

# HARUN IBRAHIM

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## IT SUPPORT TECHNICIAN

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### CONTACT

90930560

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<https://harunibrahim.github.io>

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### EDUCATION

#### **Currently in NS**

#### **Posted to SPF (TP)**

Data Process Officer

#### **January 2022**

ITE Cc

Nitec in Infocomm Technology

#### **December 2019**

Bendemeer Secondary School

N-level

### Professional Summary

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. To seek and maintain a full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

### Skills (Just to name a few here)

Technical issues analysis  
Hardware upgrades  
Hardware Installation  
Support Services  
Desktop support  
Microsoft Windows and Office  
Software diagnosis  
Computer Diagnostics  
Hardware Configuration  
Time Management  
Customer Service  
System Maintenance  
Technical Support

### Work History

July 2021 - December 2021 (internship)

A-Star Repair Centre IT Technician (Job role)

Monitored system performance to identify potential issues. Demonstrated respect, friendliness and willingness to help wherever needed.

Gained extensive knowledge in data entry, analysis and reporting. Organized and detail-oriented with a strong work ethic. Worked flexible hours across weekend, and holiday shifts. Installed and configured operating systems and applications. Maintained office PCs, networks and mobile devices. Diagnosed and troubleshoot hardware, software and network issues.