

# MOHAMED HASIR

Erode, India 638005

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## PROFESSIONAL SUMMARY

Successful Web3 Community Moderator and Computer Technician qualified to upgrade and diagnose networks, software and hardware. Enthusiastic professional with troubleshooting and customer service background. Exceptional skills in Web3, Blockchain, Smart Contract, Windows and Networking.

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## SKILLS

- Computer Hardware
- Networking
- Customer Service
- Social Media/Emails
- Web3
- Blockchain

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## WORK HISTORY

02/2022 to 02/2023 **Web3 Community Moderator**

*Global – World-wide*

- Onboard new users and ensure their continued success as community members and grow our Discord, Telegram, Facebook & Twitter communities.
- Conducted many community events such as Airdrops, Meme competition, weekly events, puzzles, web 3 Beta test and so on!
- Reported more than 50 bugs in the game to the team.
- Answer user questions and troubleshoot their issue within the game.
- Organize and host events on our Discord server to maintain and promote a vibrant community culture.
- Have a good knowledge in Blockchain, smart contract and web3 platform.
- Reporting on community engagement and work closely with CMO - Marketing officer.

06/2017 to 07/2020 **Computer Service Engineer**

*Astro Computers*

- Analyzed, troubleshoot and diagnosed Computers, Laptops, Mobiles.
- Engaged in first-level support for customers requiring routine support and troubleshooting.
- Diagnosed and executed resolution for all network and server issues.
- Investigated and corrected problems with printers and CCTV camera's.
- Configured hardware, devices and software to set up work stations for employees.

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## EDUCATION

### **Bachelor Of Computer Applications: Computer And Information Sciences**

*Jamal Mohamed College - Tiruchirapalli*

- Graduated with 67% GPA.
- Member of Gender & Anti-dowry Association.
- Professional development completed in hardware service, Java & Networking.
- Received Deeniyath scholarship for being a good student.

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## AFFILIATIONS

- National Association of Social Workers

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## ADDITIONAL INFORMATION

- Expert knowledge of computers, smartphones and CCTV cameras
- Basic programming skill in C/C++
- Strong attention to detail and willingness to learn new things.