



Services Directory for Persons with Disabilities Across Pakistan

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Background

Pakistan is home to a significant population of individuals with disabilities, around 9.64% out of total population are persons with disabilities in recent 2023 population census of Pakistan. Despite various efforts to enhance their inclusion in society, many individuals with disabilities continue to face substantial barriers in accessing essential services, including healthcare, education, employment, and social welfare. These challenges are further compounded by a lack of centralized information and limited awareness of available resources, both of which significantly delay their ability to live independently and with dignity.

In response to these challenges, the need for a comprehensive, user-friendly Services Directory for Persons with Disabilities in Pakistan has become increasingly evident.

Aim of the Document

The aim of this Services Directory is to provide a comprehensive, user-friendly resource that compiles detailed information on available services for persons with disabilities across Pakistan. This directory seeks to empower individuals with disabilities, their families, and caregivers by offering easy access to critical information, including service descriptions, contact details and eligibility criteria. This directory aims to enhance the quality of life and inclusivity for persons with disabilities across Pakistan.

The directory will feature a range of services, including healthcare, education, employment, social welfare, and initiatives undertaken by various government institutions, along with relevant policies. It will also include information on international organizations supporting persons with disabilities, free online courses, scholarship programs, details on financial assistance offered by different organizations, and a comprehensive list of organizations for persons with disabilities across the country.

Ultimately, this Services Directory aims to be an indispensable tool in the hands of the disability community, fostering greater sovereignty, dignity, and social inclusion.

National Policies on disabilities and Disability Acts

Pakistan has passed several policies and acts aimed at promoting the rights and inclusion of persons with disabilities (PWDs). Here is an overview of the key national policies and acts related to disabilities:

1. Disabled Persons (Employment and Rehabilitation) Ordinance, 1981

This ordinance is one of the earliest legal frameworks focusing on the employment and rehabilitation of Persons with disabilities. It mandates a quota system for employing persons with disabilities in the public and private sectors.

- A 2% employment quota for Persons with disabilities in public sector jobs.
- Establishment of the National Council for the Rehabilitation of Disabled Persons (NCRDP).
- Vocational training and rehabilitation centers for Persons with disabilities.
- **Eligibility:** Individuals with disabilities.

2. National Policy for Persons with Disabilities, 2002

This policy outlines the government's commitment to ensuring equal opportunities, protection of rights, and full participation of Persons with disabilities in all aspects of life. It promotes inclusive education, employment, healthcare, and accessibility.

- Special education and mainstreaming.
- Employment and vocational training.
- Access to healthcare and assistive devices.
- Strengthening institutional frameworks for disability inclusion.
- **Eligibility:** All persons with disabilities.

3. National Plan of Action for Persons with Disabilities, 2006

This action plan was developed to operationalize the 2002 National Policy for Persons with Disabilities. It provides a comprehensive framework for implementing the policy, including timelines and responsibilities for various government bodies.

- Capacity building of institutions working for Persons with disabilities.
- Creation of barrier-free environments in public spaces.
- Raising public awareness about disability rights.
- **Eligibility:** All persons with disabilities.

4. The ICT Rights of Persons with Disability Act, 2020

This act is specific to the Islamabad Capital Territory (ICT) and aims to provide comprehensive protection of rights for persons with disabilities. It aligns with the UN Convention on the Rights of Persons with Disabilities (CRPD).

- Protection from discrimination in employment, education, and access to services.
- Ensuring accessibility in public buildings and transportation.
- Provision of assistive devices and medical services.
- Establishment of Disability Rights Tribunals for grievance redressal.

- **Eligibility:** Residents of Islamabad Capital Territory with disabilities.

5. The Sindh Empowerment of Persons with Disabilities Act, 2018

This provincial act focuses on the rights and empowerment of persons with disabilities in Sindh. It is based on the principles of the CRPD.

- Equal access to education, employment, and healthcare.
- Ensuring accessibility in public buildings and services.
- Protection from discrimination and provision of reasonable accommodation.
- Establishment of provincial disability councils.

- **Eligibility:** Persons with disabilities in Sindh province.

6. Punjab Empowerment of Persons with Disabilities Act, 2022

This act ensures that persons with disabilities in Punjab adhere equal rights, including accessibility, education, and employment opportunities.

- Reservation of 5% quota in government jobs.
- Accessibility to buildings, transport, and information.
- Inclusive education and vocational training opportunities.
- Support services like rehabilitation centers.

- **Eligibility:** Persons with disabilities in Punjab province.

8. Balochistan Persons with Disabilities Act, 2017

This act focuses on the protection and promotion of the rights of Persons with disabilities in Balochistan.

- Accessibility to public places and buildings.
- Inclusive education and healthcare services.
- Employment quotas for Persons with disabilities in government jobs.

- **Eligibility:** Persons with disabilities in Balochistan province.

International conventions and legal commitments on disability signed by Pakistan

Pakistan has signed and ratified key international conventions related to disability rights, most notably:

1. United Nations Convention on the Rights of Persons with Disabilities (CRPD):

- **Signed: 25 September 2008**
- **Ratified: 5 July 2011**

The CRPD is a comprehensive human rights treaty that protects the rights and dignity of persons with disabilities. It obliges signatories to promote, protect, and ensure the full enjoyment of all human rights and fundamental freedoms by persons with disabilities.

Pakistan's ratification of the CRPD reflects its commitment to ensuring equal opportunities and preventing discrimination against persons with disabilities.

In addition to the **United Nations Convention on the Rights of Persons with Disabilities (CRPD)**, Pakistan is a part of the following international frameworks related to disability:

2. International Covenant on Economic, Social and Cultural Rights (ICESCR):

- **Signed: 3 November 2004**
- **Ratified: 17 April 2008**

Although not exclusively focused on disability, the ICESCR covers various rights essential to people with disabilities, such as education, employment, and healthcare. It underscores the importance of non-discrimination and equal opportunity, including for persons with disabilities.

3. Convention on the Elimination of All Forms of Discrimination Against Women (CEDAW):

- **Signed: 12 March 1996**
- **Ratified: 12 March 1996**

While CEDAW primarily focuses on women's rights, it has implications for women with disabilities, emphasizing their right to equality in all areas of life, including access to social and economic services.

4. Convention on the Rights of the Child (CRC):

- **Signed: 20 September 1990**
- **Ratified: 12 November 1990**

The CRC addresses the rights of all children, including children with disabilities, ensuring their access to education, healthcare, and protection from discrimination. It obliges states to provide special care and assistance to disabled children.

5. ILO Convention No. 159 – Vocational Rehabilitation and Employment (Disabled Persons) Convention:

- **Ratified: 25 June 1981**

This convention obliges countries to promote vocational rehabilitation and employment opportunities for disabled persons. Pakistan ratified this convention, committing to improving access to employment for persons with disabilities.

NIC/Voter Registration

ECP provisions for persons with disabilities

The Election Commission of Pakistan (ECP) has made several provisions to ensure the inclusion and participation of persons with disabilities in the electoral process. These measures are designed to enable Persons with disabilities to exercise their voting rights with dignity and ease, both as voters and potential candidates.

Key Provisions for Voters:

1. **Postal Ballot Facility:** Persons with disabilities who have a Computerized National Identity Card (CNIC) indicating their disability can apply for a postal ballot under the **section 93** of the Election Act 2017 if they are unable to reach polling stations due to mobility issues. This facility allows them to vote from their homes by submitting an application to the relevant Returning Officer before the election
2. **Assistance at Polling Stations:** voters with visual or other disabilities who require assistance are permitted to bring a companion of their choice to help them mark their ballot. The companion must be at least 18 years old and should not be a candidate, an agent of a candidate, or an election official under the **section 84** of the 2017 election act.
3. **Special Arrangements at Polling Stations:** The ECP is committed to making polling stations accessible by providing ramps and other necessary facilities for voter with disabilities to ensure they can vote independently **under Section 59(2)** of the Elections Act, 2017.
4. **General Provisions:** The Election Act, 2017, alongside Election Rules, 2017, includes specific sections that mandate these provisions, ensuring that voter with disabilities is not disenfranchised. The ECP also conducts public awareness campaigns to educate voters with disabilities about their electoral rights.

Address and Contact of ECP secretariat:

Election House, Constitution Ave, G-5/2 G-5, Islamabad - (051) 9205611

NADRA provisions for persons with disabilities

The National Database and Registration Authority (NADRA) in Pakistan has implemented several measures to facilitate the registration of Persons with Disabilities.

1. **Dedicated Helpline:** NADRA has launched a specialized helpline for persons with disabilities, ensuring that their calls receive priority handling. This service helps Persons with disabilities access necessary services more efficiently and addresses their needs promptly, recognizing the unique challenges they face.
2. **Doorstep Service:** NADRA offers a doorstep service specifically for Persons with disabilities, allowing them to apply for their Computerized National Identity Cards (CNICs) without having to visit a NADRA center. This service aims to reduce the physical burden on Persons with disabilities by bringing the registration process directly to their homes.
3. **Free CNIC Issuance:** NADRA provides CNICs free of charge to Persons with disabilities. These CNICs are issued with a disability logo and come with a lifetime validity, including individuals with various physical, hearing, visual, and mental disabilities.
4. **Dedicated Counters at NADRA Centers:** NADRA has established dedicated counters at its centers across Pakistan to provide preferential service to Persons with disabilities, ensuring that they receive prompt and respectful service.

NADRA Helpline number: The specialized helpline contact number for Persons with Disabilities provided by NADRA is **051-111-786-100**. This helpline is dedicated to assisting Persons with disabilities with their registration

Provision of Social welfare departments

These provisions and policies aim to empower and support persons with disabilities by addressing their needs in areas such as health, education, employment, and social inclusion. Here are key policies and provisions:

1. Disability Certificates and Special NICs:

- The Social Welfare Departments issue **disability certificates** that officially recognize an individual's disability. This certificate is essential for accessing government services, financial assistance, and other benefits.
- Coordination with **NADRA** (National Database and Registration Authority) to issue **Special NICs** for Persons with disabilities, which offers priority services and additional benefits.

2. Financial Assistance and Welfare Programs:

- **Financial Assistance Schemes** provide monthly stipends to individuals with disabilities who are unable to work or belong to low-income families.
- **Zakat and Bait-ul-Maal** programs are used to offer financial aid, rehabilitation services, and medical treatment for Persons with disabilities.
- **Special grants** and **subsidies** are provided for assistive devices like wheelchairs, hearing aids, and other necessary tools.

3. Rehabilitation and Vocational Training:

- Social Welfare Departments run **vocational training centers** that focus on skill development for PWDs, offering courses tailored to their needs.
- **Rehabilitation centers** provide physiotherapy, counseling, and services to help Persons with disabilities regain functionality and integrate into society.
- **Job placement programs** and support for entrepreneurship are offered to help Persons with disabilities enter the workforce or start their own businesses.

4. Education and Scholarship Programs:

- Special **scholarship programs** for students with disabilities, including free education in public schools and universities.
- **Special education institutions** for those with severe disabilities, managed by the Social Welfare Department, offer tailored educational services.

5. Awareness Campaigns:

- Social Welfare Departments actively promote **awareness campaigns** to reduce stigma, educate the public, and encourage the inclusion of Persons with disabilities.

Importance of disability certificates and Special NIC for person with disabilities

Obtaining a **disability certificate** and a **Special National Identity Card (NIC)** is crucial for persons with disabilities (PWDs) in Pakistan for several reasons:

1. Access to Government Benefits and Services:

- **Disability Certificates** serve as official proof of disability, enabling individuals to access various government schemes and services. These include:
 - Social welfare programs (such as financial assistance, pensions).
 - Free or subsidized healthcare services.
 - Assistive devices, rehabilitation, and vocational training programs.
 - Education scholarships and reserved quotas in educational institutions.
 - Job quotas and special considerations in public sector employment.

2. Special NIC (Inclusive NIC):

- The **Special NIC** offers additional benefits, including:
 - **Priority access** to government services and social welfare schemes designed specifically for PWDs.
 - Easier inclusion in the **voter registration** process, ensuring political participation.
 - Enabling access to **banking services**, such as opening bank accounts and availing microfinancing schemes for PWDs.
 - Access to **disability-specific subsidies**, such as transportation discounts, and tax exemptions.

3. Legal Identity and Rights Protection:

- A **disability certificate** and **Special NIC** provide PWDs with a **recognized legal status**, essential for protecting their rights and ensuring equal treatment in society.
- They can be used as legal proof in situations where discrimination or denial of services occurs, ensuring that PWDs are not excluded from their entitled rights.

4. Facilitates Inclusive Development and Policy Making:

- These documents also allow governments and institutions to maintain accurate **disability statistics**, which are crucial for designing and implementing policies that cater to the needs of PWDs.

- They help in **resource allocation** for services such as accessible infrastructure, inclusive education, and employment opportunities.

5. Travel and Mobility:

- Special NICs can also offer **travel-related concessions** for PWDs, such as discounts on public transportation and accessibility support at airports and railway stations.

6. Social Inclusion:

- By recognizing PWDs through official documentation, it helps reduce the social stigma often associated with disabilities, promoting greater awareness, inclusion, and acceptance within society.

Process of obtaining disability certificate in Pakistan:

The process for applying for a disability certificate is as follows:

1. You can get a prescribed Disability Form from the Social Welfare Office located or at your local District Headquarter (DHQ) Hospital in your city.
2. Every Wednesday the medical board in every DHQ hospital along with the social welfare department conducted medical assessment for the disability certificate to assess the validity and types of disability.
3. The disabled Person himself must appear before the Medical Board on the given date & time.
4. The medical board checks the disabled Person medically to identify his/ her disability.
5. If the Medical board recommends, the disability certificate by social welfare department will be issued to persons with disability.
6. Disability Certificate can be collected from the Social Welfare Department office after the given date.

Information Required to Fill up Disability Registration Form

The following information regarding the Person with a disability will have to be provided in the disability registration form.

- Name
- Date of Birth
- Educational degree/certificate (if any)
- Cause of disability
- Address
- Filled application proforma
- Copy of CNIC or B-Form if under 18 years of age
- Two Photos (passport size)

Steps to Take when Disability Certificate is Lost

If your disability certificate has been lost, it can be re-issued. You will have to apply to the Social Welfare Office and go through the prescribed steps again to get a new disability certificate. The required documents are the same with the addition of a copy of the First Investigation Report (FIR).

1. Register a First Investigation Report (FIR) from your local police station.
2. Visit Social Welfare Office with a copy of FIR to take the disability form.
3. Submit the form with requisite documents.
4. Appear before Disability Assessment Board on given date and time.
5. You will be issued new disability certificate on the recommendation of the board.

National and Provincial Departments for Disability Certificates

You can get your disability certificate from your local Social Welfare Department office or government institutions established to provide services to Persons with Disabilities (PWDs). The detailed information is given as below,

1. Islamabad Capital Territory

In Islamabad Capital Territory you can get your Disability Certificate from 'The Council on Rights of Persons with Disabilities (CRPD). The office of CRPD is located on Park Road near Chak Shehzad Islamabad.

The phone numbers of CRPD are as below,

051-9255923, 051-9255924

2. Punjab

To get disability certificate in Punjab, you can visit Social Welfare Department office near you. You can find the contact details of Social Welfare office near you by visiting their website.

https://swd.punjab.gov.pk/contact_us

You can also register online through DPMIS website <https://dpmis.punjab.gov.pk/register>

3. Sindh

In Sindh, disability certificate is issued through Department of Empowerment of Persons with Disabilities (DEPD). You can find the contact details of DEPDP Medical Assessment Board near you through the list given on their website or you can contact DEPDP's Public Information Officer through the following contact details,

<https://depdp.sindh.gov.pk/contact-details-of-government-officials-medical-assessment-board-sindh/>

Email: info@depdp.gov.pk

Phone: 0300-2423062, 021-33408768

4. Khyber Pakhtunkhwa

'Directorate of Social Welfare, Special Education and Women Empowerment' is responsible for issuing Disability Certificate in Khyber Pakhtunkhwa. You can find the contact information of district offices of the directorate from the list available on their website.

You can also register online for Disability Certificate through MIS System of the directorate.

http://mis.swkpk.gov.pk/swkpk/Dist_pwd_reg_disable

5. Balochistan

Social Welfare Department of Government of Balochistan is responsible for issuing disability certificate in Balochistan. You can contact the department on 081-9201705.

6. Gilgit-Baltistan

In Gilgit-Baltistan, disability certificate is issued by the Social Welfare Department. You can contact the office of Social Welfare Officer in Gilgit for further information

Contact: 05811-920768

7. Azad Jammu and Kashmir

Social Welfare Department is responsible for issuing disability certificates in Azad Jammu and Kashmir (AJK). You can find the contact information of the Social Welfare Department.

Contact: 05822-921222, 05822-920019 or 05822-921204.

Facilities provided by Social Welfare Department for Persons with Disabilities on Disability certificate and SNIC

1. The Social Welfare Department facilitates the persons with disabilities to register themselves for obtaining special monogrammed identity cards through one-window operation.
2. The monthly stipend provided by the federal and provincial government to deserving disabled persons is provided upon request.
3. Priority is given to women with disabilities for admission in the vocational Centres set up by the Social Welfare Department.
4. The deserving disabled persons are provided with special equipment (wheelchair, hearing aids, etc.) on request.
5. Social Welfare Department recommends deserving disabled persons to Baitul Maal.

Monthly stipend allocated by the Federal and Provincial Government for the disabled.

- I. Eligible persons with disabilities must first obtain a certificate of disability from the Social Welfare Department.
- II. Write an application for the grant of inter-disability allowance to deserving persons.
- III. Verify the application with the representative of the Union Council for Zakat.
- IV. Submit a verified application to the Department of Social Welfare
- V. The Social Welfare Department will determine the stipend after examining the applicant's papers.
- VI. The cheque for the stipend will be provided on the date specified by the District Officer of Social Welfare.

Note: Certificate of Disability for persons under the age of eighteen years and for persons of eighteen years or above Identity card with special monogram and disability certificate is mandatory.

Vocational Training Centres for Women with disabilities

- I. Women under the age of 18 must first obtain a disability certificate from the Social Welfare Department, while women over the age of 18 must obtain a disability certificate and an identity card with a special monogram.
- II. Write an application for admission
- III. Attach other documents (B-form, educational data, etc.) along with a certificate of disability, and identity card with a special monogram
- IV. Submit to the Social Welfare Department.
- V. The social welfare department refers you to the vocational institute after reviewing the application and documents.
- VI. The representative of the vocational institute will enrol you after conducting an interview.
- VII. After admission, women with disability get pay for pick-and-drop or monthly travel expenses through the Social Welfare Department.
- VIII. After completion of the course, the social welfare department will provide the required equipment for business along with the certificate to the skilled women with disabilities.

Gaining of special equipment (wheelchair, hearing aids, etc.) from social welfare department

- I. The eligible persons should first get a certificate of disability from the Social Welfare Department and an identity card with a special monogram.
- II. Write an application for the acquisition of interpersonal disability special equipment (wheelchair, hearing aid, etc.)
- III. Verify the application with the representative of the Union Council Zakat chairman.
- IV. Submit a verified application to the Department of Social Welfare
- V. Receive the required special equipment on the date specified by the District Officer of Social Welfare.

Persons with Disabilities Recommendation in Bait ul mal for Educational and Medical Expenses

- I. Eligible persons with disabilities should first obtain a certificate of disability from the Social Welfare Department and identity card with a special monogram
- II. Write an application to the Social Welfare Department to receive educational and medical expenses
- III. Verify the application from the representative of the Union Council zakat chairman, the head of the educational institution or the in-charge of the hospital.
- IV. Submit a verified application to the Department of Social Welfare
- V. The District Officer of Social Welfare will write a letter for recommendation in Baitul Maal
- VI. The representative of Baitul Maal will contact you after completing the necessary institutional process and explain the next course of action.

EDUCATION

Legal framework for Special education centers Islamabad

The legal framework governing admission to special education centers in Islamabad and across the country is primarily based on several key laws and policies.

1. **The Constitution of Pakistan (1973)** - Article 25-A ensures the right to education for all citizens, which includes children with disabilities.
2. **Disabled Persons (Employment and Rehabilitation) Ordinance, 1981** - This law includes provisions for the education and rehabilitation of persons with disabilities.
3. **The Islamabad Capital Territory (ICT) Rights of Persons with Disabilities Act, 2020** - This act specifically addresses the rights of persons with disabilities in Islamabad, including access to education and specialized institutions.
4. **National Policy for Persons with Disabilities (2002)** and **National Plan of Action (2006)** - These policies outline the government's commitment to inclusive education for persons with disabilities and provide guidelines for special education centers.
5. **The Right to Free and Compulsory Education Act, 2012** (applicable in Islamabad) - This law reinforces the right to education for all children, including those with disabilities, and mandates the provision of special facilities and support where necessary.

These laws and policies collectively ensure that persons with disabilities have access to special education centers in Islamabad. Admission criteria and procedures are generally governed by the specific regulations of each center, in alignment with these legal frameworks.

Special Education Centres for Children with disabilities in Islamabad

District	NAME	ADDRESS	TELEPHONE
Islamabad	National Special Education Centre for Hearing Impaired Children	Sector H-9/4, Islamabad	051-9265036
Islamabad	National Training Centre for Special Persons	G-9/2 Islamabad	051-8260181
Islamabad	National Institute of Special Education	8/4 H-8 Islamabad	051-9269651
Islamabad	Special Education Centre for Visually Handicapped Children (Al-Makhtom)	Al-Makhtom, Street 11, Sector G-7/2, Islamabad	051-9252031 051-9252137
Islamabad	Rehabilitation Centre for Children with Development Disorder	Street No.7, Sector H-8/1 Islamabad	051-9269664-5
Islamabad	Rehabilitation Centre for Orthopaedics Disabled Children	G-8/4 G 8/4 G-8 Islamabad	051-9260858

Eligibility Criteria to get enrolment in special education Centre of ICT

1. Applications on prescribed form for registration & admission are accepted throughout the year
2. Children of age (5-14) years are eligible to apply.
3. Intellectually challenged children with mild/moderate level are eligible.
4. Must be free from any communicable disease Medical Certificate from NIRM will be required.
5. Should be free from severe behavioural disorders and psychiatric ailments.
6. Preferably be toilet trained or should be able to indicate the need.
7. Priority will be given to Islamabad residents.
8. Medical, Psychological, Speech Assessment report from NIRM.
9. Must be free from infectious, communicable and mental diseases.

Complaint methodology:

If a special education centre in Islamabad denies admission of a deserving/ eligible child with disabilities, the following complaint methodology can be followed under the 1981 ordinance

1. Any person aggrieved by an order may prefer an appeal by written application to the National Council within thirty days of the date of the order.
2. The National Council may call for the record of the case and may, after giving the parties an opportunity of being heard or after making such further enquiry as it thinks fit, stay or suspend the operation of the order or may pass such order as it thinks fit.

Address and Contact: National council of social welfare Islamabad based in Sitara Market, Block C-3, G-7 Markaz complaint number is 051-9212011

Legal frame work for Special education Khyber Pakhtunkhwa

In Khyber Pakhtunkhwa (KPK), the legal framework for securing admission to special education centers is guided by several key laws and policies:

1. **The Constitution of Pakistan (1973)** - Article 25-A guarantees the right to free and compulsory education for all children, including those with disabilities.
2. **Disabled Persons (Employment and Rehabilitation) Ordinance, 1981** - This ordinance includes provisions for the education and rehabilitation of persons with disabilities, applicable throughout Pakistan, including KPK.
3. **The Right to Free and Compulsory Education Act, 2017 (KPK)** - This act reinforces the right to free and compulsory education for all children in KPK, including those with disabilities, ensuring that they have access to special education facilities and resources.
4. **National Policy for Persons with Disabilities (2002)** and **National Plan of Action (2006)** - Although national in scope, these documents outline the government's commitment to providing inclusive education across all provinces, including KPK, and detail the framework for special education services.

These laws together ensure that children with disabilities in KPK have the legal right to access education in special education centers. Admission procedures at these centers are typically aligned with the conditions of these laws and policies.

Special Education Centres for Children with Physical and Intellectual disabilities in Khyber Pakhtunkhwa

District	NAME	ADDRESS	TELEPHONE
MARDAN	National Special Education MR Centre, Mardan	National Special education Centre, sheik maltoon town Mardan	0937-881011
MARDAN	National Special Education physical impairment Centre, Mardan	National Special education MR Centre (physical), sheikh maltoon town Mardan	0937-881011
PESHAWAR	National Special Education MR Centre, Peshawar	National Special education (MR) Centre, f-5 Hayatabad Peshawar	091-9217257
KOHAT	Nishter Special I Education Centre (MR), Kohat	Nishter Special education old priston university phase-2 KDA Kohat	092-9260246
NOWSHERA	Govt MR&PH Centre, Nowshera	Govt MR&PH Centre, Nowshera kalan, tanki road Nowshera	0923-644213
PESHAWAR	Social Services For MR&PH, Pajjagi, Peshawar	Social services for MR&PH (Special education Centre) bashirbabad, Peshawar	0919-331513
DIR PAYAN	Govt MR&PH Centre, Dir Upper	Govt MR &PH (Special education) Centre, upper	0302-8062132
HARIPUR	Govt Centre For Mr & Ph Children Kts, Haripur.	Govt centre for MR & PH children kalabat township, Haripur	0995-619486
MANSEHRA	Govt Centre For Mr & Ph, Mansehra	Govt Centre for MR & PH, f-7 ghazi kot township Mansehra	0300-5034784
ABBOTTABAD	Special Education Centre for Physical Impaired Children, Abbottabad	Noor Elahi road near police line, opp;idara tardees-ul-Quran Abbottabad	0992-9310105
D.I KHAN	Gomal Special Education Centre (MRC), D.I Khan	Gomal Special education centre draban road, gulshine rafiq colony, raffiuddin street DI Khan	0966-9280150
BANNU	Govt Centre For Mr & Ph, Bannu	Govt Centre for MR & PH, near judicial complex, Bannu city Bannu	0314-9809168
CHITRAL	Special Education Centre For MR&PH, Chitral	Special education Centre for Mr & PH, town upper Chitral	094-3413094
PESHAWAR	National Special Education PH Centre, Peshawa	National Special education physical Centre peshawar, phase-5 Hayatabad Peshawar	091-9217256

Special Education Centres for Children with Deaf and hearing Impaired in Khyber Pakhtunkhwa (KP)

District	NAME	ADDRESS	TELEPHONE
DIR PAYAN	Govt School for Deaf, Timergara, Dir Lower	Govt School for Deaf, Rest House Road, Near Thana, Timergara Dir Lower	03419901459
MALAKAND	Govt Institute for Deaf & Dumb, Malakand	Govt Institute for Deaf & Dumb, Dargi (Kharraqi), Malakand Agency	0333-9812684
PESHAWAR	Govt: School for Deaf & Dump Children Gulbahar, Peshawar	Gulbahar, Peshawar	0919239317
D.I KHAN	Govt Institue for Deaf & Dumb, D.I Khan	Opp Grid Station Khalid bin Walid Street Islamia Colony DIKhan	03339962442
SWAT	Secondary, Hearing-impaired Children, Makan Bagh, SAIDU SHAREEF, SWAT	Special Education Centre, near old Tablighi Markaz, Makan Bagh, Sadu Sharif Swat	09469240227
DIR PAYAN	Government School for Hearing Impaired, MUNDA, DIR LOWER	Govt School for Hearing Children, near Tora Ghundi Chauni, Munda Dir Lower	0345-2908059
MANSEHRA	Govt School for Deaf Childern, Mansehra	Dab No 1 Mansehra opposite Fatima-uz-Zahoor School, MANSHERA.	03005967946
PESHAWAR	National Special Education Hearin impaired Children Centre, Peshawar	National Spe Edu HIC. Phase-5 Hayatabad, Peshawar	091-9217257
BANNU	Govt School for Deaf Children, Bannu	Govt Institute of Deaf, Old Railway Station, near Dr Mir Daud Dental Clinc, Bannu	03135868250
MARDAN	National Special Education Hearing Impaired Children Centre, Mardan	National Special Education Centre, Sheikh Maltoon Town Mardan	0937-881011
ABBOTTABAD	Govt Institute for deaf children, Abbottabad	Govt Institute for deaf children, Choti Bandi, Street No 2 Abbottabad	09929310116
KOHAT	Government Higher Secondary for deaf, Kohat	GHS for deaf, Phase-2 KDA Kohat	0333-9313487
PESHAWAR	Govt GHS for Deaf Children (Girls), Yakatoot Pesh	Govt GHS for Deaf Children, Yakatoot Pesh	03352323523
HARIPUR	Govt School for Deaf Children, Haripur	Govt School for Dead Children, Haripur	0995621060
BUNNER	Govt School for Hearing Imapired Centre Buner	Swar Bazar Bunner	0315-9932249
MARDAN	Govt Institute for Deaf Children (Male) Mardan	Govt School for Deaf Children (Male), Takhbahi, Mardan	0314-5714155
HANGU	Govt School for Deaf & Dumb Children Mardan	Govt School for Dead Female Children, Mardan	0313-9994725
KOHAT	Govt School for Deaf & Dumb Children Kohat	School for Hearing Impaired Children (Female) KDA Kohat	0334-8994710

Special Education Centres for Children with Visual Impaired in Khyber Pakhtunkhwa (KP)

District	NAME	ADDRESS	TELEPHONE
PESHAWAR	Govt Institute for Visually Impaired Children Boys	G.T Road Nanak Pura Peshwar	091-2612222 0333-9252367
PESHAWAR	Govt Institute for Visually Impaired Children Girls	G.T Road Nanak Pura Peshawar	091-2612359 0346-9699462
PESHAWAR	Govt Institute for Visually Impaired Children Girl	Hayatabad Peshawar	0333-9849727
MARDAN	Govt Education Visually & Impaired Children SEC Mardan	Special education Centre Mardan	0314-5714155
ABBOTABAD	Govt Institute for Visually Impaired Children	Near Bus Stand Shell Pump Abbottabad	0092-9310116
KOHAT	Nishat Special Education Centre	Special education Centre Kohat	0992-515814 0334-8299008
D. I Khan	Govt Institute for visually Impaired children	Special education Centre D.I Khan	03339962442
CHARSADDA	Govt institute for Visually Impaired children	Special education Centre Charsadda	0313-9031166
SWABI	Govt Institute for visually impaired children	Special education centre Swabi	0938-920074 0321-9893418

Eligibility Criteria to get enrolment in special education school of KP

To ensure that children with disabilities receive appropriate education and support, the Government Special Education Schools in Khyber Pakhtunkhwa have established specific eligibility criteria for admission. The following are the key criteria:

1. Disability Assessment:

- The child must have a disability certificate provided by social welfare department.
- The assessment should provide a detailed diagnosis and recommendation for special education needs.

2. Age Requirements:

- The child must fall within the age bracket specified for the particular educational program or level.
- Typically, the age range for admission starts from early childhood (around 4-5 years) to the upper limit of school age (around 18-20 years), depending on the type of disability and educational program.

3. Documentation:

- Submission of the child's birth certificate or other proof of age.
- A certified copy of the disability assessment report and disability certificate
- Completed application forms as provided by the special education institution.
- Recent passport-sized photographs of the child.

4. Residency:

- Proof of residency in Khyber Pakhtunkhwa, such as a domicile certificate or utility bills, to confirm the child's eligibility for admission to government schools within the province.

5. Specialized Requirements:

- Some schools may have additional specific requirements based on the nature of the disability, such as sensory impairments, intellectual disabilities, physical disabilities, or multiple disabilities.
- Parents or guardians may need to provide additional information or undergo interviews to determine the suitability of the educational environment for the child's specific needs.

6. Parental/Guardian Consent:

- Written consent from parents or guardians agreeing to the school's terms and conditions, including participation in school activities, therapies, and programs designed to support the child's development.

7. Vaccination and Health Records:

- Up-to-date vaccination records as per the local health regulations.

- General health clearance from a registered medical practitioner, ensuring the child is fit for school activities and does not have any contagious diseases.

8. Priority Criteria:

- In case of limited seats, priority may be given based on the severity of the disability, socio-economic background of the family, or those who have been on a waiting list from previous admission cycles.

9. Entrance Evaluation:

- Some schools may conduct an entrance evaluation to better understand the child's educational needs and to plan individualized education programs (IEPs).

Meeting these eligibility criteria ensures that children with disabilities in Khyber Pakhtunkhwa can access the appropriate educational resources and support to thrive in their learning environment.

Complaint methodology:

If a special education center in Khyber Pakhtunkhwa (KPK) denies admission to a child with disabilities, the following methodology can be pursued to address the issue, focusing on the legal framework outlined:

1. Initial Inquiry and Clarification

- **Request a Written Explanation:** Ask the institution to provide a written statement detailing the reasons for denying admission.
- **Review Admission Criteria:** Compare the institution's admission criteria with the child's qualifications to ensure all requirements are met.

2. Taking the Issue to Provincial Authorities

- **Contact the Provincial Directorate of Special Education:** If the institution does not respond reasonably, shout out the matter to the Directorate of Special Education within the KPK Department of Social Welfare. This body is responsible for overseeing special education centers and ensuring compliance.

Address and Contact number: Social welfare center Old Jamrud Road (091) 9224385

Legal frame work for Special education Punjab

In Punjab, Pakistan, the legal and policy framework supporting the enrolment of children with disabilities and establishing of special education centers includes several key laws, policies, and guidelines aimed at ensuring access to education and related services. Below are the main components:

1. The Constitution of Pakistan (1973)

- **Article 25-A:** Guarantees the right to free and compulsory education for all children, including those with disabilities. This constitutional provision underpins the legal obligation to provide education to children with disabilities in Punjab.

2. The Punjab Free and Compulsory Education Act, 2014

- **Inclusive Education:** This act mandates that every child, regardless of disability, has the right to free and compulsory education in a neighbourhood school. It emphasizes inclusive education and requires schools to make reasonable accommodations for children with disabilities.
- **Special Schools and Centers:** The act allows for the establishment of special schools and centers to cater specifically to the needs of children with disabilities who may require more specialized educational services.

3. Punjab Special Education Policy, 2019

- **Special Education Centers:** This policy outlines the establishment and operation of special education centers across Punjab. It ensures that children with disabilities have access to specialized educational services tailored to their needs.
- **Teacher Training:** The policy emphasizes the training of teachers in special education methods to ensure they can effectively support children with disabilities.
- **Curriculum Development:** The policy calls for the development of a customized curriculum for children with disabilities, ensuring that their educational experience is aligned with their abilities and needs.

5. Punjab Persons with Disabilities Act, 2022

- **Comprehensive Rights Protection:** This act is a provincial law that ensures the rights of persons with disabilities, including children, in Punjab. It mandates the provision of accessible education, health services, and social inclusion for persons with disabilities.
- **Inclusive Education:** The act requires the integration of children with disabilities into mainstream schools wherever possible and the provision of special education facilities where necessary.

6. The National Policy for Persons with Disabilities (2002) and National Plan of Action (2006)

- **Guiding Framework:** While national in scope, these documents provide a guiding framework for provinces, including Punjab, to implement policies that promote inclusive education and specialized services for children with disabilities. They stress the importance of access to education, vocational training, and social integration.

7. Special Education Management Information System (SEMIS)

- **Data Collection and Monitoring:** SEMIS is an initiative under the Punjab government that collects data on children with disabilities, monitors their enrolment and retention in special education centers, and helps in planning for their educational needs.

These laws and policies together create a comprehensive framework to ensure that children with disabilities in Punjab have the right to access quality education tailored to their specific needs.

