PRODUCTIVITI

Work Management Solution

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PRODUCTIVITI Benefits

Improve organization productivity

Automate business processes

Get a deep insight into what is going on in the organization

Monitor transactions and outcomes

Delight customers with exceptional service

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Work Management

Work Types

- Any business transaction type
- Example: Claims processing, Quote generation, Policy issuance

Activity Types

- An activity that is carried out as part of processing a work
- Example: Data Entry, Underwriting, Survey, Claim approval

Business Rules

- Outcomes of activities
- How work gets routed from activity to activity

Monitoring

- Who is doing what, when
- How many work items, activities are done
- What is the organizational productivity

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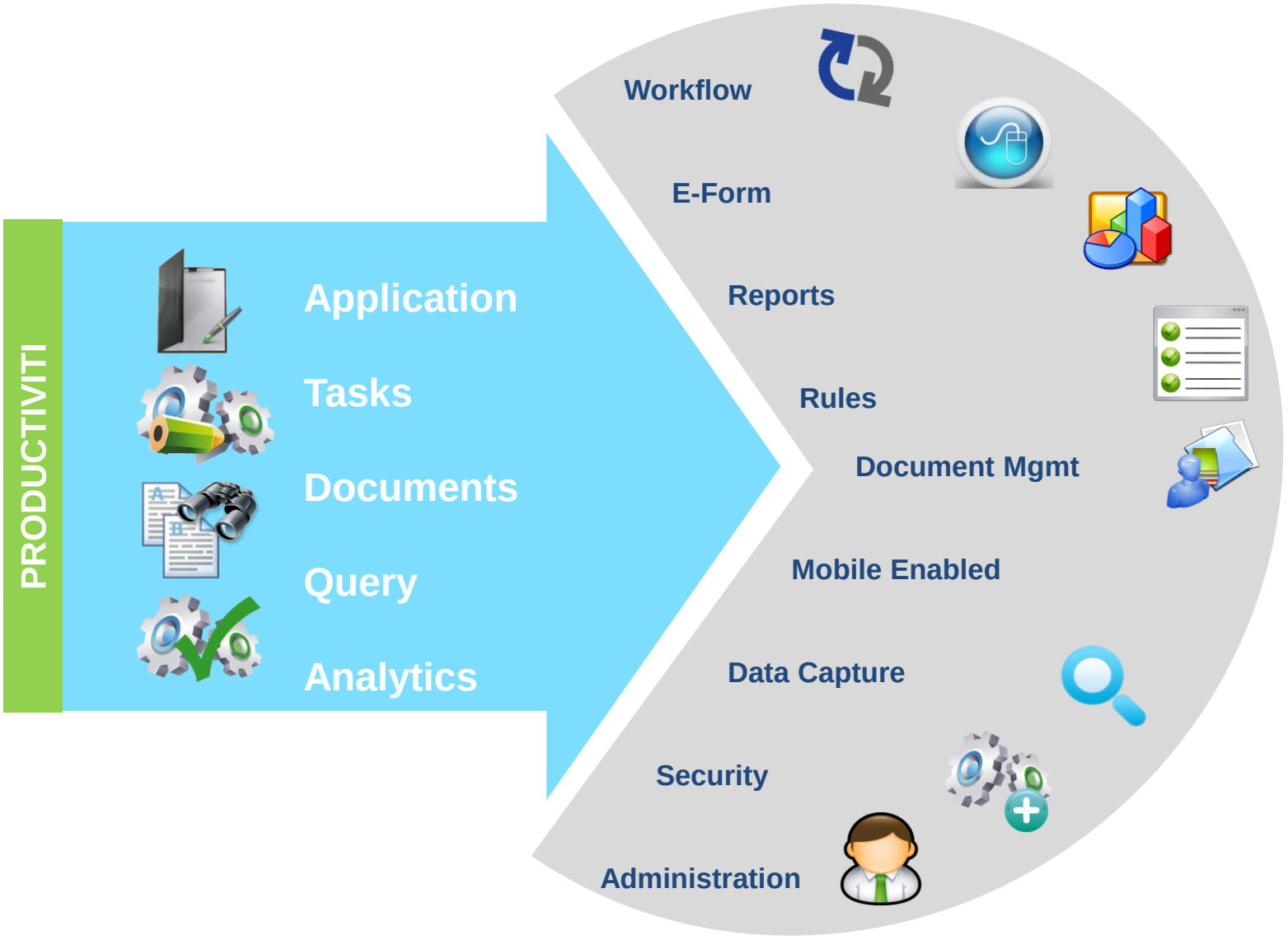
What we offer

