SOFTWARE REQUIREMENT SPECIFICATION

For

Rate Management

Kandy MC

Version 1.4

Document Acceptance

Deliverable	Software Requirement Specification- Rate Management Service
Deliverable Date	
Client	Kandy Municipal Council

Document Amendment Register

Version	Date	Author	Reviewer
Version 1.1	18/11/2022	M.M.H.R.Ruwanthi	
Version 1.2	23/11/2022	M.M.H.Ruwanthi	
Version 1.3	15/03/2023	M.M.H.Ruwanthi	
Version 1.4	22/03/2023	M.M.H.Ruwanthi	

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RATE MANAGEMENT

- This system provides Rate management functionality. That each feature has described as follows.
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    5. Balance before the feature
    6. Quarter calculation feature
    7. Another special feature
    8. Rates Payment feature
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1. PROPERTY MASTER DATA

This property Master module cover-up the following functionality.

- Property type management (Add new property Type)
- Divisions Management (Add new Division)
- Streets Management (Add new street)

1.1. Property type management

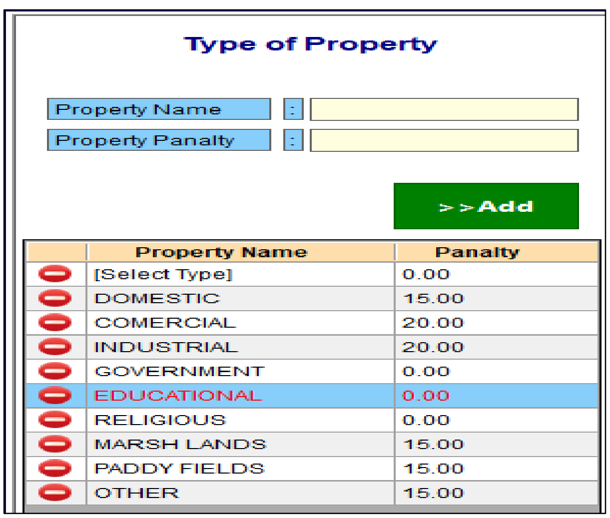
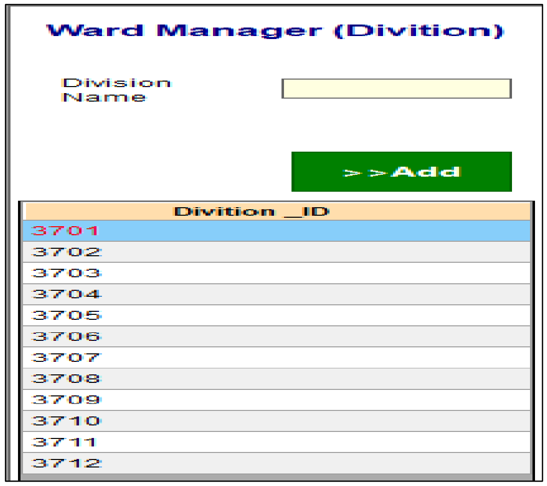


Figure 1- Add property Type

- This form is for add new property type.
- User can insert “Property Name” and “Property Penalty”.
- After clicking the add button, newly added property type will show in the grid view.
- If user need to remove property type, user can click on delete button and remove that property type. (Note! If there has any relational data with this property type, user cannot delete that property type).

- Property penalty is calculate for the relevant Quarter.
- If not penalty calculation it can be show as initial calculation.
- User can change the property penalty percentage by double clicking on the related penalty name and system display the pop-up dialog box for change penalty.
- Property penalty effect on the quarter calculation.
- Penalty range can be up to 1-100.

1.2. Divisions Management


Ward Manager (Divition)

Division Name

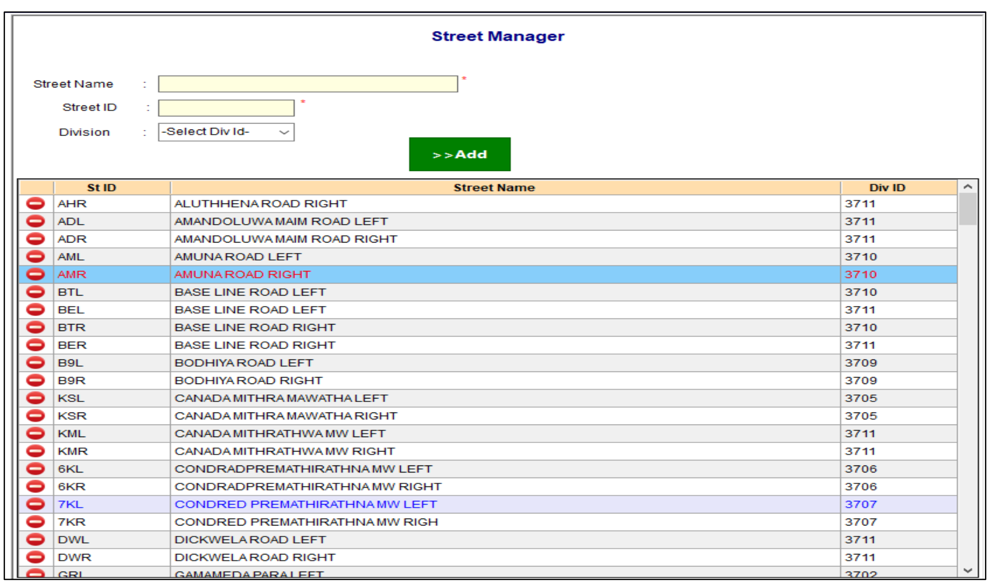
>>Add

Divition _ID
3701
3702
3703
3704
3705
3706
3707
3708
3709
3710
3711
3712

Figure 2- Add new division

- This form for add new divisions.
- User can insert "Divisions Name".
- After click on "Add" button newly added division shows in grid.

1.3. Streets Management


Street Manager

Street Name : *

Street ID : *

Division : -Select Div Id-

>>Add

St ID	Street Name	Div ID
AHR	ALUTHHENA ROAD RIGHT	3711
ADL	AMANDOLUWA MAIM ROAD LEFT	3711
ADR	AMANDOLUWA MAIM ROAD RIGHT	3711
AML	AMUNA ROAD LEFT	3710
AMR	AMUNA ROAD RIGHT	3710
BTL	BASE LINE ROAD LEFT	3710
BEL	BASE LINE ROAD LEFT	3711
BTR	BASE LINE ROAD RIGHT	3710
BER	BASE LINE ROAD RIGHT	3711
B9L	BODHIYA ROAD LEFT	3709
B9R	BODHIYA ROAD RIGHT	3709
KSL	CANADA MITHRA MAWATHA LEFT	3705
KSR	CANADA MITHRA MAWATHA RIGHT	3705
KML	CANADA MITHRATHWA MW LEFT	3711
KMR	CANADA MITHRATHWA MW RIGHT	3711
6KL	CONDRADPREMATHIRATHNA MW LEFT	3706
6KR	CONDRADPREMATHIRATHNA MW RIGHT	3706
7KL	CONDRED PREMATHIRATHNA MW LEFT	3707
7KR	CONDRED PREMATHIRATHNA MW RIGH	3707
DWL	DICKWELA ROAD LEFT	3711
DWR	DICKWELA ROAD RIGHT	3711
GRL	GAMAMEDA PARA LEFT	3702

Figure 3- Add new street

- This form for add new Streets.
- User can insert “Street Name”, “Street ID” and select “Divisions”.
- After click on “Add” button newly added streets will shows in following grid.
- If Property Street is already use the property user cannot remove that street.
- User can edit the street name.
- If street change, not change the old report details.

2. NEW ASSESSMENT FEATURE

- The new assessment feature facilitates to add new property.
- In this module user can do following functionality.

1. Add for the current quarter
    i. Add new property details
    ii. Add owner details
2. Add for a future quarter
    i. Add new property details
    ii. Add owner details

2.1. Add for new property

2.1.1. Add new Property details

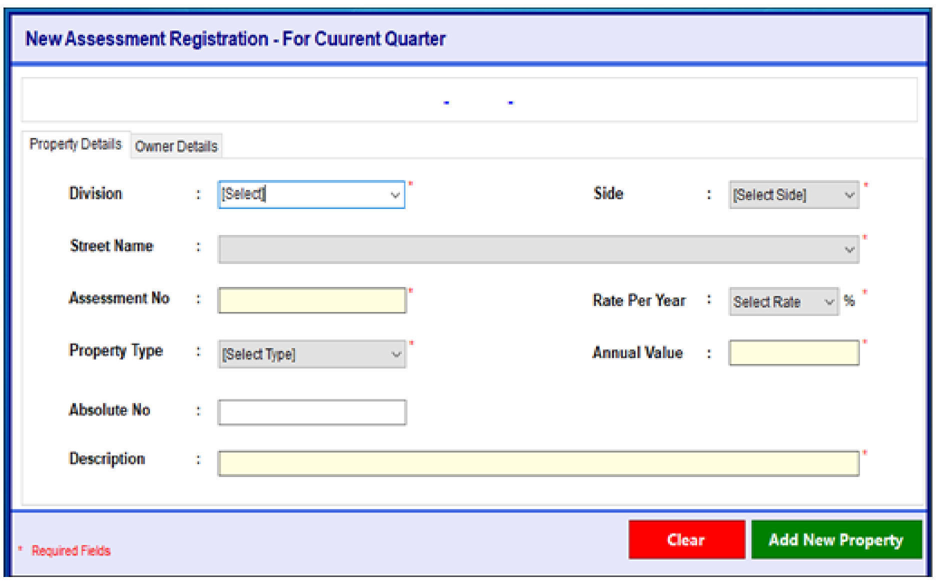


Figure 4- New Assessment Registration for current quarter- Property details

- This form adds new property details for current quarter new assessment registration.
- User can insert the “Annual Value”, ”Absolute No”, “Description” and select the “Division”, “Side”, “Street Name”, ”Rate Per Year”(managed by Admin) and “Property Type”.
- When the user clicks the clear button, the whole data will disappear.
- Custom Number automatically generated and used for further tasks.

- The “*”mean required data, that data should be wanted and the user not filling that data can't go to the next step.
- After adding the property details, the user can click the “Owner details” tab.
- Divisions are divided according to the subject officers.
- According to the user, system will display relevant division when the system loaded.

Checking Officer	**Section**	**Division Number**
ACO-I	AC/01	1/3/10/18
	AC/04	6/12/16/19
	AC/05	2/13/14/15
ACO-II	AC/02	7/9/17/22
	AC/03	4/5/8/23
	AC/06	11/20/21/government

2.1.2. Add Owner details for the property

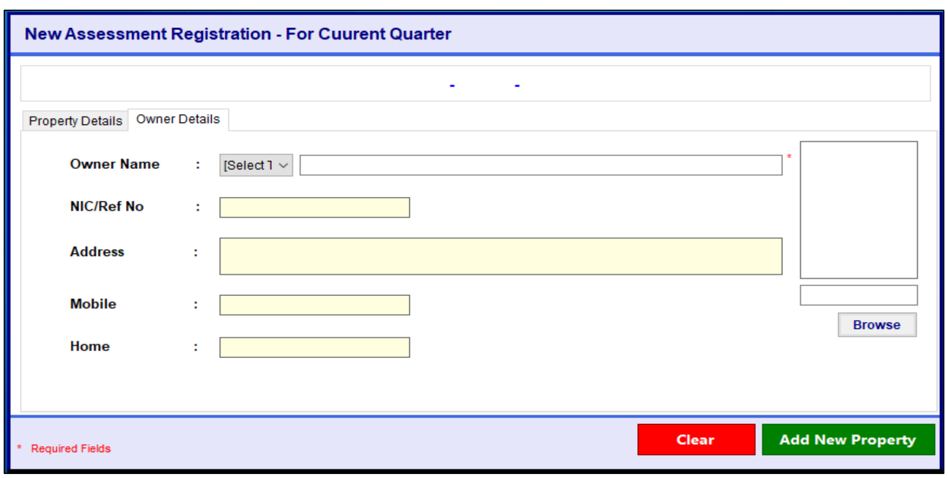


Figure 5-New Assessment Registration for current quarter- Owner details

- This from for add owner details
- The user can select the honorary title and insert the “Owner Name”, “NIC/Ref No”, “Address”, “Mobile” and “Home” and upload the picture of the owner.
- If many users owner for the one property user can enter the owner name one by one using the coma.

- Mobile number important for the send notification after the payment and inform the Arrears K form notifications.
- Before the click "Add New Property" User must fill the all details.
- User cannot enter the same customer number and cannot be duplicate Division, Street and Assessment number.
- When the user click the clear button whole data will be cleared.
- Then the user click the "Add new property", user can add to the new property details.
- System automatically save the details of property details entered user.
- The "*" mean required data, that data should be wanted and user not filling that data he can't go to the next step.
- When adding the new property or edit the property, system should be facilitate to select the following information form the File Number.
  - ADT
  - VBA
  - Physical Chargers
  - VL
- System should calculate the total penalty amount, date from upload the Building document (VBA) referenced from planning section.
- Approved print of after upload the "A" sheet from the relevant section, it must go through the up to ACO for submit through the relevant section.
- Also system display the "Assessment Details for A sheet" interface.
- When submit the A sheet, it numbering should be as follows.

  Ex-: AC-01/2023/01

  AC-01/2023/02

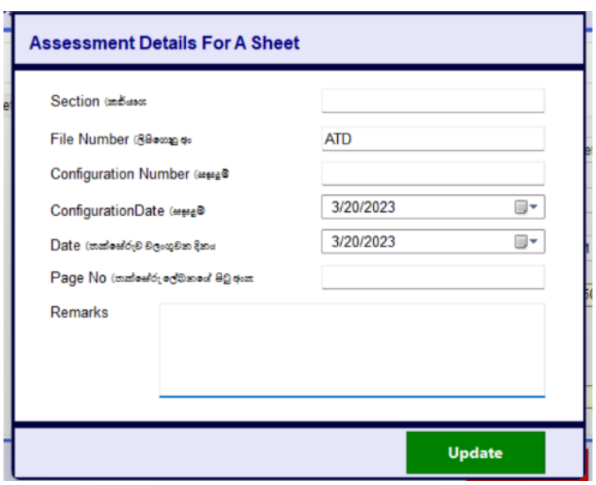


Figure 6- Assessment details for A sheet

- After successfully adding the property and owner details system facilitates the option to enter the Assessment details for “A sheet”.
- User has to enter the “Section” ,”Fill Number” , " Configuration Number” ,Configuration Date ,Date , Page No, remarks details.
- Then the user click the “Update “button.
- Added details are moved into the Rate approval process.

Rate → Rate Approvals

- User clicks the Rate approval and views the “Rate approval Manager window.”
- There are four approvals.
  - ➢Checking officer approval
  - ➢CC Approval
  - ➢AO Approval
  - ➢Account Department Approval.
- To complete the approval process above four people must have to approve the property details.

Figure 7-Rate approval

- According to the approval, the system adjusts the amount of debit and credit related property numbers.
- Also user can view the details of approval through the payment history.

- **Checking Office Approval**
- When the user edits the property details, those details are moved into a pending approval for the Checking Office Approval
- Then the Checking Office can view the pending approval list.
- User can approve or reject the approval request.
- If the user clicks the approve user has to add a comment for approval.

➢ **CC Approval**

- After Checking Office Approved the property details and that details are moved in to as pending approval for the CC Approval
- Then, CC can view the pending approval list.
- There is an option to approve or reject the approval request.
- If the user clicks the approve user has to add a comment for approval.

➢ **AO Approval**

- After CC approves the property details, details are moved in as pending approval for the AO Approval.
- Then, AO can view the pending approval list.
- After selecting an approval request can make Approve or Reject.
- If the user clicks the approve user has to add a comment for approval.

➢ **Account Department Approval.**

- After AO approves the property details, details are moved in as pending approval for the Account Department Approval**.**
- Then the Account Department can view the pending approval list.
- After selecting an approval request can make Approve or Reject.
- If the user clicks the approve user has to add a comment for approval.
- After the Account Department approves the edited property details, the approval process is completed.

- According to the requirements of the council, “A sheet” will be generated as follows.
- And also the system will automatically generate the Amount to be paid forward from configuration date.

මගේ අංකය FD/RA/AC1004

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ගොඩනැගිලි අයදුම්පත් ලිපිගොනු අංකය :- ATD කාර්යාංශය :- Revenue

අනුකූලතා සහතිකයේ අංකය හා දිනය :- - 2022-07-01 කොට්ඨාශ අංකය :- 002

ප්‍ර.ත.ගේ / නා.ත.නි.ගේ සළදුම් අංකය හා දිනය :- - 7/1/2022

පාරේ / වීදියේ නම :- ARALIYA MAWATHA තක්සේරු ලේඛනයේ පිටු අංකය :-

පවත්නාතත්වය

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	152	DILAPIDATED HOUSE/ASB/CI/R	10000.00	11.00	275.00	0.00	0.00

පරිගණක ගත කිරීම සඳහා 2012.01.01

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	152	10000.00	1100.00	-275.00	0	0

(+) ලකුණ දේපල හිමිකරුගෙන් කපාහැරීමට , (-) ලකුණ හිමිකරුගෙන් අය කිරීමට

තක්සේරුව වලංගුවන දිනය 2022-07-01

දේපල අයිතිකරුගේ නම Saman Jayasekara

සකස් කලේ :- nekfa පරීක්ෂාකලේ :-

දිනය :- 2023-03-20

පරිගණක ගතකල අයගේ අත්සන හා දිනය :-

වාර්ෂික දැන්වීම් අංකය හා දිනය :- ප්‍රධාන කළමණාකරන සහකාර

දැන්වීම් යොමුකල දිනය :- නාගරික ගණකාධිකාරී (ආදායම)

Figure 8- Property Assessment details report

2.2. Add new property for a future quarter

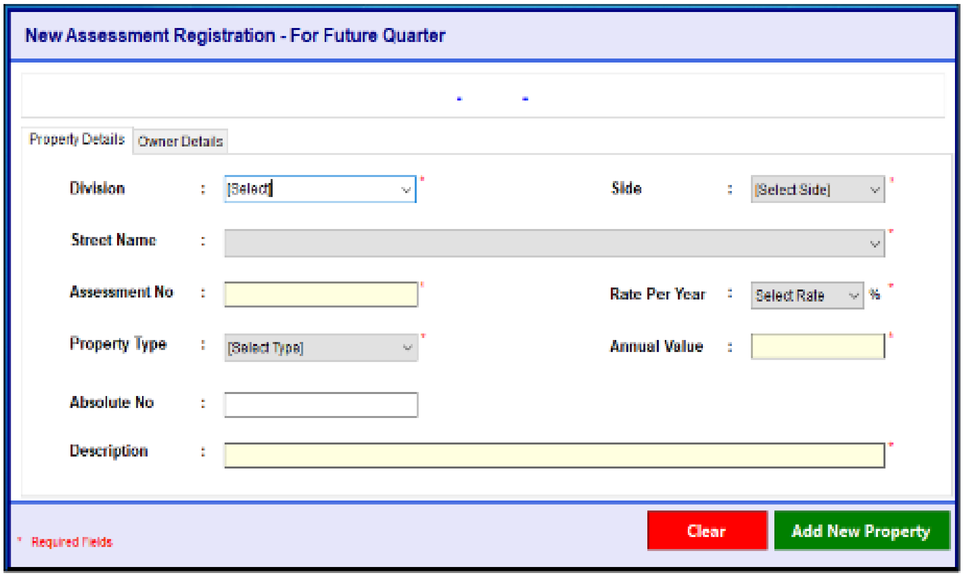


Figure 9- New Assessment Registration for future quarter

- This form adds new property details for future quarter new assessment registration.
- User can insert the “Annual Value”, ”Absolute No”, “Description” and select the “Division”, “Side”, “Street Name”, ”Rate Per Year” and “Proper Type”.
- If many users own the same property, users can enter the owner name one by one using the comma.
- Mobile number important for the send notification after the payment and inform the Arrears K form notifications.
- Before the click “Add New Property” User must fill in all the details.
- User cannot enter the same customer number and cannot duplicate Division, and Street number.
- When the user clicks the clear button, the whole data will disappear.
- Then the user clicks the “Add new property”, user can add to the new property details.
- System automatically saves the details of property details entered by the user.
- The “*”mean required data, that data should be wanted and the user not filling that data he can’t go to the next step.
- System facilitates adding the property details for the future quarter and no billing will be done.
- Add for future quarter function features are the same as the current quarter.
- But not calculate the quarter amount.

3. PROPERTY SEARCH

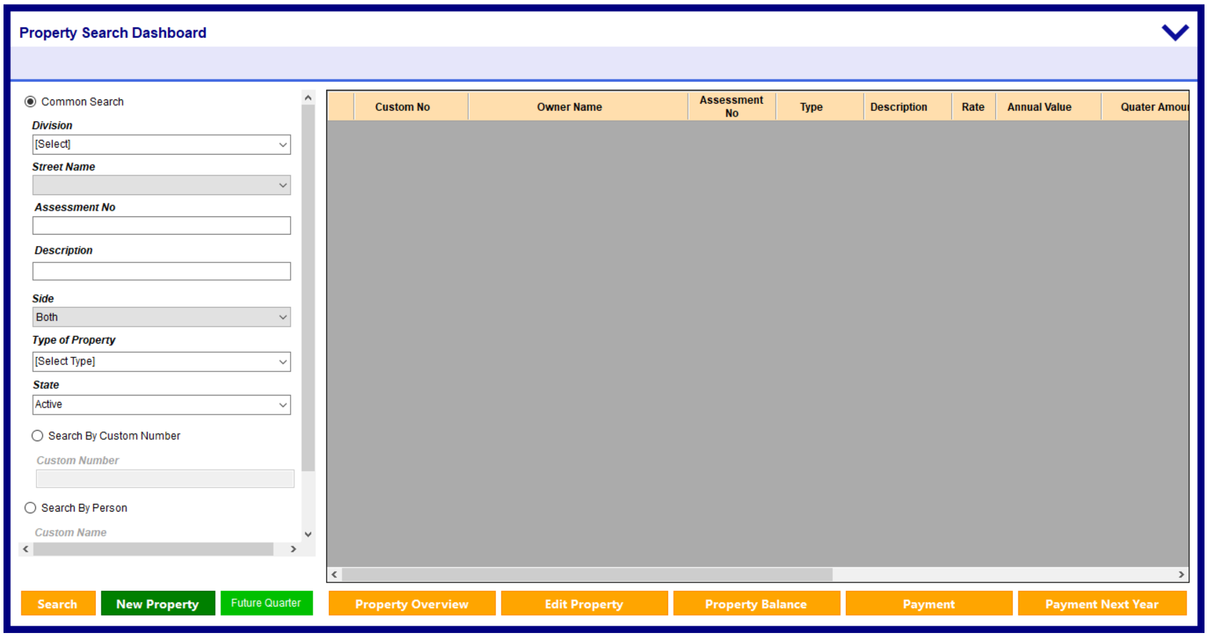


Figure 10- Property search

- This form for property search
- There are three ways to the property searching

➢ **common search**

- The user selects the “Division”, “Street Name”, “Side”, “Type of Property” and “State”
- User can insert the “Assessment No” and “description” on the form and click the “Search button” and the user can find the information for each person.
- If user don’t need to fill everything, only “Division” and “Street Name” are enough for the finding system

By Division, street, property no

- User can search the property details list using division (a dropdown box within the option of division number), street name, and property Number.