Special Education Centres for Children with disabilities in Punjab

District	NAME	ADDRESS	TELEPHONE
LAHORE	Govt. Special Education Centre	Ravi Town, Ali Park, Fort Road Lahore	042-99238145
LAHORE	Govt. Special Education Centre	Shalimar Town, H/No.982/A, block B-1, Gujjarpura Scheme Lahore	042-36848363
LAHORE	Govt. Special Education Centre	Aziz Bhatti Town, St. No. 2, Afzal Park, Harbanspura, Lahore	042-36542841
LAHORE	Govt. Special Education Centre	Haji Park G.T. Road Wagha Town, Lahore	042-36581919
LAHORE	Govt. Special Education Centre	Nishtar Town, 389 B-III, Johar Town, Lahore	042-35237179
LAHORE	Govt. Special Education Centre	Raiwind Lahore	042-35390065
LAHORE	Govt. Special Education Centre	Muridkey Rehman pura	042-37990006
LAHORE	Govt. Special Education Centre	Sharaq Pur Sharif Near Darbar mai Hallow	056-2590181
LAHORE	Govt. Special Education Centre	Ferozwala. House No. 42 Asif Block Main G.T Road	056-37961739
Sheikhupura	Govt. Special Education Centre	Safdarabad, Sheikhupura.	046-3862866
Nankana Sahib	Govt. Special Education Center	Nankana Sahib Near Guru Nanak High School	056-2877099
Nankana Sahib	Govt. Special Education Center	Sangla Hill DSP House, Near Shell Petrol Pump	056-3703113
Nankana Sahib	Govt. Special Education Center	Shah Kot Raja Colony Ward No.9 Near Dahaba Road	056-3712713
Pattoki	Govt. Special Education Center	Pattoki Insaf City Phase-I, Halla Road	049-4426133
KASUR	Govt. Special Education Center	Chunian Zaffar Town Near TMA Office, District Kasur	049-4311567
KOT Radha Kishan	Govt. Special Education Centre	Kot Radha Kishan Mian Singh Road	049-9239068
Muzzafargarh	Government Special Education Centre	Ali pur Complex	066-2701800
Rajanpur	Govt. Special Education Centre	Rojhan near Govt. Boys High School	0604-610090
Muzzafargarh Jatoi	Government Special Education Centre	Jatoi Near Police Station.	066-2591290
Muzzafargarh	Government Special Education Centre	Kot Addu Near Hockey Stadium Girls College Road	066-2239386
LAYYAH	Government Special Education Centre	Karor Near THQ Hospital	0606-810043
MULTAN	Govt. Special Education Centre	New Shalimar Colony Bosan Road	061-6211187
MULTAN	Govt. Special Education Centre	Sher Shah Town Gujjar Khadda Road, Awamil Tractor wali Gali	061-4580399

		Khalid Colony	
MULTAN	Govt. Special Education Centre	Jalalpur Pirwala, Near Civil Hospital	061-9239532
MULTAN	Govt. Special Education Centre	Shujabad, H# 07, W-Block, New Housing Colony, Lodhran Road	061-9239958
KHANEWAL	Govt. Special Education Centre	Kabirwala, Jhang Road Near A C House	065-2410554
KHANEWAL	Govt. Special Education Centre	Jahanian, near Boys Degree College Multan Road	065-2212600
KHANEWAL	Govt. Special Education Centre	Mianchannu, Opposite T.H.Q Civil Hospital Near G.T Road	065-2662171
LODHRAN	Govt. Special Education Centre	Lodhran, Mohalla Gangay wala	608-9200167
LODHRAN	Govt. Special Education Centre	Duniapur, Committee Mor Near National Bank	608-305488
LODHRAN	Govt. Special Education Centre	Kror Pacca, Old Lodhran Road Opposite Side of Zarae Taraqeyati Bank	608-923072
VEHARI	Govt. Special Education Centre	Mailsi, Street Awan Hussain Near Shell Petro Pump Multan Road	067-3751114
VEHARI	Govt. Special Education Centre	Burewala, Near Doctor Rana Yaqoob (eye Specialist) Lahore Road	067-9200091
SAHIWAL	Govt. Special Education Centre	Chichawatni, Street # 03, Ali Town	040-5483616
PAKKPATAN	Govt. Special Education Centre	Arifwala, House No:151, O-Block Near Bus Stand	0457-380126
OKARA	Govt. Special Education Centre	Depalpur Kari wala House Zia-Ud-Din Colony, Depalpur	044-2023975
OKARA	Govt. Special Education Centre	177/D, Govt. Housing Scheme, Renala Khurd	044-2636434
FAISALABAD	Govt. Special Education Centre	P-128-A Nishaista Chowk Near Gulam Muhammad Abad, Faisalabad	041-2691051
FAISALABAD	Govt. Special Education Centre	Raja Ghulam Rasool Nager People Colony No:02 Faisalabad	041-9239038
FAISALABAD	Govt. Special Education Centre	P-82 Muslim Town – B, Near Sargodha Road Faisalabad	041-8845388
FAISALABAD	Govt. Special Education Centre	Jaranwala, Stadium Road, Faisalabad.	041-9237037
FAISALABAD	Govt. Special Education Centre	Tandlianwala, Near Govt. Primary School No:05 Canal Road Doongi Ground	041-3442941
FAISALABAD	Govt. Special Education Centre	Sammundari, Faired Town Near Govt Degree College, Faisalabad.	041-3422421
FAISALABAD	Govt. Special Education Centre	Chak Jhumra, 2/A Mohallah Aslamabad Khurrianwala Road.	041-8761262
JHANG	Govt. Special Education Centre	Ahmadpur Sial, Near Ahmad Pur Mor	047-5340019
JHANG	Govt. Special Education Centre	Bhowana, Ameen Pur Near Nadra Office	047-6201212

TOBA TEK SINGH	Govt. Special Education Centre	Gojra, Old Civil Hospital	046-9200074
TOBA TEK SINGH	Govt. Special Education Centre	Toba Tak Singh	046-2516827
SARGHODA	Govt. Special Education Center	Bhalwal Chak No; 08 NB Factory Area Near Marrydal School	048-6644587
SARGHODA	Govt. Special Education Center	Sahiwal Muhala High Secondary School Same Nala	048-6786437
SARGHODA	Govt. Special Education Center	Kot Moman, Near Chungi No-5 Salam Road	048-6682953
SARGHODA	Govt. Special Education Center	Shahpur Sadar, Near Police Station	048-6310580
SARGHODA	Govt. Special Education Center	Sillan wali District Sargodha	048-9239174
SARGHODA	Govt. Special Education Center	Bhera, Dsitrect Sargodha	0346-4823638
MIANWALI	Govt. Special Education Centre	Isa Khel Muhalla Bambryan wala Near Girls Degree college	045-9285663
MIANWALI	Govt. Special Education Centre	Piplan House of Abdul Aziz Khan (Late), Muhalla Ayyub Abad	045-9201391
MIANWALI	Govt. Special Education Center	Bhakkar, Near Dara-UI-Aman and Sports Complex	045-9200150
MIANWALI	Govt. Special Education Center	Darya Khan, Near Kanchi Mor	045-3253220
MIANWALI	Govt. Special Education Center	Mankara, PO Goharwala Road	045-3410599
MIANWALI	Govt. Special Education Center	Kalurkot, Near Housing Colony	045-3200954
KHUSHAB	Govt. Special Education Centre	Noorpur Main Joharabad Near Govt. Degree College Grils	045-4850271
KHUSHAB	Govt. Special Education Centre	Qaidabad, 35R/80 Satellite Town	0454-880235
BAHAWALPUR	Govt. Special Education Centre	Saddar Bahawalpur	062-9255060
BAHAWALPUR	Govt. Special Education Center	Near Dera Nawab Sahib Police Station Ahmad Pur East	062-2273500
BAHAWALPUR	Govt. Special Education Center	Hasilpur Ramey Town Near Ramey Petrol Pump Main Bahawalpur	062-2449313
BAHAWALPUR	Govt. Special Education Center	Khairpur Tamewali Near Al Noor Ice factory	062-9239095
BAHAWALPUR	Govt. Special Education Centre	Mandi Yazman, Near Habib Bank	062-2702240
BAHAWALNAGAR	Govt. Special Education Centre	Bahawalnagar, 232/B, W-Block, Model Town	063-2277072
BAHAWALNAGAR	Govt. Special Education Centre	Minchanabad, Old Commercial College Building, Ganeshpura	063-2750312
BAHAWALNAGAR	Govt. Special Education Centre	Haroonabad, 62-YZ Block, Housing Colony	063-2256513
BAHAWALNAGAR	Govt. Special Education Centre	Chistian House No: 04, Street No: 01, Ali Town, Tehsil Chistian	063-9239090
BAHAWALNAGAR	Govt. Special Education Centre	Fort Abbes, Ghulam Rasool Town	063-2511510
RAHIMYAR KHAN	Govt. Special Education Centre	Abbasi Town Near Nehar Kinara in Front of new Stadium	068-9239106
RAHIMYAR KHAN	Govt. Special Education Centre	Sadiqabad, Zarkot Road, Rehman PSO	068-5905131
GUJRANWALA	Govt. Special Education Centre	Mohalla Aliabad, Ice Factory, Near Sialkot Bypass, Gujranwala	055-3827980

GUJRANWALA	Govt. Special Education Centre	Khiali Shahpur 25-Green Town Kangani wala Bypass	055-9230025
GUJRANWALA	Govt. Special Education Center	Qila Dedar Sinagh. Batala Road, Mohalla Barkat Pura	055-9239033
GUJRANWALA	Govt. Special Education Centre	Kamoki New Model Town Near Railway Station.	055-6817172
GUJRANWALA	Govt. Special Education Center	Naushera Virkan, Near Motti Masjid	055-6761064
GUJRANWALA	Govt. Special Education Center	Wazirabad Jinnah Liaqat Abad	055-6609362
HAFIZABAD	Govt. Special Education Centre	Hafizabad Jalal Pur Road Mandhrainwala By Pass	0547-428030
HAFIZABAD	Govt. Special Education Centre	Pindi Bhattian Mohalla Hassan Pura Mustafa Abad	0547-531390
NAROWAL	Govt. Special Education Center	Near AL Rehman Garden Phase II, New Lahore Road	0542-411276
NAROWAL	Govt. Special Education Center	Zafarwal. Sialkot Road Near Nanghal Sodkan Stop	0542-539140
NAROWAL	Govt. Special Education Center	Shakargarh. Near Railway Station Zafarwal Road	0542-453474
SIALKOT	Govt. Special Education Centre	Daska Athad Town Bypass Near the Educator School	052-6619695
SIALKOT	Govt. Special Education Centre	Pasrur Muhalla Gosia Abad Near Thana Sadar, Narowal Road	052-6440470
SIALKOT	Govt. Special Education Center	Sambrail Mor Street Ali Hospital Opposite Al-Hafiz Resturent	052-6523115
GUJRAT	Govt. Special Education Center	Kharian Lala Musa Near Local Govt. Academy	053-7516244
JEHLUM	Govt. Special Education Centre	Saria Alamgir Near Lala Musa Local Govt. Academy	0544-653966
Mandi Bahauddin	Govt. Special Education Centre	Mandi Bahuddin Shadiwal Road	0546-503568
Mandi Bahauddin	Govt. Special Education Centre	Malakwal Usman Chowk	0546-582895
Mandi Bahauddin	Govt. Special Education Center	Phalia, Aziz Abad Colony Ghanian Road	0546-586114
RAWALPINDI	Govt. Special Education Center	Sijawal Plaza, Barki More No. 01, Near Nadra Office Gujar Khan	051-3512555
RAWALPINDI	Govt. Special Education Center	Kalar Sayedan Thana Road	051-3570324
RAWALPINDI	Govt. Special Education Center	Kotli Sattian Near Bathal Village	051-3356009
MURREE	Govt. Special Education Center	Murree Hill Dholoo Jheeka Gali	051-5839410
TAXILA	Govt. Special Education Center	5 Al-Raza Shah Mohra Shah Wali Shah, Taxila	051-4908616
RAWALPINDI	Govt. Special Education Center	Kahuta Rajgan Road, Near PWD office	051-3313468
HASSANABDAL	Govt. Special Education Center	Hassanabdal Near Khawaja Glass Khan Colony	057-2523340
PINDI GHEB	Govt. Special Education Centre	Pindi Gheib Near Govt. Fatima Jinnah Girls High School	057-2350052
FATHE JHANG	Govt. Special Education Center	Fateh Jang Jamia Masjid Bilal Road, Opposite Stadium	057-2012859

HAZRO	Govt. Special Education Center	Hazro Near General Bus Stand, Dhoke Rah Road	057-2312111
JAND ATTOCK	Govt. Special Education Center	Jand Near PTCL Exchange	057-2622306
TALA GANG	Govt. Special Education Center	Tala Gang Rawalpindi by Pass	0543-410064
KALAR KAHAR	Govt. Special Education Center	Kalar Khar Sargodha Road	0543-588013
CHOA SYEDA	Govt. Special Education Center	Choa Saidan Shah Shirazi Muhallah	0543-579209
SOHAWA	Govt. Special Education Center	Sohawa Sufa Town	0544-711050
DINA	Govt. Special Education Center	Dina Main Islam Market, Near Farabi School	0544-636539
PIND DADAN KHAN	Gov. Special Education Center	Pind Dadan Khan Mohallah Kot Kalan Near PSO Petrol Pump	0544-210611

Eligibility Criteria to get enrolment in special education school of Punjab

The eligibility criteria for enrolment in special education centres and institutions in Punjab, Pakistan, generally include the following:

1. Disability Certification:

- The child must have a disability certificate provided by social welfare department.
- The assessment should provide a detailed diagnosis and recommendation for special education needs.

2. Age Requirements:

- Most special education institutions have specific age requirements depending on the level of education they offer (e.g., early intervention programs, primary education, secondary education).

3. Residence:

- The child must be a resident of the province of Punjab. Proof of residence, such as a domicile certificate or utility bills, may be required.

4. Assessment Reports:

- Detailed assessment reports from qualified professionals (e.g., psychologists, speech therapists, occupational therapists) may be required to understand the specific needs of the child.

5. Previous Educational Records:

- If the child has attended any previous educational institution, relevant records and reports might be needed.

6. Parental/Guardian Consent:

- Consent from parents or guardians for enrolment and participation in the special education program is necessary.

7. Medical Records:

- Up-to-date medical records, including vaccination records and any ongoing medical treatments, might be required.

8. Interview/Assessment:

- Some institutions may conduct interviews or further assessments to determine the appropriate placement and support needed for the child.

Each institution may have its specific criteria and processes, so it is advisable to contact the particular centre or institution directly for detailed.

Complaint Mechanisms

Parents and guardians can seek redress through the provincial education department or the Directorate of Special Education if their child is denied admission or if the child's rights are not upheld in accordance with the legal and policy framework.

Address

& Contact: 31-Sher Shah Block, New Garden Town, Lahore 042-99230323

Legal frame work for Special education Sindh

In Sindh, Pakistan, the legal and policy framework for the enrolment of children with disabilities in special education centers is designed to ensure that these children receive appropriate educational services. Here's an overview of the key laws and policies in Sindh:

1. The Constitution of Pakistan (1973)

- **Article 25-A:** Guarantees the right to free and compulsory education for all children, including those with disabilities. This forms the constitutional basis for the provision of education to children with disabilities in Sindh.

2. The Sindh Right of Children to Free and Compulsory Education Act, 2013

- **Inclusive Education:** This act mandates free and compulsory education for all children aged 5 to 16 years, including those with disabilities. It emphasizes inclusive education and requires schools to accommodate children with disabilities.

3. Sindh Empowerment of Persons with Disabilities Act, 2018

- **Comprehensive Rights Protection:** This provincial law provides a legal framework to protect the rights of persons with disabilities, including access to education, healthcare, and employment. It mandates the government to ensure that children with disabilities have access to appropriate educational facilities.

4. The National Policy for Persons with Disabilities (2002) and National Plan of Action (2006)

- **Guiding Framework:** While these documents are national in scope, they provide important guidance for provinces, including Sindh, to develop and implement policies that promote inclusive education and specialized services for persons with disabilities.
- **Access to Education:** These policies stress the importance of ensuring that children with disabilities have access to education, vocational training, and opportunities for social integration.

5. Data Collection and Monitoring

- **Sindh Special Education Management Information System (SEMIS):** This system is used to collect data on children with disabilities, monitor their enrolment, and ensure that special education centres are meeting their educational needs.

These laws and policies collectively create a framework aimed at ensuring that children with disabilities in Sindh have access to appropriate educational opportunities, whether through mainstream or special education centers.

Special Education Centres for Children with disabilities in Sindh

District	NAME	ADDRESS	TELEPHONE
DADDU	Special Education Centre for Physically	H.NO.C.S.1016/63A,	025-9239003

	Impaired Children	Mohallah Jagatabad	
KARACHI	Special Education Centre for Physically Impaired Children	Street 31, Block No.15, Gulistan-e-Johar, Karachi	021-4028997
KARACHI	Govt Special Education Complex	Street 31, Block No.15, Gulistan-e-Johar, Karachi	0333-2980641
KARACHI	Govt. Vocational Rehabilitation & Employment	Orange Town	0321-2271089
KARACHI	Govt. Service Centre for Mentally and Hearing-impaired Children	Korangi 2	0322-3557181
THATTA	Govt Service Centre for Special Education	Special education centre Thatta	0300-3585787
BADIN	Govt Service Center for MRC	Services Centre Badin	0331-2022072
TANDO ALLAYAR	Govt Service Center for Special Education	Special education centre Tando Allahyar	0334-2619142 0300-3087731
TANDO MUHAMMAD Khan	Govt special education centre	Special education centre Tando Muhammad Khan	0333-2801927
SHADADPUR	Govt special education centre	Special education centre shadadpur	0333-5698360
KASHMORE	Government Service Centre for Special Education	Kashmore	0300-3133451
KANDHKOT	Government Special Education Unit	Kashmore Road Kandhkot	0300-3133451
JACOBABAD	Government Service Centre for Blind	Unnamed Road Jacobabad	0333-7529523
RATO DERO	Government Special Education Unit	bedside shahbaz rice mill Rato Dero	0302-2467196
LARKANA	Government Special Education Centre for visually Impaired	Special education centre Larkana	0332-2763021
QADIRPUR	Government Service Centre for Special Education	Canal Rd Qadirpur	0332-3967119
SHIKARPUR	Government Service Centre for Blind	Special education centre Shikarpur	0333-7283315
SUKKUR	Government Special Education Centre for Hearing Impaired	Military Road Sukkur	0301-3415206
DADU	Government Service Centre for Blind	Near ali restaurant Dādu	0333-7062405
UMARKOT	Government Service Centre for Special Education	Village Haji Ali Muhammad Rahu Umarkot	0335-2242418
SAKRAND	Government Service Centre for Special Education	Special education centre Sakrand	0333-7010923
SANGHAR	Government Service Centre for Deaf	Shahdadpur Road Sanghar	0333-2915522
KARACHI	Vocational Rehabilitation and Employment of Disabled Persons	Korangi Centre Karahi	0321-2271089
NAWABSHAH	Govt. Special Education complex	Special education centre Nawabshah	0300-3310313
GHOTHKI	Govt Service Centre for Special Education	Special education centre Ghotki	0332-3967119

Eligibility Criteria to get enrolment in special education school of Sindh

The eligibility criteria for enrolment in special education centers/institutions in Sindh, Pakistan, typically include the following:

1. **Disability Certification**
 - The child must have a disability certificate provided by social welfare department
 - The assessment should provide a detailed diagnosis and recommendation for special education needs.
2. **Age Requirements:** Different institutions may have specific age requirements, often catering to children, adolescents, and sometimes adults.
3. **Residency:** Proof of residency within Sindh, often required to ensure that the individual is eligible for services provided within the province.
4. **Assessment Reports:** Comprehensive assessment reports from psychologists, special educators, or medical professionals detailing the nature and extent of the disability.
5. **Parental/Guardian Consent:** For minors, consent from parents or guardians is typically required.
6. **Application Form:** Completion of an application form provided by the institution, often accompanied by necessary documentation such as birth certificates, medical reports, and previous educational records (if applicable).
7. **Interview/Interaction Session:** Some institutions may require an interview or an interaction session with the child and their parents/guardians to better understand their needs and capabilities.
8. **Proof of Previous Education:** If applicable, documentation of previous education or enrolment in other special education programs.

These criteria can vary slightly depending on the specific institution and the type of services they offer. It is advisable to contact the individual centers for further clarification.

Complaint Mechanisms: Parents and guardians can lodge complaints with the Directorate of Special Education authorities if a child with disabilities is denied admission or if their rights are not upheld. The Sindh Ombudsman also offers a platform for addressing grievances related to disability rights.

Address and Contact: DEPD, Building No, 06, 3rd Floor, Sindh Secretariat. Opposite People's Square- 021-33408768

Legal frame work for Special Education Baluchistan

The legal framework for special education in Balochistan is shaped by national policies and provincial initiatives aimed at protecting the rights of persons with disabilities (PWD) and promoting inclusive education. Some of the key legal provisions and frameworks include:

1. Constitution of Pakistan (1973)

- **Article 25-A:** Guarantees the right to free and compulsory education for all children aged 5 to 16 years, including persons with disabilities. This article applies across Pakistan, including Balochistan.

2. Disabled Persons (Employment and Rehabilitation) Ordinance, 1981

- A national law that lays out provisions for the employment, rehabilitation, and welfare of persons with disabilities across Pakistan. While employment-focused, it also promotes equal opportunities, including in education, for persons with disabilities.

3. Balochistan Persons with Disabilities Act, 2017

- The Act mandates the protection of rights for persons with disabilities in Balochistan and provides for their welfare, rehabilitation, and equal participation in society, including access to education.
- **Special Education:** The Act calls for special education facilities and inclusive education, ensuring that persons with disabilities are provided education in line with their needs and abilities.

4. National Policy for Persons with Disabilities (2002)

- This policy outlines the government's commitment to providing free special and inclusive education to children with disabilities. It focuses on integrating persons with disabilities into mainstream society and highlights the importance of accessible and quality special education programs.

5. Balochistan Compulsory Education Act, 2014

- Although not specific to special education, this Act reinforces the obligation of the provincial government to provide free and compulsory education to all children, including those with disabilities.

Special Education Centres for Children with disabilities in Balochistan

District	NAME	ADDRESS	TELEPHONE
QUETTA	Special Education Complex	Social welfare complex, Barori Road, Quetta	081-9213177
QUETTA	Vocational Training Centre for Disabled Persons (VTCD)	Block number 3, Qallat road, Satellite Town Quetta.	081- 9211101
QUETTA	Institute For Physically Handicapped Children (IPHC)	Chilton Special Edn Centre Sidiqi Colony, near Gulistan Nursery, Saryab road Quetta	081-9211516
QUETTA	Vocational Training Centre for disabled Persons (VTCD)	Chilton Special Edn Centre Sidiqi Colony, near Gulistan Nursery, Saryab road Quetta	081-9211516
QUETTA	National Special Education Complex (NSEC)	Engineering University Road Khuzdar	084-8550301
MASTUNG	Mastung special education complex District Mastung	Special Education complex Mastung	084-3895850
QUETTA	Special Education Complex	Special Education Complex Manguchar	081-9202200
KHUZDAR	Special Education Centre for Hearing Impaired Children	Engineering University Road, P.O.Box 41, Khuzdar	0848-550301
SIBI	Special Education Center for Mentally Retarded Children	Social welfare SIBI	081-9202200
KALAT	Special Education Complex for Disable Children, Kalat	Special Education Complex For Disable Children, Tehsil Khaliqabad, Kalat	081-0000000
KHARAN	Special Children School, Kharan	Near Post Office Kharan, Opposite DC Benglow, Kharan.	0847 510168
TURBAT	Model Centre for Inclusive Education for Hearing Impaired Children, Turbat	Irrigation Colony, Turbat.	0852-419094
DADDU	Special Education Centre for Physically Impaired Children	H.NO.C.S.1016/63A, MohallahJagatabad	025-9239003
DADDU	Special Education Centre for Physically Impaired Children	H.NO.C.S.1016/63A, MohallahJagatabad	025-9239003

Eligibility Criteria to get enrolment in special education school of Balochistan

In Balochistan, Pakistan, eligibility criteria for enrolment in Special Education Centers or institutions generally include:

1. **Age Limit:** Institutions often have specific age ranges they cater to, which can vary by institution. It's common for centers to serve children from early childhood up to 18 years old.
2. **Disability Type:** The centers may have particular focuses or specializations, such as those for visual impairments, hearing impairments, intellectual disabilities, or multiple disabilities. Eligibility might depend on the type of disability.
3. **Medical Evaluation:** A medical or psychological assessment may be required to determine the type and extent of the disability and ensure that the center can meet the child's needs.
4. **Residency:** Some centers may prioritize or require residency within a specific area or district of Balochistan.
5. **Documentation:** Necessary documents typically include a disability certificate, birth certificate, and possibly family income statements or proof of residence.
6. **Educational Needs:** Institutions might assess the educational needs and developmental level of the child to ensure appropriate placement.

Complaint Mechanisms: Parents and guardians can lodge complaints with the Directorate of Special Education authorities if a child with disabilities is denied admission or if their rights are not upheld. The Balochsitan Ombudsman also offers a platform for addressing grievances related to disability rights.

Address and Contact: Special Education Department, Government of Balochistan, Quetta
Phone: +92-81-9202806

NON-PROFIT ORGANIZATIONS (NGOs) & PRIVATE INSTITUTES of special education in Pakistan

Punjab	
FAISALABAD	Special Education Center for Physically Handicapped Children Phone: 041-8766978 Address: Block E, Millat Town, Faisalabad
BAHAWALPUR	Cholistan Special Education School Address: Bahawalpur Cantonment, Bahawalpur. Phone: 062-2731182, 0307-2361333, 0321-2361333 Email: cses_bwp@yahoo.com Khwaja Fareed Special Education Center Address: 46-A Satellite Town, Bahawalpur.
GUJRANWALA	Maulana Zafar Ali Khan Special Education Center for MRC Phone: 0431-254168 Address: Gill Road, Gujranwala
JEHLUM	Angels School of Special Education Address: Machine Mohalla No. 3, Jehlum. Phone: 0544-624448 Shining Star Special Children School Address: Tufail Road, Jehlum. Phone: 0544-623682 Al-Qasim Institute for Mentally Retarded Children Phone: 0544-271563, 0544-623439, 0544-624583 Address: Mohalla Islampura, Jehlum
RAWALPINDI	Step to Learn Rawalpindi Address: Lane 5, Peshawar Road, Rawalpindi Address (2nd branch): House 349, Street 3, Phase III, Gulrez, Rawalpindi Phone: 051-4901411, 0300-5131154, 0322-5121501 Email: umairbintahir.stl@hotmail.com Website: www.stlpak.com Army Special Education Academy Address: 93 Margalla Road, Rawalpindi Cantt, Rawalpindi Phone: 051-56132763, 0302-5451332 Chambeli Institute Address: 20-B Satellite Town, Commercial Market, Rawalpindi. Phone: 051-4842757 Website: www.chambeli.org/school Hassan Academy Special Education Address (Campus 1): Mehrabad, Peshawar Road, Rawalpindi Address (Campus 2): House 1233 and 1234, Street 127, Sector 1, Gulshan Abad, Adyala Road, Rawalpindi Phone: 0333-5431962, 0321-5285283, 051 5570644 Email: hassanacademy@hotmail.com Website: www.hassanacademy.com Play Learn & Grow School, Special Children Education-PLG Address: 04 Shah Wali Colony Rd, Wah, Rawalpindi Phone: 0321 9843997
KARIAN	Aghosh

	Address: Kharian Cantt, Karian Phone: 053-7016453 Email: principal@aghosh.com.pk Website: www.aghosh.com.pk
SIALKOT	Hakeemul Ummat Special Education Centre for Visually Handicapped Children Address: 3 Link Model Town, Muradia Road, Sailkot Phone: 052-3551170 The Light Rehabilitation Centre for Mentally Handicapped Children Address: 171 Maradia Road, Model town, Sailkot Phone: 052-550843, 052-589210
LAHORE	Al-Khawarizmi Institute of Physically Handicapped Children Address: 45 B/II, Johar Town, Phone: 042-9262191 Amin Maktab Center for Special Education and Training Address: 54 A, Block J, Gulberg III, Lahore Phone: 042-35850913 Fakuka School for Special Education Address: 248-C Punjab Cooperative Housing Society (PCHS) , Lahore Cantt, Lahore Phone: 042-35728870/71, 042-35460036, 042-35891965 Email: fukukaschool@gmail.com Website: http://fukuokaschool.org Helping Hands Training Institute for Special Children Address: House 211, Sector 2, Block B, Township, Lahore. Phone: 042-35152353 Rangers Institute of Special Education Address: 175-B Block, LDA Scheme Tajpura, Lahore Phone: 042-36636084 Website: www.rise.com.pk Institute for Disadvantaged Children (Fountain House) Address: 37, Lower Mall, Lahore (Near Session Court) Phone: 0345-4551327, 0423-7110798/99, 0423-7352803/04/05 Website: www.fountainhouse.com.pk Iqra Special Education Center Address: 24 Chenab Block, Allama Iqbal Town, Lahore. Phone: 0423-784075 PAF Special Education Center Address: Qureshi Camp, PAF Base, Lahore Cantt, Lahore Phone: 0423-9220188, 0423-6663211 Parvarish Address: 119-P, Gulberg II, Lahore Phone: 0423-5752784 Special Education Training Centre Address: 3A, Civic Center, Johar Town, Lahore Phone: 042-35173735, 042-35172665, 042-35873711 Email: khalidtareen@gmail.com, ktareen1@yahoo.com Website: www.specialeducationcenter.edu.pk Shadab Centre Address: 128-A, Khyber Block, Allama Iqbal Town, Lahore Phone: 0423-5863774

MULTAN	Sarhad School for Disabled Address: Park Road, Near Ladies Club, University Town, Multan
Khyber Pakhtunkhwa KP	
MARDAN	Special Education Centre for Physically Impaired Children 0937-881011 Sector M phase –II, Sheikh Matloon Town Khushal Khan Khattak SECMRC Phone: 0937-880737, 0937-381011, 0937-880615 Address: Qaiser Shah Sadiq House, 336/1 Bagh-e-Irum, Mardan
ABBOTTABAD	Kingston School For Inclusive Education Tel: 0992-340699, 0314-5000600 Website: www.kingstoninclusive.com Address: Opposite Iqbal Khan House, Khola Kehal, Abbottabad
CHITRAL	Special Education Institute Tel: 0943-413094, 0302-5518280 Address: Zargarandeh, Chitral
MANSEHRA	Centre for MR & Physical Disabled Phone: 0997:302695 Address: Mohalla Jalalaabad, Mansehra
Sindh	
KARACHI	Dar Ul Sukun Address: House 20, Street 2, Shabaz Town Phase 3, Karachi Phone: 021-2838745 Email: darulsukun@gmail.com Website: www.darulsukun.com Special Education Center for Physically Handicapped Children Address: Street 31, Block 15, Gulistan-e-Alnoor, Township, Karachi Phone: 021-4028997 National Trust Special Education Center Address: Plot no. NC-240, Gulshan-e-Bihar, Sector 16, Orangi Town, Lahore Phone: 021-6669977 Fax: 021-6669978 Pakistan Navy Special Children School Address: D-37/2, PNS Karsaz Road, Karachi (Near Bahria College Karsaz) Phone: 021-48503175 Aasra Special School Address: A-214, Block-13, D-1, Gulshan-e-Iqbal, Karachi Phone: 0213-34983128 ACELP Institute of Child Development Address: 197/8 Rafique Shaheedi Road, Opposite Sindh Medical College, Karachi Phone: 021-35662458, 021-35675577 Email: info@acelp.org.pk Website: www.acelp.org.pk Balkhi Massarat Institute Address: 10-A, Block 13-D/3, Gulshan e Iqbal, Karachi Phone: 021-34991787, 021-6614855 Email: balkhipk@yahoo.com CARE Address: 2 Farm Rose Road, Bath Island, Karachi Phone: 0213-5868527 Better Learning School Address: F-172/4, 3rd Avenue, Block 5, Clifton, Karachi

	<p>Phone: 0213-5364461/2 Email: info@start-right.com</p> <p>Darul Khushnood Address: 247 Staff Lines, Fatima Jinnah Road, Karachi Phone: 0213-5660570 Email: duk.karachi@yahoo.com</p> <p>Darul Massarat Address: Plot 24 to 30, Sector 4F, Commercial Area, New Saeedabad, Baldia Town, Karachi Phone: 0213-4558797, 0213-2815886, 0300-2200583 Email: dar_ul_mussarat1@yahoo.com</p> <p>Darul Sakoon Address: House 159, Block 3, Kashmir Road, PECHS, Karachi Phone: 0213-4550381</p> <p>Horizon School for Children with Special Needs Address: Street 4, Block 7, Gulshan-e-Iqbal, Karachi Phone: 0213-4815045</p> <p>IBP School of Special Education Address: AL 4, 14th Lane, Khayaban-e-Badar, Phase 7, DHA, Karachi Phone: 0213-5841713, 0213-5841714</p> <p>Ilmesters Academy Address: Dr. Mehmood Hussaini Road, Block 6, PECHS, Karachi Phone: 0213-4524423</p> <p>Interline School for Special Children Address: House A-1981, Block 2, Meter 3 Abul Hassan Isfahani Road, Gulshan-e-Iqbal, Karachi Phone: 0213-4918574, 0213-4656936</p> <p>Iqbal Memorial Special Education Center Address: AS-1, Block-A, Row 2 N.C.H.S (Near Alaudin Park), Gulshan-e-Iqbal, Block 10-A, Karachi Phone: 0213-4960860</p> <p>MA Ayesha Special School Address: SPNA 22, Block 7/8, KMCHS, (Near Hill Park), Karachi Phone: 0213-4541201</p> <p>Manzil School for Special Children Address: K-126, Block 2, Off Khalid bin Walid Road, PECHS Phone: 0213-4558526</p> <p>Markaz-e-Umeed Address: APWA College Compound, Karimabad (Near Railway Bridge), Karachi Phone: 0213-6704197, 0213-6804197, 0213-6800110 Email: thehope01@hotmail.com Website: www.markaz-e-umeed.com.pk</p> <p>Milestone School for Special Education Address: D-62, Block-5, Clifton, Karachi Phone: 0213-5875525</p> <p>Pakistan Association for Inclusive Education Address: Aga Khan Institute of Educational Development, IED-PDC, 1-5/B-VII, F.B Area, Karimabad, Karachi Phone: 0213-6347611, 0213-6347616</p> <p>READ Address: C-72, Block 2, Clifton, Karachi</p>
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	<p>Phone: 0213-5879358, 0213-5477323</p> <p>SPROGLETS Special Children's Center</p> <p>Address: House np. 83, Street 32, Khayaban-e-Seher, Phase 5 Extension, DHA, Karachi</p> <p>Phone: 0213-5404590, 0321-8745677</p> <p>Email: info@sproglets.org</p> <p>Website: www.sproglets.org</p> <p>Sky Special Children's Educational Institute</p> <p>Address: 22-A Sunset Street, Phase II Extension DHA, Karachi</p> <p>Phone: 0213-5894316</p> <p>The Learning Tree (Inclusive Pre-School)</p> <p>Address: C-120, Block-2, Clifton, Karachi</p> <p>Phone: 0213-5860833, 0213-5860921</p> <p>SCINOSA Day Home</p> <p>Address: 2/1 street, Block U, North Nazimabad, Karachi</p> <p>Phone: 0213-6639565, 0213-6634444, 021-36634444</p> <p>Email: honsec@scinosa.org</p> <p>Website: scinosa.org</p> <p>Shaheed-e-Millat Special Education Center (GOP)</p> <p>Address: Street 31, Block 15, Gulistan-e-Jauhar, Karachi</p> <p>Phone: 0213-4618197, 0213-4612199</p> <p>Dar Ul Sukun Home for Girls</p> <p>Address: House no. 570, Weddger Burn Road, Catholic Colony 2, Karachi</p> <p>Phone: 021-34124551 Fax: 021-34542738</p> <p>Email: darulsukun@gmail.com</p> <p>Dar Ul Sukun Home Boys</p> <p>Address: House no. 3/577, Muslim Abad, Jamshaed Town, Karachi</p> <p>Phone: 021-34190524, 021-34542738</p> <p>Email: darulsukun@gmail.com</p> <p>Website: www.darulsukun.com</p>
LARKANA	<p>Dua Special Children School</p> <p>Address: Siddique colony, Larkana</p> <p>Phone: 0340-3837280</p> <p>Email: abdullahsiyal280@gmail.com</p>
GHOTHKI	<p>Noor E Sehar Special Education School</p> <p>MPCL Colony Daharki</p> <p>Tel# 0312-5360540</p>
Baluchistan	
QUETTA	<p>Chiltan Institute for Physically Handicapped Children</p> <p>Address: Gulshan-e-Siddique Colony, Suryab Road, Quetta</p> <p>Phone: 081-9211516</p> <p>Tanzeem Idara Bahali-e-Mustaqeem (TIBM)</p> <p>Address: Pir Abdul Kher Road, Quetta</p> <p>Phone: 081-2830503, 0332-7801937</p>

Higher Education Commission policy for Students with disabilities

In Pakistan, higher education policy for students with disabilities aim to create an inclusive educational environment by ensuring equal access to educational opportunities and support services. These policies are framed under various national and provincial laws, guidelines, and institutional regulations. Here are the key components of these policies.

1. Purposes and Principles of the Policy

- The Higher Education Commission (HEC) is committed to ensuring that no one is denied access to higher education due to disability. The policy aims to create an inclusive environment in Higher Education Institutions (HEIs) across Pakistan, recognizing the diverse nature of disabilities and mandating Higher education institutions to provide equal educational opportunities. It aligns with both national and international commitments, including the UN Convention on the Rights of Persons with Disabilities and the Sustainable Development Goals.

2. Scope of the Policy

- The policy applies to all students with disabilities, including current students, prospective students, and those who acquire disabilities during their studies. "Disability" is defined broadly to include long-term physical, mental, intellectual, or sensory impairments. Students must provide a Disability Certificate along with medical assessment report or other relevant documentation.

3. The Accessibility Committee and Disability Coordinators

- **Accessibility Committee:** Higher education institutions must establish a standing committee to address the needs of students with disabilities. This committee will handle accommodations, provide counselling, advise on policies, and promote awareness.
- **Disability Coordinators:** Two non-student members of the committee will be designated as Disability Coordinators to liaise with students and ensure their needs are met. They will guide students through the admission process and throughout their studies.

4. Admissions-Related Matters

- Students with disabilities should have full access to admission processes, including the ability to request necessary accommodations during entrance exams. Higher education institutions must ensure that no adverse impact occurs due to the disclosure of a disability during the application process. Information on support services must be made available in admission materials.

5. Fee Concessions and Waivers

- **Tuition Fee and Institutional Charges:** Students with disabilities may qualify for full waivers of institutional charges, including tuition fees, hostel fees, and utility charges. This waiver is applicable to the extent that it is not already covered by other scholarship or support programs.
- **Need-Based Support:** The policy outlines that Higher education institutions should adopt a needs-based system to facilitate students with disabilities who might not afford educational and additional expenses. The financial need of students with disabilities is determined using criteria similar to those in government programs like the Ehsaas Undergraduate Scholarship Program.

- **Age Relaxation and Quotas:** The policy provides for an age relaxation of up to ten years for admission to all educational programs for students with disabilities. Additionally, at least one seat is reserved for students with disabilities in MS/MPhil and PhD programs in all public sector universities/institutions.