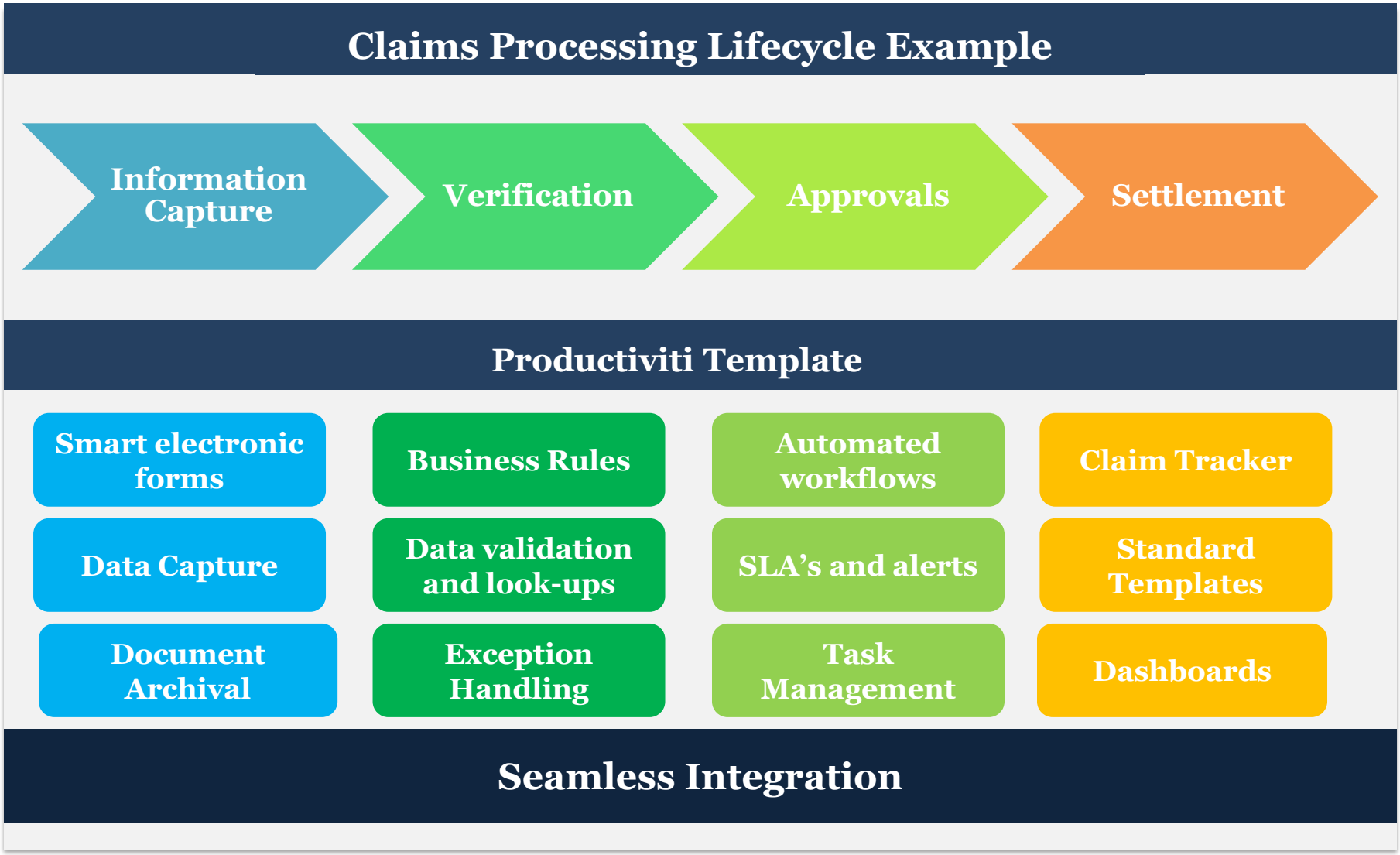
Productiviti

- **A Generic Work Management product**
- **Built-in document management**
- **Process automation: Workflow configurations**
- **Fast implementation cycle**
- **Can integrate with LOB applications easily using open standards**
- **Cost effective**
- **Flexible and any customer process can be configured in the system**

Product Overview



Productiviti Platform



Claims Management Template

1.
   Claim Initiation
2.
   Application Processing & Data Entry
3.
   Verification and Assessment
4.
   Authorization and Approvals
5.
   Garage Interactions
6.
   Claim Settlement

Claims Processing

- ✓Smart capture of claim data
- ✓ Business rules and validations
- ✓ Automated workflows for fast processing
- ✓ Exception Handling
- ✓ Overdue/Priority processing
- ✓ Easy document capture and digitization
- ✓Inbuilt SLA's and alerts
- ✓ Business analytics

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HashECM Technologies

- Niche solutions provider of Work Management, Correspondence Management, Document Management and Document Capture products and solutions
- Middle-east focused. Worked with large corporates in the region
- Built solutions for Kuwait National Petroleum Corporation, Kuwait Oil Company, Airbus, NSS Qatar, Qatar Islamic Insurance Co
- Based in Bangalore, India

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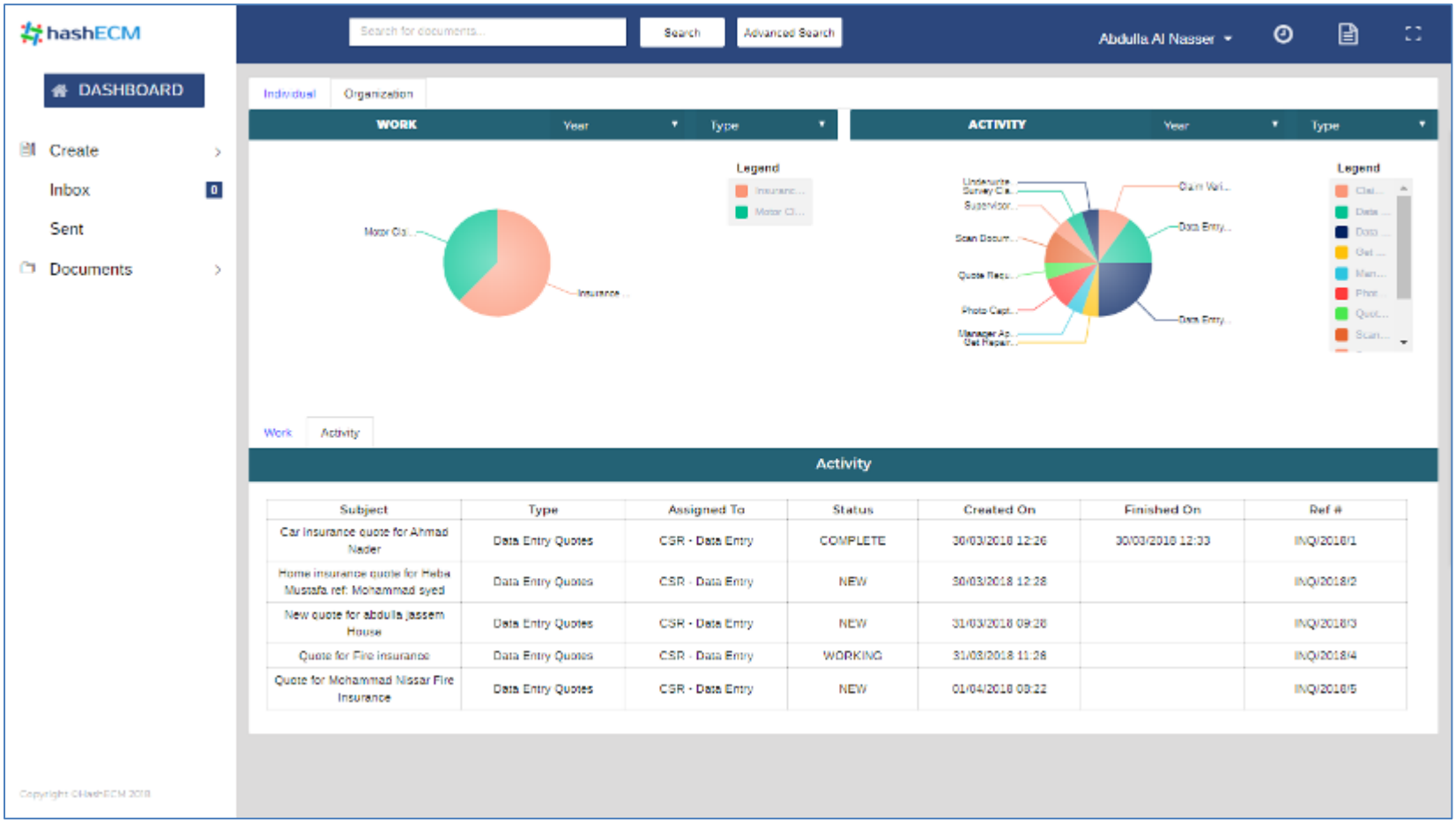
Productiviti: Management Dashboard



Dashboard for management to monitor the work (Claims) and its activities with drill down options