By Description

- System facilitates the user to get the result of property details searching by the Description.
- When the user doesn’t know the full description, can write between the percentage marks and the knowing description (ex: - %Perera%).

By Property Type

- System facilitates the user to get the result of property details searching by the Property Type.
- Property Types are included in the drop-down menu.

➢ **search by customer number**

- The “Customer Number” is the only inserting option in this field
- After the insert the customer number user can search the details by clicking the “Search” button.

➢ **search by person**

- The user enters the “Customer Name” and “NIC”.
- When the user doesn’t know the full name he can write between the percentage marks and the knowing name (ex: - %Perera%).

4. VIEW PREMISES FEATURE

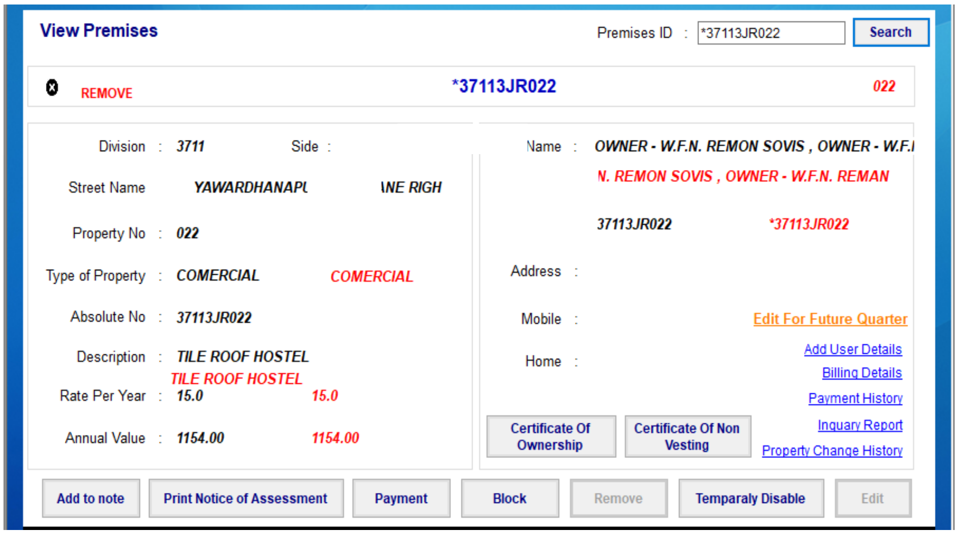


Figure 11-New Assessment Registration for current quarter- Owner details

- In this section user can view the property and owner details of the particular owner already existing.
- User can view premises details by searching the “Premises ID”.
- System provides the following facilities with this section.
  - ➢ View payment history
  - ➢ Inquiry Report
  - ➢ View property change history
  - ➢ Edit for future Quarter
  - ➢ Add user details
  - ➢ View billing details
  - ➢ Print certificate of ownership
  - ➢ Print certificate of Non vesting
  - ➢ Add to note
  - ➢ Print notice of Assessment
  - ➢ Blok Property
  - ➢ Remove property
  - ➢ Temporary disable property

4.1. View Payment history

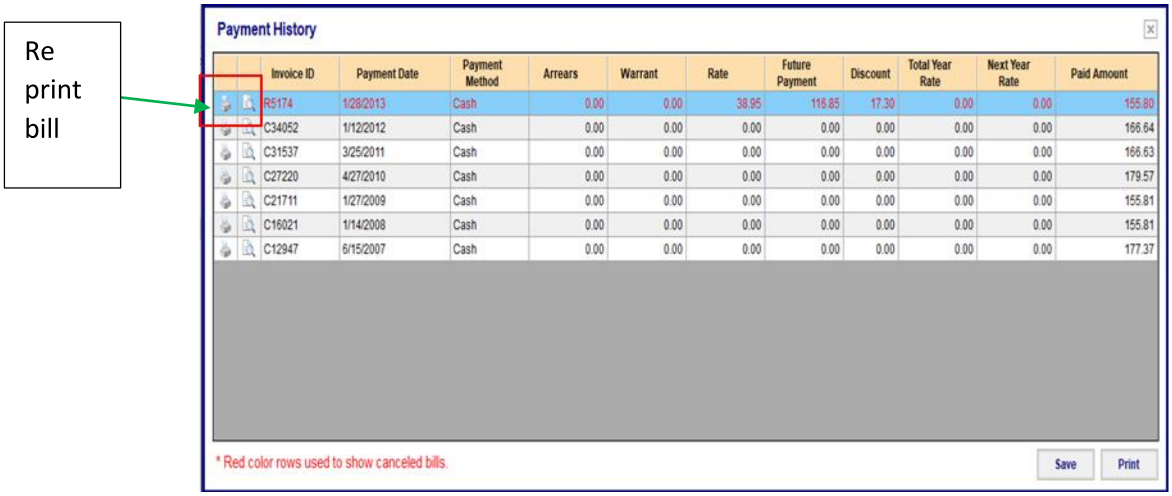


Figure 12-View property history

- Using this frame, the user can view the payment history.
- Following details displays in the each payment history list .(Invoice Id, Payment ,Date Payment Method, Arrears ,Warrant ,Rate ,Future Payment ,Discount ,Total year rate ,Next year rate ,Paid Amount)
- User can view the “Daily receipt Tax Overview” using the view icon.
- Using the “Print” button and print icon, users can print the list of payment history reports.
- Red colored rows used to show canceled bills.
- When the print the details, do not change the details and print the same bill number.
- User can export the document using the “Save” button.

4.2. View Inquiry Report

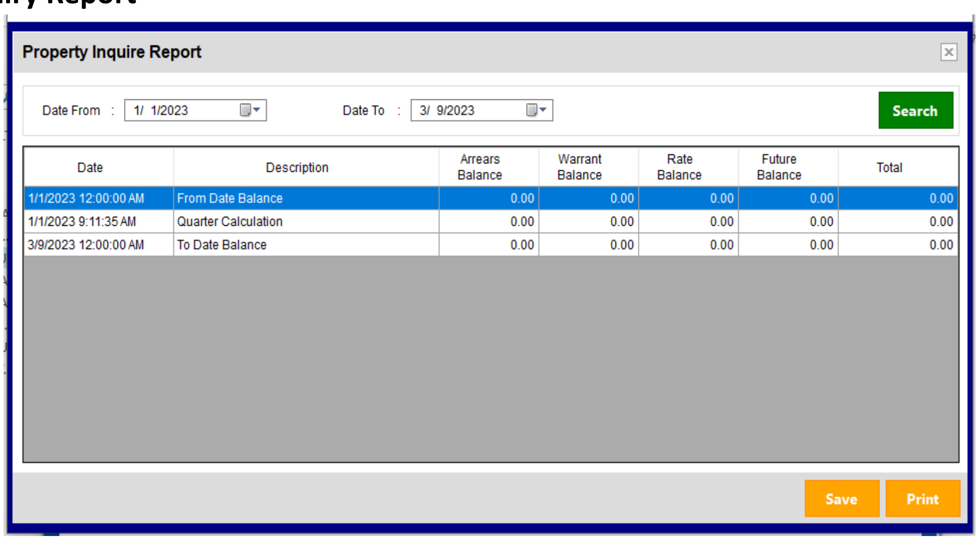


Figure 13-View property inquiry report

- User can view the property inquiry report using this interface.
- If the balance is changed, this interface displays the details.
- User can get a list of details by selecting the particular date (System shows the calendar – From date -, To Date) duration from searching.
- User can save inquiry reports.
- Using the print button and print icon, users can print the list of inquiry reports.
- Following details displays in the inquiry report details list.(Date ,Description ,Arrears Balance ,Warrant Balance ,Rate Balance ,Future Balance ,Total)

4.3. View property change history

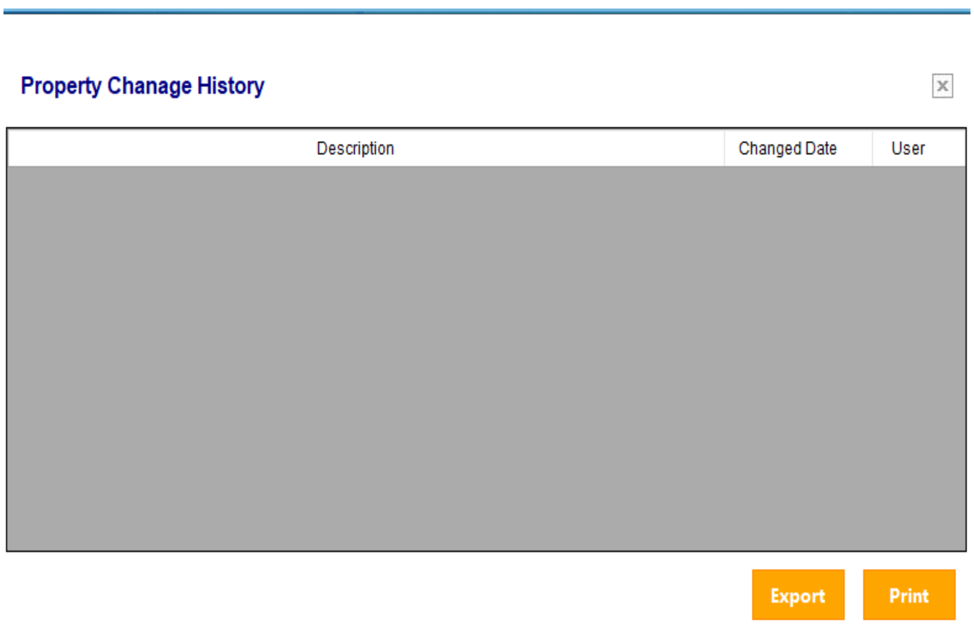


Figure 14- Change property history

- This interface for viewing properties changes details from the start date of the system.
- User can view Description, Changed Date, and User Name.
- User can export the report of property change details.
- User can export the list of changed property details report.

4.4. Disable or Enable Property.

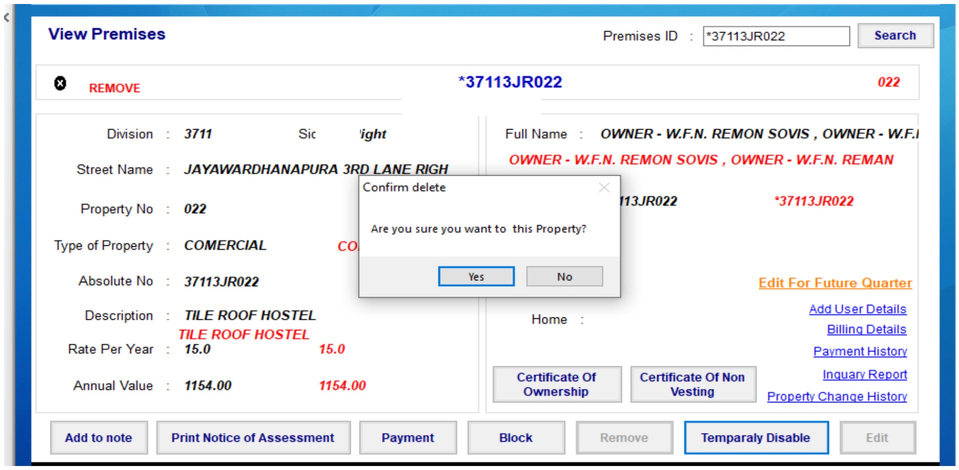


Figure 15-Confirm disable

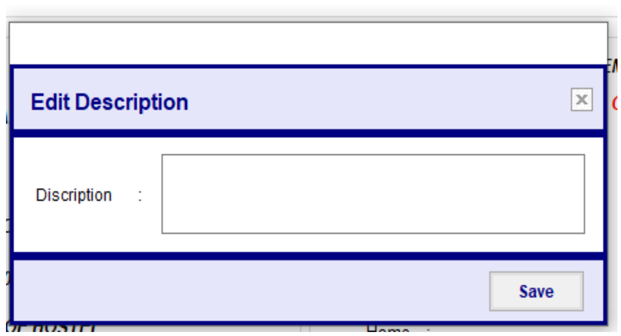


Figure 16- Edit Description

- There is an option for the temporary hold billing process of the property by clicking the temporary disable button.
  - Manage the allowed users by using the user permission.
  - In this case not use the property number, but keep the details by system.
- When disabling the property, stop the billing according to the quarter and stop the penalty calculation.
- But can pay and print the “K form”.
- If has the arrears are related to the property, that details can print using the arrears report.
- User can add descriptions for the disabled.
- After saving the disable, the user can view the details in property change history.
- Also there is an option for enable the disabled property (Same as the enable process).
- Inactivated property, Whether or not to warrant up to the occasion of active, there should be an option for the select permanent or temporary.

- Also there should be an option for add or not missed property quarter amount.
- If missed property warrant amount add, system should automatically calculate that all missed amount.

4.5. Remove Property

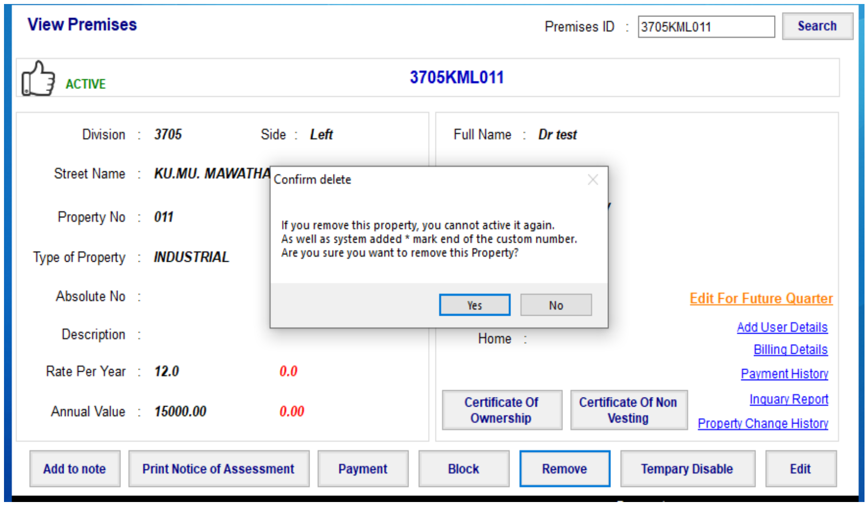


Figure 17- Remove property

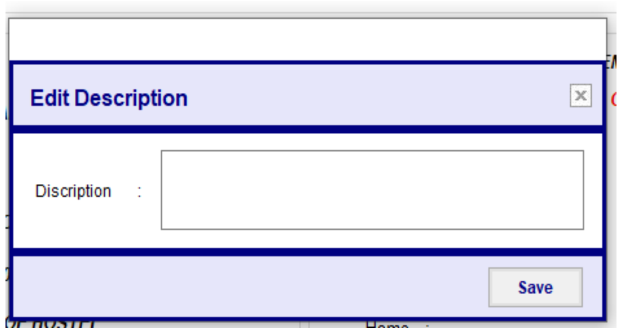


Figure 18-Remove description

- User can remove the property details using "Remove" button, and then, before the remove execution, system display the confirmation box.
- After remove the property, not calculate the quarter calculation and not process the bill.
- "K form" is not generate.
- If there is Arrears related property, those details can print using the Arrears report.
- User cannot activate removed property.
- Removed property number can use another property.
- Removed property completely remove from the system.
- System facilitate manage to user permission for the remove. But can view details of the property.
- If removed property in the mistaken, system should facilitate to option for the state of the being.

4.6. Print notice of assessment (KFORM)

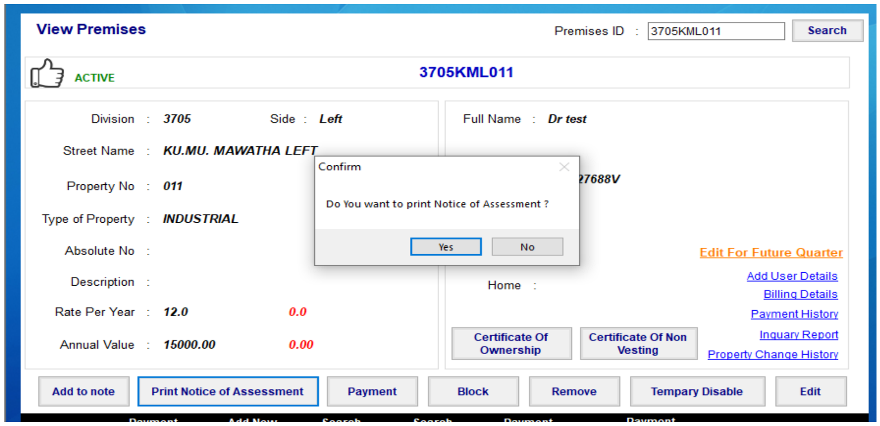


Figure 19- Print notice Assessment Confirmation

- User can print the Notice of Assessment according to the related year.
- Using the property change history option, the user can reprint the Note of Assessment.

4.7. Add Notes

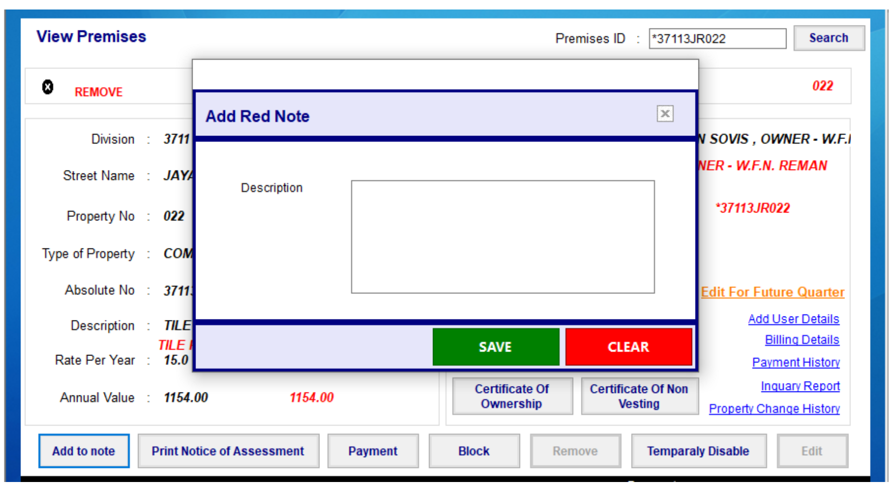


Figure 20-Add red note

- Users can add a note for a selected property using the “Add to note” option.
- After clicking the options system displays the Box to add to the red note.
- Users can describe red notes and have options of saving and clearing the note.
- Display the red not in the Property overview, Edit property, and property for the payment interfaces.

4.8. View Notes

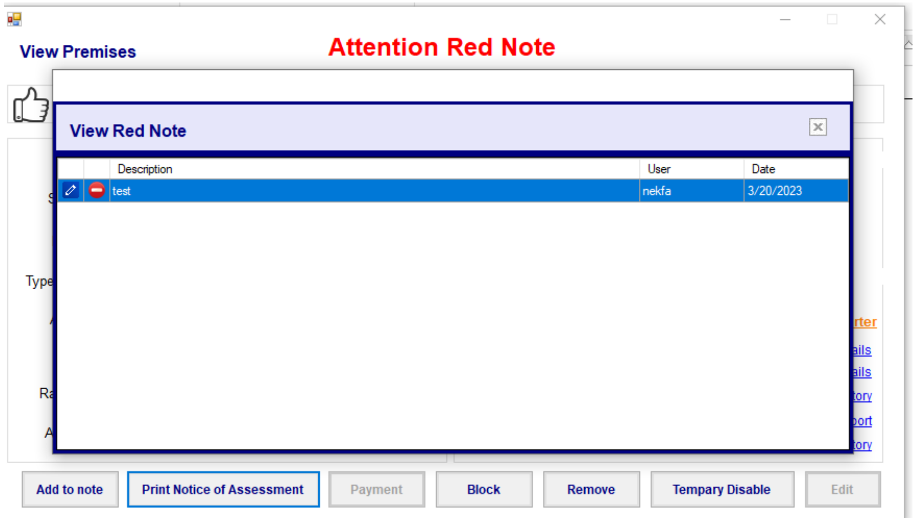


Figure 21- View red note

- User can view the red note from the Property Overview, Edit property and property for payment interfaces.
- After clicking on the” Attention Red Note,” the user can edit and delete the description of the red note.
- Red note description includes details of User name and Date.

4.9. View Created User Details

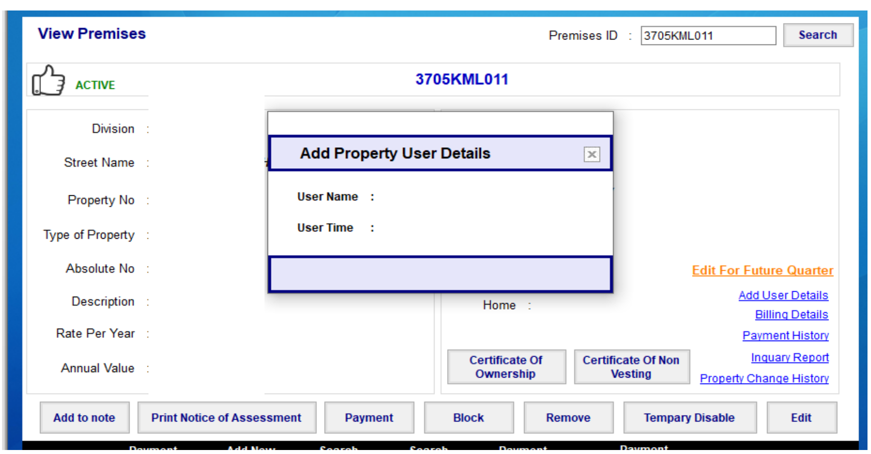


Figure 22- View created user details

- User can view the details of the created user details.
- System displays add user details as User name and User Time.