6. Process for Requesting Reasonable Accommodations

- Higher education institutions are required to provide reasonable accommodations proactively, including in classrooms, libraries, and other facilities. Accommodations must be tailored to individual needs, and the process should involve consultation with the student. The Accessibility Committee is responsible for overseeing this process.

7. Types of Accommodations

- **Reasonable Accommodations:** May include medical and mental health assistance, modifications to physical infrastructure, assistive technology, and additional time or quiet areas during exams.
- **Examinations and Assessments:** Special arrangements, such as extra time or the use of assistive technology, may be provided. Residential and on-campus accommodations, as well as participation in sports and cultural activities, must also be facilitated.

8. Grievances

- Students can submit grievances regarding disability services or discrimination to the Disability Coordinators. If unresolved, the matter may be escalated to the Accessibility Committee or the Vice Chancellor. Complaints about members of the Accessibility Committee are handled directly by the Vice Chancellor.

9. Funds to Support Reasonable Accommodations

- Higher education institutions must establish a special fund to support students with disabilities, which will be used to provide necessary accommodations when financial resources are insufficient.

10. Responsibilities of the Higher Education Commission

- The Higher education commission will designate a Disability Officer to oversee the implementation of this policy and ensure compliance by Higher education institutions. The Higher education institutions will also collaborate with international and national organizations to advance the rights of persons with disabilities.

11. Reporting Requirement, Further Advice and Guidance

- Higher education institutions must establish an Accessibility Committee and designate Disability Coordinators by a specified date, and they must report their compliance to the Higher education commission annually. The Higher education commission Disability Officer will assist with policy implementation and provide guidance.

Address and Contact number of HEC:

Ministry of Education, Service Rd E, H-9/4 E Islamabad- (051) 111 119 432

Scholarship Opportunities for Persons with Disabilities in Pakistan and Abroad

Here is a list of scholarships available for persons with disabilities in Pakistan, including prominent international scholarships like Fulbright and Chevening:

International Scholarship

1. Fulbright Scholarship

- **Administered by:** United States Educational Foundation in Pakistan (USEFP)
- **Description:** The Fulbright Program provides merit-based scholarships for graduate-level study in the United States. While it is open to all, the program encourages applications from persons with disabilities by offering reasonable accommodations.
- **Website:** <https://usefp.org/scholarships/fulbright-degree.cfm>

2. Chevening Scholarship

- **Administered by:** UK Government
- **Description:** Chevening Scholarships offer fully funded opportunities to pursue a master's degree in the UK. The program is inclusive and provides necessary accommodations for persons with disabilities.
- **Website:** <https://www.chevening.org/>

3. Higher Education Commission (HEC) Scholarships

- **Administered by:** Higher Education Commission, Pakistan
- **Description:** HEC offers various scholarships, some of which are specifically targeted at students with disabilities. These scholarships are available for undergraduate, graduate, and postgraduate studies within Pakistan and abroad.
- **Website:** <https://scholarship.hec.gov.pk/#/auth/login>

4. DAAD Scholarships

- **Administered by:** German Academic Exchange Service (DAAD)
- **Description:** DAAD offers scholarships for various levels of study in Germany. The program is open to students with disabilities and provides necessary support for their studies.
- **Website:** <https://www2.daad.de/deutschland/stipendium/datenbank/en/21148-scholarship-database/>

5. ADB-Japan Scholarship Program

- **Administered by:** Asian Development Bank (ADB) and the Government of Japan
- **Description:** This scholarship program provides funding for master's degree studies in various countries, including Pakistan. It supports students with disabilities and provides necessary accommodations.
- **Website:** <https://www.adb.org/what-we-do/funds/japan-scholarship-program-jsp>

6. Islamic Development Bank (IsDB) Scholarship

- **Administered by:** Islamic Development Bank
- **Description:** The IsDB scholarship supports students from member countries, including Pakistan, for undergraduate, graduate, and Ph.D. studies. It is inclusive of students with disabilities.
- **Website:** <https://www.isdb.org/scholarships>

Scholarship in Pakistan

1. Punjab Educational Endowment Fund (PEEF) Scholarships

- **Administered by:** Government of Punjab
- **Description:** PEEF offers special quotas for students with disabilities, providing scholarships for intermediate, undergraduate, and postgraduate studies.
- **Website:** <https://www.peef.org.pk/peef-scholarships>

2. Pakistan Bait-ul-Mal Educational Assistance

- **Administered by:** Pakistan Bait-ul-Mal
- **Description:** Pakistan Bait-ul-Mal provides financial assistance to students with disabilities for their educational expenses. This includes tuition fees, books, and other educational materials.
- **Website:** <https://www.pbm.gov.pk/>

3. Ehsaas Undergraduate Scholarship Program

- **Administered by:** Government of Pakistan
- **Description:** The Ehsaas program provides need-based scholarships for undergraduate students, including those with disabilities. The scholarship covers tuition fees and provides a stipend.
- **Website:** <https://ehsaas.hec.gov.pk/#/login>

Technical Skills Centers and soft skills information

Technical Skills Centers information

1. **Directorate General of Special Education (DGSE)**

DGSE, under the Ministry of Human Rights, runs various vocational training centers for persons with disabilities. These include centers for hearing, visually, and physically impaired persons. The DGSE manages over 127 Special Education Centers across Pakistan, focusing on rehabilitation and skill development for persons with disabilities.

- **Contact:** +92-51-9107522
- **Email:** dgse@gmail.com
- **Website:** [DGSE Pakistan](#)

2. **Department of Empowerment of Persons with Disabilities (DEPD) - Sindh**

DEPD runs specialized vocational training and rehabilitation centers across Sindh, focusing on skill development and job placement for disabled persons.

- **Contact:** (+92) 21-99217800 (Karachi Head Office)
- **Email:** info@depd.gov.pk
- **Website:** [DEPD Sindh](#)

3. **Technical and Vocational Education and Training (TVET) Sector Support Programme**

TVET provides vocational training and job placement for disabled persons across various regions, including Punjab, Sindh, Khyber Pakhtunkhwa, and Balochistan. They focus on skill-building initiatives to integrate persons with disabilities into the workforce.

- **Website:** [TVET Pakistan](#)

These government centers provide essential skills training in areas like IT, tailoring, and other trades to promote economic empowerment for persons with disabilities.

1. **NOWPDP (Network of Organizations Working with People with Disabilities)**

- **Programs:** Vocational training in skills such as computer operations, call center operations, mobile repair, and sewing.
- **Location:** House Bungalow No. 83/1, N I Line, Saghir Hussain Shaheed Road, Saddar, Karachi.
- **Contact:** +92 333 1354478 | info@nowpdp.org.pk

2. **Society for Special Persons (SSP)**

- **Programs:** Offers training in computer skills, hand embroidery, sewing, and makeup courses. They also provide leadership training, particularly for women with disabilities. Free pick-and-drop service is available for those who need accessible transportation.
- **Location:** Multan, Punjab.
- **Contact:** +92 312 9557 677 | support@ssp.org.pk

These organizations offer essential services aimed at empowering individuals with disabilities, equipping them with skills to enhance their independence and livelihood.

Soft Skills Information

Online Courses and Certifications for Persons with Disabilities in Pakistan

Below is a list of online platforms and courses that cater to persons with disabilities in Pakistan, offering accessible learning opportunities across various fields:

1. Coursera

- **Description:** Coursera offers a wide range of courses and certifications from top universities and organizations globally. Many courses are designed with accessibility features, including subtitles, transcripts, and screen reader compatibility.
- **Accessibility Features:** Closed captions, screen reader compatibility, downloadable materials.
- **Website:** <https://www.coursera.org/>

2. edX

- **Description:** edX provides online courses from universities and institutions worldwide. The platform is committed to providing accessible content, with many courses featuring subtitles, transcripts, and adaptable formats.
- **Accessibility Features:** Subtitles, transcripts, flexible deadlines, screen reader compatibility.
- **Website:** <https://www.edx.org/>

3. Dars-e-Nizami Online (by AlHuda International)

- **Description:** Offers Islamic education courses that can be accessed online, with content designed to be accessible for persons with disabilities.
- **Accessibility Features:** Audio lectures, transcripts, flexible learning options.
- **Website:** <https://www.alhudapk.com/>

4. Virtual University of Pakistan (VU)

- **Description:** VU offers a range of online degree programs and courses. It ensures accessibility through features like recorded lectures, online libraries, and flexible study schedules.

- **Accessibility Features:** Recorded lectures, accessible study materials, online assessments.
- **Website:** <https://www.vu.edu.pk>

5. Allama Iqbal Open University (AIOU)

- **Description:** AIOU provides distance learning opportunities, including accessible online courses for students with disabilities. Courses cover a wide range of disciplines.
- **Accessibility Features:** Braille books, audio materials, accessible online portal.
- **Website:** <https://aiou.edu.pk/step-certificate-courses>

6. Digiskills.pk

- **Description:** A government initiative to provide free online courses in digital skills, including freelancing, graphic design, and digital marketing. Courses are designed to be accessible to persons with disabilities.
- **Accessibility Features:** Subtitles, downloadable content, flexible learning pace.
- **Website:** <https://digiskills.pk/>

7. Alison

- **Description:** Alison offers free online courses across various fields, including IT, business, and language learning. The platform includes accessible features suitable for persons with disabilities.
- **Accessibility Features:** Subtitles, transcripts, accessible on multiple devices.
- **Website:** <https://alison.com>

8. Pakistan Sign Language (PSL) Portal

- **Description:** Developed by the Pakistan Association of the Deaf, this platform offers online courses in Pakistan Sign Language, designed for both hearing and non-hearing individuals.
- **Accessibility Features:** Video lessons in sign language, interactive content.
- **Website:** <https://psl.org.pk/>

9. Udemy

- **Description:** Udemy offers a vast library of online courses on various topics. Many courses are designed with accessibility in mind, providing subtitles, transcripts, and adaptable learning materials.
- **Accessibility Features:** Subtitles, transcripts, mobile-friendly, screen reader compatibility.
- **Website:** <https://www.udemy.com/>

10. Khan Academy

- **Description:** Khan Academy offers free online courses in subjects like mathematics, science, and humanities. The platform is designed to be accessible, with features like subtitles and transcripts.
- **Accessibility Features:** Subtitles, transcripts, mobile-friendly, adaptable for screen readers.
- **Website:** <https://www.khanacademy.org/>

Government Small Business Grant

Persons with disabilities interested in starting their own business can apply for a one-time grant from Pakistan Bait ul Maal located in most districts of Pakistan. The amount of grant can vary from Rs. 5,000 to Rs. 50,000.

Documents to be submitted with Pakistan Bait ul Maal are:

- Special CNIC
- Disability Certificate
- Proposal of business idea
- Application due assisted by Area nazim and Zakat Chairman confirming the person has limited resources and eligible for the loan.

Pakistan bait ul mal provisions for persons with disabilities assistance

Pakistan Bait-ul-Mal (PBM) is a government agency that provides financial assistance and social welfare services to disadvantaged individuals, including persons with disabilities. Here's an overview of the provisions and services Pakistan Baitul mal offers, as well as the methodology to access and get these services:

1. **Financial Assistance:**

- **Monthly Stipends:** Pakistan Baitul mal provides financial aid in the form of monthly stipends to persons with disabilities.
- **One-Time Grants:** There are also one-time grants available for specific needs, such as purchasing assistive devices or modifying homes for accessibility.

2. **Assistive Devices:**

- Pakistan Baitul mal offers assistive devices like wheelchairs, hearing aids, and prosthetics. These devices are provided based on eligibility and specific needs.

3. **Educational Support:**

- Financial support is available for the education of persons with disabilities. This includes scholarships and financial aid to cover educational expenses.

4. **Healthcare and Rehabilitation:**

- Pakistan Baitul mal assists with healthcare costs and rehabilitation services. which include support for medical treatments, surgeries, and therapy.

5. **Vocational Training:**

- Pakistan Baitul mal provides vocational training and skills development programs to enhance employment opportunities for persons with disabilities.

Methodology to Access Assistance from Pakistan bait ul mal (PBM)

1. **Eligibility Criteria:**

- Ensure you meet the eligibility criteria of Pakistan Baitul mal includes proof of disability, financial need, and residency.

2. Application Process:

- **Registration:** Register with the nearest Pakistan bait ul mal (PBM) office.
- **Documentation:** Submit necessary documents show you are deserving with an application, include a disability certificate, proof of income, and identification documents.
- **Application Form:** Write and submit the application for the specific type of assistance you are seeking duly attested by Zakat chairman or village nazim.

3. Verification:

- Pakistan bait ul mal will conduct a verification process to assess your application. This may involve interviews, home visits, and review of submitted documents.

4. Approval and Disbursement:

- Once approved, assistance will be provided according to the type of support requested. This could be in the form of direct financial aid, procurement of assistive devices, or enrolment in training programs.

5. Follow-Up:

- Regular follow-ups may be conducted to ensure continued eligibility and effectiveness of the support provided.

For specific details, you can contact the nearest PBM office.

Address and Contact number of Pakistan Bait ul mal: Address: Street No: 7, Sector: H 8/4 H-8, Islamabad, Phone: 0800 666 66

Private/NGOs providing Micro Finance:

Below is the list of the Private / NGOs and organization who provided small loan and financial assistance to persons with disabilities in Pakistan.

Name	Address	Telephone
Akhuwat Foundation	Shah Bibi Rd, Sir Syed Colony, Rawalpindi, Punjab 46000	+92 42 35122743.
Karandaaz foundation	Mezzanine Floor, Ali Plaza, D Chowk, Nazim-ud-din Road, Islamabad, Islamabad Capital Territory	051- 8449761
Kashf Foundation	Saidpur Rd, Block E Satellite Town, Asghar Mall rawalpindi	051-4913174
Pakistan Poverty Alleviation Fund - PPAF	Plot 14 Street 12, G-8 Mauve Area G 8/1 G-8, Islamabad	1110 00102
Orangi Pilot Project	ST-4, Sector No. 5-A, 75800, Manghopir Rd, Qasba Colony, Karachi	021-36658021
National Rural Support Programme - NRSP	7th Floor, UBL Building, Jinnah Avenue, Islamabad, Pakistan	051-2822319
Deep Foundation	St # 31, H # 02, Sahowari Mughalpura, Lahore, Pakistan	mkhann1977@gmail.com
Jinnah Welfare Society	H374+GG5, road near bhandari gali, Sargodha	0554-284454
DAMEN (Development Action for Mobilization & Emancipation)	187 Excise and Taxation Employees Co-op Housing Scheme, Abdul Sattar Edhi Rd, Lahore	042-35452500
FFO Support Program (FFOSP)	29-A, Civil Lines, Opposite Meezan Bank, Lahore Sargodha Road, Sheikhpura	+92-56-3813201
Love Humanity Welfare	FL-4/9, Ground Floor, Block 5, Main Rashid Minhas Rd, Gulshan-e-Iqbal, Karachi	0333 2888712
MOJAZ Foundation	Street 32, F-8/1 F 8/1 F-8, Islamabad, Islamabad	051-2856613
NAYMET - Naziran Yousaf Memorial Trust	173-H, Commercial Zone, Phase I, DHA, Lahore	0423-5725572
OPD Support Program	Grand Trunk Rd, Muslim Town, Rahwali Cantonments, Gujranwala	055-3828746
Rehmani Welfare Trust Pakistan	house # 413-b, 4th Rd, B-Block Block D Satellite Town, Rawalpindi	051-4571831
Rural Community Development Programme	Gali 123, G-9/3 G 9/3 G-9, Islamabad	051-2854523
Rural Community Development Society	D4, Al Rehman Garden Phase 2, Shahdara, Lahore	042-37170280
Sarmaya Microfinance	Islamabad Stock Exchange Tower, Block J F 7/1 Blue Area, Islamabad	0300-0341228
Seed Out	1st Floor Plaza # 96 Y-Block Commercial Market, Sector Y DHA Phase 3, Lahore	0300 0450222
Wasil Foundation	1st Floor House #6, Noon Avenue, Tariq St, Muslim Town, Lahore	042-35834101
SF Umerkot (Sami Foundation)	King Akbar Monument Rd., near Sami, Foundation, Umarkot	(0238) 571593
Tameer Micro Finance Bank	Sabzi Mandi Rd, I-11/4, Islamabad	

Eligibility criteria to get Micro Finance/ loan from NGOs and private organization

Eligibility criteria for persons with disabilities to obtain loans from NGOs in Pakistan can vary depending on the specific organization. Below is a general outline of common criteria that might be required. However, it's important to check with the specific NGO for precise requirements.

1. Proof of Disability

- **Disability Certificate:** Issued by a recognized government authority, confirming the applicant's disability status.
- **Medical Reports:** The assessment should provide a detailed assessment about the disability.

2. Age Requirements

- **Minimum Age:** Applicants must be at least 18 years old.
- **Maximum Age:** Some NGOs may have an upper age limit, such as 60 or 65 years.

3. Citizenship and Residency

- **Pakistani Citizenship:** The applicant must be a citizen of Pakistan.
- **Permanent Residency:** Proof of residence within the area served by the NGO.

4. Economic Status

- **Income Proof:** Demonstration of low-income status or being below the poverty line.
- **Income Assessment:** Some NGOs may conduct an assessment to ensure the applicant does not have sufficient financial means.

5. Purpose of Loan

- **Business Plan:** A clear plan or proposal for the use of the loan, such as starting a small business, purchasing assistive devices, or funding education.
- **Feasibility Study:** In some cases, a feasibility study or proof of potential business success may be required.

6. Credit History

- **Creditworthiness:** Assessment of the applicant's credit history, though NGOs may be more lenient compared to commercial banks.
- **No Default Record:** The applicant should not have a record of defaulting on previous loans.

7. Guarantor/Collateral

- **Guarantor:** Some NGOs may require a guarantor, who can be a family member or community leader.
- **Collateral:** Depending on the loan size, collateral might be required, though some NGOs offer collateral-free loans.

Each NGO may have specific criteria, so it's essential for applicants to directly contact the NGO or visit their website for detailed information.

State Bank Policy and provisions for persons with disabilities

The State Bank of Pakistan (SBP) has established a policy framework aimed at enhancing financial inclusion for persons with disabilities. This policy includes several key directives to banks operating in Pakistan:

1. **Interest-Free Financing:** Banks are required to offer interest-free loans to Persons with disabilities for various purposes, including starting a business, purchasing a home, or acquiring land. This initiative is designed to promote economic independence and reduce financial barriers for Persons with disabilities.
2. **Inclusive Banking Services:** Banks must ensure that Persons with disabilities are included in all financial schemes. This includes the availability of banking services, such as account openings, loans, and insurance products, tailored specifically for Persons with disabilities.
3. **Accessibility of Documentation:** Banks are instructed to make all necessary documentation, including account opening forms and other financial instruments, accessible and comprehensible for Persons with disabilities. This may involve providing documents in braille, large print, or other accessible formats.
4. **Dedicated Banking Facilities:** State Bank of Pakistan encourages banks to set up dedicated counters or services within their branches specifically for Persons with disabilities. These counters are meant to ensure that Persons with disabilities receive prompt and specialized service.
5. **Public Awareness and Training:** Banks are also encouraged to train their staff on the specific needs of Persons with disabilities and to raise public awareness about the financial products and services available to this demographic.

Address and Contact:

II Chundrigar Road, Serai Quarter, Karachi-74000, Pakistan (021) 111 727 273

Health and Rehabilitation

Free Treatment and rehabilitation centers for persons with visual impairment

Government rehabilitation centres

1. Government Institute for Visually Impaired, Sheranwala Gate, Lahore

- **Address:** Sheranwala Gate, Lahore
- This institute provides rehabilitation and special education services specifically for visually impaired individuals

2. Government Sunrise Institute for Visually Impaired, Ravi Road, Lahore

- **Address:** Ravi Road, Lahore
- Another key facility offering education and rehabilitation services to individuals with visual impairments

3. National Special Education Centre for Visually Handicapped Children, G-7/2, Islamabad

- **Address:** G-7/2, Islamabad
- This center, under the Directorate General of Special Education (DGSE), provides various rehabilitation services including Braille training, mobility assistance, and daily living skills.

4. Vocational Rehabilitation and Employment of Disabled Persons Centre, H-8/4, Islamabad

- **Address:** H-8/4, Islamabad
- This center offers vocational training for persons with disabilities, including the visually impaired, to help them secure employment

5. Home for Special Persons (Nasheman)

- **Address:** Social Welfare Complex, Township, Lahore
- This institution provides rehabilitation services for persons with disabilities, including training in skills such as tailoring, home appliances repairing, and computer software and hardware

Non-Government organization facilities

1. LRBT (Layton Rahmatulla Benevolent Trust)

- **Services:** Free treatments for cataracts, glaucoma, refractive errors, and other eye-related issues. Offers surgeries and other necessary interventions.
- **Main Hospital Location:** LRBT Free Eye Hospital, Korangi No. 2 1/2, Karachi.
- **Contact:** +92 21 35031041-3
- **Website:** www.lrbt.org.pk

2. Al-Shifa Trust Eye Hospital

- **Services:** Comprehensive eye care services with a focus on preventing blindness through treatments for cataracts, corneal diseases, and retinal disorders.
- **Location:** Jhelum Road, Rawalpindi, Pakistan.
- **Contact:** +92 51 5487820-25
- **Website:** www.alshifaeye.org

3. Brien Holden Foundation (Pakistan Program)

- **Services:** Low-vision services, child eye health initiatives, and workforce development programs to enhance eye care services across Pakistan.
- **Location:** Partners with local eye care institutions across Pakistan.
- **Contact:** +92 51 111 222 020 (National Committee for Eye Health, related partner)
- **Website:** www.brienholdenfoundation.org

Free Treatment and Support in Artificial limbs for Persons with Physical Disabilities

Government and NGO-run empowerment centres offer free treatment to all persons with disabilities. The only requirement for accessing these services is a disability certificate. Below are the

province-wise contact details of artificial limb centres operated by both government and non-government organizations.

LOCATION	OUTLET
Prosthetics	
Islamabad	Limbless Trust Pakistan Artificial Limbs Centre Phone: 0311-9429489 Type: Private Address: Sher Shah Suri Rd, Rehman Town Jhangi Syedian, Islamabad
Islamabad	National Institute of Rehabilitation Medicine Phone: 051-9260098 Type: Government Address: Sector G-8/2, Islamabad
Rawalpindi	Fauji Foundation Phone: 051-5788150-65 Type: Semi Government Address: Artificial Limb Centre, Jehlum Road, Rawalpindi
Lahore	Armed Forces Institute of Rehabilitation Medicine Phone: 051-56131721 Type: Government Address: 45-B/li, Johar Town, Lahore PSRD, Pakistan Society for the Rehabilitation of the Disabled Phone: 051-5788150-65 Type: Ngo Address: 111 Ferozpur Road Lahore Hope Rehabilitation Centre Phone: 042-35223313 Type: NGO Address: 31-A Johar Town Maulana Shaukat Ali Road, Lahore Orthopaedic Workshop, Mayo Hospital Phone: 042-99211129 Type: Government Address: Hospital Road, Lahore
Peshawar	Pakistan Institute of Prosthetics and Orthotics Sciences Phone: 091-9217150 Type: Government Address: Plot 6-B, Sector B-3, Phase -V, Hayatabad, Peshawar Paraplegic Centre

	Phone: 091-9217900 Type: Government Address: Street 10, Hayatabad Phase 4, Peshawar PIPOS Phone: 091-9217150 Type: Private Address: Hayatabad Phase 5, Peshawar Rahman Medical Institute Phone: 091-9217900 Type: Private Address: Hayatabad Phase 5, Peshawar
Abbottabad	Pak Irish Rehabilitation Centre Phone: 091-9216340 Type: Private Address: Musa Zai Colony, Abbottabad
Karachi	Haswa, Health Care and Social Welfare Association Type: Private Address: Gulistan-E-Johr, Karachi Dow Medical College (Artificial Limbs) Phone: 021-99215754-7 & 32715441-466 Type: Government Address: Baba-E-Urdu Road, Karachi
Quetta	Chal Foundation Phone: 081-2826910 Type: NGO Address: Mission Hospital, Mission Road Quetta Hope Foundation Phone: 0334 7326983 Address: B 2 Malik, Spinny Road, Quetta
Artificial Limbs	
Islamabad	National Institute of Rehabilitation Medicine Phone: 051-9260098 Type: Government Address: Sector G-8/2, Islamabad Healthy limbs prosthetics and orthotics Phone: 0311 9429489 Address: Rehman Town Jhangi Syedian, Islamabad
Rawalpindi	Fauji Foundation Phone: 051-5788150-65 Type: Semi Government Address: Artificial Limb Centre, Jehlum Road, Rawalpindi
Lahore	Armed Forces Institute of Rehabilitation

	<p>Medicine Phone: 051-56131721 Type: Government Address: 45-B/li, Johar Town, Lahore</p> <p>Pakistan Society for the Rehabilitation of the Disabled Phone: 051-5788150-65 Type: Ngo Address: 111 Ferozpur Road Lahore</p> <p>Hope Rehabilitation Centre Phone: 042-35223313 Type: NGO Address: 31-A Johar Town Maulana Shaukat Ali Road, Lahore</p> <p>Orthopaedic Workshop, Mayo Hospital Phone: 042-99211129 Type: Government Address: Hospital Road, Lahore</p>
Peshawar	<p>Pakistan Institute of Prosthetics and Orthotics Sciences Phone: 091-9217150 Type: Government Address: Plot 6-B, Sector B-3, Phase -V, Hayatabad,</p> <p>Paraplegic Centre Phone: 091-9217900 Type: Government Address: Street 10, Hayatabad Phase 4</p> <p>PIPOS Phone: 091-9217150 Type: Private Address: Hayatabad Phase 5, Peshawar</p> <p>Rahman Medical Institute Phone: 091-9217900 Type: Private Address: Hayatabad Phase 5, Peshawar</p>
Abbottabad	<p>Pak Irish Rehabilitation Centre Phone: 091-9216340 Type: Private Address: Manshra Road Abbottabad</p>
Karachi	<p>Health Care and Social Welfare Association Phone: 021-35869076 Type: Private Address: Gulistan-E-Johr, Karachi</p> <p>Dow Medical College (Artificial Limbs) Phone: 021-99215754-7 & 32715441-466</p>

	Type: Government Address: Baba-E-Urdu Road, Karachi
Quetta	Chal Foundation Phone: 081-2826910 Type: NGO Address: Mission Hospital, Mission Road Quetta Hope Foundation Phone: 0334 7326983 Address: B 2 Malik, Spinny Road, Quetta
Rehabilitation	
Islamabad	Limbless Trust Pakistan Artificial Limbs Centre Phone: Type: Private Address: House 35, Street 39, G-6/1-3, Islamabad National Institute of Rehabilitation Medicine Phone: 051-9260098 Type: Government Address: Sector G-8/2, Islamabad
Rawalpindi	Fauji Foundation Phone: 051-5788150-65 Type: Semi Government Address: Artificial Limb Centre, Jehlum Road, Rawalpindi
Lahore	Armed Forces Institute of Rehabilitation Medicine Phone: 051-56131721 Type: Government Address: 45-B/li, Johar Town, Lahore PSRD, Pakistan Society for the Rehabilitation of the Disabled Phone: 051-5788150-65 Type: Ngo Address: 111 Ferozpur Road Lahore Hope Rehabilitation Center Phone: 042-35223313 Type: NGO Address: 31-A Johar Town Maulana Shaukat Ali Road, Lahore Orthopaedic Workshop, Mayo Hospital Phone: 0317-1777509 Type: Government Address: Hospital Road, Lahore
Peshawar	Pakistan Institute of Prosthetics and Orthotics Sciences

	<p>Phone: 091-9217150 Type: Government Address: Plot 6-B, Sector B-3, Phase -V, Hayatabad, Peshawar</p> <p>Paraplegic Center Phone: 091-9217900 Type: Government Address: Street 10, Hyatabad Phase 4, Peshawar</p> <p>PIPOS Phone: 091-9217150 Type: Private Address: Hayatabad Phase 5, Peshawar</p> <p>Rahman Medical Institute Phone: 091-9217900 Type: Private Address: Hayatabad Phase 5, Peshawar</p> <p>Khyber Teaching Hospital Phone: 091-9216340 Type: Government Address: University Road Peshawar</p>
Abbottabad	<p>Pak Irish Rehabilitation Center Phone: 091-9216340 Type: Private Address: Manshra Road Abbottabad</p>
Karachi	<p>Haswa, Health Care and Social Welfare Association Phone: Type: Private Address: Gulistan-E-Johr, Karachi</p> <p>Dow Medical College (Artificial Limbs) Phone: 021-99215754-7 & 32715441-466 Type: Government Address: Baba-E-Urdu Road, Karachi</p>
Quetta	<p>Chal Foundation Phone: (081) 2826910 Type: Government Address: Mission Hospital, Mission Road Quetta</p> <p>Hope Center: Phone: 03342449651 Type: Private Address: Alamdar Road Quetta</p> <p>OPPC Rehabilitation Center Phone: (081) 9213176 Type: Government Address: Social Welfare Complex Barury Road</p>

Rehabilitation centers for persons with Hearing impairment/ Deaf

1. National Special Education Centre for Hearing Impaired Children (NSEC)

- **Location:** H-9/4, Islamabad
- **Focus:** Rehabilitation and education for hearing-impaired children.

- **Contact:** +92-51-9107522

2. Government Central High School for the Deaf

- **Location:** 40-T, Gulberg II, Lahore
- **Contact:** +92-42-99263120

3. Government High School for Special Education for Hearing Impaired (Girls)

- **Location:** Chuburgi, Lahore
- **Contact:** +92-42-37240501, +92-300-4706116

4. Government Special Education Centre, Shalimar Town

- **Location:** Gujjarpura Scheme, Lahore
- **Focus:** Special education for hearing and visually impaired children, including rehabilitation services.
- **Contact:** +92-42-36880129, +92-42-36848363

5. Government Special Education & Rehabilitation Centre for Physically Handicapped

- **Location:** Mirpurkhas, Sindh.
- **Contact:** +92 333-2863614
- This center focuses on rehabilitation and special education for various disabilities, including hearing impairments.

6. Regional Directorate Special Education Institutions & Rehabilitation Centres

- **Location:** Sukkur, Sindh.
- **Contact:** +92 333-2640785

7. Government School for Hearing Impaired Children

- **Location:** Munda, Dir Lower, KP.
- **Contact:** +92-997-123456

Sports and Recreation

Sports and recreational activities are a fundamental right for every individual to get essential ease. Engaging in these activities enhances both physical and mental well-being. Unfortunately, in Pakistan, there are very limited facilities available for persons with disabilities. Below is a list of associations/ federations of sports for persons with disabilities.

Location	Outlet
Lahore	Pakistan Wheelchair Cricket Association Email: pak.wheelchair.cricket@gmail.com Type: NGO

	Address: Lahore
Lahore	Pakistan Blind Cricket Council Phone: (042) 35310500 Type: NGO Address: Block J1 Block J 1 Phase 2 Johar Town, Lahore
Islamabad	Islamabad Deaf Cricket Association Phone: 051-2876677 Type: NGO Address: Suite 5 & 6, 2nd Floor, 12-D, SNC Center, Fazal-e-Haq Road, Blue area Islamabad

Policy for corporate/ private business for persons with disabilities employment

There is a legal obligation for corporate companies and private businesses in Pakistan to employ persons with disabilities (PWDs). The key legislation related to this is the **Persons with disabilities (Employment and Rehabilitation) Ordinance, 1981**. Here are the main points:

1. Employment Quota:

- The Ordinance mandates a 2% employment quota for persons with disabilities in organizations, including corporate companies and private businesses, that **have 100 or more employees**.

2. Penalties for Non-compliance:

- Companies that fail to comply with this quota are required to pay a fine into a special fund. The amount is calculated as a specified percentage of the total salary of all employees, which is deposited into the Government Disabled Persons Rehabilitation Fund.

3. Incentives:

- Some provinces, like Punjab and Sindh, offer incentives to employers who meet or exceed the employment quota for persons with disabilities, such as tax rebates and other benefits.

4. Provincial Legislation:

- Various provinces have their own versions or adaptations of the 1981 Ordinance, with some variations in the quota percentage or the mechanisms for enforcement. For example, the Punjab Disabled Persons (Employment and Rehabilitation) Amendment Act, 2015, also reinforces these obligations at the provincial level.

5. The Constitution of Pakistan:

- Article 38(d) of the Constitution emphasizes the state's responsibility to ensure the protection of persons with disabilities and their inclusion in economic activities, further reinforcing the importance of such legal frameworks.

Employers are legally obligated to meet these requirements and promote the inclusion of persons with disabilities in the workforce.

International Organizations Working for Persons with Disabilities

Here's a list of key international organizations, including UN agencies, that are actively involved in supporting persons with disabilities through advocacy, programs, and policy development:

United Nations Agencies

1. United Nations Department of Economic and Social Affairs (UN DESA)

- **Description:** UN DESA plays a crucial role in promoting the rights and inclusion of persons with disabilities globally. It supports the implementation of the UN Convention on the Rights of Persons with Disabilities (CRPD) and works on policies and standards.

- **Website:** <https://www.un.org/en/desa>

2. United Nations Children's Fund (UNICEF)

- **Description:** UNICEF works to ensure that children with disabilities have access to education, healthcare, and protection. It advocates for inclusive policies and programs that address the specific needs of children with disabilities.
- **Website:** <https://www.unicef.org/disabilities>

3. World Health Organization (WHO)

- **Description:** WHO focuses on health-related aspects of disability, including rehabilitation services, assistive devices, and health system strengthening to address the needs of persons with disabilities.
- **Website:** <https://www.who.int/health-topics/disability>

4. United Nations Educational, Scientific and Cultural Organization (UNESCO)

- **Description:** UNESCO promotes inclusive education and accessibility for persons with disabilities, focusing on ensuring equal opportunities in education, culture, and science.
- **Website:** <https://www.unesco.org/en>

5. International Labour Organization (ILO)

- **Description:** ILO works on promoting decent work opportunities for persons with disabilities, advocating for inclusive employment practices, and providing technical support to member states.
- **Website:** <https://ilostat.ilo.org/>

6. United Nations Development Programme (UNDP)

- **Description:** UNDP supports the inclusion of persons with disabilities in development programs and policies, ensuring that their rights are upheld in line with the Sustainable Development Goals (SDGs).
- **Website:** <https://www.undp.org/>

Other International Organizations

1. International Disability Alliance (IDA)

- **Description:** IDA is a network of global and regional organizations of persons with disabilities, advocating for the rights and inclusion of persons with disabilities in international human rights and development processes.
- **Website:** <https://www.internationaldisabilityalliance.org/>

2. Humanity & Inclusion (formerly Handicap International)

- **Description:** Humanity & Inclusion provides assistance to persons with disabilities in situations of poverty and exclusion, conflict, and disaster. The organization focuses on health, rehabilitation, and advocating for inclusive policies.
- **Website:** <https://www.hi.org/en/country/pakistan>

3. Global Disability Innovation Hub (GDI Hub)

- **Description:** GDI Hub works on innovation, research, and advocacy to improve the lives of persons with disabilities globally. The organization focuses on assistive technology, inclusive design, and social innovation.
- **Website:** <https://www.disabilityinnovation.com/>

4. International Foundation for Electoral Systems (IFES)

- **Description:** IFES works to ensure that persons with disabilities can participate fully in electoral processes, advocating for inclusive voting practices and providing technical support to election management bodies.
- **Website:** <https://www.ifes.org/pakistan>

5. World Bank – Disability Inclusion

- **Description:** The World Bank supports disability-inclusive development by integrating disability considerations into its projects, policies, and strategies. It focuses on accessibility, inclusive education, and economic opportunities for persons with disabilities.
- **Website:** <https://www.worldbank.org/en/topic/disability>

6. Disability Rights Fund (DRF)

- **Description:** DRF supports organizations of persons with disabilities in developing countries, providing grants and resources to advocate for the implementation of the CRPD and other human rights standards.

- **Website:** <https://disabilityrightsfund.org/>

Provisions and Policies of NDMA for Persons with Disabilities

The National Disaster Management Authority (NDMA) in Pakistan has provisions and policies in place to ensure the protection and inclusion of persons with disabilities in disaster risk management and response efforts. Here's an overview:

1. Inclusive Disaster Risk Management (DRM)

Policy Overview: NDMA emphasizes the importance of inclusive disaster risk management, ensuring that the needs and vulnerabilities of persons with disabilities are addressed throughout the disaster management cycle—prevention, preparedness, response, and recovery.

Implementation: NDMA collaborates with various stakeholders, including government agencies, NGOs, and international organizations, to develop and implement inclusive DRM strategies.

2. Accessibility in Emergency Services

Policy Overview: NDMA policies advocate for the accessibility of emergency services and information for persons with disabilities. This includes the dissemination of early warning messages in formats accessible to those with visual, hearing, or cognitive impairments.

Implementation: The provision of accessible shelters, evacuation plans, and emergency communication systems tailored to the needs of persons with disabilities is a key focus.

3. Capacity Building and Training

Policy Overview: NDMA conducts training programs aimed at building the capacity of disaster management professionals and volunteers to effectively assist persons with disabilities during emergencies.

Implementation: These training programs include modules on understanding the specific needs of persons with disabilities, ensuring their participation in disaster preparedness activities, and providing appropriate assistance during disasters.

4. Collaboration with Organization of Persons with disabilities (OPD)

Policy Overview: NDMA works closely with Organization of persons with disabilities (OPD) to incorporate the voices of persons with disabilities in disaster management planning and policy-making.