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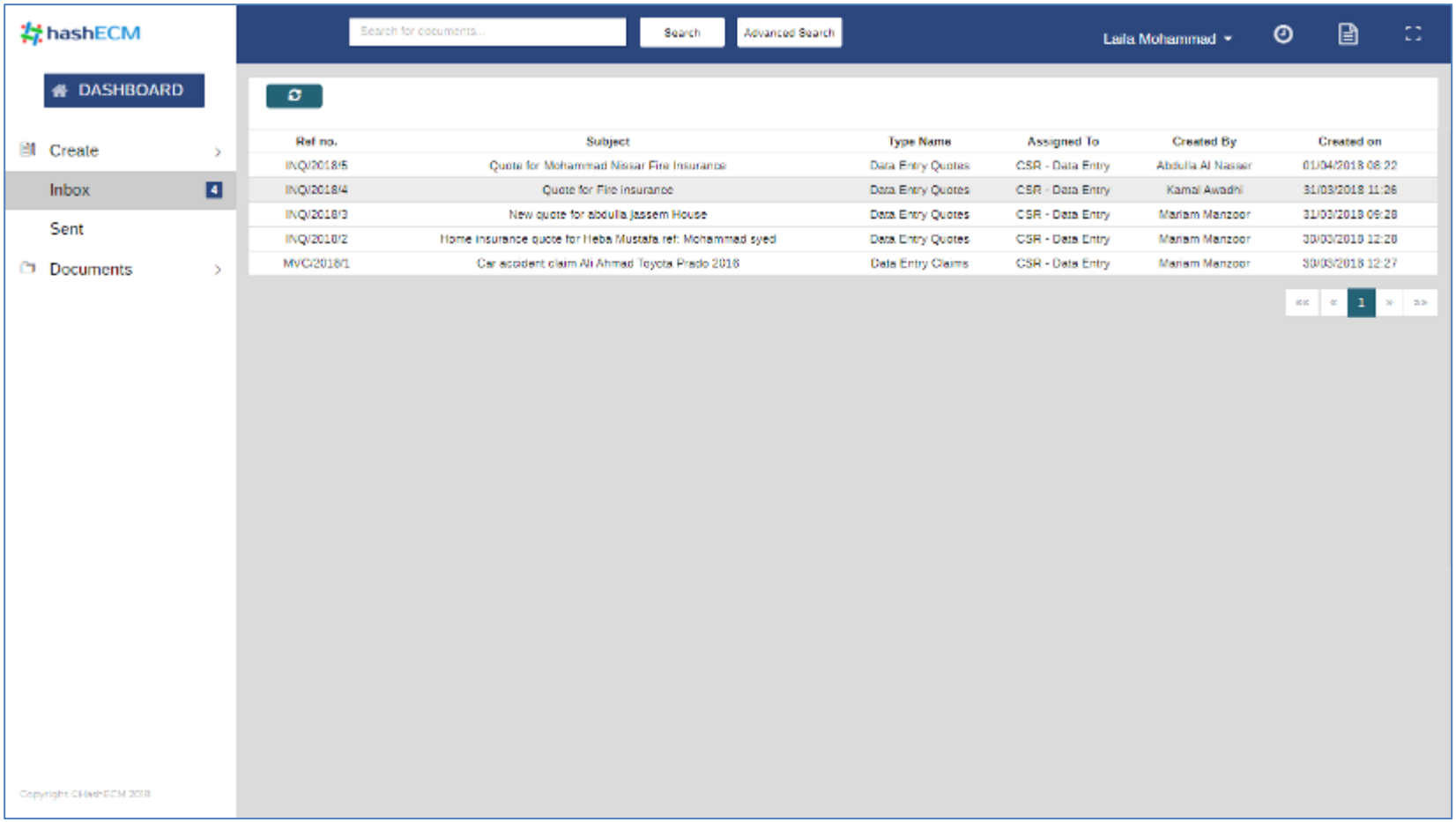
Productiviti: User Inbox



The tasks for the users is provided in the Inbox. Upon clicking the inbox item, user will be able to act on the task assigned.

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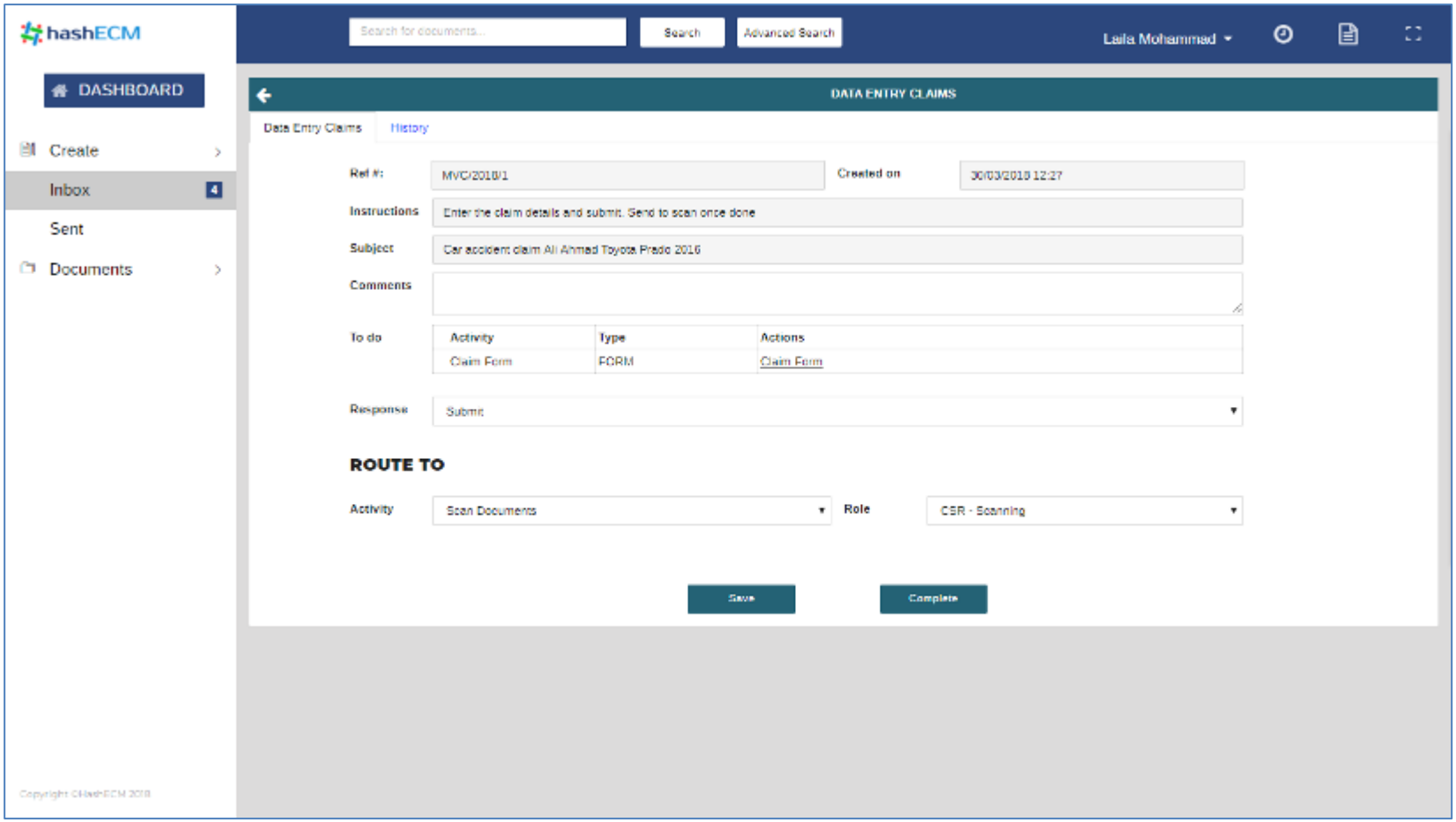
Productiviti: Task Details and Action



User performs the task in this screen. A ToDo list is presented. Provides the details where work will be routed to next.