4.10. Previous Approval Details

- System facilitates to view the list of previous approvals for the selected property.
- System facilitates the get soft copy and hard copy.

4.11. Block

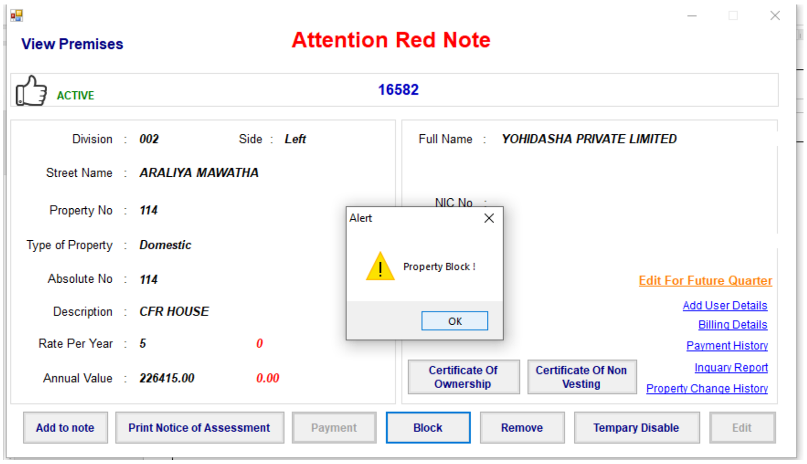


Figure 23- Block property

- After blocking the property, the user cannot Edit, Payment, Remove and Disable the property.
- Cannot do payment and not calculate quarter update.
- Also there is an option for unblocking the property.

5. EDIT ASSESSMENT FEATURE

5.1. Change all property details

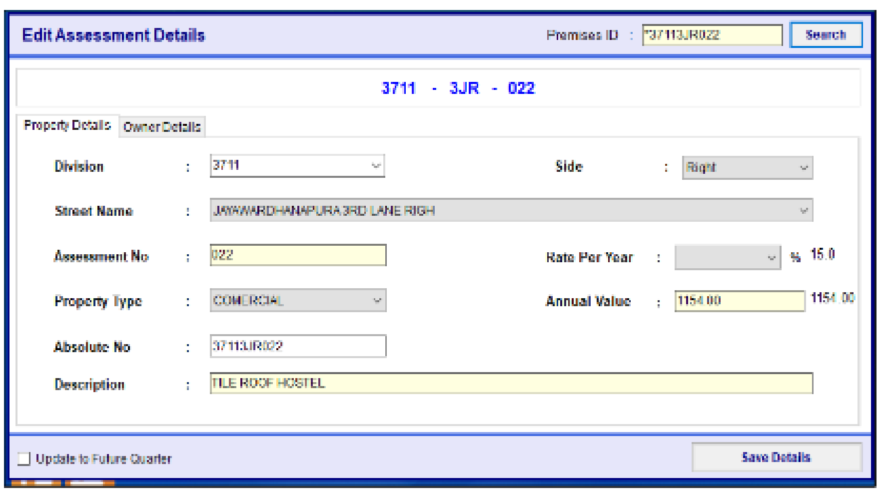


Figure 24-Edit assessment details

- User can change the property details already added, using this interface.

- User cannot add the duplicate property number.
- If many users own the one property, users can enter the owner name one by one using the comma.
- Mobile number important for the send notification after the payment and inform the Arrears K form notifications.
- Before the click “Add New Property” User must fill in all the details.
- User cannot enter the same customer number and cannot duplicate Division, and Street number.
- Divisions are divided according to the subject officers.
- According to the user, system will display relevant division when the system loaded.

- User can view the changed property details through property changes history.
- System automatically gathers the information for “A sheet” and generates that sheet.
- User can get the soft copy or hard copy from the system.
- User can save the edited details.
- User can edit the property details through the common search “Edit Property” button.

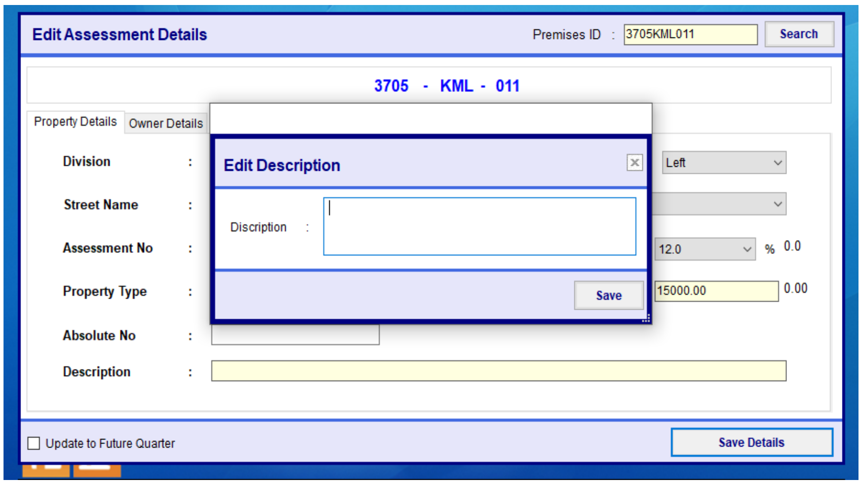


Figure 25- Add edit Assessment description

- User can add the description about the edit details using this interface.
- Property changed details are updated only after the approved.

5.2. Setup for edit option for the approval status

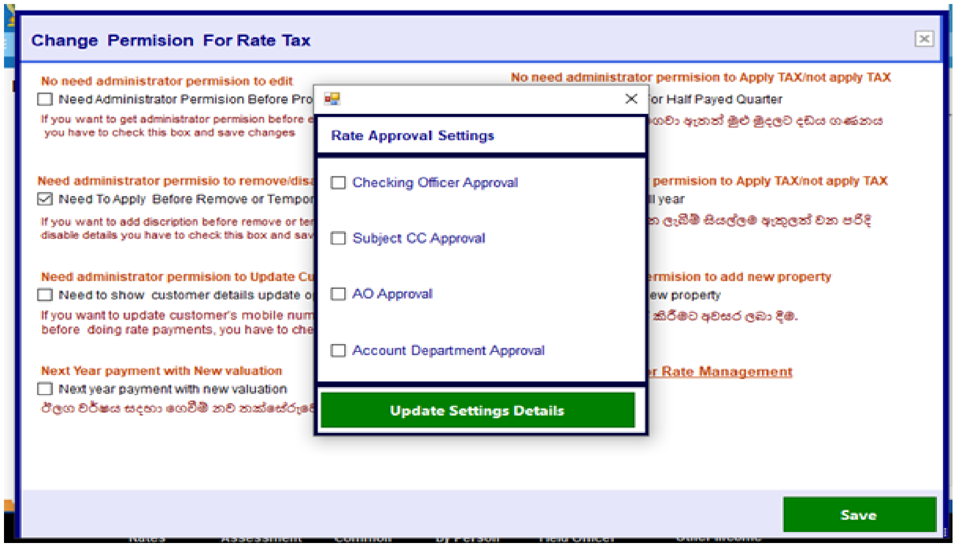


Figure 26-Setup for edit option for the approval

5.3. Property of Non resident

- System should facilitate the option, select to the property is resident or Nonresident.
- There should be Category icon for the Non – resident property.(Option for the Remark for amount of the cut off each quarter and regarding the warrant.)
- System should facilitate to get the report of property of Non-resident with following details.
    - Owner Name and Custom ID
    - Property Number
    - Street
    - Property value for Annual
    - Description of property
    - Amount of cutoff and warrant
    - Remark for approval

6. QUARTER CALCULATION FEATURE

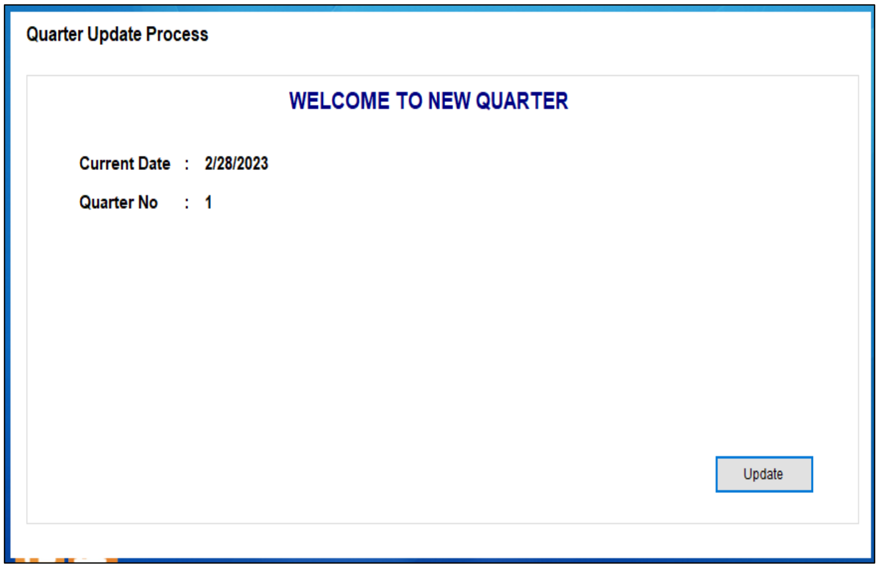


Figure 27-Quarter Update Process

- This form for the quarter calculation feature.
- The quarter calculation is done only once for the entire system.
- Quarter calculations allow for January 1, April 1, July 1, and October 1.
- If not done, quarter calculation for the related quarter system does not allow the billing process.
- Billing, Arrears, and Assessment should calculate according to the each quarter.
- User should be able to change the, date of data updated according to quarter as January 1, April 1, July 1, and October 1.

Process of the quarter calculation

- only calculated active properties
- System checks whether the last quarter balance remains for the related property.
- If the balance remains, the penalty fee is calculated according to property type for full quarter.
- **Penalty fee = (Quarterly Amount* penalty)/100**
- If the corresponding quarter is active, calculate the quarter amount and add it to the current year.
- Else quarter is Inactive or Remove quarter amount is 0.
- On January 1, the amount to be paid in the last year of the process will be collected as arrears.
- If a discount has been received for the relevant property numbers, it will be reduced as payment.
- User cannot reverse after that process and all other account reports of the quarter, updated when quarter calculation.

- When clicking the “Update” button, the user can update the calculated quarter.

7. RATES PAYMENT FEATURE

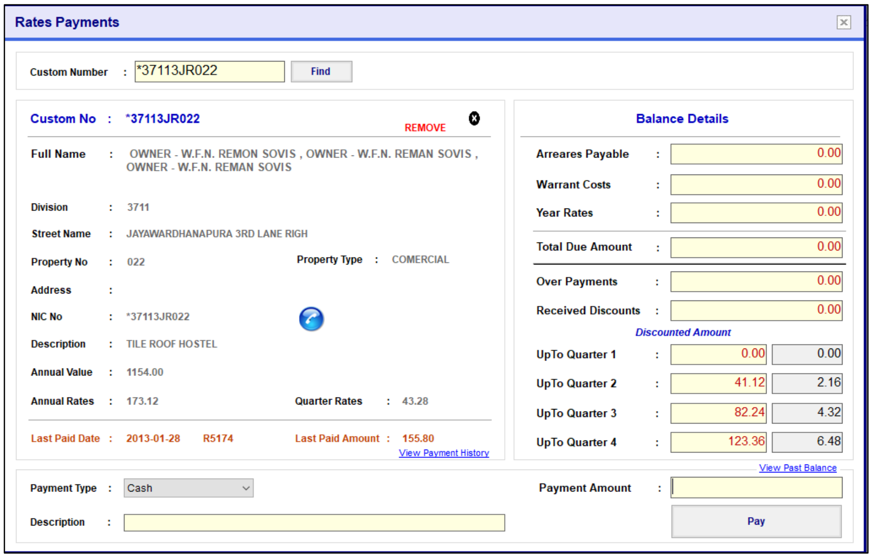


Figure 28- Rates Payments

- User can view the payment window by using the Common search option.
- User can view the **basic details, balance details and regarding the amount paid** for the related property.
- Following details are displayed as basic details.
  - ➢ Custom Number
  - ➢ Full Name
  - ➢ Division
  - ➢ Street name
  - ➢ Property Number
  - ➢ Address
  - ➢ NIC No
  - ➢ Annual value
  - ➢ Annual Rate- System automatically calculate (**Annual value *Year rate/100)**
  - ➢ Quarter Rate – **(Annual rate /4)**
- Following details are displayed as the balance details.
  - ➢ Arrears Payable – Until previous year 12/31
  - ➢ Warrant Costs – Total warrant billing of the current year.
  - ➢ Year Rate – Total quarter amount for the current year (only Display the billing quarter amount for the current date.

EX: - If we are in 2 nd quarter total rate show as tow quarter

- Total Due amount – Total summation of Arrears Payable, Warrant Costs, Year Rate

- Overpayment – Amount paid for future quarter or future year
- Received Discount – Discount received of current quarter

- Calculate Discount Amount as follows

  ➢Up to Quarter 1 - Amount for first quarter, if on January 31 or before the January 31, 5%

  ➢Up to Quarter 2- Amount for the second quarter, if on April 30 or before the April 30, 5%

  ➢Up to Quarter 3- Amount for the third quarter, if on July 31 or before the July 31 , 5%
  ➢Up to quarter 4 – Amount for the entire year, if between January 1 – 31 and if paid Total amount 10% discount.
- User can view the last payment information.
- There is an option for viewing payment history details.
- As well as the system calculates the discount amount automatically considering the current rate.
- System facilitates following payment types for the payment.
  - Payment by cash
  - Payment by cheque
  - Payment by credit card
  - Do
  - Payment by online
- User has to enter the payment amount to the system.
- After saving, payment is successful, the system generates the invoice and sends SMS to the customer.
- Using the payment history user can view the details of payment by cash, Cheque, or card.
- Online payment should be auto updated and send notifications through SMS.

7.1. Auto discount calculation.

7.2. Ability to pay any amount

- In the rate payment section, the user can search customer details by searching Customer ID.
- The system displays the customer details and Balance details.
- Also, the system facilitates paying payment amounts by cash, cheque, or credit card.

7.3. Payment between Branches

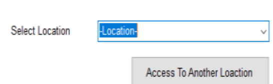


Figure 29-Payement between Branches

- System facilitates to user to payment between two branches.
  Location – Drop-down menu
- System update report daily in related branches.

7.4. Check Online Receive Payment

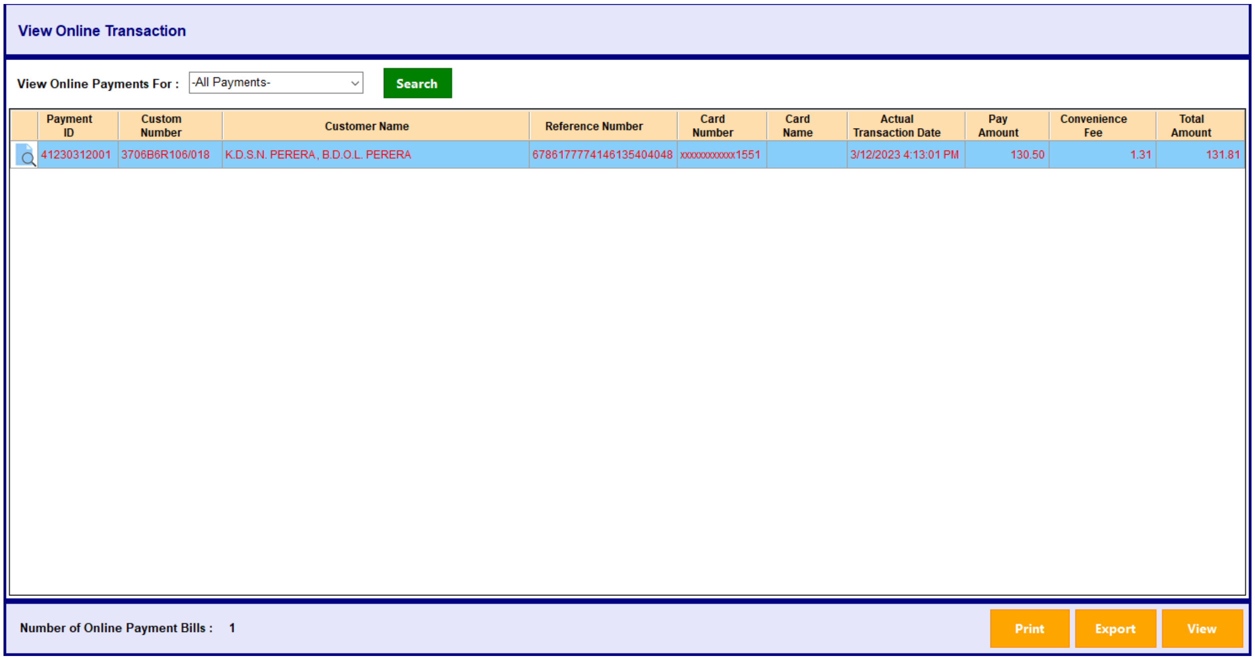


Figure 30- View online receive payment

- System facilitates the user to check the details of online payment.
- System displays the not reconciling online received payment.
- Using the search icon, the user can view the overview.
- Also there is an Accept and Reject option for the payment.
- Need automatically reconcile process for online payment

7.5. Multiple Property Payment

- User searches for the property details of the customer.
- System displays the multiple payments overview.
- User selects the Payment Type.
- User clicks the ‘Go to multiple payments “.
- Following details are displayed in the multiple payment list view.
  - ➢ Premises ID
  - ➢ Payable Amount for end of quarter 4
  - ➢ Discount for end of quarter 4
  - ➢ Pay amount
- System displays the following details.
  - ➢ Total due amount
  - ➢ Total Pay amount

- Users can select the payment method using the drop-down menu.
- Then system displays the following details
    - ➢ Receipt Number
    - ➢ Amount
    - System facilitates displaying all receipts.

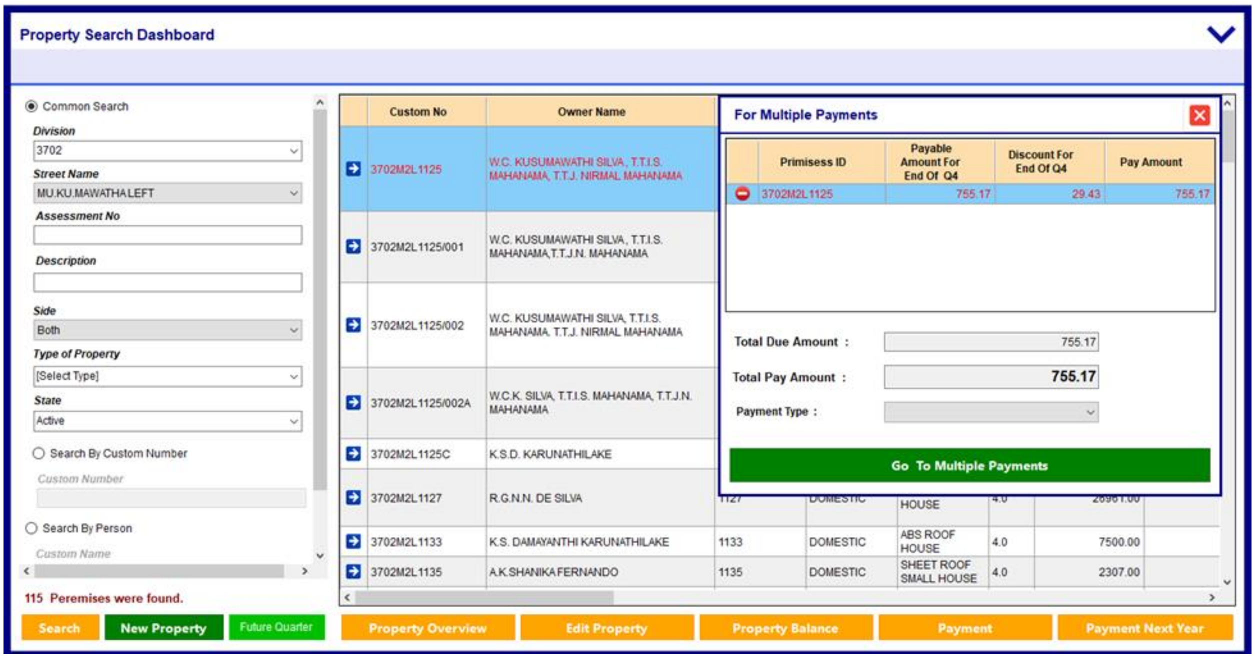


Figure 31- Multiple property payment

7.6. Payment for Upcoming year tax

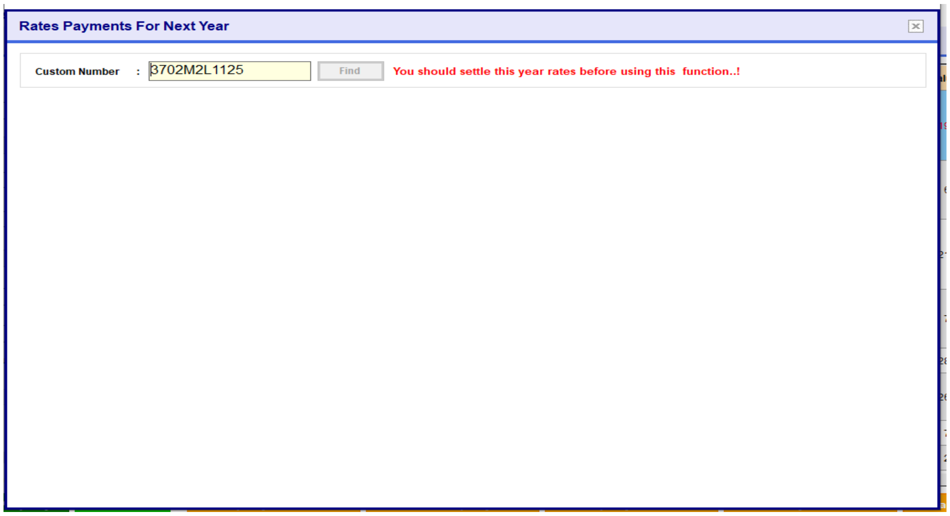
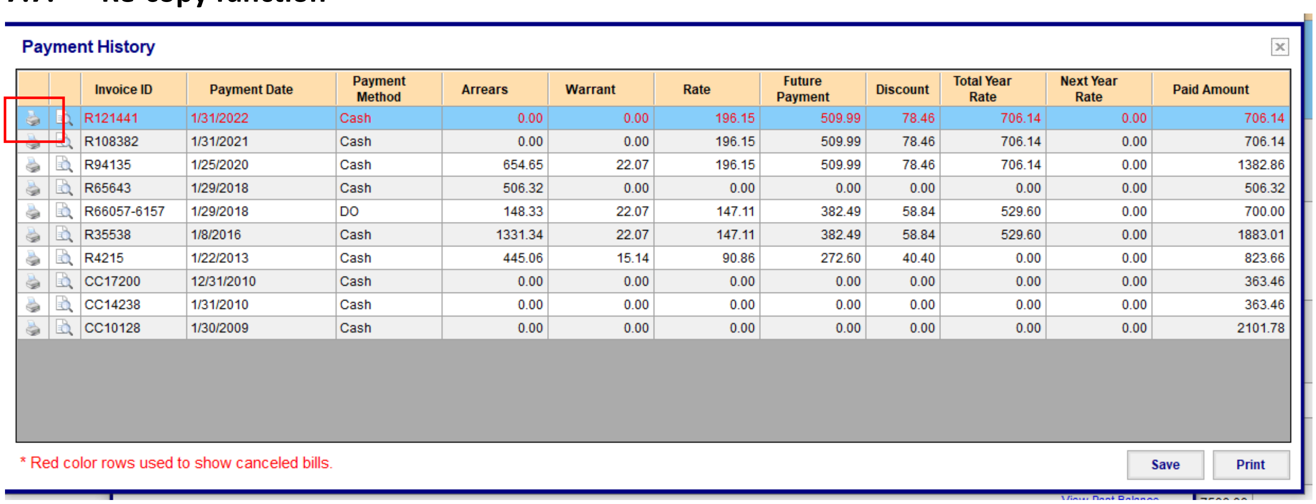


Figure 32- Rates payment for next year

- System facilitates users to pay for the upcoming years.
- User must pay for the current year, if they do next year's payment.
- System displays the following details
  - ➢Customer Details
  - ➢Balance Details
  - ➢Discount
  - ➢Amount for each quarter.
- User can view the payment history and Past Balance.
- User has to select the Payment Type, Description, and Payment amount for the payment.

