

# **HASAN RAMADAN**

PROCESS ENGINEER AND MASTER STUDENT INFORMATION MANAGEMENT

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# Adress:

Kapitein Luidingaflat 74, Zwijndrecht, Netherlands

### PROFIFI

Detail-oriented and dependable Process Engineer with a Bachelor's degree in Industrial Engineering and currently pursuing a Master's in Information Management at Tilburg University. Skilled in ERP systems, process optimization, and manufacturing simulation. Currently contributing to the implementation of Microsoft Dynamics Business Central alongside the process improvement team at Özgazi. Certified Lean Six Sigma Green Belt. Known for being punctual, analytical, and a proactive team player. Trilingual in Dutch, English, and Arabic.

#### PROFESSIONAL EXPERIENCE

# **PROCESS ENGINEER (PART-TIME)**

ÖZGAZI DAIRY FOODS, ETTEN-LEUR, NETHERLANDS JUL. 2023 – PRESENT

- Optimized technical department processes to manage high workloads, as part of graduation internship.
- Supporting the implementation of Microsoft Dynamics Business Central within the operations team
- Conduct production analysis and reporting using Power BI and SQL Server.
- Collaborate with the process improvement team to drive efficiency and accuracy in daily operations.

## **GRADUATION INTERNSHIP**

ÖZGAZI DAIRY FOODS, ETTEN-LEUR, NETHERLANDS FEB. 2023 – JUL. 2023

- Led a process optimization project aimed at reducing workload and increasing efficiency in the technical department using Six Sigma principles.
- Identified and analyzed operational bottlenecks, proposing actionable solutions for sustainable improvements.
- Designed and proposed a structured Warehouse
  Management System (WMS) to enhance inventory
  control and support long-term scalability.

## **INTERN – LEAN SIX SIGMA GREEN BELT PROJECT**

LOA DEEGE, NETHERLANDS

FEB. 2021 - JUN. 2021

- Led a process improvement project using Six Sigma methodology.
- Analyzed bottlenecks and implemented solutions for improved operational efficiency.
- Achieved Green Belt certification upon successful project delivery.

## **CHEF ASSISTANT**

SUSHI POINT, ROOSENDAAL, NETHERLANDS

AUG. 2020 - JUL. 2023

- Prepared sushi and performed precise fish cutting and filleting.
- Ensured kitchen hygiene and smooth food preparation.

### **CERTIFICATIONS**

- Lean Six Sigma Green Belt
- Bachelor's degree in industrial engineering and management

### **TECHNICAL SKILLS**

- ERP Systems (Microsoft Dynamics Business Central, Microsoft Dynamics 365)
- SQL, Microsoft SQL Server
- Python, Pandas, MATLAB
- Power BI, Microsoft Excel, Microsoft Project, Visio
- Financial Administration
- Process Improvement & Control
- Inventory & Warehouse Management (WMS)
- Siemens Plant Simulation (Beginner)
- SolidWorks (Beginner)

## **SOFT SKILLS**

- Analytical Thinking
- Problem Solving
- Teamwork & Collaboration
- Flexibility & Adaptability
- Planning & Organization
- Self-Motivation

## **LANGUAGES**

Arabic: Native / Bilingual

• Dutch: Native / Bilingual

• English: Full Professional

**Proficiency** 

## **RESTAURANT CREW MEMBER**

KOOKPUNT, ROOSENDAAL, NETHERLANDS

JUL. 2017 - APR. 2020

- Delivered customer service and supported restaurant operations.
- Maintained dining area and assisted in food prep.

## **NEWSPAPER DELIVERY**

AXENDER, ROOSENDAAL, NETHERLANDS

2016 - 2017

 Delivered printed media efficiently across delivery zones.

## **EDUCATION**

## **TILBURG UNIVERSITY**

MASTER'S DEGREE IN INFORMATION MANAGEMENT JUNI

FEB. 2024 - AUG. 2025

 Thesis: Detecting Al-generated content in social media

# **TILBURG UNIVERSITY**

PRE-MASTER IN INFORMATION MANAGEMENT SEP. 2023 - FEB. 2024

# AVANS UNIVERSITY OF APPLIED SCIENCES, **TILBURG**

BACHELOR'S DEGREE IN INDUSTRIAL ENGINEERING (TECHNISCHE BEDRIJFSKUNDE)

2019 - 2023 | FINAL GRADE: 7.5

- Minor: Factory of the Future
- Graduation Internship: Technical department optimization at Özgazi
- Earned propaedeutic diploma

## JAN TINBERGEN COLLEGE, ROOSENDAAL

HAVO – NATURE & TECHNOLOGY PROFILE WITH **ECONOMICS** 2016 - 2019

## **ISK BERGEN OP ZOOM**

**DUTCH LANGUAGE PROGRAM** 2016

## **SECONDARY & PRIMARY SCHOOL IN SYRIA**

2006 - 2015