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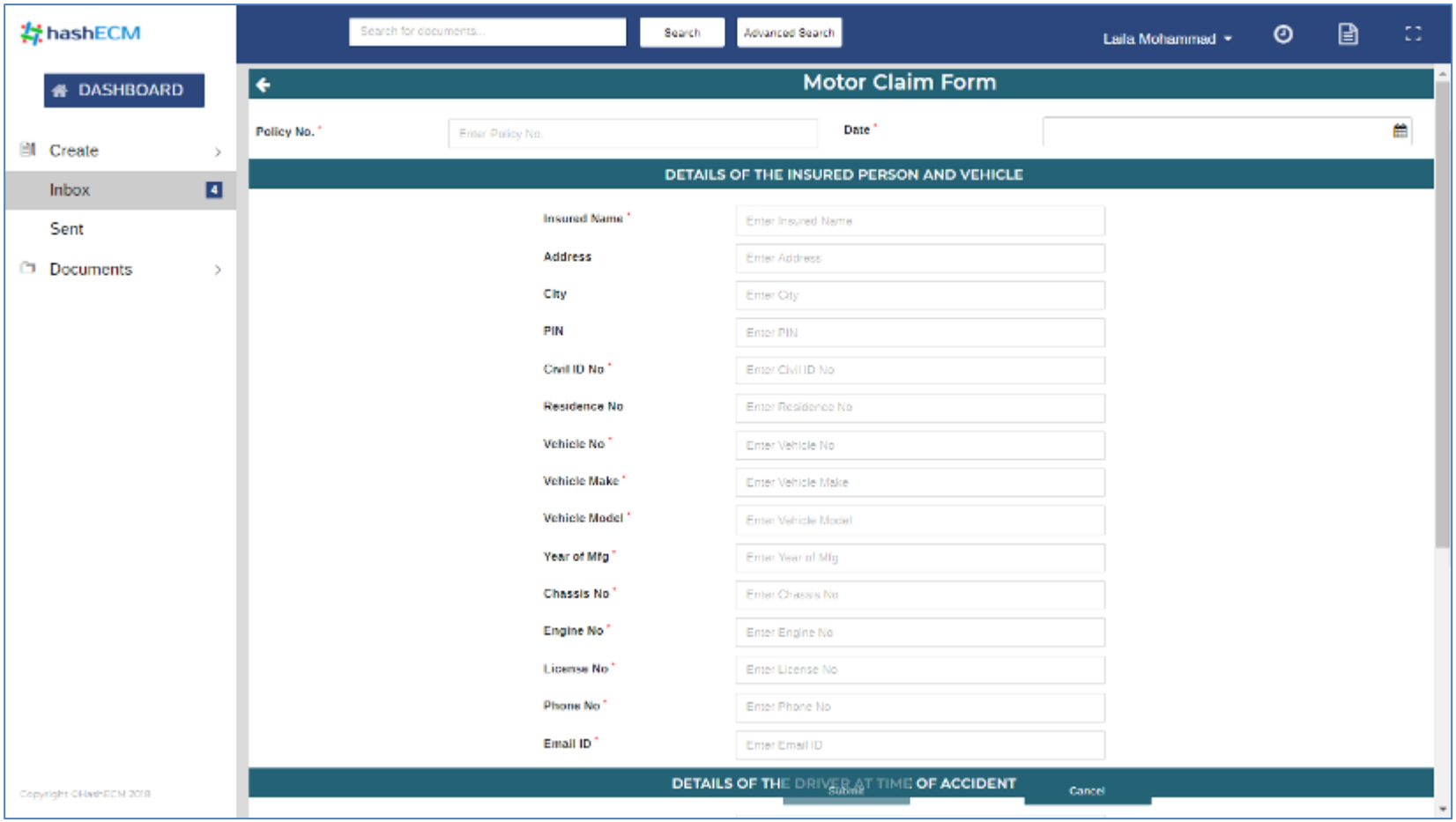
Productiviti: Electronic Forms



Depending on the tasks, electronic forms can be configured. Here motor claim form is configured as an electronic form where user can perform data entry.

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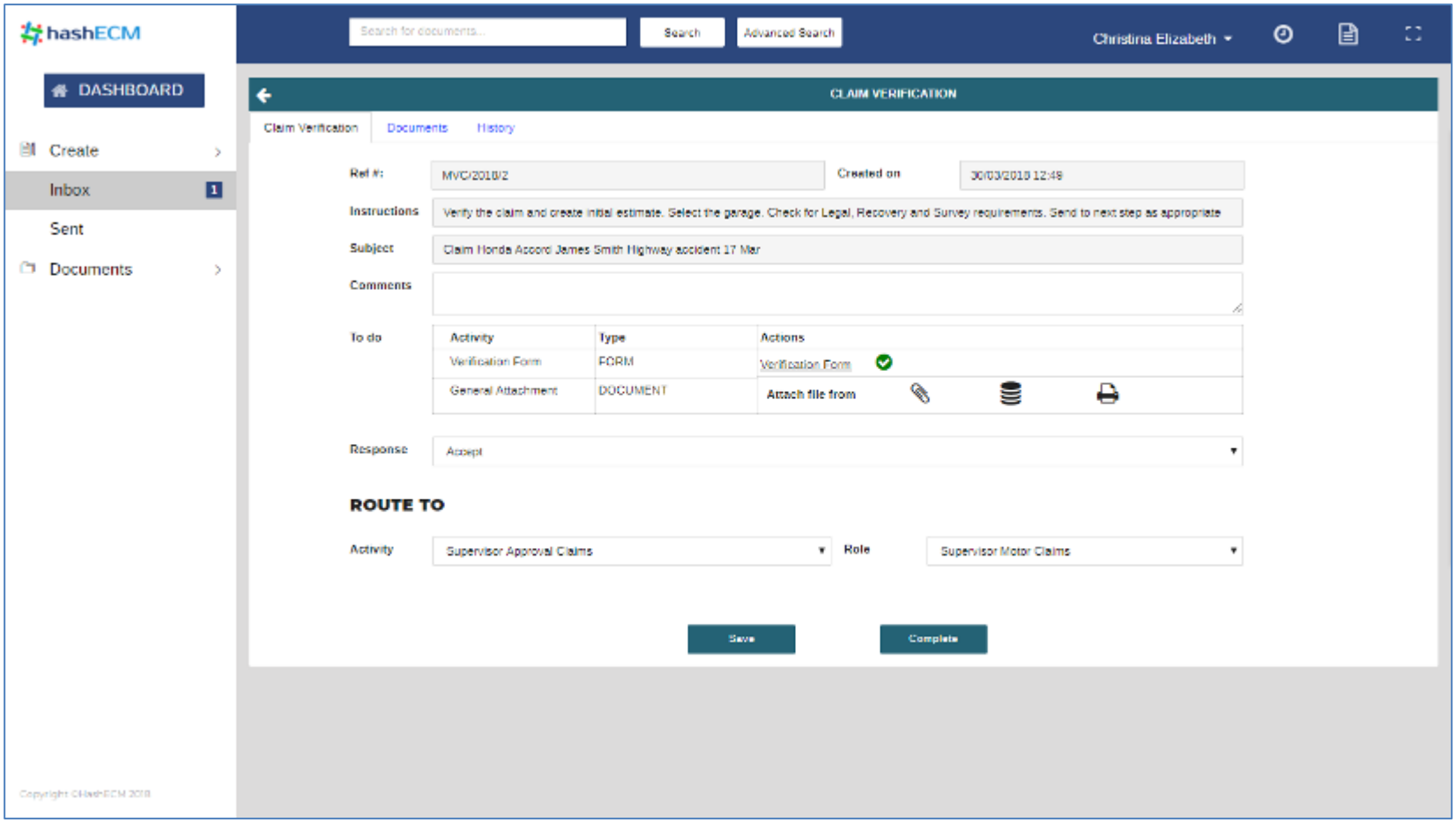
Productiviti: Activity Responses &Routing



Claim verification activity. Verification form is another eForm. The user can choose from multiple responses and routing will be done accordingly.

