

REFUND.SH

THE ONE AND ONLY REFUNDING
EBOOK YOU WILL EVER NEED

VERSION 2



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= Core Ebook (comes with every copy)
→ Roman numerals are extra addons

To receive Support ("?"), contact us on Telegram. We need proof of purchase.

Terms of Service

Salestrashing will solve nothing. I will always help you if there are problems or misunderstandings. I want you to **succeed**, seriously!

Publicizing (leaking/sharing) the information anywhere (other forums, friends, etc.) will have dire consequences such as the publication of your dox (as well as further actions).

Do not give out **any hints** whatsoever. Each document has a unique signature that will allow me to identify who leaked it, and then pair it to your information (such as Email, PayPal name, IP Address, etc.) You are solely responsible for your actions and anything that may occur as a result of breaching these terms of service.

Chargebacks will result in the dispute immediately being escalated to a claim, and all of the information being sent to PayPal. 99% of the time, this has worked in my favor as a seller for over nine years. Let's make this easier for all parties involved, you may always **contact me** if there are any issues.



READ



LEARN



TRY



SUCCEED



OUR AIM

We are not trying to **kill the marketplace**, nor **harm** any other Refunder. The refunding scene has grown rapidly during the last few years and has finally reached a point where almost every member has heard of refunding. I feel very confident to say that refunding will **never die**.

Prices for a refund went from **5%** on average in 2012 to **20%** and even higher in 2019. They will continue growing due to the high amount of orders every Refunder receives. With this increase in demand, Refunders are more than likely forced to raise their prices.

Many **unexperienced** people have opened a refunding service lately, as they have the opportunity of making money with little risk on their end. They do not care about failing your order, as they don't get punished for that, nor do they know the inherent risks. Additionally, many Refunders conceal police investigations, police reports, and other harmful actions that could directly impact your life.

So instead of using a refund service for roughly 25%, you can simply purchase my Ebook. If you haven't purchased all of the methods, you're able to **upgrade** this Ebook and benefit from almost all current and the best working methods. We can assure you that your refund will go through without any troubles, ever!



READ



LEARN



TRY



SUCCEED



INTRODUCTION



First, I would like to **thank you** for purchasing my Ebook. Secondly, **congratulations** on receiving this Ebook, it will be your guide whenever you want to know something about refunding. Every step and important information about refunding is included here, whether it is our much loved empty box method, or unique automatic refunding methods.

We provide **step-by-step** methods to refund shops with **100% success** up to 15.000 EUR (with only 20 EUR investment). Do this once and you will have already made 20x your investment back from this Ebook.

9 years of experience is condensed into 40+ pages. This Ebook was not written overnight, but with pure love and emotion.

To my person

I have been in the refunding scene since the **very beginning**. I am one of the few reasons why refunding is as big as it is today, due to me bringing attention to it across numerous forums. Refunding is my passion. There are not many people that know me from the very beginning, since I have used many aliases and switched names throughout the years. These were just precautions to stay safe. I have completed over **8000 refunds** and over 500 for myself during these years. I have SE'd almost all of the big companies, including Apple, Bose, Amazon, DJI, as well as various Bitcoin Casinos and so much more.

In this Ebook I will teach you how to refund nearly every shop. No matter what payment method was used. There are many examples for multiple shops with screenshots, so you know what method works for these shops.

There is one note you should always keep in mind; Refunding is not about the method, however, it is about **understanding the system** of a company. With this knowledge, you can guide the representative through their own system to issue the refund you desire. Some level of brain cells are required in order to complete a refund **successfully**.

INFORMATION



BRIEF OVERVIEW

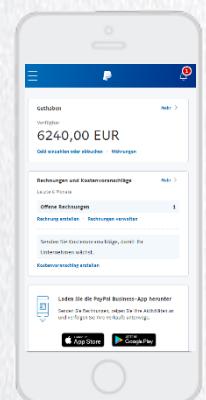
Here I will explain the **basics** of refunding. If you see yourself not as a beginner, feel free to ignore the next method of this Ebook (Multiple Refund methods). This information will help you to understand how refunding actually works and how to overcome your **fears** about it.

Many people are scared to attempt the first step. They start to sweat and stutter while talking over the phone. I can assure you this will go away very quickly as refunds are extremely easy to handle and complete. Every company has a goodwill, this can be taken advantage of for refunding. A satisfied customer is key for every company.



PRIVATE SUPPORT

With this Ebook I am willing to answer all of your **questions**. Keep in mind that it might take some time for us to respond, but we are always here to serve you the **best** support.



! Make **huge profit** within a very short time frame. **Grow** your business together with us and be one of the **top Refunders** in very few weeks. Due to the amount of various methods that exist, refunding is a **long term business** and will never be fully patched.

If there is any method missing and you would like to purchase it, do not hesitate to contact us on Nulled or [Telegram](#).

QUESTIONS & ANSWERS

Page 1



WHAT IS REFUNDING?

It is very simple to explain. You complain about a problem you do not have and the company grants a refund or replacement to satisfy you.

Example:

- 1) Order a PS4 from Amazon.
- 2) Wait for the package to arrive
- 3) Contact Amazon
- 4) Claim the PS4 is missing in the parcel
- 5) Amazon grants you a full refund for the missing item

This is just an example! A more detailed version can be found on page X

WHY DO THEY JUST REFUND RIGHT AWAY?

I know it's very hard to believe in the beginning, but customer satisfaction is key for every company! That is the most important value to run a successful company. You can only grow with happy customers and a good reputation.

WHY DO THEY NOT PATCH THIS?

Companies are aware of refunding, but there is nothing they can do to stop it. They have to provide good support to every customer, and bad word of mouth can ruin their profits. So it is better to have every customer happy. It takes ages for them to build a reputation, and only takes 5 minutes for them to ruin it.

"A good support does not cost – it pays." – CEO of Zappos

HOW OFTEN CAN WE DO THIS PER ADDRESS?

We can always refund every store unlimited times.

- You have to add a typo in your first name
e.g. (Marco Devil -> Marco Dewil)
- You have to add a typo to your address
e.g. (backstreet 10 -> back street 10)
.... So it's not 1:1 the same, but carrier is still able to locate your address.

Doing so, will make it nearly impossible for their system to track your previous accounts. If they start closing your accounts, make sure to use a different payment method, remove caches or use different browser and use different IP.

QUESTIONS & ANSWERS

Page 2



CAN WE FIX FAILED ORDERS USING THESE METHODS?

It always depends on the situation. If a refund failed because the method used was "empty box" or anything similar was attempted, you can simply go ahead and use the TID method.

CAN I RETURN THE PACKAGE AFTER A REFUND ATTEMPT?

Yes, you can always **return** the item(s) if you are within the return frame. You are legally allowed to return it within 14 days without any reasons.

If you are outside the return frame and do not have a return label, go ahead and contact them. Tell them you were on a business trip or on vacation and you were not able to send it any earlier.

What is the maximum number of items per order?

If you are using the TID method, you can order as many items as you want. For any other method it is recommended to order one item only.

If you want to do a **partial refund**, the cheapest item can be 0,50 EUR. It does not matter what amount it is.

HOW SAFE IS THIS? AND WHY IS EVERYONE NOT LIVING A RICH LIFE THAT DOES THIS?

Refunding is technically **illegal**, so you have to play it **safe**. You can not do 10x 10.000 EUR orders every day. You have to make sure the company does not catch on to you doing refunds, as it costs them money. Technically it is possible, but it requires a lot of **experience** and almost no mistakes. Possible mistakes might result in an account closure. **Legal problems** are also a possibility, but this has never happened before.

However, it's still recommended to play it safe and not let companies have the **option** to pursue legal options against you. There are a few tricks which let you do unlimited refunds at zero risk.

QUESTIONS & ANSWERS

Page 3



WHAT THE FUCK IS THE TID METHOD?

It is currently the **best** and **most successful** method used by big Refunders, including Asclepius, Penis, Gucci, Diesel, myself and many other people who came across this method. This method can be purchased additional to this Ebook.

