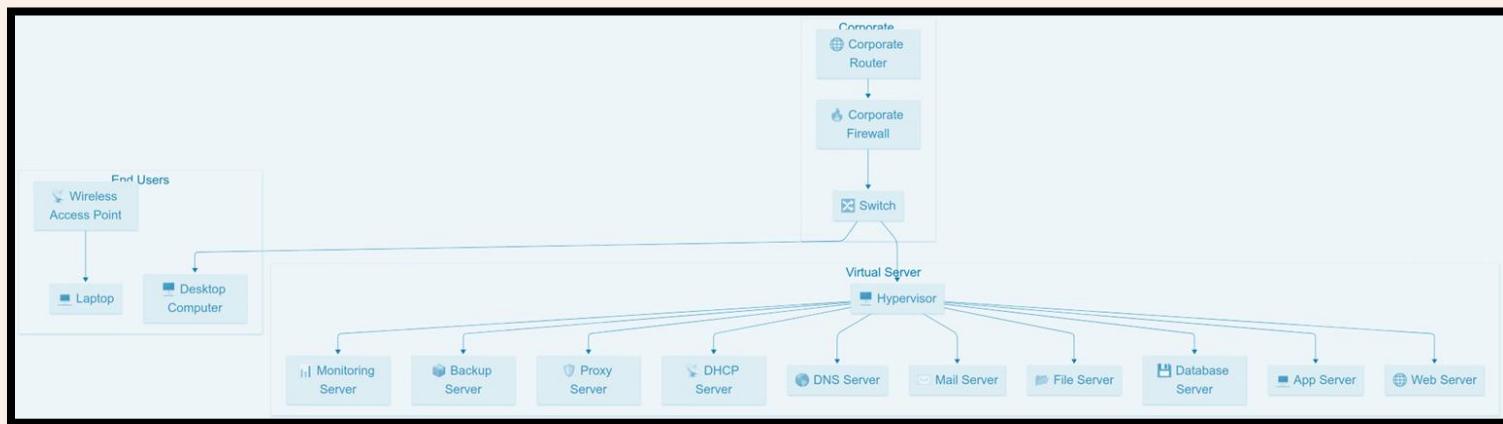
INFRASTRUCTURE

Expanding **INDOCAN** into **New York** and **Hong Kong** requires a robust IT infrastructure to ensure seamless operations and connectivity between both locations. The infrastructure will support network connectivity, server deployment, virtualization, security, and end-user computing needs.

NETWORK INFRASTRUCTURE

Network Design & Implementation

- **Modular and Scalable Architecture** – The network is designed to support future expansion while maintaining reliability.
- **High-Speed Connectivity** – Implementation of **redundant 10 Gbps connections** between offices to ensure fast and secure communication.
- **VLAN Segmentation** – Logical segmentation to separate departments, ensuring optimized traffic flow and security.
- **Load Balancing & Failover Mechanisms** – Redundant links and failover routing to prevent downtime.



HARDWARE & VIRTUALIZATION

Server Deployment

- **High-Performance Servers** – Multi-core processors, 128GB+ RAM, SSD storage.
- **Virtualization** – VMware ESXi 7.0 for resource-efficient infrastructure.
- **Hyper-V Clustering** – Ensuring high availability for critical workloads.

Storage Architecture

- **SAN (Storage Area Network)** – High-speed storage to support virtualization.
- **RAID Configuration** – RAID-10 for redundancy and performance.
- **Data Replication** – Between **New York** and **Hong Kong** for failover capability.

SECURITY INFRASTRUCTURE

Network Security

- **Firewall Protection** – Next-Gen Firewalls (Palo Alto, Fortinet) for deep packet inspection.
- **VPN Connectivity** – Secure tunnels for interoffice communication.
- **Intrusion Prevention System (IPS)** – Preventing unauthorized access and threats.

Access Controls & Compliance

- **Active Directory & Role-Based Access Control (RBAC)** – Ensuring only authorized personnel access resources.
- **Multi-Factor Authentication (MFA)** – Securing sensitive data.
- **Data Encryption** – AES-256 encryption for data at rest and in transit.

END-USER COMPUTING

User Device Allocation

Department	Device Type	Quantity
Developers	High-end Workstations	20
Admin Staff	Business Laptops	10
IT Team	Servers & Workstations	5

Peripheral & Software

- **Microsoft 365, Adobe Suite** – Productivity tools.
- **Cloud-Based Collaboration** – Microsoft Teams, Zoom.

DATA BACKUP & DISASTER RECOVERY

Backup Strategy

- **Automated Backups** – Daily snapshots stored in multiple locations.
- **Off-Site Storage** – Cloud backup with AWS S3.
- **Disaster Recovery Site** – Redundant failover in case of outages.

MONITORING & MAINTENANCE

System Monitoring

- **SNMP & Syslog** – Continuous network and system health monitoring.
- **Performance Dashboards** – Real-time tracking via PRTG & SolarWinds.

Regular Maintenance & Updates

- Firmware Patching** – Ensuring security vulnerabilities are addressed.
- Periodic Performance Audits** – Identifying and resolving bottlenecks.

IP Addressing Scheme

Virtual Machine	Assigned IP	Subnet Mask	Gateway	CPU	RAM (GB)	Storage (GB)	Operating System
Hong Kong DC	172.24.13.50	255.255.255.0	172.24.13.1	4	16	200	Windows Server 2022 (64-bit)
Citadel Server Hong Kong	172.24.13.51	255.255.255.0	172.24.13.1	4	16	500	Windows Server 2022 (64-bit)
Failover Cluster (HK)	172.24.13.52	255.255.255.0	172.24.13.1	8	32	500	VMware ESXi 7.0 U3
File Server (HK)	172.24.13.53	255.255.255.0	172.24.13.1	2	8	1000	Windows Server 2022 (64-bit)
Web Server (HK)	172.24.13.54	255.255.255.0	172.24.13.1	4	16	250	Ubuntu Server 22.04 LTS
Load Balancer (HK)	172.24.13.55	255.255.255.0	172.24.13.1	2	8	50	Ubuntu Server 22.04 LTS
Exchange Server1 (HK)	172.24.13.56	255.255.255.0	172.24.13.1	8	32	500	Windows Server 2022 (64-bit)
Exchange Server2 (HK)	172.24.13.57	255.255.255.0	172.24.13.1	8	32	500	Windows Server 2022 (64-bit)
(HK) Database Availability Group	172.24.13.58	255.255.255.0	172.24.13.1	8	64	2000	Windows Server 2022 (64-bit)
New York DC	172.24.13.59	255.255.255.0	172.24.13.1	4	16	200	Windows Server 2022 (64-bit)
Citadel Server New York	172.24.13.60	255.255.255.0	172.24.13.1	4	16	500	Windows Server 2022 (64-bit)
Failover Cluster (NY)	172.24.13.61	255.255.255.0	172.24.13.1	8	32	500	VMware ESXi 7.0 U3
File Server (NY)	172.24.13.62	255.255.255.0	172.24.13.1	2	8	1000	Windows Server 2022 (64-bit)
Web Server (NY)	172.24.13.63	255.255.255.0	172.24.13.1	4	16	250	Ubuntu Server 22.04 LTS
Load Balancer (NY)	172.24.13.64	255.255.255.0	172.24.13.1	2	8	50	Ubuntu Server 22.04 LTS
Exchange Server1 (NY)	172.24.13.65	255.255.255.0	172.24.13.1	8	32	500	Windows Server 2022 (64-bit)
Exchange Server2 (NY)	172.24.13.66	255.255.255.0	172.24.13.1	8	32	500	Windows Server 2022 (64-bit)
(NY) Database Availability Group	172.24.13.67	255.255.255.0	172.24.13.1	8	64	2000	Windows Server 2022 (64-bit)
vCenter Server	172.24.13.68	255.255.255.0	172.24.13.1	4	16	200	VMware vCenter Server Appliance
VMware ESXi Host1	172.24.13.69	255.255.255.0	172.24.13.1	16	128	2000	VMware ESXi 7.0 U3
VMware ESXi Host 2	172.24.13.70	255.255.255.0	172.24.13.1	16	128	2000	VMware ESXi 7.0 U3
GitLab CE Server	172.24.13.72	255.255.255.0	172.24.13.1	8	16	500	Ubuntu Server 22.04 LTS
pfSense Firewall	172.24.13.73	255.255.255.0	172.24.13.1	2	4	50	pfSense 2.6
Zammad Monitoring Server	172.24.13.74	255.255.255.0	172.24.13.1	4	16	200	Ubuntu Server 22.04 LTS
Mattermost Communication Server	172.24.13.75	255.255.255.0	172.24.13.1	4	16	200	Ubuntu Server 22.04 LTS

DOMAIN CONFIGURATION FOR INDOCAN

To support INDOCAN's expansion into New York and Hong Kong, a **centralized Active Directory (AD) structure** will be implemented. This will provide **authentication, resource management, and security** across both locations.

DOMAIN STRUCTURE & NAMING CONVENTION

- **Forest Name:** INDOCAN.LOCAL
- **Domains:**
 - ✚ **New York:** INDOCAN-NY.LOCAL
 - ✚ **Hong Kong:** INDOCAN-HK.LOCAL
- **Organizational Units (OUs):**
 - ✚ Users
 - ✚ Computers
 - ✚ Groups
 - ✚ Servers

Each branch office will have its **own domain controller (DC)** for local authentication while synchronizing with the **primary DC** at headquarters.

DOMAIN CONTROLLER DEPLOYMENT

Location	Server Name	Role	IP Address
New York	INDOCAN-DC1	Primary Domain Controller	172.24.13.59
Hong Kong	INDOCAN-DC2	Secondary Domain Controller	172.24.13.50

Configuration Steps:

1. Install **Windows Server 2022** on each DC.
2. Add **Active Directory Domain Services (ADDS)** role.
3. Promote servers to **domain controllers**.
4. Configure **DNS and Global Catalog** settings.
5. Enable **Directory Replication** between locations.

DOMAIN TRUST CONFIGURATION

To facilitate **seamless access between New York and Hong Kong**, a **two-way forest trust** will be established between INDOCAN-NY.LOCAL and INDOCAN-HK.LOCAL.

Steps to Create the Trust:

1. Open **Active Directory Domains and Trusts**.
2. Right-click INDOCAN-NY.LOCAL and select **Properties**.
3. Navigate to the **Trusts** tab and select **New Trust**.

4. Enter **INDOCAN-HK.LOCAL** as the trust name.
5. Select **Forest Trust → Two-Way Trust**.
6. Authenticate with **administrator credentials** for both domains.
7. Confirm the trust relationship.

GROUP POLICY & ACCESS CONTROL

Group Policies (GPOs) will be enforced to manage user permissions, security settings, and resource access:

- **User Restrictions:** Limit non-admin access to critical systems.
- **Password Policies:** Enforce complex passwords and expiration policies.
- **Mapped Drives & Shared Folders:** Assign network drives based on user roles.
- **Software Deployment:** Centralized installation of required applications.

DNS & CONDITIONAL FORWARDERS

To resolve domain names across locations, **Conditional Forwarders** will be set up for DNS resolution between INDOCAN-NY.LOCAL and INDOCAN-HK.LOCAL.

Steps to Configure:

1. Open **DNS Manager** on INDOCAN-DC1.
2. Navigate to **Conditional Forwarders → New Conditional Forwarder**.
3. Enter **INDOCAN-HK.LOCAL** as the domain name.
4. Add the **IP address** of the Hong Kong DC (172.24.13.50).
5. Repeat the process on INDOCAN-DC2 for INDOCAN-NY.LOCAL.

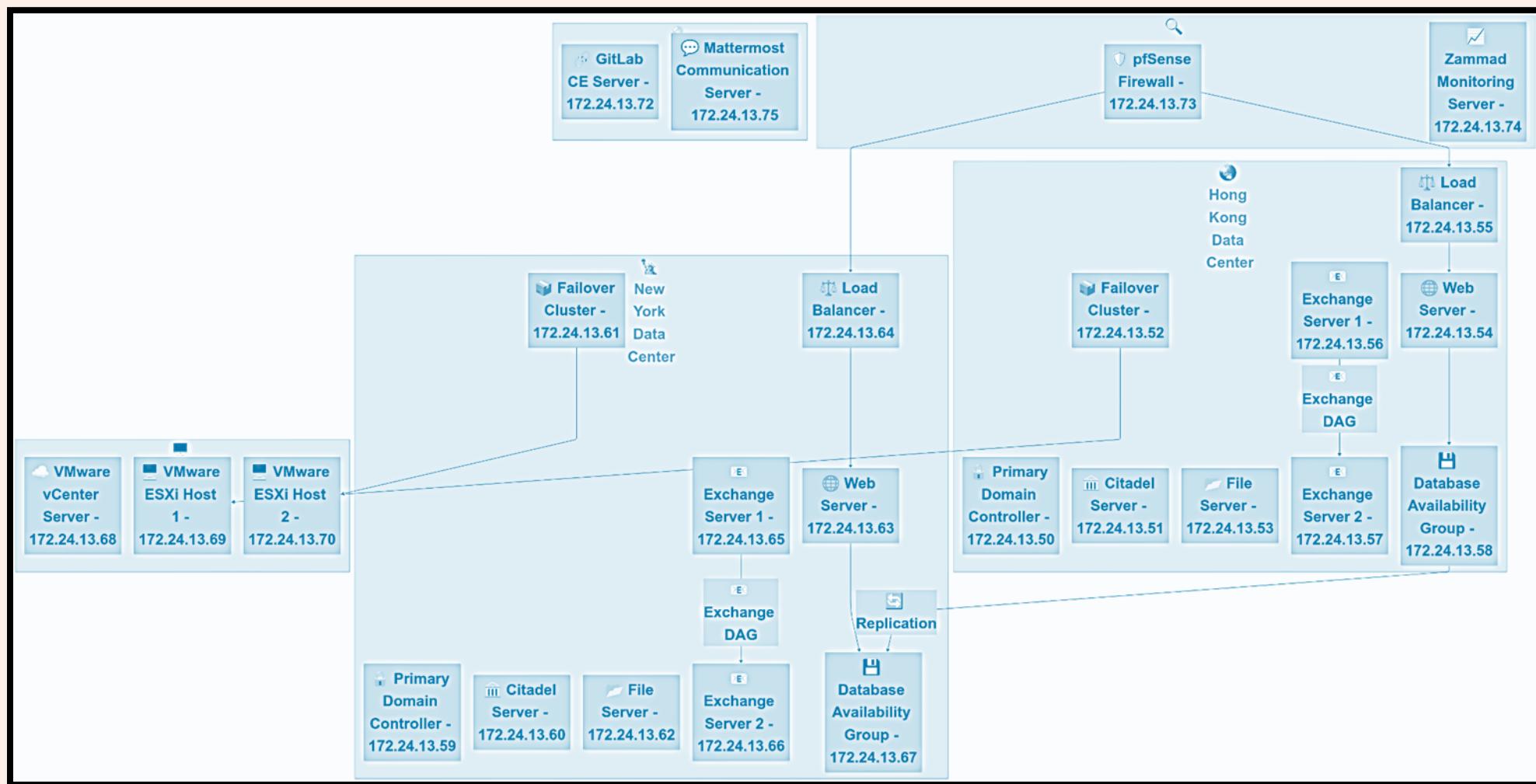
ACTIVE DIRECTORY REPLICATION

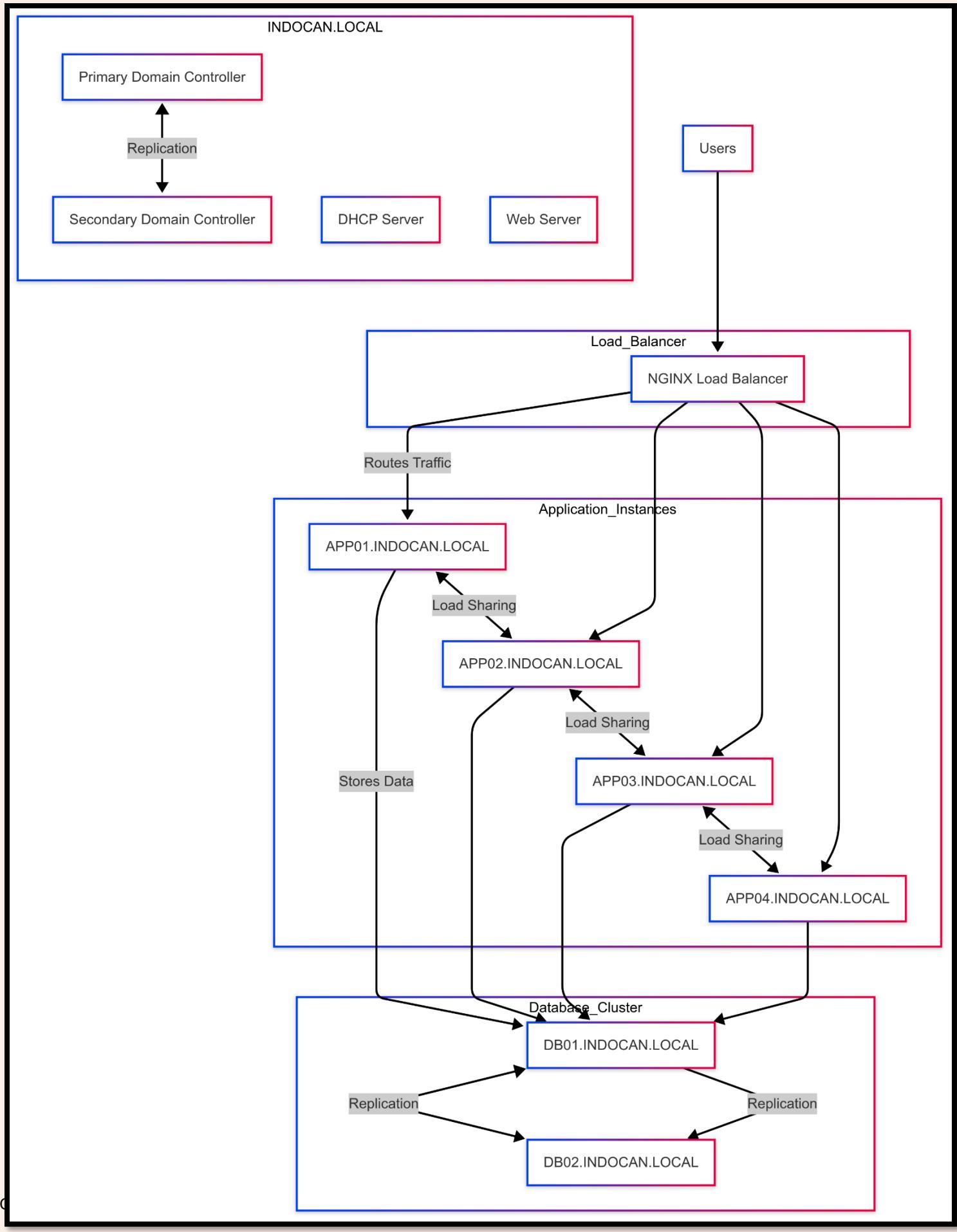
A **site-to-site VPN** will be used to facilitate **Active Directory replication** between New York and Hong Kong. This ensures that **user credentials, security policies, and directory changes** are synchronized across locations.

- **Replication Interval:** Every 15 minutes.
- **Replication Topology:** Hub-and-Spoke (Primary DC in New York as Hub, Secondary DC in Hong Kong as Spoke).
- **Replication Type:** Multi-Master for fault tolerance.

By implementing this domain architecture, INDOCAN will ensure a **secure, scalable, and efficient** identity management system across its global offices. This setup provides **centralized control, improved security, and seamless resource access** between locations.

ARCHITECTURE





DOMAIN TRUST

To ensure seamless authentication and resource sharing between **INDOCAN's** offices in **New York** and **Hong Kong**, a **two-way transitive trust** will be established. This setup will allow users from both domains to access shared resources efficiently while maintaining **security and centralized management**.

TRUST TYPE & CONFIGURATION

The following **trust types** will be implemented:

- **Two-Way Trust** – Enables users in both locations to authenticate and access permitted resources in each domain.
- **Transitive Trust** – Ensures that any additional child domains created in the future automatically trust each other.
- **Forest-Wide Trust** – Allows **INDOCAN.LOCAL** to manage all authentication requests efficiently.

DOMAIN TRUST IMPLEMENTATION

Domain Structure:

Domain Name	Location	Trust Type	Trust Direction
INDOCAN-NY.LOCAL	New York	Two-Way Trust	Bidirectional
INDOCAN-HK.LOCAL	Hong Kong	Two-Way Trust	Bidirectional

Configuration Steps:

1. Open **Active Directory Domains and Trusts** on **INDOCAN-DC1 (New York)**.
2. Right-click **INDOCAN-NY.LOCAL** → Select **Properties**.
3. Navigate to the **Trusts** tab and click **New Trust**.
4. Enter **INDOCAN-HK.LOCAL** as the trust name.
5. Select **Forest Trust** → **Two-Way Trust**.
6. Authenticate using **Domain Admin Credentials** from both locations.
7. Confirm **Trust Verification** and test connectivity.

DNS CONFIGURATION FOR TRUST RESOLUTION

To ensure both domains resolve each other's names, **Conditional Forwarders** will be created:

1. Open **DNS Manager** on **INDOCAN-DC1**.
2. Navigate to **Conditional Forwarders** → Click **New Conditional Forwarder**.
3. Enter **INDOCAN-HK.LOCAL** and assign its **Domain Controller's IP (172.24.13.51)**.
4. Repeat the process on **INDOCAN-DC2** for **INDOCAN-NY.LOCAL**.

SECURITY & ACCESS CONTROL

- **Role-Based Access Control (RBAC)** will be enforced, ensuring only authorized users can access cross-domain resources.
- **Group Policy Objects (GPOs)** will be implemented to restrict access to sensitive resources.
- **Multi-Factor Authentication (MFA)** will be enabled for cross-domain logins.

TRUST VALIDATION & TESTING

Once the trust is established, the following verification steps will be performed:

1. **Use ntest /domain_trusts** to verify trust relationships.
2. **Perform cross-domain authentication tests** using test accounts.
3. **Check event logs** on both **Domain Controllers** for trust errors.

FILE SERVER

A **high-availability file server** is crucial for INDOCAN's operations, ensuring seamless access, redundancy, and security across New York and Hong Kong offices. This section outlines the **installation, failover cluster setup, role configuration, and file sharing** while integrating **security best practices**.

INSTALLATION

Prerequisites:

- **Windows Server 2022** installed on designated file servers.
- **Active Directory Domain Services (ADDS)** configured.
- **Failover Clustering feature enabled.**
- **NTFS-formatted storage volumes available for data storage.**

Installation Steps:

1. Open **Server Manager** → Click **Manage** → Select **Add Roles and Features**.
2. Choose **Role-based or Feature-based Installation**.
3. Select the target server (INDOCAN-NY-FS01 / INDOCAN-HK-FS01).
4. Under **Server Roles**, check **File and Storage Services** → Expand and select **File Server**.
5. Click **Next** → Confirm selections → Click **Install**.
6. Restart the server after installation.