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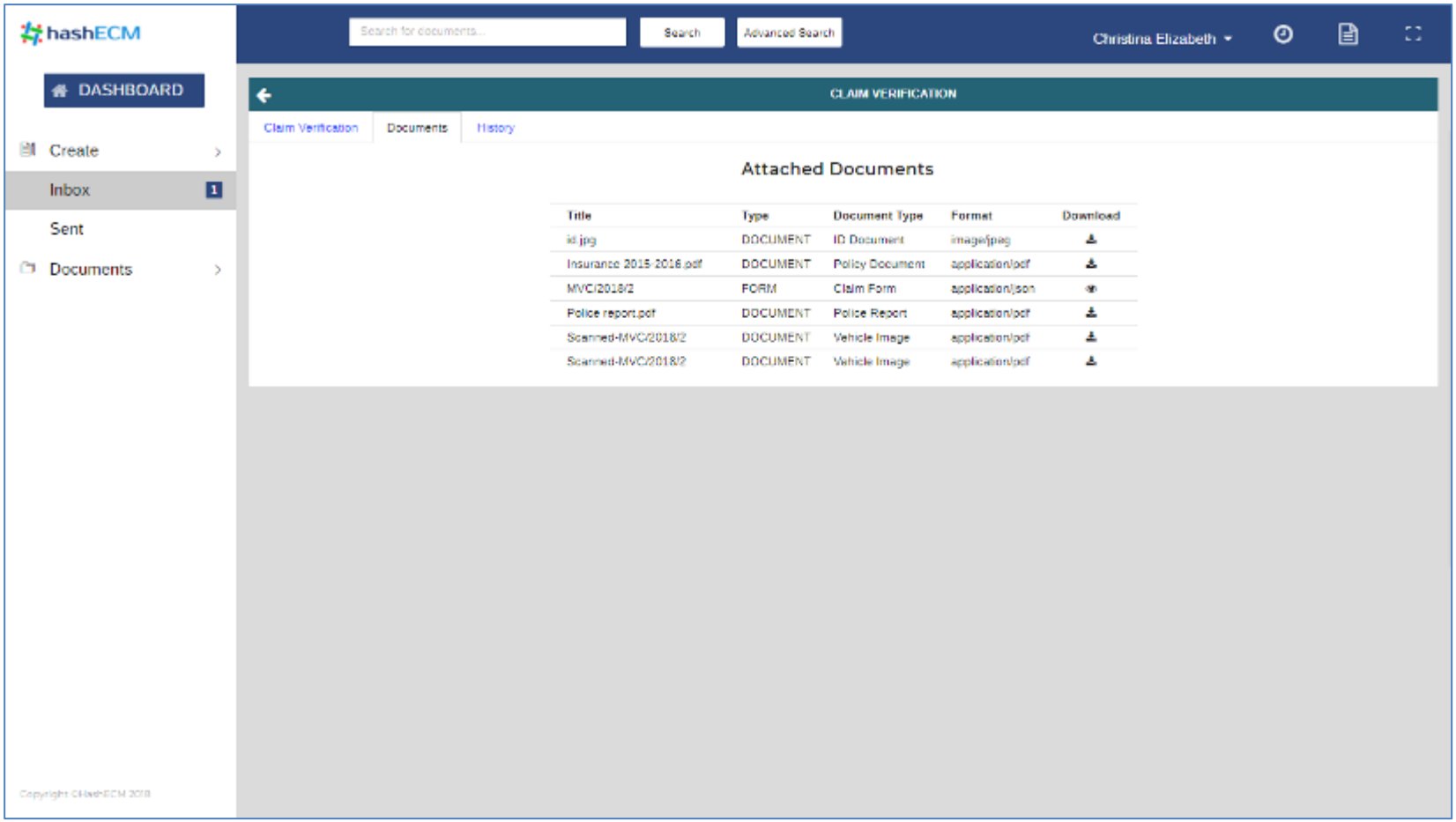
Productiviti: Documents



All the documents attached to the claim can be viewed from the Documents tab. User can view or download the documents as appropriate.

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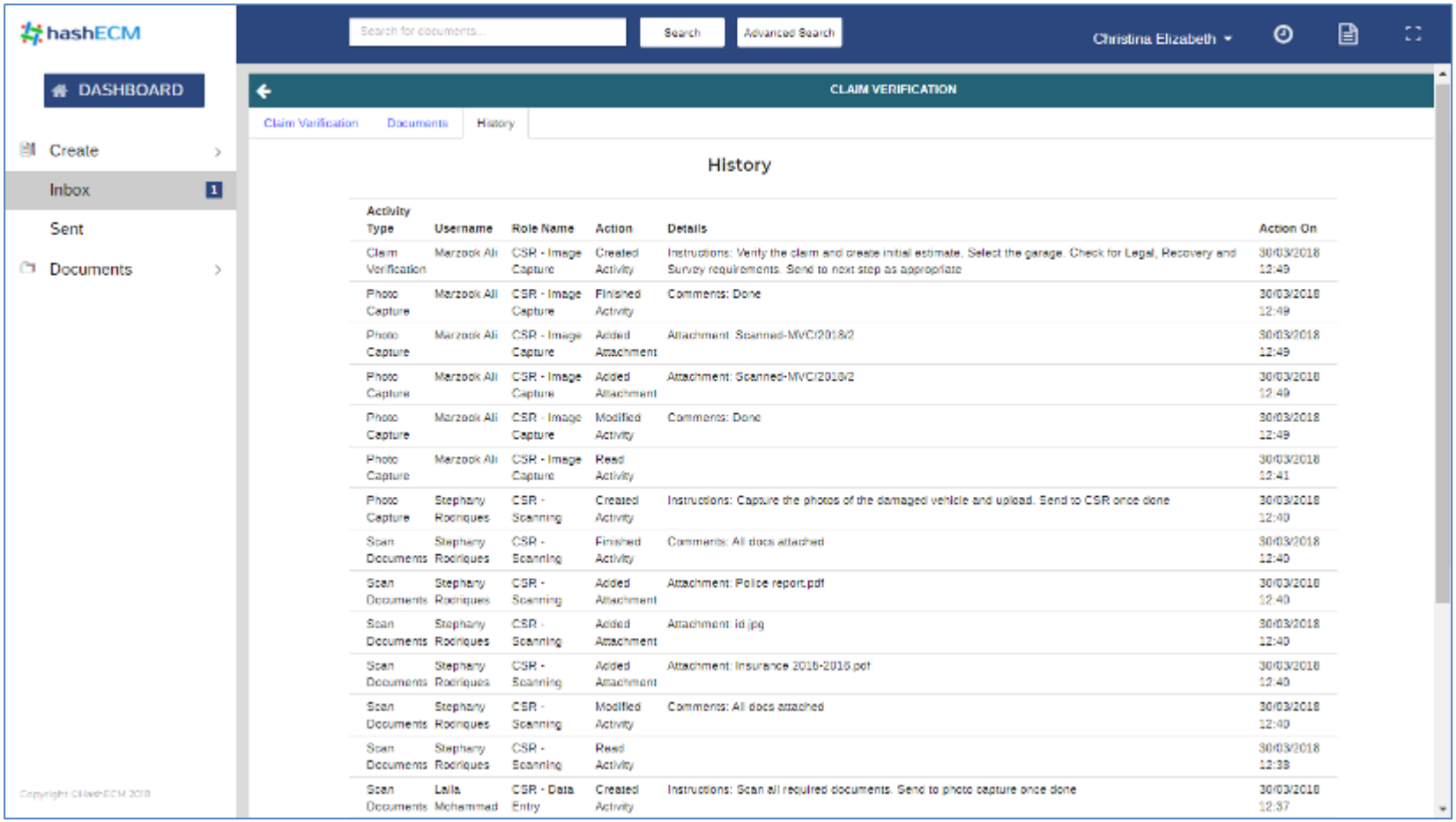
Productiviti: Activity History