DOES REFUNDING WORK ON FRESH ACCOUNTS?

Yes it does. Legit orders are always **recommended**, but they're not required. In order to grant the highest success rate possible, make **2-3 legit orders** before placing the order that you want to refund. The amount for these orders do not matter. You can go ahead and place 3x 1,00 EUR orders.

HOW DO I PREVENT INVESTIGATIONS AND OTHER ISSUES

The most common mistake is when a representative asks you questions about the package. Was there damage on it? **ALWAYS SAY NO!** If you tell them yes, they will most likely start a carrier **investigation**, as they assume the package was stolen or **lost in transit**.

If you follow our chat example with Amazon and they tell you an investigation is required in your case, **hang up and call/chat again!** They always make a note on your account after every call/chat, but it takes roughly 5 minutes to be updated on your account. So you only have 2-3 refund attempts.

DOES THIS WORK FOR RESHIPS?

It always depends on **which method** you use and what company you are refunding from. For the TID method, you can use a reship without any complications. For all other methods, it depends on what company you are trying to get a refund from. For Amazon, you have to use a non saturated reship.

Tip: Simply just use your **personal address**. I can assure you are 100% safe. Reships are just making the whole process more complicated.

QUESTIONS & ANSWERS

Page 4



MY REFUNDED ITEM STOPPED WORKING, WHAT NOW?

There is no need to worry. No matter what item it is, you can get it replaced in a simple way. Go ahead and re order the item from Amazon. Once you have received it, go and start a replacement for the original device and then switch the broken item for the new item. Then simply return it as normal. Make sure to use the original box of the new item.

What are the limits for the shops?

It is very hard to give an accurate amount, as the limits change very often. If you want to do a refund with PayPal + TID method, then I suggest to do a max amount of 15.000 EUR. A tutorial can be purchased from the configurator, if you did not do so yet.

What is the best item to resell?

The best items to resell are electronics. I personally always refunded graphic cards, as they are very easy to resell at a high price. Additionally, Apple products are easy and quick to sell as well.

Where can I sell refunded items? What are the risks?

You are 100% safe to sell refunded items. Just make sure not to give the buyer the receipt. If they ask for the receipt, simply tell them it was a present for your birthday and therefore you have no receipt. If they don't want to buy it without the receipt, then simply go with someone else. There are enough buyers out there.

Coming soon

More questions and answers will be added with V3. You will be notified via Email once it's out!

REFUNDING METHODS

OVERVIEW



01



Did Not Arrive

The most common method

02



Empty Box

The most successful method as of today



03



Fake TID

The future-proof method

04



Bonus

Fully automatic refund and instant replacement (any amount)

4.1.

Fully
automatic
refund

4.2.

Instant
replacement
(any amount)

The method used to refund does not really matter much. It depends on **what company** you are trying to get a refund from. This is because every system works different. You can find a few stores mentioned on the coming pages, and which of the methods works best with them.

You can also find methods that are explained in a **step-by-step** manner, which include screenshots and further details for multiple companies. Multiple people claim, if you contact a company with an "unsaturated" method, such as

- **leaked battery method** or
- **blood** (cut self on sharp item and postal carrier doesn't allow you to return an item with blood all over it)

you will have a much higher success rate. **This is completely wrong!** When somebody claims this, you can tell they did not complete more than five refunds in total. You only have to understand the system of a company to perform a proper refund. You can find a detailed tutorial for all of the three methods on the next few pages. My recommended method is the Fake TID method for high valued items above 200.00 EUR. Follow the **step-by-step guide** and you won't run into any trouble. Fail to follow any step and your refund might fail.



INFORMATION BEFOREHAND

It is **rumored** that these methods are the most saturated and stupid methods ever. This is a huge **misunderstanding** by beginners as they believe big Refunders have some high exclusive and private methods. The following methods are the most common ways used by any popular Refunder nowadays. The reason for that is simple: **They work the best.** Companies are already best prepared for such issues. You only need to understand their system now, in order to guide the representative through their own system to process your refund.

Through the time I met multiple people working at various companies, including Amazon Call center and various return centers for big companies like Dell, Bose, Canon, etc. Therefore I can tell that it is very important that you give answers which matches with their system. All **decisions are made by the system**, not the representative. This is because the system is best prepared for almost every single situation. So while you talk to them, explaining your issue, they click through their system and then give you the best solution. No mistakes from the representative can be made like this.

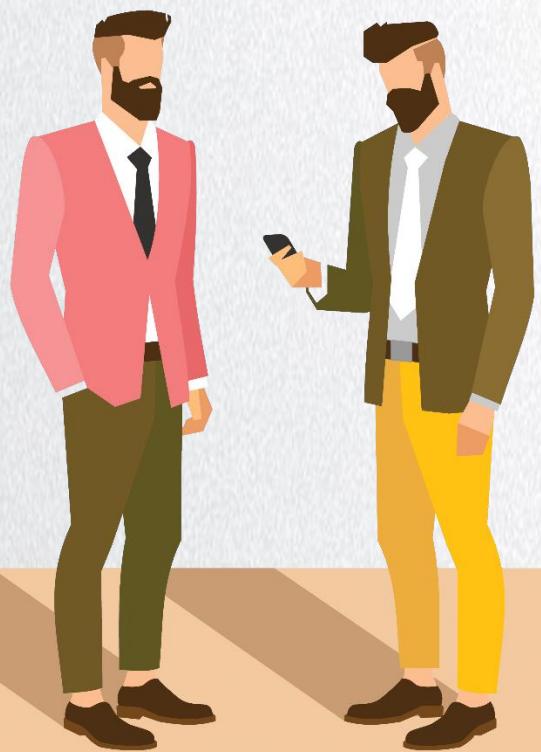
Make sure not to **exaggerate** and drag out your issue. Do not talk too much. A refund can be completed on the call within **2-3 minutes**. You just need to explain your issue for like 30 seconds and they will do everything else on their system. On the right site of the next page is an example from the view of an Amazon representative, who is in a call/chat with you.



UNDERSTANDING THE SYSTEM

Almost all big companies work the same nowadays, so they always make sure the customer gets the right solution. That's why most call centers have cheap-workers, like Indians, etc. They do not need any experience and basically anyone can work there. They basically just do, what a machine can not do: Talking to you and prevent abuse. The representative is 100% guided by the system. There is not a single step he decides by himself.

Amazon.COM and Amazon.CO.UK are currently testing out a new automatic refund system to see how profitable it will be. They think personal cost is more expensive than the damage of people abusing the system. We are selling a method to do instant refunds using this automatic system.



INFORMATION BEFOREHAND

Here I will explain the did not arrive (short: DNA) method to you. It is already self explanatory. You basically contact the company and start complaining about the package, that you did not receive it. Act very frustrated but also friendly.

Some examples you can say:

- You and your wife are utterly upset and frustrated about the situation, because it was a present for your son
- It's your sons birthday in 2 days already (to speed up the process and skip possible investigation)
- You did not expect this from such a big company, as you never had any troubles with them before

Important: Always wait 2 business days (until 5PM) after delivery to grant you the highest success chance.

Now there are some various versions of this method for every company. I personally no longer recommend using this method as many shops check tracking nowadays and start an investigation with the carrier when they see the package being delivered. This method worked very well a few years ago, but due to some workers stealing products in the packaging center, as they are mainly low cost workers, they started recording and tracking the people packing each package.

There are not many shops where this method works the best. For most shops you have to use a different method. No matter if you sign for the package or not, if they shipped the package with all the items included, they blame the carrier and mostly don't care much anymore.

Only for very few stores (like Amazon.com and Bestbuy) the DNA method is still one of the most common refund methods. Today, it's better to use other methods than this one, but I still mentioned it here, to get you a brief knowledge on how methods might change over the time.



AMAZON SYSTEM EXAMPLE

You:

"I have a problem with my order"

Amazon System:

(representative chooses option)

Problem with
an order

General
Question

You:

"Where is my stuff?"

