

# HARVEY MUSHWANA

DATA ANALYST

## CONTACT

- 079-0716-104
- 73 1st Avenue Park town North, Randburg, 2196
- Harvestmushwana@gmail.com

## SKILLS

SQL

Power BI

SSRS

Excel/Google Sheets

Python

ETL (SSIS)

## EDUCATION

### Varsity College

Postgraduate Diploma in Data Analytics (Ongoing)

### North-west University

Bachelor of Admin in Human Resource Management  
2017 - 2019

### Phangasasa High School

National Senior Certificate - Grade 12  
2015

## REFERENCES

**Werner Venter:** Head of BI and data science, ISON  
wventer@csssolutions.co.za | 083 349 6328

**Charl Coertzer:** Snr Bi Analyst, ISON  
lccoetzer@csssolutions.co.za | 076 259 7245

**Wiseman Tsosane:** SQL Developer, Alefbet Holdings  
Wisemantsosane@gmail.com | 073 727 6970

## CAREER OBJECTIVE

Data Analyst with 5 years of experience specializing in debt collection and process optimization. Adept in T-SQL, SQL automation, and Power BI dashboarding to deliver actionable business insights. Currently pursuing a Postgraduate Diploma in Data Analytics, I aim to contribute my expertise in analytics and reporting to drive strategic initiatives in fast-paced, data-driven environments.

## EXPERIENCE

### Junior Data Analyst

ISON Xperiences (Pty) Ltd • Aug 2023 - Present

- T-SQL Querying: Developed and executed complex T-SQL queries, leading to a 15% improvement in data processing time for reporting.
- Automated Reporting & SQL Development: Automated SQL reporting processes that reduced manual data processing by 30%.
- Dashboard Development (Power BI): Created real-time dashboards leading to faster decision-making and a 10% increase in operational efficiency.
- ETL & Data Management: Improved data transfer and accuracy by designing efficient ETL processes, ensuring timely data delivery across teams.
- Power BI & SSRS Reporting: Streamlined business reporting by implementing advanced role-based security measures and improving report access and delivery

### IT Support Administrator

CSS Credit Solutions Services(Pty) Ltd • April 2022 – August 2023

- Managed user accounts, access rights, and data integrity for the Three60 CRM system.
- Configured the CRM system to optimize business processes, ensuring accurate data import/export and deduplication.

### Debt Collector Agent

CSS Credit Solutions Services(Pty) Ltd • Aug 2020 – April 2022

- Contacted debtors, negotiated payment arrangements, and ensured compliance with debt collection laws.
- Maintained accurate records of collection activities and communicated regularly with clients to resolve outstanding debts.

## CERTIFICATIONS

- Introduction to Relational Data Base and SQL (November 2023)
- Python Foundations for Data Analysis & Business Intelligence (June 2023)
- Google Data Analytics Professional Certificate (January 2023)
- KPMG Data Analytics Consulting Virtual Internship (2023)