

Harthick S M

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PROFILE

Dedicated and results-oriented Tester with a proven track record in delivering high-quality software. Possessing a strong foundation in technical testing methodologies and a deep understanding of automation frameworks, I am committed to optimizing testing processes for maximum efficiency. Proficient in project coordination and documentation. I am capable of managing multiple projects simultaneously with precision. I am enthusiastic about leveraging low-code or no-code tools to streamline testing workflows and improve productivity.

ACHIEVEMENTS

- Actively engaged in crowd beta testing activities, contributing to product improvement and user experience.
- Regularly participated in tech summits, staying current with industry trends and networking with professionals.
- Received a Recognition Certificate for participation in the Avidii Olympiad 2024, demonstrating commitment to professional development and competitive skills.

WORK HISTORY

Position: QA Automation Tester at Avidii India Pvt Ltd, Bengaluru

Duration: 12/2023 - 07/2024

Project description: -

Connects students with expert tutors for personalized, 24/7 online learning. Offers live 1:1 session ensuring high-quality education and measurable progress.

Roles and Responsibilities: -

- Collaborated with software design teams to establish effective verification protocols, ensuring alignment with project goals and quality standards.
- Identified weaknesses and vulnerabilities within software applications, enabling targeted testing and validation efforts.
- Troubleshooted and debug issues collaborated with developers to fix bugs.
- Experience with cross-browser testing and mobile testing.
- Reviewed and addressed pinpointing critical areas and guiding the team in resolving issues.
- Collaborated cross-functionally with design teams to troubleshoot application faults, fostering a culture of continuous improvement and Addressed real-time technical issues and implemented solutions.
- Worked with AWS DynamoDB for user management roles, Cognito for authentication, web socket connections, and FCM tokens.
- Utilized AWS CloudWatch and EC2 to develop CI/CD tools.
- Managed tutor and student subscription data through the admin panel.
- Worked in data management processes like creating daily report guides for the tutor supply teams, analyzing data, and arranging it for clarity.
- Demonstrated proven project management skills, effectively organizing and prioritizing tasks.
- Tools utilized: Selenium, Hybrid Testing Framework, Eclipse IDE, Maven, Git, GitHub, Jenkins, AWS EC2, Postman, Trello, Mix panel, DynamoDB, PLSQL, postman, Admin Panel, Lightshot, Voucherify, Agora, Dyte, Hubspot, Freshchat, Perplexity.

Position: QA Automation Tester at Bonatra, Bengaluru

Duration: 07/2023 - 11/2023

Project description: - Health & Fitness AI technology, IoT devices, and functional medicine programs to reverse chronic metabolic syndrome, helping people achieve their health and wellness goals.

Roles and Responsibilities: -

- Developed and executed manual test cases for mobile applications
- Identified and reported bugs to developers
- Troubleshooted and debugged mobile application issues
- Work with developers to fix bugs
- Experience with cross-browser testing and mobile testing
- Analyzed test results and reported on coverage & Generated detailed test case execution reports.
- Collaborated with developers to improve User experience on Android and iOS Users

Position: QA Tester at Voosh Food Technologies, Bengaluru

Duration: 12/2022 - 06/2023

Project description: -

Creating a B2B SaaS for restaurants that will help restaurants make better decisions day in and day out.

Roles and Responsibilities: -

- Developed automated test scripts to streamline repetitive software testing tasks.
- various testing types including smoke testing, functional testing, integration testing, system testing, API testing, and performance testing.
- Maintained and updated scripts and test cases to align with current requirements.
- Monitored bug resolution, tested fixes, and offered QA insights to assist developers in addressing ongoing challenges.
- Seamlessly integrated test automation scripts into the CI/CD pipeline, guaranteeing reliable and efficient software releases And Generated detailed test case execution reports.
- Tools utilized: Java, Selenium, Testing Framework, Eclipse IDE, Maven, Git, GitHub, Jenkins, AWS EC2, SQL, Jira, Postman.

Position: Manual Tester at Future infotech, Bengaluru

Duration: 07/2022 - 11/2022

Roles and Responsibilities: -

- Performed thorough manual testing of web and mobile applications
- Performed usability and user acceptance testing
- Contributed to improving overall product quality and user experience

EDUCATION

Institution: Visvesvaraya Technological University

College: SJMIT College, Chitradurga

Degree: Bachelor of Engineering (BE) - 2021

Field of Study: Computer Science

OTHER

Certifications and Training: Software Testing Training, Agile Testing