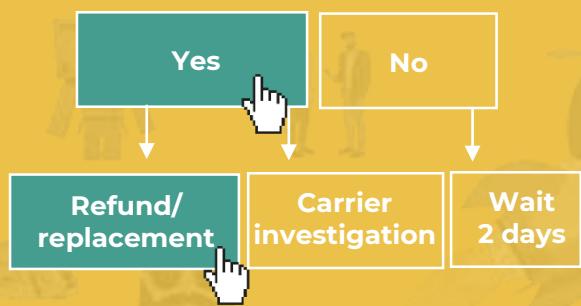
(Act very frustrated and disappointed to gain the reps trust)

Amazon System:

(representative chooses option)

Package not received, even
though it says delivered

System may ask if more than 2 business
days after delivery already passed
(representative chooses option)



The guide is only a very rough example in order to get you a better understanding regarding the method. A detailed version of this method is not included, as it is no longer recommended to perform for a refund using this method. But feel free to contact me on Telegram if you want to know further details.

The chances of them refunding the package are still not too high at this point. It always depends how deep they check the order (e.g. for signature) and especially how good you are able to make him believe it is "very urgent and that you need a solution right away", as investigations usually take few days.

INFORMATION BEFOREHAND

Here I will explain the empty box/package method to you.

You simply contact the company and start complaining about the item being missing in the parcel. You only received the box of the item, but the item was not inside the box. If they ask you to return it, you go ahead and tell them that the item is completely missing, you only received the box which is basically trash (paper and plastic). Act very frustrated that it is your son's birthday in 2 days and you need a solution right away. If they still insist on you returning the box, tell them your wife most likely had thrown it away, since you are currently moving and did not expect to keep the box as it is trash only. If they still decline to grant you a refund, act very frustrated and disappointed. If there is still no positive outcome, simply hang up right away and recall as soon as possible before they make any note on the account.

Your refund will most likely go through after the second or third time.

Some orders are not possible to process a refund manually (very rare), which means an investigation has to be started. In this matter do not give up and go straight to our **Fake TID method**. While you are reading this, I highly recommend you to reread everything, as all of this information is very important and a failure of providing any of the above mentioned information, might cause a failed refund.

If you plan to refund multiple items (mostly clothing stores), you tell them that you only received one item. You can go ahead and add one cheap item (amount doesn't matter) to the order and tell them you only received this item. It does not matter if the order is 700,00 EUR and the cheapest item 1,00 EUR only. It might be hard for you to believe if you are a beginner, but I can assure you this will work flawless without any trouble. You can find a few **working stores on the next page**.

Believe it or not, this is the most used and most effective method by any Refunder the last couple of years. Some Refunders are better than the others, as many do not know on what details they have to pay attention.

I personally probably used this method for 90% of my refunds (even customers) as it was the most effective method. This is no longer my main method, as I know moved to the Fake TID method, which can be found on this Ebook as well.



AMAZON SYSTEM EXAMPLE

You:

I have a problem with my order

Amazon System:

(representative chooses option)

Problem with
an order

General
Question

You:

The item is missing in the parcel

Amazon System:

(representative chooses option)

Item/part
missing

Defective
item

Wrong
item

Damaged
item

Only system option: return item

System popup:
damages on package?

(representative chooses option)

No

Yes

refund

replacement

Carrier
investigation

*"Once you have some
experience with the process,
you can easily refund one
order within few minutes"*

DETAILED TUTORIAL



Besides the Fake TID method, Is this still the best and most effective method to use as of today. I can assure you if you follow all the details mentioned here, you will have a lot of success. Below you can find a detailed version on how to refund on few specific shops. You can use this method for other companies too obviously. Some shops which are working as of today are mentioned below too.

Amazon (all stores)

Info:

You can use this method for all non-clothing stores like Amazon, RayBan, Michael Kors, Vans, etc

Keep in mind, all Amazon stores (.de, .com, .co.uk, .it, .fr, etc.) are **not connected** to each other! Only the login is the same. Representatives can not see any details from other countries.

The system on all countries work similar, but not the same. If you plan to perform a refund for Amazon.com or Amazon.co.uk, first try our automatic refund method. It's method „4.1.“. If it does not work, please follow our guide on page 11 (right site).

Method:

- 1) Go to the Amazon page, scroll down and click on "Help" link: <http://www.amazon.de/gp/help/customer/display.html>
- 2) Now you click on "Need more Help?", then "Contact Us" link: <https://www.amazon.de/hz/contact-us>

Browse Help Topics

Recommended Topics Dispatch & Delivery Managing Your Account Payment, Invoices & VAT Returns & Refunds Ordering Fire & Kindle Digital Services & Content Privacy Other Topics & Help pages Need more Help?	Need more Help? Track Parcels or View Orders Manage Your Payment Methods Return or Replace Items Contact Us
--	---

- 3) Now for the reason you choose "item missing" and start a chat and use the method for Amazon which was described one page back.

Tell us more about your issue

DETAILED TUTORIAL



Besides the Fake TID method, this is still the best and most effective method to use as of today. I can assure you if you follow all the details mentioned here, you will have a lot of success. Below you can find a detailed version on how to refund on few specific shops. You can use this method for other companies too obviously! Some shops which are working as of today are mentioned below too.

I do not have any screenshot of a chat log, as I personally perform all refunds on phone. But you can use the Amazon system example (2 pages back), it should be enough for you as it is really not that hard. Once I have a screenshot, I will update this Ebook.

Here is an old screenshot (2017), where they refunded me right away without asking any further details. This sometimes happens, but is very rare. This is just an example to see how easy refunds can be.

Sicher | <https://www.amazon.co.uk/gp/help/chat/popup.html?c2cl=489273b2>

Chat Sound End Chat

You're now connected to Chiranjeevi from Amazon.co.uk

Chiranjeevi: Hello, my name is Chiranjeevi. I'll be glad to help you today.
Am I chatting with Amz Shabir?

Me: Hello Chiranjeevi, nice to meet you! Yes you are.

Chiranjeevi: Hi Amz, how may I assist you today ?

Me: I received an incomplete shipment, Chiranjeevi

Chiranjeevi: Amz , could you please help me confirm this is the item in question ? "Apple iPad 9.7" 2017 32GB Wi-Fi - Space Grey"

Me: Yes, correct that's the item

Chiranjeevi: i am sorry to learn about the problem with the item Amz . I see that the item was being sold by a different seller. In this case, I will be glad to process a full refund on return for the item.

Me: Ok a refund would be great thank you so much I really appreciate that

Send

Chiranjeevi from Amazon.co.uk is online Secure Connection.

Delivered 15 Aug 2017

Your parcel was collected at the collection location



Apple iPad 9.7" 2017 32GB Wi-Fi - Space Grey

Sold by: Gaiacom

Eligible for return until 6 Sep 2017

£358.94

Condition: New

Buy it again



Zalando**Info:**

You can use this method for all clothing stores like Nike, Calvin Klein, Hollister, Abercrombie&Fitch, Tommy Hilfiger, Victorias Secret, REbook, Ralph Lauren

Method:

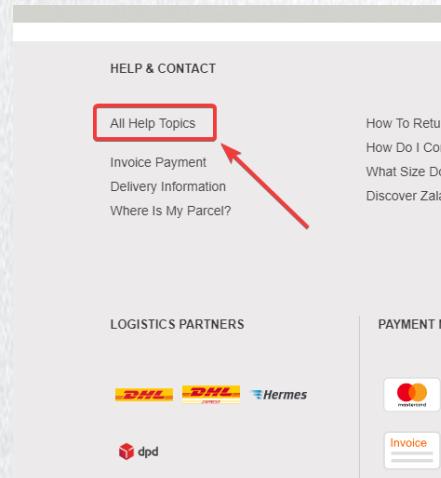
To skip step 1-4, go to next page

Zalando is currently one of the easiest, if not the best, clothing store to refund on using this method. Asos used to be much easier, but has been patched in early 2018.

