



HARVEY Q. MIRALLES

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SUMMARY

Detail-oriented Computer Science Graduate with hands-on experience in IT support, software, and web development. Skilled across the full application lifecycle, designing, coding, testing, deployment, and maintenance, as well as end-user technical support, hardware and software troubleshooting, networking, and structural cabling. Committed to leveraging strong problem-solving, technical, and customer service skills to support reliable IT operations and deliver user-friendly software solutions.

WORK EXPERIENCE / OJT

Jul 2023 – Nov 2025

Woflow (remote)

Data Entry Specialist

- Evaluated and corrected large datasets containing text and image information for quality and coherence.
- Review human-entered data for semantic accuracy and contextual consistency.
- Applied detailed project guidelines to assess data quality.
- Collaborate with remote teams to maintain translation and data accuracy across multilingual content.
- Ensure accuracy while managing repetitive, detailed data evaluation tasks.

Aug 2025 – Sep 2025

Marikina Valley Medical Center

Information Technology Intern (OJT)

- Provide Technical Support & Helpdesk by troubleshooting computer hardware, software, and network issues.
- Installed, configured, and maintained applications such as BIZZBOX(HIS), AQMS, and Sophos Antivirus.
- Conducted LAN cable mapping, tracing, and termination to ensure stable network connectivity.
- Set up and maintained computers, printers, routers, network switch and workstations.
- Documented recurring IT incidents and resolutions to improve response time and support efficiency.
- Collaborated with senior IT staff to minimize downtime and maintain hospital operations.

EDUCATION

2022 – 2025

ICCT Colleges Foundation Inc.

Bachelor of Science in Computer Science (BSCS)

Academic award: Cum Laude

2020 – 2022

San Mateo Senior High School

Technical Vocational and Livelihood / Computer Programming (ICT Strand)

Academic award: With Honors

TECHNICAL SKILLS

IT Support & Helpdesk:

- Hardware/Software Troubleshooting, printer setup, system configuration, computer setup, and providing remote technical support to resolve software issues.

Networking & Structural Cabling:

- Network Switch Setup, IP Configuration (DHCP and Static), resolving IP address conflicts, LAN cable termination, and installing/configuring antivirus systems (Sophos).

Programming Languages:

- Java, Python, PHP, JavaScript (JS), Visual Basic (VB)

Frameworks:

- Laravel (PHP)

Web & Mobile UI:

- HTML, CSS, XML, Tailwind CSS

Database:

- MySQL, SQLite(local), phpmyadmin

Machine Learning:

- Experience with TensorFlow modeling.

IDEs/Editors:

- Android Studio, Visual Studio Code (VS Code), JCreator, Figma, XAMPP

Version Control:

- GitHub (Debugging, testing, and version control)

Productivity Suites:

- Microsoft Word, Excel, PowerPoint, Canva, Figma

For a deeper look at my projects, technical skills, and problem-solving approach, please visit my online portfolio: harveymrlls.github.io/harvey_miralles/