FAILOVER CLUSTER SETUP

To ensure **high availability**, a **File Server Failover Cluster** will be deployed.

Cluster Nodes:

Node Name	IP Address	Role
INDOCAN-NY-FS01	172.24.13.62	Primary File Server (New York)
INDOCAN-NY-FS02	172.24.13.162	Secondary File Server (New York)
INDOCAN-HK-FS01	172.24.13.53	Primary File Server (Hong Kong)
INDOCAN-HK-FS02	172.24.13.153	Secondary File Server (Hong Kong)

Failover Cluster Configuration:

1. Open **Failover Cluster Manager** → Click **Create Cluster**.
2. Add the servers (**INDOCAN-NY-FS01**, **INDOCAN-NY-FS02**, **INDOCAN-HK-FS01**, **INDOCAN-HK-FS02**).
3. Run **Validation Tests** to ensure compatibility.
4. Assign a **Cluster Name (INDOCAN-FS-CLUSTER)**.
5. Assign a **Cluster IP** for network communication.
6. Configure **Cluster Shared Volumes (CSV)** for shared file storage.
7. Confirm settings → Click **Create Cluster**.

FILE SERVER ROLE CONFIGURATION

After cluster setup, the **File Server Role** needs to be configured for **High Availability (HA)**.

1. Open **Failover Cluster Manager** → Expand **Roles**.
2. Click **Configure Role** → Select **File Server** → Click **Next**.
3. Choose **File Server for General Use** (for basic file sharing) or **Scale-Out File Server** (for enterprise workloads).
4. Assign a **Client Access Name** (e.g., \INDOCAN-FILES) and **Cluster IP Address**.
5. Select the **Cluster Shared Volume (CSV)** as the storage location.
6. Click **Next** → Confirm settings → Click **Finish**.
7. Verify that the **File Server Role** is running in **Failover Cluster Manager**.

FILE SHARE CREATION

File shares will be created to provide structured **department-based storage**.

Departmental Shares:

Share Name	Path	Access Control
HR Files	\INDOCAN-FILES\HR	HR Group Only
Finance Files	\INDOCAN-FILES\Finance	Finance Group Only
Development Files	\INDOCAN-FILES\Development	Developers Only
Public Share	\INDOCAN-FILES\Public	All Employees

Steps to Create a File Share:

1. Open **Server Manager** → Navigate to **File and Storage Services**.
2. Click **Shares** → Select **New Share**.
3. Choose **SMB Share – Quick** (for standard access) or **SMB Share – Applications** (for high-performance workloads).
4. Select **Cluster Shared Volume (CSV)** as the storage location.
5. Define **Share Name** (e.g., HR, Finance, Development, Public).
6. Configure **NTFS Permissions**:
 - o **HR Group** → Full Control on HR Share.
 - o **Finance Group** → Full Control on Finance Share.
 - o **Developers** → Read/Write Access on Development Share.
 - o **All Users** → Read/Write Access on Public Share.
7. Click **Create** → Verify accessibility via `\INDOCAN-FILES\`.

FILE SHARE ACCESS BY USERS

To ensure **seamless access**, Group Policy (GPO) will be used to **map network drives** for users.

Steps to Map File Shares via GPO:

1. Open **Group Policy Management** → Create a **New GPO**.
2. Navigate to **User Configuration** → **Preferences** → **Windows Settings** → **Drive Maps**.
3. Right-click → **New Mapped Drive**.
4. Set **Location** as `\INDOCAN-FILES\HR` (for HR Group, repeat for other shares).
5. Assign a **Drive Letter** (e.g., H: for HR, F: for Finance).
6. Under **Common Tab**, check **Reconnect at logon**.
7. Apply **Security Filtering** to specific **AD groups** (HR, Finance, Developers, etc.).
8. Click **OK** → Link GPO to relevant **Organizational Units (OUs)**.
9. Run **gpupdate /force** on client machines to apply changes.

Validation & Testing:

- Users should be able to access their respective **departmental shares**.
- **Unauthorized access should be denied** due to NTFS & Share Permissions.
- Verify logs in **Event Viewer** for failed access attempts.

BACKUP & DISASTER RECOVERY

To **protect against data loss**, an **automated backup and disaster recovery plan** is implemented.

Backup Strategy:

- **Daily Snapshots** → Stored on **local and cloud storage**.
- **Weekly Full Backups** → Replicated between **New York & Hong Kong**.
- **Azure Backup Vault** → Secure off-site data storage.

Disaster Recovery Plan:

- **Automatic Failover** in case of **File Server failure**.
- **Replication between locations** to restore operations quickly.
- **Quarterly DR Testing** to ensure **business continuity**.

WEB SERVER

The Web Server infrastructure for **INDOCAN** is designed to provide **high availability, scalability, and secure access** for internal and external users across **New York and Hong Kong** offices. This section covers the **installation, load balancing, role configuration, and user access**, along with **security enhancements** and **backup strategies** to ensure continuous availability.

INSTALLATION

Prerequisites:

- **Ubuntu Server 22.04 LTS** installed on designated Web Servers.
- **Static IP Assigned** (New York: 172.24.13.63, Hong Kong: 172.24.13.54).
- **Domain Controller (DC) Integration** for centralized authentication.
- **Firewall rules configured** to allow HTTP (80) and HTTPS (443) traffic.

Installation Steps:

1. Update the system:

```
sudo apt update && sudo apt upgrade -y
```

2. Install the **Apache (or Nginx) Web Server**:

```
sudo apt install apache2 -y # For Apache  
# OR  
sudo apt install nginx -y # For Nginx
```

3. Enable and start the web server:

```
sudo systemctl enable apache2 && sudo systemctl start apache2 # Apache  
sudo systemctl enable nginx && sudo systemctl start nginx # Nginx
```

4. Allow HTTP & HTTPS traffic through the firewall:

```
sudo ufw allow 'Apache Full' # If using Apache  
sudo ufw allow 'Nginx Full' # If using Nginx
```

5. Verify installation by accessing <http://server-ip> in a browser.

NETWORK LOAD BALANCER

To **distribute traffic** between the **New York and Hong Kong Web Servers**, an **Nginx Load Balancer** will be configured.

Load Balancer Installation:

1. Install Nginx on the Load Balancer servers (172.24.13.55 in HK & 172.24.13.64 in NY):

```
sudo apt install nginx -y
```

2. Edit the Nginx configuration file:

```
sudo nano /etc/nginx/nginx.conf
```

3. Add the following **load balancing configuration**:

```
upstream indocan_web {  
    server 172.24.13.54; # Web Server HK  
    server 172.24.13.63; # Web Server NY  
}  
  
server {  
    listen 80;  
    server_name INDOCAN.LOCAL;  
  
    location / {  
        proxy_pass http://indocan_web;  
        proxy_set_header Host $host;  
        proxy_set_header X-Real-IP $remote_addr;  
        proxy_set_header X-Forwarded-For $proxy_add_x_forwarded_for;  
    }  
}
```

4. Restart Nginx to apply changes:

```
sudo systemctl restart nginx
```

5. Test by accessing **http://INDOCAN.LOCAL** to verify load balancing.

WEB SERVER ROLE CONFIGURATION

After installation, the **Web Server Role** will be configured for **hosting applications**.

Steps for Configuration:

1. Set up a **default document root**:

```
sudo mkdir -p /var/www/INDOCAN.LOCAL/html  
sudo chown -R www-data:www-data /var/www/INDOCAN.LOCAL/html
```

2. Create a sample index.html file:

```
echo '<h1>Welcome to INDOCAN Web Server</h1>' | sudo tee  
/var/www/INDOCAN.LOCAL/html/index.html
```

3. Create a new virtual host configuration:

```
sudo nano /etc/apache2/sites-available/indocan.conf
```

Add the following configuration:

```
<VirtualHost *:80>  
    ServerAdmin admin@INDOCAN.LOCAL  
    ServerName INDOCAN.LOCAL  
    DocumentRoot /var/www/INDOCAN.LOCAL/html  
  
    <Directory /var/www/INDOCAN.LOCAL/html>  
        Options -Indexes +FollowSymLinks  
        AllowOverride All  
        Require all granted  
    </Directory>  
</VirtualHost>
```

4. Enable the new site and restart Apache:

```
sudo a2ensite indocan.conf  
sudo systemctl restart apache2
```

ACCESS BY USERS

Users will access the web server via **internal (corporate network)** and **external (public domain)** access.

Internal Access (Within INDOCAN Network)

- Users can access the web portal using **http://INDOCAN.LOCAL**.
- Group Policy will be used to set this as the **default homepage** for company devices.

External Access (Public Users)

- **Public DNS records** will map INDOCAN.LOCAL to the Load Balancer's IP.
- An **SSL certificate (Let's Encrypt or DigiCert)** will be installed for secure HTTPS access.
- A **Web Application Firewall (WAF)** will protect against external threats.

SECURITY HARDENING

To **enhance security**, the following **best practices** will be implemented:

- **Disable directory listing:**

```
sudo nano /etc/apache2/apache2.conf
```

Change Options Indexes FollowSymLinks to Options -Indexes +FollowSymLinks.

- **Enable mod_security for intrusion detection:**

```
sudo apt install libapache2-mod-security2 -y  
sudo systemctl restart apache2
```

- **Rate limit requests to prevent DDoS attacks:**

```
limit_req_zone $binary_remote_addr zone=one:10m rate=30r/m;
```

BACKUP & DISASTER RECOVERY

To **ensure uptime**, automated **backups and disaster recovery** measures will be implemented:

Backup Strategy:

- **Daily backups** of web server files (/var/www/) to an **off-site storage**.
- **Weekly snapshots** of the entire web server.
- **Failover setup** with automatic traffic rerouting to the secondary site.

Disaster Recovery Plan:

- If the **primary web server** fails, the **Load Balancer automatically reroutes traffic**.
- The backup web server in **New York/Hong Kong** will take over within **5 minutes**.
- **Quarterly DR tests** to validate failover mechanisms.

EXCHANGE SERVER

INDOCAN requires a **high-availability Exchange Server environment** to ensure **secure, reliable, and efficient email communication** between its offices in **New York and Hong Kong**. This section covers the **installation, prerequisite setup, Database Availability Group (DAG) configuration, and email exchange setup**, along with additional enhancements for **security, backup, and disaster recovery**.

INSTALLATION

Prerequisites:

- **Windows Server 2022** installed on designated Exchange Servers.
- **Active Directory (AD) Integrated** with domain trust established between New York and Hong Kong.
- **Static IP Assigned** (New York: 172.24.13.65, Hong Kong: 172.24.13.56).
- **Microsoft Exchange Server 2019 ISO** available for installation.
- **Firewall rules configured** to allow SMTP (25), IMAP (143), POP3 (110), and HTTPS (443) traffic.

Installation Steps:

1. Mount the Exchange Server ISO and run the setup file.
2. Choose **Mailbox Role** and **Edge Transport Role** (for security and mail filtering).
3. Accept the license agreement and proceed.
4. Set the **organization name as INDOCAN**.
5. Assign a static **send and receive connector**.
6. Configure **mail routing between New York and Hong Kong**.
7. Install the required roles and restart the server.
8. Verify installation by logging into the **Exchange Admin Center (EAC)**.

INSTALLING PREREQUISITES

Before configuring Exchange Server, **Windows Server roles and features** must be installed.

Steps:

1. Open **PowerShell as Administrator** and install required features:

```
Install-WindowsFeature RSAT-ADDS, Web-Server, NET-Framework-Features, RSAT-Clustering -  
IncludeManagementTools
```

2. Install the **Exchange prerequisites package**:

```
Install-WindowsFeature Server-Media-Foundation
```

3. Set up **Unified Communications Managed API 4.0**:

```
Install-Module -Name ExchangeOnlineManagement -Force
```

4. Reboot the server before proceeding to **DAG configuration**.

DATABASE AVAILABILITY GROUP (DAG)

To ensure **email redundancy and failover protection**, a **DAG** will be created.

DAG Configuration Steps:

1. Open **Exchange Admin Center (EAC)** → Navigate to **Servers** → **Database Availability Groups**.
2. Click **New DAG**, enter the DAG name (e.g., INDOCAN-DAG01).
3. Assign a **witness server** (a separate server to maintain quorum).
4. Add both Exchange Servers (INDOCAN-EX01 & INDOCAN-EX02).
5. Configure **network replication settings**.
6. Verify DAG health using PowerShell:

```
Get-DatabaseAvailabilityGroup -Identity INDOCAN-DAG01 | Format-List
```

7. Enable **automatic failover** between the two Exchange Servers.

EMAIL EXCHANGE CONFIGURATION

Mail Flow Setup:

1. Open **EAC** → **Mail Flow** → **Send Connectors**.
2. Create a **new send connector** named INDOCAN-Mailflow.
3. Set **SMTP routing between Hong Kong and New York**.
4. Enable **TLS encryption** for secure mail exchange.
5. Add **SPF, DKIM, and DMARC** records to protect against phishing attacks.

Access by Users:

- **Internal Employees:** Access emails via **Outlook or Outlook Web Access (OWA)**.
- **External Clients:** Access emails using **IMAP, POP3, or webmail**.
- **Mobile Access:** Configured via **Exchange ActiveSync (EAS)** for iOS and Android.

SECURITY & COMPLIANCE ENHANCEMENTS

To **secure email communications**, the following security measures are implemented:

- **Enforce Multi-Factor Authentication (MFA)** for user logins.
- **Enable Anti-Spam & Anti-Malware policies** in Exchange Admin Center.
- **Apply Transport Rules** to prevent sensitive data from leaving the organization.
- **Restrict External Email Forwarding** to prevent data leaks.

BACKUP & DISASTER RECOVERY

To **ensure uptime and email data integrity**, automated **backup and disaster recovery measures** will be implemented.

Backup Strategy:

- **Daily email database backups** to off-site storage.
- **Incremental backups** every 6 hours.
- **Exchange-aware snapshots** stored in the cloud.

Disaster Recovery Plan:

- If the **primary Exchange Server** fails, the **DAG automatically reroutes email traffic**.
- The backup Exchange Server in **New York/Hong Kong** will take over within **2 minutes**.
- **Quarterly DR tests** to validate failover mechanisms.

ZAMMAD TICKETING & MONITORING SYSTEM

INDOCAN requires a **centralized ticketing and monitoring system** to streamline **IT support, incident management, and real-time monitoring** of infrastructure components. **Zammad**, an open-source helpdesk solution, will be deployed for handling user requests, issue tracking, and automated reporting. This section covers **installation, configuration, integration, security, and backup strategies** to ensure **optimal IT service management (ITSM)**.

INSTALLATION

Prerequisites:

- **Ubuntu Server 22.04 LTS** installed on 172.24.13.74.
- **8 vCPUs, 16GB RAM, 200GB SSD** allocated.
- **Database Server (PostgreSQL)** installed for Zammad data storage.
- **Elasticsearch** installed for advanced search capabilities.
- **Firewall rules** configured to allow ports **80 (HTTP), 443 (HTTPS), 5432 (PostgreSQL), and 9200 (Elasticsearch)**.

Installation Steps:

1. Update & Install Dependencies:

```
sudo apt update && sudo apt upgrade -y  
sudo apt install -y wget curl gnupg2 software-properties-common
```

2. Add Zammad Repository & Install:

```
wget -qO- https://dl.packager.io/srv/zammad/zammad/key | sudo apt-key add -  
echo "deb https://dl.packager.io/srv/deb/zammad/stable/ubuntu $(lsb_release -cs)  
main" | sudo tee /etc/apt/sources.list.d/zammad.list  
sudo apt update && sudo apt install -y zammad
```

3. Start and Enable Zammad:

```
sudo systemctl enable zammad  
sudo systemctl start zammad
```

4. Verify Installation by accessing <http://server-ip> in a browser.

DATABASE CONFIGURATION

Zammad requires **PostgreSQL** for structured ticket storage.

Steps:

1. Install PostgreSQL:

```
sudo apt install postgresql postgresql-contrib -y
```

2. Create Database & User:

```
sudo -u postgres psql
CREATE DATABASE zammad;
CREATE USER zammad_user WITH PASSWORD 'securepassword';
ALTER DATABASE zammad OWNER TO zammad_user;
GRANT ALL PRIVILEGES ON DATABASE zammad TO zammad_user;
```

3. Configure Database in Zammad:

```
sudo zammad config:set DATABASE_ADAPTER=postgresql
```

4. Restart Services:

```
sudo systemctl restart zammad postgresql
```

WEB SERVER CONFIGURATION

To enable **secure remote access**, an **NGINX reverse proxy** will be configured.

Steps:

1. Install NGINX & SSL Support:

```
sudo apt install nginx -y
sudo apt install certbot python3-certbot-nginx -y
```

2. Create Zammad NGINX Config:

```
sudo nano /etc/nginx/sites-available/zammad
```

3. Add Configuration:

```
server {  
    listen 80;  
    server_name zammad.INDOCAN.LOCAL;  
    location / {  
        proxy_pass http://127.0.0.1:3000;  
        proxy_set_header Host $host;  
        proxy_set_header X-Real-IP $remote_addr;  
        proxy_set_header X-Forwarded-For $proxy_add_x_forwarded_for;  
    }  
}
```

4. Enable Configuration & Restart NGINX:

```
sudo ln -s /etc/nginx/sites-available/zammad /etc/nginx/sites-enabled/  
sudo systemctl restart nginx
```

5. Secure with SSL Certificate:

```
sudo certbot --nginx -d zammad.INDOCAN.LOCAL
```

USER MANAGEMENT & ROLES

Zammad allows user authentication via **Active Directory (LDAP), SAML, or local user accounts.**

User Roles:

Role	Permissions
Admin	Full access, user management, settings
IT Support	Manage & resolve tickets, track performance
User	Submit and track tickets

LDAP Integration (Active Directory Authentication):

1. **Navigate to** Admin Panel → Integrations → LDAP.
2. **Enter AD Server Details** (e.g., ldap://ad.indocan.local).
3. **Map User Groups** to Roles (e.g., IT-Support → IT Support Role).
4. **Enable Auto-Sync** every **15 minutes**.

TICKETING WORKFLOW CONFIGURATION

To ensure efficient IT support, custom workflows are implemented:

1. **Ticket Categorization** → Assigns priorities based on severity.
2. **SLA Policies** → Defines response times (e.g., Critical Issues: **1-hour resolution**).
3. **Automated Escalations** → Escalates unresolved issues to senior engineers.
4. **Canned Responses** → Predefined responses for common issues.

ALERTS & MONITORING INTEGRATION

To improve IT operations, **Zammad will be integrated with Zabbix** for proactive issue resolution.

1. **Install Zabbix Agent on Zammad Server:**

```
sudo apt install zabbix-agent -y
```

2. **Configure Agent to send alerts:**

```
sudo nano /etc/zabbix/zabbix_agentd.conf
```

```
Server=zabbix.indocan.local  
Hostname=zammad.INDOCAN.LOCAL
```

3. **Restart Zabbix Agent:**

```
sudo systemctl restart zabbix-agent
```

4. **Set Alert Triggers in Zabbix Dashboard.**

BACKUP & DISASTER RECOVERY

To ensure uptime and data security, **automated backups and DR strategies** are implemented.

Backup Strategy:

- **Daily database backups** stored in **remote NAS**.
- **Weekly snapshots of Zammad application files**.
- **Encryption enabled** for all backup files.

Disaster Recovery Plan:

- **Failover setup** with standby Zammad instance in **New York & Hong Kong**.
- **Automated restoration scripts** to bring up Zammad in under **10 minutes**.
- **Quarterly DR testing** to verify backup integrity.

GITLAB REPOSITORY BROWSER

INDOCAN requires a self-hosted GitLab CE (Community Edition) server to facilitate source code management, CI/CD pipelines, and collaborative software development. This section covers installation, configuration, integration, security measures, and backup strategies to ensure a secure, efficient, and scalable DevOps environment.

INSTALLATION

Prerequisites:

- **Ubuntu Server 22.04 LTS** installed on 172.24.13.72.
- **8 vCPUs, 16GB RAM, 500GB SSD** allocated.
- **PostgreSQL Database Server** for GitLab data storage.
- **Firewall rules** configured to allow ports **80 (HTTP), 443 (HTTPS), 22 (SSH for Git operations)**.

Installation Steps:

1. Update System & Install Dependencies:

```
sudo apt update && sudo apt upgrade -y  
sudo apt install -y curl openssh-server ca-certificates tzdata perl
```

2. Add GitLab Repository & Install GitLab CE:

```
curl -fsSL https://packages.gitlab.com/install/repositories/gitlab/gitlab-ce/script.deb.sh | sudo  
bash  
sudo apt install -y gitlab-ce
```

3. Configure GitLab & Set External URL:

```
sudo nano /etc/gitlab/gitlab.rb
```

Set:

```
external_url 'https://gitlab.INDOCAN.LOCAL'
```

4. Reconfigure & Start GitLab:

```
sudo gitlab-ctl reconfigure  
sudo gitlab-ctl restart
```

5. Access GitLab Web Interface via <https://gitlab.INDOCAN.LOCAL>.

DATABASE CONFIGURATION

GitLab requires **PostgreSQL** for structured data storage.

Steps:

1. Switch to PostgreSQL User & Access Database:

```
sudo -i -u gitlab-psql  
psql -d gitlabhq_production
```

2. Create a Secure Database User:

```
CREATE USER gitlab_user WITH PASSWORD 'securepassword';  
ALTER DATABASE gitlabhq_production OWNER TO gitlab_user;  
GRANT ALL PRIVILEGES ON DATABASE gitlabhq_production TO gitlab_user;
```

3. Restart GitLab Services:

```
sudo gitlab-ctl restart
```

USER & REPOSITORY MANAGEMENT

User Roles:

Role	Permissions
Admin	Full access, manage users and repositories
Developer	Push & merge code, manage CI/CD pipelines
Reporter	Read-only access, issue tracking

Steps to Create Users & Repositories:

1. **Navigate to GitLab Admin Panel** → <https://gitlab.INDOCAN.LOCAL>.
2. **Go to Users** → Add New User (Assign roles as needed).
3. **Create New Repository** via New Project.
4. **Set Up SSH Keys** for Secure Git Operations:

```
ssh-keygen -t rsa -b 4096 -C "user@INDOCAN.LOCAL"  
cat ~/.ssh/id_rsa.pub
```

Add the SSH key in **GitLab User Settings**.

GitLab CI/CD automates **build, test, and deployment** processes.

Steps to Set Up CI/CD Pipeline:

1. Create `.gitlab-ci.yml` in the repository root:

stages:

- build
- test
- deploy

build-job:

```
stage: build  
script:  
  - echo "Building Project..."
```

test-job:

```
stage: test  
script:  
  - echo "Running Tests..."
```

deploy-job:

```
stage: deploy  
script:  
  - echo "Deploying to Production..."
```

2. Push the changes & monitor pipeline execution in GitLab.

SECURITY HARDENING

To **enhance security**, the following best practices are implemented:

- **Enable Two-Factor Authentication (2FA)** for all users.
- **Restrict Public Repository Access:**

```
sudo gitlab-rails runner "ApplicationSetting.first.update(default_project_visibility: 'private')"
```

- **Automate Security Scanning:**

```
security:  
script:  
  - echo "Running security checks..."
```

- **Enable Firewall Rules** to limit access only to INDOCAN IP ranges.