7.7. Re-copy function



Payment History

		Invoice ID	Payment Date	Payment Method	Arrears	Warrant	Rate	Future Payment	Discount	Total Year Rate	Next Year Rate	Paid Amount
		R121441	1/31/2022	Cash	0.00	0.00	196.15	509.99	78.46	706.14	0.00	706.14
		R108382	1/31/2021	Cash	0.00	0.00	196.15	509.99	78.46	706.14	0.00	706.14
		R94135	1/25/2020	Cash	654.65	22.07	196.15	509.99	78.46	706.14	0.00	1382.86
		R65643	1/29/2018	Cash	506.32	0.00	0.00	0.00	0.00	0.00	0.00	506.32
		R66057-6157	1/29/2018	DO	148.33	22.07	147.11	382.49	58.84	529.60	0.00	700.00
		R35538	1/8/2016	Cash	1331.34	22.07	147.11	382.49	58.84	529.60	0.00	1883.01
		R4215	1/22/2013	Cash	445.06	15.14	90.86	272.60	40.40	0.00	0.00	823.66
		CC17200	12/31/2010	Cash	0.00	0.00	0.00	0.00	0.00	0.00	0.00	363.46
		CC14238	1/31/2010	Cash	0.00	0.00	0.00	0.00	0.00	0.00	0.00	363.46
		CC10128	1/30/2009	Cash	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2101.78

* Red color rows used to show canceled bills.

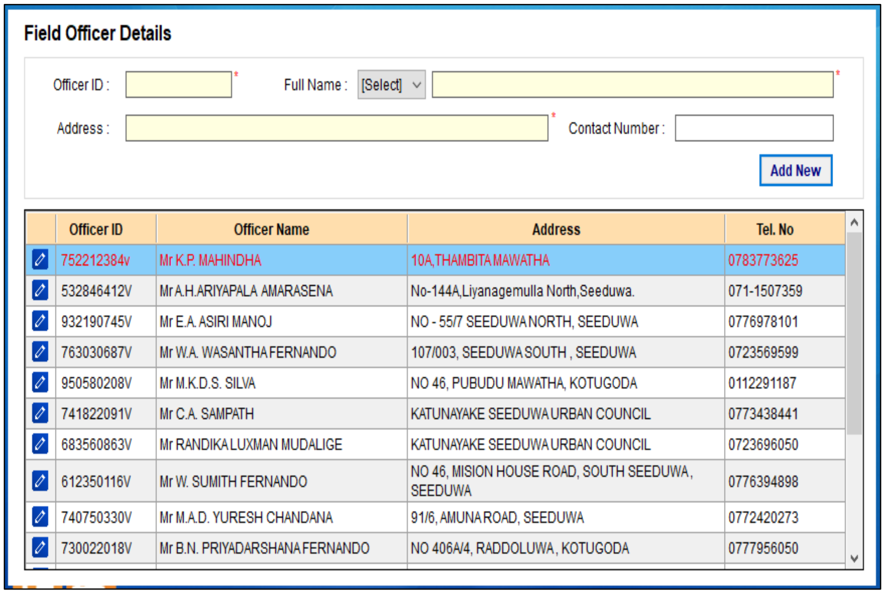
Save Print

Figure 33- Re copy function

- If the user cannot do the bill for some reason, the user can print again that bill without changing the details using the print icon.

8. OTHER SPECIAL FEATURE

8.1. Mange fields officers



Officer ID	Officer Name	Address	Tel. No
752212384v	Mr K.P. MAHINDHA	10A,THAMBITA MAWATHA	0783773625
532846412V	Mr A.H.ARIYAPALA AMARASENA	No-144A,Liyanagemulla North,Seeduwa.	071-1507359
932190745V	Mr E.A. ASIRI MANOJ	NO - 55/7 SEEDUWA NORTH, SEEDUWA	0776978101
763030687V	Mr W.A. WASANTHA FERNANDO	107/003, SEEDUWA SOUTH , SEEDUWA	0723569599
950580208V	Mr M.K.D.S. SILVA	NO 46, PUBUDU MAWATHA, KOTUGODA	0112291187
741822091V	Mr C.A. SAMPATH	KATUNAYAKE SEEDUWA URBAN COUNCIL	0773438441
683560863V	Mr RANDIKA LUXMAN MUDALIGE	KATUNAYAKE SEEDUWA URBAN COUNCIL	0723696050
612350116V	Mr W. SUMITH FERNANDO	NO 46, MISION HOUSE ROAD, SOUTH SEEDUWA, SEEDUWA	0776394898
740750330V	Mr M.A.D. YURESH CHANDANA	91/6, AMUNA ROAD, SEEDUWA	0772420273
730022018V	Mr B.N. PRIYADARSHANA FERNANDO	NO 406A/4, RADDOLUWA, KOTUGODA	0777956050

Figure 34-Add field Officer Details

- This form for manage fields officers.
- Then the user enter to the “Officer ID”, “Full Name”, “Address”, “Contact Number” and the select the honorary title with the “Full Name”.
- When the user click the “Add New” that data will be save.

8.2. Bill issue for the Field officers

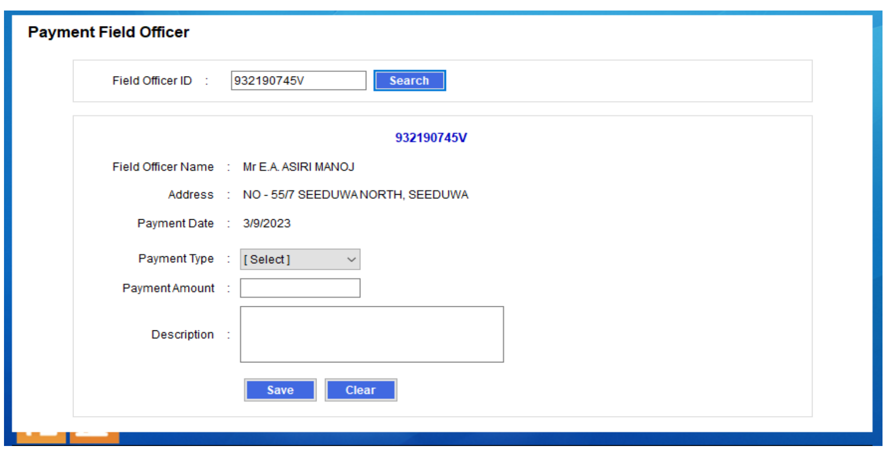


Figure 35- Payment Field Officer

- System facilitates the user to issue a bill for the field officer using this interface.
- User searches field office details by searching the field Officer ID.

- Then the system displays the Field officer details, and the user has to select the Payment Type, Payment amount, and Description of the payment.
- User can save and clear the details.

8.3. Update Credits for property

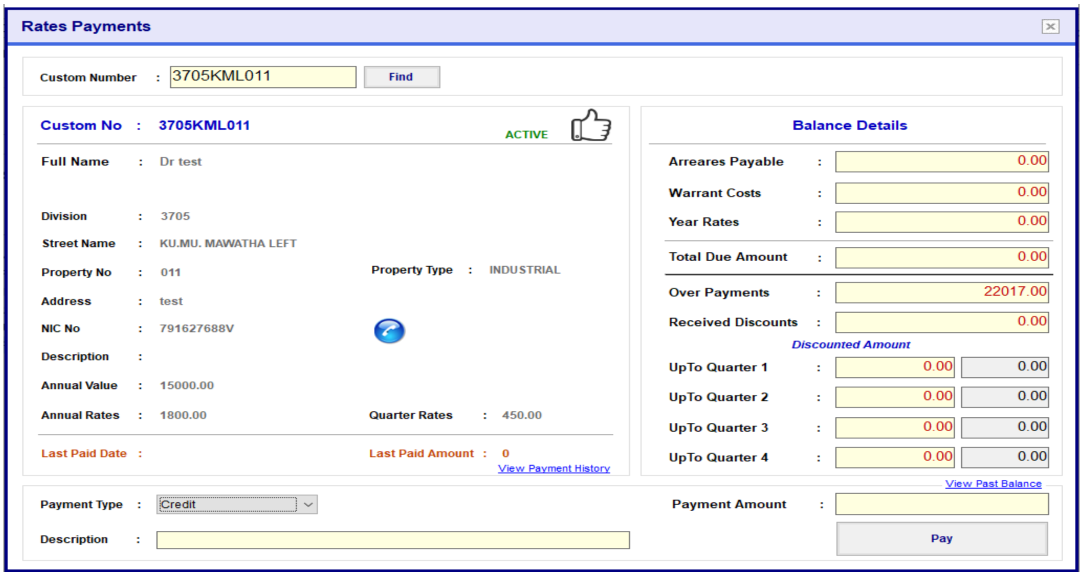


Figure 36- Update credit for property

- User can update payment type as Credit using this interface.
- User clicks the payment.
- Then open the Rates Payment overview.
- User can select the payment type as credits.
- Also can add the Description and Payment amount.
- Then click the "Pay button."

8.4. Update Debit for property

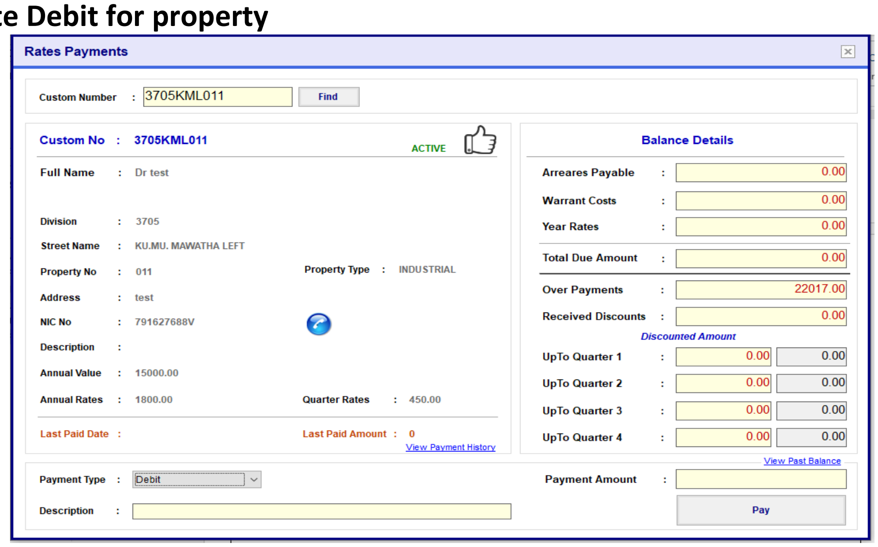


Figure 37- Update debit for property

- User can update payment type as debit using this interface.
- User clicks the payment.
- Then open the Rates Payment overview.
- User can select the payment type as debits.
- Also can add the Description and Payment amount.
- Then clicks the "Pay" button.

8.5. Cancel receipt

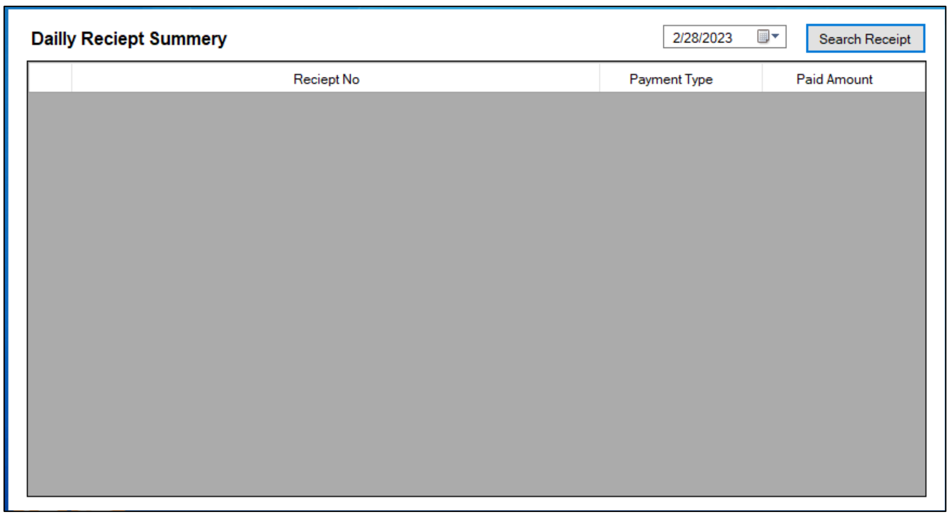


Figure 38-Daily Receipt Summery

- This form for daily receipt summary for canceled receipt.
- User can get the cancel receipt summary report.
- User can search the cancel recipe by selecting the Location, Date Duration, Account Year, user, Receipt Order (Ascending, Descending), and category.
- User can Save, Print, and view the Cancel Receipt report.

- System should facilitate to the change time of the expiration period for the issued recipe but not make the daily payment.

8.6. Add Manual Warrant for Properties

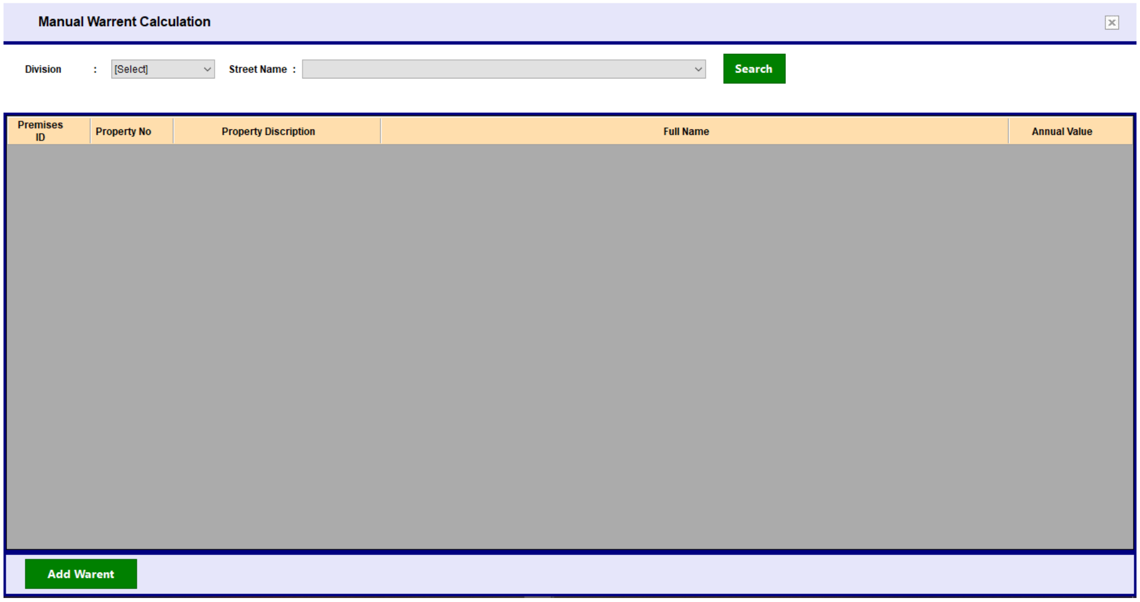


Figure 39-Add manual warrant for property

- This form for add manual warrant for properties
- The user insert the “Division” and “Street Name
- After click on a “Search button” user can find the property information by using the chart.
- Then the system displays the list of property details (Premises ID, Property No, Property description, Full Name, Annual value.
- When the user clicks the “Add Warrant” he can add the warrant for the form.

8.7. Manage Bill Printer Settings

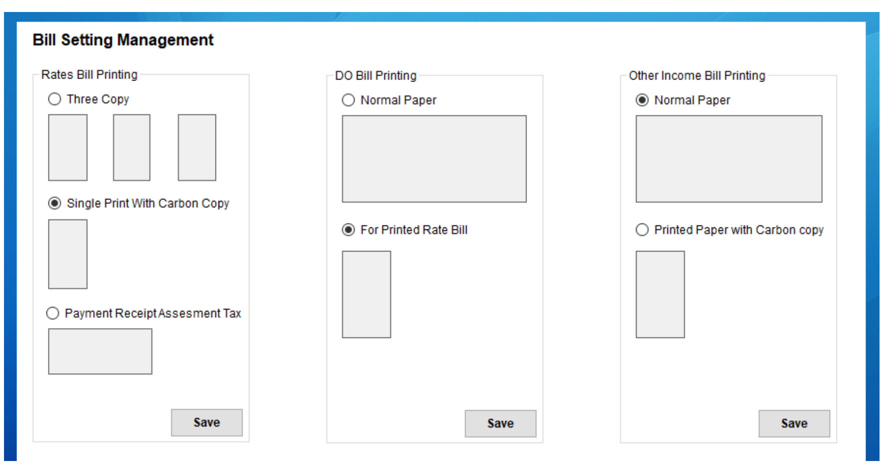
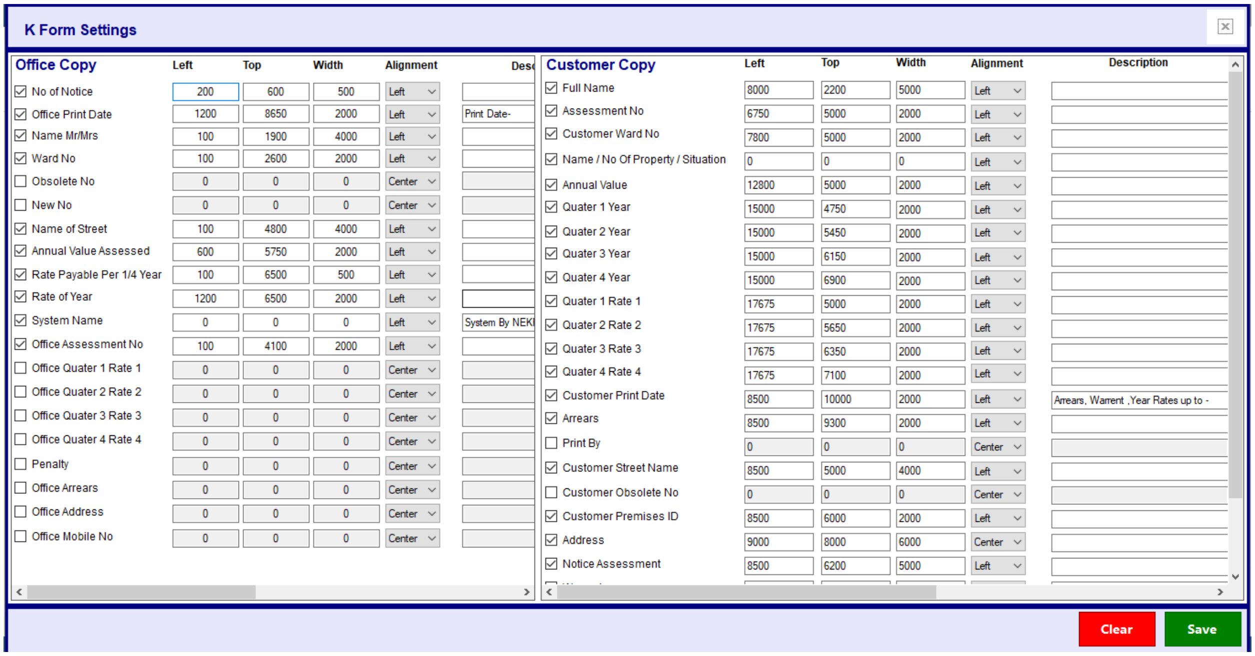


Figure 40- Bill setting Management

- System allows the user to manage the bill printer settings. There are options to print bills.
- Rates bill printing
- Do Bill printing
- Other income bill printing

- After setting the bill printing option, the user has to save settings using the "Save" button.

