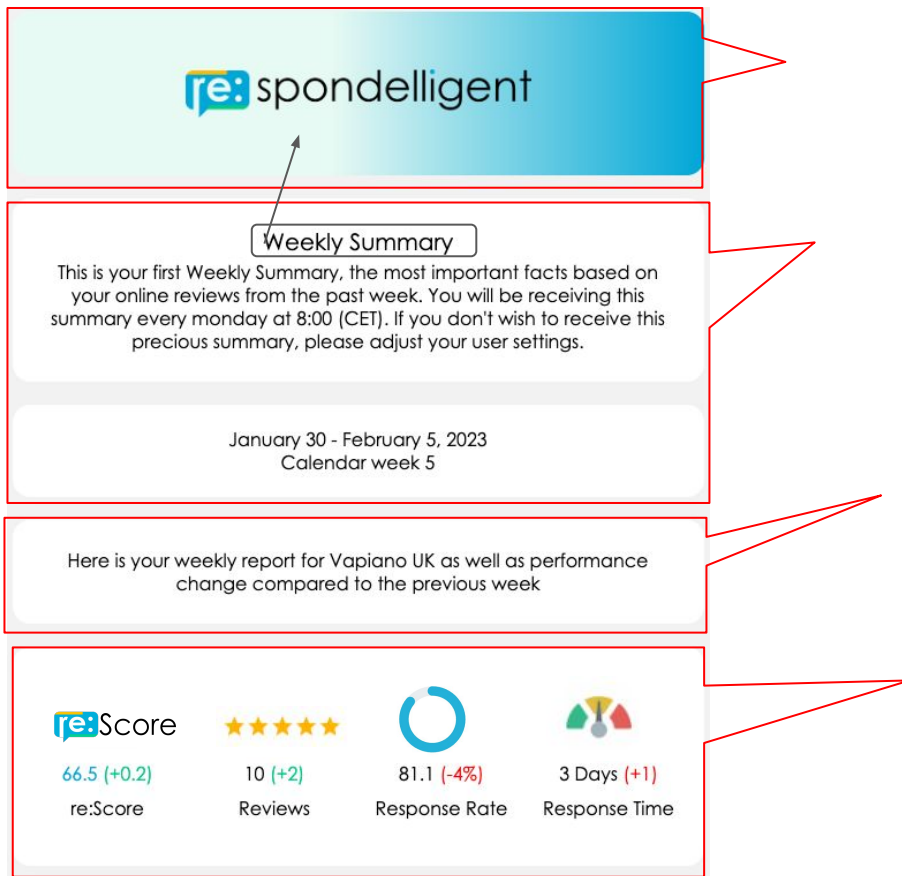


# 1. Weekly Summary



Set the background to white

Move Weekly Summary to the first block under the logo

Make Vapiano UK bold

Change icons

- 1) re:Score: use our logo for re:Score provided, make the number 66.5 black
  - 2) Reviews: change to stars icon
  - 3) Response Rate: a blue chart like in our app, blue #00B0DC, grey #f4f4f4
  - 4) Response Time: gauge icon but with our colors: #00B0DC, #03d090, #fac405
- Make the brackets black, only the number is colorful: (+2)

On mobile devices make that it breaks in 2 and 2 not 3 and 1



1.




## Weekly Summary:

	re:Score	Reviews	Response Rate	Response Time
Vapiano, Edinburgh	87.5 (+0.7)	11 (+2)	87% (-4%)	3 days (+1)
Vapiano Tottenham Court Road, London	76.5 (-0.4)	34 (0)	75% (-4%)	1 days (-2)
Vapiano, Manchester	69.5 (-1.2)	20 (-2)	71% (-4%)	3 days (+1)
Vapiano UK	69.0 (0)	86 (+13)	80% (+2%)	1 days (0)
Vapiano Great Portland Street, London	68.5 (+0.2)	3 (+5)	81.1% (-4%)	3 days (+1)
Vapiano Tower Bridge, London	68.3 (+0.2)	6 (+5)	60% (+4%)	3 days (+1)
Vapiano Paddington, London	65.5 (0)	12 (+5)	91.1% (-4%)	0 days (-1)

- 1) Make the re:Scores black, not blue
- 2) Write d instead of days
- 3) Make the brackets in black
- 4) Make bigger spaces between the rows
- 5) Make headlines re:Score, Reviews, RR, RT bold

## New Reviews

86 (+13)

	Positive	Neutral	Negative
	10 (+3)	1 (+1)	5(+1)
	2 (+1)	0 (-1)	0 (-1)
	4 (0)	3 (-2)	2 (+1)

The font size in the table is much smaller, is it possible to make it bigger that it still looks good?

- 1) The logos are too big. Make them smaller and the spaces between the lines smaller
- 2) Make the brackets of (+13) black

## The best review of the week

 18/03/2023 ★★★★★

Renata Alexandrino

Lorem, ipsum dolor sit amet consectetur adipisicing elit. Facilis asperiores assumenda dolorum ab ipsam minus natus suscipit veritatis eveniet laudantium beatae rem nesciunt, aperiam, esse doloribus nisi. Placeat, dicta commodi.