BACKUP & DISASTER RECOVERY

To ensure uptime and data protection, automated backup and disaster recovery plans are implemented.

Backup Strategy:

- **Daily repository backups** stored in **secure off-site storage**.
- **Weekly GitLab configuration snapshots**.
- **Automated encryption** of all backups.

Disaster Recovery Plan:

- **Standby GitLab Instance** set up in **New York & Hong Kong**.
- **Automated failover to secondary GitLab server** within **5 minutes**.
- **Quarterly DR testing** to validate recovery processes.

LOAD BALANCER

To ensure **high availability, fault tolerance, and optimized traffic distribution**, INDOCAN is implementing a **load balancing solution** for its **web servers, email servers, and internal applications** across its **New York and Hong Kong** data centers. This section covers **installation, configuration, traffic management, security, and monitoring** for the Load Balancer.

INSTALLATION

Prerequisites:

- **Ubuntu Server 22.04 LTS** installed on 172.24.13.55 (Hong Kong) and 172.24.13.64 (New York).
- **2 vCPUs, 8GB RAM, 50GB SSD** allocated.
- **Firewall rules** configured to allow traffic on **HTTP (80), HTTPS (443), and SMTP (25)** for **mail balancing**.
- **Nginx or HAProxy installed for Layer 4/7 load balancing**.

Installation Steps:

1. Update System & Install Nginx:

```
sudo apt update && sudo apt upgrade -y  
sudo apt install -y nginx
```

2. Enable and Start Nginx:

```
sudo systemctl enable nginx  
sudo systemctl start nginx
```

3. Verify installation by accessing <http://server-ip> in a browser.

LOAD BALANCER CONFIGURATION

Configuring Nginx for Load Balancing

For Web Server Load Balancing (Round-Robin Method)

1. Open Nginx configuration file:

```
sudo nano /etc/nginx/nginx.conf
```

2. Add the following configuration:

```
upstream indocan_web {  
    server 172.24.13.54; # Web Server HK  
    server 172.24.13.63; # Web Server NY  
}  
  
server {  
    listen 80;  
    server_name INDOCAN.LOCAL;  
  
    location / {  
        proxy_pass http://indocan_web;  
        proxy_set_header Host $host;  
        proxy_set_header X-Real-IP $remote_addr;  
        proxy_set_header X-Forwarded-For $proxy_add_x_forwarded_for;  
    }  
}
```

3. Restart Nginx to apply changes:

```
sudo systemctl restart nginx
```

4. Test by accessing

<http://INDOCAN.LOCAL>, and verify traffic is distributed across the two web servers.

For Mail Server Load Balancing (HAProxy - Layer 4 Load Balancing)

1. Install HAProxy:

```
sudo apt install -y haproxy
```

2. Configure HAProxy for Exchange Server balancing:

```
sudo nano /etc/haproxy/haproxy.cfg
```

3. Add the following configuration:

```
frontend smtp_front
  bind *:25
  mode tcp
  default_backend smtp_servers

backend smtp_servers
  balance roundrobin
  server mail1 172.24.13.56:25 check
  server mail2 172.24.13.65:25 check
```

4. Restart HAProxy to apply changes:

```
sudo systemctl restart haproxy
```

SECURITY HARDENING

To **enhance security**, the following **best practices** will be implemented:

- **Enable TLS Termination** to encrypt traffic at the load balancer level.
- **Rate Limiting to prevent DDoS attacks:**

```
limit_req_zone $binary_remote_addr zone=one:10m rate=30r/m;
```

- **Restrict access to the Load Balancer to authorized IPs:**

```
allow 192.168.1.0/24;
deny all;
```

- **Enable Web Application Firewall (WAF) for HTTP filtering.**

MONITORING & PERFORMANCE OPTIMIZATION

To monitor **load balancer performance** and **track traffic distribution**, we will integrate monitoring tools.

Installing Prometheus & Grafana for Load Balancer Monitoring

1. Install Prometheus:

```
sudo apt install prometheus -y
```

2. Add Nginx Metrics Exporter:

```
sudo apt install prometheus-nginx-exporter -y
```

3. Install Grafana for visualization:

```
sudo apt install grafana -y
```

4. Set up dashboards to monitor traffic, request distribution, and errors.

PFSENSE FIREWALL

To ensure **network security, traffic filtering, and VPN access**, INDOCAN is implementing **pfSense**, an open-source firewall solution. This section covers **installation, configuration, security policies, VPN setup, monitoring, and backup strategies** to provide a **secure, scalable, and highly available** network infrastructure.

INSTALLATION

Prerequisites:

- **pfSense 2.6** installed on 172.24.13.73.
- **2 vCPUs, 4GB RAM, 50GB SSD** allocated.
- **WAN and LAN interfaces properly assigned.**
- **Firewall rules configured for essential services.**

Installation Steps:

1. **Download pfSense ISO** from the official website.
2. **Create a bootable USB drive** using Rufus or Etcher.
3. **Boot the server from USB** and start the installation.
4. **Select "Install pfSense"** and configure basic network settings.
5. **Assign WAN (em0) and LAN (em1) interfaces.**
6. **Set LAN IP Address (172.24.13.1/24) and DHCP range (172.24.13.100-200).**
7. **Reboot the system and access the web interface** at <https://172.24.13.1>.

Inbound & Outbound Traffic Rules:

Rule	Source	Destination	Protocol	Action
Allow Web Access	Any	Web Server (172.24.13.54, 172.24.13.63)	HTTP/HTTPS	Allow
Allow Mail Traffic	Any	Exchange Servers (172.24.13.56, 172.24.13.65)	SMTP	Allow
Allow VPN Traffic	Remote VPN Users	Internal Network	OpenVPN	Allow
Block Unauthorized Access	Any	Internal Network	All	Block

IPS/IDS Configuration:**1. Install Suricata for Intrusion Prevention:**

```
pkg install suricata
```

2. Enable Suricata on WAN Interface.
3. Configure Snort rules for anomaly detection.
4. Enable Auto-Block for detected threats.

VPN CONFIGURATION : REMOTE ACCESS FOR INDOCAN USERS

To enable **secure remote access**, **OpenVPN** will be configured.

OpenVPN Setup:

1. Navigate to VPN → OpenVPN → Wizards.
2. Select Remote Access (User Auth).
3. Configure Tunnel Network (10.8.0.0/24).
4. Enable 256-bit AES Encryption.
5. Download OpenVPN Client Profile for Users.

Site-to-Site VPN (New York ↔ Hong Kong):

- **New York pfSense Firewall (172.24.13.73)** will establish a **permanent VPN tunnel** with **Hong Kong (172.24.13.74)**.
- **BGP Routing** will be used to dynamically route traffic between sites.
- **Tunnel Encryption:** AES-256 with SHA-512 authentication.

NETWORK ADDRESS TRANSLATION (NAT) CONFIGURATION

1. **Navigate to Firewall → NAT → Outbound.**
2. **Select Hybrid NAT Mode.**
3. **Map Internal IPs to Public IP for external communication.**

LOAD BALANCING & HIGH AVAILABILITY

To ensure **continuous operation**, a **pfSense failover cluster** is implemented.

CARP Configuration (High Availability Failover):

1. **Primary Firewall:** 172.24.13.73
2. **Secondary Firewall:** 172.24.13.74
3. **Shared Virtual IP:** 172.24.13.1
4. **Enable State Synchronization** for seamless failover.

MONITORING & LOGGING

Setting Up pfSense Logging & Alerts

1. **Enable Syslog Server** for remote logging.
2. **Integrate with Zabbix** for real-time monitoring.
3. **Set Up Email Alerts** for firewall rule violations.

MATTERMOST COMMUNICATION SERVER

To ensure **secure, real-time internal communication**, INDOCAN is deploying **Mattermost**, an open-source collaboration and messaging platform. This section details **installation, configuration, user management, security policies, integration, and backup strategies** to enhance productivity and streamline communication between teams.

INSTALLATION

Prerequisites:

- **Ubuntu Server 22.04 LTS** installed on 172.24.13.75.
- **4 vCPUs, 16GB RAM, 200GB SSD** allocated.
- **PostgreSQL Database** for storing Mattermost data.
- **Firewall rules** configured to allow traffic on **HTTP (80), HTTPS (443), and WebSocket (8065)**.

Installation Steps:

1. Update System & Install Dependencies:

```
sudo apt update && sudo apt upgrade -y  
sudo apt install -y curl unzip tar
```

2. Download & Extract Mattermost:

```
wget https://releases.mattermost.com/8.0/mattermost-8.0-linux-amd64.tar.gz  
tar -xvzf mattermost-8.0-linux-amd64.tar.gz  
sudo mv mattermost /opt/
```

3. Create a Mattermost User & Set Permissions:

```
sudo useradd --system --user-group mattermost  
sudo chown -R mattermost:mattermost /opt/mattermost
```

4. Configure Database Connection in Mattermost Config:

```
sudo nano /opt/mattermost/config/config.json
```

Set:

```
"DriverName": "postgres",  
"DataSource": "postgres://mmuser:password@localhost/mattermost?sslmode=disable"
```

5. Start the Mattermost Server:

```
sudo -u mattermost /opt/mattermost/bin/mattermost
```

6. Access Mattermost Web Interface via <http://server-ip:8065>.

DATABASE CONFIGURATION

Mattermost requires **PostgreSQL** for structured data storage.

Steps:

1. Install PostgreSQL:

```
sudo apt install -y postgresql postgresql-contrib
```

2. Create Database & User:

```
CREATE DATABASE mattermost;
CREATE USER mmuser WITH PASSWORD 'securepassword';
ALTER DATABASE mattermost OWNER TO mmuser;
GRANT ALL PRIVILEGES ON DATABASE mattermost TO mmuser;
```

3. Restart Services:

```
sudo systemctl restart postgresql mattermost
```

USER MANAGEMENT & ROLES

Mattermost allows user authentication via **Active Directory (LDAP), SAML, or OAuth**.

User Roles:

Role	Permissions
Admin	Full access, manage users & channels
Manager	Create teams, configure notifications
User	Join channels, send messages

LDAP Integration for Authentication:

1. **Navigate to Admin Panel → Authentication → LDAP.**
2. **Enter AD Server Details** (e.g., ldap://ad.indocan.local).
3. **Set Search Base** to CN=Users,DC=indocan,DC=local.
4. **Enable Auto-Sync every 30 minutes.**

SECURITY HARDENING

To **enhance security**, the following best practices are implemented:

- **Enable Two-Factor Authentication (2FA)** for all users.
- **Enforce SSL/TLS for secure communication:**

```
sudo certbot --nginx -d mattermost.INDOCAN.LOCAL
```

- **Restrict API Access** to internal IP ranges.
- **Implement End-to-End Encryption (E2EE) for messaging.**

MONITORING & LOGGING

To monitor Mattermost performance and security, we integrate monitoring tools.

Steps:

1. **Enable Syslog Logging for Mattermost Events.**
2. **Integrate with Prometheus & Grafana** for dashboard monitoring.
3. **Set Up Email Alerts** for system errors & unusual activity.

DASHBOARD WITH GUACAMOLE RDP

INSTALLATION

To enable secure remote access to all servers within our infrastructure, Apache Guacamole was deployed as a remote desktop gateway. Guacamole is a clientless remote desktop solution that supports RDP, VNC, and SSH, allowing seamless access to multiple systems through a web-based interface.

1. System Requirements:

Operating System: Ubuntu 22.04 LTS

RAM: Minimum 4GB (8GB recommended)

CPU: 2 vCPUs (4 vCPUs recommended for concurrent sessions)

Disk Space: 20GB minimum

Network: 1Gbps Ethernet connection

2. Installing Prerequisites:

Before installing Guacamole, several dependencies must be installed:

```
sudo apt update && sudo apt upgrade -y  
sudo apt install -y build-essential libcairo2-dev libjpeg-turbo8-dev \  
libpng-dev libtool-bin uuid-dev freerdp2-dev libssh2-1-dev \  
libtelnet-dev libvncserver-dev libpulse-dev libssl-dev \  
libvorbis-dev libwebp-dev
```

3. Downloading and Compiling Guacamole:

The latest version of Guacamole and its components are downloaded and compiled:

```
wget https://downloads.apache.org/guacamole/1.5.0/source/guacamole-server-1.5.0.tar.gz  
tar -xvf guacamole-server-1.5.0.tar.gz  
cd guacamole-server-1.5.0  
.configure --with-init-dir=/etc/init.d  
make  
sudo make install  
sudo ldconfig
```

4. Starting the Guacamole Server:

```
sudo systemctl enable guacd  
sudo systemctl start guacd
```

5. Installing Guacamole Client (Web Application):

```
wget https://downloads.apache.org/guacamole/1.5.0/binary/guacamole-1.5.0.war  
sudo mv guacamole-1.5.0.war /var/lib/tomcat9/webapps/guacamole.war  
sudo systemctl restart tomcat9
```

6. Configuring Guacamole Properties:

The configuration file /etc/guacamole/guacamole.properties is created to define authentication and connection parameters:

```
guacd-hostname: localhost  
guacd-port: 4822  
auth-provider: net.sourceforge.guacamole.net.basic.BasicFileAuthenticationProvider  
basic-user-mapping: /etc/guacamole/user-mapping.xml
```

DATABASE CONFIGURATION

To store authentication details and session logs securely, Guacamole is integrated with a MySQL database. This allows centralized user management and connection tracking.

1. Installing MySQL and Creating the Database

First, install MySQL and set up a dedicated database for Guacamole:

```
sudo apt update && sudo apt install -y mysql-server  
  
sudo systemctl start mysql  
  
sudo systemctl enable mysql
```

After installation, secure MySQL using:

```
sudo mysql_secure_installation
```

Set a root password.

Remove anonymous users.

Disallow remote root login.

Remove test databases.

2. Creating a Guacamole Database and User

Log in to MySQL and create a database for Guacamole:

```
sudo mysql -u root -p  
  
CREATE DATABASE guacamole_db;  
  
CREATE USER 'guac_user'@'localhost' IDENTIFIED BY 'StrongPassword';  
  
GRANT ALL PRIVILEGES ON guacamole_db.* TO 'guac_user'@'localhost';  
  
FLUSH PRIVILEGES;  
  
EXIT;
```

3. Importing the Guacamole Schema

Guacamole provides an SQL schema that needs to be imported into the database:

```
cat /usr/share/guacamole/schema/mysql/schema.sql | sudo mysql -u guac_user -p guacamole_db
```

4. Configuring Guacamole to Use MySQL

Modify the Guacamole configuration file (/etc/guacamole/guacamole.properties) to use MySQL authentication:

```
mysql-hostname: localhost  
mysql-database: guacamole_db  
mysql-username: guac_user  
mysql-password: StrongPassword
```

Ensure the changes are applied:

```
sudo systemctl restart tomcat9 guacd
```

USER MANAGEMENT & ROLES

Guacamole provides a robust user management system that enables role-based access control (RBAC) for secure and efficient remote access management. This section details the setup of user authentication, role assignment, and permission management.

1. Creating and Managing Users

To create and manage users in Guacamole, follow these steps:

1. Log in as an Administrator

 Navigate to the Guacamole web interface.

 Log in with the admin credentials.

 Click on "Settings" > "Users" to manage users.

2. Adding New Users

Click "New User" and fill in the following details:

Username (e.g., admin, support_user, devops)

Password (Set a secure password)

Account Expiry (Optional)

Multi-Factor Authentication (MFA) Settings (If enabled)

3. Assigning Roles

Guacamole allows assigning users to different roles based on access requirements:

Administrator – Full control over system settings and user management.

IT Support – Can manage connections and troubleshoot issues.

Developers – Limited access to test environments.

End Users – Can only access assigned remote desktops.

2. Configuring Group-Based Access Control

Instead of managing individual permissions, Guacamole allows creating user groups for easier access control:

- Navigate to "Settings" > "Groups" and create groups such as:

IT-Support

Developers

Management

General Users

- Assign users to appropriate groups and define access control policies.

3. Enforcing Security Policies

For enhanced security, apply the following policies:

Require Strong Passwords

Enforce password complexity rules (minimum length, special characters, numbers).

Use password expiration policies.

Enable Multi-Factor Authentication (MFA)

Guacamole supports TOTP-based MFA.

Users can link their accounts with an authenticator app

Restrict IP-Based Access

Configure allowlists/denylists to restrict unauthorized IP addresses.

Implement VPN-based access for remote users.

Limit Concurrent Sessions

Prevent multiple logins per user session to avoid session hijacking.

CONFIGURING REMOTE DESKTOP ACCESS

Guacamole supports various remote desktop protocols, including RDP (Windows), SSH (Linux), and VNC. This section details how to configure and optimize remote desktop access for seamless operations.

1. Adding a New Remote Desktop Connection

Log in to Guacamole as an administrator.

Navigate to "Settings" > "Connections" and click "New Connection".

Provide the following details:

- Name: Assign a unique name to the connection
- Protocol: Select RDP, SSH, or VNC depending on the target system.
- Hostname/IP Address: Enter the private or public IP of the target server.
- Port: Use default ports (3389 for RDP, 22 for SSH, 5900 for VNC), or specify custom ports.
- Username & Password: Store login credentials securely in Guacamole or enable user login prompt.

2. Optimizing RDP Performance

To ensure a smooth user experience, optimize RDP connections by:

- Enabling Network-Level Authentication (NLA) for secure authentication.
- Reducing Color Depth to improve performance on low-bandwidth connections.

- Disabling Wallpaper & Animations to save bandwidth.
- Adjusting Compression Settings to prioritize speed over quality.
- Enabling Audio Redirection if remote sound output is needed.

3. Configuring SSH for Secure CLI Access

For Linux server management, configure SSH connections with Guacamole:

- Use Key-Based Authentication instead of passwords for added security.
- Restrict root logins and enforce sudo-only access.
- Enable session logging for auditing and compliance.
- Implement IP allowlists to limit SSH access to specific locations.

4. Managing Remote Access Policies

To control who can access remote desktops:

- Assign specific users/groups to each connection.
- Configure session timeouts to automatically disconnect idle users.
- Enforce multi-factor authentication (MFA) for added security.
- Monitor active sessions via the admin panel to detect unauthorized access.

SECURITY HARDENING & BEST PRACTICES

To ensure secure and reliable remote desktop access, Guacamole must be configured with robust security measures. This section details best practices for hardening the Guacamole environment.

1. Enforcing Secure Authentication

To protect against unauthorized access, implement the following authentication methods:

- Multi-Factor Authentication (MFA): Enable TOTP-based 2FA (Google Authenticator, Authy).
- LDAP & Active Directory Integration: Centralize authentication with existing domain credentials.
- RADIUS/TACACS+ Authentication: Use enterprise-grade authentication services.
- Fail2Ban Configuration: Set up intrusion detection to block brute-force attempts.
- Session Expiry & Auto Logout: Enforce idle session timeouts to prevent unauthorized persistence.

2. Securing the Guacamole Server

To minimize vulnerabilities, apply the following security measures:

- Enable HTTPS (SSL/TLS): Configure Guacamole with Let's Encrypt or an internal CA certificate.
- Restrict Public Access: Allow only specific IPs to access the Guacamole web interface.
- Use Strong Password Policies: Enforce minimum length, complexity, and rotation policies.
- Regularly Update Guacamole & Dependencies: Keep the software up to date to patch vulnerabilities.
- Disable Unused Protocols: If only RDP is required, disable VNC and SSH to reduce attack surface.

3. Network Security & Firewall Rules

To prevent unauthorized access:

- Place Guacamole Behind a Reverse Proxy (NGINX/Apache) for additional security layers.
- Use VPN or Zero Trust Network Access (ZTNA) to restrict external access.
- Apply Firewall Rules (pfSense, IPTables) to limit access based on location/IP.
- Log & Monitor Sessions using SIEM tools (Splunk, Graylog) for anomaly detection.

4. Role-Based Access Control (RBAC)

Restrict user access based on roles:

- Admin Users: Full access to manage Guacamole and create new connections.
- IT Support/Helpdesk: Access to pre-defined machines but no administrative privileges.
- Regular Users: Restricted access to only their assigned desktops/servers.

MONITORING & PERFORMANCE OPTIMIZATION

To ensure Guacamole operates efficiently and remains secure, continuous monitoring and performance optimizations are essential. This section covers strategies to track system health, optimize resource usage, and troubleshoot performance issues.

1. System Monitoring & Logging

To maintain visibility over the Guacamole server and detect potential issues:

- Enable Syslog Logging: Configure Guacamole logs to be forwarded to centralized logging servers for real-time monitoring.
- Guacamole Session Logs: Track user logins, remote session activity, and session duration for auditing.
- Enable Debug Mode: In cases of troubleshooting, enable debugging but disable it afterward to prevent unnecessary performance impact.
- Integrate with SIEM Solutions: Link Guacamole logs with Security Information and Event Management (SIEM) tools for anomaly detection.

2. Resource Optimization & Performance Tuning

To optimize performance and provide a smooth remote access experience:

Allocate Adequate CPU & Memory:

- Assign at least 4 vCPUs and 8GB RAM to the Guacamole server, scaling based on concurrent users.
- Enable resource limits (cgroups) to prevent resource starvation.

Optimize Remote Protocols (RDP/VNC/SSH):

- Enable Adaptive Compression to reduce bandwidth usage.
- Adjust Frame Rate based on connection type (higher for LAN, lower for WAN).
- Use Efficient Video Encoding (H.264 for RDP) to improve performance over slow networks.

Load Balancing for High Availability:

- Deploy Guacamole with NGINX or HAProxy for load balancing across multiple servers.
- Implement Guacamole Database Replication to ensure redundancy.

3. Troubleshooting Performance Issues

- To diagnose and resolve slow remote access:
- Check Server Load using htop, top, or Glances.
- Monitor Network Latency & Bandwidth Usage via Wireshark or NetFlow analyzers.
- Optimize JVM Heap Size
- Audit Logs for Errors: Identify excessive failed login attempts or unauthorized access.

