



Nadeem Azhar  
78 Shaftesbury Road  
Manchester  
Lancashire  
M8 0NL

Your Account Number: A-54213565  
Bill Reference: 225385367 (6th July 2024)

### Your estimated annual cost

**£1,020.62** a year for electricity

**£944.10** a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

### Could you pay less?

*Remember - it might be worth thinking about switching your tariff or supplier.*

For your **electricity** (on meter point 1610018659129)

Good news, you're already on our cheapest tariff. We'll let you know if this changes.

For your **gas** (on meter point 1652079502)

Good news, you're already on our cheapest tariff. We'll let you know if this changes.

### Emergency numbers

Smell gas? Call **0800 111 999**

Power cut? Call **105** to get help

**Your Electricity Distributor is: Electricity North West (0800 195 4141)**

# Your energy account

4th June 2024 - 5th July 2024

**On 4th June 2024 your previous balance was** -£297.24

## 1. We have charged you

Based on your meter readings. VAT included.

Electricity	2nd June 2024 - 30th June 2024	- £83.52
Electricity	1st July 2024 - 3rd July 2024	- £8.20
Gas	(estimated) 3rd June 2024 - 30th June 2024	- £53.26
Gas	1st July 2024 - 3rd July 2024	- £4.67

## 2. You have paid

Direct Debit collection - 19th June 2024 + £213.69

**On 5th July 2024 your new balance is** -£233.20

### Octopus Energy Limited

**W** octopus.energy  
**E** hello@octopus.energy  
**P** 0808 164 1088

### Registered Office

UK House, 5th floor, 164-182 Oxford Street,  
London, W1D 1NN

Registered in England & Wales No. 09263424

VAT Number: 358672751

Your Charges In Detail



Electricity	Supply number	S	1	801	511
			1610018659129		
Supply Address: 78 Shaftesbury Road, Manchester, Lancashire, M8 ONL					
Postcode area alpha identifier: N					
Flexible Octopus (2nd June 2024 - 30th June 2024)					
Energy Charges for Meter Z17QN06595					
2nd Jun 2024	23546.3 Smart meter reading				
1st Jul 2024	23827.2 Smart meter reading				
Energy Used	280.9 kWh @ 23.49p/kWh				£65.97
Standing Charge	29 days @ 46.78p/day				£13.57
Subtotal of charges before VAT					£79.54
VAT @ 5.00%					£3.98
Total Electricity Charges					£83.52

About Your Tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Flexible Octopus
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	23.49p/kWh
Standing Charge	46.78p/day (£170.75/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage	3725.0 kWh



Electricity	Supply number	S	1	801	511
			1610018659129		
Supply Address: 78 Shaftesbury Road, Manchester, Lancashire, M8 ONL					
Postcode area alpha identifier: N					
Flexible Octopus (1st July 2024 - 3rd July 2024)					
Energy Charges for Meter Z17QN06595					
1st Jul 2024	23827.2 Smart meter reading				
2nd Jul 2024	23835.9 Smart meter reading				
4th Jul 2024	23857.0 Customer reading				
Energy Used	29.8 kWh @ 21.51p/kWh				£6.41
Standing Charge	3 days @ 46.78p/day				£1.40
Subtotal of charges before VAT					£7.81
VAT @ 5.00%					£0.39
Total Electricity Charges					£8.20

About Your Tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Flexible Octopus
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	21.51p/kWh
Standing Charge	46.78p/day (£170.75/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage	3725.0 kWh



## Your Charges In Detail



Gas Meter Point Reference: 1652079502

Supply Address: 78 Shaftesbury Road, Manchester, Lancashire, M8 ONL

Flexible Octopus (3rd June 2024 - 30th June 2024)

Energy Charges for Meter E6E10286812323

3rd June 2024	425.0 Customer reading	
1st July 2024	492.8 Estimated reading	
Consumption	67.8 Units (m <sup>3</sup> )	
Energy Used*	754.6 kWh @ 5.68p/kWh	£42.84
Standing Charge	28 days @ 28.15p/day	£7.88

**Subtotal** of charges before VAT £50.72

VAT @ 5.00% £2.54

**Total Gas Charges** **£53.26**



Gas Meter Point Reference: 1652079502

Supply Address: 78 Shaftesbury Road, Manchester, Lancashire, M8 ONL

Flexible Octopus (1st July 2024 - 3rd July 2024)

Energy Charges for Meter E6E10286812323

1st July 2024	492.8 Estimated reading	
4th July 2024	499.0 Customer reading	
Consumption	6.2 Units (m <sup>3</sup> )	
Energy Used*	70.1 kWh @ 5.14p/kWh	£3.61
Standing Charge	3 days @ 28.15p/day	£0.84

**Subtotal** of charges before VAT £4.45

VAT @ 5.00% £0.22

**Total Gas Charges** **£4.67**



Total charges for bill £149.65

## About Your Tariff

Prices do not include VAT unless otherwise noted.

### Gas

Tariff Name	Flexible Octopus
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	5.68p/kWh
Standing Charge	28.15p/day (£102.75/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage*	15489 kWh

\* Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)

× Volume Correction (for temperature & pressure)

× Calorific Value (energy in each m<sup>3</sup> of gas)

÷ 3.6 (convert from joules)

≈ Usage (in kWh)

For you:

$67.8 \times 1.02264 \times 39.2^{\dagger} \div 3.6 = 754.6$

<sup>†</sup> Average calorific value shown to one decimal place



## About Your Tariff

Prices do not include VAT unless otherwise noted.

### Gas

Tariff Name	Flexible Octopus
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	5.14p/kWh
Standing Charge	28.15p/day (£102.75/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage*	15489 kWh

\* Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)

× Volume Correction (for temperature & pressure)

× Calorific Value (energy in each m<sup>3</sup> of gas)

÷ 3.6 (convert from joules)

≈ Usage (in kWh)

For you:

$6.2 \times 1.02264 \times 39.6^{\dagger} \div 3.6 = 70.1$

<sup>†</sup> Average calorific value shown to one decimal place



## Octopus Energy Limited

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## Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

**Email:** [hello@octopus.energy](mailto:hello@octopus.energy)

**Phone:** 0808 164 1088

**Trading office:** UK House, 5th floor, 164-182 Oxford Street, London, W1D 1NN

Please don't hesitate to contact us if you've any questions, comments, or complaints.

## How much did you use?

Your average electricity usage during this bill period was 9.71 kWh/day.

Your average gas usage during this bill period was 26.60 kWh/day.

Please visit our website for advice on how to save energy in your home.

Your Account Number: A-54213565  
Bill Reference: 225385367 (5th July 2024)

## Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy) or call their consumer service on 0808 223 1133 Mon to Fri, 9am-5pm

Or, if you live in Scotland, you can contact [energyadvice.scot](https://energyadvice.scot) for independent help.

Go to: [energyadvice.scot/email-us](mailto:energyadvice.scot@email-us), or call their customer service on 0808 196 8660 Monday to Friday, 9am to 5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

**First:** Contact our team.

**Then:** If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

**Finally:** If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Energy Ombudsman on 0330 440 1624 or at [www.energyombudsman.org](https://www.energyombudsman.org). This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.

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