8.8. Manage K Form Printer Settings



K Form Settings

Office Copy	Left	Top	Width	Alignment	Desc
No of Notice	200	600	500	Left	
Office Print Date	1200	8650	2000	Left	Print Date-
Name Mr/Mrs	100	1900	4000	Left	
Ward No	100	2600	2000	Left	
Obsolete No	0	0	0	Center	
New No	0	0	0	Center	
Name of Street	100	4800	4000	Left	
Annual Value Assessed	600	5750	2000	Left	
Rate Payable Per 1/4 Year	100	6500	500	Left	
Rate of Year	1200	6500	2000	Left	
System Name	0	0	0	Left	System By NEK
Office Assessment No	100	4100	2000	Left	
Office Quater 1 Rate 1	0	0	0	Center	
Office Quater 2 Rate 2	0	0	0	Center	
Office Quater 3 Rate 3	0	0	0	Center	
Office Quater 4 Rate 4	0	0	0	Center	
Penalty	0	0	0	Center	
Office Arrears	0	0	0	Center	
Office Address	0	0	0	Center	
Office Mobile No	0	0	0	Center	

Customer Copy	Left	Top	Width	Alignment	Description
Full Name	8000	2200	5000	Left	
Assessment No	6750	5000	2000	Left	
Customer Ward No	7800	5000	2000	Left	
Name / No Of Property / Situation	0	0	0	Left	
Annual Value	12800	5000	2000	Left	
Quater 1 Year	15000	4750	2000	Left	
Quater 2 Year	15000	5450	2000	Left	
Quater 3 Year	15000	6150	2000	Left	
Quater 4 Year	15000	6900	2000	Left	
Quater 1 Rate 1	17675	5000	2000	Left	
Quater 2 Rate 2	17675	5650	2000	Left	
Quater 3 Rate 3	17675	6350	2000	Left	
Quater 4 Rate 4	17675	7100	2000	Left	
Customer Print Date	8500	10000	2000	Left	Arrears, Warrent ,Year Rates up to -
Arrears	8500	9300	2000	Left	
Print By	0	0	0	Center	
Customer Street Name	8500	5000	4000	Left	
Customer Obsolete No	0	0	0	Center	
Customer Premises ID	8500	6000	2000	Left	
Address	9000	8000	6000	Center	
Notice Assessment	8500	6200	5000	Left	

Clear Save

Figure 41- K form settings

- This form for the K-Form printing setting.
- The system facilitates managing Office copy and Customer copy of K form printer settings.
- The user has to mark the available details.
- User can save or clear the updated settings details.

8.9. Manage Red Notice Printer Settings

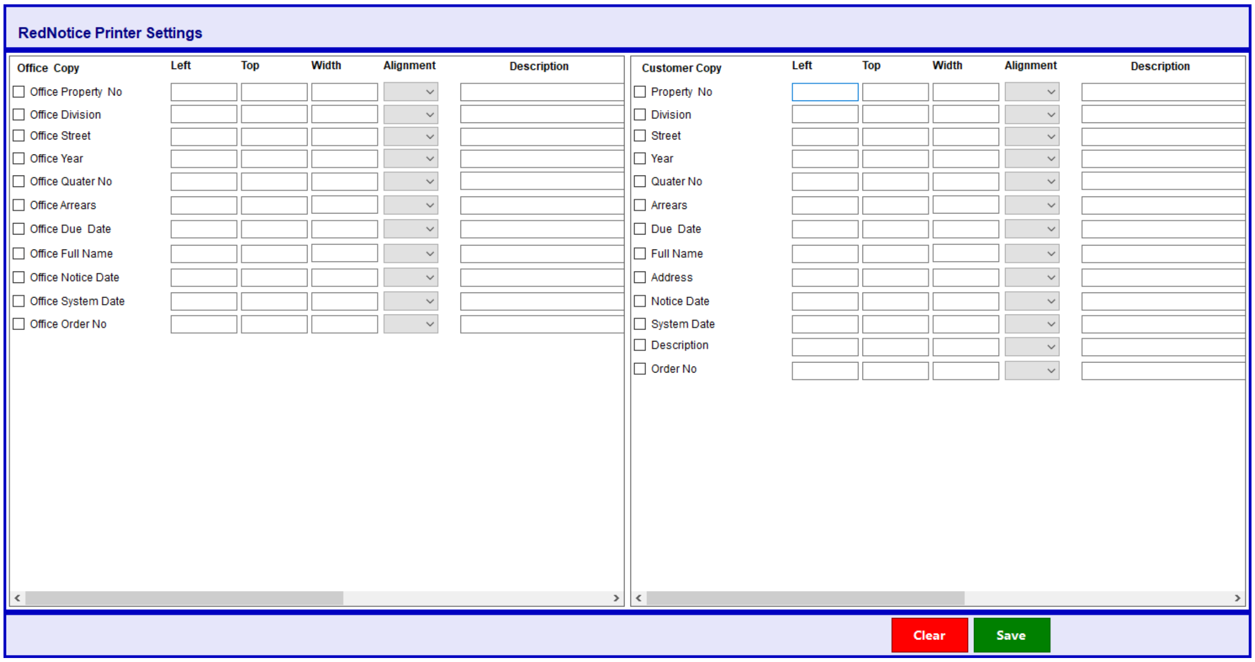


Figure 42- Red notice printer settings

- User can manage the Red notice printer settings; in this functionality, the user has to mark each related detail as available.
- Also, user has to set each property. (Left, Top, Width, Alignment (Dropdown box), and Description).
- Then, the user can save or clear the setting data using the “Clear” and “Save” buttons.

8.10. Rate validation

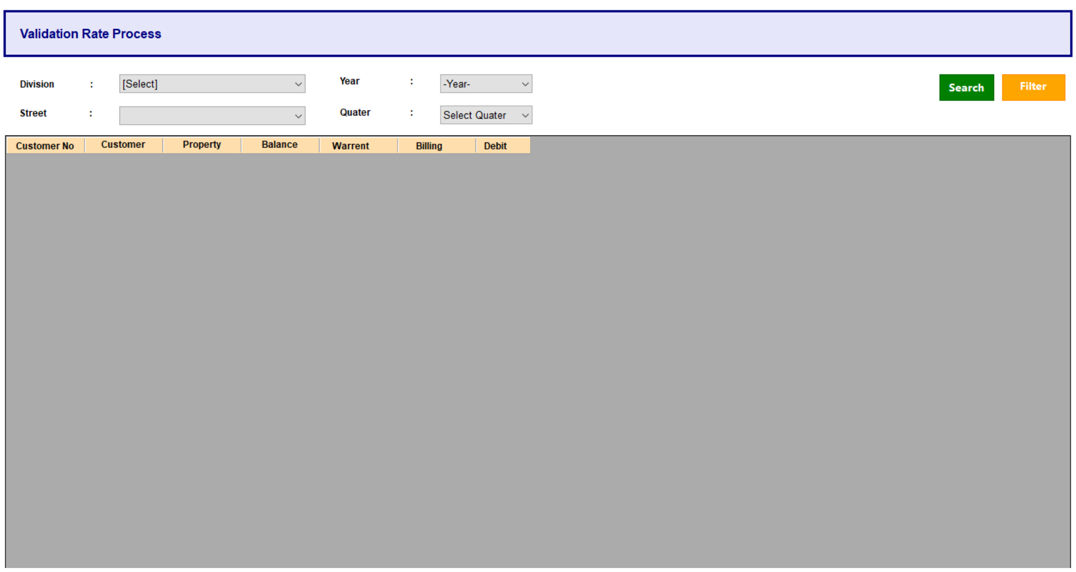


Figure 43- validation Rate process

- User can get the rate validation details by using the following details.
    - Division – Drop -down
    - Street- Drop -down
    - Year- Drop -down
    - Quarter- Drop -down

- Following details are displayed in the details of the Rate validation process.
    - Customer Number
    - Customer
    - Property
    - Balance
    - Warranties

9. SMS FOR RATE

- System sends Discount details to the Owner
- System sends Arrears details to the Owner
- System sends SMS API based.
- User can view sent SMS using SMS portal.

10. RATES REPORT

10.1. Daily Receipts

- **View Daily Paid Receipts**

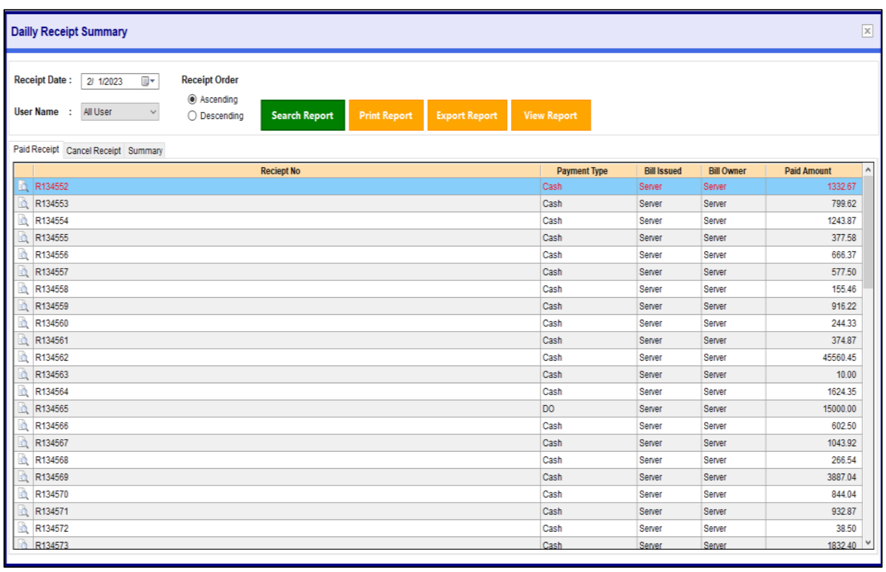


Figure 44-Daily Receipt Summery

- This form for view daily paid receipt
- When the user selects the “Receipt date”, “User Name” and “Receipt Oder”

- After doing this step the user can click the "search report" button and the user can get the data according to this.
- Also, users can search, view, print, and export reports.

➢ View Daily Cancel Receipts

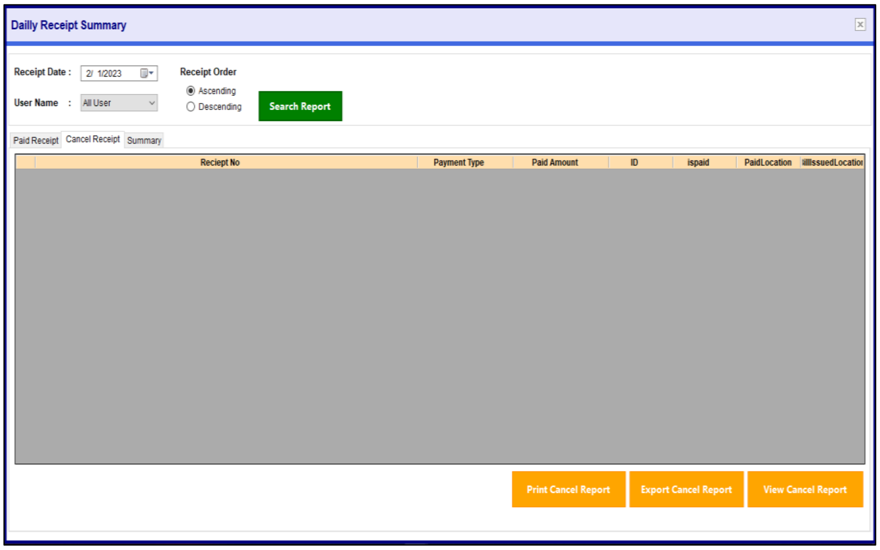


Figure 45-Daily cancel Receipt summery

- User can select the receipt date and search the details of the canceled receipt on the particular date.
- There is a facility to get receipt details in ascending or descending order.
- User can print the cancel report, export the cancel report, and view the cancel report.

➢ View Daily Receipt Summary Report

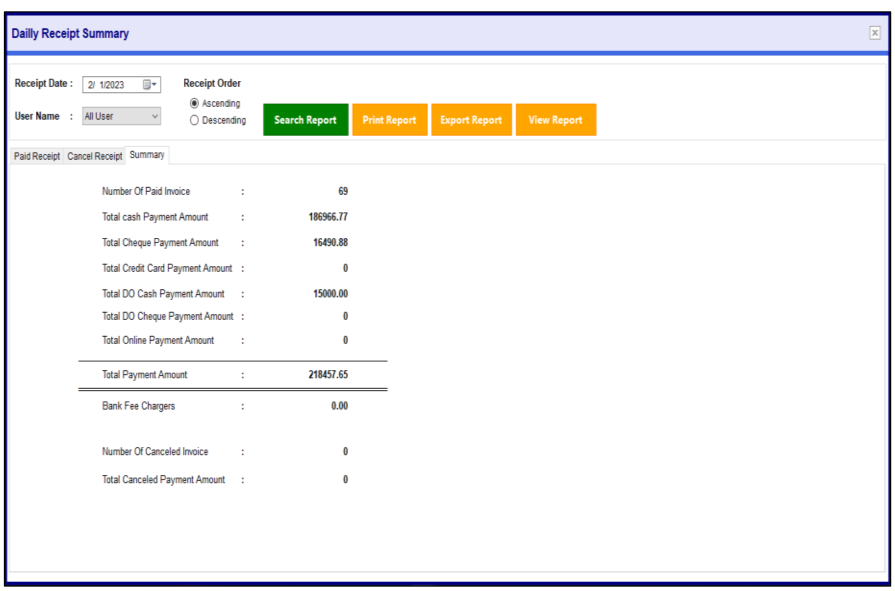


Figure 46- daily Receipt summery report

- In this section, the user can get a summary of all types of payment summary details on a particular date.
- System facilitates print, search, export, and view the summary report.

➢ View Rate Tax Daily Credit Report

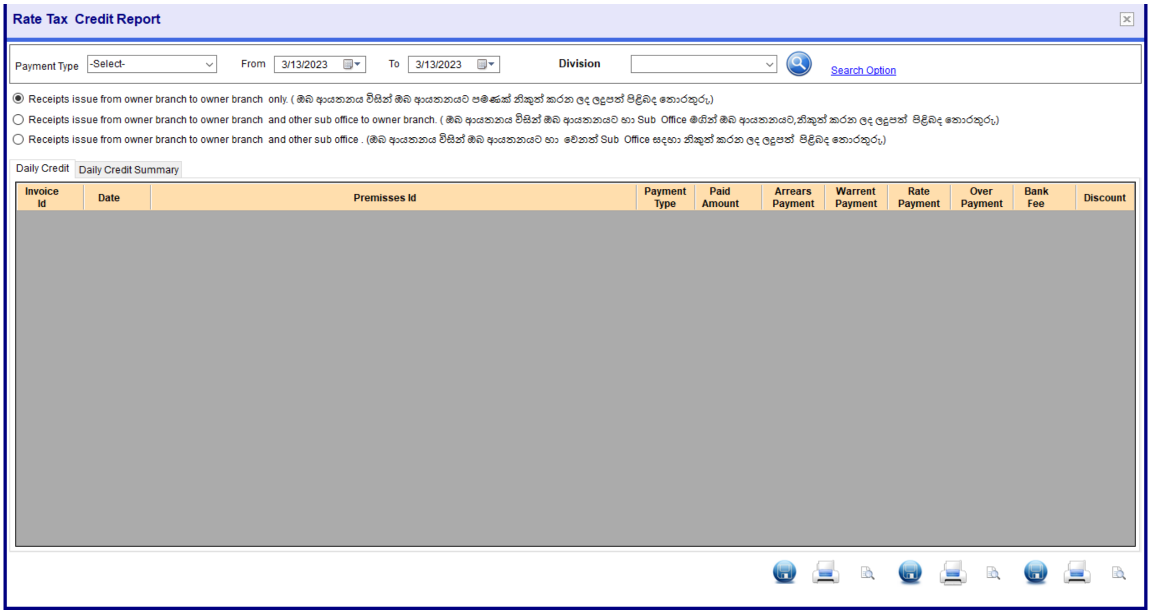
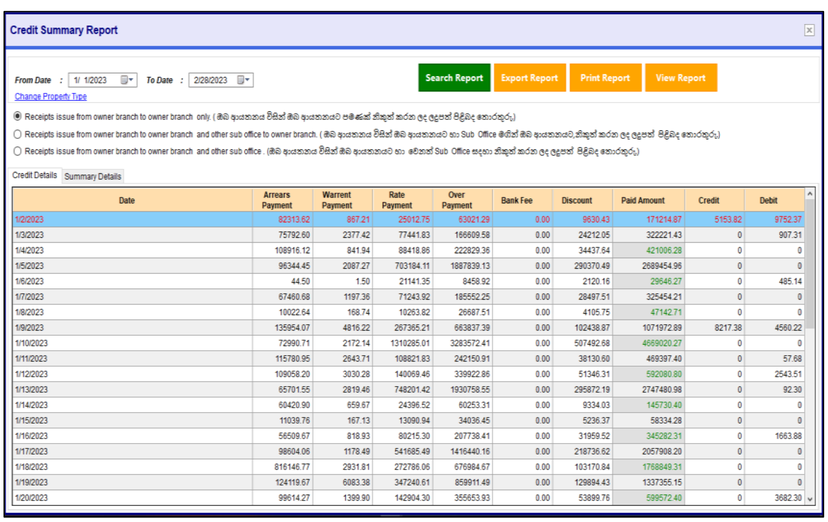


Figure 47- Rate Tax current Report

- This interface for the view Rate Tax Daily Credit report.
- User has to select the payment type (Multiple select) using the drop-down menu, date duration, and division.
- Then, the user has to select the type of category.
- System fetches the search result and displays it as a list.
- User can search, view, export, and print the daily credit summary report according to the particular time. Also, the system has facilitated changes in the payment type.
- System facilitates to search, view, and print, export, save the Rate Tax Daily credit report.

10.2. Credit Summary Report



Date	Arrears Payment	Warrent Payment	Rate Payment	Over Payment	Bank Fee	Discount	Paid Amount	Credit	Debit
1/2/2023	82313.62	867.21	25012.75	63021.29	0.00	9630.43	171214.87	5153.82	9752.37
1/3/2023	75792.60	2377.42	77441.83	166609.58	0.00	24212.05	322221.43	0	907.31
1/4/2023	108916.12	841.94	88418.86	222829.36	0.00	34437.64	421006.28	0	0
1/5/2023	96344.45	2087.27	703184.11	1887839.13	0.00	290370.49	2689454.96	0	0
1/6/2023	44.50	1.50	21141.35	8458.92	0.00	2120.16	29646.27	0	485.14
1/7/2023	67460.68	1197.36	71243.92	185552.25	0.00	28497.51	325454.21	0	0
1/8/2023	10022.64	168.74	10263.82	26687.51	0.00	4105.75	47142.71	0	0
1/9/2023	135954.07	4816.22	267365.21	663837.39	0.00	102438.87	1071972.89	8217.38	4560.22
1/10/2023	72990.71	2172.14	1310285.01	3283572.41	0.00	507492.68	4669020.27	0	0
1/11/2023	115780.95	2643.71	108821.83	242150.91	0.00	38130.60	469397.40	0	57.68
1/12/2023	109058.20	3030.28	140069.46	339922.86	0.00	51346.31	592080.80	0	2543.51
1/13/2023	65701.55	2819.46	748201.42	1930758.55	0.00	295872.19	2747480.98	0	92.30
1/14/2023	60420.90	659.67	24396.52	60253.31	0.00	9334.03	145730.40	0	0
1/15/2023	11039.76	167.13	13090.94	34036.45	0.00	5236.37	58334.28	0	0
1/16/2023	56509.67	818.93	80215.30	207738.41	0.00	31959.52	345282.31	0	1663.88
1/17/2023	98604.06	1178.49	541685.49	1416440.16	0.00	218736.62	2057908.20	0	0
1/18/2023	816146.77	2931.81	272786.06	676984.67	0.00	103170.84	1768849.31	0	0
1/19/2023	124119.67	6083.38	347240.61	859911.49	0.00	129894.43	1337355.15	0	0
1/20/2023	99614.27	1399.90	142904.30	355653.93	0.00	53899.76	599572.40	0	3682.30

Figure 48-credit Summery report

- User can view all credit summary report details.
- User can get the details by searching the following options.
    - Time duration
    - Change Property Type
    - Receipt issue category
- The Following section is included in the Credit summary report.

- **Credit Details**

  Following details are include in the credit details report

    - Date
    - Arrears Payment
    - Warrant Payment
    - Rate payment
    - Overpayment
    - Bank Fee
    - Discount
    - Paid Amount
    - Credit

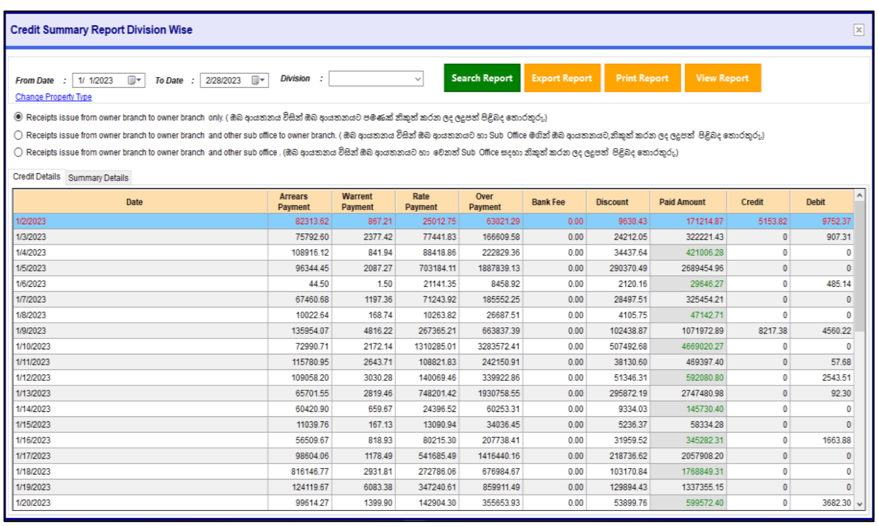
- **Summary details report**

  Following details are included in the summary details report.

    - Total Arrears
    - Total warrant
    - Total Yearly Rate
    - Future Payment
    - Total Bank fee
    - Total Discount
    - Total Credit

- Total Debit System facilitates the user to Export, Print, and View the Credit details and Summary details report.