WORKING PROJECT

API CODE

The screenshot shows a VMware Remote Console window titled "CAPSTONE-APP1 [172.24.13.10]". The terminal window displays the following Node.js code:

```
API > JS index.js
  1 const express = require('express');
  2 const session = require('express-session'); // Import express-session
  3 const authRoutes = require("./Routes/authRoutes");
  4 const monitorRoutes = require("./Routes/monitorRoutes");
  5 const guacamoleRoutes = require("./Routes/guacamoleRoutes");
  6 const ticketRoutes = require("./Routes/ticketsRoutes");
  7 const cors = require('cors');
  8 const GuacamoleLite = require('guacamole-lite');
  9 const dotenv = require('dotenv');
10 const { createServer } = require('http');
11 const { Server } = require('socket.io');
12 const app = express();
13 dotenv.config();
14 const PORT = process.env.PORT;
15
16 const httpServer = createServer(app);
17 const io = new Server(httpServer, {
18   cors: [
19     {
20       origin: "*",
21     },
22   ],
23
24   // Define 'guacd' connection options
25   const guacOptions = {
26     host: "INDOCAN-GUA-001.indocan.local",
27     port: 4822 // The port on which 'guacd' is listening
28   };
29
30   // Define client options, including encryption settings
31   const clientOptions = {
32     crypt: {
33       cipher: 'AES-256-CBC',
34       key: 'MySuperSecretKeyForParamsToken1'
35     }
36   };
37
38   // Create a new instance of GuacamoleLite and attach it to the HTTP server
39   const guacServer = new GuacamoleLite(
40     { httpServer }, // Pass the server instance to GuacamoleLite
41     guacOptions,
42     clientOptions
43   );
44
45   guacServer.on('connection', (client) => {
46     console.log(`Client connected: ${client.remoteAddress}`);
47   });
48
49   // Middleware
```

The IDE interface on the left shows the file structure of the "CapstoneProject" directory, including files like "index.js", "package-lock.json", and "README.md". The "OUTLINE" panel shows sections like "express", "session", "authRoutes", "monitorRoutes", "guacamoleRoutes", and "ticketRoutes". The "TIMELINE" panel is also visible at the bottom.

The screenshot shows a dual-monitor setup. The left monitor displays the VMware Remote Console interface, which includes a top navigation bar with File, Edit, View, Virtual Machine, Window, Help, and a status bar indicating the date and battery level. Below the navigation bar is a toolbar with icons for copy, paste, and search. The main workspace shows a list of files and folders under the 'CapstoneProject' folder, including package.json, package-lock.json, README.md, and IndocanWeb. A large portion of the screen is occupied by the Microsoft Visual Studio Code editor, which is displaying the contents of the package.json file. The code in package.json defines a Node.js application named 'capstone-landing' with version 1.0.0, a main entry point 'index.js', and a test script that echoes an error message. The right monitor is mostly black, with a small portion of a blue and white graphic visible.

```
  "name": "capstone-landing",
  "version": "1.0.0",
  "main": "index.js",
  "scripts": {
    "test": "echo \\\"Error: no test specified\\\" & exit 1",
  },
  "author": "Christopher Genaو",
  "license": "ISC",
  "description": "",
  "dependencies": {
    "axios": "^1.4.1",
    "body-parser": "~1.20.3",
    "cors": "~2.8.5",
    "crypto": "~1.0.1",
    "dotenv": "~16.4.7",
    "evilscan": "~1.9.1",
    "express": "~4.21.2",
    "express-session": "~1.18.1",
    "guardian-client-js": "~1.5.0",
    "http-proxy-middleware": "~0.2.27",
    "jsonwebtoken": "~9.0.2",
    "ldap-authentication": "~3.2.4",
    "ldapjs": "~3.0.7",
    "marked": "~4.0.7",
    "moment": "~2.30.1",
    "mongoose": "~8.9.4",
    "network-scanner-js": "~1.1.5",
    "node-cron": "~3.0.3",
    "nodemailer": "~6.10.0",
    "nodegit": "~3.1.9",
    "ping": "~0.4.4",
    "socket.io": "~4.8.1"
  }
}
```

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10]

authController.js

```

API > Controllers > JS authController.js > check_token
1 const { authenticate } = require('ldap-authentication');
2 const ldap = require('ldapjs');
3 const jwt = require('jsonwebtoken'); // Import the jsonwebtoken package
4 const dotenv = require('dotenv');
5 const cleanGroups = require('../Utilities/CleanGroups');
6 dotenv.config()
7
8 async function auth(req, res) {
9
10    const { username, password } = req.body;
11
12    if (!username || !password) {
13        return res.status(400).json({ message: "Username and password are required" });
14    }
15
16    // Clean the username if it's an email (extract the part before the '@')
17    let cleanedUsername = username;
18    const emailPattern = /^[a-zA-Z0-9._%+]+@[a-zA-Z0-9.-]+\.[a-zA-Z]{2,}\$/;
19
20    if (emailPattern.test(username)) {
21        // If username is an email, extract the part before '@'
22        cleanedUsername = username.split('@')[0];
23    }
24
25    let options = {
26        ldapopts: {
27            url: process.env.LDAP_URL,
28            // tlsOptions: { rejectUnauthorized: false }
29        },
30        adminOn: process.env.LDAP_ADMIN_USER,
31        adminPassword: process.env.LDAP_ADMIN_PASSWORD,
32        userPassword: password,
33        userSearchBase: process.env.LDAP_SEARCH_BASE,
34        usernameAttribute: process.env.LDAP_USER_ATTRIBUTE,
35        username: cleanedUsername,
36    }
37
38    try {
39        // Attempt authentication
40        let user = await authenticate(options);
41
42        // If the user is not found, return an error message
43        if (!user) {
44            return res.status(404).json({ message: "User not found" });
45        }
46
47        // If user is found and authenticated, return the user
48        req.session.user = user;
    }

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) In 73, Col 25 Spaces: 4 UTF-8 CRLF () JavaScript Supermaven Free Tier ⚡ Ninja 405 PM 4/6/2025

VMware Remote Console File Edit View Go Run Terminal Help CAPSTONE-APP1 [172.24.13.10]

guacamoleController.js

```

API > Controllers > JS guacamoleController.js > connect > headers
36
37
38 const CIPHER = 'aes-256-cbc';
39 const SECRET_KEY = 'MySuperSecretKeyForParamsToken12';
40
41 const connect = async (req, res) => {
42
43    // Now fetch the Viewer URL
44    fetch("http://remote.indocan.local:5000/api/RemoteControl/Viewer/", {
45        method: "post",
46        credentials: "include", // Ensures cookies are sent with request
47        mode: "cors",
48        body: JSON.stringify({
49            email: "administrator@indocan.local",
50            password: "Secret55!",
51            deviceID: "88a34cf6-8ae1-4598-9c0a-fbd804379de?"
52        }),
53        headers: [
54            { "Content-Type": "application/json" }
55        ]
56    })
57    .then(response => {
58        if (response.ok) {
59            console.log("Viewer URL fetched successfully!");
60            res.send(response.url);
61        } else {
62            throw new Error("Viewer URL fetch failed: " + response.status);
63        }
64    });
65}
66
67
68 module.exports = {
69    connect
70}

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) In 54, Col 19 Spaces: 4 UTF-8 CRLF () JavaScript Supermaven Free Tier ⚡ Ninja 405 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+Shift

```

    JS monitorController.js
    API > Controllers > JS monitorController.js > ...
    1  const ping = require("ping");
    2  const dns = require("dns").promises;
    3  const { exec } = require("child_process");
    4  const util = require("util");
    5  const execPromise = util.promisify(exec);
    6
    7  const checkServers = async (req, res) => {
    8    const serverIPs = [
    9      "172.24.13.4",
    10    ];
    11
    12    console.log("Running server checks...");
    13
    14    const upServers = [];
    15
    16    for (const host of serverIPs) {
    17      try {
    18        const result = await ping.promise.probe(host);
    19
    20        if (result.alive) {
    21          console.log(`Server UP: ${host}`);
    22
    23          const fqdn = await getFQDN(host);
    24
    25          upServers.push({
    26            ip: host,
    27            fqdn: fqdn || "Unknown",
    28          });
    29        } else {
    30          console.log(`Server DOWN: ${host}`);
    31        }
    32      } catch (error) {
    33        console.error(`Error checking ${host}: ${error}`);
    34      }
    35    }
    36
    37    return res.status(200).json({ upServers });
    38  };
    39
    40  module.exports = { checkServers };
    41
    // -----
    // Helper Functions
    // -----
    45
    // Get Fully Qualified Domain Name (FQDN)
    46  async function getFQDN(ip) {
    47    try {
    
```

Activate Windows
Go to Settings to activate Windows.

Ln 1, Col 1 Spaces: 4 UTF-8 CRLF JavaScript Supermaven Free Tier ⌂ Ninja ↻ 4:05 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+Shift

```

    JS monitorController.js M JS ticketsController.js X
    API > Controllers > JS ticketsController.js > getUserTickets
    1  const axios = require('axios');
    2  require('dotenv').config();
    3
    4  const ZAMMAD_API_URL = process.env.ZAMMAD_API_URL;
    5  const ZAMMAD_AUTH_URL = process.env.ZAMMAD_AUTH_URL;
    6
    7  // Authenticate user and obtain OAuth token
    8  authenticate = async (req, res) => {
    9    const { username, password } = req.body;
    10
    11    if (!username || !password) {
    12      return res.status(400).json({ error: "Username and password are required" });
    13    }
    14
    15    try {
    16      const response = await axios.post(ZAMMAD_AUTH_URL, {
    17        grant_type: "password",
    18        client_id: CLIENT_ID,
    19        client_secret: CLIENT_SECRET,
    20        username,
    21        password
    22      });
    23
    24      res.json(response.data); // Returns access_token, expires_in, etc.
    25    } catch (error) {
    26      res.status(error.response?.status || 500).json({ error: error.response?.data || 'Authentication failed' });
    27    }
    28  };
    29
    30  getTicketArticles = async (req, res) => {
    31    const { ticketId, accessToken } = req.body; // Extract the ticket ID and access token from the request body
    32
    33    if (!ticketId) {
    34      return res.status(400).json({ message: "No ticket ID provided." });
    35    }
    36
    37    try {
    38      const response = await axios.get(`${ZAMMAD_API_URL}/ticket_articles/by_ticket/${ticketId}`, { headers: { 'Authorization': `Token token=${accessToken}` } });
    39      return res.json(response.data);
    40    } catch (error) {
    41      return res.status(error.response?.status || 500).json({ error: error.response?.data || 'Error fetching tickets' });
    42    }
    43
    44  }
    45
    46  getUserTickets = async (req, res) => {
    47    const { accessToken } = req.body;
    
```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 52, Col 6 Spaces: 4 UTF-8 CRLF JavaScript Supermaven Free Tier ⌂ Ninja ↻ 4:06 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-M

```

API > .env
1 # .env
2 PORT=3000
3 NODE_ENV='dev' #prod | dev
4 SESSION_SECRET='mhh($P;H-8s+em%,bxo3&:#09r%q"@(7|d2(F1ftq'<|3]1$[-<-TX#&m:J'
5 JWT_SECRET='ty)st$^fuoxk&n#1)89f((1159kivi(a@21@-i#n5f)'m$'
6
7 LDAP_URL='ldap://INDOCAN-DC-001.indocan.local'
8 LDAP_ADMIN_USER='CN=Administrator,CN=Users,DC=indocan,DC=local'
9 LDAP_ADMIN_PASSWORD='Secret55!'
10 LDAP_SEARCH_BASE='DC=indocan,DC=local'
11 LDAP_USER_ATTRIBUTE='sAMAccountName'
12
13 MONITORING_DB='monitoring_db'
14 MONITORING_DB_USER='monitoring'
15 MONITORING_DB_PASSWORD='Secret55!'
16 MONITORING_DB_HOST='INDOCAN-SQL-001.indocan.local'
17
18 GUACAMOLE_SERVER='guacamole.indocan.local'
19 GUACAMOLE_PORT=8080
20 GUACAMOLE_SOCKET='ws://guacamole.indocan.local:4822'
21
22 ZAMMAD_API_URL='http://zammad.indocan.local/api/v1'
23 ZAMMAD_AUTH_URL='http://zammad.indocan.local/oauth/token';
24

```

Activate Windows
Go to Settings to activate Windows.

Ln 23, Col 28 Spaces: 4 UTF-8 CRLF Properties Supermaven Free Tier (disabled by .gitignore) ⚡ Ninja 4:06 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-M

```

API > Middlewares > VerifyToken.js > verifyToken > jwt.verify() callback
1 const jwt = require('jsonwebtoken');
2
3 function verifyToken(req, res, next) {
4   const token = req.headers['authorization'];
5
6   if (!token) {
7     return res.status(403).json({ message: "No token provided" });
8   }
9
10  jwt.verify(token, process.env.JWT_SECRET, (err, decoded) => {
11    if (err) {
12      return res.status(401).json({ message: "Unauthorized" });
13    }
14
15    // Attach the decoded user information to the request object
16    req.userId = decoded.userId;
17    req.username = decoded.username;
18
19    next();
20  });
21
22 module.exports = verifyToken;

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 13, Col 10 Spaces: 4 UTF-8 CRLF ⚡ JavaScript Supermaven Free Tier ⚡ Ninja 4:06 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

File Edit Selection View Go Run Terminal Help CapstoneProject

EXPLORER CAPSTONEPROJECT API > Services > monitor.js > exports > getFQDN

```

1 const cron = require("node-cron");
2 const networkScanner = require("network-scanner-js");
3 const dns = require("dns").promises; // Use promises-based DNS functions
4
5 module.exports = async (io) => {
6   const netScan = new networkScanner();
7   let monitoringData = [];
8
9   // Mapping of IPs to Guacamole connection IDs (Replace with actual values)
10  const guacConnections = {
11    "172.24.13.4": "M0BjAHBvc3RncWzCm",
12    // Add more mappings as needed
13  };
14
15  const GUACAMOLE_URL = "http://guacamole.indocan.local:8080/guacamole/#/client/";
16
17  // Function to get FQDN (Reverse DNS Lookup)
18  async function getFQDN(ip) {
19    try {
20      const hostnames = await dns.reverse(ip);
21      return hostnames.length ? hostnames[0] : null;
22    } catch (error) {
23      return null; // Return null if no hostname is found
24    }
25  }
26
27  // Function to extract SERVER_NAME from FQDN (only before the first dot)
28  function extractServerName(fqdn) {
29    if (!fqdn) return "Unknown"; // If no FQDN, return "Unknown"
30    // Check if the FQDN contains a dot, if not, return the full FQDN
31    return fqdn.includes(".") ? fqdn.split(".")[0] : fqdn;
32  }
33
34  // Function to update monitoring data
35  async function updateMonitoringData() {
36    const result = await new Promise((resolve, reject) => {
37      try {
38        let tempMonitoringData = [];
39
40        await netScan.ipScan("172.24.13.4-100", async (host) => {
41          const fqdn = await getFQDN(host.ip_address); // Get the FQDN
42          const serverName = extractServerName(fqdn); // Extract the SERVER_NAME
43          const connectionId = guacConnections[host.ip_address] || null;
44          const guacLink = connectionId ? `${GUACAMOLE_URL}${connectionId}` : null;
45
46          tempMonitoringData.push({
47            serverName: serverName, // Store the SERVER_NAME
48            fqdn: fqdn || "Unknown", // Store the resolved FQDN
49            host: host,
50            ip: host.ip_address,
51            status: host.status,
52            packetLoss: host.packet_loss,
53            timestamp: new Date(),
54            link: guacLink
55          });
56
57        });
58
59        // Ensure all async tasks complete before resolving
60        setTimeout(() => {
61          resolve(tempMonitoringData);
62        }, 1000);
63
64      } catch (error) {
65        reject(error);
66      }
67    });
68
69    // Update monitoringData based on result
70    const updatedMonitoringData = monitoringData.map((existing) => {
71      const found = result.find((newData) => newData.ip === existing.ip);
72      return found ? found : { ...existing, status: "offline", timestamp: new Date() };
73    });
74
75    // Add new entries that were not in the previous scan
76    result.forEach((newEntry) => {
77      if (!updatedMonitoringData.find((entry) => entry.ip === newEntry.ip)) {
78        updatedMonitoringData.push(newEntry);
79      }
80    });
81
82    monitoringData = updatedMonitoringData; // Update persistent storage
83
84    io.emit("monitoringUpdate", monitoringData); // Emit updated data
85  }

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 18, Col 27 Spaces: 4 UTF-8 CRLF JavaScript Supermaven Free Tier ⚡ Ninja 4:07 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

File Edit Selection View Go Run Terminal Help CapstoneProject

EXPLORER CAPSTONEPROJECT API > Services > monitor.js > exports > getFQDN

```

5 module.exports = async (io) => {
35   async function updateMonitoringData() {
36     const result = await new Promise((resolve, reject) => {
37       await netScan.ipScan("172.24.13.4-100", async (host) => {
38         const serverName = extractServerName(fqdn); // Extract the SERVER_NAME
39         const connectionId = guacConnections[host.ip_address] || null;
40         const guacLink = connectionId ? `${GUACAMOLE_URL}${connectionId}` : null;
41
42         tempMonitoringData.push({
43           serverName: serverName, // Store the SERVER_NAME
44           fqdn: fqdn || "Unknown", // Store the resolved FQDN
45           host: host.host,
46           ip: host.ip_address,
47           status: host.status,
48           packetLoss: host.packet_loss,
49           timestamp: new Date(),
50           link: guacLink
51         });
52
53       });
54
55       // Ensure all async tasks complete before resolving
56       setTimeout(() => {
57         resolve(tempMonitoringData);
58       }, 1000);
59
60     } catch (error) {
61       reject(error);
62     }
63   });
64
65   // Update monitoringData based on result
66   const updatedMonitoringData = monitoringData.map((existing) => {
67     const found = result.find((newData) => newData.ip === existing.ip);
68     return found ? found : { ...existing, status: "offline", timestamp: new Date() };
69   });
70
71   // Add new entries that were not in the previous scan
72   result.forEach((newEntry) => {
73     if (!updatedMonitoringData.find((entry) => entry.ip === newEntry.ip)) {
74       updatedMonitoringData.push(newEntry);
75     }
76   });
77
78   monitoringData = updatedMonitoringData; // Update persistent storage
79
80   io.emit("monitoringUpdate", monitoringData); // Emit updated data
81
82 }

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 18, Col 27 Spaces: 4 UTF-8 CRLF JavaScript Supermaven Free Tier ⚡ Ninja 4:07 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

```

monitorController.js
1  function cleanGroups(memberOf) {
2    if (!memberOf || !Array.isArray(memberOf)) {
3      return [];
4    }
5
6    // Extract the first CN from each entry in the memberOf array
7    return memberOf.map((group) => {
8      // Use a regular expression to extract the first CN value
9      const match = group.match(CN-([,]+));
10     return match ? match[1] : null; // Return the extracted group name or null if no match
11   }).filter((group) => group !== null); // Filter out any null values
12 }
13
14 module.exports = cleanGroups;

```

```

CleanGroups.js
1  function cleanGroups(memberOf) {
2    if (!memberOf || !Array.isArray(memberOf)) {
3      return [];
4    }
5
6    // Extract the first CN from each entry in the memberOf array
7    return memberOf.map((group) => {
8      // Use a regular expression to extract the first CN value
9      const match = group.match(CN-([,]+));
10     return match ? match[1] : null; // Return the extracted group name or null if no match
11   }).filter((group) => group !== null); // Filter out any null values
12 }
13
14 module.exports = cleanGroups;

```

EXPLORER API > Utilities > JS CleanGroups.js

API > Utilities > JS monitorController.js

OUTLINE

Timeline

Activate Windows Go to Settings to activate Windows.

Admin (2 days ago) Ln 14, Col 30 Spaces: 4 UTF-8 CRLF (JavaScript Supermaven Free Tier ⚡ Ninja 4:07 PM 4/6/2025

VMware Remote Console File Edit View Go Run Terminal Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

```

monitorController.js
1  const express = require('express');
2  const router = express.Router();
3  const ticketsController = require('../Controllers/ticketsController');
4
5  // Get user-specific tickets
6  router.post('/ticketing/tickets', ticketsController.getUserTickets);
7  router.post('/ticketing/articles', ticketsController.getTicketArticles);
8  router.post('/ticketing/new', ticketsController.createNewTicket);
9
10 module.exports = router;
11

```

```

ticketsRoutes.js
1  const express = require('express');
2  const router = express.Router();
3  const ticketsController = require('../Controllers/ticketsController');
4
5  // Get user-specific tickets
6  router.post('/ticketing/tickets', ticketsController.getUserTickets);
7  router.post('/ticketing/articles', ticketsController.getTicketArticles);
8  router.post('/ticketing/new', ticketsController.createNewTicket);
9
10 module.exports = router;
11

```

EXPLORER API > Routes > JS ticketsRoutes.js

API > Routes > JS monitorController.js

OUTLINE

Timeline

Activate Windows Go to Settings to activate Windows.

Ln 11, Col 1 Spaces: 4 UTF-8 CRLF (JavaScript Supermaven Free Tier ⚡ Ninja 4:07 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+Alt

```
File Edit Selection View Go Run Terminal Help CapstoneProject monitorController.js M guacamoleRoutes.js API > Routes > JS guacamoleRoutes.js ... 1 const express = require("express"); 2 const guacamoleController = require("../Controllers/guacamoleController"); 3 const router = express.Router(); 4 5 router.post("/guacamole/connect", guacamoleController.connect); 6 7 module.exports = router;
```

EXPLORER API > Routes > JS guacamoleRoutes.js ...

- CAPSTONEPROJECT
- API
- Controllers
- Middlewares
- node_modules
- Routes
 - authRoutes.js
 - guacamoleRoutes.js
 - monitorRoutes.js
 - ticketsRoutes.js
- Services
- Utilities
- ClearGroups.js
- .env
- .gitignore
- index.js
- package-lock.json
- package.json
- IndocanWeb
- CapstoneProject.code-workspace
- README.md

OUTLINE

- express
- guacamoleController
- router
- <unknown>

TIMELINE

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 5, Col 12 Spaces: 4 UTF-8 CRLF JavaScript Supermaven Free Tier Ninja 4:07 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+Alt

```
File Edit Selection View Go Run Terminal Help CapstoneProject monitorController.js M authRoutes.js API > Routes > JS authRoutes.js ... 1 const express = require("express"); 2 const authController = require("./Controllers/authController"); 3 const verifyToken = require("../Middlewares/VerifyToken"); 4 5 const router = express.Router(); 6 7 router.post("/auth/login", authController.auth); 8 router.post("/auth/check-token", authController.check_token); 9 10 module.exports = router;
```

EXPLORER API > Routes > JS authRoutes.js ...

- CAPSTONEPROJECT
- API
- Controllers
- Middlewares
- node_modules
- Routes
 - authRoutes.js
 - guacamoleRoutes.js
 - monitorRoutes.js
 - ticketsRoutes.js
- Services
- Utilities
- ClearGroups.js
- .env
- .gitignore
- index.js
- package-lock.json
- package.json
- IndocanWeb
- CapstoneProject.code-workspace
- README.md

OUTLINE

- express
- authController
- verifyToken
- router
- <unknown>

TIMELINE

Activate Windows
Go to Settings to activate Windows.

Ln 11, Col 1 Spaces: 4 UTF-8 LF JavaScript Supermaven Free Tier Ninja 4:07 PM 4/6/2025

LANDING PAGE

The screenshot shows a landing page for 'Indocan' with the following details:

- Header:** VMware Remote Console, File, Edit, View, Virtual Machine, Window, Help. Status bar: CAPSTONE-APP1 [172.24.13.10], To release your mouse press: Control-X, Sun Apr 6 7:08PM.
- Title Bar:** IndocanWeb, localhost:4200.
- Content:**
 - Logo: A small logo with the text 'INDOCAN' below it.
 - Navigation: Home, About, Contact, Login.
 - Welcome Section:** 'Welcome to Indocan', 'Your trusted partner for data management and analytics.', 'Get Started' button.
 - Placeholder:** A large gray placeholder box with '500 x 300' text.
 - Why Choose Indocan?** Section with three items:
 - Advanced Analytics:** Icon of a line graph, 'Unlock insights with our powerful analytics tools.'
 - Custom Solutions:** Icon of two gears, 'Tailored solutions to meet your business needs.'
 - Secure & Reliable:** Icon of a shield, 'Your data is safe with our robust security measures.'
- Bottom:** Activation message: 'Activate Windows Go to Settings to activate Windows.'

The screenshot shows the code for the landing component in a code editor:

```

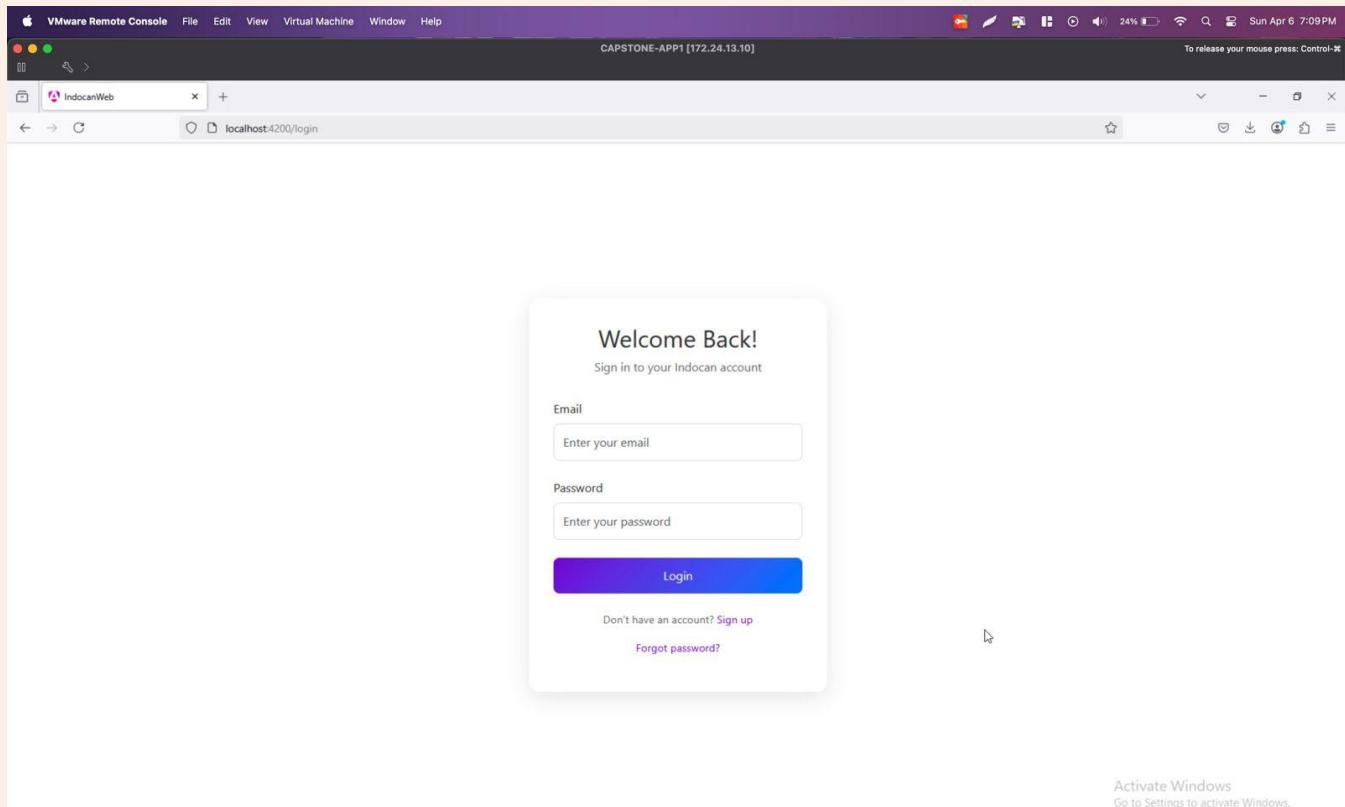
<div class="landing-container">
  <!-- Navbar -->
  <nav class="navbar navbar-expand-lg navbar-dark">
    <div class="container">
      <a class="navbar-brand" routerLink="/" href="#"></a>
      <button class="navbar-toggler" type="button" data-bs-toggle="collapse" data-bs-target="#navbarNav">
        <span class="navbar-toggler-icon"></span>
      </button>
    <div class="navbar-collapse" id="navbarNav">
      <ul class="navbar-nav ms-auto">
        <li class="nav-item">
          <a class="nav-link" routerLink="/home">Home</a>
        </li>
        <li class="nav-item">
          <a class="nav-link" routerLink="/about">About</a>
        </li>
        <li class="nav-item">
          <a class="nav-link" routerLink="/contact">Contact</a>
        </li>
        <li class="nav-item">
          <a class="nav-link btn btn-primary" routerLink="/login">Login</a>
        </li>
      </ul>
    </div>
  </div>
  <!-- Hero Section -->
  <div class="hero-section">
    <div class="row align-items-center">
      <div class="col-md-6">
        <h1>Welcome to Indocan</h1>
        <p class="lead">Your trusted partner for data management and analytics.</p>
        <a routerLink="/login" class="btn btn-primary btn-lg">Get Started</a>
      </div>
      <div class="col-md-6">
        
      </div>
    </div>
  </div>
  <!-- Features Section -->
  <div class="features-section">
    <div class="container">
      <h2>Why Choose Indocan?</h2>
    </div>
  </div>

```

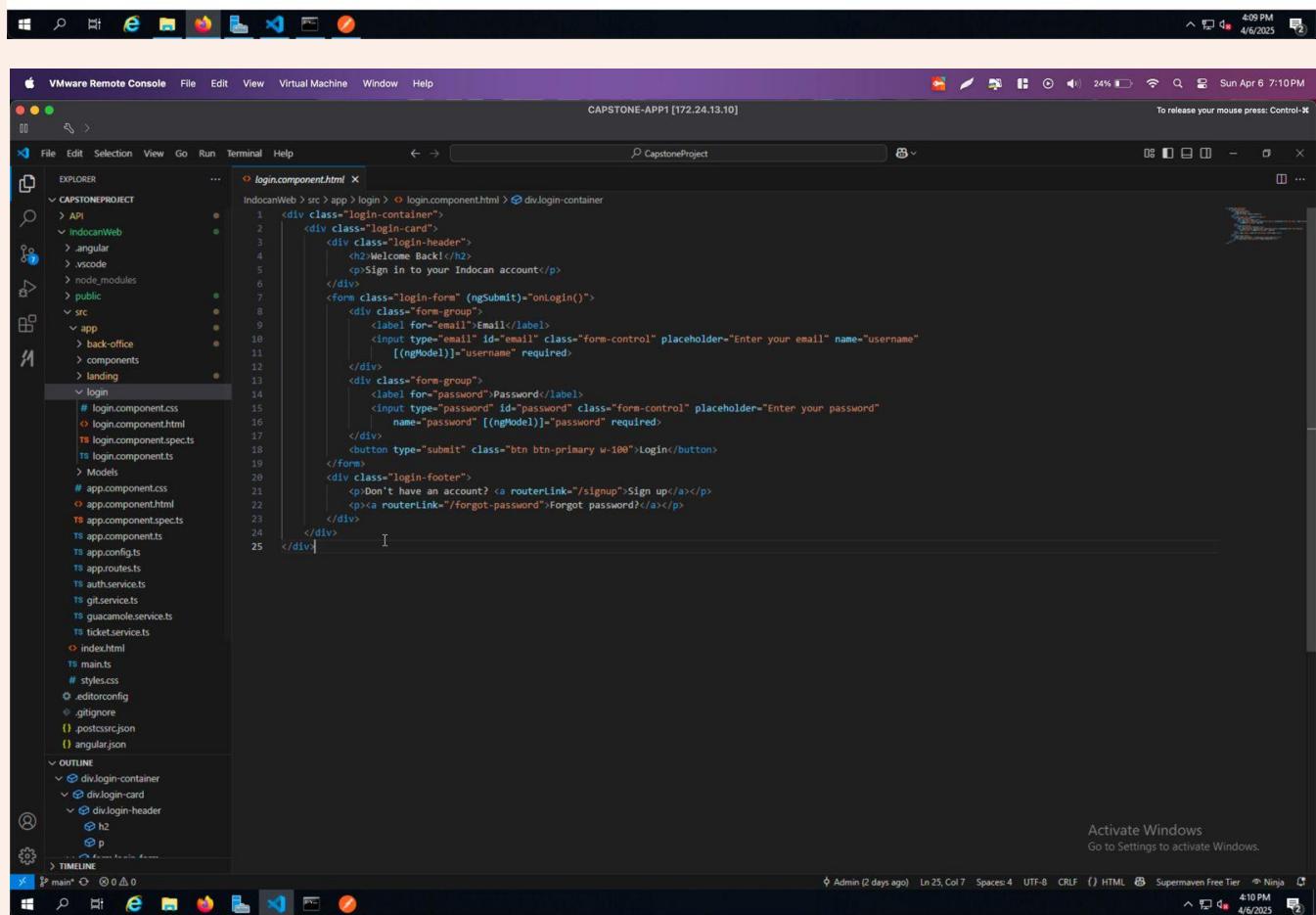
The code editor interface includes:

- EXPLORER:** Shows the project structure: CAPSTONEPROJECT, API, IndocanWeb, angular, vscode, node_modules, src, app, landing, home, landing.component.css, landing.component.html, landing.component.specs, landing.component.ts, landing.components.ts, login, Models, app.component.css, app.component.html, app.component.specs, app.components.ts, app.config.ts, app.routes.ts, auth.service.ts, git.service.ts, guacamole.service.ts, ticket.service.ts, index.html, main.ts, styles.css, editorconfig, .gitignore, postcssrc.json.
- OUTLINE:** Shows the outline of the landing component code.
- TIMELINE:** Shows the timeline of the file.
- Bottom:** Activation message: 'Activate Windows Go to Settings to activate Windows.'

LOGIN



Activate Windows
Go to Settings to activate Windows.



Activate Windows
Go to Settings to activate Windows.

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-H

File Edit Selection View Go Run Terminal Help CapstoneProject

EXPLORER login.component.ts

```

1 import { Component } from '@angular/core';
2 import { Router } from '@angular/router';
3 import { FormsModule } from '@angular/forms';
4 import { AuthService } from './auth.service';
5 @Component({
6   selector: 'app-login',
7   imports: [
8     FormsModule
9   ],
10   templateUrl: './login.component.html',
11   styleUrls: ['./login.component.css'
12 })
13 export class LoginComponent {
14   username: string = '';
15   password: string = '';
16   response: any;
17
18   constructor(private router: Router, private auth: AuthService) { }
19
20   async onLogin() {
21     // Perform the authentication here (this can be an API call)
22     this.response = await this.auth.login(this.username, this.password);
23
24     if (this.response.message) {
25       alert(`${this.response.message}\n${JSON.stringify(this.response.user, null, 2)})`);
26       this.router.navigate(['/back-office']);
27     }
28   }
29 }

```

Activate Windows
Go to Settings to activate Windows.

Ln 1, Col 1 Spaces: 2 UTF-8 CRLF TypeScript Supermaven Free Tier Ninja 4:10 PM 4/6/2025

HOME

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-H

IndocanWeb localhost:4200/back-office

Dashboard

- Home
- Ticketing
- Git
- Monitoring

Welcome Back, Christopher Genao! Viewing as: Domain Admins

Servers Online 12 / 15

Overall CPU Usage 68%

Memory Usage 10.4 GB / 16 GB

Active Alerts 3

System Load (Last 7 Days)

Day	System Load (%)
Mon	~55
Tue	~60
Wed	~45
Thu	~70
Fri	~62
Sat	~64
Sun	~59

Activate Windows
Go to Settings to activate Windows.

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

File Edit Selection View Go Run Terminal Help CapStoneProject

EXPLORER CAPSTONEPROJECT

- > API
- > IndocanWeb
 - > angular
 - > .vscode
 - > node_modules
 - > public
 - > src
 - > app
 - > back-office
 - > git
 - > home
 - # home.component.css
 - home.component.html M
 - home.component.specs
 - home.component.ts M

```

IndocanWeb > src > app > back-office > home > home.component.html > div.cards.p-3 > div.row > div.col-md-3.mb-3 > div.card.bg-danger.text-white
  1 <-- Cards Section -->
  2 <div class="cards p-3">
  3   <div class="row">
  4     <div class="col-md-3 mb-3">
  5       <div class="card bg-success text-white">
  6         <div class="card-body">
  7           <h5 class="card-title">Servers Online</h5>
  8           <p class="card-text h4">12 / 15</p>
  9         </div>
 10       </div>
 11     </div>
 12     <div class="col-md-3 mb-3">
 13       <div class="card bg-info text-white">
 14         <div class="card-body">
 15           <h5 class="card-title">Overall CPU Usage</h5>
 16           <p class="card-text h4">68%</p>
 17         </div>
 18       </div>
 19     </div>
 20     <div class="col-md-3 mb-3">
 21       <div class="card bg-warning text-dark">
 22         <div class="card-body">
 23           <h5 class="card-title">Memory Usage</h5>
 24           <p class="card-text h4">10.4 GB / 16 GB</p>
 25         </div>
 26       </div>
 27     </div>
 28     <div class="col-md-3 mb-3">
 29       <div class="card bg-danger text-white">
 30         <div class="card-body">
 31           <h5 class="card-title">Active Alerts</h5>
 32           <p class="card-text h4">3</p>
 33         </div>
 34       </div>
 35     </div>
 36   </div>
 37 
```

PROBLEMS OUTPUT DEBUG CONSOLE TERMINAL PORTS

Application bundle generation complete. [0.407 seconds]

Initial chunk files | Names | Raw size
main.js | main | 364.71 kB |

Application bundle generation complete. [1.499 seconds]

Page reload sent to client(s).
4:21:24 PM [vite] (client) * new dependencies optimized: chart.js/auto
4:21:24 PM [vite] (client) * optimized dependencies changed. reloading

Admin (2 days ago) Ln 29, Col 28 Spaces:2 UTF-8 CRLF HTML Superaven Free Tier Ninja 4:22 PM 4/6/2025

PING esbuild

Activate Windows Go to Settings to activate Windows.

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

File Edit Selection View Go Run Terminal Help CapStoneProject

EXPLORER CAPSTONEPROJECT

- > API
- > IndocanWeb
 - > angular
 - > .vscode
 - > node_modules
 - > public
 - > src
 - > app
 - > back-office
 - > git
 - > home
 - # home.component.css
 - home.component.html M
 - home.component.specs
 - home.component.ts M

```

IndocanWeb > src > app > back-office > home > HomeComponent > HomeComponent > ngAfterViewInit
  1 import { AfterViewInit, Component } from '@angular/core';
  2 import Chart from 'chart.js/auto';
  3 @Component({
  4   selector: 'app-home',
  5   imports: [],
  6   templateURL: './home.component.html',
  7   styleUrls: ['./home.component.css']
  8 })
 9 export class HomeComponent implements AfterViewInit {
10
11   constructor() {}
12
13   ngAfterViewInit(): void {
14     // Initialize Chart.js
15     const ctx = document.getElementById('systemLoadChart') as HTMLCanvasElement;
16
17     new Chart(ctx, {
18       type: 'line',
19       data: {
20         labels: ['Mon', 'Tue', 'Wed', 'Thu', 'Fri', 'Sat', 'Sun'],
21         datasets: [
22           {
23             label: 'System Load (%)',
24             data: [55, 60, 45, 70, 62, 65, 59],
25             backgroundColor: '#rgba(54, 162, 235, 0.2)',
26             borderColor: '#rgba(54, 162, 235, 1)',
27             borderWidth: 2,
28             fill: true,
29             tension: 0.3
30           }
31         ],
32         options: {
33           responsive: true,
34           scales: {
35             y: {
36               beginAtZero: true,
37               max: 100
38             }
39           }
40         }
41       }
42     });
43   }
44 }
45 
```

PROBLEMS OUTPUT DEBUG CONSOLE TERMINAL PORTS

Application bundle generation complete. [0.407 seconds]

Initial chunk files | Names | Raw size
main.js | main | 364.71 kB |

Application bundle generation complete. [1.499 seconds]

Page reload sent to client(s).
4:21:24 PM [vite] (client) * new dependencies optimized: chart.js/auto
4:21:24 PM [vite] (client) * optimized dependencies changed. reloading

Not Committed Yet Ln 18, Col 20 Spaces:2 UTF-8 CRLF TypeScript Superaven Free Tier Ninja 4:22 PM 4/6/2025

PING esbuild

Activate Windows Go to Settings to activate Windows.

MONITORING

The screenshot shows a web-based monitoring interface titled "Server Monitoring". The dashboard displays the status of several servers:

- INDOCAN-DC-001**: IP: 172.24.13.4, Status: ONLINE, Last updated 3 seconds ago.
- INDOCAN-APP-001**: IP: 172.24.13.10, Status: ONLINE.
- INDOCAN-LB-001**: IP: 172.24.13.11, Status: OFFLINE.
- INDOCAN-EXS-001**: IP: 172.24.13.12, Status: ONLINE.
- INDOCAN-GUA-001**: IP: 172.24.13.15, Status: ONLINE.
- indocan-zam-001**: IP: 172.24.13.61, Status: ONLINE.
- INDOCAN-SQL-001**: IP: 172.24.13.62, Status: ONLINE.
- INDOCAN-MAT-001**: IP: 172.24.13.64, Status: ONLINE.
- INDOCAN-GIT-001**: IP: 172.24.13.65, Status: ONLINE, Activate Windows.

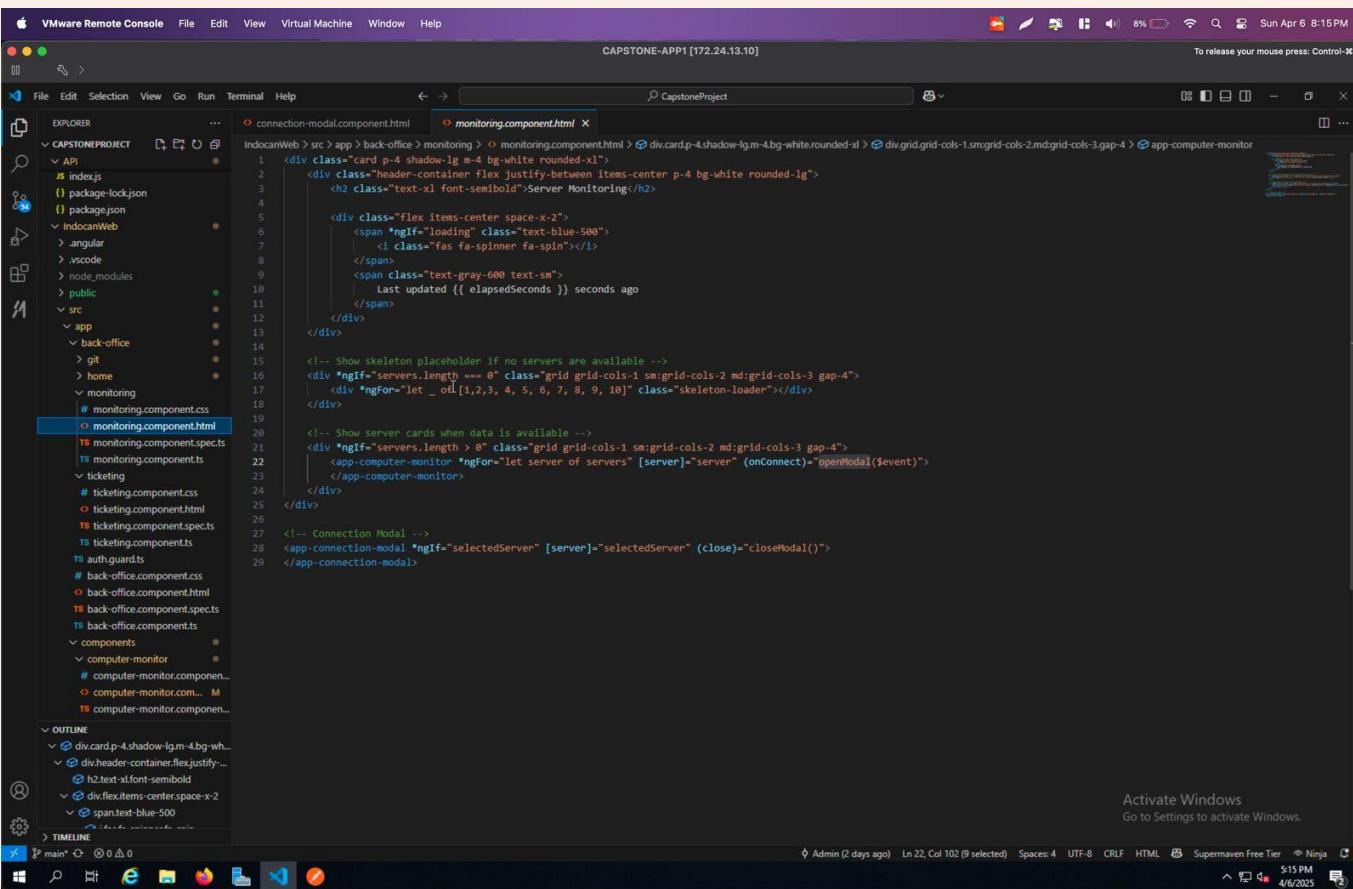
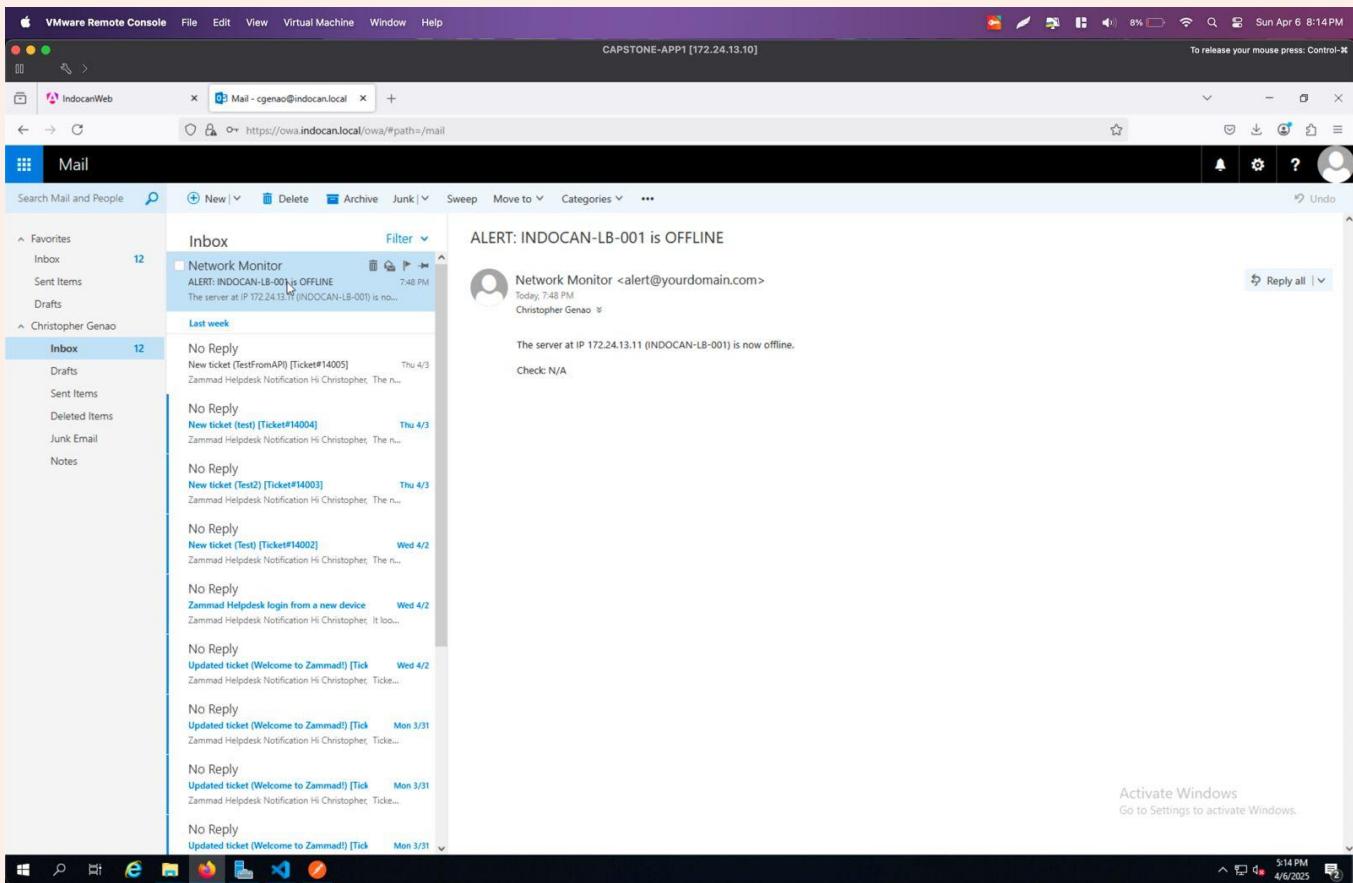
The interface includes a "Connect" button for each server entry. The status is indicated by a green circle with a checkmark for online and a red circle with an X for offline. The bottom right corner shows the date and time as 4/6/2025 at 5:13 PM.

The screenshot shows the Microsoft Server Manager dashboard for the local server. The main area displays the following information:

- WELCOME TO SERVER MANAGER**
- Configure this local server** (Step 1)
- QUICK START** steps: 2 Add roles and features, 3 Add other servers to manage, 4 Create a server group, 5 Connect this server to cloud services.
- WHAT'S NEW**
- LEARN MORE**
- ROLES AND SERVER GROUPS** (Roles: 4 | Server groups: 1 | Servers total: 1)

AD DS 1	DHCP 1	DNS 1	File and Storage Services 1	Local Server 1	All Servers 1
Manageability Events Services Performance BPA results					

The bottom right corner shows the date and time as 4/6/2025 at 5:13 PM.



VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

