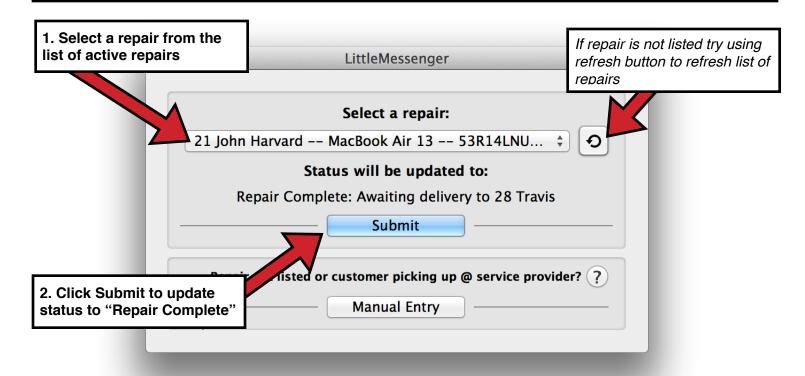
Automatic status update process

Use whenever possible



Manual status update process

Use if repair is not listed in "Select a repair" dropdown - OR - if customer will pickup @ service provider

