

# Haseeb Shahzad

## B.S CS Student

### Contact

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### Objective

Motivated Computer Science student at the University of Houston seeking an internship or entry-level position to apply and enhance my programming skills. Eager to leverage my problem-solving abilities and passion for technology to contribute to a dynamic team. Committed to continuous learning and growth in the ever-evolving field of Computer Science.

### Education

University of Houston  
Houston, TX  
BS in Computer Science  
GPA 3.022  
Expected December 2025

Lonestar College  
Cypress, TX  
AS in Computer Science  
GPA 3.60  
June 2023

### Experience

*April 2020 - present*  
Cashier/ Customer Host • Walmart

### Responsibilities

Entrusted with handling financial transactions, which involves accurately processing payments and giving change. Play a crucial role in customer service, providing a positive shopping experience by answering queries, guiding customers, and resolving complaints. Additionally, collaboration with the team to achieve common goals and take the initiative to solve problems or suggest improvements. Training or mentoring new cashiers and providing numerous opportunities to exhibit leadership.

### Skills

Problem-Solving  
Self-Learner  
Teamwork  
Communication  
Conscientious  
Adaptability  
Expeditious  
Algorithm/ Data Structures  
C/C++  
Python  
JavaScript

### Communication

- Customer Service: Regular interaction with customers to assist, handle transactions, and resolve complaints.
- Multilingual: If applicable, the ability to communicate with customers in multiple languages.
- Team Collaboration: Worked effectively with other team members to ensure smooth operation of the store.
- Conflict Resolution: Dealt with customer complaints and issues, ensuring customer satisfaction.
- Active Listening: Paid close attention to customer needs and inquiries to provide accurate service.
- Clear Communication: Explained complex information (like store policies or promotions) understandably to customers.

## Leadership

- Initiative: Taking the lead on projects or tasks.
- Problem-solving: Identifying issues and coming up with solutions to resolve customer concerns.
- Mentorship: Helped new employees learn the ropes or guided peers.
- Decision Making: Making important decisions during critical moments.