```

File Edit Selection View Go Run Terminal Help CapstoneProject
EXPLORER ... connection-modal.component.html monitoring.component.html
idocanWeb > app > components > connection-modal > connection-modal.component.html > div.fixed.inset-0.bg-gray-900.bg-opacity-50.flex.items-center.justify-center.z-1000 > div.bg-white.p-6.rounded-lg.shadow-lg.max-w-2xl.w-full.relative
1 <div class="fixed inset-0 bg-gray-900 bg-opacity-50 flex items-center justify-center z-1000">
2   <div class="bg-white p-6 rounded-lg shadow-lg max-w-2xl w-full relative">
3     <!-- Close Button -->
4     <button (click)="closeModal()" class="absolute top-3 right-3 text-gray-500 hover:text-gray-700">
5       <i class="fas fa-times text-xl"></i>
6     </button>
7   </div>
8   Test
9   <div id="connection">
10    <iframe src="http://localhost:8080/guacamole" width="100%" height="100%"></iframe>
11  </div>
12 </div>
13 </div>
14 </div>
15 </div>

```

OUTLINE

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 9, Col 13 Spaces: 4 UTF-8 CRLF (HTML Superaven Free Tier Ninja 5:16 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

```

File Edit Selection View Go Run Terminal Help CapstoneProject
EXPLORER ... connection-modal.component.html computer-monitor.component.html M
idocanWeb > app > components > computer-monitor > computer-monitor.component.html > div.relative.flex.items-center.bg-white.shadow-md.rounded-lg.p-4.border-1-a
1 <div class="relative flex items-center bg-white shadow-md rounded-lg p-4 border-1-a">
2   [ngClass]="server.status === 'online' ? 'border-green-500' : 'border-red-500'" ...
3   I
4   <!-- Status Icon -->
5   <i class="absolute right-4 text-3xl" [ngClass]="server.status === 'online' ? 'text-green-500 fa-solid fa-circle-check' : 'text-red-500 fa-solid fa-circle-xmark'"></i>
6
7
8   <!-- Server Details -->
9   <div class="flex flex-col space-y-2 w-full">
10    <h3 class="text-xl font-semibold text-gray-700 mb-1">
11      {{ server.serverName || 'Unknown Server' }}
12    </h3>
13    <p class="text-gray-500 text-sm">{{ server.fqdn || 'No FQDN available' }}</p>
14    <p class="text-gray-600 text-sm">IP: {{ server.ip || 'No IP available' }}</p>
15
16    <div class="flex items-center space-x-2">
17      <span class="inline-block px-3 py-1 mt-2 text-sm font-medium rounded-full" [ngClass]="server.status === 'online' ? 'bg-gradient-to-r from-green-400 to-green-600 text-white' : 'bg-gradient-to-r from-red-400 to-red-600 text-white">
18        {{ server.status | uppercase }}
19      </span>
20    </div>
21
22    <!-- Connect Button -->
23    <button (click)="connectToServer()" class="mt-4 bg-blue-500 hover:bg-blue-600 text-white py-2 px-4 rounded-lg">
24      Connect
25    </button>
26  </div>
27
28 </div>
29 </div>

```

OUTLINE

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 3, Col 1 Spaces: 4 UTF-8 CRLF (HTML Superaven Free Tier Ninja 5:16 PM 4/6/2025

The screenshot shows the Visual Studio Code interface with the following details:

- Top Bar:** VMware Remote Console, File, Edit, View, Virtual Machine, Window, Help.
- Title Bar:** CAPSTONE-APP1 [172.24.13.10].
- Editor Tab:** connection-modal.component.html (TS) computer-monitor.component.ts (highlighted).
- Editor Content:** ComputerMonitorComponent code (lines 1-19).
- Explorer Sidebar:** CAPSTONEPROJECT, IndocanWeb, src, app, back-office, ticketing, auth.guard.ts, back-office.component.css, back-office.component.html, back-office.component.spec.ts, back-office.component.ts, components, computer-monitor (selected), connection-modal, landing, login, Models, app.component.css, app.component.html, app.component.ts, app.component.ts.specs, app.config.ts, app.routes.ts, authservice.ts, git.service.ts, guacamole.service.ts.
- Outline Sidebar:** ComputerMonitorComponent (selected), server, onConnect, connectToServer, constructor.
- Status Bar:** main*, 0 0 0 0 Initializing 'IndocanWeb/tsconfig.json', Ln 17, Col 1, Spaces: 2, UTF-8, CRLF, TypeScript, Supermaven Free Tier, Ninja, 5:16 PM, 4/6/2025.

The screenshot shows a VMware Remote Console window with a code editor open. The project structure on the left includes components like `IndocanWeb`, `src`, `app`, `back-office`, `ticketing`, and various files such as `auth.guard.ts`, `back-office.component.css`, and `connection-modal.component.ts`. The code editor displays `connection-modal.component.ts` with the following content:

```
IndocanWeb > src > app > components > connection-modal > TS connection-modal.component.ts > ConnectionModalComponent
1 import { Component, EventEmitter, Input, OnInit, Output } from '@angular/core';
2 import { GuacamoleService } from '../../../../../guacamole.service';
3
4 @Component({
5   selector: 'app-connection-modal',
6   imports: [],
7   templateUrl: './connection-modal.component.html',
8   styleUrls: ['./connection-modal.component.css']
9 })
10
11 export class ConnectionModalComponent implements OnInit {
12   @Input() server: any;
13   @Output() close = new EventEmitter<void>();
14
15   constructor(private GuacamoleService: GuacamoleService){}
16
17   ngOnInit(): void {
18     const div = document.getElementById('connection');
19     const connection = this.GuacamoleService.connect('guacamole.indocan.local', 8080, 'cgenao', 'Secret55!');
20   }
21
22   closeModal() {
23     this.close.emit();
24   }
25 }
```

The status bar at the bottom shows the following information: Admin (2 days ago) Ln 16, Col 1 Spaces: 2 UTF-8 CRLF {} TypeScript Superaven Free Tier Ninja. The bottom right corner also shows the date and time: 5:16 PM 4/6/2025.

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+Shift

```

    import { Component, OnInit } from '@angular/core';
    import { ComputerMonitorComponent } from '../../../../../components/computer-monitor/computer-monitor.component';
    import { CommonModule } from '@angular/common';
    import { io } from 'socket.io-client';
    import { Observable } from 'rxjs';
    import { ConnectionModalComponent } from '../../../../../components/connection-modal/connection-modal.component';

    @Component({
      selector: 'app-monitoring',
      imports: [ComputerMonitorComponent, ConnectionModalComponent, CommonModule],
      templateUrl: './monitoring.component.html',
      styleUrls: ['./monitoring.component.css']
    })
    export class MonitoringComponent implements OnInit {
      private socket = io('http://localhost:3000'); // Change to your API URL
      servers: any[] = [];
      selectedServer: any = null;
      lastUpdated: Date | null = null;
      elapsedSeconds: number = 0;
      loading: boolean = false;

      constructor() {}

      openModal(server: any) {
        this.selectedServer = server;
      }

      closeModal() {
        this.selectedServer = null;
      }

      ngOnInit(): void {
        this.fetchData();

        // Update elapsed time every second
        setInterval(() => {
          if (this.lastUpdated) {
            this.elapsedSeconds = Math.floor(new Date().getTime() - this.lastUpdated.getTime()) / 1000;
          }
        }, 1000);
      }

      fetchData() {
        this.loading = true;
        this.getMonitoringData().subscribe((data: any[]) => {
          this.servers = this.sortServersByLastOctet(data);
          this.lastUpdated = new Date();
        });
      }
    }
  
```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 16, Col 23 Spaces: 2 UTF-8 CRLF () TypeScript ⚡ Supermaven Free Tier ⚡ Ninja ⚡ 5:17 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+Shift

```

    import { CommonModule } from '@angular/common';
    import { Component, OnInit } from '@angular/core';
    import { FormsModuleModule } from '@angular/forms';
    import { TicketService } from '../../../../../ticket.service';
    import { Ticket } from '../../../../../Models/Tickets';
    import { TicketStatus } from '../../../../../Models/TicketStatus';
    import { TicketComments } from '../../../../../Models/TicketComments';
    import { getTicketStatus } from '../../../../../Services/TicketStatusService';

    @Component({
      selector: 'app-ticketing',
      imports: [CommonModule, FormsModuleModule],
      templateUrl: './ticketing.component.html',
      styleUrls: ['./ticketing.component.css']
    })
    export class TicketingComponent implements OnInit {
      tickets: Ticket[] = [];
      isModalOpen = false;
      newTicket: Ticket = { title: '', article: { body: '' } };
      ticketMessages: TicketComments[] = []; // Store messages here
      hasToken = false;

      constructor(private ticketService: TicketService) {}

      ngOnInit(): void {
        this.checkAuth();
      }

      if (this.hasToken) {
        const accessToken = localStorage.getItem('zammad_token');

        if (accessToken) {
          this.ticketService.getUserTickets(accessToken).subscribe(data => {
            this.tickets = data;
          });
        }
      }

      checkAuth() {
        this.hasToken = !!localStorage.getItem('zammad_token');
      }

      openModal(ticket?: Ticket) {
        console.log("Opening Modal");

        if (ticket) {
          // If a ticket is passed, open the modal and show ticket details
          this.newTicket = { ...ticket };
          this.fetchTicketMessages(ticket.id); // Fetch messages when viewing an existing ticket
        }
      }
    }
  
```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 84, Col 45 Spaces: 2 UTF-8 CRLF () TypeScript ⚡ Supermaven Free Tier ⚡ Ninja ⚡ 5:17 PM 4/6/2025

VMware Remote Console File Edit View Go Run Terminal Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-X

```

<div class="p-6">
  <ng-container *ngIf="hasToken; else noToken">
    <div>
      <h2>My Tickets</h2>
      <button class="bg-blue-500 text-white px-4 py-2 rounded-lg hover:bg-blue-600" (click)="openModal()> Create Ticket </button>
    </div>
  </ng-container>
  <ng-container *ngIf="tickets.length > 0; else noTickets">
    <table class="w-full border-collapse border border-gray-300">
      <thead>
        <tr class="bg-gray-100">
          <th>ID</th>
          <th>Title</th>
          <th>Created at</th>
          <th>Status</th>
        </tr>
      </thead>
      <tbody>
        <tr *ngFor="let ticket of tickets" class="hover:bg-gray-50" (click)="openModal(ticket)">
          <td>{{ ticket.id }}</td>
          <td>{{ ticket.title }}</td>
          <td>{{ ticket.created_at | date: 'medium' }}</td>
          <td>{{ getTicketStatus(ticket.state_id ?? 0) }}</td>
        </tr>
      </tbody>
    </table>
  </ng-container>
  <ng-template #noTickets>
    <p>No tickets found. Create a new one!</p>
  </ng-template>
  <!-- Modal Overlay -->
  <div *ngIf="isModalOpen">
    <div class="fixed inset-0 bg-gray-900 bg-opacity-75 flex justify-center items-center z-5000">
      <div class="bg-white p-6 rounded-lg shadow-lg w-full max-w-lg mx-4 md:mx-0 max-h-[80vh] overflow-y-auto">
        <!-- Model Header -->
        <div class="flex justify-between items-center border-b border-gray-200 pb-3">
          <h3>View Ticket : {{ newTicket.id ? 'Create New Ticket' }}</h3>
          <button (click)="closeModal()" class="text-gray-500 hover:text-gray-800 text-xl font-bold">&times;</button>
        </div>
        <!-- Create Ticket Form -->
        <form *ngIf="newTicket.id" (ngSubmit)="createTicket()" class="space-y-4 mt-4">
          <!-- Title -->

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 95, Col 94 Spaces: 4 UTF-8 CRLF HTML ⚡ Supernovaen Free Tier ⚡ Ninja ⚡ 5:18 PM 4/6/2025

VMware Remote Console File Edit View Go Run Terminal Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-X

```

<div class="p-6">
  <ng-container *ngIf="hasToken; else noToken">
    <div>
      <h2>My Tickets</h2>
      <button class="bg-blue-500 text-white px-4 py-2 rounded-lg hover:bg-blue-600" (click)="openModal()> Create Ticket </button>
    </div>
  </ng-container>
  <ng-container *ngIf="tickets.length > 0; else noTickets">
    <table class="w-full border-collapse border border-gray-300">
      <thead>
        <tr class="bg-gray-100">
          <th>ID</th>
          <th>Title</th>
          <th>Created at</th>
          <th>Status</th>
        </tr>
      </thead>
      <tbody>
        <tr *ngFor="let ticket of tickets" class="hover:bg-gray-50" (click)="openModal(ticket)">
          <td>{{ ticket.id }}</td>
          <td>{{ ticket.title }}</td>
          <td>{{ ticket.created_at | date: 'medium' }}</td>
          <td>{{ getTicketStatus(ticket.state_id ?? 0) }}</td>
        </tr>
      </tbody>
    </table>
  </ng-container>
  <ng-template #noTickets>
    <p>No tickets found. Create a new one!</p>
  </ng-template>
  <!-- Modal Overlay -->
  <div *ngIf="isModalOpen">
    <div class="fixed inset-0 bg-gray-900 bg-opacity-75 flex justify-center items-center z-5000">
      <div class="bg-white p-6 rounded-lg shadow-lg w-full max-w-lg mx-4 md:mx-0 max-h-[80vh] overflow-y-auto">
        <!-- Model Header -->
        <div class="flex justify-between items-center border-b border-gray-200 pb-3">
          <h3>View Ticket : {{ newTicket.id ? 'Create New Ticket' }}</h3>
          <button (click)="closeModal()" class="text-gray-500 hover:text-gray-800 text-xl font-bold">&times;</button>
        </div>
        <!-- Create Ticket Form -->
        <form *ngIf="newTicket.id" (ngSubmit)="createTicket()" class="space-y-4 mt-4">
          <!-- Title -->
          <div>
            <label class="block mb-2 font-medium">Title</label>
            <input type="text" [(ngModel)]="newTicket.title" name="title" class="w-full border p-2 rounded" required>
          </div>
          <!-- Description with Normal Text Editor -->
          <div>
            <label class="block mb-2 font-medium">Description</label>
            <textarea [(ngModel)]="newTicket.article.body" name="description" class="w-full border p-2 rounded h-32 resize-none" placeholder="Enter ticket details here..."/>
          </div>
          <!-- State (New) -->
          <div>
            <label class="block mb-2 font-medium">Status</label>
            <select [(ngModel)]="newTicket.state_id" name="status" class="w-full border p-2 rounded">
              <option value="1">New</option>
            </select>
          </div>
          <!-- Submit & Cancel Buttons -->
          <div class="flex justify-end space-x-3">
            <button type="submit" class="bg-green-500 text-white px-4 py-2 rounded-lg hover:bg-green-600">Submit </button>
            <button type="button" class="border border-gray-300 text-white px-4 py-2 rounded-lg hover:border-gray-400">Cancel </button>
          </div>
        </form>
      </div>
    </div>
  </ng-template>

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 42, Col 59 Spaces: 4 UTF-8 CRLF ⚡ HTML ⚡ Supernovaen Free Tier ⚡ Ninja ⚡ 5:18 PM 4/6/2025

TICKETING ZAMMAD

The screenshot shows a terminal window titled "ticketing.component.html" with the following code:

```
<div class="p-6">
  <ng-container *ngIf="hasToken; else noToken">
    <div *ngIf="!isModalOpen" class="bg-white p-6 rounded-lg shadow-lg w-full max-w-lg mx-4 md:mx-0 max-h-[80vh] overflow-y-auto">
      <form *ngIf="!newTicket.id" (ngSubmit)="createTicket()" class="space-y-4 mt-4">
        <div>
          <label class="block mb-2 font-medium">Description</label>
          <textarea [(ngModel)]="newTicket.article.body" name="description" class="w-full border p-2 rounded h-32 resize-none" placeholder="Enter ticket details here..."></textarea>
        </div>
        <!-- State (New) -->
        <div>
          <label class="block mb-2 font-medium">Status</label>
          <select [(ngModel)]="newTicket.state_id" name="status" class="w-full border p-2 rounded">
            <option value="1">New</option>
          </select>
        </div>
        <!-- Submit & Cancel Buttons -->
        <div class="flex justify-end space-x-3">
          <button type="submit" class="bg-green-500 text-white px-4 py-2 rounded-lg hover:bg-green-600">
            Submit
          </button>
          <button type="button" class="text-gray-600 hover:text-gray-800" (click)="closeModal()>Cancel</button>
        </div>
      </form>
    </div>
    <!-- View Ticket Details -->
    <div *ngIf="newTicket.id" class="space-y-4 mt-4">
      <div>
        <label class="block mb-2 font-medium">ID:</label>
        <p class="text-gray-700">{{ newTicket.id }}</p>
      </div>
      <div>
        <label class="block mb-2 font-medium">Title:</label>
        <p class="text-gray-700">{{ newTicket.title }}</p>
      </div>
      <div>
        <label class="block mb-2 font-medium">Status:</label>
        <p class="text-gray-700">{{ getTicketStatus(newTicket.state_id ?? 0) }}</p>
      </div>
    </div>
  </ng-container>
</div>
```

The terminal window has a status bar at the bottom with the following information:

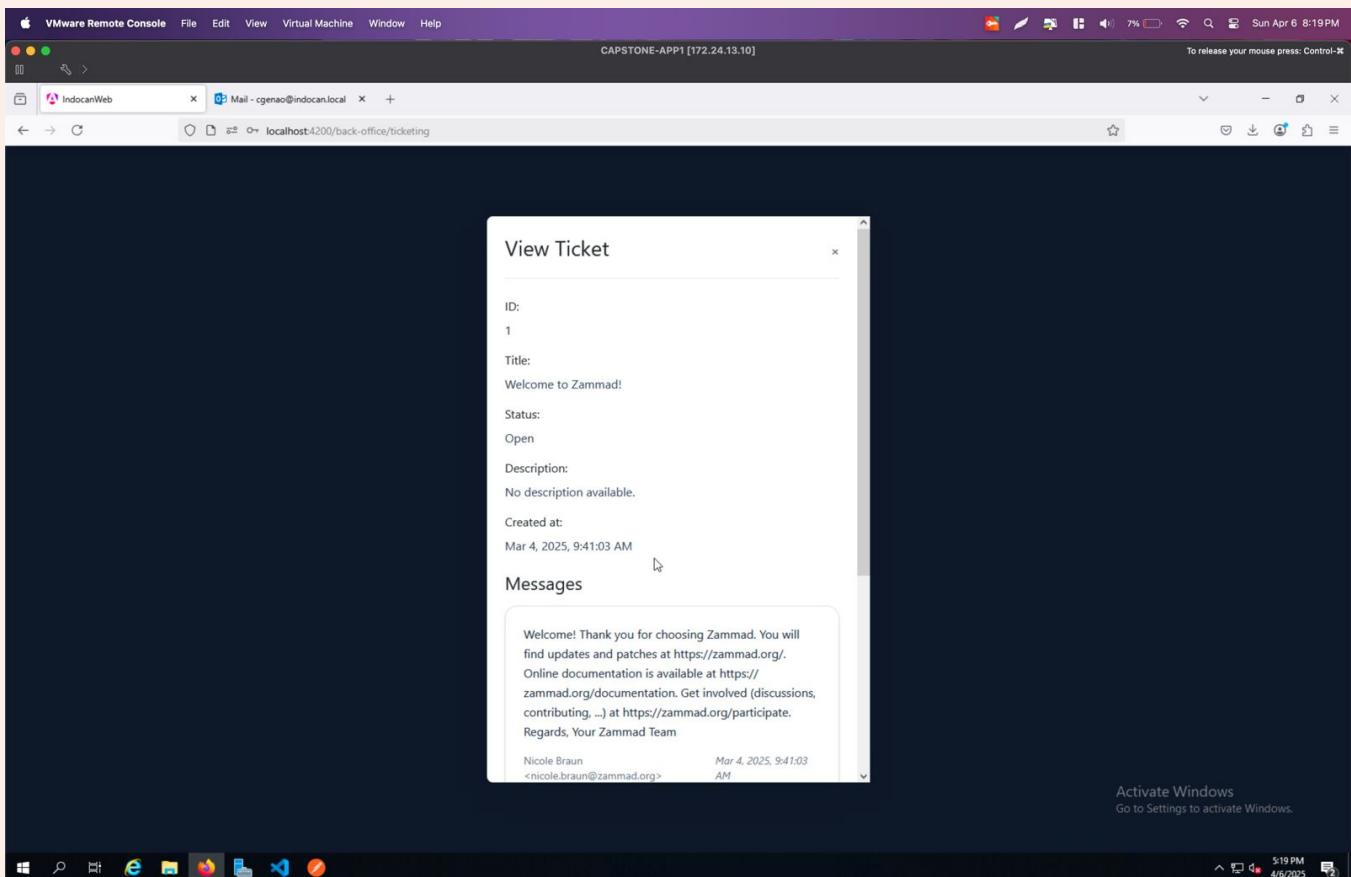
Admin (2 days ago) Ln 41, Col 43 (1 selected) Spaces: 4 UTF-8 CRLF HTML Superaven Free Tier 5:18 PM 4/6/2025

The screenshot shows a browser window titled "Create New Ticket" with the following form fields:

- Title: (empty input field)
- Description: (text area placeholder: "Enter ticket details here...")
- Status: (dropdown menu placeholder: "Status")

The browser window has a status bar at the bottom with the following information:

Mail - cgenao@indocan.local 5:18 PM 4/6/2025



AUTHENTICATION GUARD