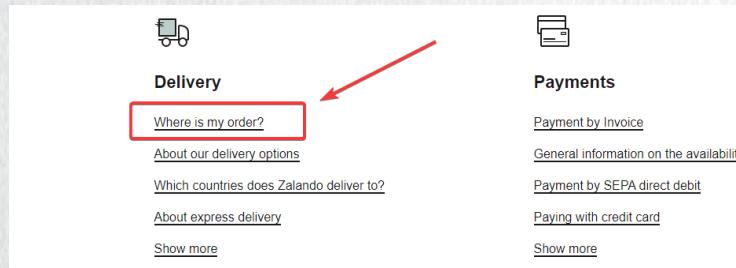
Zalando might get patched one day too, just like Asos. Stores like Zalando.pl and Zalando.co.uk has more likely been patched already. They still work, but they are delaying the whole process a lot. Important: To grant you 100% success, always attempt a partial refund.

Here is now:

- 1) You go ahead and open their website
- 2) You scroll down and click on „all help topics“



- 3) You then click on „where is my order“



- 4) Contact them either through chat, call or Email
See here: <https://i.imgur.com/luVbNH9.png>

If you want to speed up the process, you can also go ahead and chat/call them, but Email is completely fine for Zalando as well.

...or simply just click here to skip step 1-4:

Germany –	https://www.zalando.de/faq/Ruecksendung-Rueckerstattung/65776021/Reklamation.htm
Austria –	https://www.zalando.at/faq/Ruecksendung-Rueckerstattung/65783509/Reklamation.htm
Denmark –	https://www.zalando.at/faq/Ruecksendung-Rueckerstattung/65783509/Reklamation.htm
Poland –	https://www.zalando.pl/faq/Zwrot-i-reklamacja/68686397/Reklamacja.htm
Netherlands –	https://www.zalando.nl/faq/Retour-Terugbetaling/69461891/Hoe-stuur-ik-een-artikel-retour.htm
Italy –	https://www.zalando.it/aiuto/Reso-e-Rimborso/1158451422/Rimborso.htm
UK –	https://www.zalando.co.uk/faq/Orders/70310822/Where-is-my-order.htm
Finland –	https://www.zalando.fi/faq/Palautus-Hyvitys/69466672/Reklaatio.htm

- 5) If you pick **Email**, use the template below. Please make sure to edit few details, as other people who purchased this Ebook will most likely use the same/similar text.
If you plan to call/chat them, you tell them the same.

Email for clothing refunds:

Hello,

I recently made a purchase of multiple items. Unfortunately I only received "**CHEAPEST ITEM HERE**" for "**€€€**". All other items are completely missing. I checked the package for damages, but didn't find any. Me and my wife are utterly upset and frustrated about the situation, because it was supposed to be a present for our son. I would appreciate if you can solve our issue as soon as possible.

Thank you
"NAME HERE"

6) Once you have done so, they will reply/respond asking you to fill out an affidavit. This is always required in order to process a refund on Zalando. Simply fill it out, or use our template which can be found in the folder. Reply to their Email the following text and attach the affidavit.

Reply with affidavit:

Hello,



thank you for the quick reply. I am sending you now the requested form. It's attached to this Email. I hope we can get this solved very soon, because it was a present for my son. Thank you.

Kind regards,
„NAME HERE“

For other stores, they will most likely **not** ask for an affidavit, but offer you a replacement (usually) or a refund at this point.

Nike for example usually answers, that they will start an **investigation**. After 2-3 days, they will then automatically process your refund.

Possible scenarios:

Were there any damages on the parcel?

No, I checked the package together with my wife, but did not find any damages. The package was intact and looked completely fine.

Why are you contacting us so late?

I am very sorry about that, unfortunately I had an car accident and was in the hospital for multiple days. I was not able to contact you any earlier, I hope you can understand.



INFORMATION BEFOREHAND

Here I will explain the Fake TID method to you. If you have not heard of it before, do not worry. This method is **very private** and was not published anywhere as of now.

The name itself might sound very difficult, but is actually **very easy**. Fake TID stands for **fake tracking ID**.

So unlike other Refund methods, where you complain about a problem, you do it in a different way. You have to prepare some stuff before you first contact them for your Refund. So once you receive your package, you go straight to your order and **pretend to return it**. You now more likely box them (send them empty package). Once they have received the package you go ahead and contact them, asking why your order still has not been refunded yet. This is the **rough method**. There are many important things you have to take care of. So make sure to read the following instructions very carefully!

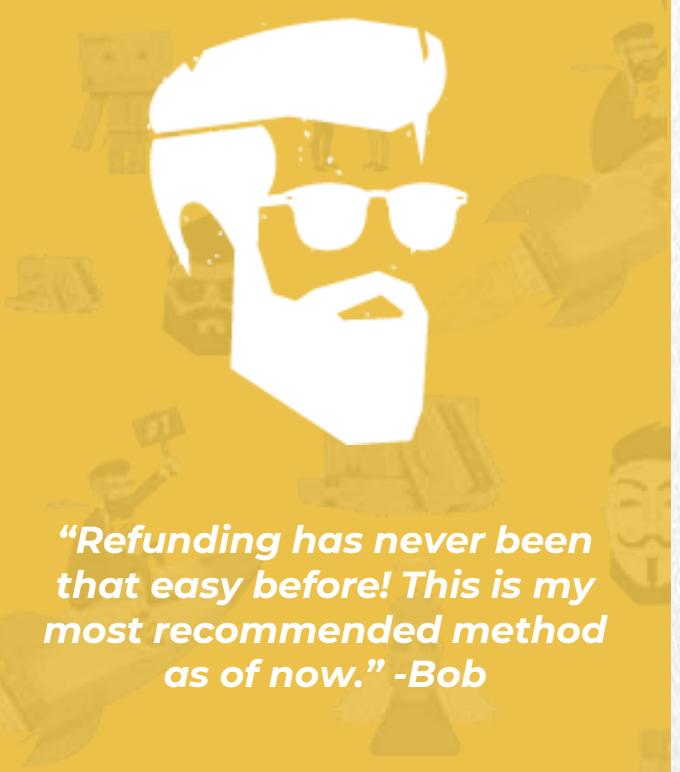
This method works for basically every shop. Some shops might be easier to do, but most shops which has been tested, we managed to have an **extremely high success rate**.

You can use this method directly at shops using their **return system**, or if these companies are harder to refund using this method, you can simply open a **dispute on PayPal** and they will then help you during the whole refund process. PayPal payments are currently **very easy** to refund using this method, because once you upload tracking of the fake return, PayPal will refund you right away without checking it with the seller itself. A more detailed version for both methods (at shops directly and through PayPal) can be purchased as well, if you did not do so yet. It's my absolutely favorite method right now!

You can find a step-by-step guide on the next few pages. One for Amazon, which works the same for all shops and one for PayPal, where you can refund any order paid through PayPal.



Most companies do not have their own return center. They use other companies to handle their returns. They are saving huge amounts of money doing so. Amazon in Germany for example, has a huge partnership with DHL. Every return goes straight into the DHL center. Companies like Canon and Nvidia use some very cheap return centers in the Netherlands/Poland/Belgium. In the following I will describe to you the pros and cons about this. It is very important that you follow every single detail. This method has a huge potential as it is not saturated like other methods. Also, at events like Christmas, where many people order stuff, there will be lots of returns and their return department is overloaded with work, which makes it even easier for us to complete refunds. There are various ways to not let the company track your return. We will also explain a method to you, which gets the package lost in shipment, so tracking will not show 100%, but 20% or 80%. You can blame the carrier for this loss and let them refund you the costs, since every package is insured.



"Refunding has never been that easy before! This is my most recommended method as of now." -Bob

FURTHER DETAILS

Performing a Refund using this method comes with an extremely high success rate. I first founded this method when I accidentally returned a very cheap item for a big order on Amazon. I did not do this on purpose and did not know I have done that. I called them, explained my issue and got a Refund right away. This refund was processed manually, which means it's impossible for them to get to know their "mistake" as the case is now fully closed on their end. If they process an automatic Refund which also sometimes happen, they might rebill you if you do not contact them and explain you have returned it already.

! It's highly recommended not to use a big package to perform this method, but a small letter. My personal recommendation is to use a small bubble-wrap letter.

