HARVARD UNIVERSITY

Information Technology

Human Resources

Procurement & Facilities

Student & Alumni

Copyright 2017 The President and Fellows of Harvard College | Privacy | Accessibility | Report Copyright Infringement

How can we help?

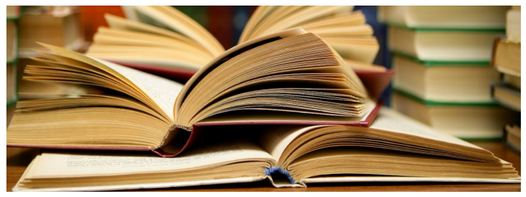
Search

Submit a Ticket

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer non ex est.

Request Something

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer non ex est. Sed consectetur pharetra orci.



Browse Knowledge

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer non ex est. Sed consectetur pharetra orci.

I WANT TO...

- Activate two-step verification
- Connect to secure wireless
- Print my work
- Setup my email
- Access work out of the office (VPN)
- Use Google or Office 365
- Change my directory information
- Use technology in my classroom
- Create a website

IT SERVICE STATUS

No system is reporting an issue

More information...

HARVARD UNIVERSITY
Information Technology

Service Desk: 617 495-7777
ithelp@harvard.edu
Telecom Service Desk: 617 495-4900

Copyright 2017 The President and Fellows of Harvard College | Privacy | Accessibility | Report Copyright Infringement

IT Services Catalog

Search the IT Catalog

Search

SERVICE CATEGORIES

BUSINESS SYSTEMS

Financial & HR Systems
Research Systems
Reporting Systems
Help & Ticketing Systems

BUSINESS SYSTEMS

Financial & HR Systems
Research Systems
Reporting Systems
Help & Ticketing Systems

BUSINESS SYSTEMS

Financial & HR Systems
Research Systems
Reporting Systems
Help & Ticketing Systems

BUSINESS SYSTEMS

Financial & HR Systems
Research Systems
Reporting Systems
Help & Ticketing Systems

BUSINESS SYSTEMS

Financial & HR Systems
Research Systems
Reporting Systems
Help & Ticketing Systems

BUSINESS SYSTEMS

Financial & HR Systems
Research Systems
Reporting Systems
Help & Ticketing Systems

BUSINESS SYSTEMS

Financial & HR Systems
Research Systems
Reporting Systems
Help & Ticketing Systems

BUSINESS SYSTEMS

Financial & HR Systems
Research Systems
Reporting Systems
Help & Ticketing Systems

Can't find what you're looking for? Click here to submit a help ticket

Copyright 2017 The President and Fellows of Harvard College | Privacy | Accessibility | Report Copyright Infringement

IT Knowledge Base

Search the IT Knowlede Base

Search

KNOWLEDGE CATEGORIES

APPLICATIONS

- What if there is an internal position I am interested in?
- Do we Have an Employee Referral Program?
- Will Acme match a charitable contribution?
- Whistleblower and Complaint Policy
- Excel Functionality

See all articles

DEVICES

- Whats Blackberry?
- Whats difference between iphone 6 and 5?
- What the heck is an Android?
- How do you use an iphone?
- How to configure VPN for Apple Devices

See all articles

EMAIL

- How to Deal with Spam
- Create An Email Signature
- What is Spam?
- What are phishing scams and how can I avoid them?
- Importing Address Book From CSV File
- Deleted Email Recovery
- Create And Edit A Contact Group
- Automatic Replies (Out Of Office)

See all articles

FAQ

- HR Portal Support Guide
- Does Acme have a tuition reimbursement program?
- Where can I find information on Acme Benefits?
- How do I update my personal information?

See all articles

IT

- My Service Portal is on fire!
- Eclipse configuration for Android development
- Getting Around in Windows
- What is a cookie?
- Dealing with Spyware and Viruses
- Are Copyrighted Files Illegal to Have On My Computer?

See all articles

NEWS

- Help Desk going on vacation whole month of July
- New Portal just went live
- Sales Force Automation is DOWN again for the third time
- Managing Settings in Internet Explorer 10 for Windows 8
- Email Interruption Tonight at 11:00 PM Eastern

See all articles

Copyright 2017 The President and Fellows of Harvard College | Privacy | Accessibility | Report Copyright Infringement