```

auth.guard.ts
import { Injectable } from '@angular/core';
import { CanActivate, ActivatedRouteSnapshot, RouterStateSnapshot, Router } from '@angular/router';
import { Observable, of } from 'rxjs';
import { catchError, map } from 'rxjs/operators';
import { AuthService } from '../auth.service';

@Injectable({
  providedIn: 'root'
})
export class AuthGuard implements CanActivate {
  constructor(private authService: AuthService, private router: Router) { }

  canActivate(
    next: ActivatedRouteSnapshot,
    state: RouterStateSnapshot
  ): Observable<boolean> {
    const token = localStorage.getItem('token'); // Retrieve the token from localStorage

    if (!token) {
      // If no token exists, redirect to login
      this.router.navigate(['/login']);
      return of(false); // Return an Observable<boolean> with false
    }

    // Check if the token is valid using the AuthService
    return this.authService.checkToken(token).pipe(
      map(isValid => {
        if (isValid) {
          return true; // Allow navigation if the token is valid
        } else {
          this.router.navigate(['/login']);
          return false; // Block navigation if the token is invalid
        }
      }),
      catchError(() => {
        this.router.navigate(['/login']);
        return of(false); // Block navigation if there's an error
      })
    );
  }
}

```

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-
IndocanWeb Mail - cgenao@indocan.local localhost:4200/back-office/ticketing

Dashboard

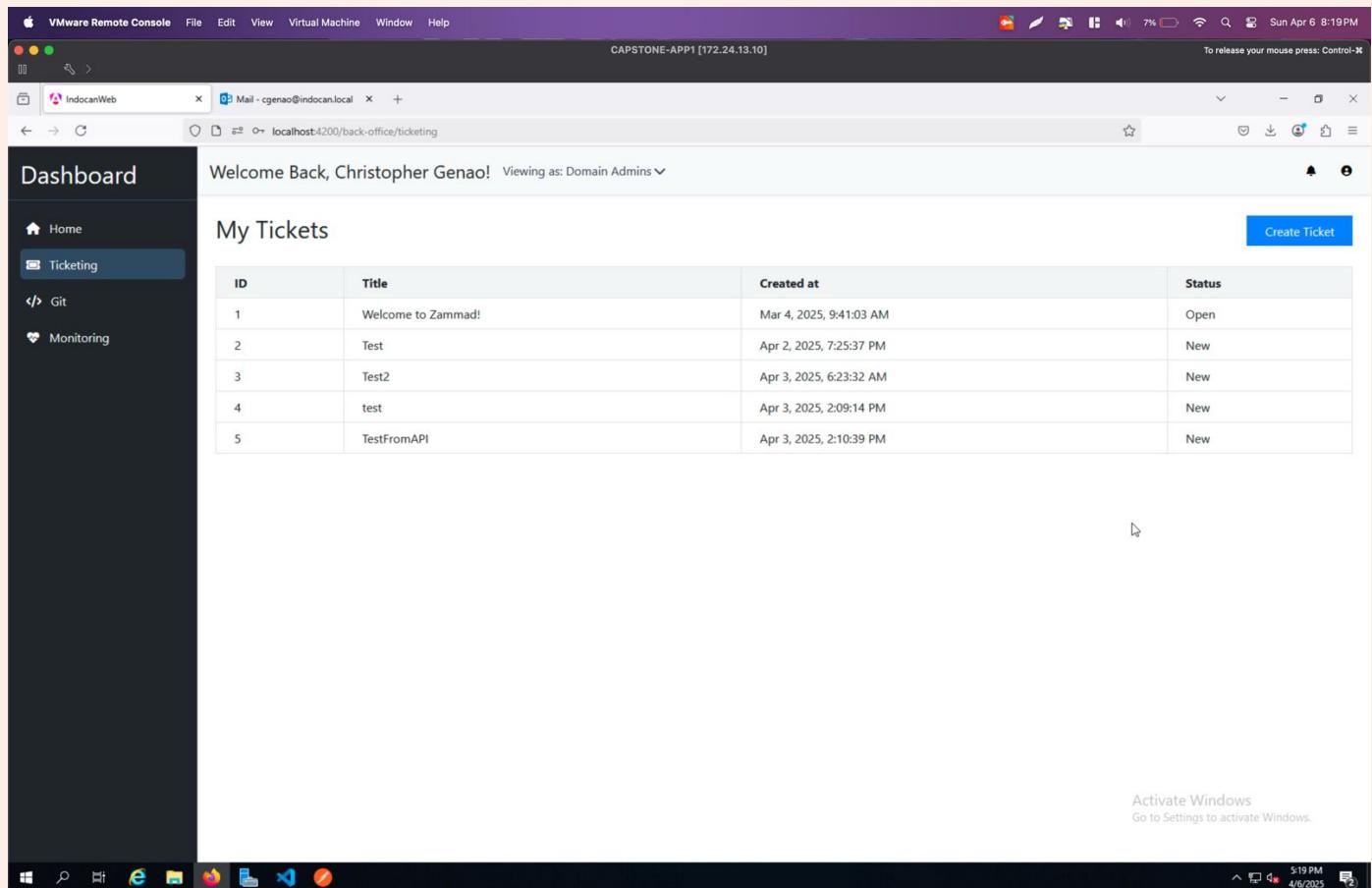
Welcome Back, Christopher Genao! Viewing as: Domain Admins

My Tickets

ID	Title	Created at	Status
1	Welcome to Zammad!	Mar 4, 2025, 9:41:03 AM	Open
2	Test	Apr 2, 2025, 7:25:37 PM	New
3	Test2	Apr 3, 2025, 6:23:32 AM	New
4	test	Apr 3, 2025, 2:09:14 PM	New
5	TestFromAPI	Apr 3, 2025, 2:10:39 PM	New

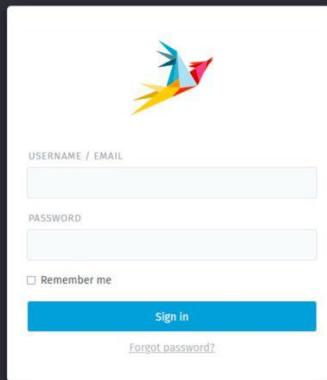
Create Ticket

Activate Windows
Go to Settings to activate Windows.



VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-
IndocanWeb Mail - cgenao@indocan.local Zammad Helpdesk - Sign in

Log in to zammad.indocan.local



USERNAME / EMAIL

PASSWORD

Remember me

Sign in

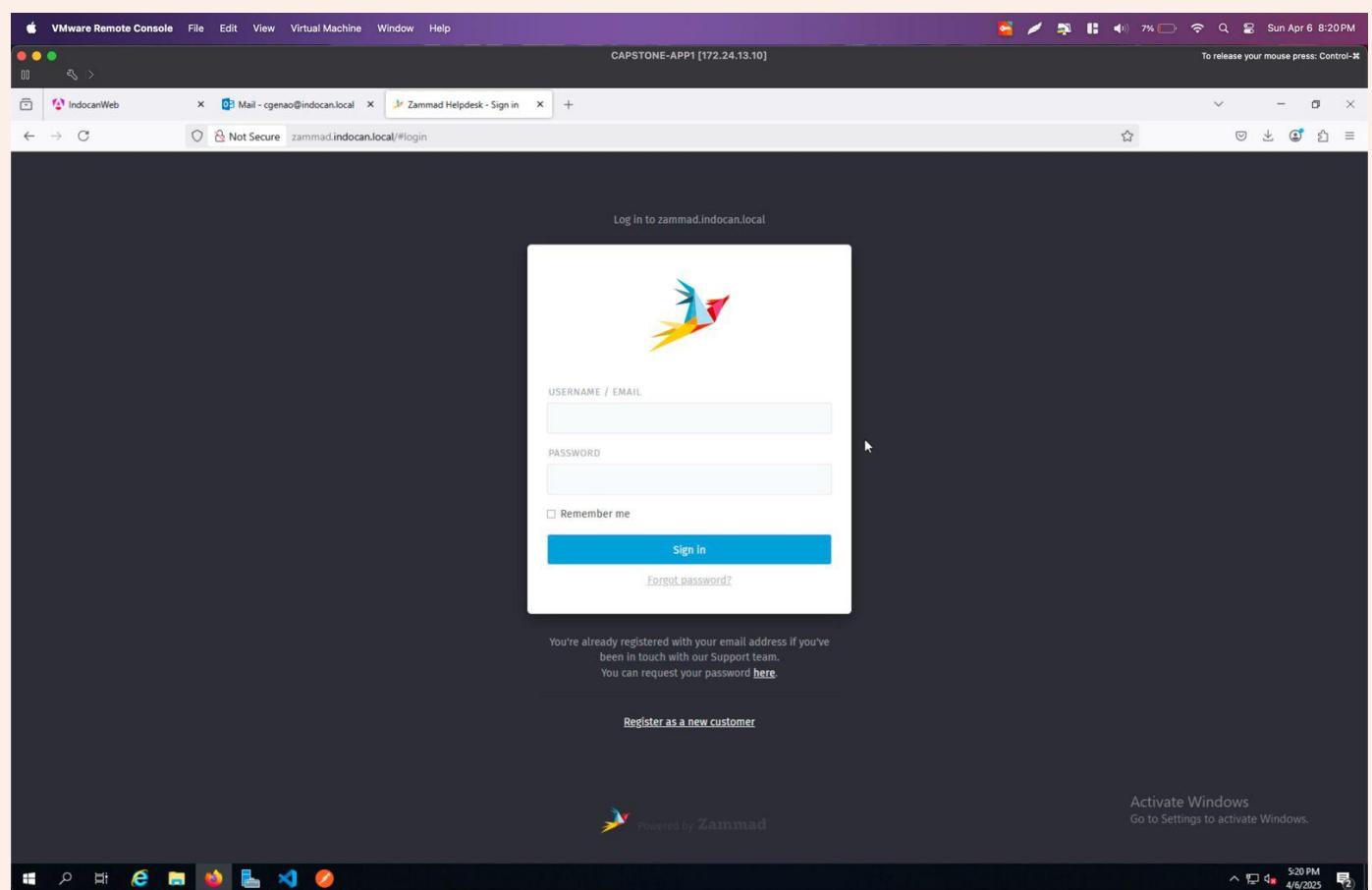
[Forgot password?](#)

You're already registered with your email address if you've been in touch with our Support team.
You can request your password [here](#).

[Register as a new customer](#)

Powered by Zammad

Activate Windows
Go to Settings to activate Windows.



VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+X

IndocanWeb Mail - cgenao@indocan.local Zammad Helpdesk - Dashboard Not Secure zammad.indocan.local/dashboard

My Stats

- WAITING TIME TODAY**: 0 minutes (Average: 0 minutes)
- MOOD**: 0 of my tickets escalated (Total: 0)
- CHANNEL DISTRIBUTION**: 0% (Email), 0% (Phone), 100% (Ticket)
- ASSIGNED**: Tickets assigned to me: 0 of 5 (Average: 0)
- MY TICKETS IN PROCESS**: 0% are currently in process (Average: 0%)
- REOPENING RATE**: 0% have been reopened (Average: 0%)

Activity Stream

- AA Admin Admin started a new session just now
- AA Admin Admin created article for **TestFromAPI** 3 days 3 hours ago
- AA Admin Admin created ticket **TestFromAPI** 3 days 3 hours ago
- AA Admin Admin created article for **test** 3 days 3 hours ago
- AA Admin Admin created ticket **test** 3 days 3 hours ago
- UU User User created article for **Test2** 3 days 10 hours ago
- UU User User created ticket **Test2** 3 days 10 hours ago
- UU User User created article for **Test** 3 days 21 hours ago
- UU User User created ticket **Test** 3 days 21 hours ago
- UU User User created ticket **Test** 3 days 21 hours ago
- User User started a new session 5:21 PM 4/6/2025

5:21 PM 4/6/2025 Sun Apr 6 8:21PM

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+X

IndocanWeb Mail - cgenao@indocan.local Zammad Helpdesk - Unassigned Not Secure zammad.indocan.local/#ticket/view/all_unassigned

My Assigned Tickets

- Unassigned & Open Tickets: 5
 - My Pending Reached Tickets: 0
 - My Subscribed Tickets: 0
 - Open Tickets: 5
 - Pending Reached Tickets: 0
 - Escalated Tickets: 0

Unassigned & Open Tickets

TITLE	CUSTOMER	GROUP	CREATED AT
Welcome to Zammad!	Nicole Braun (Zammad Foundation)	Support	03/04/2025
Test	User User	Support	3 days 21 hours ago
Test2	User User	Support	3 days 10 hours ago
test	Christopher Genao	Support	3 days 3 hours ago
TestFromAPI	Christopher Genao	Support	3 days 3 hours ago

Activate Windows Go to Settings to activate Windows.

5:21 PM 4/6/2025 Sun Apr 6 8:21PM

GITLAB

The screenshot shows the GitLab Repository Browser interface. On the left, a sidebar menu includes Home, Ticketing, Git (which is selected), and Monitoring. The main area displays four repository cards:

- test3**: No description, Private, main branch, 0 stars.
- test2**: No description, Private, main branch, 0 stars.
- test**: No description, Private, main branch, 0 stars.
- Prueba**: No description, Private, main branch, 0 stars.

A search bar at the top says "Search repositories...". A blue button in the top right corner says "+ Create Repository". In the bottom right corner, there is a watermark: "Activate Windows Go to Settings to activate Windows." The system tray at the bottom shows standard icons like battery, signal, and volume.

This screenshot is similar to the one above, but the "Prueba" repository card is expanded, showing its contents. The expanded view includes:

- Repository Files** section listing:
 - API (TREE)
 - IndocanWeb (TREE)
 - CapstoneProject.code-workspace (BLOB)
 - README.md (BLOB)
- README** section containing the content:

Foobar

Foobar is a Python library for dealing with word pluralization.

Installation

Use the package manager [pip](#) to install foobar.

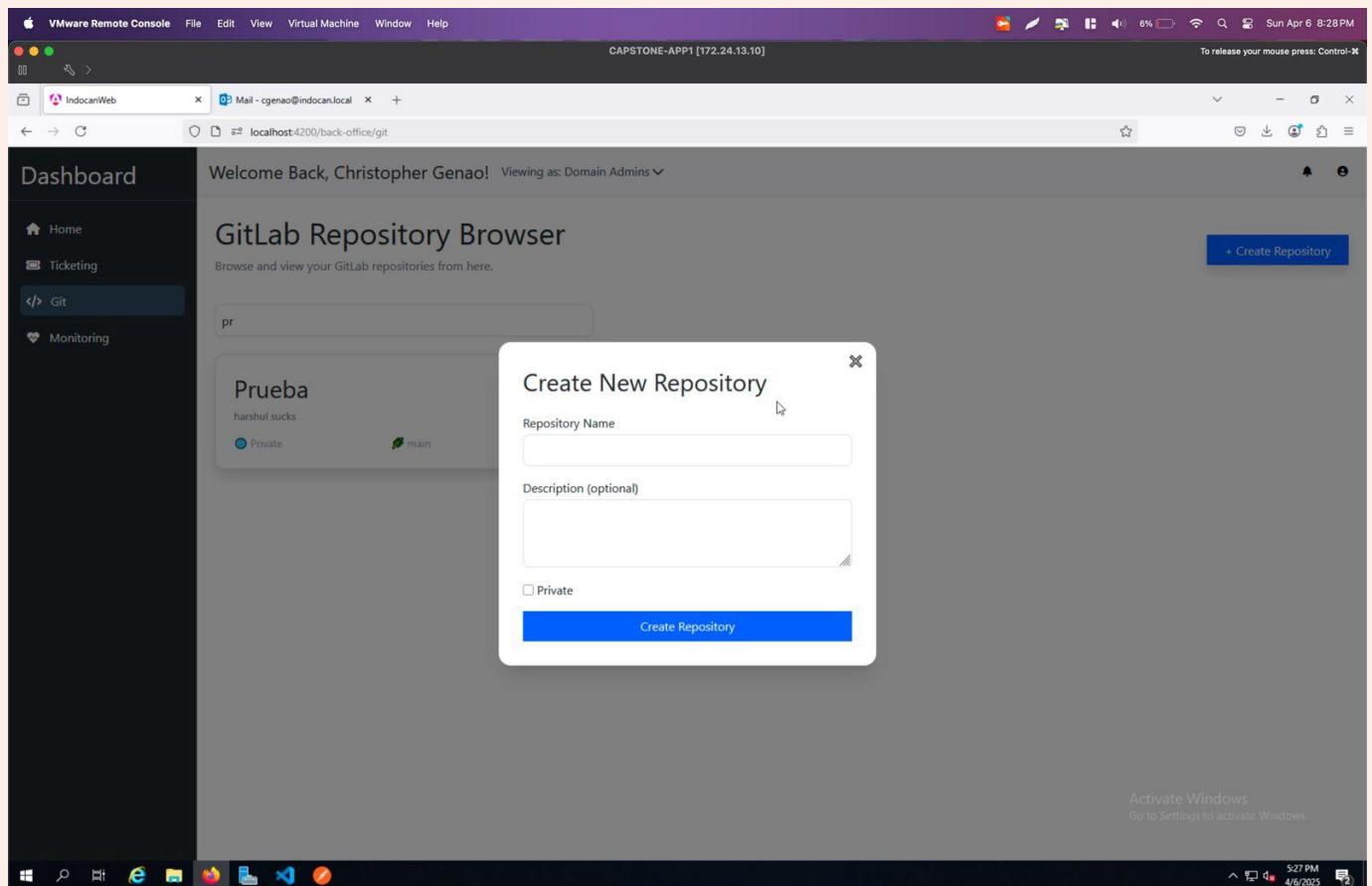
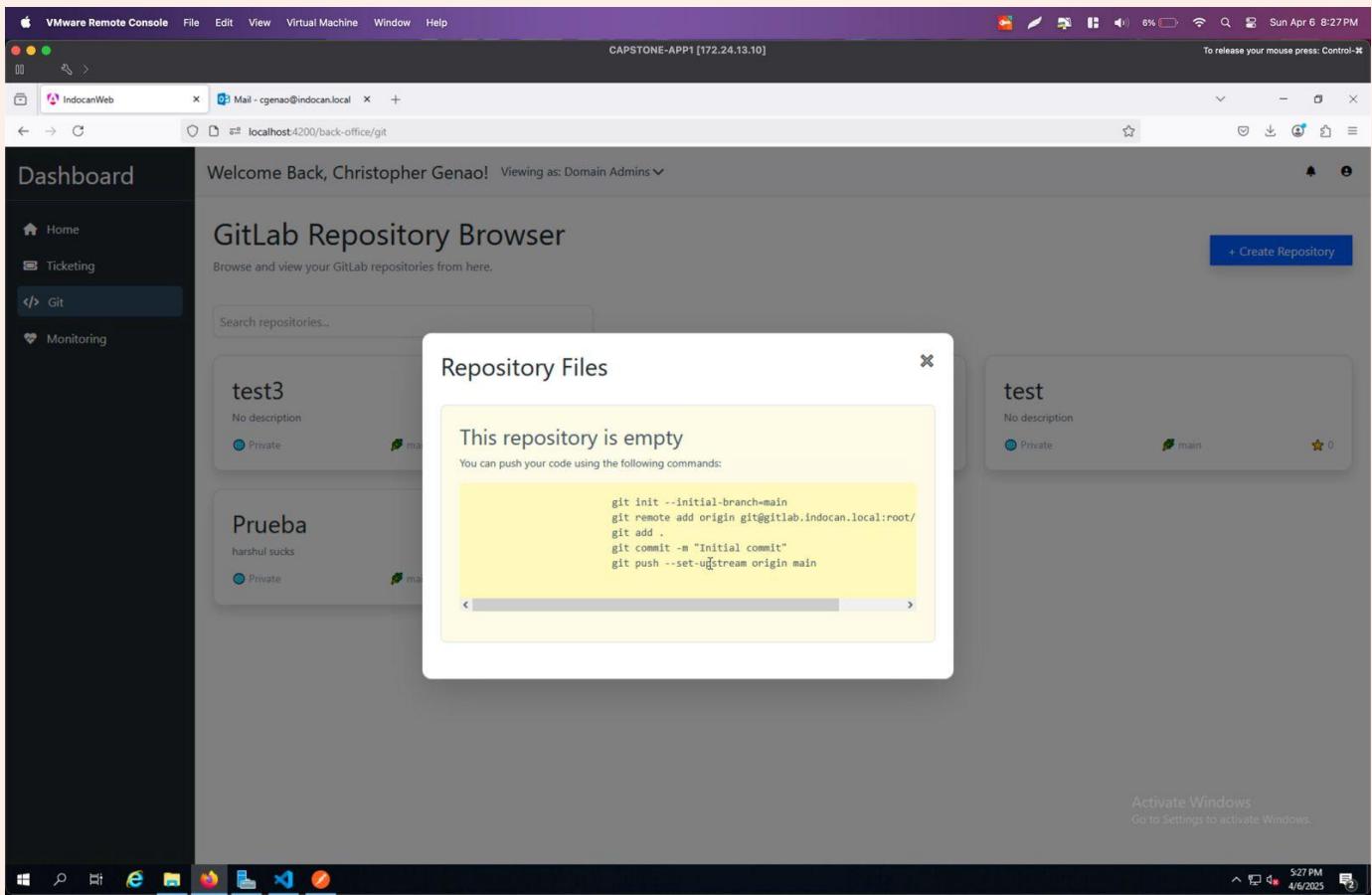
```
pip install foobar
```

Usage

