

PADAKANDLA VENKATA NAGA SAI HASINI

CONTACT DETAILS

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SUMMARY

Ambitious professional with a strong desire for career advancement and skill acquisition. Proven ability to leverage expertise to drive team success and foster innovation. Committed to contributing effectively in a dynamic work environment and achieving measurable results.

EXPERIENCE

Intern, 12/2024 - 01/2025

CSEdge - Hyderabad, India

- Developed and refined web applications using HTML and CSS
- Executed web development tasks for CSEdge with precision.

EDUCATION

- Bachelor of Technology, CSE (AIML), Expected in 08/2025
Vignans Institute of Management and Technology for Women, CGPA - 7.65
- Intermediate, MPC, 2021
Gitam Junior College, CGPA - 9.0
- Tenth Standard, 2019
Slate The School, CGPA - 9.3

CERTIFICATIONS

- Attended the AI Days Conference on January 30, 2024
- Participated in the Online Coding Challenge of the Flipkart Girls Wanna Code 6.0 organized by Flipkart
- Participated in the SAWIT.AI Learnathon regarding the fundamentals of Gen AI by HCL Tech

PROJECTS

- **Face Mask Detection System** leveraging OpenCV, PIL for efficient image processing and feature extraction, optimizing dataset handling, labeling and model training to enhance detection precision.
- **Sentiment Analysis of Incoming Calls on HelpDesk** leverages VADER to analyze call transcriptions and classify sentiments as positive, negative, or

neutral. By extracting insights from customer conversations, this enables helpdesk to respond quickly, improving issue resolution and customer satisfaction.

PUBLICATIONS AND RESEARCH

- **Sentiment Analysis of Incoming Calls on the HelpDesk** : This study presents an advanced sentiment analysis system designed to evaluate and interpret the emotional tones expressed during incoming calls to a helpdesk.

Link : <https://jisem-journal.com/index.php/journal/article/view/10617>

LANGUAGES

- Telugu
- English

SKILLS

- Java
- Python
- HTML
- CSS

I hereby declare that all the information provided in this resume is true, complete, and correct to the best of my knowledge and belief.

Padakandla Venkata Naga Sai Hasini