Hashem Elmaghrabi

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Authorized to work in the US for any employer

Work Experience

Field Sales Representative

Iron Horse Roofing-Raleigh, NC May 2024 to Present

Duties include:

- Lead acquisition by door knocking and referrals
- Using equipment such as ladders, roofing boots, measuring tape, etc.
- Performing thorough roof inspections
- Appraising storm-related and mechanical damage on roofs, siding, fascia, windows, gutters, etc.
- Liaising between homeowners and their insurance companies
- Managing homeowner's insurance claims
- · Retail sales
- Interpreting insurance scopes and sales estimates

LifeCafe Team Member

Life Time-Cary, NC January 2024 to Present

Duties include:

- · Taking customer orders
- Food and beverage preparation using a variety of equipment and utensils, such as knives, spatulas, pans, ovens, blenders, etc.
- Selling branded merchandise to members
- Selling nutritional supplements such as whey protein, pre-workout, multivitamins, etc.
- Taking inventory
- · General upkeep

Veterinary Assistant

West Cary Animal Hospital-Cary, NC September 2022 to May 2024

Duties include:

- Taking patient histories and vitals
- Collecting fecal, blood, and urine samples using equipment such as fecal loops and syringes or by hand with gloves on
- · Preparing and administering vaccines
- Restraining dogs and cats in different positions as needed for certain tasks
- Filling medications as prescribed by the doctor

- Administering medications in tablet, capsule, or liquid form via oral or needle syringe, pill popper, or by hand
- Assisting with surgery by cleaning and organizing surgical tools and monitoring patients under anesthesia
- Supervising hospitalized patients
- · Looking after pets in the kennel
- Checking patients in and out of the hospital
- Managing client and patient data and medical records using the Infinity veterinary management software and handwritten patient files
- Communicating with clients and other clinics via phone and email
- Taking payments for services using an automated credit card scanner

Veterinary Assistant

Oak Heart Veterinary Hospital at Dixie Trail-Raleigh, NC June 2022 to September 2022

Duties include:

- Taking patient histories and vitals
- Collecting fecal, blood, and urine samples using equipment such as fecal loops and syringes or by hand with gloves on
- Preparing and administering vaccines
- · Restraining dogs and cats in different positions as needed for certain tasks
- Filling medications as prescribed by the doctor
- Administering medications in tablet, capsule, or liquid form via oral or needle syringe, pill popper, or by hand
- · Looking after pets in the kennel
- Checking patients in and out of the hospital
- Managing client and patient data and medical records using the eVetPractice veterinary management software
- Communicating with clients and other clinics via phone and email
- Taking payments for services using an automated credit card scanner

Veterinary Assistant

Walnut Street Animal Hospital-Cary, NC September 2021 to April 2022

Duties include:

- Taking patient histories and vitals
- \bullet Collecting fecal, blood, and urine samples using equipment such as fecal loops and syringes or by hand with gloves on
- Preparing and administering vaccines
- · Restraining dogs and cats in different positions as needed for certain tasks
- · Filling medications as prescribed by the doctor
- Administering medications in tablet, capsule, or liquid form via oral or needle syringe, pill popper, or by hand
- · Looking after pets in the kennel
- Managing client and patient data and medical records using the ezyVet veterinary management software
- Communicating with clients and other clinics via phone and email

Crew Member

Bowlero Corp-Cary, NC

August 2019 to March 2020

Duties include:

- Cashiering
- Assigning customers to lanes
- Taking customer orders
- Prepping food
- Taking inventory
- General upkeep

Crew Member

McDonald's-Cary, NC July 2017 to February 2019

Duties include:

- Cashiering
- Taking customer orders
- Taking inventory
- General upkeep

Education

Bachelor's in Animal Science

North Carolina State University at Raleigh - Raleigh, NC August 2017 to July 2021

Skills

- Cash Handling (6 years)
- Languages (4 years)
- Teamwork
- Communications
- Organizational Skills (6 years)
- Small Animal Handling (3 years)
- Animal Care
- Animal Restraint
- Front Desk
- Kennel Experience
- Food preparation (1 year)
- · Animal handling
- Veterinary experience
- · Pet care
- Veterinary assistant
- Communication skills
- Customer service

- Veterinary technician experience
- Veterinary terminology
- Analysis skills
- Construction Estimating
- Roofing
- Salesforce
- Computer Skills
- Microsoft Outlook
- Medication Administration
- Medical Records
- Medical Imaging
- Sales
- Time Management
- Upselling
- Dog Handling
- Computer Operation
- Laboratory Experience
- Retail Sales

Certifications and Licenses

Driver's License