The reason for that is, companies do not believe this is an original return, but a random letter for advertisement or something similar. They usually throw it away right away without making any notes on the system.

For companies who make notes for every package/letter they receive, you can simply bypass it by removing your name from the label (just cut it off with a scissor). They are unable to assign the package, which means, tracking says 100% delivered and in their system is nothing logged. When you contact the company there is nothing you can do on your end. The company checks with their return department but since there is no tracking on your package, they are most likely forced to decide in your favor and refund the order. You have proof (tracking) that is has been successfully delivered to the address, while they have nothing in their ends. They don't even know that you shipped an empty letter.



IMPORTANT

It is very unusual that you use a (return) label for a letter. They are normally meant to be used for packages, but it's completely fine if you print the return label on a letter as well. You are forced to use a normal label as the tracking number is very important for the whole process. If you do not have the tracking number, you are unable to process the refund successfully. If you lose the tracking number, you can also find it on the (return) label below the barcode (depends what carrier you use though).

This can not be used with DHL only, but any other shipping company as well. This includes UPS, PostAT, PostNL, Fedex, etc.

I personally stick with DHL though as I never had any troubles with them. You can not only track the package online, you can also see the destination address and who accepted the package. The company you are refunding can check that too, and confirm that they successfully received the package.

"Refunding has never been that easy before! This is my most recommended method as of now." -Bob

MULTIPLE OPTIONS

! There are numerous ways to manipulate the tracking. Which works the best always depends on the store. You can basically apply all options on every store as they are very similar in nature.



Remember...

... always use **bubble wrapping** (recommended) or a **letter**. Do not send an actual package. You do this, because most companies think it's just advertising and not an actual return so they usually throw it away right after. If this happens, there will be **no note** in their system for your order and you are good. Sometimes (very rare) they make a note saying they got an empty package, in this case you usually have to return the item in order to get your refund. But as I said above, it's very rare. Luckily, there are various options to **prevent** this. Which option works the best, always depends on the store itself. They are explained on the next page.

As usual keep the letter **empty**, **never** put something inside. For the native English speakers, I am talking about an envelope.

Get the label...

If you have a prepaid label from the seller already, go ahead and print it. If the package was shipped **national**, most sellers provide you with a free prepaid label. Once you have it, print the label and put it on the letter.

If you do not have a label from the company yet, you need to create one on your own. This usually happens for **international** shipments. When creating a label, make sure it comes with tracking. I suggest using DHL, as I personally have the best experience with them. You can buy a label directly on their website (or any other carrier website). Make sure not to buy a label for a letter, but for an **actual package**, so it comes with tracking and the impression you actually sent a package, while you only sent a letter.

Option 1

"No changes":

This is the method which was **explained in V1** of this Ebook and which I personally used the most for Amazon.DE. As of today it's recommended to use either Option 2 or Option 3 as they come with a **slightly higher success rate**.

If you make "no changes" on the label the chances of the seller to finding out you returned an empty package can be very high, especially if they don't use 3rd party companies for their returns.

Since Option 2 and 3 require you to do some changes on the label, which are very easy to do for everyone, I will no longer describe this option any further as it only comes with disadvantages compared to Option 2 and 3.

Option 2

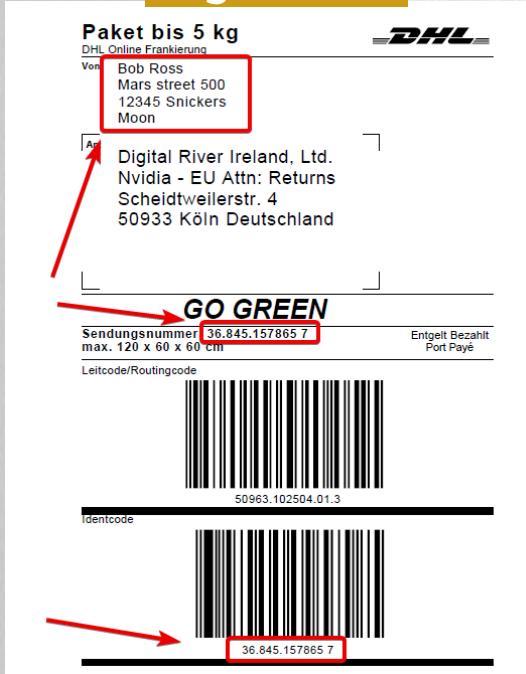
"Remove personal details":

This method can be applied on both, prepaid labels you got from the company and your own label. But keep in mind it's still recommended to **go with a prepaid label** if you are able to get one.

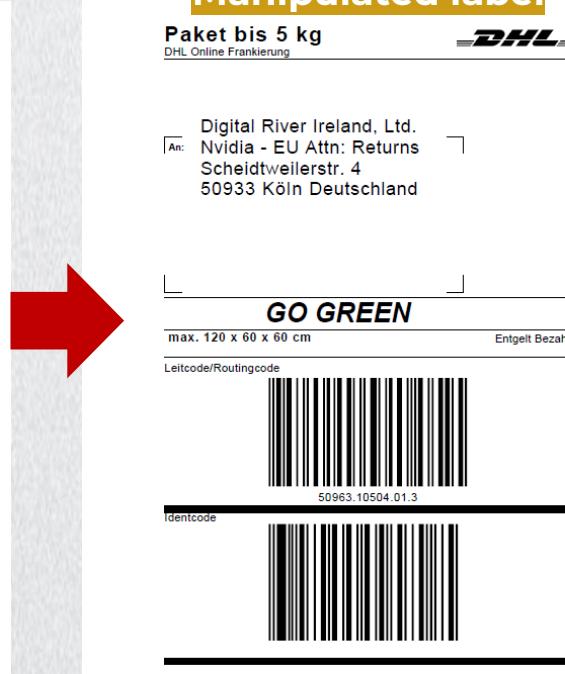
If you have to create your own label, I suggest buying one from the carrier's website, which you have to print on your own.

So once you have your label, you have to **remove all personal/order details** from it, so the company is unable to find your order. Below you can find an example of what information needs to be removed: Senders address and 2x tracking number in this case.

Original label



Manipulated label



Zoom in for better quality

Option 3

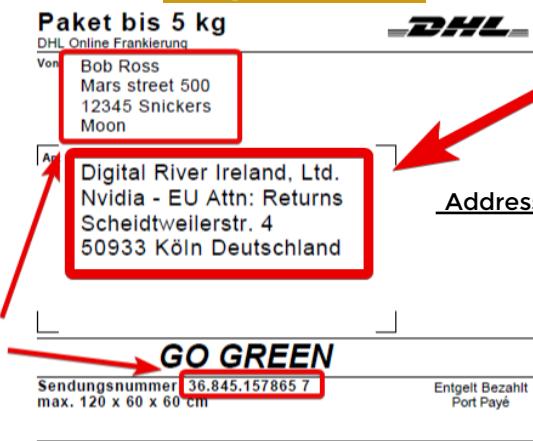
"Change shipping address":

This method allows you to get the tracking to 100%, without the package being sent to the **original destination**. Make sure to enter the correct shipping address when creating your own label. If you have a prepaid return label from the company already, there is nothing further to do.

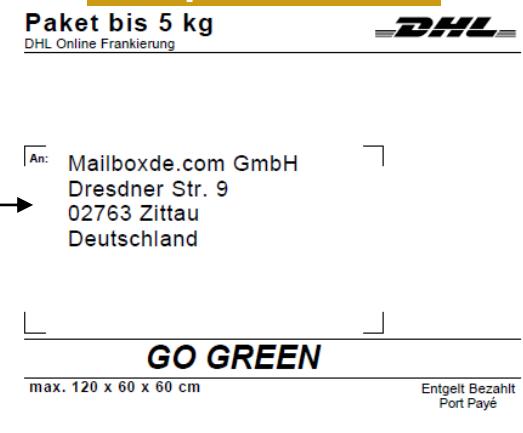
So once you got your label you have to **change the shipping address**. You **manipulate** this after getting the label, because many carriers show the full shipping address when you enter the tracking number on their website. If you manipulate it yourself afterwards, it's not being saved in their system.

