



SALAR POURZARB



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**Started on** Saturday, 2 November 2024, 12:56 AM

**State** Finished

**Completed on** Saturday, 2 November 2024, 1:00 AM

**Time taken** 3 mins 42 secs

**Marks** 11.00/15.00

**Grade** 16.87 out of 23.00 (73.33%)

### Question 1

Complete

Mark 1.00 out of 1.00

In effective message delivery, there is no harm in the message being vague.

☐ True

☒ False

## Question 2

Complete

Mark 1.00 out of 1.00

- "You are making noise while someone is speaking at the podium, and because of you, nothing can be understood; you are disturbing those who want to listen!"

- "We should know that making noise shows disrespect to those who want to listen and to the speaker!"

**Which of the following statements about the two sentences above is correct?**

- ☐ A. In the first sentence, 'I-language' is used, and in the second sentence, 'you-language' is used.
- ☒ B. In the first sentence, 'you-language' is used, and in the second sentence, 'I-language' is used.
- ☐ C. In both sentences, 'you-language' is used.
- ☐ D. In both sentences, 'I-language' is used.

Cevabınız doğru.

**Question 3**

Complete

Mark 0.00 out of 1.00

In communication, which of the following elements does not need to be stated explicitly for the message to be complete and clear?

- ☐ A. None (All are required)
- ☐ B. The intention owned
- ☐ C. Estimates made
- ☒ D. Point of view

Cevabınız yanlış.

**Question 4**

Complete

Mark 0.00 out of 1.00

In effective communication, it is recommended to use 'you-language'.

- ☒ True
- ☐ False

**Question 5**

Complete

Mark 1.00 out of 1.00

Crossing the arms in front of the body is a negative use of body language.

- ☒ True
- ☐ False

**Question 6**

Complete

Mark 0.00 out of 1.00

Personality and educational differences are considered communication barriers.

- ☒ True
- ☐ False

**Question 7**

Complete

Mark 1.00 out of 1.00

Which of the following is not one of the communication stages?

- ☐ A. Receiving a message
- ☒ B. Waiting
- ☐ C. Providing feedback
- ☐ D. Sending a message

Cevabınız doğru.

**Question 8**

Complete

Mark 1.00 out of 1.00

Establishing empathy is important for effective communication; however, it is necessary not to overdo it while being empathetic.

- ☒ True
- ☐ False

**Question 9**

Complete

Mark 0.00 out of 1.00

Which of the following is most commonly used to send/receive messages?

- ☒ A. Words
- ☐ B. Voice
- ☐ C. Writing
- ☐ D. Body Language

Cevabınız yanlış.

**Question 10**

Complete

Mark 1.00 out of 1.00

Which of the following is a persuasion strategy?

- ☐ A. Supporting the target or goal to be achieved
- ☐ B. Showing the benefits achieved when the goal is reached
- ☐ C. Being a guide, not forceful
- ☒ D. All

Cevabınız doğru.

**Question 11**

Complete

Mark 1.00 out of 1.00

Which of the following is a characteristic of “I language”?

- ☐ A. It is directed at the person
- ☒ B. It creates a desire for help in the sender
- ☐ C. It damages or destroys self-esteem
- ☐ D. It can create feelings of anger and hatred

Cevabınız doğru.

**Question 12**

Complete

Mark 1.00 out of 1.00

Which of the following is not a communication barrier?

- ☒ A. None (All are communication barriers)
- ☐ B. Personality differences
- ☐ C. Educational differences
- ☐ D. Social differences

Cevabınız doğru.

**Question 13**

Complete

Mark 1.00 out of 1.00

Which of the following is a requirement for good listening?

- ☐ A. Not showing that you want to listen
- ☐ B. Not establishing empathy
- ☐ C. Not staying calm
- ☒ D. Putting the speaker at ease

Cevabınız doğru.

**Question 14**

Complete

Mark 1.00 out of 1.00

In sending an effective message, which of the following should not be done?

- ☒ A. Delivering the message indirectly
- ☐ B. Repeating the message
- ☐ C. Making the message complete and clear
- ☐ D. Using "I-language"

Cevabınız doğru.

## Question 15

Complete

Mark 1.00 out of 1.00

Which of the following is not an important question in communication?

- ☒ A. Are you sufficiently vague (unclear)?
- ☐ B. Do you understand?
- ☐ C. Are you testing your understanding?
- ☐ D. Are you listening?

Cevabınız doğru.