10.3. Get Credit Summary Report Division wise



Date	Arrears Payment	Warrent Payment	Rate Payment	Over Payment	Bank Fee	Discount	Paid Amount	Credit	Debit
1/2/2023	82313.62	867.21	25012.75	63021.29	0.00	9630.43	171214.87	5153.82	9752.37
1/3/2023	75792.60	2377.42	77441.83	166609.58	0.00	24212.05	322221.43	0	907.31
1/4/2023	108916.12	841.94	88418.86	222829.36	0.00	34437.64	421006.28	0	0
1/5/2023	96344.45	2087.27	703184.11	1887839.13	0.00	290370.49	2689454.96	0	0
1/6/2023	44.50	1.50	21141.35	8458.92	0.00	2120.16	29646.27	0	485.14
1/7/2023	67460.68	1197.36	71243.92	185552.25	0.00	28497.51	325454.21	0	0
1/8/2023	10022.64	168.74	10263.82	26687.51	0.00	4105.75	47142.71	0	0
1/9/2023	135954.07	4816.22	267365.21	663837.39	0.00	102438.87	1071972.89	8217.38	4560.22
1/10/2023	72990.71	2172.14	1310285.01	3283572.41	0.00	507492.68	4669020.27	0	0
1/11/2023	115780.95	2643.71	108821.83	242150.91	0.00	38130.60	469397.40	0	57.68
1/12/2023	109058.20	3030.28	140069.46	339922.86	0.00	51346.31	592080.80	0	2543.51
1/13/2023	65701.55	2819.46	748201.42	1930758.55	0.00	295872.19	2747480.98	0	92.30
1/14/2023	60420.90	659.67	24396.52	60253.31	0.00	9334.03	145730.40	0	0
1/15/2023	11039.76	167.13	13090.94	34036.45	0.00	5236.37	58334.28	0	0
1/16/2023	56509.67	818.93	80215.30	207738.41	0.00	31959.52	345282.31	0	1663.88
1/17/2023	98604.06	1178.49	541685.49	1416440.16	0.00	218736.62	2057908.20	0	0
1/18/2023	816146.77	2931.81	272786.06	676984.67	0.00	103170.84	1768849.31	0	0
1/19/2023	124119.67	6083.38	347240.61	859911.49	0.00	129894.43	1337355.15	0	0
1/20/2023	99614.27	1399.90	142904.30	355653.93	0.00	53899.76	599572.40	0	3682.30

Figure 49-Get credit summery division wise

- User can get the credit summary report Division wise.
- Also, users can search the details in a particular time period and division.
- There is an option for export, print, and view the search summary report.

10.4. View Current Arrears Report

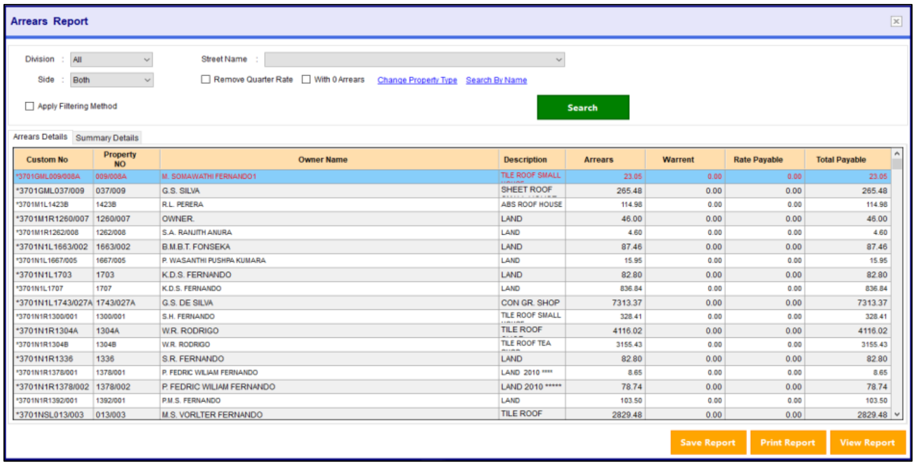


Figure 50- View current Arrears report

- System has given the option to search using division, street, side, owner name, and property type.
- User can get details less than, more than, or between wise arrears details.
- Also, users can Save, Print, and view the report.

10.5. Current Arrears Summary Report

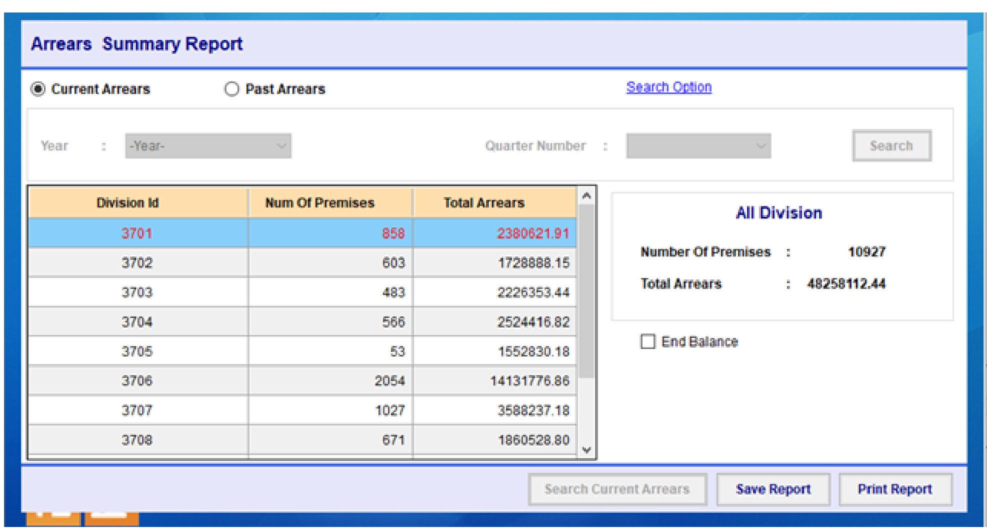


Figure 51-Current arrears summery report

- User can search current arrears summary report by selecting the year and quarter number.
- System has given the option to Save and print the summary report.

10.6. Past Arrears Report Management

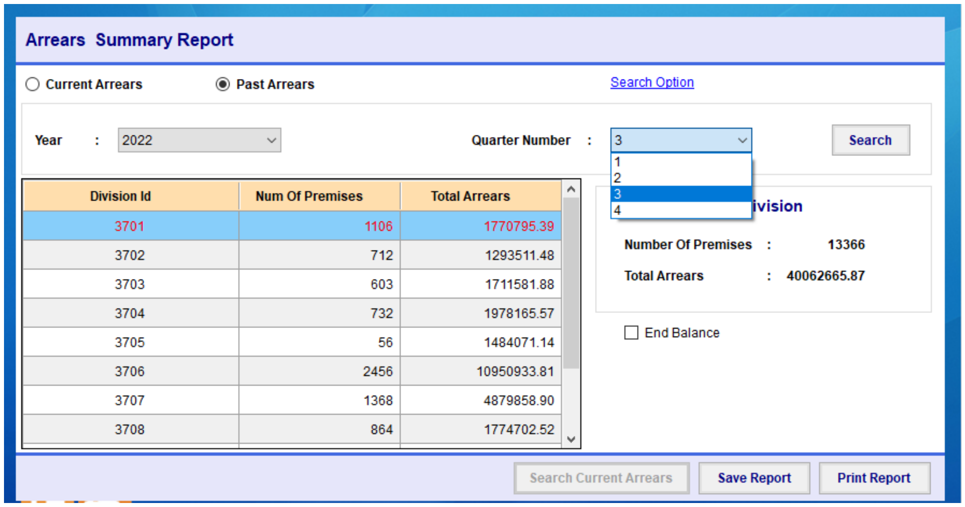


Figure 52- Past arrears report

- User can search past arrears report by selecting the year and quarter number.
- User can save and print the report.

10.7. Rate Tax Current Balance Report Management

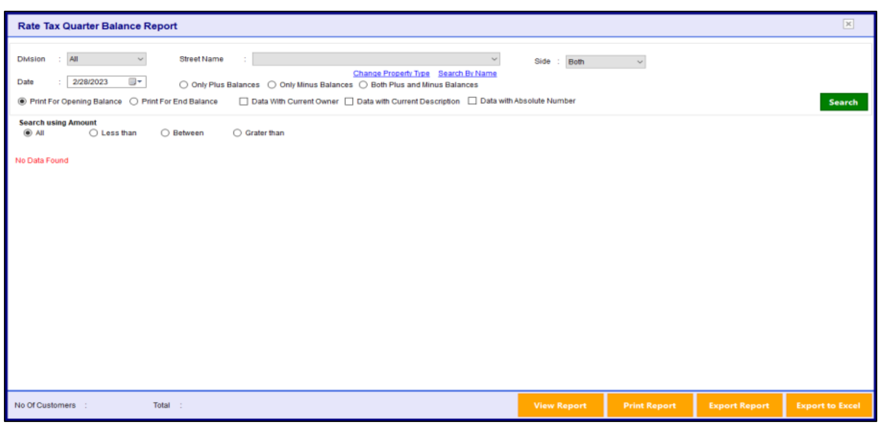
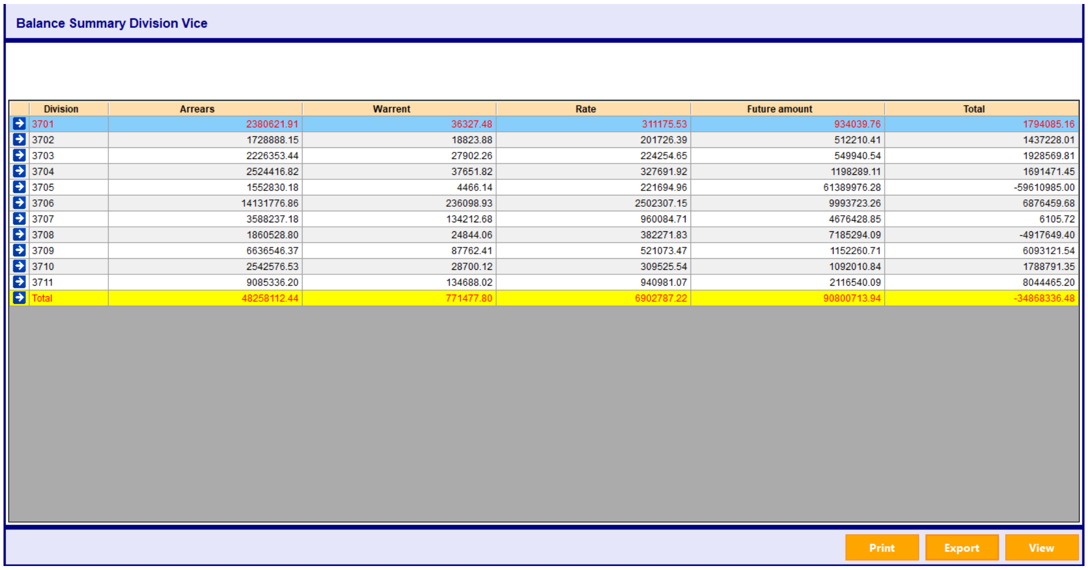


Figure 53-Rate tax Quarter Balance report

- User can get the Rate Tax Current Balance Report by searching the division, Street Name, and Side.
- Also, the system has facilitated the printing, saving, and viewing of the report using each icon.

10.8. Rate Tax Current Balance Division Summary Report



Balance Summary Division Vice

Division	Arrears	Warrent	Rate	Future amount	Total
3701	2380621.91	36327.48	311175.53	934039.76	1794085.16
3702	1728888.15	18823.88	201726.39	512210.41	1437228.01
3703	2226353.44	27902.26	224254.65	549940.54	1928569.81
3704	2524416.82	37651.82	327691.92	1198289.11	1691471.45
3705	1552830.18	4466.14	221694.96	61389976.28	-59610985.00
3706	14131776.86	236098.93	2502307.15	9993723.26	6876459.68
3707	3588237.18	134212.68	960084.71	4676428.85	6105.72
3708	1860528.80	24844.06	382271.83	7185294.09	-4917649.40
3709	6636546.37	87762.41	521073.47	1152260.71	6093121.54
3710	2542576.53	28700.12	309525.54	1092010.84	1788791.35
3711	9085336.20	134688.02	940981.07	2116540.09	8044465.20
Total	48258112.44	771477.80	6902787.22	90800713.94	-34868336.48

Print Export View

Figure 54- Rate tax current balance division-wise

- System facilitates giving a current balance summary report division-wise.
- System displays the total Arrears, Warrant, Rate, Future amount, and Total.
- User can Print, Export, and View the balance summary.

10.9. Rate Tax Current Balance Summary Report

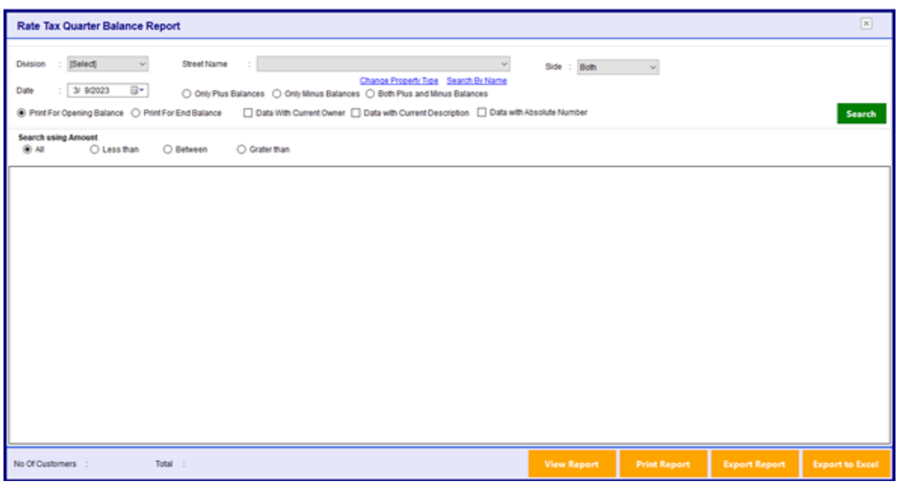


Figure 55- Rate tax current Balance summary report

- User can search the details of Rate Tax current Balance summary report by searching the Division, Street name, and Side.
- Then, the system displays the list of details for each Customer.
- Also system facilitates the print, save, and View the Current balance Summary.

10.10. Current Arrears Summary Report (Streetwise) Management

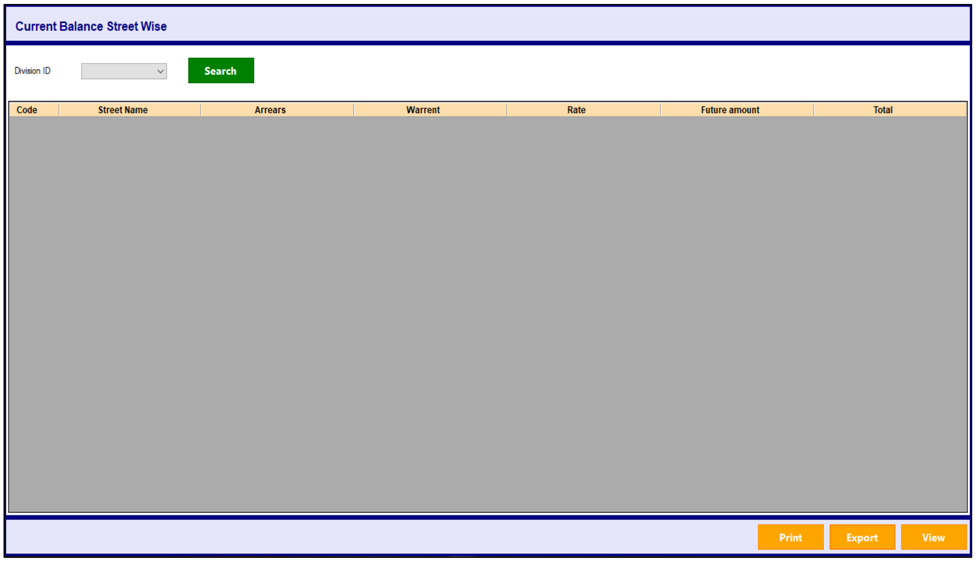


Figure 41 -Current Balance Summary (Streetwise)

- User can search the current balance streetwise using Division ID.
- User can print, export, and view the streetwise current balance report using Print, Export, and View icons.

10.11. Get Past Arrears Street-wise Summary Report

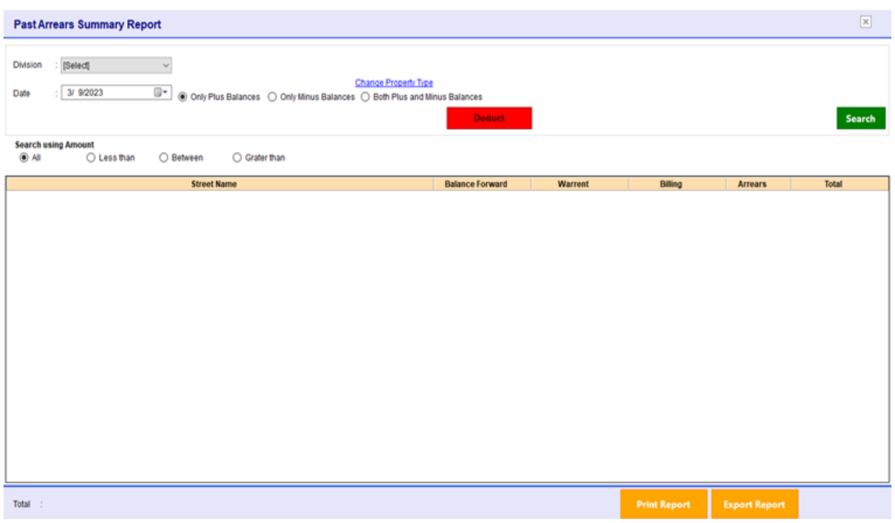


Figure 56- Past Arrears summary report

- Following options have to select by the customer.
  - Only plus Balance
  - Only Minus Balance
  - Both plus and Minus Balance.
- User can search amount all, less than, greater than, or between.

- User can change the property type.
- System facilitates user to Search, Export, and Print the past Arrears summary report by search division and Date.

10.12. Manage Rate forecast report

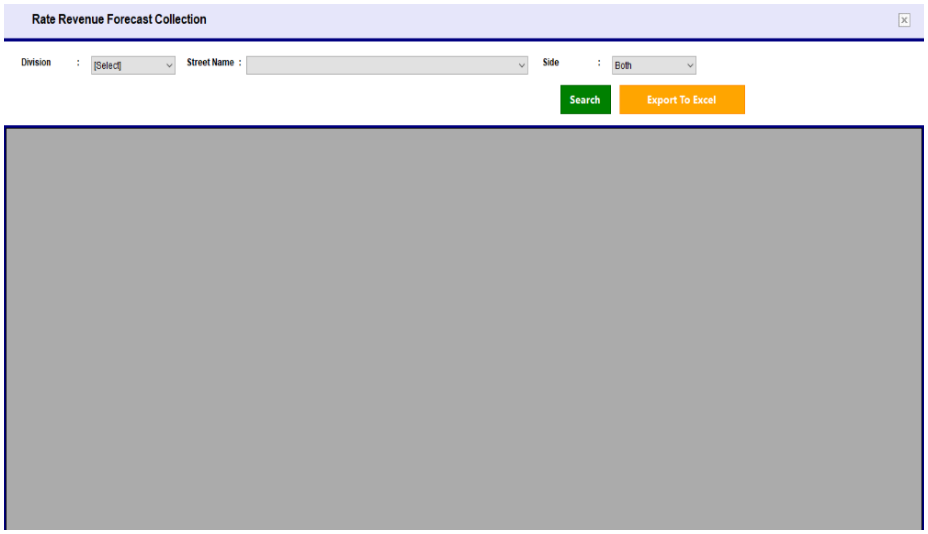


Figure 57- Rate forecast Report

- User can search the forecast rate using the Division, Street Name, and side.
- Also, after the search system fetched and displayed the result.
- User can export the report to the excel sheet.

10.13. Manage Arrears Division-wise Summary Report

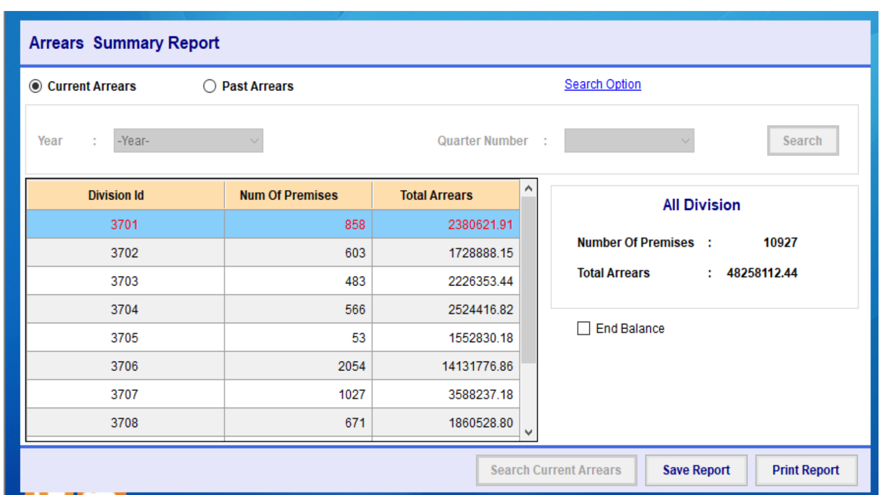


Figure 58-Arrears Summary report- Division wise

- System displays the Total arrears according to each Division ID.
- User can Save and print the report using the Save and Print icons.

10.14. Mange Warrant division-wise Summary Report

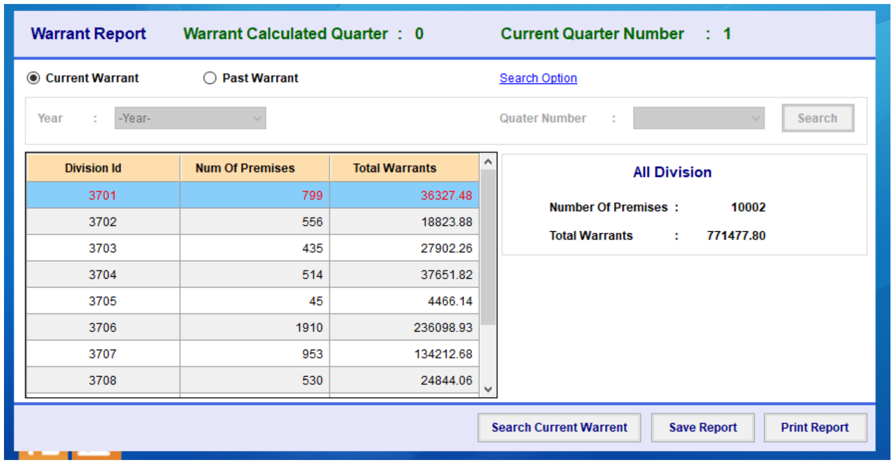


Figure 59- Warrant Report

- System displays the current and past total warrant after the calculation.
- Use can select the options current or past warrant.
- System facilitates the user to search current warrant and save or print option.