This is basically the same like Option 2, but with one little **extra modification**: You change the shipping address, as you can see below.

Original label



Manipulated label



**How to edit a label?
Read the next page!**

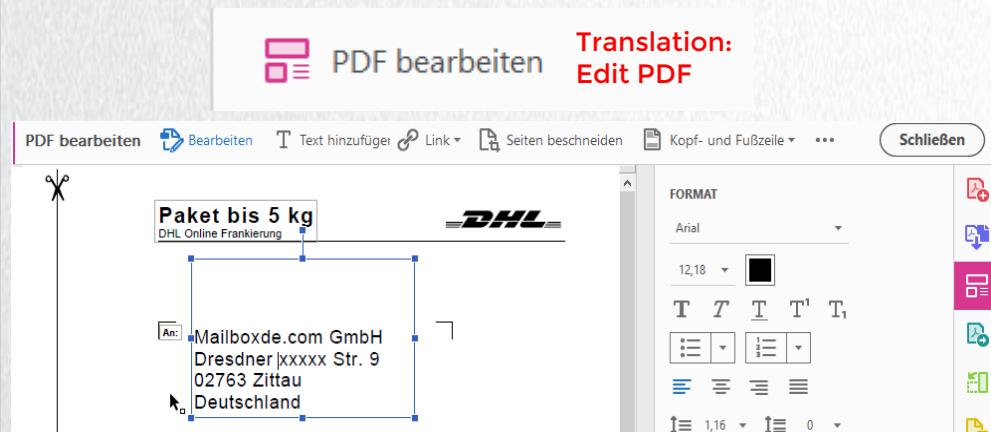
CHANGE LABEL INFORMATION

Some people wonder how they can remove / edit these details. It's actually very simple. There are various ways, depending on what kind of tool/skills you have.

Adobe Acrobat

You can only edit PDFs with the paid version of Adobe Acrobat. I am not aware of any alternatives.

Here is how: Simply click on the right side on "Edit".
And that's it. I personally use Adobe as well.



Paint

I assume everyone has some basic knowledge about paint and how to remove parts of an image, so I will not explain this any further.



Scissor and pen

The name is self-explained. If you can not do it via Paint or Adobe, you have to do it the old-school way.

Simply print out the label and then cut out the part you want to remove with a scissor. It's fine if it does look manipulated. It's not that big of a deal.

AMAZON(.DE) STEP-BY-STEP GUIDE

Make sure the order is max 30 days old



AMAZON STEP-BY-STEP GUIDE



Amazon
(can be applied
on all sites)

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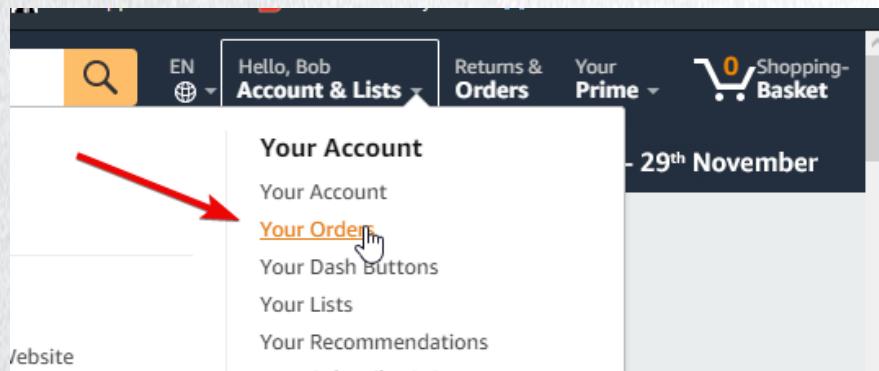
If the package was
shipped nationally

If your package was shipped international,
please skip this and next page

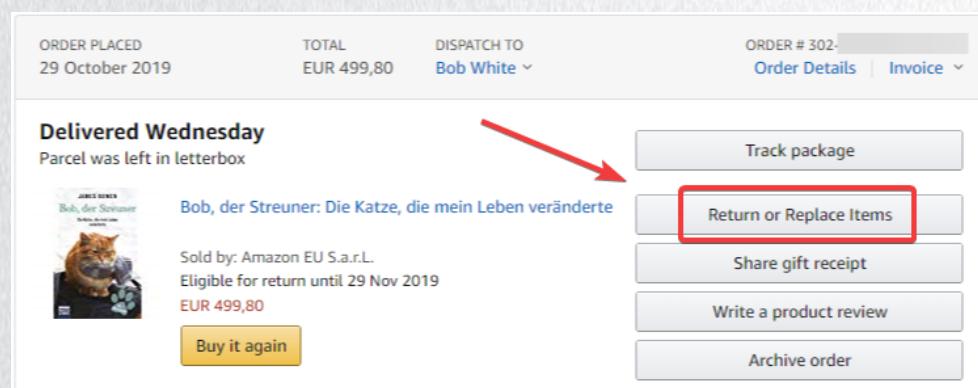
Keep in mind, the screenshots posted below are from Amazon.de. They are not exactly the same for other Amazon stores, but they are very similar. I am pretty sure you will find your way through. If not, feel free to message me for further help. First of all I will show you how to get a return label from Amazon.

1) Login to Amazon

2) Open your Orders



3) Now find the order and click on "Return item"



- 4) Now you have to enter a **return reason**. I recommend to use either

- „no reason given“ or
- „missed estimated delivery date“

so you can later complain about all the delays you have... and how sad it is because it was supposed to be a present for your son. ;)

Missed estimated delivery date



- 5) Go to the next page and pick any carrier you want. That's it. Now you have your prepaid label.

I always **recommend** to use the pre-paid return label which Amazon offers you. If your package was shipped nationally and you followed all steps above, you probably got a prepaid label already. You can check this if you can see a barcode or **tracking** number on the label.

If you wonder why: On the prepaid label are **3 barcodes** total (usually 2 for normal labels). One of these barcodes is for the Amazon Return center themselves. If this is successfully being scanned, your order will automatically get updated to "return received". So later when you contact Amazon they can see the return was received, but no refund processed. They will manually process the refund in this case.

You only get a pre-paid return label if the order was shipped **nationally**. So for Amazon.DE orders, the order must have been shipped to Germany.

If it was shipped to any other country, Amazon will not offer you a pre-paid label. With "pre-paid label", I mean a free label which was already **created** and paid by Amazon.

BUT there is one way around this, to get a prepaid return label for orders that were shipped internationally. Read more on the **next** page.

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If the package was shipped internationally

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When a package from Amazon was shipped internationally, you have **two options** for returning the product:

- 1) **International return:** The original order was shipped international and you return the order from your international country (where the order was originally shipped to)
- 2) **National return:** The order was shipped international, but you have the option to perform the fake TID from the same country as the shop. (e.g.: You can return Amazon.DE order from Germany) **[RECOMMENDED]**

If you are able to return it nationally, then I highly **recommend** you doing so. It comes with a slightly higher success rate, because Amazon gives you a **prepaid return label** for national returns. And they are way **easier** to refund. - Ok but why??!?

Very easy: On the **prepaid return label** are 3 barcodes total (usually 2 for normal labels). One of the 3 barcodes is for the Amazon Return center themselves. If this is successfully being scanned, your order will automatically get updated to "return received".

So later when you contact Amazon they can see the return was received, but no refund processed. They will manually process the refund in this case.

This is only possible for prepaid return labels though. So if you do it without a prepaid label, it will require a little bit more **effort**, but it's still doable.

TO get a pre-paid return label you have to **manually** contact Amazon. A tutorial can be found on the next page. **[RECOMMENDED]**

If you can not return it nationally or want to use your own label you can get your label within few steps automatically. Go back 2 pages on this Ebook and follow the steps there.