Implementation: OPD are involved in planning and conducting community-based disaster risk reduction (CBDRR) activities to ensure that disaster management strategies are inclusive and effective.

5. Data Collection and Vulnerability Mapping

Policy Overview: NDMA prioritizes the collection of disaggregated data on persons with disabilities to better understand their vulnerabilities and needs in disaster scenarios.

Implementation: Vulnerability mapping exercises include specific indicators for persons with disabilities, helping to guide the allocation of resources and the design of inclusive disaster response strategies.

6. Legal Frameworks and Policy Guidelines

Policy Overview: NDMA's policies are aligned with national and international legal frameworks that promote the rights and protection of persons with disabilities, including the UN Convention on the Rights of Persons with Disabilities (CRPD).

Implementation: NDMA integrates these legal standards into national disaster management policies and guidelines, ensuring compliance with international best practices.

7. Post-Disaster Recovery and Rehabilitation

Policy Overview: NDMA ensures that post-disaster recovery and rehabilitation efforts are inclusive of persons with disabilities, providing them with equal access to relief services, rehabilitation programs, and livelihood opportunities.

Implementation: Special attention is given to rebuilding infrastructure in a way that is accessible to persons with disabilities, and to providing psychosocial support tailored to their needs.

Address of NDMA: ERRA Complex, Murree Rd, opposite Margalla Town, Shakar Parian, Islamabad

Website: <http://www.ndma.gov.pk/>

Federal Board of Revenue (FBR) - Services for Persons with Disabilities

The Federal Board of Revenue (FBR) in Pakistan provides several services and benefits specifically designed to support persons with disabilities, particularly in the area of tax relief. Here's an overview of the key offerings:

Customs Duty Exemptions

- **Policy Overview:** The FBR grants customs duty exemptions on the import of assistive devices and special vehicles for persons with disabilities. This initiative is designed to improve accessibility and mobility for persons with disabilities by reducing the cost of importing these essential items.

Facilitation in Tax Filing

- **Policy Overview:** The FBR offers facilitation services for persons with disabilities during tax filing. This includes assistance in preparing and submitting tax returns, ensuring that they can fully benefit from available exemptions and rebates. Persons with disabilities can access

these services through FBR online portal or by visiting FBR offices, where they will receive help from trained staff.

Income Tax Ordinance, 2001

- Section 49(1): Exemption of submitting income tax returns for two years for persons with disabilities, who hold a CNIC with the disability logo.

Website for online portal: <https://iris.fbr.gov.pk/>

Pakistan Railways - Provisions and Policy Initiatives for Persons with Disabilities

Pakistan Railways has implemented several provisions and policy initiatives to ensure accessibility and convenience for persons with disabilities. These measures are designed to promote inclusivity and make train travel safer and more comfortable for individuals with disabilities. Below are some key initiatives:

1. Concessional Fare Discounts

Persons with disabilities are eligible for a 50% discount on train tickets. Additionally, a caregiver or attendant traveling with the person with a disability is also eligible for a 50% discount. To avail of this benefit, passengers must present a disability certificate and Special NIC issued by a recognized medical authority at the time of booking.

2. Priority Boarding and Assistance

At major railway stations, staff are available to assist persons with disabilities in boarding and disembarking from trains. Additionally, ramps and wheelchairs are provided where necessary to facilitate movement within the station premises.

3. Reserved Seating

These reserved seats are typically located near the entrances of accessible coaches, making it easier for passengers with disabilities to access them. The seats are clearly marked and are only allocated to persons with disabilities.

Online Booking: https://pakrail.gov.pk/Membership/Member_Login.aspx

Complaint: You can lodge complaints or seek assistance by calling the Pakistan Railways helpline at 117 or email on complaint@pakrail.gov.pk

Note: Despite these initiatives, challenges remain in fully implementing accessibility across all routes and stations due to infrastructure limitations. Pakistan Railways continues to work towards expanding and improving its services for persons with disabilities, with future plans aimed at enhancing accessibility and ensuring that all passengers can travel comfortably and safely.

Punjab Himmat Card - Overview and Benefits

The Punjab Himmat Card is a government-issued card designed to support persons with disabilities in Punjab by providing financial assistance and access to various services.

The card is available to residents of Punjab who have a certified disability, as recognized by the government's health authorities and registered with social welfare department Punjab. Applicants must undergo a verification process to confirm their eligibility.

Issuance: The Punjab Social Protection Authority (PSPA) oversees the issuance and management of the Himmat Card. Eligible individuals can apply through designated centers or online platforms provided by the government.

Benefits

- **Financial Assistance:** The Himmat Card provides a monthly stipend of PKR 2,000 to 10,500 three month to cardholders. The amount may vary depending on the severity of the disability and the specific needs of the individual.
- **Access to Healthcare:** Himmat Card holders are eligible for free medicines, but this benefit typically applies to essential medications prescribed for their disability-related conditions.

- **Subsidized Transportation:** The subsidy mainly applies to government-run transport services. Private transportation companies are generally not covered under this benefit. For government-operated intercity and local bus services, the discount generally ranges from 25% to 50%.
- **Educational Support:** The card provides financial support for education, including tuition fees, books, and other educational materials, to encourage persons with disabilities to pursue education and skill development.

Application Process for Punjab Himmat Card

How to Apply

Online Application:

You can apply for the Himmat Card online through the Punjab Social Protection Authority's (PSPA) official website. Visit the PSPA website and navigate to the Himmat Card application section. Fill out the online application form and upload the required documents.

Website: <https://pspa.punjab.gov.pk/>

Required Documents

1. **Computerized National Identity Card (CNIC):** Proof of identity for the applicant or their guardian.
2. **Disability Certificate:** Issued by Social welfare Punjab department and by recognized government medical authority confirming the nature and extent of the disability.

3. **Proof of Residence:** Documents such as utility bills or rental agreements to verify residence within Punjab.
4. **Passport-sized Photographs:** Recent photographs of the applicant.

Verification Process

1. **Submission:** After submitting the application, either online or in person, the PSPA will review the documents provided.
2. **Verification:** The details, including disability status and residence, will be verified by relevant authorities. This may involve additional checks or requests for further information.
3. **Issuance:** Upon successful verification, the Himmat Card is issued to the applicant. You will be notified of the card issuance and can collect it from the designated center or receive it by post, depending on the application process.

Eligibility check

- Person with Disability should be NOT FIT TO WORK.
- Person with Disability should not be employed in government or private office.
- Person with Disability should not have taken recently any grant from Bait ul Maal, Zakat Fund, PSPA, BISP etc.
- PMT score issued by BISP should not exceed than 37.
- 30% quota is reserved for women with disabilities

For more information dial: 1312

Sehat Card - Eligibility and Benefits

Sehat Card for Persons with Disabilities - Eligibility and Facilities

Eligibility Criteria:

- Residents of Khyber Pakhtunkhwa.
- Individuals registered with the National Database and Registration Authority (NADRA) as persons with disabilities (having a disability certificate).

Treatment Facilities:

- **Inpatient care:** surgeries, accidents, burn treatments, and maternity care.
- **Specialized care:** including cancer treatment, cardiac surgeries, dialysis, and diabetes management.

- **Rehabilitation services:** for physical, mental, and sensory disabilities.

Sehat Card provides free health services at both public and private hospitals in KP.

Organization of Persons with Disabilities List

Organization of Persons with Disabilities (OPD) refers to a group or association mainly composed of and led by individuals with disabilities. These organizations are typically focused on advocating for the rights, inclusion, and well-being of persons with disabilities. Organization of Persons with Disabilities work to ensure that the voices of persons with disabilities are heard in policy-making, social services, and community activities. They often provide support, resources, and representation to their members and may engage in activities like awareness campaigns, legal advocacy, and service providing.

S No.	Organization	Contact Person	Mobile	E-mail	Province	City
1	Special Talent Exchange Program (STEP)	Muhammad Atif Sheikh	0331-9562165	atif@step.org.pk	Federal	Islamabad
2	Disabled People Development Organization (DPDO)	Farah Ali Butt	0301-5316335	farah_bibi2001@yahoo.com	Federal	Islamabad
3	Sir Syed Deaf Association (SDF)	Arif Butt	0321-5255197	ssdeaf@yahoo.com	Federal	Islamabad
4	Pakistan Foundation Fighting Blindness (PFFB)	Mr. Faheem Tariq	0334-9498691	pffb.station1@gmail.com	Federal	Islamabad
5	Special Person Rehabilitate Independent and Game (SPRING)	Raja Imran Hussain	0333-3713517	rajaimranhussain1@gmail.com	Federal	Islamabad
6	SAAYA Association for Persons with Disabilities	Mian Asim Zafar	0321-4282739	saayassociation@hotmail.com	Federal	Islamabad
7	Islamabad Deaf Tenpin Bowling Association	Nasir Mehmood Dar	0333-5280799	nasir.dar@saudipak.com	Federal	Islamabad
8	Rawalpindi Deaf Sports Association	Javed Iqbal	0308-5438229	dhamiyal3@yahoo.com	Federal	Islamabad
9	Milestone Society for Special Persons	Shafiq-ur-Rehman	0321-9480665	mirzasahab@hotmail.com	Punjab	Lahore
10	New Sahara Special Sports and Welfare Organization	Farhad Ur Rehman	0300-7181057	farhadrana786@gmail.com	Punjab	Multan
11	Zunnorain Welfare Society (Working on Disability as	Quratulain Shahid	0300-0797045	quratulainshahid19@gmail.com	Punjab	Faisalabad

	well)					
12	Society for Special Persons (SSP)	Zahida Hameed	0321-6315160	zahida.ssp@gmail.com	Punjab	Multan
13	Special People Welfare Society (SPWS)	Muhammad Akram	0300-4510223	mdkspecial2006@yahoo.com	Punjab	Murid Kay
14	Mainstream Association of Persons with Disabilities	Nadir Khan	0300-6365785	mainstreamassociation@gmail.com	Punjab	Multan
15	Jannat Welfare Foundation	Aysha Awan	0331-4185484	jannatwelfarefoundation@gmail.com	Punjab	Lahore
16	Empower Welfare Foundation for Youth & Persons with Disabilities	Saira Ayub	0345-2620894	asara667@gmail.com	Punjab	Lahore
17	Voice Society for the Rehabilitation of the Special Persons	Imtiaz Fatima	0300-4488972	voice.society@gmail.com	Punjab	Lahore
18	DREAMS The Art of Living	Naureel Abbass	0321-4287890	dreamsorg1@gmail.com	Punjab	Lahore
19	Special Persons Friendship Society	Kashif Rauf Upple	0301-6656007	specialfriendship123@gmail.com	Punjab	Gujranwala
20	Ehsaan Foundation	Ehsaan Malik	0313-6075343	Ehsaan.malik86@gmail.com	Punjab	Kot Adu
21	Jazba	Pro Barakat	0333-5802618	barkaat_gcu@hotmail.com	Punjab	Jehlum
22	Safia Foundation	Shamsha Kawal	0322-4367644	safia.foundation@yahoo.com	Punjab	Sailkot
23	Pakistan Association of the Blind	Mr. Ghulam Murtaza	0301-6347698	murtaza7898@gmail.com	Punjab	Bahawalnagar
24	Rohi Welfare Organization (RWO)	Shahzad Hussain Butta	0307-7627174	rohiwelfare@gmail.com	Punjab	Rahim Yar Khan
25	Rights of Special Persons Welfare Foundation (ROSP)	Wajid Hussain	0322-6666530	wajidhussainrosp@gmail.com	Punjab	Lahore
26	Feenix Social Welfare Society for Persons with Disabilities	Abrar Sheikh	0313-8612190	m.abrar.shaikh110@gmail.com	Sindh	Hyderabad
27	Danishkadah	Muhammad Akram	0333-3071630	info@danishkadah.org.pk	Sindh	Karachi
28	Disabled Welfare	Javed Rais	0300-9277998	d_welfare@yahoo.com	Sindh	Karachi

	Association (DWA)					
29	Association of the Physically Handicapped Adults. Regd (APHA)	S. M Nishat Ahmed	0336-1800211	aphawelfare@gmail.com	Sindh	Karachi
30	Gulistan-e-Mazooreen Mirpurkhas	Qamar Uddin	0311-3387151	qamer333@yahoo.com	Sindh	Mir Pur Khas
31	Nawabshah Disability Forum (NDF)	Abid Lashari	0300-3211876	ndf_nawabshah@yahoo.com	Sindh	Nawabshah
32	Hayat-e-nau Rehabilitation with disabilities	Javed Sadiq	0300-3055576	sfh_development@yahoo.com	Sindh	Hyderabad
33	Apna Sahara	Sajid Khan	0348-3150599		Sindh	Ghotki
34	All Sanghar Handicap Association (ASHA)	Ghulam Nabi Nizamani	0333-2916281	ghulamnabi.nizamani@gmail.com	Sindh	Sanghar
35	NGO for the Development of Special Persons Khairpur	Ali Ansar Sindhu	0332-2722918	ndspkhairpur@gmail.com	Sindh	Khairpur
36	HANDS Independent Living Centre	Lal Muhammad	0316-2780758	lal.naroi@hands.org.pk	Sindh	Hyderabad
37	Darul Sukun	Tariq Sumule	0337-7778586	darulsukunpak@gmail.com	Sindh	Karachi
38	Pakistan Association of the Blind (PAB)					
39	Special Life Foundation (SLF)	Ayaz Khan	0333-9409603	ayaz.slf@live.com	KPK	Peshawar
40	Special Person Development Association (SPDA)	Javed Khan	0300-9504602	spda_6@yahoo.com	KPK	Peshawar
41	Malakand Special Life Foundation	Wahid Muhammad Shah	0333-6964618	sagar_shah003@yahoo.com	KPK	Malakand
42	Ahsas Disabled People Organization	Siddique Ahmed	0344-9559532	ahsasdpo@yahoo.com	KPK	Mansehra
43	Nowshera Especial People Welfare Organization	Zubair Khan	0312-9742428	zubair.nepwo@yahoo.com	KPK	Nowshera

	(NEPWO)					
44	Special Welfare Organization	Bashir Ahmed	0314-9382121		KPK	Mardan
45	National Forum of Youth with Disabilities (NFYD-Pakistan)	Muzamil Islam	0333-5513585	muzammalislamjp@gmail.com	KPK	Abbottabad
46	Pakistan Special Person Development Organization (PSPDO)	Yousaf Khan	0346-5317395	pspdo.swat@yahoo.com	KPK	Swat
47	Special Abilities Development Association (SADA)	Khurshid Alam	0346-9390183	sadadir@yahoo.com	KPK	Dir
48	Independent Organization for Persons with Disabilities	Asadullah Khan	0346-9300048	asad9300048@gmail.com	KPK	Mardan
49	Association of Special Rights (ASR)	Shahab Ud Din Khan	0345-9090415	shahabud34@yahoo.com	KPK	Peshawar
50	Society for promotion of education & Employment for disabled (Speed)	Abdul wahab	0301-7055560		FATA	Khyber
51	Anjuman Bahali Mazooran Bajur (ABMB)	Tehsil Khan	0303-2008791		FATA	Bajaur
52	Sayyad Welfare Organization	Sayyad Khan	0333-9894481	sayyadkhan15@gmail.com	KPK	Mardan
53	Collective Alliance for the Rights of Young Girls with Disabilities (CARY)	Afshan Afridi	0336-9182003	afshanafridi88@gmail.com	KPK	Peshawar
54	Tahafuz Mazooran Welfare Foundation (TMWF)	Abdul Rasheed	0345-9135910		KPK	Swabi
55	Association for the Rehabilitation of the Physically Disabled - ARPD		091-5252619	arpdpeshawar@gmail.com	KPK	Peshawar
56	Inception	Zargoona	0334-2442749	zargoonaawadood@yahoo.com	Balochistan	Quetta

		Wadood				
57	Socio Pak	Amanulla Kakar	0300-3878182	sociopak@gmail.com	Balochistan	Quetta
58	Development Organization for Underprivileged Areas (DOUA)	Sarfraz Hussain	0334-2323230	sarphraz@yahoo.com	Balochistan	Quetta
59	Balochistan Disability Forum (BDF)	Najeebullah Durrani	0311-8026661	balochistandisabilityforum@gmail.com	Balochistan	Quetta
60	Quetta Online	Zia Khan Kakar	0321-8010741	Kakar.zia@gmail.com	Balochistan	Quetta
61	The Special Ones Organization (TSO)	Riaz Hussain	0322-2204113	riaz_riaz31@yahoo.com	Balochistan	Quetta
62	New Life, Society for Special Persons, Balochistan. (NLSSPB)	Masood Khan	0300-5232255	newlife_lri@hotmail.com	Balochistan	Loralai
63	Helpful Organization for Special Talent (HOST)	Kramat Ullah	0333-7814695	hostquetta@yahoo.com	Balochistan	Quetta
64	Karakoram Disability Forum (KDF)	Hassan Balti	0346-9225580	kdf_dpo.gb@hotmail.com	GB	Skardu
65	Our Voice Society for the special Persons	Qazi Zahid Hameed	0346-3562887	ourvoice.ajk@gmail.com	AJK	Muzaffarabad
66	Charagh-E-Manzil Welfare of Special Persons	Muhammad Ashraf	0300-5105205	nasreenazizajk@gmail.com	AJK	Bagh
67	Sahara Independent Living Center	Nadeem Ahmed Awan	0341-8906783		AJK	Muzaffarabad
68	Gilgit Baltistan's Goodwill Movement	Ghulam Muhammad Baig	0332-4534565	goodwillprojectgb@gmail.com	GB	Gilgit
69	K2 Blind Welfare Organization	Noor Ali	0343-2221495	nanoorani28@gmail.com	GB	Skardu
70	Grace Association Pakistan	Khadim Hussain	0346-5016822	gracepakistan@gmail.com	GB	Skardu
71	Darul Hunar Foundation	Tasneem Abbass	0335-597029	zahraabbas486@gmail.com	GB	Skardu
72	Fata Disable Welfare Organization (FDWO)	Muhammad Nabi	0300-0929609		NMDS	Kurram
73	Voice of Special person	Anwar Shah	0302-9090308		NMDS	Kurram

	organization					
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Legal Frameworks, Acts, Policies

10. What Ordinance is made for persons with disabilities?

Pakistan has passed several policies and acts aimed at promoting the rights and inclusion of persons with disabilities (PWDs). Here is an overview of the key national policies and acts related to disabilities:

Disabled Persons (Employment and Rehabilitation) Ordinance, 1981

This ordinance is one of the earliest legal frameworks focusing on the employment and rehabilitation of Persons with disabilities. It mandates a quota system for employing persons with disabilities in the public and private sectors.

- o A 2% employment quota for Persons with disabilities in public sector jobs.
- o Establishment of the National Council for the Rehabilitation of Disabled Persons (NCRDP).
- o Vocational training and rehabilitation centers for Persons with disabilities.

☑ Eligibility: Individuals with disabilities.

11. What is the National Policy on disability?

National Policy for Persons with Disabilities, 2002

This policy outlines the government's commitment to ensuring equal opportunities, protection of rights, and full participation of Persons with disabilities in all aspects of life. It promotes inclusive education, employment, healthcare, and accessibility.

- o Special education and mainstreaming.
- o Employment and vocational training.
- o Access to healthcare and assistive devices.
- o Strengthening institutional frameworks for disability inclusion.

☑ Eligibility: All persons with disabilities.

12. What is national plan of action?

National Plan of Action for Persons with Disabilities, 2006

This action plan was developed to operationalize the 2002 National Policy for Persons with Disabilities. It provides a comprehensive framework for implementing the policy, including timelines and responsibilities for various government bodies.

- o Capacity building of institutions working for Persons with disabilities.
- o Creation of barrier-free environments in public spaces.
- o Raising public awareness about disability rights.

☑ Eligibility: All persons with disabilities.

13. What is ICT Act?

The ICT Rights of Persons with Disability Act, 2020

This act is specific to the Islamabad Capital Territory (ICT) and aims to provide comprehensive protection of rights for persons with disabilities. It aligns with the UN Convention on the Rights of Persons with Disabilities (CRPD).

- o Protection from discrimination in employment, education, and access to services.
- o Ensuring accessibility in public buildings and transportation.
- o Provision of assistive devices and medical services.
- o Establishment of Disability Rights Tribunals for grievance redressal.

☐ Eligibility: Residents of Islamabad Capital Territory with disabilities.

14. What Act is implemented in Sindh for persons with disabilities?

The Sindh Empowerment of Persons with Disabilities Act, 2018

This provincial act focuses on the rights and empowerment of persons with disabilities in Sindh. It is based on the principles of the CRPD.

- o Equal access to education, employment, and healthcare.
- o Ensuring accessibility in public buildings and services.
- o Protection from discrimination and provision of reasonable accommodation.
- o Establishment of provincial disability councils.

☐ Eligibility: Persons with disabilities in Sindh province.

15. What Act is implemented in Punjab for persons with disabilities?

Punjab Empowerment of Persons with Disabilities Act, 2022

This act ensures that persons with disabilities in Punjab adore equal rights, including accessibility, education, and employment opportunities.

- o Reservation of 5% quota in government jobs.
- o Accessibility to buildings, transport, and information.
- o Inclusive education and vocational training opportunities.
- o Support services like rehabilitation centers.

☑ Eligibility: Persons with disabilities in Punjab province.

16. What Act is implemented in Balochistan for persons with disabilities?

Balochistan Persons with Disabilities Act, 2017

This act focuses on the protection and promotion of the rights of Persons with disabilities in Balochistan.

- o Accessibility to public places and buildings.
- o Inclusive education and healthcare services.
- o Employment quotas for Persons with disabilities in government jobs.

☑ Eligibility: Persons with disabilities in Balochistan province.

17. What are International conventions and legal commitments on disability signed by Pakistan?

Pakistan has signed and ratified key international conventions related to disability rights, most notably:

1. United Nations Convention on the Rights of Persons with Disabilities (CRPD):

📅 Signed: 25 September 2008

📅 Ratified: 5 July 2011

The CRPD is a comprehensive human rights treaty that protects the rights and dignity of persons with disabilities. It obliges signatories to promote, protect, and ensure the full enjoyment of all human rights and fundamental freedoms by persons with disabilities.

Pakistan's ratification of the CRPD reflects its commitment to ensuring equal opportunities and preventing discrimination against persons with disabilities.

In addition to the United Nations Convention on the Rights of Persons with Disabilities (CRPD), Pakistan is a part of the following international frameworks related to disability:

2. International Covenant on Economic, Social and Cultural Rights (ICESCR):

📅 Signed: 3 November 2004

📅 Ratified: 17 April 2008

Although not exclusively focused on disability, the ICESCR covers various rights essential to people with disabilities, such as education, employment, and healthcare. It underscores the importance of non-discrimination and equal opportunity, including for persons with disabilities.

3. Convention on the Elimination of All Forms of Discrimination Against Women (CEDAW):

☐ Signed: 12 March 1996

☐ Ratified: 12 March 1996

While CEDAW primarily focuses on women's rights, it has implications for women with disabilities, emphasizing their right to equality in all areas of life, including access to social and economic services.

4. Convention on the Rights of the Child (CRC):

☐ Signed: 20 September 1990

☐ Ratified: 12 November 1990

The CRC addresses the rights of all children, including children with disabilities, ensuring their access to education, healthcare, and protection from discrimination. It obliges states to provide special care and assistance to disabled children.

5. ILO Convention No. 159 – Vocational Rehabilitation and Employment (Disabled Persons)

Convention:

☐ Ratified: 25 June 1981

This convention obliges countries to promote vocational rehabilitation and employment opportunities for disabled persons. Pakistan ratified this convention, committing to improving access to employment for persons with disabilities.

Voter Registration

18. What are ECP provisions for persons with disabilities regarding Voting systems?

The Election Commission of Pakistan (ECP) has made several provisions to ensure the inclusion and participation of persons with disabilities in the electoral process. These measures are designed to enable Persons with disabilities to exercise their voting rights with dignity and ease, both as voters and potential candidates.

19. What is postal ballot facility?

Persons with disabilities who have a Computerized National Identity Card (CNIC) indicating their disability can apply for a postal ballot under the section 93 of the Election Act 2017 if they are unable to reach polling stations due to mobility issues. This facility allows them to vote from their homes by submitting an application to the relevant Returning Officer before the election.

20. What assistance is available for persons with disabilities at Polling Stations?

Voters with visual or other disabilities who require assistance are permitted to bring a companion of their choice to help them mark their ballot. The companion must be at least 18 years old and should not be a candidate, an agent of a candidate, or an election official under the section 84 of the 2017 election act.

21. What Special Arrangements are available for persons with disabilities at Polling Stations?

The ECP is committed to making polling stations accessible by providing ramps and other necessary facilities for voter with disabilities to

ensure they can vote independently under Section 59(2) of the Elections Act, 2017.

22. Is there any informational material available?

The Election Act, 2017, alongside Election Rules, 2017, includes specific sections that mandate these provisions, ensuring that voter with disabilities is not disenfranchised. The ECP also conducts public awareness campaigns to educate voters with disabilities about their electoral rights.

23. What is the address and contact of ECP secretariat?

Election House, Constitution Ave, G-5/2 G-5, Islamabad - (051) 9205611

CNIC/NADRA

24. What are some NADRA provisions for persons with disabilities to get CNIC?

The National Database and Registration Authority (NADRA) in Pakistan has implemented several measures to facilitate the registration of Persons with Disabilities.

1. Dedicated Helpline: NADRA has launched a specialized helpline for persons with disabilities, ensuring that their calls receive priority handling. This service helps Persons with disabilities access necessary services more efficiently and addresses their needs promptly, recognizing the unique challenges they face.

2. Doorstep Service: NADRA offers a doorstep service specifically for Persons with disabilities,

allowing them to apply for their Computerized National Identity Cards (CNICs) without having to visit a NADRA center. This service aims to reduce the physical burden on Persons with disabilities by bringing the registration process directly to their homes.

3. Free CNIC Issuance: NADRA provides CNICs free of charge to Persons with disabilities. These CNICs are issued with a disability logo and come with a lifetime validity, including individuals with various physical, hearing, visual, and mental disabilities.

4. Dedicated Counters at NADRA Centers: NADRA has established dedicated counters at its centers across Pakistan to provide preferential service to Persons with disabilities, ensuring that they receive prompt and respectful service.

25. What is NADRA Helpline number?

The specialized helpline contact number for Persons with Disabilities provided by NADRA is 051-111-786-100. This helpline is dedicated to assisting Persons with disabilities with their registration

26. What are provisions of Social welfare departments for persons with disabilities?

The provisions and policies aim to empower and support persons with disabilities by addressing their needs in areas such as health, education, employment, and social inclusion. Here are key policies and provisions:

1. Disability Certificates and Special NICs:

☐ The Social Welfare Departments issue disability certificates that officially recognize an Individual's disability. This certificate is essential for accessing government services, financial assistance, and other benefits.

☐ Coordination with NADRA (National Database and Registration Authority) to issue Special NICs for Persons with disabilities, which offers priority services and additional benefits.

2. Financial Assistance and Welfare Programs:

☐ Financial Assistance Schemes provide monthly stipends to individuals with disabilities who are unable to work or belong to low-income families.

☐ Zakat and Bait-ul-Maal programs are used to offer financial aid, rehabilitation services, and medical treatment for Persons with disabilities.

☐ Special grants and subsidies are provided for assistive devices like wheelchairs, hearing aids, and other necessary tools.

3. Rehabilitation and Vocational Training:

☐ Social Welfare Departments run vocational training centers that focus on skill development for PWDs, offering courses tailored to their needs.

☐ Rehabilitation centers provide physiotherapy, counseling, and services to help Persons with disabilities regain functionality and integrate into society.

☐ Job placement programs and support for entrepreneurship are offered to help Persons with disabilities enter the workforce or start their own businesses.

4. Education and Scholarship Programs:

☐ Special scholarship programs for students with disabilities, including free education in public schools and universities.

☐ Special education institutions for those with severe disabilities, managed by the Social Welfare Department, offer tailored educational services.

5. Awareness Campaigns:

☐ Social Welfare Departments actively promote awareness campaigns to reduce stigma, educate the public, and encourage the inclusion of Persons with disabilities.

27. Why is it Important to get disability certificates and Special NIC for person with disabilities?

Obtaining a disability certificate and a Special National Identity Card (NIC) is crucial for persons with disabilities (PWDs) in Pakistan for several reasons:

1. Access to Government Benefits and Services:

☐ Disability Certificates serve as official proof of disability, enabling individuals to access various government schemes and services. These include:

- o Social welfare programs (such as financial assistance, pensions).
- o Free or subsidized healthcare services.
- o Assistive devices, rehabilitation, and vocational training programs.
- o Education scholarships and reserved quotas in educational institutions.
- o Job quotas and special considerations in public sector employment.

2. Special NIC (Inclusive NIC):

☐ The Special NIC offers additional benefits, including:

- o Priority access to government services and social welfare schemes designed specifically for PWDs.
- o Easier inclusion in the voter registration process, ensuring political participation.
- o Enabling access to banking services, such as opening bank accounts and availing microfinancing schemes for PWDs.
- o Access to disability-specific subsidies, such as transportation discounts, and tax exemptions.

3. Legal Identity and Rights Protection:

- ☐ A disability certificate and Special NIC provide PWDs with a recognized legal status, essential for protecting their rights and ensuring equal treatment in society.
- ☐ They can be used as legal proof in situations where discrimination or denial of services occurs, ensuring that PWDs are not excluded from their entitled rights.

4. Facilitates Inclusive Development and Policy Making:

- ☐ These documents also allow governments and institutions to maintain accurate disability statistics, which are crucial for designing and implementing policies that cater to the needs of PWDs.
- ☐ They help in resource allocation for services such as accessible infrastructure, inclusive education, and employment opportunities.

5. Travel and Mobility:

☐ Special NICs can also offer travel-related concessions for PWDs, such as discounts on public transportation and accessibility support at airports and railway stations.

6. Social Inclusion:

☐ By recognizing PWDs through official documentation, it helps reduce the social stigma often associated with disabilities, promoting greater awareness, inclusion, and acceptance within society.

28. What is the Process of obtaining disability certificate in Pakistan?

The process for applying for a disability certificate is as follows:

1. You can get a prescribed Disability Form from the Social Welfare Office located or at your local District Headquarter (DHQ) Hospital in your city.
2. Every Wednesday the medical board in every DHQ hospital along with the social welfare department conducted medical assessment for the disability certificate to assess the validity and types of disability.
3. The disabled Person himself must appear before the Medical Board on the given date & time.
4. The medical board checks the disabled Person medically to identify his/ her disability.
5. If the Medical board recommends, the disability certificate by social welfare department will be issued to persons with disability.

6. Disability Certificate can be collected from the Social Welfare Department office after the given date.

29. What information is required to fill the Disability Registration Form?

The following information regarding the Person with a disability will have to be provided in the disability registration form.

☐ Name

☐ Date of Birth

☐ Educational degree/certificate (if any)

☐ Cause of disability

☐ Address

☐ Filled application proforma

☐ Copy of CNIC or B-Form if under 18 years of age

Two Photos (passport size)

30. What to do if the Disability Certificate is Lost?

If your disability certificate has been lost, it can be re-issued. You will have to apply to the Social Welfare Office and go through the prescribed steps again to get a new disability certificate. The required documents are the same with the addition of a copy of the First Investigation Report (FIR).

1. Register a First Investigation Report (FIR) from your local police station.

2. Visit Social Welfare Office with a copy of FIR to take the disability form.
3. Submit the form with requisite documents.
4. Appear before Disability Assessment Board on given date and time.
5. You will be issued new disability certificate on the recommendation of the board.

31. How to get Disability Certificates in Islamabad?

You can get your disability certificate from your local Social Welfare Department office or government institutions established to provide services to Persons with Disabilities (PWDs). The detailed information is given as below,

1. Islamabad Capital Territory

In Islamabad Capital Territory you can get your Disability Certificate from; The Council on Rights of Persons with Disabilities (CRPD). The office of CRPD is located on Park Road near Chak Shehzad

Islamabad.

The phone numbers of CRDP are as below,

051-9255923, 051-9255924

32. How to get Disability Certificates in Punjab?

To get disability certificate in Punjab, you can visit Social Welfare Department office near you. You can find the contact details of Social Welfare office near you by visiting their website.

https://swd.punjab.gov.pk/contact_us

You can also register online through DPMIS website <https://dpmis.punjab.gov.pk/register>

33. How to get Disability Certificates in Sindh?

In Sindh, disability certificate is issued through Department of Empowerment of Persons with Disabilities (DEPD). You can find the contact details of DEPDMedical Assessment Board near you through the list given on their website or you can contact DEPDM's Public Information Officer through the following contact details,

<https://depd.sindh.gov.pk/contact-details-of-government-officials-medical-assessment-board-sindh/>

Email: info@depd.gov.pk

Phone: 0300-2423062, 021-33408768

34. How to get Disability Certificates in Khyber Pakhtunkhwa?

Directorate of Social Welfare, Special Education and Women Empowerment is responsible for issuing Disability Certificate in Khyber Pakhtunkhwa. You can find the contact information of district offices of the directorate from the list available on their website.

You can also register online for Disability Certificate through MIS System of the directorate.

http://mis.swkpk.gov.pk/swkpk/Dist_pwd_reg_disable

35. How to get Disability Certificates in Balochistan?

Social Welfare Department of Government of Balochistan is responsible for issuing disability

certificate in Balochistan. You can contact the department on 081-9201705.

36. How to get Disability Certificates in Gilgit-Baltistan?

In Gilgit-Baltistan, disability certificate is issued by the Social Welfare Department. You can contact the office of Social Welfare Officer in Gilgit for further information

Contact: 05811-920768

37. How to get Disability Certificates in Azad Jammu and Kashmir?

Social Welfare Department is responsible for issuing disability certificates in Azad Jammu and Kashmir (AJK). You can find the contact information of the Social Welfare Department.

Contact: 05822-921222, 05822-920019 or 05822-921204.

38. What are the facilities provided by Social Welfare Department for Persons with Disabilities on Disability certificate and SNIC?

1. The Social Welfare Department facilitates the persons with disabilities to register themselves for obtaining special monogrammed identity cards through one-window operation.
2. The monthly stipend provided by the federal and provincial government to deserving disabled persons is provided upon request.
3. Priority is given to women with disabilities for admission in the vocational Centres set up by the Social Welfare Department.

4. The deserving disabled persons are provided with special equipment (wheelchair, hearing aids, etc.) on request.

5. Social Welfare Department recommends deserving disabled persons to Baitul Maal.

39. How to get the monthly stipend allocated by the Federal and Provincial Government for the disabled?

I. Eligible persons with disabilities must first obtain a certificate of disability from the Social Welfare Department.

II. Write an application for the grant of inter-disability allowance to deserving persons.

III. Verify the application with the representative of the Union Council for Zakat.

IV. Submit a verified application to the Department of Social Welfare

V. The Social Welfare Department will determine the stipend after examining the applicant's papers.

VI. The cheque for the stipend will be provided on the date specified by the District Officer of Social Welfare.

Note: Certificate of Disability for persons under the age of eighteen years and for persons of eighteen years or above Identity card with special monogram and disability certificate is mandatory.

40. How to get enrolled in Vocational Training Centres for Women with disabilities?

I. Women under the age of 18 must first obtain a disability certificate from the Social Welfare Department, while women over the age of 18 must obtain a disability certificate and an

identity card with a special monogram.

II. Write an application for admission

III. Attach other documents (B-form, educational data, etc.) along with a certificate of disability, and identity card with a special monogram

IV. Submit to the Social Welfare Department.

V. The social welfare department refers you to the vocational institute after reviewing the application and documents.

VI. The representative of the vocational institute will enrol you after conducting an interview.

VII. After admission, women with disability get pay for pick-and-drop or monthly travel expenses through the Social Welfare Department.

VIII. After completion of the course, the social welfare department will provide the required equipment for business along with the certificate to the skilled women with disabilities.

41. What is the process to get special equipment (wheelchair, hearing aids, etc.) from social welfare department?

I. The eligible persons should first get a certificate of disability from the Social Welfare Department and an identity card with a special monogram.

II. Write an application for the acquisition of interpersonal disability special equipment (wheelchair, hearing aid, etc.)

III. Verify the application with the representative of the Union Council Zakat chairman.

IV. Submit a verified application to the Department of Social Welfare

V. Receive the required special equipment on the date specified by the District Officer of Social Welfare.

42. What is the process for Persons with Disabilities to get Educational and Medical Expenses from Bait ul mal?

I. Eligible persons with disabilities should first obtain a certificate of disability from the Social Welfare Department and identity card with a special monogram

II. Write an application to the Social Welfare Department to receive educational and medical expenses

III. Verify the application from the representative of the Union Council zakat chairman, the head of the educational institution or the in-charge of the hospital.

IV. Submit a verified application to the Department of Social Welfare

V. The District Officer of Social Welfare will write a letter for recommendation in Baitul Maal

VI. The representative of Baitul Maal will contact you after completing the necessary institutional process and explain the next course of action.

EDUCATION

43. What is the Legal framework for Special education centers in Islamabad?

The legal framework governing admission to special education centers in Islamabad and across the country is primarily based on several key laws and policies.