10.15. Manage current Billing Rate division-wise Report

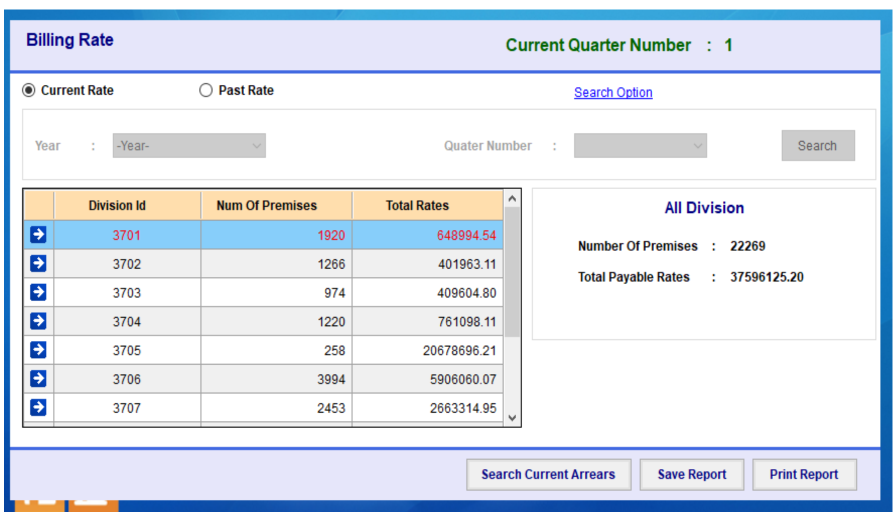


Figure 60- Billing rate

- System displays the rate for the current billed report details.
- For quarter open bill.
- User can search current arrears, save the report, and print the report.

10.16. Get Current future payment report

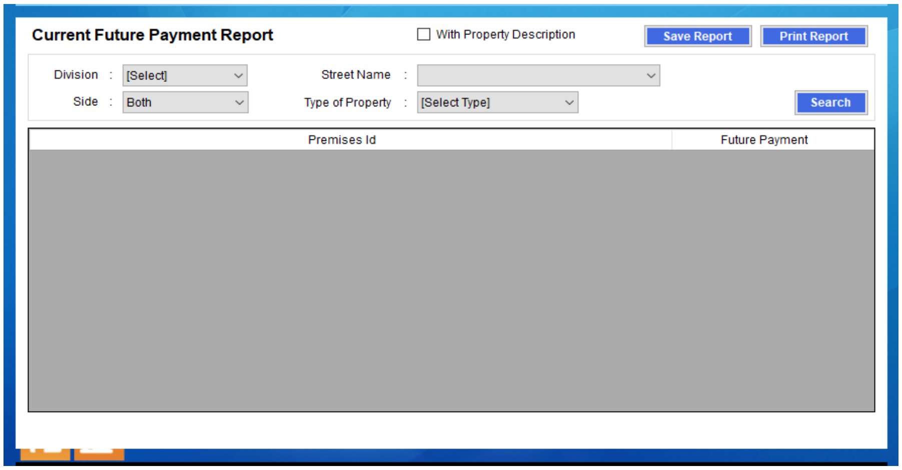


Figure 61-currant Future Payment report

- System facilitates user to get details reports of current future payments.
- User must select Division number, Side, Street Name, and Property Type.
- System fetches the result from the database and displays it for the user.
- User can save or print the report.

10.17. Manage Rate Accounting Listing Report

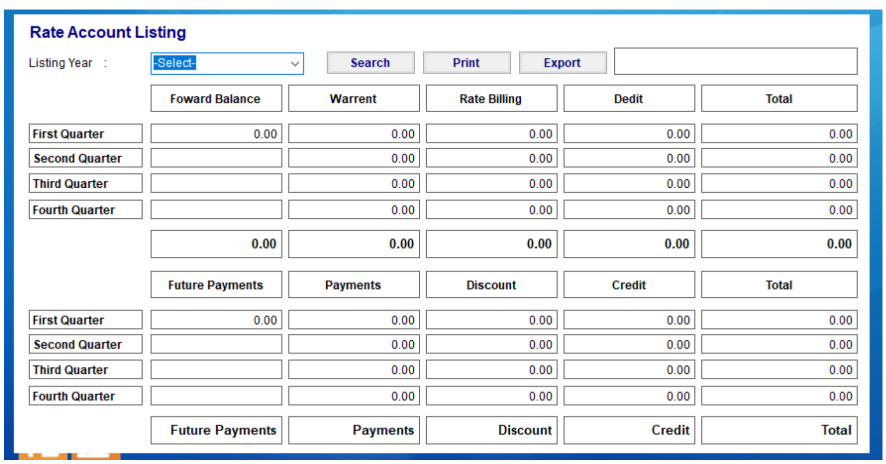


Figure 62-Rate Accounting Listing

- System facilitates the user to list the rate account selected by the year.
- System displays the total amount of the follows in each quarter.
  - Forward Balance
  - Warrant
  - Rate Billing
  - Debit
  - Future payment

➢ Payments
➢ Discount
➢ Credit

- User can search, export, and print the rate, Account List.

10.18. View Discount Summary Report

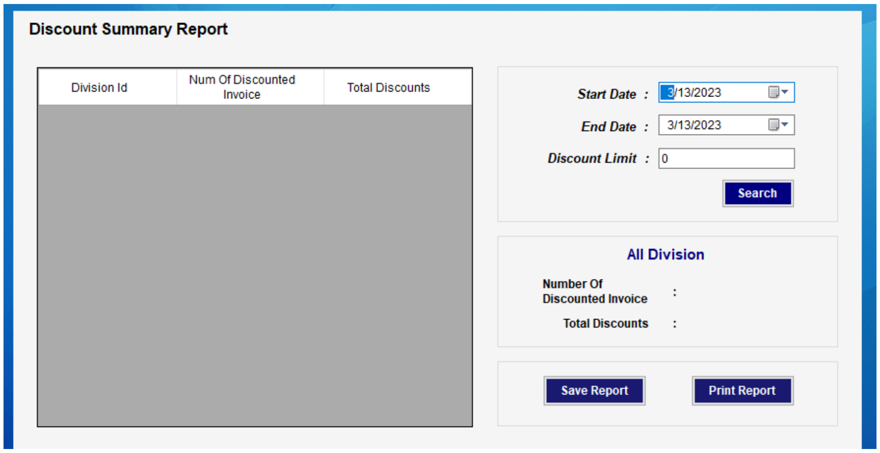


Figure 63- Discount Summary report

- User can get the Discount Summary Report by searching the Start Date, End Date, and Discount Limit.
- Also system displays the Number of Discount Invoices and Total Discounts.
- System facilitates the user to print or save the summary report.

10.19. View the Property Book Report

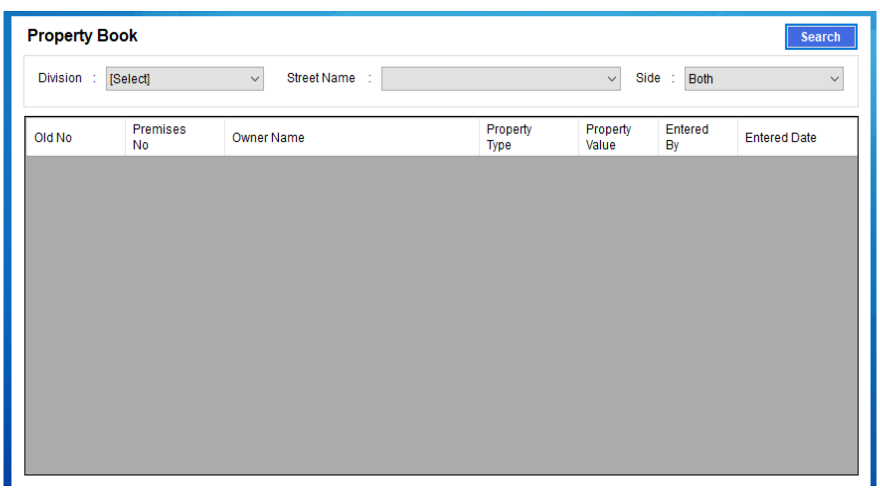


Figure 64- Property Book

- User can search the Property Book by searching the Division, Side, and Street Name.
- User can Export, Print, and View the report.

10.20. View Property Summary Report division wise

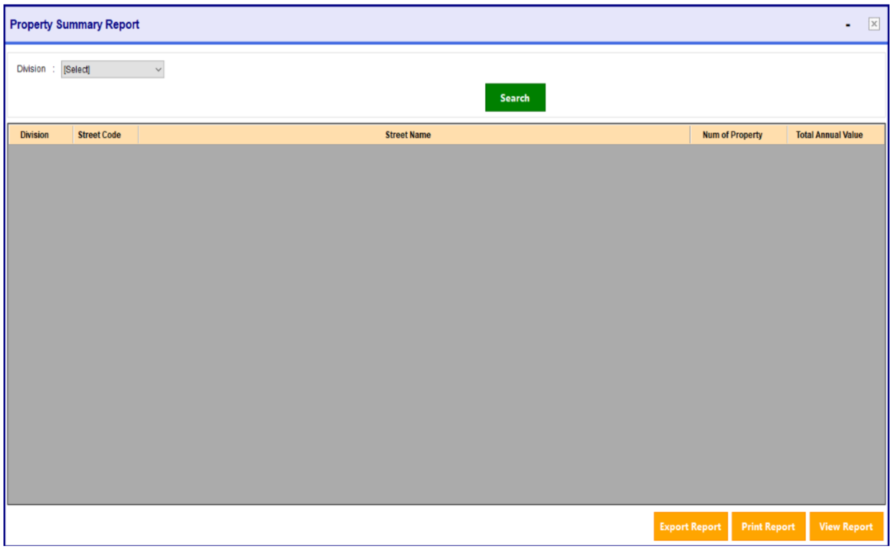


Figure 65- Property summary report - Division wise

- System facilitates the user to get the Property Summary Report division-wise by searching the Division.
- System facilitates the user to Export, Print, and View the report.

10.21. View Property Annual Value Report

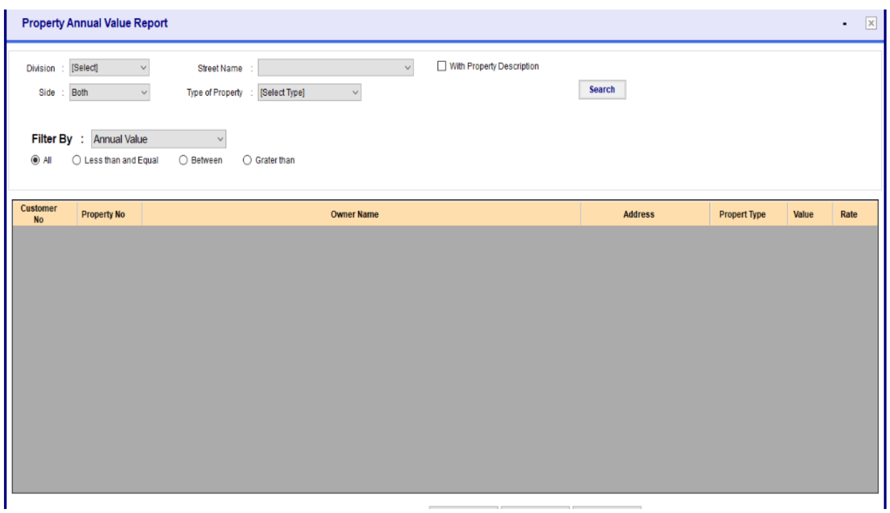


Figure 66- Property Annual Value report

- User can search details report of the Property Annual Value Report using division, street, side, type of property
- Annual value can filter less than, greater than, and between.
- Also, user can save, print, and view the report

10.22. View Temporarily Disabled Property Value Report

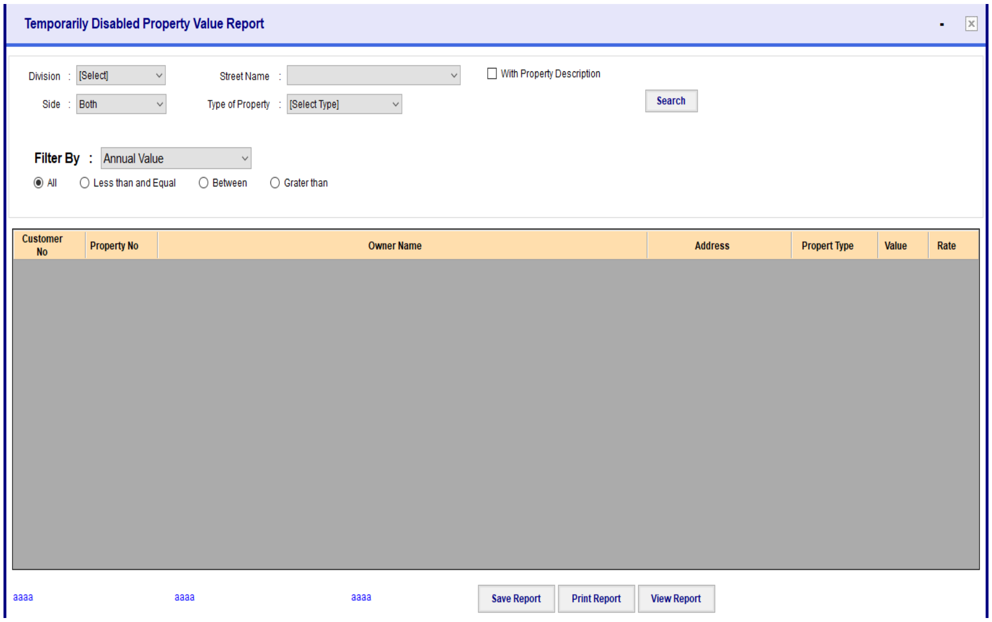


Figure 67- Temporary disable property report

- User can get the Temporary Disable Property Value Report by searching using division, street, side, type of property
- User can get the report result less than, greater than, between wise the Annual report.
- Also user can save, Print, and View the Temporarily Disable Property Value Report.

10.23. View Remove Property in duration Report

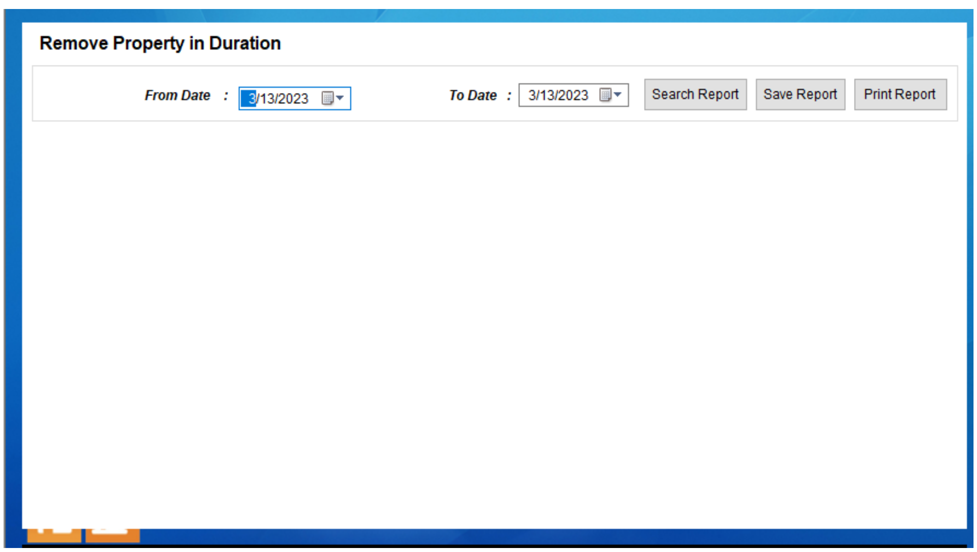


Figure 68- Remove property in duration

- User can search the report of Remove property in time duration.
- Also system facilitates the user to select a particular date duration using the calendar.
- If no result system displays the message “No records were found.”

- Also user can save or print the Remove Property in the duration Report.

10.24. Get Disable Property in duration Report

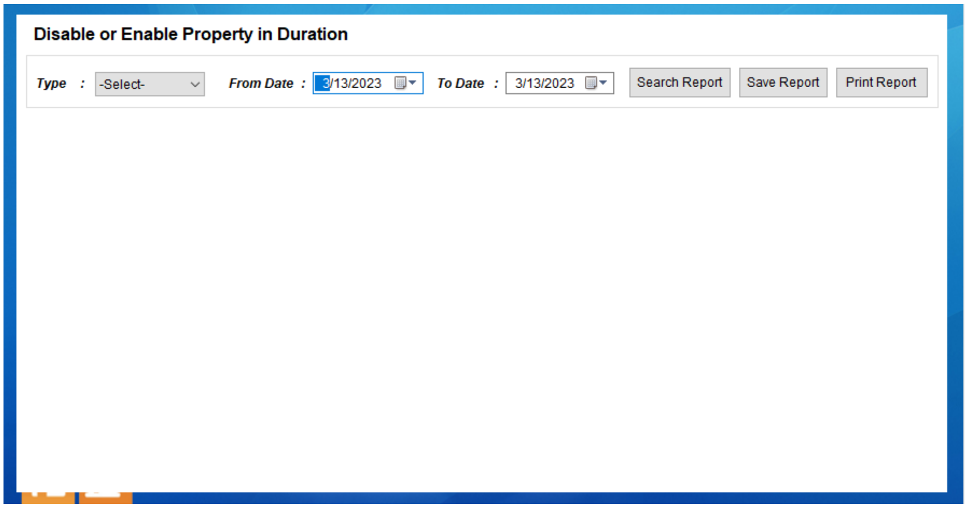


Figure 69- Enable Disable property in duration

- User can get the Disable property report in time duration by searching the Type (Enable or Disable), From Date to date.
- System facilitates the user to select date duration using the calendar.
- Also, Users can search, Save and print the report.

10.25. View Property Book Report

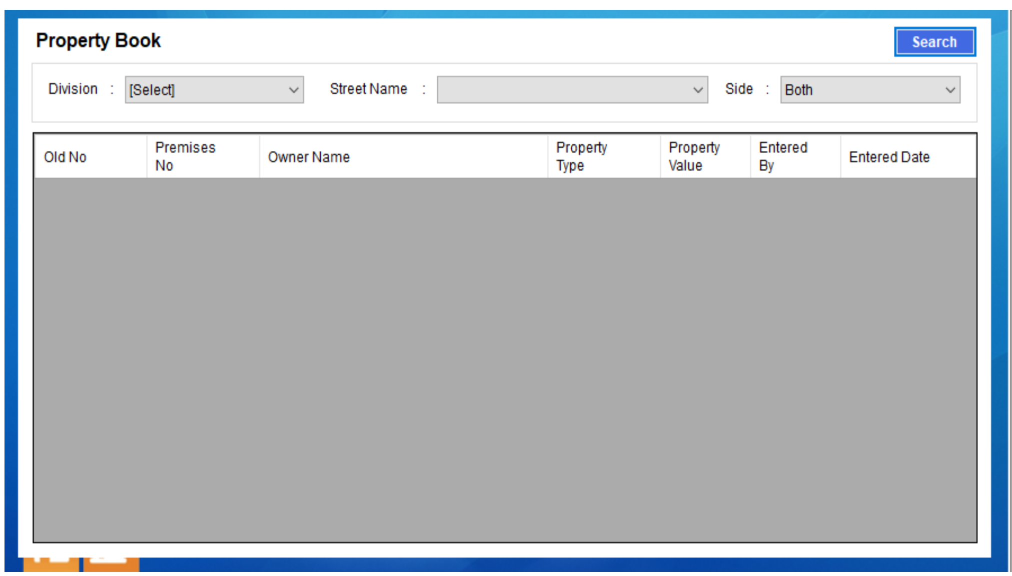


Figure 70- Property Book Report

- User can get the Property Book report by searching the Division, Street Name, and Side.

10.26. View Property Registration Report

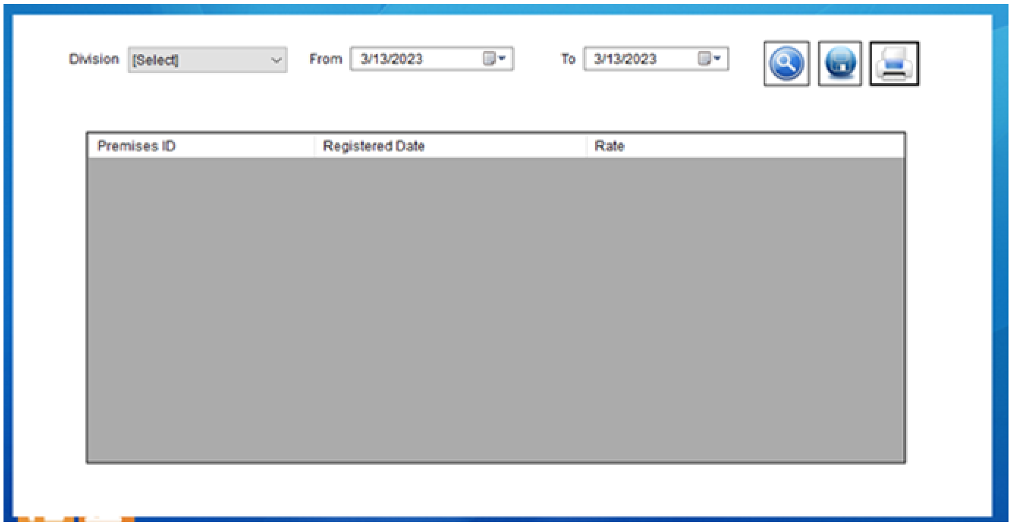


Figure 71- property Registration Report

- User can get the Property Registration Report by searching the Division and time duration.
- Also system gives the option to the user to Search, Print, and Save the report.

10.27. View Register of rate Tax

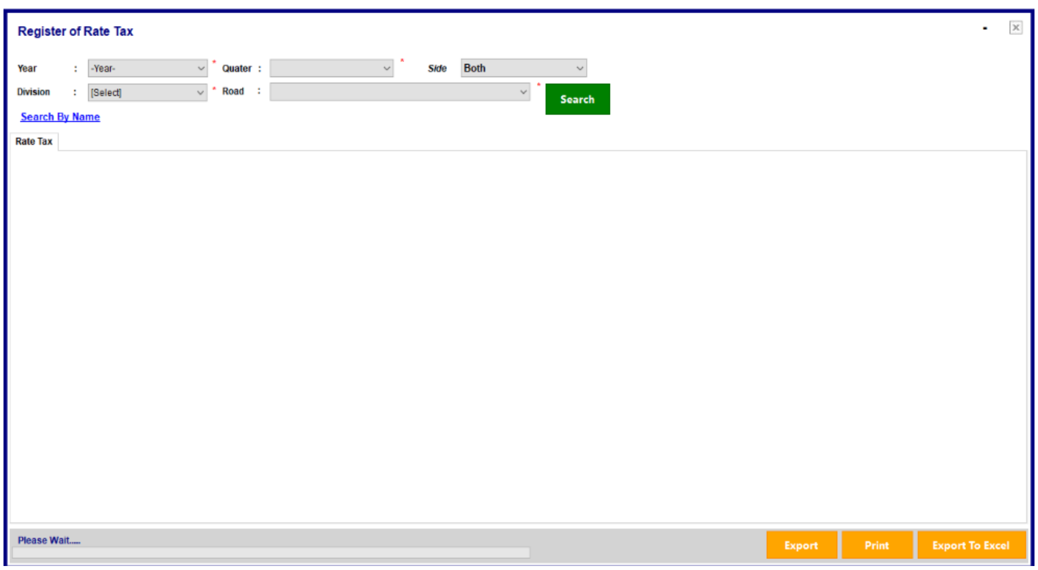


Figure 72- Register of Rate Tax

- User can get the report of Register of Rate Tax.
- Following details are required to search the report details.
    - Year
    - Quarter
    - Division

➢ Rate

- Also user can get the details by searching by the Owner's Name.
- User can Export, print, and Export to an excel sheet of the report.

