Actual Questions we can ask

1. What are the primary goals of the new workflow management system?

2. Can you provide examples of the types of tasks that need to be managed?

3. How are tasks currently assigned and tracked?

4. Are there any specific task categories or tags that need to be incorporated into the system?

5. What programming language would you prefer for the back-end (experienced in Python with Flask and Java with Servlets)?

6. Can you detail the different user roles and their specific permissions (e.g., staff members, supervisors)?

7. Are these requirements subject to changes?

8. What specific information should be included in the task status updates and progress logs?

9. How often do you expect users to update their tasks?

10. What level of visibility do supervisors need for the tasks?

11. Can you provide examples of the types of filters that will be useful for task categorisation?

12. How frequently do you expect to export data?

13. What type of new data fields do you foresee needing in the future?

14. How important is it for the system to be adaptable to changes in workflow processes?

15. Can you provide details about the existing infrastructure for user authentication?

16. Are there any compliance or security requirements that we need to be aware of?

17. Is there anything else you would like to see included in the system that we haven't covered?