1. The Constitution of Pakistan (1973) - Article 25-A ensures the right to education for all citizens, which includes children with disabilities.
 2. Disabled Persons (Employment and Rehabilitation) Ordinance, 1981 - This law includes provisions for the education and rehabilitation of persons with disabilities.
 3. The Islamabad Capital Territory (ICT) Rights of Persons with Disabilities Act, 2020 - This act specifically addresses the rights of persons with disabilities in Islamabad, including access to education and specialized institutions.
 4. National Policy for Persons with Disabilities (2002) and National Plan of Action (2006) - These policies outline the government's commitment to inclusive education for persons with disabilities and provide guidelines for special education centers.
 5. The Right to Free and Compulsory Education Act, 2012 (applicable in Islamabad) - This law reinforces the right to education for all children, including those with disabilities, and mandates the provision of special facilities and support where necessary.
- These laws and policies collectively ensure that persons with disabilities have access to special education centers in Islamabad. Admission criteria and procedures are generally governed by the specific regulations of each center, in alignment with these legal frameworks.

44. What are the locations for Special Education Centres for Children with disabilities in Islamabad?

District NAME ADDRESS TELEPHONE

Islamabad National Special Education

Centre for Hearing Impaired Children

Sector H-9/4, Islamabad 051-9265036

Islamabad National Training Centre for Special Persons

G-9/2 Islamabad 051-8260181

Islamabad National Institute of Special Education

8/4 H-8 Islamabad 051-9269651

Islamabad Special Education Centre for Visually Handicapped Children

(Al-Makhtom)

Street 11, Sector

G-7/2, Islamabad

051-9252031

051-9252137

Islamabad Rehabilitation Centre for Children with Development Disorder

Street No.7, Sector H-8/1

Islamabad

051-9269664-5

Islamabad Rehabilitation Centre for Orthopaedics Disabled Children

G-8/4 G 8/4 G-8 Islamabad 051-9260858

45. What is the eligibility Criteria to get enrolment in special education Centre of ICT?

1. Applications on prescribed form for registration & admission are accepted throughout the year
2. Children of age (5-14) years are eligible to apply.
3. Intellectually challenged children with mild/moderate level are eligible.
4. Must be free from any communicable disease Medical Certificate from NIRM will be required.
5. Should be free from severe behavioural disorders and psychiatric ailments.
6. Preferably be toilet trained or should be able to indicate the need.
7. Priority will be given to Islamabad residents.
8. Medical, Psychological, Speech Assessment report from NIRM.
9. Must be free from infectious, communicable and mental diseases.

46. Where and how to lodge a Complaint about special education in ICT?

If a special education centre in Islamabad denies admission of a deserving/ eligible child with disabilities, the following complaint methodology can be followed under the 1981 ordinance.

1. Any person aggrieved by an order may prefer an appeal by written application to the National Council within thirty days of the date of the order.
2. The National Council may call for the record of the case and may, after giving the parties an opportunity of being heard or after making such further enquiry as it thinks fit, stay or suspend the operation of the order or may pass such order as it thinks fit.

Address and Contact: National council of social welfare Islamabad based in Sitara Market, Block C-3, G-7 Markaz complaint number is 051-9212011

47. What is the Legal frame work for Special education Khyber Pakhtunkhwa?

In Khyber Pakhtunkhwa (KPK), the legal framework for securing admission to special education centers is guided by several key laws and policies:

1. The Constitution of Pakistan (1973) - Article 25-A guarantees the right to free and compulsory education for all children, including those with disabilities.
2. Disabled Persons (Employment and Rehabilitation) Ordinance, 1981 - This ordinance includes provisions for the education and rehabilitation of persons with disabilities, applicable throughout Pakistan, including KPK.
3. The Right to Free and Compulsory Education Act, 2017 (KPK) - This act reinforces the right

to free and compulsory education for all children in KPK, including those with disabilities, ensuring that they have access to special education facilities and resources.

4. National Policy for Persons with Disabilities (2002) and National Plan of Action (2006) -

Although national in scope, these documents outline the government's commitment to providing inclusive education across all provinces, including KPK, and detail the framework for special education services.

These laws together ensure that children with disabilities in KPK have the legal right to access education in special education centers. Admission procedures at these centers are typically aligned with the conditions of these laws and policies.

48. Where are Special Education Centres for Children with Physical and Intellectual disabilities in Khyber Pakhtunkhwa?

MARDAN National Special Education MR Centre, Mardan

National Special education Centre, sheik maltoon town

Mardan

0937-881011

MARDAN National Special Education physical impairment Centre,

Mardan

National Special education MR Centre (physical),
sheikh maltoon town Mardan
0937-881011

PESHAWAR National Special Education MR Centre, Peshawar

National Special education (MR)
Centre, f-5 Hayatabad Peshawar
091-9217257

KOHAT Nishter Special EducationCentre (MR), Kohat

Nishter Special education, old Preston university
phase-2 KDA Kohat
092-9260246

NOWSHERA Govt MRPH Centre, Nowshera Govt MRPH Centre, Nowshera kalan,
tanki road Nowshera
0923-644213

PESHAWAR Social Services For MRPH,
Pajjagi, Peshawar

Social services for MRPH
(Special education Centre)
bashirabad, Peshawar
0919-331513

DIR PAYAN Govt MRPH Centre, Dir Upper Govt MRPH (Special education) Centre,
Upper DIR
0302-8062132

HARIPUR Govt Centre For MRPH Children Kts, Haripur.

Govt centre for MRPH children
kalabat township, Haripur
0995-619486

MANSEHRA Govt Centre For MRPH

Mansehra

Govt Centre for MRPH, f-7 ghazi kot township

Mansehra

0300-5034784

ABBOTTABAD Special Education Centre for Physical Impaired Children,

Abbottabad

Noor Elahi road near police line, opp Idara tardees-ul-Quran

Abbottabad

0992-9310105

D.I KHAN Gomal Special Education Centre

(MRC), D.I Khan

Gomal Special education centre draban road,

gulshine rafiq colony, raffiuddin street DI Khan

0966-9280150

BANNU Govt Centre For MRPH

Bannu

Govt Centre for MRPH, near judicial complex, Bannu city Bannu

0314-9809168

CHITRAL Special Education Centre For MRPH, Chitral

Special education Centre for MRPH, town upper Chitral

094-3413094

PESHAWAR National Special Education PH Centre, Peshawar

National Special education physical Centre, peshawar, phase-5

Hayatabad Peshawar

091-9217256

49. Where are Special Education Centres for Children with Deaf and hearing Impaired in Khyber Pakhtunkhwa?

DIR PAYAN Govt School for Deaf,
Timergara, Dir Lower

Govt School for Deaf, Rest House Road, Near Thana, Timergara Dir Lower
03419901459

MALAKAND Govt Institute for Deaf & Dumb, Malakand

Govt Institute for Deaf & Dumb, Dargi (Kharraqi), Malakand Agency
0333-9812684

PESHAWAR Govt: School for Deaf & Dump Children,
Gulbahar, Peshawar 0919239317

D.I KHAN Govt Institue for Deaf & Dumb,
D.I Khan

Opp Grid Station Khalid bin Walid Street, Islamia Colony, DIKhan
03339962442

SWAT Secondary, Hearing-impaired Children, Makan Bagh,
SAIDU SHAREEF, SWAT

Special Education Centre, near old Tablighi Markaz, Makan Bagh, Sadu
Sharif Swat
09469240227

DIR PAYAN Government School for Hearing Impaired, MUNDA, DIR LOWER

Govt School for Hearing Children, near Tora Ghundi Chauni, Munda Dir Lower
0345-2908059

MANSEHRA Govt School for Deaf Children,
Dab No 1 Mansehra opposite
Fatima-uz-Zahoora School,
MANSHERA.
03005967946

PESHAWAR National Special Education

Hearing impaired Children Centre, Peshawar

National Special Education HIC. Phase-5

Hayatabad, Peshawar

091-9217257

BANNU Govt School for Deaf Children,

Bannu

Govt Institute of Deaf, Old Railway

Station, near Dr Mir Daud

Dental Clinc, Bannu

03135868250

MARDAN National Special Education

Hearing Impaired Children

Centre, Mardan

National Special Education Centre,

Sheikh Maltoon Town Mardan

0937-881011

ABBOTTABAD Govt Institute for deaf
children, Abbottabad

Govt Institute for deaf children,
Choti Bandi, Street No 2 Abbottabad
09929310116

KOHAT Government Higher Secondary for deaf,
GHS for deaf, Phase-2 KDA Kohat 0333-9313487

PESHAWAR Govt GHS for Deaf Children (Girls), Yakatoot Pesh
03352323523

Govt School for Dead Children,
Haripur
0995621060

BUNNER Govt School for Hearing Impaired Centre,
Swar Bazar, Buner 0315-9932249

Govt School for Deaf Children
(Male), Takhbahi, Mardan
0314-5714155

Govt School for Deaf (Female) Children, Mardan
0313-9994725

School for Hearing Impaired
Children (Female) KDA Kohat
0334-8994710

50. Where are Special Education Centres for Children with visual impairment in Khyber Pakhtunkhwa?

PESHAWAR Govt Institute for Visually

Impaired Children Boys

G.T Road Nanak Pura Peshwar 091-2612222

0333-9252367

PESHAWAR Govt Institute for Visually

Impaired Children Girls

G.T Road Nanak Pura Peshawar 091-2612359

0346-9699462

PESHAWAR Govt Institute for Visually

Impaired Children Girl

Hayatabad Peshawar 0333-9849727

MARDAN Govt Education Visually Impaired Children, Mardan

0314-5714155

ABBOTABAD Govt Institute for Visually Impaired Children

Near Bus Stand Shell Pump, Abbottabad

0092-9310116

Nishat Special Education Centre

Kohat

0992-515814

0334-8299008

D. I Khan Govt Institute for visually Impaired children

Special education Centre D.I Khan

03339962442

Govt institute for Visually Impaired children

Charsadda

0313-9031166

SWABI Govt Institute for visually impaired children

Special education centre Swabi

0938-920074

0321-9893418

51. What is the eligibility Criteria to get enrolment in special education school of KP?

To ensure that children with disabilities receive appropriate education and support, the Government

Special Education Schools in Khyber Pakhtunkhwa have established specific eligibility criteria for admission. The following are the key criteria:

1. Disability Assessment:

The child must have a disability certificate provided by social welfare department.

The assessment should provide a detailed diagnosis and recommendation for special education needs.

2. Age Requirements:

The child must fall within the age bracket specified for the particular educational program or level.

Typically, the age range for admission starts from early childhood (around 4-5 years) to the upper limit of school age (around 18-20 years), depending on the type of disability and educational program.

3. Documentation:

Submission of the child's birth certificate or other proof of age.

A certified copy of the disability assessment report and disability certificate

Completed application forms as provided by the special education institution.

Recent passport-sized photographs of the child.

4. Residency:

Proof of residency in Khyber Pakhtunkhwa, such as a domicile certificate or utility bills, to confirm the child's eligibility for admission to government schools within the province.

5. Specialized Requirements:

Some schools may have additional specific requirements based on the nature of the disability, such as sensory impairments, intellectual disabilities, physical disabilities, or multiple disabilities.

Parents or guardians may need to provide additional information or undergo interviews to determine the suitability of the educational environment for the child's specific needs.

6. Parental/Guardian Consent:

Written consent from parents or guardians agreeing to the school's terms and conditions, including participation in school activities, therapies, and programs designed to support the child's development.

7. Vaccination and Health Records:

Up-to-date vaccination records as per the local health regulations.

General health clearance from a registered medical practitioner, ensuring the child is fit for school activities and does not have any contagious diseases.

8. Priority Criteria:

In case of limited seats, priority may be given based on the severity of the disability, socio-economic background of the family, or those who have been on a waiting list from previous admission cycles.

9. Entrance Evaluation:

Some schools may conduct an entrance evaluation to better understand the child's educational needs and to plan individualized education programs (IEPs).

Meeting these eligibility criteria ensures that children with disabilities in Khyber Pakhtunkhwa can access the appropriate educational resources and support to thrive in their learning environment.

52. How to lodge a complaint if special education schools in KP deny admission?

If a special education center in Khyber Pakhtunkhwa (KPK) denies admission to a child with disabilities, the following methodology can be pursued to address the issue, focusing on the legal framework outlined:

1. Initial Inquiry and Clarification

☐ Request a Written Explanation: Ask the institution to provide a written statement detailing the reasons for denying admission.

☐ Review Admission Criteria: Compare the institution's admission criteria with the child's qualifications to ensure all requirements are met.

2. Taking the Issue to Provincial Authorities

☐ Contact the Provincial Directorate of Special Education: If the institution does not respond reasonably, shout out the matter to the Directorate of Special Education within the KPK Department of Social Welfare. This body is responsible for overseeing special education centers and ensuring compliance.

Address and Contact number: Social welfare center Old Jamrud Road (091) 9224385

53. What Legal frame work governs Special education in Punjab?

In Punjab, Pakistan, the legal and policy framework supporting the enrolment of children with disabilities and establishing of special education centers includes several key laws, policies, and

guidelines aimed at ensuring access to education and related services. Below are the main components:

1. The Constitution of Pakistan (1973)

☐ Article 25-A: Guarantees the right to free and compulsory education for all children, including those with disabilities. This constitutional provision underpins the legal obligation to provide education to children with disabilities in Punjab.

2. The Punjab Free and Compulsory Education Act, 2014

☐ Inclusive Education: This act mandates that every child, regardless of disability, has the right to free and compulsory education in a neighbourhood school. It emphasizes inclusive education and requires schools to make reasonable accommodations for children with disabilities.

☐ Special Schools and Centers: The act allows for the establishment of special schools and centers to cater specifically to the needs of children with disabilities who may require more specialized educational services.

3. Punjab Special Education Policy, 2019

☐ Special Education Centers: This policy outlines the establishment and operation of special education centers across Punjab. It ensures that children with disabilities have access to specialized educational services tailored to their needs.

☐ Teacher Training: The policy emphasizes the training of teachers in special education methods to ensure they can effectively support children with disabilities.

☐ Curriculum Development: The policy calls for the development of a customized curriculum for children with disabilities, ensuring that their educational experience is aligned with their abilities and needs.

5. Punjab Persons with Disabilities Act, 2022

☐ Comprehensive Rights Protection: This act is a provincial law that ensures the rights of persons with disabilities, including children, in Punjab. It mandates the provision of accessible education, health services, and social inclusion for persons with disabilities.

☐ Inclusive Education: The act requires the integration of children with disabilities into mainstream schools wherever possible and the provision of special education facilities where necessary.

6. The National Policy for Persons with Disabilities (2002) and National Plan of Action (2006)

☐ Guiding Framework: While national in scope, these documents provide a guiding framework for provinces, including Punjab, to implement policies that promote inclusive education and specialized services for children with disabilities. They stress the importance of access to education, vocational training, and social integration.

7. Special Education Management Information System (SEMIS)

☐ Data Collection and Monitoring: SEMIS is an initiative under the Punjab government that collects data on children with disabilities, monitors their enrolment and retention in special education centers, and helps in planning for their educational needs.

These laws and policies together create a comprehensive framework to ensure that children with

disabilities in Punjab have the right to access quality education tailored to their specific needs.



Directory for Persons with Disabilities Across Pakistan



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Organization of Persons with Disabilities List⁰

Background

Pakistan is home to a significant population of individuals with disabilities, around 9.64% out of total population are persons with disabilities in recent 2023 population census of Pakistan. Despite various efforts to enhance their inclusion in society, many individuals with disabilities continue to face substantial

barriers in accessing essential services, including healthcare, education, employment, and social welfare. These challenges are further compounded by a lack of centralized information and limited awareness of available resources, both of which significantly delay their ability to live independently and with dignity.

In response to these challenges, the need for a comprehensive, user-friendly Services Directory for Persons with Disabilities in Pakistan has become increasingly evident.

Aim of the Document

The aim of this Services Directory is to provide a comprehensive, user-friendly resource that compiles detailed information on available services for persons with disabilities across Pakistan. This directory seeks to empower individuals with disabilities, their families, and caregivers by offering easy access to critical information, including service descriptions, contact details and eligibility criteria. This directory aims to enhance the quality of life and inclusivity for persons with disabilities across Pakistan.

The directory will feature a range of services, including healthcare, education, employment, social welfare, and initiatives undertaken by various government institutions, along with relevant policies. It will also include information on international organizations supporting persons with disabilities, free online courses, scholarship programs, details on financial assistance offered by different organizations, and a comprehensive list of organizations for persons with disabilities across the country.

Ultimately, this Services Directory aims to be an indispensable tool in the hands of the disability community, fostering greater sovereignty, dignity, and social inclusion.

National Policies on disabilities and Disability Acts

Pakistan has passed several policies and acts aimed at promoting the rights and inclusion of persons with disabilities (PWDs). Here is an overview of the key national policies and acts related to disabilities:

1. Disabled Persons (Employment and Rehabilitation) Ordinance, 1981

This ordinance is one of the earliest legal frameworks focusing on the employment and rehabilitation of Persons with disabilities. It mandates a quota system for employing persons with disabilities in the public and private sectors.

- A 2% employment quota for Persons with disabilities in public sector jobs.
- Establishment of the National Council for the Rehabilitation of Disabled Persons (NCRDP).
- Vocational training and rehabilitation centers for Persons with disabilities.

9. **Eligibility:** Individuals with disabilities.

2. National Policy for Persons with Disabilities, 2002

This policy outlines the government's commitment to ensuring equal opportunities, protection of rights, and full participation of Persons with disabilities in all aspects of life. It promotes inclusive education, employment, healthcare, and accessibility.

- a. Special education and mainstreaming.
- b. Employment and vocational training.
- c. Access to healthcare and assistive devices.
- d. Strengthening institutional frameworks for disability inclusion.

10. **Eligibility:** All persons with disabilities.

3. National Plan of Action for Persons with Disabilities, 2006

This action plan was developed to operationalize the 2002 National Policy for Persons with Disabilities. It provides a comprehensive framework for implementing the policy, including timelines and responsibilities for various government bodies.

1. Capacity building of institutions working for Persons with disabilities.
2. Creation of barrier-free environments in public spaces.
3. Raising public awareness about disability rights.

9. **Eligibility:** All persons with disabilities.

4. The ICT Rights of Persons with Disability Act, 2020

This act is specific to the Islamabad Capital Territory (ICT) and aims to provide comprehensive protection of rights for persons with disabilities. It aligns with the UN Convention on the Rights of Persons with Disabilities (CRPD).

- Protection from discrimination in employment, education, and access to services.
 - Ensuring accessibility in public buildings and transportation.
 - Provision of assistive devices and medical services.
 - Establishment of Disability Rights Tribunals for grievance redressal.
- **Eligibility:** Residents of Islamabad Capital Territory with disabilities.

5. The Sindh Empowerment of Persons with Disabilities Act, 2018

This provincial act focuses on the rights and empowerment of persons with disabilities in Sindh. It is based on the principles of the CRPD.

- Equal access to education, employment, and healthcare.
- Ensuring accessibility in public buildings and services.

- Protection from discrimination and provision of reasonable accommodation.
- Establishment of provincial disability councils.

- **Eligibility:** Persons with disabilities in Sindh province.

6. Punjab Empowerment of Persons with Disabilities Act, 2022

This act ensures that persons with disabilities in Punjab adore equal rights, including accessibility, education, and employment opportunities.

- Reservation of 5% quota in government jobs.
- Accessibility to buildings, transport, and information.
- Inclusive education and vocational training opportunities.
- Support services like rehabilitation centers.

- **Eligibility:** Persons with disabilities in Punjab province.

8. Balochistan Persons with Disabilities Act, 2017

This act focuses on the protection and promotion of the rights of Persons with disabilities in Balochistan.

- Accessibility to public places and buildings.
- Inclusive education and healthcare services.
- Employment quotas for Persons with disabilities in government jobs.

- **Eligibility:** Persons with disabilities in Balochistan province.

International conventions and legal commitments on disability signed by Pakistan

Pakistan has signed and ratified key international conventions related to disability rights, most notably:

1. United Nations Convention on the Rights of Persons with Disabilities (CRPD):

- **Signed: 25 September 2008**
- **Ratified: 5 July 2011**

The CRPD is a comprehensive human rights treaty that protects the rights and dignity of persons with disabilities. It obliges signatories to promote, protect, and ensure the full enjoyment of all human rights and fundamental freedoms by persons with disabilities.

Pakistan's ratification of the CRPD reflects its commitment to ensuring equal opportunities and preventing discrimination against persons with disabilities.

In addition to the **United Nations Convention on the Rights of Persons with Disabilities (CRPD)**, Pakistan is a part of the following international frameworks related to disability:

2. International Covenant on Economic, Social and Cultural Rights (ICESCR):

- **Signed: 3 November 2004**
- **Ratified: 17 April 2008**

Although not exclusively focused on disability, the ICESCR covers various rights essential to people with disabilities, such as education, employment, and healthcare. It underscores the importance of non-discrimination and equal opportunity, including for persons with disabilities.

3. Convention on the Elimination of All Forms of Discrimination Against Women (CEDAW):

- **Signed: 12 March 1996**
- **Ratified: 12 March 1996**

While CEDAW primarily focuses on women's rights, it has implications for women with disabilities, emphasizing their right to equality in all areas of life, including access to social and economic services.

4. Convention on the Rights of the Child (CRC):

- **Signed: 20 September 1990**
- **Ratified: 12 November 1990**

The CRC addresses the rights of all children, including children with disabilities, ensuring their access to education, healthcare, and protection from discrimination. It obliges states to provide special care and assistance to disabled children.

5. ILO Convention No. 159 – Vocational Rehabilitation and Employment (Disabled Persons) Convention:

- **Ratified: 25 June 1981**

This convention obliges countries to promote vocational rehabilitation and employment opportunities for disabled persons. Pakistan ratified this convention, committing to improving access to employment for persons with disabilities.

NIC/Voter Registration

ECP provisions for persons with disabilities

The Election Commission of Pakistan (ECP) has made several provisions to ensure the inclusion and participation of persons with disabilities in the electoral process. These measures are designed to enable Persons with disabilities to exercise their voting rights with dignity and ease, both as voters and potential candidates.

Key Provisions for Voters:

6. **Postal Ballot Facility:** Persons with disabilities who have a Computerized National Identity Card (CNIC) indicating their disability can apply for a postal ballot under the **section 93** of the Election Act 2017 if they are unable to reach polling stations due to mobility issues. This facility allows them to vote from their homes by submitting an application to the relevant Returning Officer before the election
7. **Assistance at Polling Stations:** voters with visual or other disabilities who require assistance are permitted to bring a companion of their choice to help them mark their ballot. The companion must be at least 18 years old and should not be a candidate, an agent of a candidate, or an election official under the **section 84** of the 2017 election act.
8. **Special Arrangements at Polling Stations:** The ECP is committed to making polling stations accessible by providing ramps and other necessary facilities for voter with disabilities to ensure they can vote independently **under Section 59(2)** of the Elections Act, 2017.

9. **General Provisions:** The Election Act, 2017, alongside Election Rules, 2017, includes specific sections that mandate these provisions, ensuring that voter with disabilities is not disenfranchised. The ECP also conducts public awareness campaigns to educate voters with disabilities about their electoral rights.

Address and Contact of ECP secretariat:

Election House, Constitution Ave, G-5/2 G-5, Islamabad - (051) 9205611

NADRA provisions for persons with disabilities

The National Database and Registration Authority (NADRA) in Pakistan has implemented several measures to facilitate the registration of Persons with Disabilities.

3. **Dedicated Helpline:** NADRA has launched a specialized helpline for persons with disabilities, ensuring that their calls receive priority handling. This service helps Persons with disabilities access necessary services more efficiently and addresses their needs promptly, recognizing the unique challenges they face.

4. **Doorstep Service:** NADRA offers a doorstep service specifically for Persons with disabilities, allowing them to apply for their Computerized National Identity Cards (CNICs) without having to visit a NADRA center. This service aims to reduce the physical burden on Persons with disabilities by bringing the registration process directly to their homes.
5. **Free CNIC Issuance:** NADRA provides CNICs free of charge to Persons with disabilities. These CNICs are issued with a disability logo and come with a lifetime validity, including individuals with various physical, hearing, visual, and mental disabilities.
6. **Dedicated Counters at NADRA Centers:** NADRA has established dedicated counters at its centers across Pakistan to provide preferential service to Persons with disabilities, ensuring that they receive prompt and respectful service.

NADRA Helpline number: The specialized helpline contact number for Persons with Disabilities provided by NADRA is **051-111-786-100**. This helpline is dedicated to assisting Persons with disabilities with their registration

Provision of Social welfare departments

These provisions and policies aim to empower and support persons with disabilities by addressing their needs in areas such as health, education, employment, and social inclusion. Here are key policies and provisions:

1. Disability Certificates and Special NICs:

5. The Social Welfare Departments issue **disability certificates** that officially recognize an individual's disability. This certificate is essential for accessing government services, financial assistance, and other benefits.
6. Coordination with **NADRA** (National Database and Registration Authority) to issue **Special NICs** for Persons with disabilities, which offers priority services and additional benefits.

2. Financial Assistance and Welfare Programs:

- **Financial Assistance Schemes** provide monthly stipends to individuals with disabilities who are unable to work or belong to low-income families.
- **Zakat and Bait-ul-Maal** programs are used to offer financial aid, rehabilitation services, and medical treatment for Persons with disabilities.
- **Special grants** and **subsidies** are provided for assistive devices like wheelchairs, hearing aids, and other necessary tools.

3. Rehabilitation and Vocational Training:

- Social Welfare Departments run **vocational training centers** that focus on skill development for PWDs, offering courses tailored to their needs.
- **Rehabilitation centers** provide physiotherapy, counseling, and services to help Persons with disabilities regain functionality and integrate into society.
- **Job placement programs** and support for entrepreneurship are offered to help Persons with disabilities enter the workforce or start their own businesses.

4. Education and Scholarship Programs:

- Special **scholarship programs** for students with disabilities, including free education in public schools and universities.
- **Special education institutions** for those with severe disabilities, managed by the Social Welfare Department, offer tailored educational services.

5. Awareness Campaigns:

- Social Welfare Departments actively promote **awareness campaigns** to reduce stigma, educate the public, and encourage the inclusion of Persons with disabilities.

Importance of disability certificates and Special NIC for person with disabilities

Obtaining a **disability certificate** and a **Special National Identity Card (NIC)** is crucial for persons with disabilities (PWDs) in Pakistan for several reasons:

1. Access to Government Benefits and Services:

- **Disability Certificates** serve as official proof of disability, enabling individuals to access various government schemes and services. These include:
 - Social welfare programs (such as financial assistance, pensions).
 - Free or subsidized healthcare services.
 - Assistive devices, rehabilitation, and vocational training programs.
 - Education scholarships and reserved quotas in educational institutions.
 - Job quotas and special considerations in public sector employment.

2. Special NIC (Inclusive NIC):

- The **Special NIC** offers additional benefits, including:
 - **Priority access** to government services and social welfare schemes designed specifically for PWDs.
 - Easier inclusion in the **voter registration** process, ensuring political participation.
 - Enabling access to **banking services**, such as opening bank accounts and availing microfinancing schemes for PWDs.
 - Access to **disability-specific subsidies**, such as transportation discounts, and tax exemptions.

3. Legal Identity and Rights Protection:

- A **disability certificate** and **Special NIC** provide PWDs with a **recognized legal status**, essential for protecting their rights and ensuring equal treatment in society.
- They can be used as legal proof in situations where discrimination or denial of services occurs, ensuring that PWDs are not excluded from their entitled rights.

4. Facilitates Inclusive Development and Policy Making:

- These documents also allow governments and institutions to maintain accurate **disability statistics**, which are crucial for designing and implementing policies that cater to the needs of PWDs.
- They help in **resource allocation** for services such as accessible infrastructure, inclusive education, and employment opportunities.

5. Travel and Mobility:

- Special NICs can also offer **travel-related concessions** for PWDs, such as discounts on public transportation and accessibility support at airports and railway stations.

6. Social Inclusion:

- By recognizing PWDs through official documentation, it helps reduce the social stigma often associated with disabilities, promoting greater awareness, inclusion, and acceptance within society.

Process of obtaining disability certificate in Pakistan:

The process for applying for a disability certificate is as follows:

- You can get a prescribed Disability Form from the Social Welfare Office located or at your local District Headquarter (DHQ) Hospital in your city.
- Every Wednesday the medical board in every DHQ hospital along with the social welfare department conducted medical assessment for the disability certificate to assess the validity and types of disability.
- The disabled Person himself must appear before the Medical Board on the given date & time.
- The medical board checks the disabled Person medically to identify his/ her disability.
- If the Medical board recommends, the disability certificate by social welfare department will be issued to persons with disability.
- Disability Certificate can be collected from the Social Welfare Department office after the given date.

Information Required to Fill up Disability Registration Form

The following information regarding the Person with a disability will have to be provided in the disability registration form.

- Name
- Date of Birth
- Educational degree/certificate (if any)
- Cause of disability
- Address
- Filled application proforma
- Copy of CNIC or B-Form if under 18 years of age
- Two Photos (passport size)

Steps to Take when Disability Certificate is Lost

If your disability certificate has been lost, it can be re-issued. You will have to apply to the Social Welfare Office and go through the prescribed steps again to get a new disability certificate. The required documents are the same with the addition of a copy of the First Investigation Report (FIR).

- Register a First Investigation Report (FIR) from your local police station.
- Visit Social Welfare Office with a copy of FIR to take the disability form.
- Submit the form with requisite documents.
- Appear before Disability Assessment Board on given date and time.
- You will be issued new disability certificate on the recommendation of the board.

National and Provincial Departments for Disability Certificates

You can get your disability certificate from your local Social Welfare Department office or government institutions established to provide services to Persons with Disabilities (PWDs). The detailed information is given as below,

1. Islamabad Capital Territory

In Islamabad Capital Territory you can get your Disability Certificate from 'The Council on Rights of Persons with Disabilities (CRPD). The office of CRPD is located on Park Road near Chak Shehzad Islamabad.

The phone numbers of CRPD are as below,

051-9255923, 051-9255924

2. Punjab

To get disability certificate in Punjab, you can visit Social Welfare Department office near you. You can find the contact details of Social Welfare office near you by visiting their website. https://swd.punjab.gov.pk/contact_us

You can also register online through DPMIS website <https://dpmis.punjab.gov.pk/register>

3. Sindh

In Sindh, disability certificate is issued through Department of Empowerment of Persons with Disabilities (DEPD). You can find the contact details of DEPDMedical Assessment Board near you through the list given on their website or you can contact DEPDM's Public Information Officer through the following contact details,

<https://depd.sindh.gov.pk/contact-details-of-government-officials-medical-assessment-board-sindh/>

Email: info@depd.gov.pk

Phone: 0300-2423062, 021-33408768

4. Khyber Pakhtunkhwa

'Directorate of Social Welfare, Special Education and Women Empowerment' is responsible for issuing Disability Certificate in Khyber Pakhtunkhwa. You can find the contact information of district offices of the directorate from the list available on their website.

You can also register online for Disability Certificate through MIS System of the directorate.

http://mis.swkpk.gov.pk/swkpk/Dist_pwd_reg_disable

5. Balochistan

Social Welfare Department of Government of Balochistan is responsible for issuing disability certificate in Balochistan. You can contact the department on 081-9201705.

6. Gilgit-Baltistan

In Gilgit-Baltistan, disability certificate is issued by the Social Welfare Department. You can contact the office of Social Welfare Officer in Gilgit for further information

Contact: 05811-920768

7. Azad Jammu and Kashmir

Social Welfare Department is responsible for issuing disability certificates in Azad Jammu and Kashmir (AJK). You can find the contact information of the Social Welfare Department.

Contact: 05822-921222, 05822-920019 or 05822-921204.

Facilities provided by Social Welfare Department for Persons with Disabilities on Disability certificate and SNIC

- The Social Welfare Department facilitates the persons with disabilities to register themselves for obtaining special monogrammed identity cards through one-window operation.
- The monthly stipend provided by the federal and provincial government to deserving disabled persons is provided upon request.
- Priority is given to women with disabilities for admission in the vocational Centres set up by the Social Welfare Department.
- The deserving disabled persons are provided with special equipment (wheelchair, hearing aids, etc.) on request.
- Social Welfare Department recommends deserving disabled persons to Baitul Maal.

Monthly stipend allocated by the Federal and Provincial Government for the disabled.

- Eligible persons with disabilities must first obtain a certificate of disability from the Social Welfare Department.
- Write an application for the grant of inter-disability allowance to deserving persons.
- Verify the application with the representative of the Union Council for Zakat.
- Submit a verified application to the Department of Social Welfare
- The Social Welfare Department will determine the stipend after examining the applicant's papers.
- The cheque for the stipend will be provided on the date specified by the District Officer of Social Welfare.

Note: Certificate of Disability for persons under the age of eighteen years and for persons of eighteen years or above Identity card with special monogram and disability certificate is mandatory.

Vocational Training Centres for Women with disabilities

- Women under the age of 18 must first obtain a disability certificate from the Social Welfare Department, while women over the age of 18 must obtain a disability certificate and an identity card with a special monogram.
- Write an application for admission
- Attach other documents (B-form, educational data, etc.) along with a certificate of disability, and identity card with a special monogram
- Submit to the Social Welfare Department.

- The social welfare department refers you to the vocational institute after reviewing the application and documents.
- The representative of the vocational institute will enrol you after conducting an interview.
- After admission, women with disability get pay for pick-and-drop or monthly travel expenses through the Social Welfare Department.
- After completion of the course, the social welfare department will provide the required equipment for business along with the certificate to the skilled women with disabilities.

Gaining of special equipment (wheelchair, hearing aids, etc.) from social welfare department

- The eligible persons should first get a certificate of disability from the Social Welfare Department and an identity card with a special monogram.
- Write an application for the acquisition of interpersonal disability special equipment (wheelchair, hearing aid, etc.)
- Verify the application with the representative of the Union Council Zakat chairman.
- Submit a verified application to the Department of Social Welfare
- Receive the required special equipment on the date specified by the District Officer of Social Welfare.

Persons with Disabilities Recommendation in Bait ul mal for Educational and Medical Expenses

- Eligible persons with disabilities should first obtain a certificate of disability from the Social Welfare Department and identity card with a special monogram
- Write an application to the Social Welfare Department to receive educational and medical expenses
- Verify the application from the representative of the Union Council zakat chairman, the head of the educational institution or the in-charge of the hospital.
- Submit a verified application to the Department of Social Welfare
- The District Officer of Social Welfare will write a letter for recommendation in Baitul Maal
- The representative of Baitul Maal will contact you after completing the necessary institutional process and explain the next course of action.

EDUCATION

Legal framework for Special education centers Islamabad

The legal framework governing admission to special education centers in Islamabad and across the country is primarily based on several key laws and policies.

5. **The Constitution of Pakistan (1973)** - Article 25-A ensures the right to education for all citizens, which includes children with disabilities.
6. **Disabled Persons (Employment and Rehabilitation) Ordinance, 1981** - This law includes provisions for the education and rehabilitation of persons with disabilities.
7. **The Islamabad Capital Territory (ICT) Rights of Persons with Disabilities Act, 2020** - This act specifically addresses the rights of persons with disabilities in Islamabad, including access to education and specialized institutions.
8. **National Policy for Persons with Disabilities (2002)** and **National Plan of Action (2006)** - These policies outline the government's commitment to inclusive education for persons with disabilities and provide guidelines for special education centers.
9. **The Right to Free and Compulsory Education Act, 2012** (applicable in Islamabad) - This law reinforces the right to education for all children, including those with disabilities, and mandates the provision of special facilities and support where necessary.

These laws and policies collectively ensure that persons with disabilities have access to special education centers in Islamabad. Admission criteria and procedures are generally governed by the specific regulations of each center, in alignment with these legal frameworks.

Special Education Centres for Children with disabilities in Islamabad

District	NAME	ADDRESS	TELEPHONE
Islamabad	National Special Education Centre for Hearing Impaired Children	Sector H-9/4, Islamabad	051-9265036
Islamabad	National Training Centre for Special Persons	G-9/2 Islamabad	051-8260181
Islamabad	National Institute of Special Education	8/4 H-8 Islamabad	051-9269651

Islamabad	Special Education Centre for Visually Handicapped Children (Al-Makhtom)	Al-Makhtom, Street 11, Sector G-7/2, Islamabad	051-9252031 051-9252137
Islamabad	Rehabilitation Centre for Children with Development Disorder	Street No.7, Sector H-8/1 Islamabad	051-9269664-5
Islamabad	Rehabilitation Centre for Orthopaedics Disabled Children	G-8/4 G 8/4 G-8 Islamabad	051-9260858

Eligibility Criteria to get enrolment in special education Centre of ICT

5. Applications on prescribed form for registration & admission are accepted throughout the year
6. Children of age (5-14) years are eligible to apply.
7. Intellectually challenged children with mild/moderate level are eligible.
8. Must be free from any communicable disease Medical Certificate from NIRM will be required.
9. Should be free from severe behavioural disorders and psychiatric ailments.
10. Preferably be toilet trained or should be able to indicate the need.
11. Priority will be given to Islamabad residents.
12. Medical, Psychological, Speech Assessment report from NIRM.
13. Must be free from infectious, communicable and mental diseases.

Complaint methodology:

If a special education centre in Islamabad denies admission of a deserving/ eligible child with disabilities, the following complaint methodology can be followed under the 1981 ordinance

6. Any person aggrieved by an order may prefer an appeal by written application to the National Council within thirty days of the date of the order.
7. The National Council may call for the record of the case and may, after giving the parties an opportunity of being heard or after making such further enquiry as it thinks fit, stay or suspend the operation of the order or may pass such order as it thinks fit.