Complete audit trail of the activities performed is available in the History tab. User can view the progress of the claim from this screen

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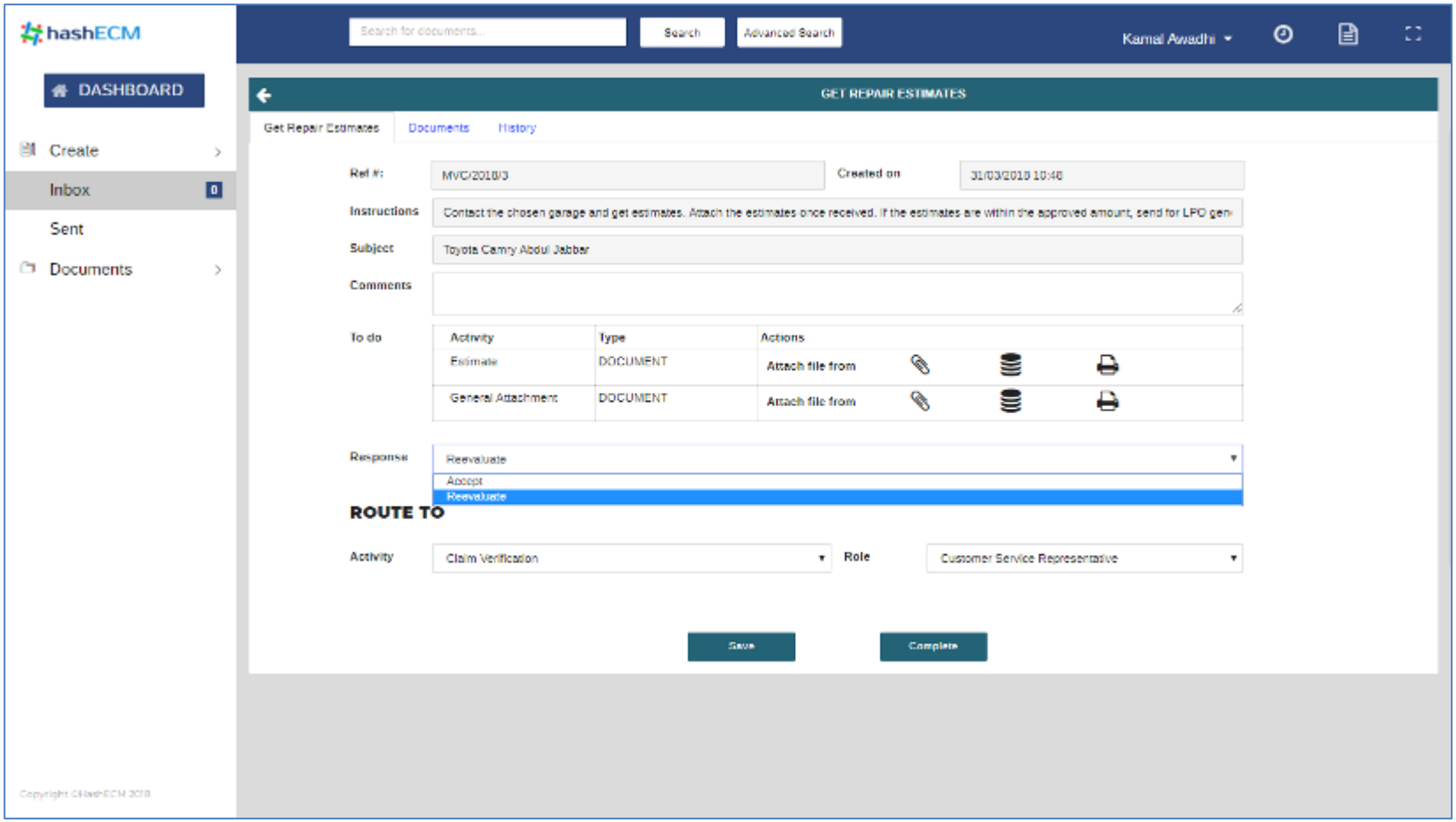
Productiviti: Routing Back



User can route an activity back to a previous step. Here the garage coordinator can request for a reevaluation of the initial estimates and approvals

