HASIF KHAN

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OBJECTIVE

A dedicated IT professional with over 2 years of experience in end-user support, network troubleshooting, hardware/software configuration, and IT infrastructure management. Seeking to leverage technical expertise and hands-on experience to ensure smooth IT operations, enhance system security, and provide efficient technical support.

WORK EXPERIENCE

1.Elithbuzz Technology Limited   **2025-Running**

Technical Expert

1.Provide **end-user technical support** across systems, hardware, and software platforms.

2.Perform **installation, configuration, and maintenance** of computer hardware, operating systems, and essential applications.

4.Deliver **remote technical assistance** to clients, ensuring timely resolution of IT-related issues.

5.Diagnose and resolve **network connectivity problems**, including LAN/Wi-Fi troubleshooting and performance optimization.

2.Daffodil Technical Institute, Dhaka, Bangladesh

Assistant IT Officer   **2023-2025**

1. Install and configure Windows, Linux, and network security solutions.

2. Manage Mikrotik Router configurations for secure networking.

3. Supervise CCTV camera installations and security system maintenance.

4. Troubleshoot and resolve hardware, software, and network issues efficiently.

SKILLS & ABILITIES

1. Computer Hardware & Troubleshooting: Expert-level troubleshooting, repair, and maintenance.

2. Networking & IT Support: CCNA, Mikrotik Router Configuration, Network Monitoring.

3. CCTV & Security Systems: Camera Installation, Remote Surveillance Setup.

4. Security Tools: Wireshark, Nmap, Metasploit, Burp Suite, Nessus, Kali Linux.

5. System Administration: Windows, Linux, Active Directory

6. Cyber Security & Ethical Hacking: Network Security, Penetration Testing, Risk Management, Vulnerability Assessment, Threat Intelligence.

PROFESSIONAL CERTIFICATIONS

1. IT Support Technician

2. CompTIA Security+ Fundamentals

3. Cyber Security & Ethical Hacking (CSC)

4. CompTIA Security+ Fundamentals

5. CCNA

6. MTCNA

PROJECTS & HACKATHONS

1. National Hackathon for Cyber Security & Fintech Industry
2. Google Hacking & Capture the Flag (CTF) Challenge - Daffodil International University
3. IT Support Technician Course - National Skill Standard Basic Certificate

EDUCATION

Uttara University, Dhaka, Bangladesh   **Ongoing**

Bachelor of Science (BSc) in Computer Science & Engineering (Ongoing)

Daffodil Technical Institute   **2023**

Diploma in Computer Science & Engineering

COMMUNICATION

1. Bengali: Fluent (Reading, Writing, Speaking)
2. English: Proficient (Reading, Writing, Speaking)
3. Hindi: Proficient (Speaking)

REFERENCES

1. Daffodil Technical Institute

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2. Mutual Trust Bank PLC

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