Address and Contact: National council of social welfare Islamabad based in Sitara Market, Block C-3, G-7 Markaz complaint number is 051-9212011

Legal frame work for Special education Khyber Pakhtunkhwa

In Khyber Pakhtunkhwa (KPK), the legal framework for securing admission to special education centers is guided by several key laws and policies:

6. **The Constitution of Pakistan (1973)** - Article 25-A guarantees the right to free and compulsory education for all children, including those with disabilities.
7. **Disabled Persons (Employment and Rehabilitation) Ordinance, 1981** - This ordinance includes provisions for the education and rehabilitation of persons with disabilities, applicable throughout Pakistan, including KPK.
8. **The Right to Free and Compulsory Education Act, 2017 (KPK)** - This act reinforces the right to free and compulsory education for all children in KPK, including those with disabilities, ensuring that they have access to special education facilities and resources.

9. **National Policy for Persons with Disabilities (2002)** and **National Plan of Action (2006)** - Although national in scope, these documents outline the government's commitment to providing inclusive education across all provinces, including KPK, and detail the framework for special education services.

These laws together ensure that children with disabilities in KPK have the legal right to access education in special education centers. Admission procedures at these centers are typically aligned with the conditions of these laws and policies.

Special Education Centres for Children with Physical and Intellectual disabilities in Khyber Pakhtunkhwa

District	NAME	ADDRESS	TELEPHONE
MARDAN	National Special Education MR Centre, Mardan	National Special education Centre, sheik maltoon town Mardan	0937-881011

MARDAN	National Special Education physical impairment Centre, Mardan	National Special education MR Centre (physical), sheikh maltoon town Mardan	0937-881011
PESHAWAR	National Special Education MR Centre, Peshawar	National Special education (MR) Centre, f-5 Hayatabad Peshawar	091-9217257
KOHAT	Nishter Special I Education Centre (MR), Kohat	Nishter Special education old priston university phase-2 KDA Kohat	092-9260246
NOWSHERA	Govt MR&PH Centre, Nowshera	Govt MR&PH Centre, Nowshera kalan, tanki road Nowshera	0923-644213
PESHAWAR	Social Services For MR&PH, Pajjagi, Peshawar	Social services for MR&PH (Special education Centre) bashirbabad, Peshawar	0919-331513
DIR PAYAN	Govt MR&PH Centre, Dir Upper	Govt MR &PH (Special education) Centre, upper	0302-8062132
HARIPUR	Govt Centre For Mr & Ph Children Kts, Haripur.	Govt centre for MR & PH children kalabat township, Haripur	0995-619486
MANSEHRA	Govt Centre For Mr & Ph, Mansehra	Govt Centre for MR & PH, f-7 ghazi kot township Mansehra	0300-5034784
ABBOTTABAD	Special Education Centre for Physical Impaired Children, Abbottabad	Noor Elahi road near police line, opp;idara tardees-ul-Quran Abbottabad	0992-9310105
D.I KHAN	Gomal Special Education Centre (MRC), D.I Khan	Gomal Special education centre draban road, gulshine rafiq colony, raffiuddin street DI Khan	0966-9280150
BANNU	Govt Centre For Mr & Ph, Bannu	Govt Centre for MR & PH, near judicial	0314-9809168

		complex, Bannu city Bannu	
CHITRAL	Special Education Centre For MR&PH, Chitral	Special education Centre for Mr & PH, town upper Chitral	094-3413094
PESHAWAR	National Special Education PH Centre, Peshawa	National Special education physical Centre peshawar, phase-5 Hayatabad Peshawar	091-9217256

Special Education Centres for Children with Deaf and hearing Impaired in Khyber Pakhtunkhwa (KP)

District	NAME	ADDRESS	TELEPHONE
DIR PAYAN	Govt School for Deaf, Timergara, Dir Lower	Govt School for Deaf, Rest House Road, Near Thana, Timergara Dir Lower	03419901459
MALAKAND	Govt Institute for Deaf & Dumb, Malakand	Govt Institute for Deaf & Dumb, Dargi (Kharaqi), Malakand Agency	0333-9812684
PESHAWAR	Govt: School for Deaf & Dump Children Gulbahar, Peshawar	Gulbahar, Peshawar	0919239317
D.I KHAN	Govt Institue for Deaf & Dumb, D.I Khan	Opp Grid Station Khalid bin Walid Street Islamia Colony DIKhan	03339962442
SWAT	Secondary, Hearing-impaired Children, Makan Bagh, SAIDU SHAREEF, SWAT	Special Education Centre, near old Tablighi Markaz, Makan Bagh, Sadu Sharif Swat	09469240227
DIR PAYAN	Government School for Hearing Impaired, MUNDA, DIR LOWER	Govt School for Hearing Children, near Tora Ghundi Chauni, Munda Dir Lower	0345-2908059
MANSEHRA	Govt School for Deaf Childern, Mansehra	Dab No 1 Mansehra opposite Fatima-uz-Zahoora School, MANSHERA.	03005967946

PESHAWAR	National Special Education Hearin impaired Children Centre, Peshawar	National Spe Edu HIC. Phase-5 Hayatabad, Peshawar	091-9217257
BANNU	Govt School for Deaf Children, Bannu	Govt Institute of Deaf, Old Railway Station, near Dr Mir Daud Dental Clinc, Bannu	03135868250
MARDAN	National Special Education Hearing Impaired Children Centre, Mardan	National Special Education Centre, Sheikh Maltoon Town Mardan	0937-881011
ABBOTTABAD	Govt Institute for deaf children, Abbottabad	Govt Institute for deaf children, Choti Bandi, Street No 2 Abbottabad	09929310116
KOHAT	Government Higher Secondary for deaf, Kohat	GHS for deaf, Phase-2 KDA Kohat	0333-9313487
PESHAWAR	Govt GHS for Deaf Children (Girls), Yakatoot Pesh	Govt GHS for Deaf Children, Yakatoot Pesh	03352323523
HARIPUR	Govt School for Deaf Children, Haripur	Govt School for Dead Children, Haripur	0995621060
BUNNER	Govt School for Hearing Imapired Centre Buner	Swar Bazar Bunner	0315-9932249
MARDAN	Govt Institute for Deaf Children (Male) Mardan	Govt School for Deaf Children (Male), Takhbahi, Mardan	0314-5714155
HANGU	Govt School for Deaf & Dumb Children Mardan	Govt School for Dead Female Children, Mardan	0313-9994725
KOHAT	Govt School for Deaf & Dumb Children Kohat	School for Hearing Impaired Children (Female) KDA Kohat	0334-8994710

Special Education Centres for Children with Visual Impaired in Khyber Pakhtunkhwa (KP)

District	NAME	ADDRESS	TELEPHONE
PESHAWAR	Govt Institute for Visually	G.T Road Nanak Pura Peshwar	091-2612222

	Impaired Children Boys		0333-9252367
PESHAWAR	Govt Institute for Visually Impaired Children Girls	G.T Road Nanak Pura Peshawar	091-2612359 0346-9699462
PESHAWAR	Govt Institute for Visually Impaired Children Girl	Hayatabad Peshawar	0333-9849727
MARDAN	Govt Education Visually & Impaired Children SEC Mardan	Special education Centre Mardan	0314-5714155
ABBOTABAD	Govt Institute for Visually Impaired Children	Near Bus Stand Shell Pump Abbottabad	0092-9310116
KOHAT	Nishat Special Education Centre	Special education Centre Kohat	0992-515814 0334-8299008
D. I Khan	Govt Institute for visually Impaired children	Special education Centre D.I Khan	03339962442
CHARSADDA	Govt institute for Visually Impaired children	Special education Centre Charsadda	0313-9031166
SWABI	Govt Institute for visually impaired children	Special education centre Swabi	0938-920074 0321-9893418

Eligibility Criteria to get enrolment in special education school of KP

To ensure that children with disabilities receive appropriate education and support, the Government Special Education Schools in Khyber Pakhtunkhwa have established specific eligibility criteria for admission. The following are the key criteria:

54. Disability Assessment:

- The child must have a disability certificate provided by social welfare department.
- The assessment should provide a detailed diagnosis and recommendation for special education needs.

55. Age Requirements:

- The child must fall within the age bracket specified for the particular educational program or level.
- Typically, the age range for admission starts from early childhood (around 4-5 years) to the upper limit of school age (around 18-20 years), depending on the type of disability and educational program.

56. Documentation:

- Submission of the child's birth certificate or other proof of age.
- A certified copy of the disability assessment report and disability certificate
- Completed application forms as provided by the special education institution.
- Recent passport-sized photographs of the child.

57. Residency:

- Proof of residency in Khyber Pakhtunkhwa, such as a domicile certificate or utility bills, to confirm the child's eligibility for admission to government schools within the province.

58. Specialized Requirements:

- Some schools may have additional specific requirements based on the nature of the disability, such as sensory impairments, intellectual disabilities, physical disabilities, or multiple disabilities.
- Parents or guardians may need to provide additional information or undergo interviews to determine the suitability of the educational environment for the child's specific needs.

59. Parental/Guardian Consent:

- Written consent from parents or guardians agreeing to the school's terms and conditions, including participation in school activities, therapies, and programs designed to support the child's development.

60. Vaccination and Health Records:

- Up-to-date vaccination records as per the local health regulations.
- General health clearance from a registered medical practitioner, ensuring the child is fit for school activities and does not have any contagious diseases.

61. Priority Criteria:

- In case of limited seats, priority may be given based on the severity of the disability, socio-economic background of the family, or those who have been on a waiting list from previous admission cycles.

62. Entrance Evaluation:

- Some schools may conduct an entrance evaluation to better understand the child's educational needs and to plan individualized education programs (IEPs).

Meeting these eligibility criteria ensures that children with disabilities in Khyber Pakhtunkhwa can access the appropriate educational resources and support to thrive in their learning environment.

Complaint methodology:

If a special education center in Khyber Pakhtunkhwa (KPK) denies admission to a child with disabilities, the following methodology can be pursued to address the issue, focusing on the legal framework outlined:

1. Initial Inquiry and Clarification

6. **Request a Written Explanation:** Ask the institution to provide a written statement detailing the reasons for denying admission.
7. **Review Admission Criteria:** Compare the institution's admission criteria with the child's qualifications to ensure all requirements are met.

2. Taking the Issue to Provincial Authorities

6. **Contact the Provincial Directorate of Special Education:** If the institution does not respond reasonably, shout out the matter to the Directorate of Special Education within the KPK Department of Social Welfare. This body is responsible for overseeing special education centers and ensuring compliance.

Address and Contact number: Social welfare center Old Jamrud Road (091) 9224385

Legal frame work for Special education Punjab

In Punjab, Pakistan, the legal and policy framework supporting the enrolment of children with disabilities and establishing of special education centers includes several key laws, policies, and guidelines aimed at ensuring access to education and related services. Below are the main components:

1. The Constitution of Pakistan (1973)

- **Article 25-A:** Guarantees the right to free and compulsory education for all children, including those with disabilities. This constitutional provision underpins the legal obligation to provide education to children with disabilities in Punjab.

2. The Punjab Free and Compulsory Education Act, 2014

- **Inclusive Education:** This act mandates that every child, regardless of disability, has the right to free and compulsory education in a neighbourhood school. It emphasizes inclusive education and requires schools to make reasonable accommodations for children with disabilities.
- **Special Schools and Centers:** The act allows for the establishment of special schools and centers to cater specifically to the needs of children with disabilities who may require more specialized educational services.

3. Punjab Special Education Policy, 2019

- **Special Education Centers:** This policy outlines the establishment and operation of special education centers across Punjab. It ensures that children with disabilities have access to specialized educational services tailored to their needs.
- **Teacher Training:** The policy emphasizes the training of teachers in special education methods to ensure they can effectively support children with disabilities.
- **Curriculum Development:** The policy calls for the development of a customized curriculum for children with disabilities, ensuring that their educational experience is aligned with their abilities and needs.

5. Punjab Persons with Disabilities Act, 2022

- **Comprehensive Rights Protection:** This act is a provincial law that ensures the rights of persons with disabilities, including children, in Punjab. It mandates the provision of accessible education, health services, and social inclusion for persons with disabilities.
- **Inclusive Education:** The act requires the integration of children with disabilities into mainstream schools wherever possible and the provision of special education facilities where necessary.

6. The National Policy for Persons with Disabilities (2002) and National Plan of Action (2006)

- **Guiding Framework:** While national in scope, these documents provide a guiding framework for provinces, including Punjab, to implement policies that promote inclusive education and specialized services for children with disabilities. They stress the importance of access to education, vocational training, and social integration.

7. Special Education Management Information System (SEMIS)

- **Data Collection and Monitoring:** SEMIS is an initiative under the Punjab government that collects data on children with disabilities, monitors their enrolment and retention in special education centers, and helps in planning for their educational needs.

These laws and policies together create a comprehensive framework to ensure that children with disabilities in Punjab have the right to access quality education tailored to their specific needs.

Special Education Centres for Children with disabilities in Punjab

District	NAME	ADDRESS	TELEPHONE
LAHORE	Govt. Special Education Centre	Ravi Town, Ali Park, Fort Road Lahore	042-99238145
LAHORE	Govt. Special Education Centre	Shalimar Town, H/No.982/A, block B-1, Gujjarpura Scheme Lahore	042-36848363
LAHORE	Govt. Special Education Centre	Aziz Bhatti Town, St. No. 2, Afzal Park, Harbanspura, Lahore	042-36542841
LAHORE	Govt. Special Education Centre	Haji Park G.T. Road Wagha Town, Lahore	042-36581919
LAHORE	Govt. Special Education Centre	Nishtar Town, 389 B-III, Johar Town, Lahore	042-35237179
LAHORE	Govt. Special Education Centre	Raiwind Lahore	042-35390065
LAHORE	Govt. Special Education Centre	Muridkey Rehman pura	042-37990006
LAHORE	Govt. Special Education Centre	Sharaq Pur Sharif Near Darbar mai Hallow	056-2590181
LAHORE	Govt. Special Education Centre	Ferozwala. House No. 42 Asif Block Main G.T Road	056-37961739
Sheikhupura	Govt. Special Education Centre	Safdarabad, Sheikhupura.	046-3862866

Nankana Sahib	Govt. Special Education Center	Nankana Sahib Near Guru Nanak High School	056-2877099
Nankana Sahib	Govt. Special Education Center	Sangla Hill DSP House, Near Shell Petrol Pump	056-3703113
Nankana Sahib	Govt. Special Education Center	Shah Kot Raja Colony Ward No.9 Near Dahaba Road	056-3712713
Pattoki	Govt. Special Education Center	Pattoki Insaf City Phase-I, Halla Road	049-4426133
KASUR	Govt. Special Education Center	Chunian Zaffar Town Near TMA Office, District Kasur	049-4311567
KOT Radha Kishan	Govt. Special Education Centre	Kot Radha Kishan Mian Singh Road	049-9239068
Muzzafargarh	Government Special Education Centre	Ali pur Complex	066-2701800
Rajanpur	Govt. Special Education Centre	Rojhan near Govt. Boys High School	0604-610090
Muzzafargarh Jatoi	Government Special Education Centre	Jatoi Near Police Station.	066-2591290
Muzzafargarh	Government Special Education Centre	Kot Addu Near Hockey Stadium Girls College Road	066-2239386
LAYYAH	Government Special Education Centre	Karor Near THQ Hospital	0606-810043
MULTAN	Govt. Special Education Centre	New Shalimar Colony Bosan Road	061-6211187
MULTAN	Govt. Special Education Centre	Sher Shah Town Gujjar Khadda Road, Awamil Tractor wali Gali Khalid Colony	061-4580399
MULTAN	Govt. Special Education Centre	Jalalpur Pirwala, Near Civil Hospital	061-9239532
MULTAN	Govt. Special Education Centre	Shujabad, H# 07, W-Block, New Housing Colony, Lodhran Road	061-9239958
KHANEWAL	Govt. Special Education Centre	Kabirwala, Jhang Road Near A C	065-2410554

		House	
KHANEWAL	Govt. Special Education Centre	Jahanian, near Boys Degree College Multan Road	065-2212600
KHANEWAL	Govt. Special Education Centre	Mianchannu, Opposite T.H.Q Civil Hospital Near G.T Road	065-2662171
LODHRAN	Govt. Special Education Centre	Lodhran, Mohalla Gangay wala	608-9200167
LODHRAN	Govt. Special Education Centre	Duniapur, Committee Mor Near National Bank	608-305488
LODHRAN	Govt. Special Education Centre	Kror Pacca, Old Lodhran Road Opposite Side of Zarae Taraqeyati Bank	608-923072
VEHARI	Govt. Special Education Centre	Mailsi, Street Awan Hussain Near Shell Petro Pump Multan Road	067-3751114
VEHARI	Govt. Special Education Centre	Burewala, Near Doctor Rana Yaqoob (eye Specialist) Lahore Road	067-9200091
SAHIWAL	Govt. Special Education Centre	Chichawatni, Street # 03, Ali Town	040-5483616
PAKKPATAN	Govt. Special Education Centre	Arifwala, House No:151, O-Block Near Bus Stand	0457-380126
OKARA	Govt. Special Education Centre	Depalpur Kari wala House Zia-Ud-Din Colony, Depalpur	044-2023975
OKARA	Govt. Special Education Centre	177/D, Govt. Housing Scheme, Renala Khurd	044-2636434
FAISALABAD	Govt. Special Education Centre	P-128-A Nishaista Chowk Near Gulam Muhammad Abad, Faisalabad	041-2691051
FAISALABAD	Govt. Special Education Centre	Raja Ghulam Rasool Nager People Colony No:02 Faisalabad	041-9239038
FAISALABAD	Govt. Special Education Centre	P-82 Muslim Town – B, Near Sargodha Road Faisalabad	041-8845388

FAISALABAD	Govt. Special Education Centre	Jaranwala, Stadium Road, Faisalabad.	041-9237037
FAISALABAD	Govt. Special Education Centre	Tandlianwala, Near Govt. Primary School No:05 Canal Road Doongi Ground	041-3442941
FAISALABAD	Govt. Special Education Centre	Sammundari, Faired Town Near Govt Degree College, Faisalabad.	041-3422421
FAISALABAD	Govt. Special Education Centre	Chak Jhumra, 2/A Mohallah Aslamabad Khurrianwala Road.	041-8761262
JHANG	Govt. Special Education Centre	Ahmadpur Sial, Near Ahmad Pur Mor	047-5340019
JHANG	Govt. Special Education Centre	Bhowana, Ameen Pur Near Nadra Office	047-6201212
TOBA TEK SINGH	Govt. Special Education Centre	Gojra, Old Civil Hospital	046-9200074
TOBA TEK SINGH	Govt. Special Education Centre	Toba Tak Singh	046-2516827
SARGHODA	Govt. Special Education Center	Bhalwal Chak No; 08 NB Factory Area Near Marrydal School	048-6644587
SARGHODA	Govt. Special Education Center	Sahiwal Muhala High Secondary School Same Nala	048-6786437
SARGHODA	Govt. Special Education Center	Kot Moman, Near Chungi No-5 Salam Road	048-6682953
SARGHODA	Govt. Special Education Center	Shahpur Sadar, Near Police Station	048-6310580
SARGHODA	Govt. Special Education Center	Sillan wali District Sargodha	048-9239174
SARGHODA	Govt. Special Education Center	Bhera, Dsitric Sargodha	0346-4823638
MIANWALI	Govt. Special Education Centre	Isa Khel Muhalla Bambryan wala Near Girls Degree college	045-9285663
MIANWALI	Govt. Special Education Centre	Piplan House of Abdul Aziz Khan (Late), Muhalla Ayyub Abad	045-9201391
MIANWALI	Govt. Special Education Center	Bhakkasr, Near Dara-Ul-Aman and Sports Complex	045-9200150

MIANWALI	Govt. Special Education Center	Darya Khan, Near Kanchi Mor	045-3253220
MIANWALI	Govt. Special Education Center	Mankara, PO Goharwala Road	045-3410599
MIANWALI	Govt. Special Education Center	Kalurkot, Near Housing Colony	045-3200954
KHUSHAB	Govt. Special Education Centre	Noorpur Main Joharabad Near Govt. Degree College Grils	045-4850271
KHUSHAB	Govt. Special Education Centre	Qaidabad, 35R/80 Satellite Town	0454-880235
BAHAWALPUR	Govt. Special Education Centre	Saddar Bahawalpur	062-9255060
BAHAWALPUR	Govt. Special Education Center	Near Dera Nawab Sahib Police Station Ahmad Pur East	062-2273500
BAHAWALPUR	Govt. Special Education Center	Hasilpur Ramey Town Near Ramey Petrol Pump Main Bahawalpur	062-2449313
BAHAWALPUR	Govt. Special Education Center	Khairpur Tamewali Near Al Noor Ice factory	062-9239095
BAHAWALPUR	Govt. Special Education Centre	Mandi Yazman, Near Habib Bank	062-2702240
BAHAWALNAGAR	Govt. Special Education Centre	Bahawalnagar, 232/B, W-Block, Model Town	063-2277072
BAHAWALNAGAR	Govt. Special Education Centre	Minchanabad, Old Commercial College Building, Ganeshpura	063-2750312
BAHAWALNAGAR	Govt. Special Education Centre	Haroonabad, 62-YZ Block, Housing Colony	063-2256513
BAHAWALNAGAR	Govt. Special Education Centre	Chistian House No: 04, Street No: 01, Ali Town, Tehsil Chistian	063-9239090
BAHAWALNAGAR	Govt. Special Education Centre	Fort Abbes, Ghulam Rasool Town	063-2511510
RAHIMYAR KHAN	Govt. Special Education Centre	Abbasi Town Near Nehar Kinara in Front of new Stadium	068-9239106
RAHIMYAR KHAN	Govt. Special Education Centre	Sadiqabad, Zarkot Road, Rehman PSO	068-5905131
GUJRANWALA	Govt. Special Education Centre	Mohalla Aliabad, Ice Factory, Near Sialkot Bypass, Gujranwala	055-3827980
GUJRANWALA	Govt. Special Education Centre	Khiali Shahpur 25-Green Town	055-9230025

		Kangani wala Bypass	
GUJRANWALA	Govt. Special Education Center	Qila Dedar Sinagh. Batala Road, Mohalla Barkat Pura	055-9239033
GUJRANWALA	Govt. Special Education Centre	Kamoki New Model Town Near Railway Station.	055-6817172
GUJRANWALA	Govt. Special Education Center	Naushera Virkan, Near Motti Masjid	055-6761064
GUJRANWALA	Govt. Special Education Center	Wazirabad Jinnah Liaqat Abad	055-6609362
HAFIZABAD	Govt. Special Education Centre	Hafizabad Jalal Pur Road Mandhrainwala By Pass	0547-428030
HAFIZABAD	Govt. Special Education Centre	Pindi Bhattian Mohalla Hassan Pura Mustafa Abad	0547-531390
NAROWAL	Govt. Special Education Center	Near AL Rehman Garden Phase II, New Lahore Road	0542-411276
NAROWAL	Govt. Special Education Center	Zafarwal. Sialkot Road Near Nanghal Sodkan Stop	0542-539140
NAROWAL	Govt. Special Education Center	Shakargarh. Near Railway Station Zafarwal Road	0542-453474
SIALKOT	Govt. Special Education Centre	Daska Athad Town Bypass Near the Educator School	052-6619695
SIALKOT	Govt. Special Education Centre	Pasrur Muhalla Gosia Abad Near Thana Sadar, Narowal Road	052-6440470
SIALKOT	Govt. Special Education Center	Sambrail Mor Street Ali Hospital Opposite Al-Hafiz Resturent	052-6523115
GUJRAT	Govt. Special Education Center	Kharian Lala Musa Near Local Govt. Academy	053-7516244
JEHLUM	Govt. Special Education Centre	Saria Alamgir Near Lala Musa Local Govt. Academy	0544-653966
Mandi Bahauddin	Govt. Special Education Centre	Mandi Bahuddin Shadiwal Road	0546-503568
Mandi Bahauddin	Govt. Special Education Centre	Malakwal Usman Chowk	0546-582895
Mandi Bahauddin	Govt. Special Education Center	Phalia, Aziz Abad Colony Ghanian	0546-586114

		Road	
RAWALPINDI	Govt. Special Education Center	Sijawal Plaza, Barki More No. 01, Near Nadra Office Gujar Khan	051-3512555
RAWALPINDI	Govt. Special Education Center	Kalar Sayedan Thana Road	051-3570324
RAWALPINDI	Govt. Special Education Center	Kotli Sattian Near Bathal Village	051-3356009
MURREE	Govt. Special Education Center	Murree Hill Dholoo Jheeka Gali	051-5839410
TAXILA	Govt. Special Education Center	5 Al-Raza Shah Mohra Shah Wali Shah, Taxila	051-4908616
RAWALPINDI	Govt. Special Education Center	Kahuta Rajgan Road, Near PWD office	051-3313468
HASSANABDAL	Govt. Special Education Center	Hassanabdal Near Khawaja Glass Khan Colony	057-2523340
PINDI GHEB	Govt. Special Education Centre	Pindi Gheib Near Govt. Fatima Jinnah Girls High School	057-2350052
FATHE JHANG	Govt. Special Education Center	Fateh Jang Jamia Masjid Bilal Road, Opposite Stadium	057-2012859
HAZRO	Govt. Special Education Center	Hazro Near General Bus Stand, Dhoke Rah Road	057-2312111
JAND ATTOCK	Govt. Special Education Center	Jand Near PTCL Exchange	057-2622306
TALA GANG	Govt. Special Education Center	Tala Gang Rawalpindi by Pass	0543-410064
KALAR KAHAR	Govt. Special Education Center	Kalar Khar Sargodha Road	0543-588013
CHOA SYEDA	Govt. Special Education Center	Choa Saidan Shah Shirazi Muhallah	0543-579209
SOHAWA	Govt. Special Education Center	Sohawa Sufa Town	0544-711050
DINA	Govt. Special Education Center	Dina Main Islam Market, Near Farabi School	0544-636539
PIND DADAN KHAN	Gov. Special Education Center	Pind Dadan Khan Mohallah Kot Kalan Near PSO Petrol Pump	0544-210611

Eligibility Criteria to get enrolment in special education school of Punjab

The eligibility criteria for enrolment in special education centres and institutions in Punjab, Pakistan, generally include the following:

- **Disability Certification:**

- The child must have a disability certificate provided by social welfare department.
- The assessment should provide a detailed diagnosis and recommendation for special education needs.

- **Age Requirements:**

- Most special education institutions have specific age requirements depending on the level of education they offer (e.g., early intervention programs, primary education, secondary education).

- **Residence:**

- The child must be a resident of the province of Punjab. Proof of residence, such as a domicile certificate or utility bills, may be required.

- **Assessment Reports:**

- Detailed assessment reports from qualified professionals (e.g., psychologists, speech therapists, occupational therapists) may be required to understand the specific needs of the child.

- **Previous Educational Records:**

- If the child has attended any previous educational institution, relevant records and reports might be needed.

- **Parental/Guardian Consent:**

- Consent from parents or guardians for enrolment and participation in the special education program is necessary.

- **Medical Records:**

- Up-to-date medical records, including vaccination records and any ongoing medical treatments, might be required.

- **Interview/Assessment:**

- Some institutions may conduct interviews or further assessments to determine the appropriate placement and support needed for the child.

Each institution may have its specific criteria and processes, so it is advisable to contact the particular centre or institution directly for detailed.

Complaint Mechanisms

Parents and guardians can seek redress through the provincial education department or the Directorate of Special Education if their child is denied admission or if the child's rights are not upheld in accordance with the legal and policy framework.

[Address & Contact:](#)

31-Sher Shah Block, New Garden Town, Lahore 042-99230323

Legal frame work for Special education Sindh

In Sindh, Pakistan, the legal and policy framework for the enrolment of children with disabilities in special education centers is designed to ensure that these children receive appropriate educational services. Here's an overview of the key laws and policies in Sindh:

1. The Constitution of Pakistan (1973)

- **Article 25-A:** Guarantees the right to free and compulsory education for all children, including those with disabilities. This forms the constitutional basis for the provision of education to children with disabilities in Sindh.

2. The Sindh Right of Children to Free and Compulsory Education Act, 2013

- **Inclusive Education:** This act mandates free and compulsory education for all children aged 5 to 16 years, including those with disabilities. It emphasizes inclusive education and requires schools to accommodate children with disabilities.

3. Sindh Empowerment of Persons with Disabilities Act, 2018

- **Comprehensive Rights Protection:** This provincial law provides a legal framework to protect the rights of persons with disabilities, including access to education, healthcare, and employment. It mandates the government to ensure that children with disabilities have access to appropriate educational facilities.

4. The National Policy for Persons with Disabilities (2002) and National Plan of Action (2006)

- **Guiding Framework:** While these documents are national in scope, they provide important guidance for provinces, including Sindh, to develop and implement policies that promote inclusive education and specialized services for persons with disabilities.
- **Access to Education:** These policies stress the importance of ensuring that children with disabilities have access to education, vocational training, and opportunities for social integration.

5. Data Collection and Monitoring

- **Sindh Special Education Management Information System (SEMIS):** This system is used to collect data on children with disabilities, monitor their enrolment, and ensure that special education centres are meeting their educational needs.

These laws and policies collectively create a framework aimed at ensuring that children with disabilities in Sindh have access to appropriate educational opportunities, whether through mainstream or special education centers.

Special Education Centres for Children with disabilities in Sindh

District	NAME	ADDRESS	TELEPHONE
DADDU	Special Education Centre for Physically Impaired Children	H.NO.C.S.1016/63A, MohallahJagatabad	025-9239003
KARACHI	Special Education Centre for Physically Impaired Children	Street 31, Block No.15, Gulistan-e-Johar, Karachi	021-4028997
KARACHI	Govt Special Education Complex	Street 31, Block No.15, Gulistan-e-Johar, Karachi	0333-2980641
KARACHI	Govt. Vocational Rehabilitation & Employment	Orange Town	0321-2271089
KARACHI	Govt. Service Centre for Mentally and Hearing-impaired Children	Korangi 2	0322-3557181
THATTA	Govt Service Centre for Special Education	Special education centre Thatta	0300-3585787
BADIN	Govt Service Center for MRC	Services Centre Badin	0331-2022072
TANDO ALLAYAR	Govt Service Center for Special	Special education centre	0334-2619142

	Education	Tando Allahyar	0300-3087731
TANDO MUHAMMAD Khan	Govt special education centre	Special education centre Tando Muhammad Khan	0333-2801927
SHADADPUR	Govt special education centre	Special education centre shadadpur	0333-5698360
KASHMORE	Government Service Centre for Special Education	Kashmore	0300-3133451
KANDHKOT	Government Special Education Unit	Kashmore Road Kandhkot	0300-3133451
JACOBABAD	Government Service Centre for Blind	Unnamed Road Jacobabad	0333-7529523
RATO DERO	Government Special Education Unit	bedside shahbaz rice mill Rato Dero	0302-2467196
LARKANA	Government Special Education Centre for visually Impaired	Special education centre Larkana	0332-2763021
QADIRPUR	Government Service Centre for Special Education	Canal Rd Qadirpur	0332-3967119
SHIKARPUR	Government Service Centre for Blind	Special education centre Shikarpur	0333-7283315
SUKKUR	Government Special Education Centre for Hearing Impaired	Military Road Sukkur	0301-3415206
DADU	Government Service Centre for Blind	Near ali restaurant Dādu	0333-7062405
UMARKOT	Government Service Centre for Special Education	Village Haji Ali Muhammad Rahu Umarkot	0335-2242418
SAKRAND	Government Service Centre for Special Education	Special education centre Sakrand	0333-7010923
SANGHAR	Government Service Centre for Deaf	Shahdadpur Road Sanghar	0333-2915522
KARACHI	Vocational Rehabilitation and Employment of Disabled Persons	Korangi Centre Karchahi	0321-2271089
NAWABSHAH	Govt. Special Education complex	Special education centre Nawabshah	0300-3310313
GHOTHKI	Govt Service Centre for Special Education	Special education centre Ghotki	0332-3967119

Eligibility Criteria to get enrolment in special education school of Sindh

The eligibility criteria for enrolment in special education centers/institutions in Sindh, Pakistan, typically include the following:

- **Disability Certification**
 - The child must have a disability certificate provided by social welfare department
 - The assessment should provide a detailed diagnosis and recommendation for special education needs.
- **Age Requirements:** Different institutions may have specific age requirements, often catering to children, adolescents, and sometimes adults.
- **Residency:** Proof of residency within Sindh, often required to ensure that the individual is eligible for services provided within the province.
- **Assessment Reports:** Comprehensive assessment reports from psychologists, special educators, or medical professionals detailing the nature and extent of the disability.
- **Parental/Guardian Consent:** For minors, consent from parents or guardians is typically required.
- **Application Form:** Completion of an application form provided by the institution, often accompanied by necessary documentation such as birth certificates, medical reports, and previous educational records (if applicable).
- **Interview/Interaction Session:** Some institutions may require an interview or an interaction session with the child and their parents/guardians to better understand their needs and capabilities.
- **Proof of Previous Education:** If applicable, documentation of previous education or enrolment in other special education programs.

These criteria can vary slightly depending on the specific institution and the type of services they offer. It is advisable to contact the individual centers for further clarification.

Complaint Mechanisms: Parents and guardians can lodge complaints with the Directorate of Special Education authorities if a child with disabilities is denied admission or if their rights are not upheld. The Sindh Ombudsman also offers a platform for addressing grievances related to disability rights.

Address and Contact: DEPD, Building No, 06, 3rd Floor, Sindh Secretariat. Opposite People's Square- 021-33408768

Legal frame work for Special Education Baluchistan

The legal framework for special education in Balochistan is shaped by national policies and provincial initiatives aimed at protecting the rights of persons with disabilities (PWD) and promoting inclusive education. Some of the key legal provisions and frameworks include:

1. Constitution of Pakistan (1973)

- **Article 25-A:** Guarantees the right to free and compulsory education for all children aged 5 to 16 years, including persons with disabilities. This article applies across Pakistan, including Balochistan.

2. Disabled Persons (Employment and Rehabilitation) Ordinance, 1981

- A national law that lays out provisions for the employment, rehabilitation, and welfare of persons with disabilities across Pakistan. While employment-focused, it also promotes equal opportunities, including in education, for persons with disabilities.

3. Balochistan Persons with Disabilities Act, 2017

- The Act mandates the protection of rights for persons with disabilities in Balochistan and provides for their welfare, rehabilitation, and equal participation in society, including access to education.
- **Special Education:** The Act calls for special education facilities and inclusive education, ensuring that persons with disabilities are provided education in line with their needs and abilities.

4. National Policy for Persons with Disabilities (2002)

- This policy outlines the government's commitment to providing free special and inclusive education to children with disabilities. It focuses on integrating persons with disabilities into mainstream society and highlights the importance of accessible and quality special education programs.

5. Balochistan Compulsory Education Act, 2014

- Although not specific to special education, this Act reinforces the obligation of the provincial government to provide free and compulsory education to all children, including those with disabilities.

Special Education Centres for Children with disabilities in Balochistan

District	NAME	ADDRESS	TELEPHONE
QUETTA	Special Education Complex	Social welfare complex, Barori Road, Quetta	081-9213177
QUETTA	Vocational Training Centre for Disabled Persons (VTCD)	Block number 3, Qallat road, Satellite Town Quetta.	081- 9211101
QUETTA	Institute For Physically Handicapped Children (IPHC)	Chilton Special Edn Centre Sidiqi Colony, near Gulistan Nursery, Saryab road Quetta	081-9211516
QUETTA	Vocational Training Centre for disabled Persons (VTCD)	Chilton Special Edn Centre Sidiqi Colony, near Gulistan Nursery, Saryab road Quetta	081-9211516
QUETTA	National Special Education Complex (NSEC)	Engineering University Road Khuzdar	084-8550301
MASTUNG	Mastung special education complex District Mastung	Special Education complex Mastung	084-3895850
QUETTA	Special Education Complex	Special Education Complex Manguchar	081-9202200
KHUZDAR	Special Education Centre for Hearing Impaired Children	Engineering University Road, P.O.Box 41, Khuzdar	0848-550301
SIBI	Special Education Center for Mentally	Social welfare SIBI	081-9202200

	Retarded Children		
KALAT	Special Education Complex for Disable Children, Kalat	Special Education Complex For Disable Children, Tehsil Khaliqabad, Kalat	081-0000000
KHARAN	Special Children School, Kharan	Near Post Office Kharan, Opposite DC Benglow, Kharan.	0847 510168
TURBAT	Model Centre for Inclusive Education for Hearing Impaired Children, Turbat	Irrigation Colony, Turbat.	0852-419094
DADDU	Special Education Centre for Physically Impaired Children	H.NO.C.S.1016/63A, MohallahJagatabad	025-9239003
DADDU	Special Education Centre for Physically Impaired Children	H.NO.C.S.1016/63A, MohallahJagatabad	025-9239003

Eligibility Criteria to get enrolment in special education school of Balochistan

In Balochistan, Pakistan, eligibility criteria for enrolment in Special Education Centers or institutions generally include:

7. **Age Limit:** Institutions often have specific age ranges they cater to, which can vary by institution. It's common for centers to serve children from early childhood up to 18 years old.
8. **Disability Type:** The centers may have particular focuses or specializations, such as those for visual impairments, hearing impairments, intellectual disabilities, or multiple disabilities. Eligibility might depend on the type of disability.
9. **Medical Evaluation:** A medical or psychological assessment may be required to determine the type and extent of the disability and ensure that the center can meet the child's needs.
10. **Residency:** Some centers may prioritize or require residency within a specific area or district of Balochistan.
11. **Documentation:** Necessary documents typically include a disability certificate, birth certificate, and possibly family income statements or proof of residence.
12. **Educational Needs:** Institutions might assess the educational needs and developmental level of the child to ensure appropriate placement.