FAKE TID - Amazon

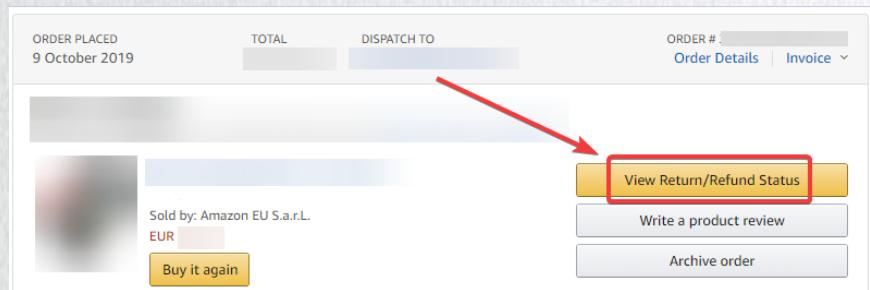
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Here I will explain you, how to get a prepaid return label, even though the original order was shipped international

1. go add a random German address here:
<http://www.amazon.de/a/addresses>
 You can generate a random address here:
<https://www.fakenamegenerator.com/gen-male-gr-gr.php>
2. Once you have done so, go ahead and contact Amazon through live chat and tell them the following:

Hello, nice meeting you. I would like to return an item I purchased. I am currently on a business trip in Germany and took my item with me. Therefore I would like to return it from Germany directly. Please pick DHL as carrier.
3. They might ask you for the reason of the return, just tell them it was supposed to be a present and it arrived too late.

If they tell you this is not possible (it is 100% possible but some representatives never done this before), tell them it worked on your wife's account too few weeks ago and ask them to recheck. It's a very rare request from a customer, so they probably never did it before. So don't give up, as they can get you a label for sure.
4. Refresh your order history at
<http://www.amazon.de/gp/css/order-history>
 ...and wait until it shows you this:



That's it. Click on it and you have your return label.

Now once you have received your label, we are coming to the **Fake TID** part. Below I am going to use Option 2 which I explained few pages back already.

- 1) Manipulate the label
 - remove your address
 - remove tracking number
- 2) Print it and attach it on the letter or bubble wrapping



The green marked code is the 3rd code we talked about earlier. It's for Amazons Return department. Do not remove it.

Important! Do not put this code inside the package, so they can not track your order and note your return was empty.



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- 3) Wait for the parcel to arrive. In my case I used DHL Germany and can track the package now here:

<https://www.dhl.de/de/privatkunden/dhl-sendungsverfolgung.html>

The tracking number of the return can be found below the first code on the return label. It usually starts with 27*****.

- 4) Now once your package has arrived, wait 14 days after delivery in order to grant you the highest success rate. The reason for that is, that the system usually does not allow a manual refund before 14 days after the return has been received. There is literally no option and it's impossible to speed it up if the system does not allow it.
This is only required for Amazon(.de). For all other stores you wait 2-3 days minimum after delivery.
- 5) After waiting 14 days, go contact them through call, chat or Email (impressum@amazon.de) and tell them the following:

Hello,

I returned my package over 2 weeks ago and still did not receive a refund until today. I do not know the reason for that as I never received an Email. Me and my wife are utterly upset about the situation as it was supposed to be a present for our son. We are now waiting over 2 weeks for the refund. I do not understand why. I would appreciate it if you can go ahead and finally process a refund for me now.

*Kind regards,
YOUR NAME*

- 6) Congratulations, that's it. They will now refund your order. If they do not refund your order right away and tell you to wait, go reply to their Email and tell them how frustrated you are and how long you are already waiting. You have to retry until they proceed with a refund. Sometimes it's better to start calling/chatting with them. Never give up, it might take some time! Some orders need 3-5 weeks.



DETAILED TUTORIAL



Here are 2 very effective methods. One allows you a refund without even talking to a representative (Amazon.COM and Amazon.CO.UK only). It is fully automatic. And the other method allows you an instant replacement (tested on Amazon.DE only). A detailed guide can be found below. Enjoy :)

4.1.

Info:

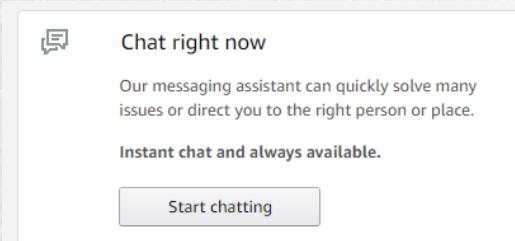
Fully automatic Refund

Requirements:

- Account history (previous orders)
- Chat bot has to be enabled
- Maximum 200,00 EUR order (sometimes less)

Method:

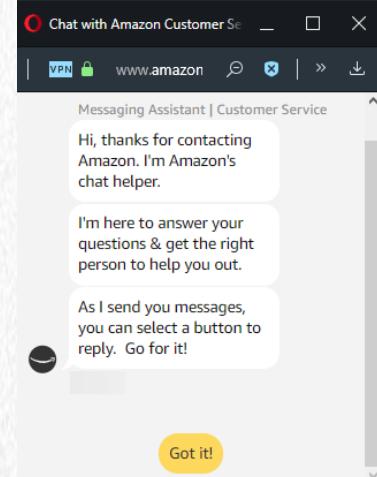
- 1) Login to your Amazon account
- 2) For Amazon.com go here:
<https://www.amazon.com/gp/help/customer/contact-us/>
or for Amazon.co.uk go here:
<https://www.amazon.co.uk/gp/help/customer/contact-us/>
- 3) Now click on „Start chatting“ (if this option is not visible, then the chat bot is disabled and it will not work)



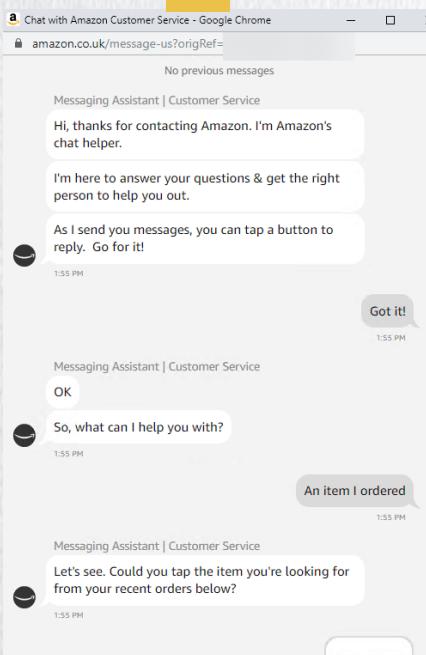
Now when this window pops up, you are lucky and the auto-chat is enabled. If any other layout pops up, then try again later.
At the bottom you always have choices to answer.

The sequence is very easy:

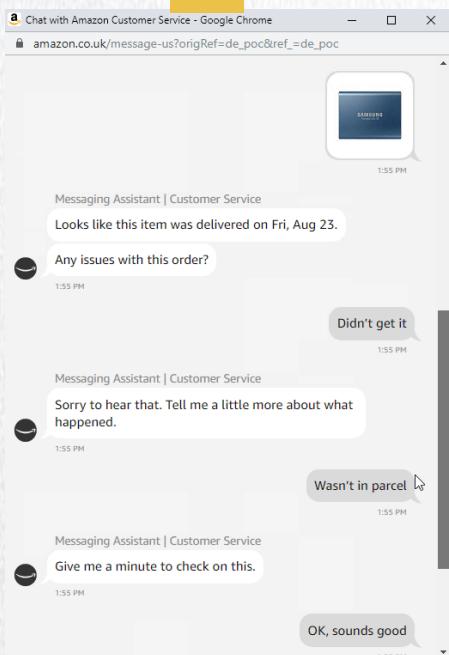
- > „Got it“
- > „An item I ordered“
- > -pick order now-
- > „Didn't get it“
- > „Wasn't in parcel“
- > „Ok sounds good“
- > **Refund done**



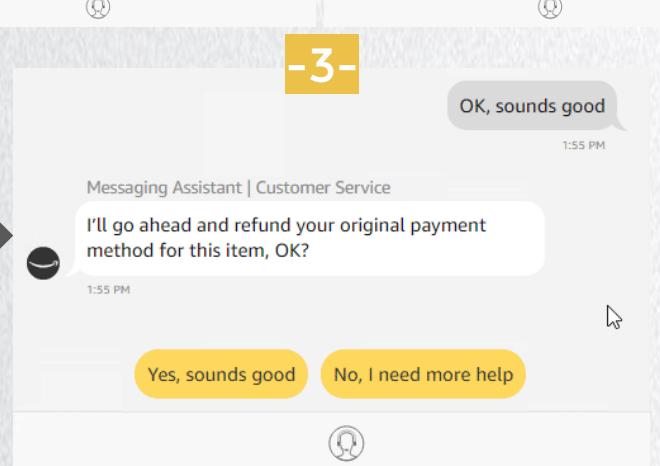
-1-



-2-



-3-



And that's it!
Refund is now
fully completed

Grand Total:
Refund Total:

\$157.89
\$157.89

4.2.