10.28. Register of rate Tax Street summary

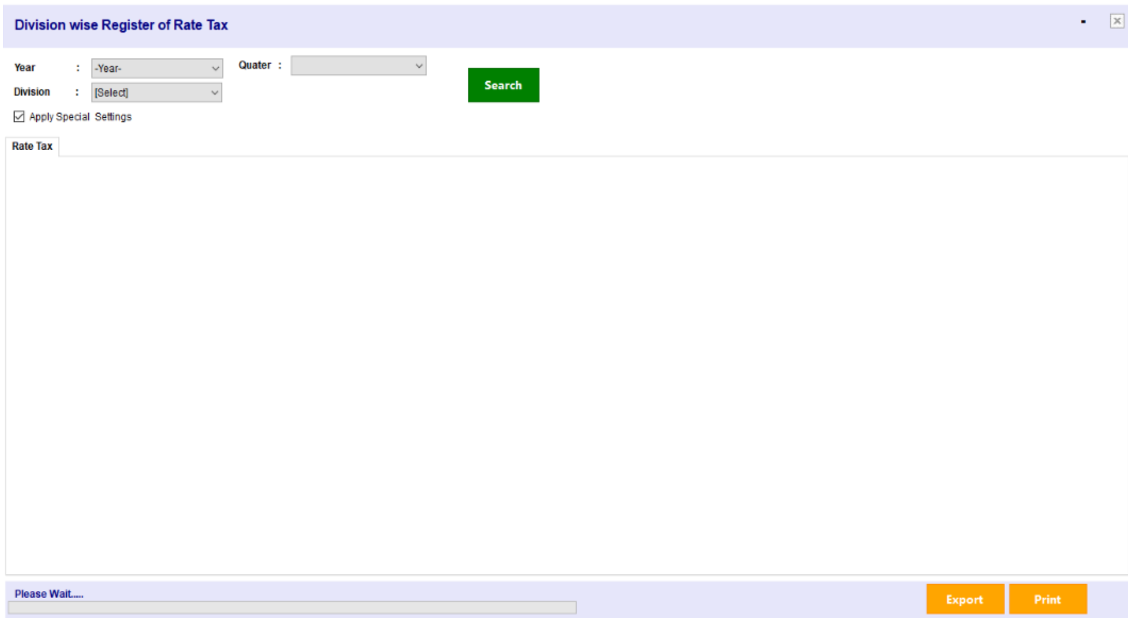


Figure 73-Rate Tax street summary

- System facilitates to the user to get details of Rate Tax Street summary report by searching division, year, and quarter
- Also user can export or print the report.

10.29. View Property Change Report

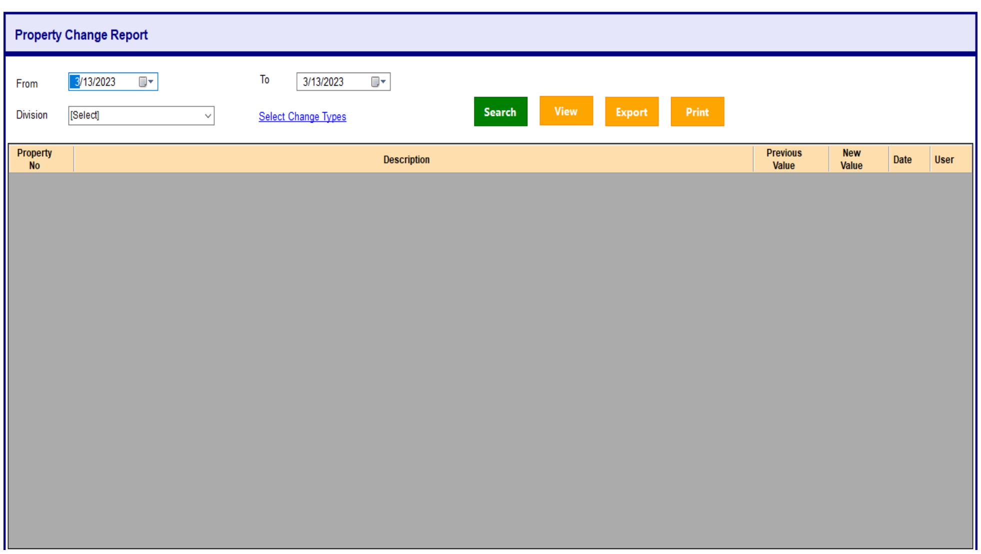


Figure 74- Property change report

- User can search the Property change report by searching the date duration and Division; also, the user can select the change types.
- Change type listed as follows.
- Owner name change
- Property Description change
- Property Type change
- Annual value change
- Year Rate change
- Property Number change
- User can View, Export, and Print the Property change Report.

10.30. Make payment

- User can get the list of paid property searches by the Field office ID.

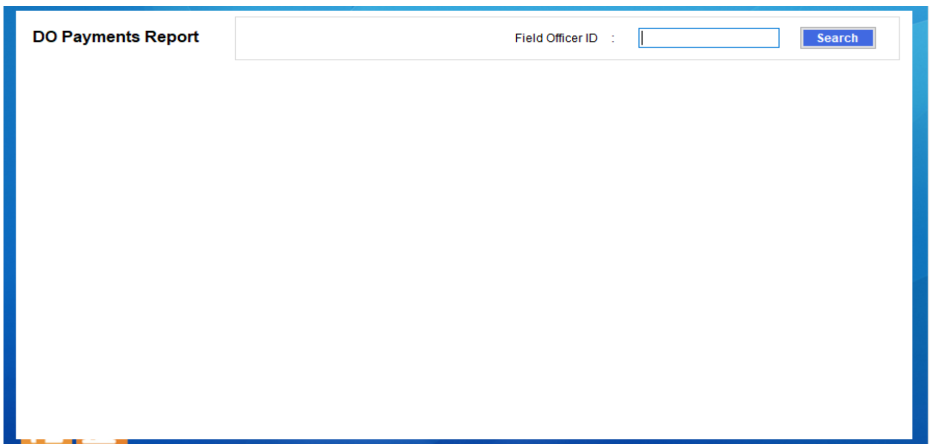


Figure 75-Do Pavement

10.31. Make payments for the duration

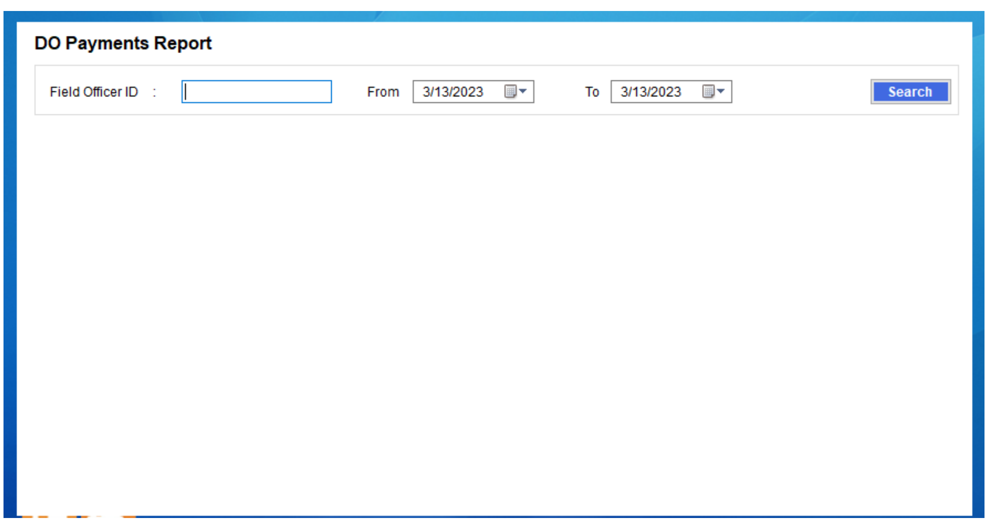


Figure 76- Do payment report

- User can get the Do payments report by searching the Field office ID and selecting the time duration.

10.32. Do Summary report

Figure 77- Do payment summary report

- System allows the user to get a summary report of payment details by searching the Field office ID and selecting the time duration.

10.33. Do analyze the report

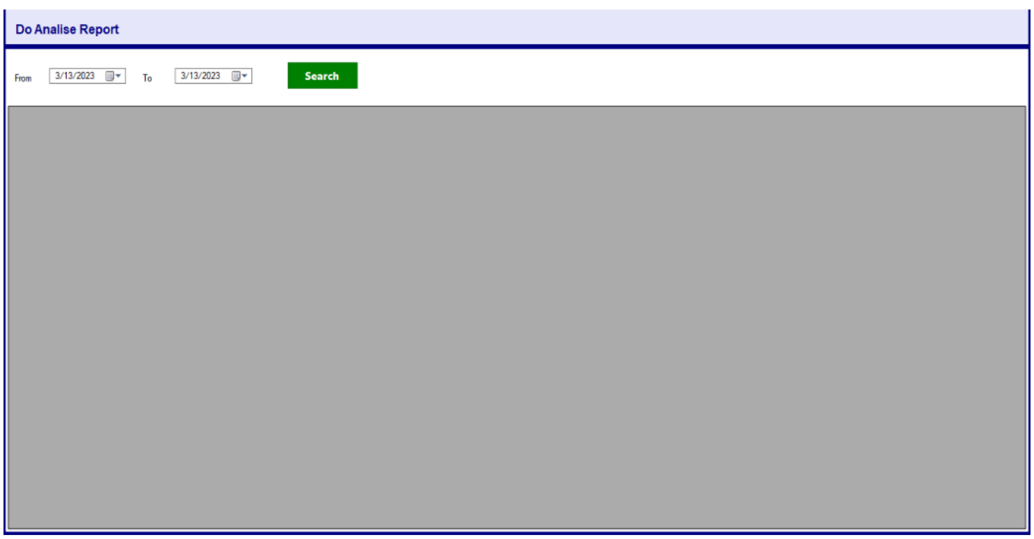


Figure 78-Do analyze the report

- System facilitates user to analyze report by searching the Field office ID and selecting the time duration.

10.34. View Notice of assessment

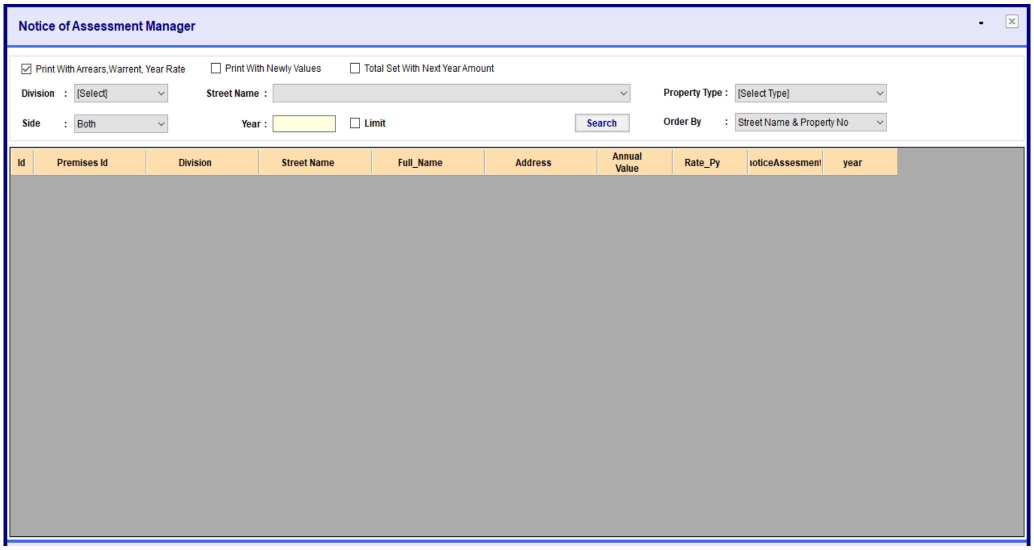


Figure 79-Notice of Assessment manager

- User can search the notice of Assessment by Division, Street name, Side, Year, and Property Type.
- User can Export and Print the Notice Assessment

10.35. Get the Daily Receipt Summary report

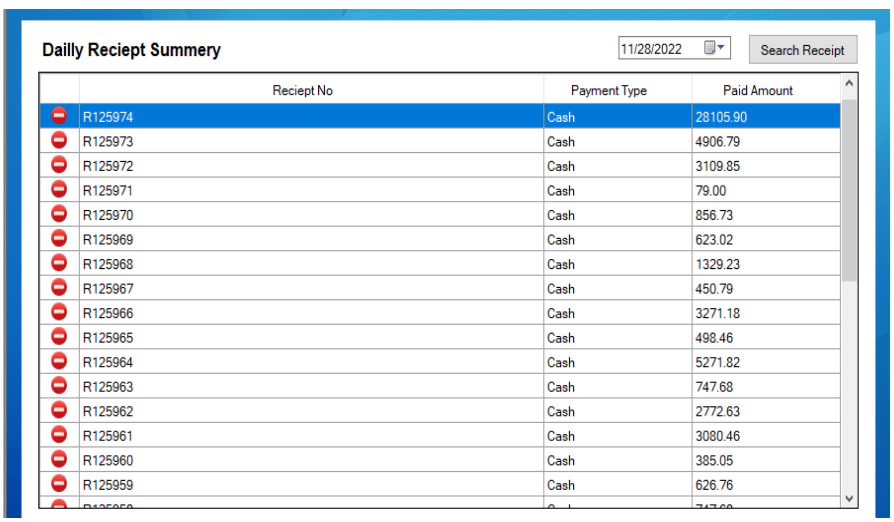


Figure 80- Daily receipt summary

- User can get the summary report of Daily receipts by selecting the Search by Date or Receipt Number option.
- Then, the system displays the details of the Daily Receipt summary.
- Also system facilitates the user to View, Export, and Print the report.

10.36. View Receipt details overview

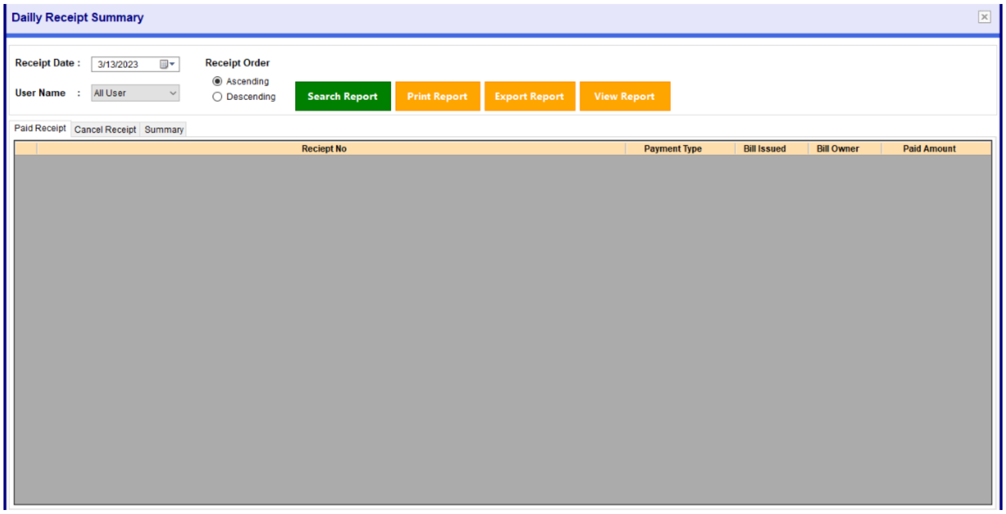


Figure 81- Daily Receipt Summary overview

- System facilitates users to get paid Receipts, Cancel Receipts, and Receipt summary reports.
- User has to select the time duration, Account Year, User, and Recipe Order (Ascending, Descending).
- User can Save, Print, and View the Summary Report.

10.37. View Daily receipt overview summary

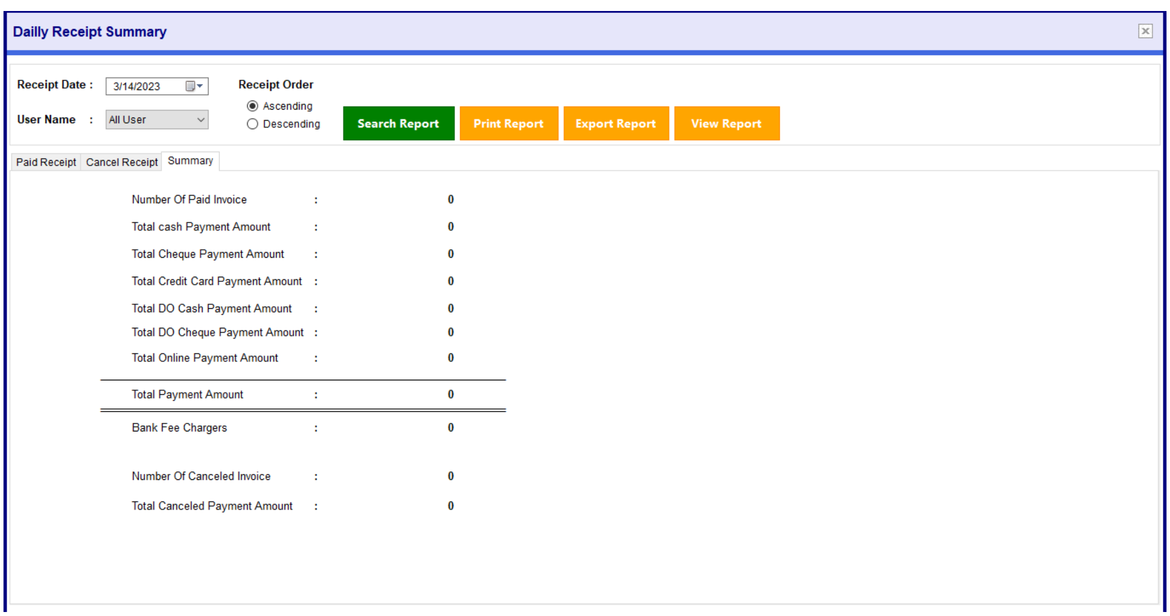


Figure 82- Daily receipt over view summary

- User can view the daily Receipt summary overview by clicking the “Summary” tab using this interface.

10.38. View Red note

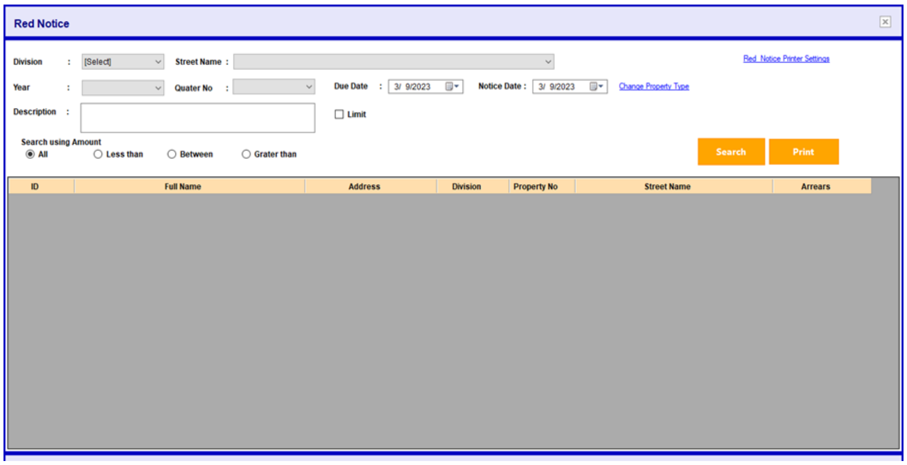


Figure 83- View red note

- User can search the Red Notice by selecting the following details.

  - Division
  - Street Name,
  - Year
  - Quarter
  - Due Date
  - Notice Date
- Amount (Has given the option select to All, Less than, Greater than, between)
- Also, user can change the property type.
- User can direct into the print setting by clicking the “Red Notice Printer Settings.”

10.39. Get Credit/Debit details

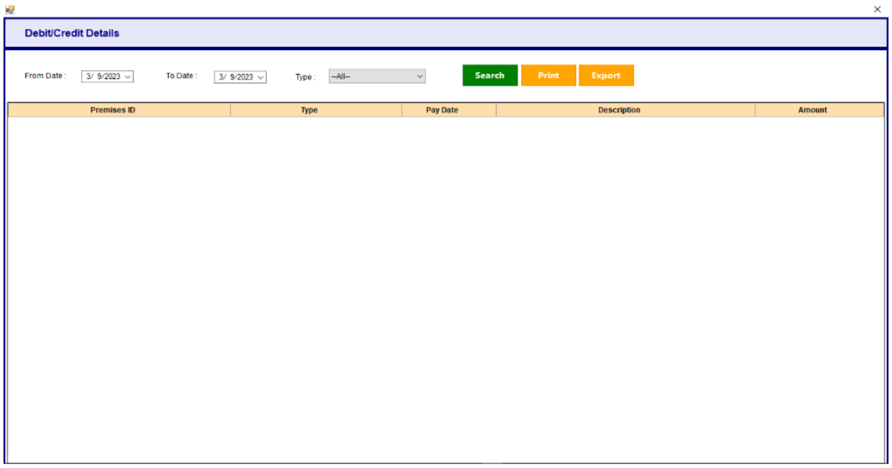


Figure 84- Credit/ Debit Details

- System facilitates to the user get details of credit and debit details report by selecting the “From date”, “To date” and “Type”.
- Also, the user can search, export, and print the details report of credit and Debit.

10.40 Terminated Accounts

- System should facilitate to filter the check of return from the terminated accounts and quarter report.
- User should be get report according to the received discount.
- User should be to get total as following.
  - ➢ From amount of Arrears
  - ➢ From year (billing)
  - ➢ From warrant
  - ➢ From Forward balance