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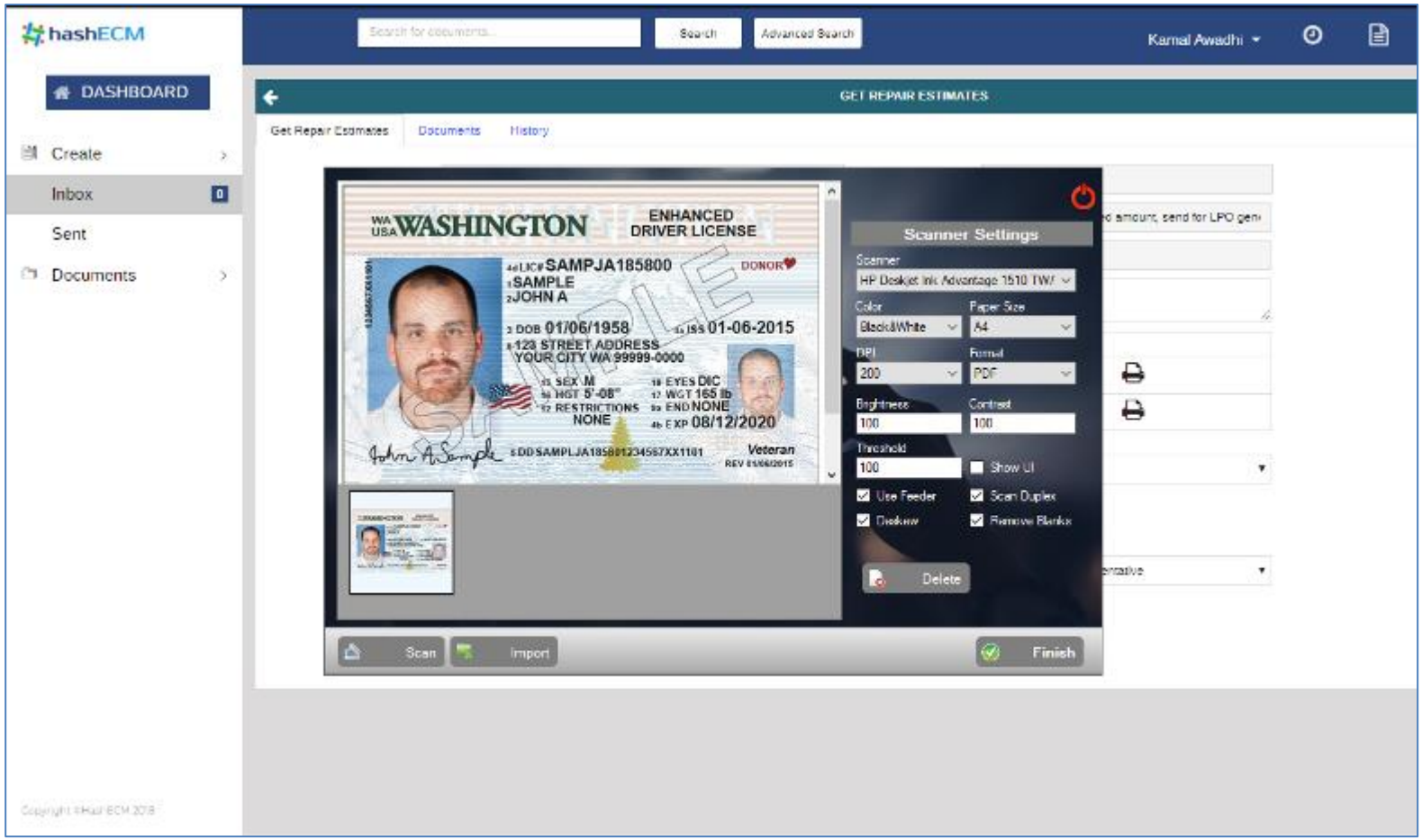
Productiviti: Scanning Documents



A scan option is available in the application where documents can be scanned using an attached scanner. No separate scan tool is required. Scanned images are processed using OCR (Optical Character Recognition) and are made searchable for English content

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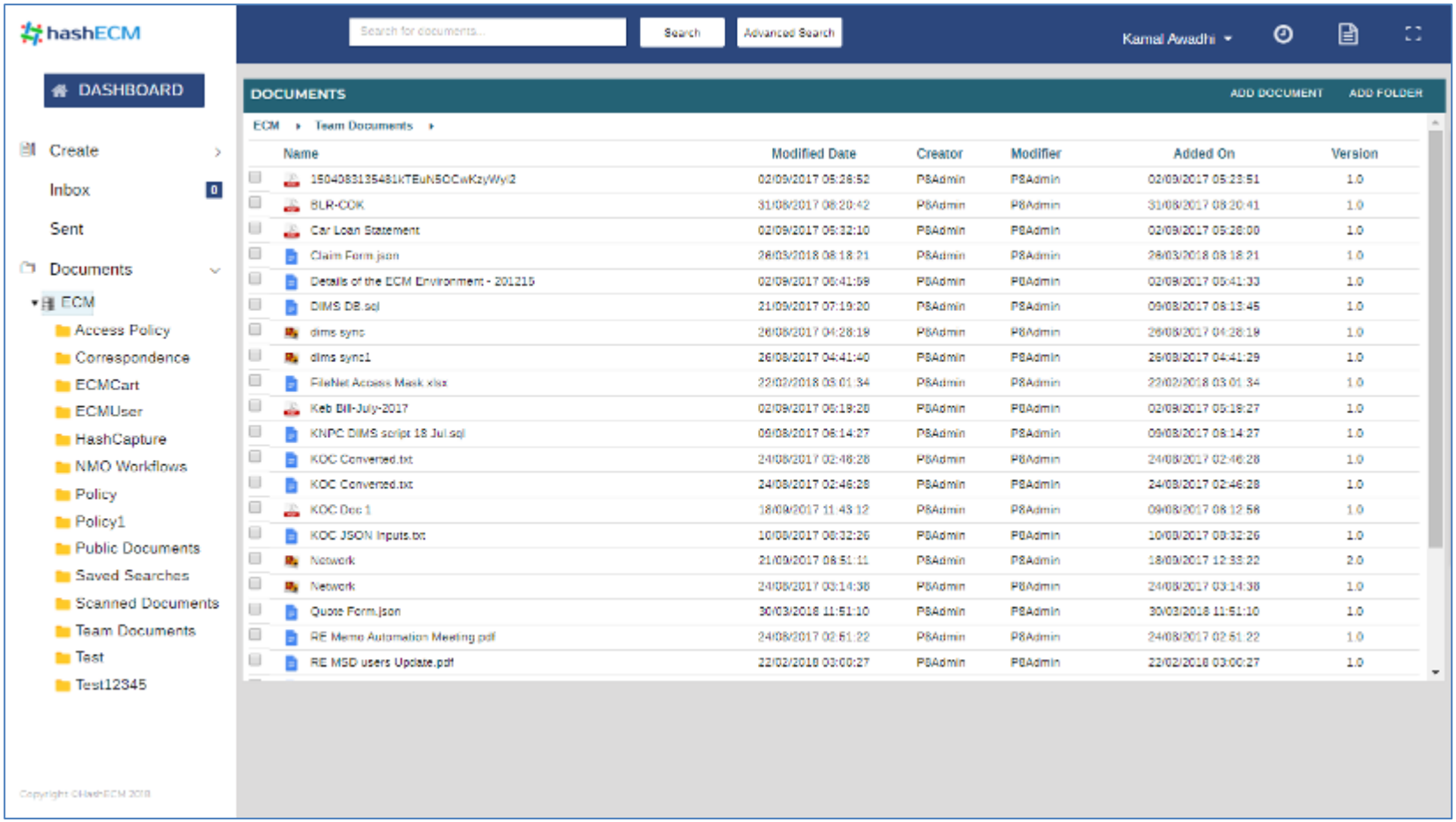
Productiviti: Document Management



A full-fledged document management module is bundled with the product. Documents can be securely stored and managed in the application instead of using shared network drives

