# **AI Chatbot Development**

## **Summary:**

The SMC Chatbot has several issues, including potential logical errors and inefficient code structure.

## **Steps to Reproduce:**

- 1. Run the program.
- 2. Engage in a conversation with the chatbot by inputting various queries and statements.

## **Expected Behavior:**

- 1. The chatbot should respond appropriately to greetings, queries about its name, and specific questions about SMC.
- 2. Responses should be generated based on the content of the input query using cosine similarity and TF-IDF vectorization.
- 3. The chatbot should handle different types of inputs gracefully, including greetings, questions, and farewell messages.

#### **Observed Behavior:**

- 1. The chatbot's responses may not always be relevant or coherent with the user's input, indicating potential issues with the response generation algorithm.
- 2. The code contains redundant functions for response generation ('response' and 'responseone'), which perform similar tasks but operate on different sets of data ('sent\_tokens' and 'sent\_tokensone').
- 3. The chatbot does not handle cases where the user's input contains variations of greetings (e.g., "hello", "hi", "hey") consistently. It only responds to exact matches of predefined greetings.
- 4. There is no clear distinction between the chatbot's introductory response and its response to user input, leading to confusion in the conversation flow.

#### **Environment:**

Operating System: [Windows]

• Python Version: [Python 3.10.7]

#### **Additional Notes:**

- Refactor the code to consolidate the `response` and `responseone` functions into a single function that operates on a generic set of data.
- Improve the algorithm for response generation to ensure more relevant and coherent responses to user input.
- Implement a more robust mechanism for handling greetings, including variations of common greetings and responses tailored to different contexts.
- Clarify the conversation flow by separating the chatbot's introductory response from its responses to user queries and statements.