Complaint Mechanisms: Parents and guardians can lodge complaints with the Directorate of Special Education authorities if a child with disabilities is denied admission or if their rights are not upheld. The Balochistan Ombudsman also offers a platform for addressing grievances related to disability rights.

Address and Contact: Special Education Department, Government of Balochistan, Quetta Phone: +92-81-9202806

NON-PROFIT ORGANIZATIONS (NGOs) & PRIVATE INSTITUTES of special education in Pakistan

Punjab	
FAISALABAD	Special Education Center for Physically Handicapped Children Phone: 041-8766978 Address: Block E, Millat Town, Faisalabad
BAHAWALPUR	Cholistan Special Education School Address: Bahawalpur Cantonment, Bahawalpur. Phone: 062-2731182, 0307-2361333, 0321-2361333 Email: cses_bwp@yahoo.com Khwaja Fareed Special Education Center Address: 46-A Satellite Town, Bahawalpur.
GUJRANWALA	Maulana Zafar Ali Khan Special Education Center for MRC Phone: 0431-254168 Address: Gill Road, Gujranwala
JEHLUM	Angels School of Special Education Address: Machine Mohalla No. 3, Jehlum. Phone: 0544-624448 Shining Star Special Children School Address: Tufail Road, Jehlum. Phone: 0544-623682 Al-Qasim Institute for Mentally Retarded Children Phone: 0544-271563, 0544-623439, 0544-624583 Address: Mohalla Islampura, Jehlum
	Step to Learn Rawalpindi Address: Lane 5, Peshawar Road, Rawalpindi Address (2nd branch): House 349, Street 3, Phase III, Gulrez, Rawalpindi Phone: 051-4901411, 0300-5131154, 0322-5121501 Email: umairbintahir.stl@hotmail.com Website: www.stlpak.com Army Special Education Academy

RAWALPINDI	<p>Address: 93 Margalla Road, Rawalpindi Cantt, Rawalpindi Phone: 051-56132763, 0302-5451332</p> <p>Chambeli Institute Address: 20-B Satellite Town, Commercial Market, Rawalpindi. Phone: 051-4842757 Website: www.chambeli.org/school</p> <p>Hassan Academy Special Education Address (Campus 1): Mehrabad, Peshawar Road, Rawalpindi Address (Campus 2): House 1233 and 1234, Street 127, Sector 1, Gulshan Abad, Adyala Road, Rawalpindi Phone: 0333-5431962, 0321-5285283, 051 5570644 Email: hassanacademy@hotmail.com Website: www.hassanacademy.com</p> <p>Play Learn & Grow School, Special Children Education-PLG Address: 04 Shah Wali Colony Rd, Wah, Rawalpindi Phone: 0321 9843997</p>
KARIAN	<p>Aghosh Address: Kharian Cantt, Karian Phone: 053-7016453 Email: principal@aghosh.com.pk Website: www.aghosh.com.pk</p>
SIALKOT	<p>Hakeemul Ummat Special Education Centre for Visually Handicapped Children Address: 3 Link Model Town, Muradia Road, Sailkot Phone: 052-3551170</p> <p>The Light Rehabilitation Centre for Mentally Handicapped Children Address: 171 Maradia Road, Model town, Sailkot Phone: 052-550843, 052-589210</p>
	<p>Al-Khawarزمi Institute of Physically Handicapped Children Address: 45 B/II, Johar Town, Phone: 042-9262191</p> <p>Amin Maktab Center for Special Education and Training Address: 54 A, Block J, Gulberg III, Lahore</p>

LAHORE	<p>Phone: 042-35850913</p> <p>Fakuka School for Special Education Address: 248-C Punjab Cooperative Housing Society (PCHS) , Lahore Cantt, Lahore Phone: 042-35728870/71, 042-35460036, 042-35891965 Email: fukukaschool@gmail.com Website: http://fukuokaschool.org</p> <p>Helping Hands Training Institute for Special Children Address: House 211, Sector 2, Block B, Township, Lahore. Phone: 042-35152353</p> <p>Rangers Institute of Special Education Address: 175-B Block, LDA Scheme Tajpura, Lahore Phone: 042-36636084 Website: www.rise.com.pk</p> <p>Institute for Disadvantaged Children (Fountain House) Address: 37, Lower Mall, Lahore (Near Session Court) Phone: 0345-4551327, 0423-7110798/99, 0423-7352803/04/05 Website: www.fountainhouse.com.pk</p> <p>Iqra Special Education Center Address: 24 Chenab Block, Allama Iqbal Town, Lahore. Phone: 0423-784075</p> <p>PAF Special Education Center Address: Qureshi Camp, PAF Base, Lahore Cantt, Lahore Phone: 0423-9220188, 0423-6663211</p> <p>Parvarish Address: 119-P, Gulberg II, Lahore Phone: 0423-5752784</p> <p>Special Education Training Centre Address: 3A, Civic Center, Johar Town, Lahore Phone: 042-35173735, 042-35172665, 042-35873711 Email: khalidatareen@gmail.com, ktareen1@yahoo.com Website: www.specialeducationcenter.edu.pk</p> <p>Shadab Centre</p>
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	Address: 128-A, Khyber Block, Allama Iqbal Town, Lahore Phone: 0423-5863774
MULTAN	Sarhad School for Disabled Address: Park Road, Near Ladies Club, University Town, Multan
Khyber Pakhtunkhwa KP	
MARDAN	Special Education Centre for Physically Impaired Children 0937-881011 Sector M phase –II, Sheikh Matloon Town Khushal Khan Khattak SECMRC Phone: 0937-880737, 0937-381011, 0937-880615 Address: Qaiser Shah Sadiq House, 336/1 Bagh-e-Irum, Mardan
ABBOTTABAD	Kingston School For Inclusive Education Tel: 0992-340699, 0314-5000600 Website: www.kingstoninclusive.com Address: Opposite Iqbal Khan House, Khola Kehal, Abbottabad
CHITRAL	Special Education Institute Tel: 0943-413094, 0302-5518280 Address: Zargarandeh, Chitral
MANSEHRA	Centre for MR & Physical Disabled Phone: 0997:302695 Address: Mohalla Jalalaabad, Mansehra
Sindh	
KARACHI	Dar Ul Sukun Address: House 20, Street 2, Shabaz Town Phase 3, Karachi Phone: 021-2838745 Email: darulsukun@gmail.com Website: www.darulsukun.com Special Education Center for Physically Handicapped Children Address: Street 31, Block 15, Gulistan-e-Alnoor, Township, Karachi Phone: 021-4028997 National Trust Special Education Center Address: Plot no. NC-240, Gulshan-e-Bihar, Sector 16, Orangi Town, Lahore Phone: 021-6669977 Fax: 021-6669978

	<p>Pakistan Navy Special Children School Address: D-37/2, PNS Karsaz Road, Karachi (Near Bahria College Karsaz) Phone: 021-48503175</p> <p>Aasra Special School Address: A-214, Block-13, D-1, Gulshan-e-Iqbal, Karachi Phone: 0213-34983128</p> <p>ACELP Institute of Child Development Address: 197/8 Rafique Shaheedi Road, Opposite Sindh Medical College, Karachi Phone: 021-35662458, 021-35675577 Email: info@acelp.org.pk Website: www.acelp.org.pk</p> <p>Balkhi Massarat Institute Address: 10-A, Block 13-D/3, Gulshan e Iqbal, Karachi Phone: 021-34991787, 021-6614855 Email: balkhipk@yahoo.com</p> <p>CARE Address: 2 Farm Rose Road, Bath Island, Karachi Phone: 0213-5868527</p> <p>Better Learning School Address: F-172/4, 3rd Avenue, Block 5, Clifton, Karachi Phone: 0213-5364461/2 Email: info@start-right.com</p> <p>Darul Khushnood Address: 247 Staff Lines, Fatima Jinnah Road, Karachi Phone: 0213-5660570 Email: duk.karachi@yahoo.com</p> <p>Darul Massarat Address: Plot 24 to 30, Sector 4F, Commercial Area, New Saeedabad, Baldia Town, Karachi Phone: 0213-4558797, 0213-2815886, 0300-2200583 Email: dar_ul_mussarat1@yahoo.com</p> <p>Darul Sakoon Address: House 159, Block 3, Kashmir Road, PECHS, Karachi</p>
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	<p>Phone: 0213-4550381</p> <p>Horizon School for Children with Special Needs</p> <p>Address: Street 4, Block 7, Gulshan-e-Iqbal, Karachi</p> <p>Phone: 0213-4815045</p> <p>IBP School of Special Education</p> <p>Address: AL 4, 14th Lane, Khayaban-e-Badar, Phase 7, DHA, Karachi</p> <p>Phone: 0213-5841713, 0213-5841714</p> <p>Ilmesters Academy</p> <p>Address: Dr. Mehmood Hussaini Road, Block 6, PECHS, Karachi</p> <p>Phone: 0213-4524423</p> <p>Interline School for Special Children</p> <p>Address: House A-1981, Block 2, Meter 3 Abul Hassan Isfahani Road, Gulshan-e-Iqbal, Karachi</p> <p>Phone: 0213-4918574, 0213-4656936</p> <p>Iqbal Memorial Special Education Center</p> <p>Address: AS-1, Block-A, Row 2 N.C.H.S (Near Alaudin Park), Gulshan-e-Iqbal, Block 10-A, Karachi</p> <p>Phone: 0213-4960860</p> <p>MA Ayesha Special School</p> <p>Address: SPNA 22, Block 7/8, KMCHS, (Near Hill Park), Karachi</p> <p>Phone: 0213-4541201</p> <p>Manzil School for Special Children</p> <p>Address: K-126, Block 2, Off Khalid bin Walid Road, PECHS</p> <p>Phone: 0213-4558526</p> <p>Markaz-e-Umeed</p> <p>Address: APWA College Compound, Karimabad (Near Railway Bridge), Karachi</p> <p>Phone: 0213-6704197, 0213-6804197, 0213-6800110</p> <p>Email: thehope01@hotmail.com</p> <p>Website: www.markaz-e-umeed.com.pk</p> <p>Milestone School for Special Education</p> <p>Address: D-62, Block-5, Clifton, Karachi</p> <p>Phone: 0213-5875525</p> <p>Pakistan Association for Inclusive Education</p>
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	<p>Address: Aga Khan Institute of Educational Development, IED-PDC, 1-5/B-VII, F.B Area, Karimabad, Karachi Phone: 0213-6347611, 0213-6347616</p> <p>READ Address: C-72, Block 2, Clifton, Karachi Phone: 0213-5879358, 0213-5477323</p> <p>SPROGLETS Special Children's Center Address: House np. 83, Street 32, Khayaban-e-Seher, Phase 5 Extension, DHA, Karachi Phone: 0213-5404590, 0321-8745677 Email: info@sproglets.org Website: www.sproglets.org</p> <p>Sky Special Children's Educational Institute Address: 22-A Sunset Street, Phase II Extension DHA, Karachi Phone: 0213-5894316</p> <p>The Learning Tree (Inclusive Pre-School) Address: C-120, Block-2, Clifton, Karachi Phone: 0213-5860833, 0213-5860921</p> <p>SCINOSA Day Home Address: 2/1 street, Block U, North Nazimabad, Karachi Phone: 0213-6639565, 0213-6634444, 021-36634444 Email: honsec@scinosa.org Website: scinosa.org</p> <p>Shaheed-e-Millat Special Education Center (GOP) Address: Street 31, Block 15, Gulistan-e-Jauhar, Karachi Phone: 0213-4618197, 0213-4612199</p> <p>Dar Ul Sukun Home for Girls Address: House no. 570, Weddger Burn Road, Catholic Colony 2, Karachi Phone: 021-34124551 Fax: 021-34542738 Email: darulsukun@gmail.com</p> <p>Dar Ul Sukun Home Boys Address: House no. 3/577, Muslim Abad, Jamshaed Town, Karachi Phone: 021-34190524, 021-34542738</p>
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	Email: darulsukun@gmail.com Website: www.darulsukun.com
LARKANA	Dua Special Children School Address: Siddique colony, Larkana Phone: 0340-3837280 Email: abdullahsiyal280@gmail.com
GHOTHKI	Noor E Sehar Special Education School MPCL Colony Daharki Tel# 0312-5360540
Baluchistan	
QUETTA	Chiltan Institute for Physically Handicapped Children Address: Gulshan-e-Siddique Colony, Suryab Road, Quetta Phone: 081-9211516 Tanzeem Idara Bahali-e-Mustaqeem (TIBM) Address: Pir Abdul Kher Road, Quetta Phone: 081-2830503, 0332-7801937

Higher Education Commission policy for Students with disabilities

In Pakistan, higher education policy for students with disabilities aim to create an inclusive educational environment by ensuring equal access to educational opportunities and support services. These policies are framed under various national and provincial laws, guidelines, and institutional regulations. Here are the key components of these policies.

1. Purposes and Principles of the Policy

7. The Higher Education Commission (HEC) is committed to ensuring that no one is denied access to higher education due to disability. The policy aims to create an inclusive environment in Higher Education Institutions (HEIs) across Pakistan, recognizing the diverse nature of disabilities and mandating Higher education institutions to provide equal educational opportunities. It aligns with both national and international commitments, including the UN Convention on the Rights of Persons with Disabilities and the Sustainable Development Goals.

2. Scope of the Policy

- The policy applies to all students with disabilities, including current students, prospective students, and those who acquire disabilities during their studies. "Disability" is defined broadly to include long-term physical, mental, intellectual, or sensory impairments. Students must provide a Disability Certificate along with medical assessment report or other relevant documentation.

3. The Accessibility Committee and Disability Coordinators

- **Accessibility Committee:** Higher education institutions must establish a standing committee to address the needs of students with disabilities. This committee will handle accommodations, provide counselling, advise on policies, and promote awareness.
- **Disability Coordinators:** Two non-student members of the committee will be designated as Disability Coordinators to liaise with students and ensure their needs are met. They will guide students through the admission process and throughout their studies.

4. Admissions-Related Matters

- Students with disabilities should have full access to admission processes, including the ability to request necessary accommodations during entrance exams. Higher education institutions must ensure that no adverse impact occurs due to the disclosure of a disability during the application process. Information on support services must be made available in admission materials.

5. Fee Concessions and Waivers

5. **Tuition Fee and Institutional Charges:** Students with disabilities may qualify for full waivers of institutional charges, including tuition fees, hostel fees, and utility charges. This waiver is applicable to the extent that it is not already covered by other scholarship or support programs.
6. **Need-Based Support:** The policy outlines that Higher education institutions should adopt a needs-based system to facilitate students with disabilities who might not afford educational and additional expenses. The financial need of students with disabilities is determined using criteria similar to those in government programs like the Ehsaas Undergraduate Scholarship Program.
7. **Age Relaxation and Quotas:** The policy provides for an age relaxation of up to ten years for admission to all educational programs for students with disabilities. Additionally, at least one seat is reserved for students with disabilities in MS/MPhil and PhD programs in all public sector universities/institutions.

6. Process for Requesting Reasonable Accommodations

4. Higher education institutions are required to provide reasonable accommodations proactively, including in classrooms, libraries, and other facilities. Accommodations must be tailored to individual needs, and the process should involve consultation with the student. The Accessibility Committee is responsible for overseeing this process.

7. Types of Accommodations

6. **Reasonable Accommodations:** May include medical and mental health assistance, modifications to physical infrastructure, assistive technology, and additional time or quiet areas during exams.
7. **Examinations and Assessments:** Special arrangements, such as extra time or the use of assistive technology, may be provided. Residential and on-campus accommodations, as well as participation in sports and cultural activities, must also be facilitated.

8. Grievances

- IX. Students can submit grievances regarding disability services or discrimination to the Disability Coordinators. If unresolved, the matter may be escalated to the Accessibility Committee or the Vice Chancellor. Complaints about members of the Accessibility Committee are handled directly by the Vice Chancellor.

9. Funds to Support Reasonable Accommodations

- VII. Higher education institutions must establish a special fund to support students with disabilities, which will be used to provide necessary accommodations when financial resources are insufficient.

10. Responsibilities of the Higher Education Commission

- VI. The Higher education commission will designate a Disability Officer to oversee the implementation of this policy and ensure compliance by Higher education institutions. The Higher education institutions will also collaborate with international and national organizations to advance the rights of persons with disabilities.

11. Reporting Requirement, Further Advice and Guidance

- VII. Higher education institutions must establish an Accessibility Committee and designate Disability Coordinators by a specified date, and they must report their compliance to the Higher education commission annually. The Higher education commission Disability Officer will assist with policy implementation and provide guidance.

Address and Contact number of HEC:

Ministry of Education, Service Rd E, H-9/4 E Islamabad- (051) 111 119 432

Scholarship Opportunities for Persons with Disabilities in Pakistan and Abroad

Here is a list of scholarships available for persons with disabilities in Pakistan, including prominent international scholarships like Fulbright and Chevening:

International Scholarship

1. Fulbright Scholarship

7. **Administered by:** United States Educational Foundation in Pakistan (USEFP)
8. **Description:** The Fulbright Program provides merit-based scholarships for graduate-level study in the United States. While it is open to all, the program encourages applications from persons with disabilities by offering reasonable accommodations.
9. **Website:** <https://usefp.org/scholarships/fulbright-degree.cfm>

2. Chevening Scholarship

- **Administered by:** UK Government
- **Description:** Chevening Scholarships offer fully funded opportunities to pursue a master's degree in the UK. The program is inclusive and provides necessary accommodations for persons with disabilities.
- **Website:** <https://www.chevening.org/>

3. Higher Education Commission (HEC) Scholarships

6. **Administered by:** Higher Education Commission, Pakistan
7. **Description:** HEC offers various scholarships, some of which are specifically targeted at students with disabilities. These scholarships are available for undergraduate, graduate, and postgraduate studies within Pakistan and abroad.
8. **Website:** <https://scholarship.hec.gov.pk/#/auth/login>

4. DAAD Scholarships

- **Administered by:** German Academic Exchange Service (DAAD)
- **Description:** DAAD offers scholarships for various levels of study in Germany. The program is open to students with disabilities and provides necessary support for their studies.
- **Website:** <https://www2.daad.de/deutschland/stipendium/datenbank/en/21148-scholarship-database/>

5. ADB-Japan Scholarship Program

- **Administered by:** Asian Development Bank (ADB) and the Government of Japan
- **Description:** This scholarship program provides funding for master's degree studies in various countries, including Pakistan. It supports students with disabilities and provides necessary accommodations.
- **Website:** <https://www.adb.org/what-we-do/funds/japan-scholarship-program-jsp>

6. Islamic Development Bank (IsDB) Scholarship

- **Administered by:** Islamic Development Bank
- **Description:** The IsDB scholarship supports students from member countries, including Pakistan, for undergraduate, graduate, and Ph.D. studies. It is inclusive of students with disabilities.
- **Website:** <https://www.isdb.org/scholarships>

Scholarship in Pakistan

1. Punjab Educational Endowment Fund (PEEF) Scholarships

- **Administered by:** Government of Punjab
- **Description:** PEEF offers special quotas for students with disabilities, providing scholarships for intermediate, undergraduate, and postgraduate studies.
- **Website:** <https://www.peef.org.pk/peef-scholarships>

2. Pakistan Bait-ul-Mal Educational Assistance

- **Administered by:** Pakistan Bait-ul-Mal
- **Description:** Pakistan Bait-ul-Mal provides financial assistance to students with disabilities for their educational expenses. This includes tuition fees, books, and other educational materials.
- **Website:** <https://www.pbm.gov.pk/>

3. Ehsaas Undergraduate Scholarship Program

- **Administered by:** Government of Pakistan
- **Description:** The Ehsaas program provides need-based scholarships for undergraduate students, including those with disabilities. The scholarship covers tuition fees and provides a stipend.
- **Website:** <https://ehsaas.hec.gov.pk/#/login>

Technical Skills Centers and soft skills information

Technical Skills Centers information

- **Directorate General of Special Education (DGSE)**

DGSE, under the Ministry of Human Rights, runs various vocational training centers for persons with disabilities. These include centers for hearing, visually, and physically impaired persons. The DGSE manages over 127 Special Education Centers across Pakistan, focusing on rehabilitation and skill development for persons with disabilities.

- **Contact:** +92-51-9107522
- **Email:** dgse@gmail.com
- **Website:** [DGSE Pakistan](#)

- **Department of Empowerment of Persons with Disabilities (DEPD) - Sindh**

DEPD runs specialized vocational training and rehabilitation centers across Sindh, focusing on skill development and job placement for disabled persons.

- **Contact:** (+92) 21-99217800 (Karachi Head Office)
- **Email:** info@depd.gov.pk
- **Website:** [DEPD Sindh](#)

- **Technical and Vocational Education and Training (TVET) Sector Support Programme**

TVET provides vocational training and job placement for disabled persons across various regions, including Punjab, Sindh, Khyber Pakhtunkhwa, and Balochistan. They focus on skill-building initiatives to integrate persons with disabilities into the workforce.

- **Website:** [TVET Pakistan](#)

These government centers provide essential skills training in areas like IT, tailoring, and other trades to promote economic empowerment for persons with disabilities.

- **NOWPDP (Network of Organizations Working with People with Disabilities)**

- **Programs:** Vocational training in skills such as computer operations, call center operations, mobile repair, and sewing.
- **Location:** House Bungalow No. 83/1, N I Line, Saghir Hussain Shaheed Road, Saddar, Karachi.
- **Contact:** +92 333 1354478 | info@nowpdp.org.pk

- **Society for Special Persons (SSP)**

- **Programs:** Offers training in computer skills, hand embroidery, sewing, and makeup courses. They also provide leadership training, particularly for women with disabilities. Free pick-and-drop service is available for those who need accessible transportation.
- **Location:** Multan, Punjab.
- **Contact:** +92 312 9557 677 | support@ssp.org.pk

These organizations offer essential services aimed at empowering individuals with disabilities, equipping them with skills to enhance their independence and livelihood.

Soft Skills Information

Online Courses and Certifications for Persons with Disabilities in Pakistan

Below is a list of online platforms and courses that cater to persons with disabilities in Pakistan, offering accessible learning opportunities across various fields:

1. Coursera

- **Description:** Coursera offers a wide range of courses and certifications from top universities and organizations globally. Many courses are designed with accessibility features, including subtitles, transcripts, and screen reader compatibility.
- **Accessibility Features:** Closed captions, screen reader compatibility, downloadable materials.
- **Website:** <https://www.coursera.org/>

2. edX

- **Description:** edX provides online courses from universities and institutions worldwide. The platform is committed to providing accessible content, with many courses featuring subtitles, transcripts, and adaptable formats.

- **Accessibility Features:** Subtitles, transcripts, flexible deadlines, screen reader compatibility.
- **Website:** <https://www.edx.org/>

3. Dars-e-Nizami Online (by AlHuda International)

- **Description:** Offers Islamic education courses that can be accessed online, with content designed to be accessible for persons with disabilities.
- **Accessibility Features:** Audio lectures, transcripts, flexible learning options.
- **Website:** <https://www.alhudapk.com/>

4. Virtual University of Pakistan (VU)

- **Description:** VU offers a range of online degree programs and courses. It ensures accessibility through features like recorded lectures, online libraries, and flexible study schedules.
- **Accessibility Features:** Recorded lectures, accessible study materials, online assessments.
- **Website:** <https://www.vu.edu.pk>

5. Allama Iqbal Open University (AIOU)

- **Description:** AIOU provides distance learning opportunities, including accessible online courses for students with disabilities. Courses cover a wide range of disciplines.
- **Accessibility Features:** Braille books, audio materials, accessible online portal.
- **Website:** <https://aiou.edu.pk/step-certificate-courses>

6. Digiskills.pk

- **Description:** A government initiative to provide free online courses in digital skills, including freelancing, graphic design, and digital marketing. Courses are designed to be accessible to persons with disabilities.
- **Accessibility Features:** Subtitles, downloadable content, flexible learning pace.
- **Website:** <https://digiskills.pk/>

7. Alison

- **Description:** Alison offers free online courses across various fields, including IT, business, and language learning. The platform includes accessible features suitable for persons with disabilities.
- **Accessibility Features:** Subtitles, transcripts, accessible on multiple devices.
- **Website:** <https://alison.com>

8. Pakistan Sign Language (PSL) Portal

- **Description:** Developed by the Pakistan Association of the Deaf, this platform offers online courses in Pakistan Sign Language, designed for both hearing and non-hearing individuals.
- **Accessibility Features:** Video lessons in sign language, interactive content.
- **Website:** <https://psl.org.pk/>

9. Udemy

- **Description:** Udemy offers a vast library of online courses on various topics. Many courses are designed with accessibility in mind, providing subtitles, transcripts, and adaptable learning materials.

- **Accessibility Features:** Subtitles, transcripts, mobile-friendly, screen reader compatibility.
- **Website:** <https://www.udemy.com/>

10. Khan Academy

- **Description:** Khan Academy offers free online courses in subjects like mathematics, science, and humanities. The platform is designed to be accessible, with features like subtitles and transcripts.
- **Accessibility Features:** Subtitles, transcripts, mobile-friendly, adaptable for screen readers.
- **Website:** <https://www.khanacademy.org/>

Government Small Business Grant

Persons with disabilities interested in starting their own business can apply for a one-time grant from Pakistan Bait ul Maal located in most districts of Pakistan. The amount of grant can vary from Rs. 5,000 to Rs. 50,000.

Documents to be submitted with Pakistan Bait ul Maal are:

- Special CNIC
- Disability Certificate
- Proposal of business idea
- Application due assisted by Area nazim and Zakat Chairman confirming the person has limited resources and eligible for the loan.

Pakistan bait ul mal provisions for persons with disabilities assistance

Pakistan Bait-ul-Mal (PBM) is a government agency that provides financial assistance and social welfare services to disadvantaged individuals, including persons with disabilities. Here's an overview of the provisions and services Pakistan Baitul mal offers, as well as the methodology to access and get these services:

- **Financial Assistance:**
 - **Monthly Stipends:** Pakistan Baitul mal provides financial aid in the form of monthly stipends to persons with disabilities.
 - **One-Time Grants:** There are also one-time grants available for specific needs, such as purchasing assistive devices or modifying homes for accessibility.
- **Assistive Devices:**
 - Pakistan Baitul mal offers assistive devices like wheelchairs, hearing aids, and prosthetics. These devices are provided based on eligibility and specific needs.

- **Educational Support:**

- Financial support is available for the education of persons with disabilities. This includes scholarships and financial aid to cover educational expenses.

- **Healthcare and Rehabilitation:**

- Pakistan Baitul mal assists with healthcare costs and rehabilitation services. which include support for medical treatments, surgeries, and therapy.

- **Vocational Training:**

- Pakistan Baitul mal provides vocational training and skills development programs to enhance employment opportunities for persons with disabilities.

Methodology to Access Assistance from Pakistan bait ul mal (PBM)

- **Eligibility Criteria:**

- Ensure you meet the eligibility criteria of Pakistan Baitul mal includes proof of disability, financial need, and residency.

- **Application Process:**

- **Registration:** Register with the nearest Pakistan bait ul mal (PBM) office.
- **Documentation:** Submit necessary documents show you are deserving with an application, include a disability certificate, proof of income, and identification documents.
- **Application Form:** Write and submit the application for the specific type of assistance you are seeking duly attested by Zakat chairman or village nazim.

- **Verification:**

- Pakistan bait ul mal will conduct a verification process to assess your application. This may involve interviews, home visits, and review of submitted documents.

- **Approval and Disbursement:**

- Once approved, assistance will be provided according to the type of support requested. This could be in the form of direct financial aid, procurement of assistive devices, or enrolment in training programs.

- **Follow-Up:**

- Regular follow-ups may be conducted to ensure continued eligibility and effectiveness of the support provided.

For specific details, you can contact the nearest PBM office.

Address and Contact number of Pakistan Bait ul mal: Address: Street No: 7, Sector: H 8/4 H-8, Islamabad, Phone: 0800 666 66

Private/NGOs providing Micro Finance:

Below is the list of the Private / NGOs and organization who provided small loan and financial assistance to persons with disabilities in Pakistan.

Name	Address	Telephone
Akhuwat Foundation	Shah Bibi Rd, Sir Syed Colony, Rawalpindi, Punjab 46000	+92 42 35122743.
Karandaaz foundation	Mezzanine Floor, Ali Plaza, D Chowk, Nazim-ud-din Road, Islamabad, Islamabad Capital Territory	051- 8449761
Kashf Foundation	Saidpur Rd, Block E Satellite Town, Asghar Mall rawalpindi	051-4913174
Pakistan Poverty Alleviation Fund - PPAF	Plot 14 Street 12, G-8 Mauve Area G 8/1 G-8, Islamabad	1110 00102
Orangi Pilot Project	ST-4, Sector No. 5-A, 75800, Manghopir Rd, Qasba Colony, Karachi	021-36658021
National Rural Support Programme - NRSP	7th Floor, UBL Building, Jinnah Avenue, Islamabad, Pakistan	051-2822319
Deep Foundation	St # 31, H # 02, Sahowari Mughalpura, Lahore, Pakistan	mkhann1977@gmail.com
Jinnah Welfare Society	H374+GG5, road near bhandari gali, Sargodha	0554-284454
DAMEN (Development Action for Mobilization & Emancipation)	187 Excise and Taxation Employees Co-op Housing Scheme, Abdul Sattar Edhi Rd, Lahore	042-35452500
FFO Support Program (FFOSP)	29-A, Civil Lines, Opposite Meezan Bank, Lahore Sargodha Road, Sheikhpura	+92-56-3813201
Love Humanity Welfare	FL-4/9, Ground Floor, Block 5, Main Rashid Minhas Rd, Gulshan-e-Iqbal, Karachi	0333 2888712
MOJAZ Foundation	Street 32, F-8/1 F 8/1 F-8, Islamabad, Islamabad	051-2856613
NAYMET - Naziran Yousaf Memorial Trust	173-H, Commercial Zone, Phase I, DHA, Lahore	0423-5725572
OPD Support Program	Grand Trunk Rd, Muslim Town, Rahwali Cantonments, Gujranwala	055-3828746
Rehmani Welfare Trust Pakistan	house # 413-b, 4th Rd, B-Block Block D Satellite Town, Rawalpindi	051-4571831
Rural Community	Gali 123, G-9/3 G 9/3 G-9, Islamabad	051-2854523

Development Programme		
Rural Community Development Society	D4, Al Rehman Garden Phase 2, Shahdara, Lahore	042-37170280
Sarmaya Microfinance	Islamabad Stock Exchange Tower, Block J F 7/1 Blue Area, Islamabad	0300-0341228
Seed Out	1st Floor Plaza # 96 Y-Block Commercial Market, Sector Y DHA Phase 3, Lahore	0300 0450222
Wasil Foundation	1st Floor House #6, Noon Avenue, Tariq St, Muslim Town, Lahore	042-35834101
SF Umerkot (Sami Foundation)	King Akbar Monument Rd., near Sami, Foundation, Umarkot	(0238) 571593
Tameer Micro Finance Bank	Sabzi Mandi Rd, I-11/4, Islamabad	

Eligibility criteria to get Micro Finance/ loan from NGOs and private organization

Eligibility criteria for persons with disabilities to obtain loans from NGOs in Pakistan can vary depending on the specific organization. Below is a general outline of common criteria that might be required. However, it's important to check with the specific NGO for precise requirements.

1. Proof of Disability

- **Disability Certificate:** Issued by a recognized government authority, confirming the applicant's disability status.
- **Medical Reports:** The assessment should provide a detailed assessment about the disability.

2. Age Requirements

- **Minimum Age:** Applicants must be at least 18 years old.
- **Maximum Age:** Some NGOs may have an upper age limit, such as 60 or 65 years.

3. Citizenship and Residency

- **Pakistani Citizenship:** The applicant must be a citizen of Pakistan.
- **Permanent Residency:** Proof of residence within the area served by the NGO.

4. Economic Status

- **Income Proof:** Demonstration of low-income status or being below the poverty line.
- **Income Assessment:** Some NGOs may conduct an assessment to ensure the applicant does not have sufficient financial means.

5. Purpose of Loan

- **Business Plan:** A clear plan or proposal for the use of the loan, such as starting a small business,

purchasing assistive devices, or funding education.

- **Feasibility Study:** In some cases, a feasibility study or proof of potential business success may be required.

6. Credit History

- **Creditworthiness:** Assessment of the applicant's credit history, though NGOs may be more lenient compared to commercial banks.
- **No Default Record:** The applicant should not have a record of defaulting on previous loans.

7. Guarantor/Collateral

- **Guarantor:** Some NGOs may require a guarantor, who can be a family member or community leader.
- **Collateral:** Depending on the loan size, collateral might be required, though some NGOs offer collateral-free loans.

Each NGO may have specific criteria, so it's essential for applicants to directly contact the NGO or visit their website for detailed information.

State Bank Policy and provisions for persons with disabilities

The State Bank of Pakistan (SBP) has established a policy framework aimed at enhancing financial inclusion for persons with disabilities. This policy includes several key directives to banks operating in Pakistan:

- **Interest-Free Financing:** Banks are required to offer interest-free loans to Persons with disabilities for various purposes, including starting a business, purchasing a home, or acquiring land. This initiative is designed to promote economic independence and reduce financial barriers for Persons with disabilities.

- **Inclusive Banking Services:** Banks must ensure that Persons with disabilities are included in all financial schemes. This includes the availability of banking services, such as account openings, loans, and insurance products, tailored specifically for Persons with disabilities.
- **Accessibility of Documentation:** Banks are instructed to make all necessary documentation, including account opening forms and other financial instruments, accessible and comprehensible for Persons with disabilities. This may involve providing documents in braille, large print, or other accessible formats.
- **Dedicated Banking Facilities:** State Bank of Pakistan encourages banks to set up dedicated counters or services within their branches specifically for Persons with disabilities. These counters are meant to ensure that Persons with disabilities receive prompt and specialized service.
- **Public Awareness and Training:** Banks are also encouraged to train their staff on the specific needs of Persons with disabilities and to raise public awareness about the financial products and services available to this demographic.

Address and Contact:

II Chundrigar Road, Serai Quarter, Karachi-74000, Pakistan (021) 111 727 273

Health and Rehabilitation

Free Treatment and rehabilitation centers for persons with visual impairment

Government rehabilitation centres

1. Government Institute for Visually Impaired, Sheranwala Gate, Lahore

- **Address:** Sheranwala Gate, Lahore
- This institute provides rehabilitation and special education services specifically for visually impaired individuals

2. Government Sunrise Institute for Visually Impaired, Ravi Road, Lahore

- **Address:** Ravi Road, Lahore
- Another key facility offering education and rehabilitation services to individuals with visual

impairments

3. National Special Education Centre for Visually Handicapped Children, G-7/2, Islamabad

- **Address:** G-7/2, Islamabad
- This center, under the Directorate General of Special Education (DGSE), provides various rehabilitation services including Braille training, mobility assistance, and daily living skills.

4. Vocational Rehabilitation and Employment of Disabled Persons Centre, H-8/4, Islamabad

- **Address:** H-8/4, Islamabad
- This center offers vocational training for persons with disabilities, including the visually impaired, to help them secure employment

5. Home for Special Persons (Nasheman)

- **Address:** Social Welfare Complex, Township, Lahore
- This institution provides rehabilitation services for persons with disabilities, including training in skills such as tailoring, home appliances repairing, and computer software and hardware

Non-Government organization facilities

1. LRBT (Layton Rahmatulla Benevolent Trust)

- **Services:** Free treatments for cataracts, glaucoma, refractive errors, and other eye-related issues. Offers surgeries and other necessary interventions.
- **Main Hospital Location:** LRBT Free Eye Hospital, Korangi No. 2 1/2, Karachi.
- **Contact:** +92 21 35031041-3
- **Website:** www.lrbt.org.pk

2. Al-Shifa Trust Eye Hospital

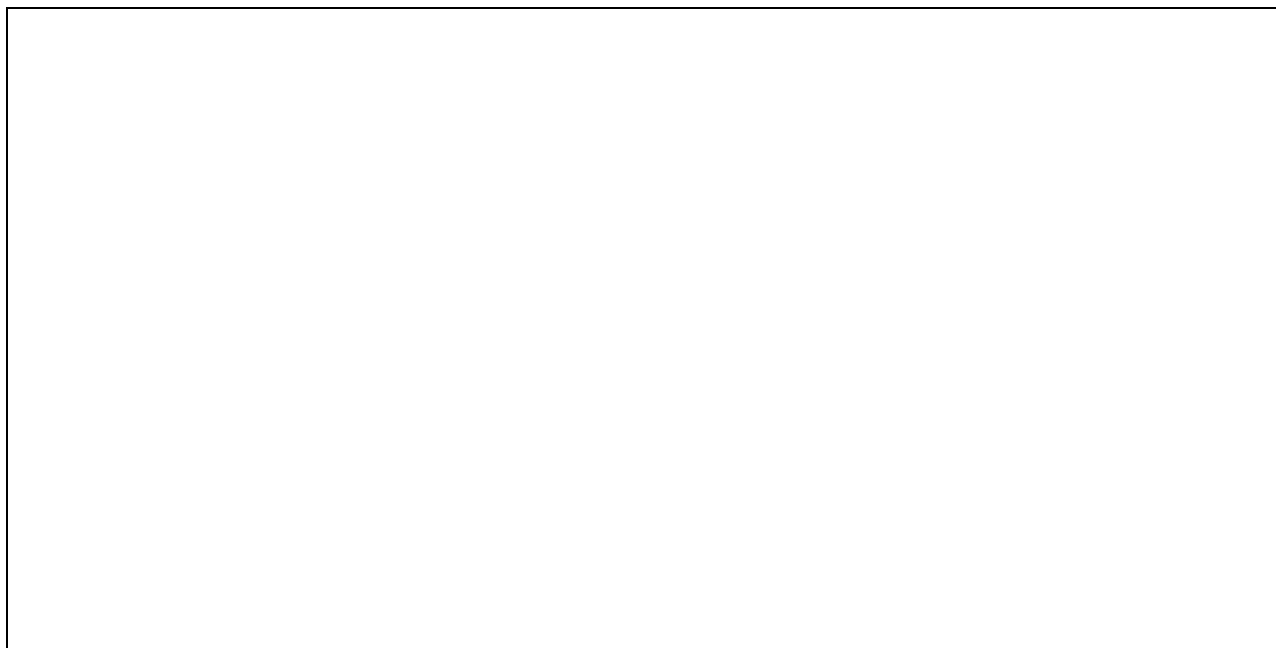
- **Services:** Comprehensive eye care services with a focus on preventing blindness through

treatments for cataracts, corneal diseases, and retinal disorders.