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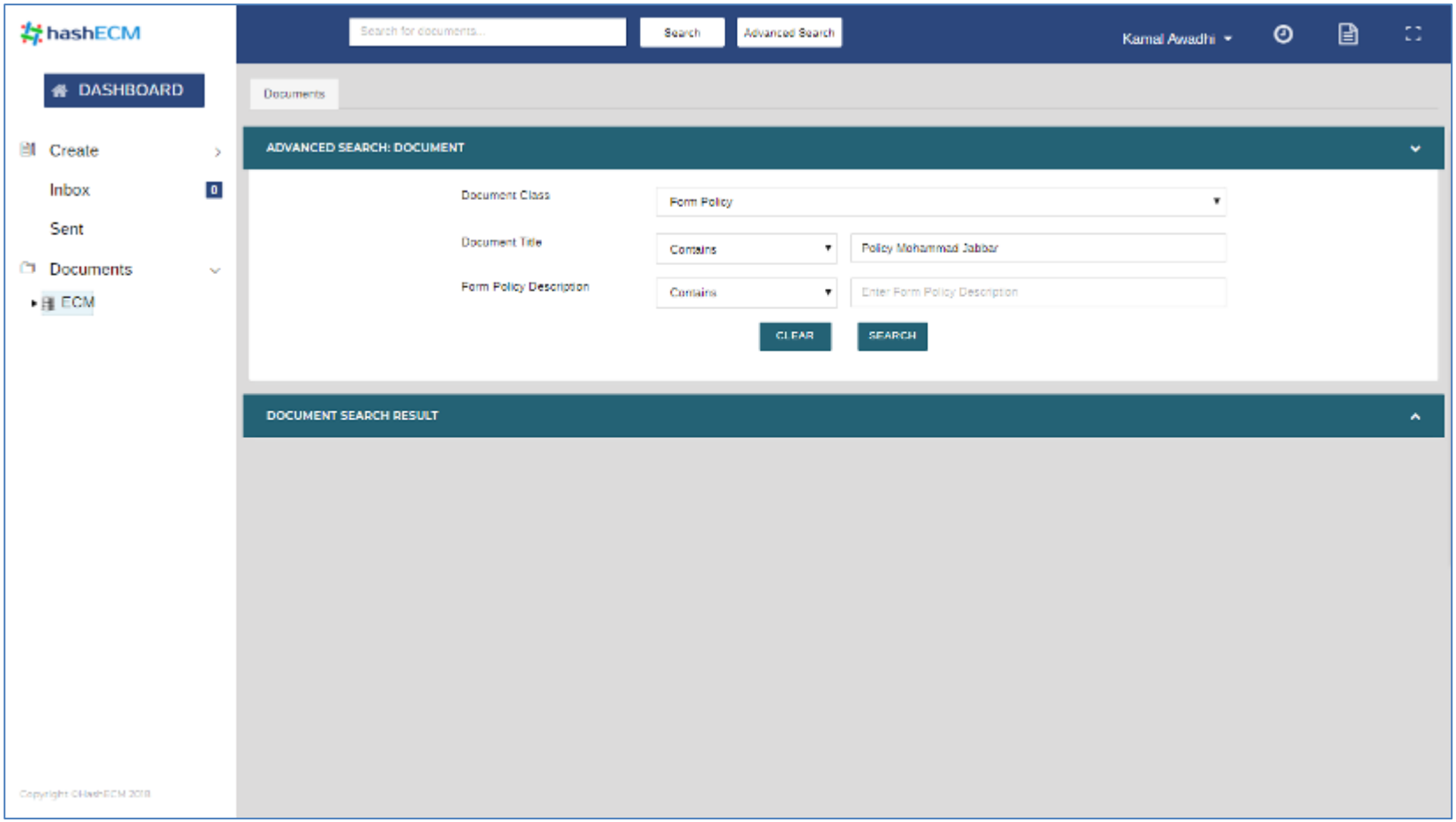
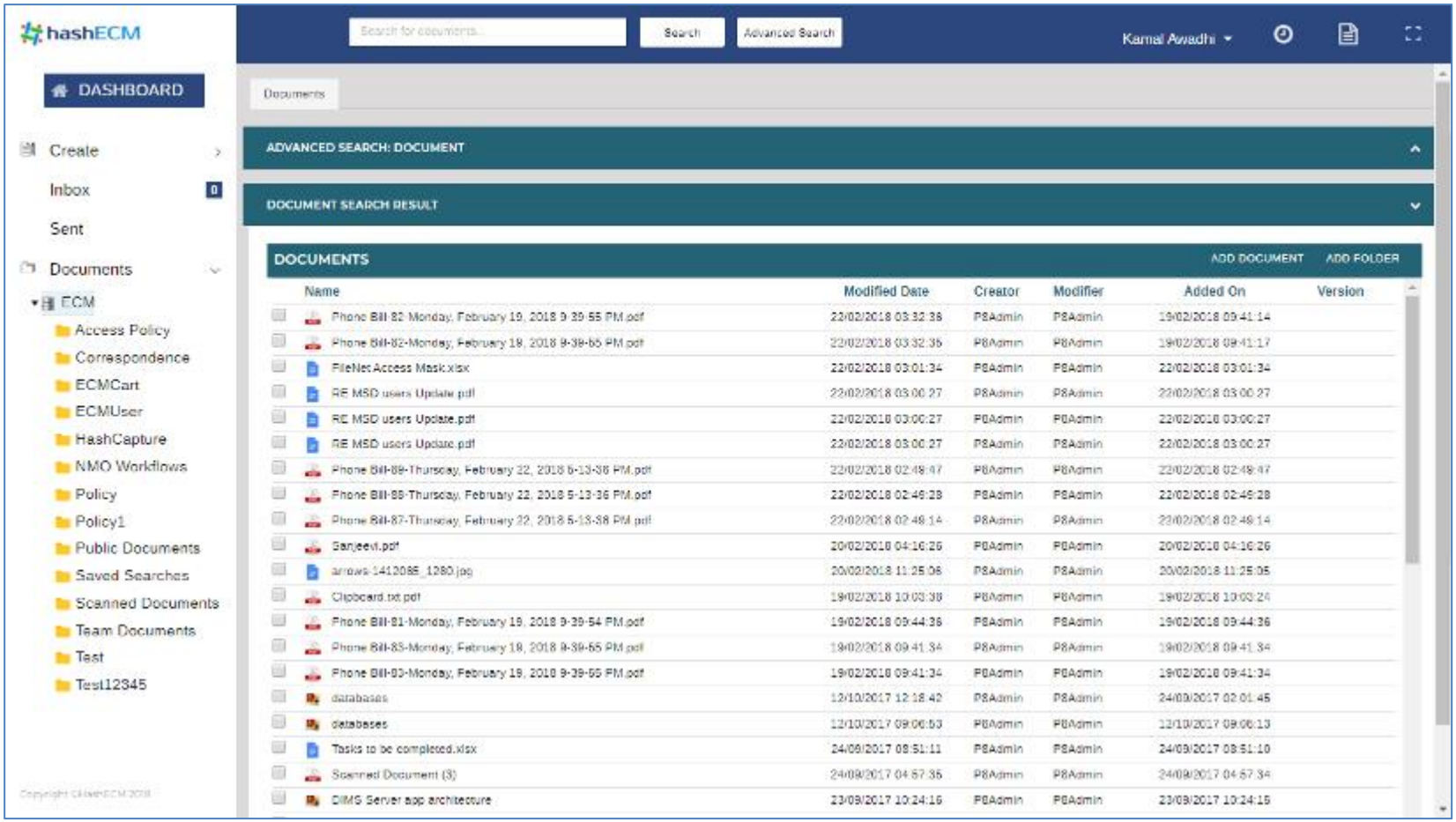
Productiviti: Searching Documents



Documents can be searched using the properties such as title or any text in the document

Productiviti: Search Results



Search results are displayed as per the criteria and access permission of the user. The documents obtained can be viewed or downloaded

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About Us

HashECM is a global provider of Enterprise Content Management (ECM), Work Management and Customer Communication Management (CCM), with a global footprint having deployed at the world's leading Oil Companies, Banks, Insurance firms, Government, Real-Estate Companies & Shared Service Centers.

www.hashecm.com