```
import foobar

# returns 'words'
foobar.pluralize('word')

# returns 'geese'
foobar.pluralize('goose')
```
- The other three repositories (test3, test2, test) are still visible in their collapsed state on the right.



VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control- \times

IndocanWeb Mail - cgenao@indocan.local Projects - GitLab Not Secure gitlab.indocan.local

Your work / Projects

To help improve GitLab, we would like to periodically collect usage information. This can be changed at any time in your settings.

Send service data Don't send service data

Projects

Yours 4 Starred 0 Personal Inactive

Search or filter results... Name ↗

Project	Owner	Last Update
Administrator / Prueba	Owner	Updated 2 hours ago
Administrator / test	Owner	Updated 2 hours ago
Administrator / test2	Owner	Updated 2 hours ago
Administrator / test3	Owner	Updated 2 hours ago

Explore projects New project

Activate Windows Go to Settings to activate Windows.

Help Admin

5:28 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control- \times

IndocanWeb Mail - cgenao@indocan.local Dashboard - Admin area - GitLab Not Secure gitlab.indocan.local/admin

Admin area / Dashboard

To help improve GitLab, we would like to periodically collect usage information. This can be changed at any time in your settings.

Send service data Don't send service data

Instance overview

Category	Value	Details
Projects	4	New project
Total Users	3	New user
Groups	0	New group
Statistics		
Forks	0	
Issues	0	
Merge requests	0	
Notes	0	
Snippets	0	
SSH Keys	1	
Milestones	0	
Active Users	1	
Features		
Sign up	Not enabled	Edit
LDAP	Enabled	Edit
Gravatar	Enabled	Edit
OmniAuth	Enabled	Edit
Reply by email	Not enabled	Edit
Container Registry	Not enabled	Edit
GitLab Pages	Not enabled	Edit
Instance Runners	Enabled	Edit
Components		
GitLab version	v17.8.2	
GitLab Shell	v14.39.0	
GitLab Workhorse	v17.8.2	
GitLab API	v4	
GitLab KAS	v17.8.2 v17.8.2	
Ruby	3.2.5p288	
Rails	7.0.8.7	Activate Windows Go to Settings to activate Windows.
PostgreSQL (main)	14.17	

Activate Windows Go to Settings to activate Windows.

Help Admin

5:28 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Alt

File Edit Selection View Go Run Terminal Help CapstoneProject

EXPLORER CAPSTONEPROJECT IndocanWeb > src > app > back-office > git > git-modal > git-modal.component.ts

```

1 import { Component, Input } from '@angular/core';
2 import { GitService } from '../../../../../git.service';
3 import { FormsModule } from '@angular/forms';
4 import { CommonModule } from '@angular/common';
5 import { DomSanitizer, Safehtml } from '@angular/platform-browser';
6 import { asMarked } from 'marked';
7 import { Projects } from '../../../../../Models/Projects';
8
9 @Component({
10   selector: 'app-git-modal',
11   imports: [FormsModule, CommonModule],
12   templateUrl: './git-modal.component.html',
13   styleUrls: ['./git-modal.component.css']
14 })
15 export class GitModalComponent {
16   @Input() projectId: number;
17   isOpen = false;
18   files: any[] = [];
19   readmeHTML: Safehtml | null = null;
20   isRepoEmpty = false;
21   project: Projects | null = null;
22
23   constructor(private gitService: GitService, private sanitizer: DomSanitizer) { }
24
25   openModal(project: Projects) {
26     this.project = project;
27     // this.projectId = project.id;
28     this.isRepoEmpty = false;
29     console.log(project);
30     this.isOpen = true;
31
32     this.gitService.getRepositoryTree(this.project!.id!).subscribe({
33       next: (data) => {
34         this.files = data;
35         this.isRepoEmpty = false;
36       },
37       error: (err) => {
38         if (err.status === 404) {
39           this.isRepoEmpty = true;
40         } else {
41           console.error(err);
42         }
43       },
44     });
45
46     this.fetchReadmeContent('README.md');
47   }
48

```

Activate Windows
Go to Settings to activate Windows.

Admin (1 day ago) Ln 61, Col 1 Spaces: 2 UTF-8 CRLF TypeScript Supermaven Free Tier Ninja 5:29 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Alt

File Edit Selection View Go Run Terminal Help CapstoneProject

EXPLORER CAPSTONEPROJECT IndocanWeb > src > app > back-office > git > git-modal > git-modal.component.html

```

1 <div ngIf="!isOpen" class="fixed inset-0 bg-black bg-opacity-50 flex justify-center items-center z-5000">
2   <div class="bg-white rounded-xl shadow-lg p-6 w-[700px] max-h-[90vh] overflow-y-auto relative">
3     <!-- Modal Header -->
4     <div class="flex justify-between items-start">
5       <h2 class="text-2xl font-bold text-gray-800">Repository Files</h2>
6       <button (click)="close()" class="text-gray-400 hover:text-red-500 text-xl"><x/></button>
7     </div>
8
9     <!-- File List -->
10    <ul *ngIf="files.length > 0; else noFiles" class="space-y-2">
11      <li ngFor="let file of files" class="flex items-center justify-between bg-white hover:bg-gray-50 border border-gray-200 rounded-lg p-3 transition">
12        <div class="flex items-center gap-3">
13          <span class="text-xl">
14            {{ file.type === 'tree' ? '📁' : '📄' }}
15          </span>
16          <span class="font-medium text-gray-800 truncate">{{ file.name }}</span>
17        </div>
18
19        <span class="text-xs text-gray-500 uppercase tracking-wide">{{ file.type }}</span>
20      </li>
21
22      <!-- README Preview -->
23      <div ngIf="readmeHTML" class="bg-gray-50 border border-gray-200 rounded-lg p-4 my-6">
24        <h5 class="text-lg font-semibold text-gray-700 mb-2">README</h5>
25        <div [innerHTML]="readmeHTML" class="prose max-w-full text-sm leading-relaxed"></div>
26      </div>
27    </ul>
28
29    <ng-template #noFiles>
30      <div ngIf="isRepoEmpty; else loading">
31        <div ngIf="isRepoEmpty">
32          <class="text-gray-600 bg-yellow-50 border border-yellow-300 p-4 rounded-lg my-4">
33            <h3 class="font-semibold text-yellow-700">This repository is empty.</h3>
34            <p class="mt-2 text-sm">
35              You can push your code using the following commands:
36            </p>
37            <pre class="bg-yellow-100 text-sm p-3 rounded mt-2 overflow-x-auto">
38              git init --initial-branch=main
39              git remote add origin {{ project!.ssh_url_to_repo }}
40              git add .
41              git commit -m "Initial commit"
42              git push --set-upstream origin main
43            </pre>
44        </div>
45      </div>
46    </ng-template>
47  </div>
48

```

Activate Windows
Go to Settings to activate Windows.

Ln 43, Col 58 Spaces: 4 UTF-8 CRLF HTML TypeScript Supermaven Free Tier Ninja 5:29 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

File Edit Selection View Go Run Terminal Help CapstoneProject

EXPLORER CAPSTONEPROJECT IndocanWeb > src > app > back-office > git > git-modal-create > auth.guard.ts

```

1 import { Component, EventEmitter, Output } from '@angular/core';
2 import { GitService } from '../../../../../git.service';
3 import { FormsModule } from '@angular/forms';
4 import { CommonModule } from '@angular/common';
5
6 @Component({
7   selector: 'app-git-modal-create',
8   imports: [FormsModule, CommonModule],
9   templateUrl: './git-modal-create.component.html',
10  styleUrls: ['./git-modal-create.component.css']
11})
12 export class GitModalCreateComponent {
13
14  isCreateOpen = false;
15  @Output() repositoryCreated = new EventEmitter<void>();
16
17  constructor(private gitService: GitService) { }
18
19  newRepo = {
20    name: '',
21    description: '',
22    isPrivate: false,
23  };
24
25  openCreateModal() {
26    this.isCreateOpen = true;
27  }
28
29  createRepository() {
30    if (!this.newRepo.name) return;
31
32    const payload = {
33      name: this.newRepo.name,
34      description: this.newRepo.description,
35      visibility: this.newRepo.isPrivate ? 'private' : 'public',
36    };
37
38    this.gitService.createRepository(payload).subscribe({
39      next: () => {
40        this.closeCreateModal();
41        this.repositoryCreated.emit();
42      },
43      error: (err) => {
44        console.error(`Failed to create repository: ${err}`);
45      },
46    });
47  }
48}

```

OUTLINE TIMELINE

Activate Windows Go to Settings to activate Windows.

Admin (2 hours ago) Ln 34, Col 22 Spaces: 2 UTF-8 CRLF () TypeScript ⚡ Supermaven Free Tier ⚡ Ninja ↻ 5:29 PM 4/6/2025

VMware Remote Console File Edit View Go Run Terminal Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Shift

File Edit Selection View Go Run Terminal Help CapstoneProject

EXPLORER CAPSTONEPROJECT IndocanWeb > src > app > back-office > git > git-modal-create > auth.guard.ts

```

1 <div *ngIf="isCreateOpen" class="fixed inset-0 bg-black bg-opacity-50 flex justify-center items-center z-5000">
2   <div class="bg-white rounded-2xl shadow-xl p-8 w-[500px] relative">
3     <h2 class="text-2xl font-semibold mb-4">Create New Repository</h2>
4     <button (click)="closeCreateModal()" class="absolute top-3 right-4 text-gray-400 hover:text-gray-600 text-lg">X</button>
5
6     <form (ngSubmit)="createRepository()" #repoForm="ngForm" class="space-y-4">
7       <div>
8         <label for="name" class="block font-medium mb-1">Repository Name</label>
9         <input id="name" name="name" type="text" required [(ngModel)]="newRepo.name" class="w-full px-4 py-2 border rounded-lg focus:outline-none focus:ring-2 focus:ring-blue-500"/>
10
11       <div>
12         <label for="description" class="block font-medium mb-1">Description (optional)</label>
13         <textarea id="description" name="description" rows="3" [(ngModel)]="newRepo.description" class="w-full px-4 py-2 border rounded-lg resize-none focus:outline-none focus:ring-2 focus:ring-blue-500"/>
14       </div>
15
16       <div class="flex items-center space-x-3">
17         <label class="flex items-center space-x-2 cursor-pointer">
18           <input type="checkbox" [(ngModel)]="newRepo.isPrivate" name="isPrivate" class="accent-blue-500"/>
19           <span> Private </span>
20         </label>
21       </div>
22
23       <button type="submit" [disabled]="!repoForm.form.valid" class="w-full bg-blue-600 text-white py-2 rounded-lg hover:bg-blue-700 transition duration-200">Create Repository</button>
24     </form>
25   </div>
26 </div>
27
28
29
30
31
32
33

```

OUTLINE TIMELINE

Activate Windows Go to Settings to activate Windows.

Admin (2 hours ago) Ln 19, Col 1 Spaces: 4 UTF-8 CRLF () HTML ⚡ Supermaven Free Tier ⚡ Ninja ↻ 5:29 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Alt

```

<div class="p-6">
  <!-- Page Header -->
  <div class="mb-6 flex justify-between items-center flex-wrap gap-2">
    <div>
      <h1 class="text-2xl font-bold text-gray-800">GitLab Repository Browser</h1>
      <p class="text-gray-500">browse and view your GitLab repositories from here.</p>
    </div>
    <!-- Create Button -->
    <button (click)="createRepository()">
      class="bg-blue-600 hover:bg-blue-700 text-white font-medium py-2 px-4 rounded-xl shadow transition"
      + Create Repository
    </button>
  </div>

  <!-- Search Input -->
  <div class="mb-4">
    <input type="text" [(ngModel)]="searchTerm" placeholder="Search repositories...">
    class="w-full md:w-1/3 p-2 border rounded-lg shadow-sm focus:outline-none focus:ring-2 focus:ring-blue-500" />
  </div>

  <!-- Repo List -->
  <div *ngIf="filteredRepos.length > 0; else noRepos">
    <div class="grid grid-cols-1 md:grid-cols-2 lg:grid-cols-3 gap-4">
      <div *ngFor="let repo of filteredRepos">
        class="p-4 bg-white rounded-xl shadow hover:shadow-lg transition cursor-pointer border"
        (click)="openRepo(repo)"
        <h2 class="text-lg font-semibold text-blue-600 truncate">{{ repo.name }}</h2>
        <p class="text-sm text-gray-500 mt-1 truncate">{{ repo.description || 'No description' }}</p>
        <div class="flex justify-between items-center mt-3 text-sm text-gray-400">
          <span>{{ repo.visibility | titlecase }}</span>
          <span>{{ repo.default_branch }}</span>
          <span>★ {{ repo.star_count }}</span>
        </div>
      </div>
    </div>
  </div>

  <app-git-modal #fileModal></app-git-modal>
  <app-git-modal-create #createModal (repositoryCreated)="refreshRepositories()"></app-git-modal-create>

  <!-- Empty State -->
  <ng-template #noRepos>
    <div class="text-center text-gray-400 mt-10">
      <p>No repositories found.</p>
    </div>
  </ng-template>

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 39, Col 1 Spaces: 4 UTF-8 CRLF () HTML ⚡ Supermaven Free Tier ⚡ Ninja ⚡ 5:28 PM 4/6/2025

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control-Alt

```

import { CommonModule } from '@angular/common';
import { Component, OnInit, ViewChild } from '@angular/core';
import { FormBuilder } from '@angular/forms';
import { GitService } from './../../../git-service';
import { Projects } from './../../../Models/Projects';
import { GitModalComponent } from './git-modal/git-modal.component';
import { GitModalCreateComponent } from './git-modal-create/git-modal-create.component';

@Component({
  selector: 'app-git',
  imports: [CommonModule, FormsModule, GitModalComponent, GitModalCreateComponent],
  templateUrl: './git.component.html',
  styleUrls: ['./git.component.css']
})
export class Gitcomponent implements OnInit {
  private repositories: Projects[] = []
  @ViewChild('fileModal') fileModal: GitModalComponent;
  @ViewChild('createModal') createModal: GitModalCreateComponent;

  searchTerm = '';
  constructor(private gitService: GitService) { }

  ngOnInit(): void {
    this.gitService.getRepositories().subscribe(data => {
      this.repositories = data;
    });
  }

  get filteredRepos() {
    return this.repositories.filter(repo =>
      repo.name && repo.name.toLowerCase().includes(this.searchTerm.toLowerCase())
    );
  }

  refreshRepositories() {
    this.gitService.getRepositories().subscribe(data => {
      this.repositories = data;
    });
  }

  openRepo(repo: Projects) {
    this.fileModal.openModal(repo);
  }

  createRepository() {

```

Activate Windows
Go to Settings to activate Windows.

Admin (2 days ago) Ln 47, Col 1 Spaces: 2 UTF-8 CRLF () TypeScript ⚡ Supermaven Free Tier ⚡ Ninja ⚡ 5:28 PM 4/6/2025

MATTERMOST

This screenshot shows a Mattermost interface on a Windows desktop. The title bar indicates it's running on a VMware Remote Console with the host being CAPSTONE-APP1 [172.24.13.10]. The browser window is titled 'system-bot - Indocan Indocan' and shows a direct message with the 'system-bot' bot. The sidebar on the left lists channels like 'Indocan', 'Off-Topic', 'Town Square', and 'DIRECT MESSAGES' which includes 'system-bot', 'feedbackbot', 'gitlab', 'Jira', and 'Invite Members'. The main pane shows a message from 'system-bot' at 6:28 PM stating 'If you received this test notification, it worked!'. Below this, a message from 'system-bot' at 2:16 AM says 'The time for system-bot is 2:16 AM'. A text input field is present for writing messages to 'system-bot'. The status bar at the bottom shows the date as 4/6/2025 and the time as 7:16 PM.

This screenshot shows the 'Off-Topic' channel in Mattermost. The title bar and sidebar are identical to the previous screenshot. The main pane features a large icon of a person with speech bubbles and the channel name 'Off-Topic'. A message from 'System' at 4:10 PM states 'You joined the channel.' Below this, a text input field is available for writing messages to the channel. The status bar at the bottom shows the date as 4/6/2025 and the time as 7:16 PM.

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+X Sun Apr 6 10:17PM

System Console - Indocan Not Secure mattermost.indocan.local:8065/admin_console/about/license

[Back to Indocan](#)

Edition and License

You're currently on a free trial of our Mattermost Enterprise license. Your free trial will expire in 28 days. Visit our customer portal to purchase a license now to continue using Mattermost Professional and Enterprise features after trial ends.

[Contact sales](#)

Enterprise Edition

Mattermost Enterprise TRIAL [View plans](#)

This is an Enterprise Edition for the Mattermost Enterprise plan

License details

START DATE:	4/3/2025
EXPIRES:	5/4/2025 Expires in 28 days
LICENSED SEATS:	30
ACTIVE USERS:	1
EDITION:	Mattermost Enterprise License Trial
LICENSE ISSUED:	4/4/2025 6:21 PM
NAME:	Chris Genao
COMPANY / ORG:	Indocan

[+ Add seats](#)

Purchase the Enterprise Plan

Continue your access to Enterprise features by purchasing a license today.

[Contact sales](#)

[Add a new license](#)

[Remove license and downgrade to Mattermost Free](#)

Activate Windows Go to Settings to activate Windows.

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+X Sun Apr 6 10:17PM

System Console - Indocan Not Secure mattermost.indocan.local:8065/admin_console/authentication/ldap

[Back to Indocan](#)

AD/LDAP

LDAP server at one time. 0 is unlimited.

Query Timeout (seconds):

The timeout value for queries to the AD/LDAP server. Increase if you are getting timeout errors caused by a slow AD/LDAP server.

[AD/LDAP Test](#)

✓ AD/LDAP Test Successful

Tests if the Mattermost server can connect to the AD/LDAP server specified. Please review "System Console > Logs" and [documentation](#) to troubleshoot errors.

Synchronization History

See the table below for the status of each synchronization

[AD/LDAP Synchronize Now](#)

Initiates an AD/LDAP synchronization immediately. See the table below for status of each synchronization. Please review "System Console > Logs" and [documentation](#) to troubleshoot errors.

Status	Finish Time	Run Time	Details
Success	Apr 06, 2025 - 06:37 PM	1 seconds	Scanned 1 LDAP users and 71 groups.
Success	Apr 06, 2025 - 05:36 PM	1 seconds	Scanned 1 LDAP users and 71 groups.
Success	Apr 06, 2025 - 05:35 PM	1 seconds	Scanned 1 LDAP users and 71 groups.

[Save](#)

Activate Windows Go to Settings to activate Windows.

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+K

System Console - Indocan Not Secure mattermost.indocan.local:8065/admin_console/environment/smtp Back to Indocan

SMTP

SMTP Server: mail.indocan.local Location of SMTP email server.

SMTP Server Port: 25 Port of SMTP email server.

Enable SMTP Authentication: True False When true, SMTP Authentication is enabled.

SMTP Server Username: cgenao@indocan.local Obtain this credential from administrator setting up your email server.

SMTP Server Password: ***** Obtain this credential from administrator setting up your email server.

Connection Security: STARTTLS

None	Mattermost will connect over an insecure connection.
TLS	Encrypts the communication between Mattermost and your server.
STARTTLS	Takes an existing insecure connection and attempts to upgrade it to a secure connection using TLS.

Test Connection

No errors were reported while sending an email. Please check your inbox to make sure.

Activate Windows Go to Settings to activate Windows.

Save

VMware Remote Console File Edit View Virtual Machine Window Help CAPSTONE-APP1 [172.24.13.10] To release your mouse press: Control+K

System Console - Indocan Mail - cgenao@indocan.local https://owa.indocan.local/owa/#path=/mail

Mail

Search Mail and People + New Delete Archive Junk Sweep Move to Categories ...

Favorites

- Inbox 13
- Sent Items
- Drafts
- Christopher Genao
- Inbox 13
- Drafts
- Sent Items
- Deleted Items
- Junk Email
- Notes

Inbox

Mattermost - Testing Email Settings

No Reply Mattermost - Testing Email Settings 10:17 PM It appears your Mattermost email is setup correctly!

No Reply Mattermost - Testing Email Settings 10:12 PM It appears your Mattermost email is setup correctly!

Network Monitor ALERT: INDOCAN-MAT-001 is OFFLINE 8:39 PM The server at IP 172.24.13.64 (INDOCAN-MAT-001) is ...

Network Monitor ALERT: INDOCAN-LB-001 is OFFLINE 7:48 PM The server at IP 172.24.13.11 (INDOCAN-LB-001) is no...

Last week

No Reply New ticket (TestfromAPI) [Ticket#14005] Thu 4/3 Zammai Helpdesk Notification Hi Christopher. The n...

No Reply New ticket (test) [Ticket#14004] Thu 4/3 Zammai Helpdesk Notification Hi Christopher. The n...

No Reply New ticket (Test2) [Ticket#14003] Thu 4/3 Zammai Helpdesk Notification Hi Christopher. The n...

No Reply New ticket (Test) [Ticket#14002] Wed 4/2 Zammai Helpdesk Notification Hi Christopher. The n...

No Reply Zammai Helpdesk login from a new device Wed 4/2 Zammai Helpdesk Notification Hi Christopher. It lo...

No Reply Updated ticket (Welcome to Zammai!) [Ticket#14001] Wed 4/2 Zammai Helpdesk Notification Hi Christopher. It lo...

Activate Windows Go to Settings to activate Windows.

CONCLUSION

In conclusion, this project has effectively delivered a secure, scalable, and high-performance IT infrastructure to support INDOCAN's strategic expansion into New York and Hong Kong. Through the implementation of server virtualization, robust hardware components, and a resilient, segmented network architecture, we've created a cohesive environment that ensures business continuity, operational efficiency, and seamless global collaboration.

A suite of powerful tools has been integrated to enhance productivity and streamline workflows across both offices. Mattermost supports real-time team communication, Zammad automates IT support through efficient ticketing, Guacamole provides secure browser-based remote desktop access, and the self-hosted GitLab offers centralized version control and collaborative development capabilities vital for INDOCAN's web development operations.

Centralized authentication via Active Directory, secure VPN connectivity, and role-based access control further reinforce the infrastructure's reliability and security. Designed with scalability in mind, this infrastructure lays a future-ready foundation that empowers INDOCAN's technical teams and end users alike, enabling innovation and growth in a globally distributed environment.

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