- **Location:** Jhelum Road, Rawalpindi, Pakistan.
- **Contact:** +92 51 5487820-25
- **Website:** www.alshifaeye.org

3. Brien Holden Foundation (Pakistan Program)

- **Services:** Low-vision services, child eye health initiatives, and workforce development programs to enhance eye care services across Pakistan.
- **Location:** Partners with local eye care institutions across Pakistan.
- **Contact:** +92 51 111 222 020 (National Committee for Eye Health, related partner)
- **Website:** www.brienholdenfoundation.org



Free Treatment and Support in Artificial limbs for Persons with Physical Disabilities

Government and NGO-run empowerment centres offer free treatment to all persons with disabilities. The only requirement for accessing these services is a disability certificate. Below are the province-wise contact details of artificial limb centres operated by both government and non-government organizations.

LOCATION	OUTLET
Prosthetics	
Islamabad	Limbless Trust Pakistan Artificial Limbs Centre Phone: 0311-9429489 Type: Private Address: Sher Shah Suri Rd, Rehman Town Jhangi Syedean, Islamabad
Islamabad	National Institute of Rehabilitation Medicine

	Phone: 051-9260098 Type: Government Address: Sector G-8/2, Islamabad
Rawalpindi	Fauji Foundation Phone: 051-5788150-65 Type: Semi Government Address: Artificial Limb Centre, Jehlum Road, Rawalpindi
Lahore	Armed Forces Institute of Rehabilitation Medicine Phone: 051-56131721 Type: Government Address: 45-B/li, Johar Town, Lahore PSRD, Pakistan Society for the Rehabilitation of the Disabled Phone: 051-5788150-65 Type: Ngo Address: 111 Ferozpur Road Lahore Hope Rehabilitation Centre Phone: 042-35223313 Type: NGO Address: 31-A Johar Town Maulana Shaukat Ali Road, Lahore Orthopaedic Workshop, Mayo Hospital Phone: 042-99211129 Type: Government Address: Hospital Road, Lahore
Peshawar	Pakistan Institute of Prosthetics and Orthotics Sciences

	<p>Phone: 091-9217150 Type: Government Address: Plot 6-B, Sector B-3, Phase -V, Hayatabad, Peshawar</p> <p>Paraplegic Centre Phone: 091-9217900 Type: Government Address: Street 10, Hayatabad Phase 4, Peshawar</p> <p>PIPOS Phone: 091-9217150 Type: Private Address: Hayatabad Phase 5, Peshawar</p> <p>Rahman Medical Institute Phone: 091-9217900 Type: Private Address: Hayatabad Phase 5, Peshawar</p>
Abbottabad	<p>Pak Irish Rehabilitation Centre Phone: 091-9216340 Type: Private Address: Musa Zai Colony, Abbottabad</p>
Karachi	<p>Haswa, Health Care and Social Welfare Association Type: Private Address: Gulistan-E-Johr, Karachi</p> <p>Dow Medical College (Artificial Limbs) Phone: 021-99215754-7 & 32715441-466 Type: Government Address: Baba-E-Urdu Road, Karachi</p>
Quetta	Chal Foundation

	Phone: 081-2826910 Type: NGO Address: Mission Hospital, Mission Road Quetta Hope Foundation Phone: 0334 7326983 Address: B 2 Malik, Spinny Road, Quetta
Artificial Limbs	
Islamabad	National Institute of Rehabilitation Medicine Phone: 051-9260098 Type: Government Address: Sector G-8/2, Islamabad Healthy limbs prosthetics and orthotics Phone: 0311 9429489 Address: Rehman Town Jhangi Syedian, Islamabad
Rawalpindi	Fauji Foundation Phone: 051-5788150-65 Type: Semi Government Address: Artificial Limb Centre, Jehlum Road, Rawalpindi
Lahore	Armed Forces Institute of Rehabilitation Medicine Phone: 051-56131721 Type: Government Address: 45-B/li, Johar Town, Lahore Pakistan Society for the Rehabilitation of the Disabled Phone: 051-5788150-65 Type: Ngo Address: 111 Ferozpur Road Lahore

	<p>Hope Rehabilitation Centre Phone: 042-35223313 Type: NGO Address: 31-A Johar Town Maulana Shaukat Ali Road, Lahore</p> <p>Orthopaedic Workshop, Mayo Hospital Phone: 042-99211129 Type: Government Address: Hospital Road, Lahore</p>
Peshawar	<p>Pakistan Institute of Prosthetics and Orthotics Sciences Phone: 091-9217150 Type: Government Address: Plot 6-B, Sector B-3, Phase -V, Hayatabad,</p> <p>Paraplegic Centre Phone: 091-9217900 Type: Government Address: Street 10, Hayatabad Phase 4</p> <p>PIPOS Phone: 091-9217150 Type: Private Address: Hayatabad Phase 5, Peshawar</p> <p>Rahman Medical Institute Phone: 091-9217900 Type: Private Address: Hayatabad Phase 5, Peshawar</p>
Abbottabad	<p>Pak Irish Rehabilitation Centre Phone: 091-9216340 Type: Private</p>

	Address: Manshra Road Abbottabad
Karachi	Health Care and Social Welfare Association Phone: 021-35869076 Type: Private Address: Gulistan-E-Johr, Karachi Dow Medical College (Artificial Limbs) Phone: 021-99215754-7 & 32715441-466 Type: Government Address: Baba-E-Urdu Road, Karachi
Quetta	Chal Foundation Phone: 081-2826910 Type: NGO Address: Mission Hospital, Mission Road Quetta Hope Foundation Phone: 0334 7326983 Address: B 2 Malik, Spinny Road, Quetta
Rehabilitation	
Islamabad	Limbless Trust Pakistan Artificial Limbs Centre Phone: Type: Private Address: House 35, Street 39, G-6/1-3, Islamabad National Institute of Rehabilitation Medicine Phone: 051-9260098 Type: Government Address: Sector G-8/2, Islamabad
Rawalpindi	Fauji Foundation Phone: 051-5788150-65 Type: Semi Government

	Address: Artificial Limb Centre, Jehlum Road, Rawalpindi
Lahore	<p>Armed Forces Institute of Rehabilitation Medicine Phone: 051-56131721 Type: Government Address: 45-B/li, Johar Town, Lahore</p> <p>PSRD, Pakistan Society for the Rehabilitation of the Disabled Phone: 051-5788150-65 Type: Ngo Address: 111 Ferozpur Road Lahore</p> <p>Hope Rehabilitation Center Phone: 042-35223313 Type: NGO Address: 31-A Johar Town Maulana Shaukat Ali Road, Lahore</p> <p>Orthopaedic Workshop, Mayo Hospital Phone: 0317-1777509 Type: Government Address: Hospital Road, Lahore</p>
Peshawar	<p>Pakistan Institute of Prosthetics and Orthotics Sciences Phone: 091-9217150 Type: Government Address: Plot 6-B, Sector B-3, Phase -V, Hayatabad, Peshawar</p> <p>Paraplegic Center Phone: 091-9217900</p>

	<p>Type: Government Address: Street 10, Hyatabad Phase 4, Peshawar PIPOS Phone: 091-9217150</p> <p>Type: Private Address: Hayatabad Phase 5, Peshawar Rahman Medical Institute Phone: 091-9217900</p> <p>Type: Private Address: Hayatabad Phase 5, Peshawar Khyber Teaching Hospital Phone: 091-9216340</p> <p>Type: Government Address: University Road Peshawar</p>
Abbottabad	<p>Pak Irish Rehabilitation Center Phone: 091-9216340</p> <p>Type: Private Address: Manshra Road Abbottabad</p>
Karachi	<p>Haswa, Health Care and Social Welfare Association Phone: Type: Private Address: Gulistan-E-Johr, Karachi</p> <p>Dow Medical College (Artificial Limbs) Phone: 021-99215754-7 & 32715441-466 Type: Government Address: Baba-E-Urdu Road, Karachi</p>
Quetta	<p>Chal Foundation Phone: (081) 2826910</p>

	Type: Government Address: Mission Hospital, Mission Road Quetta Hope Center: Phone: 03342449651 Type: Private Address: Alamdar Road Quetta OPPC Rehabilitation Center Phone: (081) 9213176 Type: Government Address: Social Welfare Complex Barury Road Quetta
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Rehabilitation centers for persons with Hearing impairment/ Deaf

1. National Special Education Centre for Hearing Impaired Children (NSEC)

- **Location:** H-9/4, Islamabad
- **Focus:** Rehabilitation and education for hearing-impaired children.
- **Contact:** +92-51-9107522

2. Government Central High School for the Deaf

- **Location:** 40-T, Gulberg II, Lahore
- **Contact:** +92-42-99263120

3. Government High School for Special Education for Hearing Impaired (Girls)

- **Location:** Chuburgi, Lahore
- **Contact:** +92-42-37240501, +92-300-4706116

4. Government Special Education Centre, Shalimar Town

- **Location:** Gujjarpura Scheme, Lahore
- **Focus:** Special education for hearing and visually impaired children, including rehabilitation services.
- **Contact:** +92-42-36880129, +92-42-36848363

5. Government Special Education & Rehabilitation Centre for Physically Handicapped

- **Location:** Mirpurkhas, Sindh.
- **Contact:** +92 333-2863614
- This center focuses on rehabilitation and special education for various disabilities, including hearing impairments.

6. Regional Directorate Special Education Institutions & Rehabilitation Centres

- **Location:** Sukkur, Sindh.
- **Contact:** +92 333-2640785

7. Government School for Hearing Impaired Children

- **Location:** Munda, Dir Lower, KP.
- **Contact:** +92-997-123456

Sports and Recreation

Sports and recreational activities are a fundamental right for every individual to get essential ease. Engaging in these activities enhances both physical and mental well-being. Unfortunately, in Pakistan, there are very limited facilities available for persons with disabilities. Below is a list of associations/ federations of sports for persons with disabilities.

Location	Outlet
Lahore	Pakistan Wheelchair Cricket Association Email: pak.wheelchair.cricket@gmail.com Type: NGO Address: Lahore
Lahore	Pakistan Blind Cricket Council Phone: (042) 35310500 Type: NGO Address: Block J1 Block J 1 Phase 2 Johar Town, Lahore
Islamabad	Islamabad Deaf Cricket Association Phone: 051-2876677 Type: NGO Address: Suite 5 & 6, 2nd Floor, 12-D, SNC Center, Fazal-e-Haq Road, Blue area Islamabad

Policy for corporate/ private business for persons with disabilities employment

There is a legal obligation for corporate companies and private businesses in Pakistan to employ persons with disabilities (PWDs). The key legislation related to this is the **Persons with disabilities (Employment and Rehabilitation) Ordinance, 1981**. Here are the main points:

- **Employment Quota:**

- The Ordinance mandates a 2% employment quota for persons with disabilities in organizations, including corporate companies and private businesses, that **have 100 or more employees**.

- **Penalties for Non-compliance:**

- Companies that fail to comply with this quota are required to pay a fine into a special fund. The amount is calculated as a specified percentage of the total salary of all employees, which is deposited into the Government Disabled Persons Rehabilitation Fund.

- **Incentives:**

- Some provinces, like Punjab and Sindh, offer incentives to employers who meet or exceed the employment quota for persons with disabilities, such as tax rebates and other benefits.

- **Provincial Legislation:**

- Various provinces have their own versions or adaptations of the 1981 Ordinance, with some variations in the quota percentage or the mechanisms for enforcement. For example, the Punjab Disabled Persons (Employment and Rehabilitation) Amendment Act, 2015, also reinforces these obligations at the provincial level.
- **The Constitution of Pakistan:**
 - Article 38(d) of the Constitution emphasizes the state's responsibility to ensure the protection of persons with disabilities and their inclusion in economic activities, further reinforcing the importance of such legal frameworks.

Employers are legally obligated to meet these requirements and promote the inclusion of persons with disabilities in the workforce.

International Organizations Working for Persons with Disabilities

Here's a list of key international organizations, including UN agencies, that are actively involved in supporting persons with disabilities through advocacy, programs, and policy development:

United Nations Agencies

- **United Nations Department of Economic and Social Affairs (UN DESA)**
 - **Description:** UN DESA plays a crucial role in promoting the rights and inclusion of persons with disabilities globally. It supports the implementation of the UN Convention on the Rights of Persons with Disabilities (CRPD) and works on policies and standards.
 - **Website:** <https://www.un.org/en/desa>

- **United Nations Children's Fund (UNICEF)**

- **Description:** UNICEF works to ensure that children with disabilities have access to education, healthcare, and protection. It advocates for inclusive policies and programs that address the specific needs of children with disabilities.
- **Website:** <https://www.unicef.org/disabilities>

- **World Health Organization (WHO)**

- **Description:** WHO focuses on health-related aspects of disability, including rehabilitation services, assistive devices, and health system strengthening to address the needs of persons with disabilities.
- **Website:** <https://www.who.int/health-topics/disability>

- **United Nations Educational, Scientific and Cultural Organization (UNESCO)**

- **Description:** UNESCO promotes inclusive education and accessibility for persons with disabilities, focusing on ensuring equal opportunities in education, culture, and science.
- **Website:** <https://www.unesco.org/en>

- **International Labour Organization (ILO)**

- **Description:** ILO works on promoting decent work opportunities for persons with disabilities, advocating for inclusive employment practices, and providing technical support to member states.
- **Website:** <https://ilostat.ilo.org/>

- **United Nations Development Programme (UNDP)**

- **Description:** UNDP supports the inclusion of persons with disabilities in development programs and policies, ensuring that their rights are upheld in line with the Sustainable Development Goals (SDGs).
- **Website:** <https://www.undp.org/>

Other International Organizations

4. International Disability Alliance (IDA)

- **Description:** IDA is a network of global and regional organizations of persons with disabilities, advocating for the rights and inclusion of persons with disabilities in international human rights and development processes.
- **Website:** <https://www.internationaldisabilityalliance.org/>

5. Humanity & Inclusion (formerly Handicap International)

- **Description:** Humanity & Inclusion provides assistance to persons with disabilities in situations of poverty and exclusion, conflict, and disaster. The organization focuses on health, rehabilitation, and advocating for inclusive policies.
- **Website:** <https://www.hi.org/en/country/pakistan>

6. Global Disability Innovation Hub (GDI Hub)

- **Description:** GDI Hub works on innovation, research, and advocacy to improve the lives of persons with disabilities globally. The organization focuses on assistive technology, inclusive design, and social innovation.
- **Website:** <https://www.disabilityinnovation.com/>

7. International Foundation for Electoral Systems (IFES)

- **Description:** IFES works to ensure that persons with disabilities can participate fully in electoral processes, advocating for inclusive voting practices and providing technical support to election management bodies.
- **Website:** <https://www.ifes.org/pakistan>

8. World Bank – Disability Inclusion

- **Description:** The World Bank supports disability-inclusive development by integrating disability considerations into its projects, policies, and strategies. It focuses on accessibility, inclusive education, and economic opportunities for persons with disabilities.
- **Website:** <https://www.worldbank.org/en/topic/disability>

9. Disability Rights Fund (DRF)

- **Description:** DRF supports organizations of persons with disabilities in developing countries, providing grants and resources to advocate for the implementation of the CRPD and other human rights standards.
- **Website:** <https://disabilityrightsfund.org/>

Provisions and Policies of NDMA for Persons with Disabilities

The National Disaster Management Authority (NDMA) in Pakistan has provisions and policies in place to ensure the protection and inclusion of persons with disabilities in disaster risk management and response efforts. Here's an overview:

1. Inclusive Disaster Risk Management (DRM)

Policy Overview: NDMA emphasizes the importance of inclusive disaster risk management, ensuring that the needs and vulnerabilities of persons with disabilities are addressed throughout the disaster management cycle—prevention, preparedness, response, and recovery.

Implementation: NDMA collaborates with various stakeholders, including government agencies, NGOs, and international organizations, to develop and implement inclusive DRM strategies.

2. Accessibility in Emergency Services

Policy Overview: NDMA policies advocate for the accessibility of emergency services and information for persons with disabilities. This includes the dissemination of early warning messages in formats accessible to those with visual, hearing, or cognitive impairments.

Implementation: The provision of accessible shelters, evacuation plans, and emergency communication systems tailored to the needs of persons with disabilities is a key focus.

3. Capacity Building and Training

Policy Overview: NDMA conducts training programs aimed at building the capacity of disaster management professionals and volunteers to effectively assist persons with disabilities during emergencies.

Implementation: These training programs include modules on understanding the specific needs of persons with disabilities, ensuring their participation in disaster preparedness activities, and providing appropriate assistance during disasters.

4. Collaboration with Organization of Persons with disabilities (OPD)

Policy Overview: NDMA works closely with Organization of persons with disabilities (OPD) to incorporate the voices of persons with disabilities in disaster management planning and policy-making.

Implementation: OPD are involved in planning and conducting community-based disaster risk reduction (CBDRR) activities to ensure that disaster management strategies are inclusive and effective.

5. Data Collection and Vulnerability Mapping

Policy Overview: NDMA prioritizes the collection of disaggregated data on persons with disabilities to better understand their vulnerabilities and needs in disaster scenarios.

Implementation: Vulnerability mapping exercises include specific indicators for persons with disabilities, helping to guide the allocation of resources and the design of inclusive disaster response strategies.

6. Legal Frameworks and Policy Guidelines

Policy Overview: NDMA's policies are aligned with national and international legal frameworks that promote the rights and protection of persons with disabilities, including the UN Convention on the Rights of Persons with Disabilities (CRPD).

Implementation: NDMA integrates these legal standards into national disaster management policies and guidelines, ensuring compliance with international best practices.

7. Post-Disaster Recovery and Rehabilitation

Policy Overview: NDMA ensures that post-disaster recovery and rehabilitation efforts are inclusive of persons with disabilities, providing them with equal access to relief services, rehabilitation programs, and livelihood opportunities.

Implementation: Special attention is given to rebuilding infrastructure in a way that is accessible to persons with disabilities, and to providing psychosocial support tailored to their needs.

Address of NDMA: ERRA Complex, Murree Rd, opposite Margalla Town, Shakar Parian, Islamabad

Website: <http://www.ndma.gov.pk/>

Federal Board of Revenue (FBR) - Services for Persons with Disabilities

The Federal Board of Revenue (FBR) in Pakistan provides several services and benefits specifically designed to support persons with disabilities, particularly in the area of tax relief. Here's an overview of the key offerings:

Customs Duty Exemptions

3. **Policy Overview:** The FBR grants customs duty exemptions on the import of assistive devices and special vehicles for persons with disabilities. This initiative is designed to improve accessibility and mobility for persons with disabilities by reducing the cost of importing these essential items.

Facilitation in Tax Filing

- **Policy Overview:** The FBR offers facilitation services for persons with disabilities during tax filing. This includes assistance in preparing and submitting tax returns, ensuring that they can fully benefit from available exemptions and rebates. Persons with disabilities can access these services through FBR online portal or by visiting FBR offices, where they will receive help from trained staff.

Income Tax Ordinance, 2001

- Section 49(1): Exemption of submitting income tax returns for two years for persons with disabilities, who hold a CNIC with the disability logo.

Website for online portal: <https://iris.fbr.gov.pk/>

Pakistan Railways - Provisions and Policy Initiatives for Persons with Disabilities

Pakistan Railways has implemented several provisions and policy initiatives to ensure accessibility and convenience for persons with disabilities. These measures are designed to promote inclusivity and make train travel safer and more comfortable for individuals with disabilities. Below are some key initiatives:

1. Concessional Fare Discounts

Persons with disabilities are eligible for a 50% discount on train tickets. Additionally, a caregiver or attendant traveling with the person with a disability is also eligible for a 50% discount. To avail of this benefit, passengers must present a disability certificate and Special NIC issued by a recognized medical authority at the time of booking.

2. Priority Boarding and Assistance

At major railway stations, staff are available to assist persons with disabilities in boarding and disembarking from trains. Additionally, ramps and wheelchairs are provided where necessary to facilitate movement within the station premises.

3. Reserved Seating

These reserved seats are typically located near the entrances of accessible coaches, making it easier for passengers with disabilities to access them. The seats are clearly marked and are only allocated to persons with disabilities.

Online Booking: https://pakrail.gov.pk/Membership/Member_Login.aspx

Complaint: You can lodge complaints or seek assistance by calling the Pakistan Railways helpline at 117 or email on complaint@pakrail.gov.pk

Note: Despite these initiatives, challenges remain in fully implementing accessibility across all routes and stations due to infrastructure limitations. Pakistan Railways continues to work towards expanding and improving its services for persons with disabilities, with future plans aimed at enhancing accessibility and ensuring that all passengers can travel comfortably and safely.

Punjab Himmat Card - Overview and Benefits

The Punjab Himmat Card is a government-issued card designed to support persons with disabilities in Punjab by providing financial assistance and access to various services.

The card is available to residents of Punjab who have a certified disability, as recognized by the government's health authorities and registered with social welfare department Punjab. Applicants must undergo a verification process to confirm their eligibility.

Issuance: The Punjab Social Protection Authority (PSPA) oversees the issuance and management of the Himmat Card. Eligible individuals can apply through designated centers or online platforms provided by the government.

Benefits

- **Financial Assistance:** The Himmat Card provides a monthly stipend of PKR 2,000 to 10,500 three month to cardholders. The amount may vary depending on the severity of the disability and the specific needs of the individual.

- **Access to Healthcare:** Himmat Card holders are eligible for free medicines, but this benefit typically applies to essential medications prescribed for their disability-related conditions.
- **Subsidized Transportation:** The subsidy mainly applies to government-run transport services. Private transportation companies are generally not covered under this benefit. For government-operated intercity and local bus services, the discount generally ranges from 25% to 50%.
- **Educational Support:** The card provides financial support for education, including tuition fees, books, and other educational materials, to encourage persons with disabilities to pursue education and skill development.

Application Process for Punjab Himmat Card

How to Apply

Online Application:

You can apply for the Himmat Card online through the Punjab Social Protection Authority's (PSPA) official website. Visit the PSPA website and navigate to the Himmat Card application section. Fill out the online application form and upload the required documents.

Website: <https://pspa.punjab.gov.pk/>

Required Documents

- **Computerized National Identity Card (CNIC):** Proof of identity for the applicant or their guardian.
- **Disability Certificate:** Issued by Social welfare Punjab department and by recognized government medical authority confirming the nature and extent of the disability.
- **Proof of Residence:** Documents such as utility bills or rental agreements to verify residence within Punjab.
- **Passport-sized Photographs:** Recent photographs of the applicant.

Verification Process

- **Submission:** After submitting the application, either online or in person, the PSPA will review the documents provided.
- **Verification:** The details, including disability status and residence, will be verified by relevant authorities. This may involve additional checks or requests for further information.
- **Issuance:** Upon successful verification, the Himmat Card is issued to the applicant. You will be notified of the card issuance and can collect it from the designated center or receive it by post, depending on the application process.

Eligibility check

- Person with Disability should be NOT FIT TO WORK.
- Person with Disability should not be employed in government or private office.
- Person with Disability should not have taken recently any grant from Bait ul Maal, Zakat Fund, PSPA, BISP etc.
- PMT score issued by BISP should not exceed than 37.

- 30% quota is reserved for women with disabilities

For more information dial: 1312

Sehat Card - Eligibility and Benefits

Sehat Card for Persons with Disabilities - Eligibility and Facilities

Eligibility Criteria:

- Residents of Khyber Pakhtunkhwa.
- Individuals registered with the National Database and Registration Authority (NADRA) as persons with disabilities (having a disability certificate).

Treatment Facilities:

- **Inpatient care:** surgeries, accidents, burn treatments, and maternity care.
- **Specialized care:** including cancer treatment, cardiac surgeries, dialysis, and diabetes management.
- **Rehabilitation services:** for physical, mental, and sensory disabilities.

Sehat Card provides free health services at both public and private hospitals in KP.

Organization of Persons with Disabilities List

Organization of Persons with Disabilities (OPD) refers to a group or association mainly composed of and led by individuals with disabilities. These organizations are typically focused on advocating for the rights, inclusion, and well-being of persons with disabilities. Organization of Persons with Disabilities work to ensure that the voices of persons with disabilities are heard in policy-making, social services, and community activities. They often provide support, resources, and representation to their members and may engage in activities like awareness campaigns, legal advocacy, and service providing.

S No.	Organization	Contact Person	Mobile	E-mail	Province	City
1	Special Talent Exchange Program (STEP)	Muhammad Atif Sheikh	0331-9562165	atif@step.org.pk	Federal	Islamabad
2	Disabled People Development Organization (DPDO)	Farah Ali Butt	0301-5316335	farah_bibi2001@yahoo.com	Federal	Islamabad
3	Sir Syed Deaf Association (SDF)	Arif Butt	0321-5255197	ssdeaf@yahoo.com	Federal	Islamabad
4	Pakistan Foundation Fighting Blindness (PFFB)	Mr. Faheem Tariq	0334-9498691	pffb.station1@gmail.com	Federal	Islamabad
5	Special Person Rehabilitate Independent and Game (SPRING)	Raja Imran Hussain	0333-3713517	rajaimranhussain1@gmail.com	Federal	Islamabad
6	SAAYA Association for Persons with Disabilities	Mian Asim Zafar	0321-4282739	saayassociation@hotmail.com	Federal	Islamabad
7	Islamabad Deaf Tenpin Bowling Association	Nasir Mehmood Dar	0333-5280799	nasir.dar@saudipak.com	Federal	Islamabad
8	Rawalpindi Deaf Sports Association	Javed Iqbal	0308-5438229	dhamiyal3@yahoo.com	Federal	Islamabad
9	Milestone Society for Special Persons	Shafiq-ur-Rehman	0321-9480665	mirzasahab@hotmail.com	Punjab	Lahore
10	New Sahara Special Sports and Welfare Organization	Farhad Ur Rehman	0300-7181057	farhadrana786@gmail.com	Punjab	Multan
11	Zunnorain Welfare Society (Working on Disability as	Quratulain Shahid	0300-0797045	quratulainshahid19@gmail.com	Punjab	Faisalabad

	well)					
12	Society for Special Persons (SSP)	Zahida Hameed	0321-6315160	zahida.ssp@gmail.com	Punjab	Multan
13	Special People Welfare Society (SPWS)	Muhammad Akram	0300-4510223	mdkspecial2006@yahoo.com	Punjab	Murid Kay
14	Mainstream Association of Persons with Disabilities	Nadir Khan	0300-6365785	mainstreamassociation@gmail.com	Punjab	Multan
15	Jannat Welfare Foundation	Aysha Awan	0331-4185484	jannatwelfarefoundation@gmail.com	Punjab	Lahore
16	Empower Welfare Foundation for Youth & Persons with Disabilities	Saira Ayub	0345-2620894	asara667@gmail.com	Punjab	Lahore
17	Voice Society for the Rehabilitation of the Special Persons	Imtiaz Fatima	0300-4488972	voice.society@gmail.com	Punjab	Lahore
18	DREAMS The Art of Living	Naureel Abbass	0321-4287890	dreamsorg1@gmail.com	Punjab	Lahore
19	Special Persons Friendship Society	Kashif Rauf Upple	0301-6656007	specialfriendship123@gmail.com	Punjab	Gujranwala
20	Ehsaan Foundation	Ehsaan Malik	0313-6075343	Ehsaan.malik86@gmail.com	Punjab	Kot Adu
21	Jazba	Pro Barakat	0333-5802618	barkaat_gcu@hotmail.com	Punjab	Jehlum
22	Safia Foundation	Shamsha Kawal	0322-4367644	safia.foundation@yahoo.com	Punjab	Sailkot
23	Pakistan Association of the Blind	Mr. Ghulam Murtaza	0301-6347698	murtaza7898@gmail.com	Punjab	Bahawalnagar
24	Rohi Welfare Organization (RWO)	Shahzad Hussain Butta	0307-7627174	rohiwelfare@gmail.com	Punjab	Rahim Yar Khan
25	Rights of Special Persons Welfare Foundation (ROSP)	Wajid Hussain	0322-6666530	wajidhussainrosp@gmail.com	Punjab	Lahore
26	Feenix Social Welfare Society for Persons with Disabilities	Abrar Sheikh	0313-8612190	m.abrar.shaikh110@gmail.com	Sindh	Hyderabad
27	Danishkadah	Muhammad Akram	0333-3071630	info@danishkadah.org.pk	Sindh	Karachi
28	Disabled Welfare	Javed Rais	0300-9277998	d_welfare@yahoo.com	Sindh	Karachi

	Association (DWA)					
29	Association of the Physically Handicapped Adults. Regd (APHA)	S. M Nishat Ahmed	0336-1800211	aphawelfare@gmail.com	Sindh	Karachi
30	Gulistan-e-Mazooreen Mirpurkhas	Qamar Uddin	0311-3387151	qamer333@yahoo.com	Sindh	Mir Pur Khas
31	Nawabshah Disability Forum (NDF)	Abid Lashari	0300-3211876	ndf_nawabshah@yahoo.com	Sindh	Nawabshah
32	Hayat-e-nau Rehabilitation with disabilities	Javed Sadiq	0300-3055576	sfh_development@yahoo.com	Sindh	Hyderabad
33	Apna Sahara	Sajid Khan	0348-3150599		Sindh	Ghotki
34	All Sanghar Handicap Association (ASHA)	Ghulam Nabi Nizamani	0333-2916281	ghulamnabi.nizamani@gmail.com	Sindh	Sanghar
35	NGO for the Development of Special Persons Khairpur	Ali Ansar Sindhu	0332-2722918	ndspkhairpur@gmail.com	Sindh	Khairpur
36	HANDS Independent Living Centre	Lal Muhammad	0316-2780758	lal.naroi@hands.org.pk	Sindh	Hyderabad
37	Darul Sukun	Tariq Sumule	0337-7778586	darulsukunpak@gmail.com	Sindh	Karachi
38	Pakistan Association of the Blind (PAB)					
39	Special Life Foundation (SLF)	Ayaz Khan	0333-9409603	ayaz.slf@live.com	KPK	Peshawar
40	Special Person Development Association (SPDA)	Javed Khan	0300-9504602	spda_6@yahoo.com	KPK	Peshawar
41	Malakand Special Life Foundation	Wahid Muhammad Shah	0333-6964618	sagar_shah003@yahoo.com	KPK	Malakand
42	Ahsas Disabled People Organization	Siddique Ahmed	0344-9559532	ahsasdpo@yahoo.com	KPK	Mansehra
43	Nowshera Especial People Welfare Organization	Zubair Khan	0312-9742428	zubair.nepwo@yahoo.com	KPK	Nowshera

	(NEPWO)					
44	Special Welfare Organization	Bashir Ahmed	0314-9382121		KPK	Mardan
45	National Forum of Youth with Disabilities (NFYD-Pakistan)	Muzamil Islam	0333-5513585	muzammalislamjp@gmail.com	KPK	Abbottabad
46	Pakistan Special Person Development Organization (PSPDO)	Yousaf Khan	0346-5317395	pspdo.swat@yahoo.com	KPK	Swat
47	Special Abilities Development Association (SADA)	Khurshid Alam	0346-9390183	sadadir@yahoo.com	KPK	Dir
48	Independent Organization for Persons with Disabilities	Asadullah Khan	0346-9300048	asad9300048@gmail.com	KPK	Mardan
49	Association of Special Rights (ASR)	Shahab Ud Din Khan	0345-9090415	shahabud34@yahoo.com	KPK	Peshawar
50	Society for promotion of education & Employment for disabled (Speed)	Abdul wahab	0301-7055560		FATA	Khyber
51	Anjuman Bahali Mazooran Bajur (ABMB)	Tehsil Khan	0303-2008791		FATA	Bajaur
52	Sayyad Welfare Organization	Sayyad Khan	0333-9894481	sayyadkhan15@gmail.com	KPK	Mardan
53	Collective Alliance for the Rights of Young Girls with Disabilities (CARY)	Afshan Afridi	0336-9182003	afshanafridi88@gmail.com	KPK	Peshawar
54	Tahafuz Mazooran Welfare Foundation (TMWF)	Abdul Rasheed	0345-9135910		KPK	Swabi
55	Association for the Rehabilitation of the Physically Disabled - ARPD		091-5252619	arpdpeshawar@gmail.com	KPK	Peshawar
56	Inception	Zargoona	0334-2442749	zargoonaawadood@yahoo.com	Balochistan	Quetta

		Wadood				
57	Socio Pak	Amanulla Kakar	0300-3878182	sociopak@gmail.com	Balochistan	Quetta
58	Development Organization for Underprivileged Areas (DOUA)	Sarfraz Hussain	0334-2323230	sarphraz@yahoo.com	Balochistan	Quetta
59	Balochistan Disability Forum (BDF)	Najeebullah Durrani	0311-8026661	balochistandisabilityforum@gmail.com	Balochistan	Quetta
60	Quetta Online	Zia Khan Kakar	0321-8010741	Kakar.zia@gmail.com	Balochistan	Quetta
61	The Special Ones Organization (TSO)	Riaz Hussain	0322-2204113	riaz_riaz31@yahoo.com	Balochistan	Quetta
62	New Life, Society for Special Persons, Balochistan. (NLSSPB)	Masood Khan	0300-5232255	newlife_lri@hotmail.com	Balochistan	Loralai
63	Helpful Organization for Special Talent (HOST)	Kramat Ullah	0333-7814695	hostquetta@yahoo.com	Balochistan	Quetta
64	Karakoram Disability Forum (KDF)	Hassan Balti	0346-9225580	kdf_dpo.gb@hotmail.com	GB	Skardu
65	Our Voice Society for the special Persons	Qazi Zahid Hameed	0346-3562887	ourvoice.ajk@gmail.com	AJK	Muzaffarabad
66	Charagh-E-Manzil Welfare of Special Persons	Muhammad Ashraf	0300-5105205	nasreenazizajk@gmail.com	AJK	Bagh
67	Sahara Independent Living Center	Nadeem Ahmed Awan	0341-8906783		AJK	Muzaffarabad
68	Gilgit Baltistan's Goodwill Movement	Ghulam Muhammad Baig	0332-4534565	goodwillprojectgb@gmail.com	GB	Gilgit
69	K2 Blind Welfare Organization	Noor Ali	0343-2221495	nanoorani28@gmail.com	GB	Skardu
70	Grace Association Pakistan	Khadim Hussain	0346-5016822	gracepakistan@gmail.com	GB	Skardu
71	Darul Hunar Foundation	Tasneem Abbass	0335-597029	zahraabbas486@gmail.com	GB	Skardu
72	Fata Disable Welfare Organization (FDWO)	Muhammad Nabi	0300-0929609		NMDS	Kurram
73	Voice of Special person	Anwar Shah	0302-9090308		NMDS	Kurram

	organization					
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Noor AI chatbot

Welcome to Noor AI Chatbot! We are here to help people with disabilities communicate better. Our chatbot uses smart technology to turn speech into text and text into speech. This makes it easier for everyone to talk, listen, and connect with others.

We believe that everyone should have the chance to communicate freely, no matter their abilities. We want to make life easier and more enjoyable for people with disabilities.

Our Mission

Our goal is to make technology work for everyone. We want to remove barriers and help people with disabilities communicate more easily. By using speech-to-text and text-to-speech features, we aim to give everyone a voice and the ability to understand others.

At Noor AI Chatbot, we care about making the world more inclusive. Together, we can create a future where everyone feels heard and understood.

Try our chatbot today and see how it can help you!

63. What is an AI chatbot and how can it help me?

An AI chatbot is a virtual assistant that uses artificial intelligence to interact with users through text or voice, providing instant support, answering questions, and automating tasks.

64. Is the chatbot accessible for people with disabilities?

Absolutely! Our chatbot is designed with accessibility in mind, offering voice input/output and multilingual support to assist users with disabilities.

65. What features does your AI chatbot offer?

Our chatbot supports:

- 11. Multilingual conversations (e.g., English, Urdu)
- 12. Speech-to-text and text-to-speech capabilities
- 13. 24/7 customer support

66. How is my data protected when using the chatbot?

We prioritize your privacy by using end-to-end encryption and adhering to global data protection standards like GDPR to ensure your information is secure.

67. Does the chatbot work offline?

Currently, the chatbot requires an internet connection to access AI services, but we are working on offline capabilities for future releases.

68. What kind of support is available if I face issues?

We offer 24/7 customer support via live chat, email, and a dedicated help center to resolve any technical or user-related issues quickly.

69. Does the chatbot store my conversations?

Conversations are stored temporarily for improving AI responses, but you can request to delete your data at any time.

70. Is your chatbot free to use?

Yes, our chatbot is completely free to use.

71. What devices are supported?

Our chatbot works on desktop, mobile, and tablet devices through web browsers.

72. Is there a limit to how many users can interact with the chatbot?

No, there is no limit to the number of users who can interact with the chatbot.