## The worst review of the week

 18/03/2023 ★☆☆☆☆

Renata Alexandrino

Lorem, ipsum dolor sit amet consectetur adipisicing elit. Facilis asperiores assumenda dolorum ab ipsam minus natus suscipit veritatis eveniet laudantium beatae rem nesciunt, aperiam, esse doloribus nisi. Placeat, dicta commodi.

This cannot be actually, the worst is one star, so one star should be yellow

# 1. Weekly Summary

## What did your guests talk about?

Category	Rating	Mentions
Food	3.7 (-0.2)	<div><div>50%</div><div>25%</div><div>25%</div></div>
Service	4.7 (0)	<div><div>50%</div><div>25%</div><div>25%</div></div>
Ambiance	2.7 (-2.3)	<div><div>50%</div><div>25%</div><div>25%</div></div>
Facilities	3.9 (+0.1)	<div><div>50%</div><div>25%</div><div>25%</div></div>
Value	4.0 (-0.2)	<div><div>50%</div><div>25%</div><div>25%</div></div>

## Automating your review requests and generate more (positive) reviews

IWantTo.Review by re:spondelligent makes it possible. Learn more:

<https://respondelligent.com/en/blog/generate-more-positive-reviews/>

Best regards, your re:spondelligent team







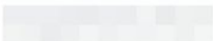



- 1) Make the headlines Category, Rating, Mentions bold
- 2) Make the distribution bars looking more like ours in the app (screenshot below), the bars are thinner
- 3) Make bigger spaces between the rows
- 4) Make the brackets black

Category	Rating	Reviews	Distribution	Positive	Neutral	Negative
Room	3.6	107	<div><div>59.8%</div><div>2</div><div>37.4%</div></div>	64	3	40
Service	4.2	18	<div><div>83.3%</div><div>5</div><div>11.1%</div></div>	15	1	2
Food	3.4	24	<div><div>58.3%</div><div>1</div><div>41.7%</div></div>	14	0	10
Facilities	4.0	33	<div><div>72.7%</div><div>8</div><div>24.2%</div></div>	24	1	8
Location	4.3	37	<div><div>83.8%</div><div>2</div><div>13.5%</div></div>	31	1	5
Value	3.7	6	<div><div>50.0%</div><div>3</div><div>16.7%</div></div>	3	2	1

all good

# Screenshots of the App











## OVERVIEW

My Venues	Score	Reviews	Rating	Positive / Neutral / Negative	Response Rate	Response Time
	79.8	508	4.1 	<div><div>82.3%</div><div>8.49.3%</div></div>	<div><div>22.5</div></div>	8 days
	92.2	2	-1.0 	<div><div></div></div>	<div><div>50.0%</div></div>	5 days
	82.4	188	4.2 	<div><div>85.9%</div><div>10.14</div></div>	<div><div>18.1</div></div>	5 days
	82.8	197	4.3 	<div><div>87.0%</div><div>11.1</div></div>	<div><div>16.</div></div>	6 days

## REVIEWS & RATINGS

Mar 2022 25 reviews 4.1/5 	Apr 2022 9 reviews 4.4/5 	May 2022 8 reviews 4.0/5 	Jun 2022 23 reviews 4.2/5 	Jul 2022 14 reviews 4.6/5 	Aug 2022 10 reviews 4.3/5 	Sep 2022 18 reviews 4.6/5 	Oct 2022 10 reviews 4.2/5 	Nov 2022 3 reviews 3.7/5 	Dec 2022 12 reviews 4.0/5 
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# Screenshots of the App

Platform	Date	Rating	Language	Review	Status	Actions
	16.02.2023	re:Score 91.8 ★★★★★ Difficulty 1	EN	<p>Serge Jacquemin</p> <p>Just a good week</p> <p>Thank you for the wonderful review, Serge! We are very happy you had a good week in Vercorin. We hope to see you soon! ... sorts</p>	responded	 
	14.02.2023	re:Score 95.0 ★★★★★ Difficulty 2	FR 	<p>viviana nola</p> <p>L'endroit est magnifique :) le placement est bien Le personnel ils sont agréables à l'écoute au client Le spa est bien p ...:)))</p>	unanswered	  
	14.02.2023	re:Score 19.1 ☆☆☆☆☆ Difficulty 3	FR 	<p>Salomé Streiff</p> <p>Je suis venue plusieurs fois pour boire un verre après ski, je trouve dommage qu'il ne soit pas possible de grignoter qu ... vice.</p> <p>Bonjour Salomé, Nous sommes sincèrement désolés de cette expérience négative. Nous prenons vos commentaires très au s ... sorts</p>	responded	 

Category	Rating	Reviews	Distribution	Positive	Neutral	Negative
Room	3.6	107	<div><div>59.8%</div><div>2</div><div>37.4%</div></div>	64	3	40
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Food	3.4	24	<div><div>58.3%</div><div></div><div>41.7%</div></div>	14	0	10
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Location	4.3	37	<div><div>83.8%</div><div>2</div><div>13.5%</div></div>	31	1	5
Value	3.7	6	<div><div>50.0%</div><div></div><div>33.3%</div><div>16.7%</div></div>	3	2	1