Instant replacement for any amount

Info:

Requirements:

Method:

Winners never quit

Uhmm.. ok Bob ty

Now we are coming to the instant replacement method for any amount. This is very profitable for cracked accounts as you might get rebilled if you do it on your own account. If you do it on your own account, then you will have to use our Fake TID method afterwards.

Make sure the item is “shipped and sold by Amazon” (or fulfilled by Amazon). 3rd party sellers don't work, as Amazon can not create a replacement for such orders. Also make sure that the item is in stock, otherwise it will not work obviously.

- 1) Go ahead and contact Amazon
- 2) Tell them your item is defective, you already tried to fix it by different ways. You asked your friends, went to a local electronic store etc. Unfortunately the local store confirmed the defect of the item
- 3) Now tell them it is extremely urgent, because it was supposed to be a present for your son. It's his birthday in 2 days already.
- 4) Now when they ask you to return the item, ask them if there is any way to create an advanced replacement as it is very urgent and your only possibility to get this item on time. Tell them you will return the item right away, but you need an advanced replacement to be processed right now.
- 5) They should now offer you a free replacement and send you a return label via Email. If they told you it's not possible, go ahead and act very disappointed and how sad this is from such a big company. Ask them to check with their supervisor if their system does not allow an advanced replacement to be processed. If they still decline it, close the chat and retry. It does not work every time, but I can assure you after 3-4 tries it will work. I have done this on multiple 1000 EUR+ orders.

6) Now if you attempt this on cracked accounts and want to change the shipping address, here is how:

1. When a replacement is created, you only have 1 or 2 minutes to manually change the address yourself
2. Make sure to add the address to the account already, so you are not losing any time afterwards.
3. Once the replacement is created, open the order and there you can see a button which says "edit".
4. Click the button and choose the correct shipping address. That's it.

Make sure not to tell the representative anything.

The screenshot shows a user interface for managing order details. At the top, the navigation path is 'Mein Konto > Meine Bestellungen > Bestelldetails'. Below this, the title 'Bestelldetails' is displayed. The page indicates the order was placed on '21. Dezember 2019' and shows the 'Bestellnr.' (order number). The main section is divided into several fields: 'Versandadresse' (Shipping Address), 'Zahlungsart' (Payment Method), 'Geschenkgutschein-Guthaben einlösen' (Redeem gift card/voucher balance), and 'Bestellzustand' (Order status). In the 'Versandadresse' field, there is a red box around the 'Ändern' (Change) button. To the right of the payment method, there is a 'Ändern' button. The 'Geschenkgutschein-Guthaben einlösen' section contains a 'Code eingeben' (Enter code) input field and a 'Einlösen' (Redeem) button. On the far right, there are sections for 'Zwischen Verpacken' (Pack between), 'Summe Anzuradeln' (Summe to be delivered), 'Summe: Gesamt:' (Total sum: Total), and 'Versan' (Delivery).

Investigations



Internal investigation

This is an account investigation. They check further details regarding your concern/refund in order to fix these issues with their company in future. If they think there is something suspicious with you, then they might check patterns or recurring suspicious activity on your account. This can lead to an account closure. From my 9 years experience and completing over 4000 refunds, nobody ever got into legal trouble. The companies might blacklist your address, but this can easily be bypassed by adding an extra letter or typo to the address (so it's not 1:1 the same). They even blacklist your payment method as they are no longer interested in doing business with you. You can simply bypass this all by using a different credit card and typos in the address.

External investigation

This is a carrier investigation. If you do not explain your issue very well to the seller they might start a carrier investigation without your knowledge. If they offer you to start an investigation, tell them right away it's not necessary and leave the chat/call. A refund will most likely not work when they start an investigation. For example if you claim your package is empty, and you do not mention that the package was intact, the seller will blame the carrier and start an investigation with them. The carriers job is now to locate the package. Usually they do nothing, but sometimes they come to your area and try to locate the package together with you. They ask neighbors, check the signature and confirm the information with the driver who delivered your package. If this is the case, then I suggest to tell the carrier everything is fine and you are not aware of any issues.

How to profit from Refunding?



The effort that is needed to complete a refund is extremely low. Therefore you can make yourself a huge income within a short amount of time. Starting a Service grants you even a higher income. But I suggest that you not start a Service right away. Gain some experience, test it on cracked accounts before you attempt to do refunds for yourself or customers. You can successfully complete hundreds of orders, but if there is one angry customer who got a failed order, it can ruin your whole business.

I personally do 1-2 Amazon refunds a week, each order worth around 400 EUR. In total, I have probably completed well over 400 refunds just from Amazon. If you are from Germany then I highly suggest you to look much more further into Amazon as they had a huge potential for multiple years now. They are the most customer centric company.

Furthermore there are many other shops with huge limits at the moment. Many of them are mentioned in my thread. They require minimum effort and make you big profit. The only negative aspect is the long process for PayPal at the moment. But let's be honest: You can complete a 15.000 EUR Paypal refund within 2-3 weeks with minimum effort. Isn't that great?

You have to find your own strategy, and I am pretty sure you will find one once you completed a few refunds. Refunding has a huge potential. There are so many people making a living doing refunds for years.

Final words



There is one last thing I would like to mention before saying goodbye. Keep in mind Refunding is still fraud and can get you involved with huge problems, legally speaking. Therefore it's very important to stay safe. Don't become too greedy and always watch out to whom you are talking to.

With this being said, I would like to thank you for purchasing my Ebook and hope you were satisfied just like my many other customers. I hope you learned a lot from this as of now. You will learn so much more by attempting refunds and become much better over time. None of this was skimmed from anyone or anything else, but written by what I know from my 9 years of experience in the Refunding scene.

Make sure to join our Telegram group if you did not do so yet. If there are any problems, feel free to message me on Telegram. Be sure to leave a vouch/feedback on my thread as this will help my sales a lot and many other people by their decision. Probably by yours as well.

And last but not least, I would like to remind you of the T.O.S. Leaking or sharing any information on this Ebook is strictly forbidden. Please appreciate my work. Thank you very much, enjoy refunding, and I wish you all the best of luck! 🦸

Standard Support



Add us on Telegram:
refund_sh

https://telegram.me/refund_sh

Keep in mind, we only reply to Ebook related questions. If you do not understand something, do not hesitate to contact us. Further information and quick Support is not included.

Feel free to upgrade to our 1-on-1 Mentorship.
Contact us on Telegram to do so.

I am ready to answer all your Ebook related questions!



Feedback



Any **feedback** is highly appreciated! This Ebook comes with **free lifetime updates**, so you are doing yourself a favor as well.

You found out something new? Or something changed? Please let us know so we can update the Ebook for you and other customers. Any suggestions are highly appreciated as well. If you see any typos or mistakes in the Ebook, please let us know where. You can also leave your feedback anonymously.

For feedback which belongs to the public, please use my sales thread, no matter if it's negative or positive. Any vouch and feedback is highly appreciated! We are happy to hear **your honest opinion**. It will help out sales a lot.

With Love,
Bob

*Please consider leaving
a vouch/feedback on
my thread, as it will
help my sales a lot
<3*

Please help us to improve!

refund.sh/ebook_thread/

refund.sh/feedback/

