



Call Center Report

All



Admin
Support

Payment
related

Contract
related

Streaming

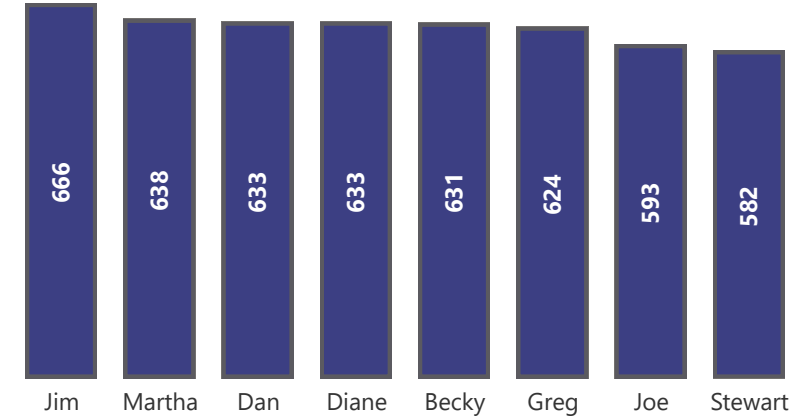
225 s
Avg Call Duration

67.52
Time to Pick

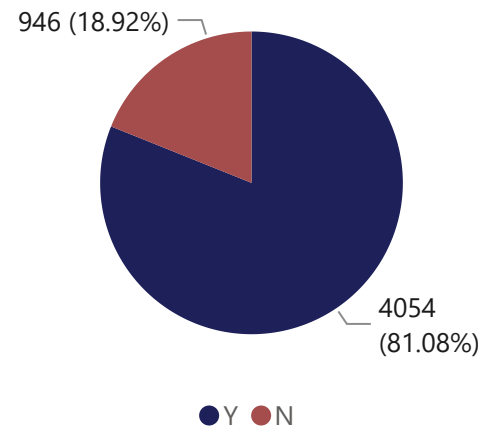
Satisfaction Rating



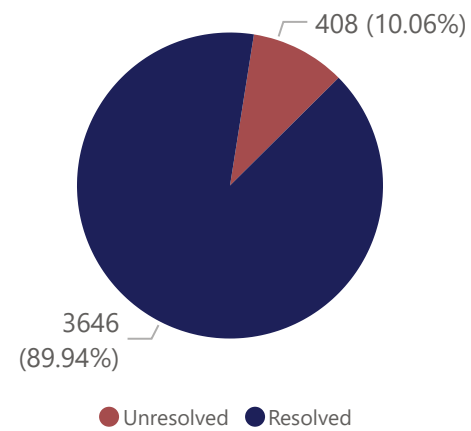
Calls By Agents



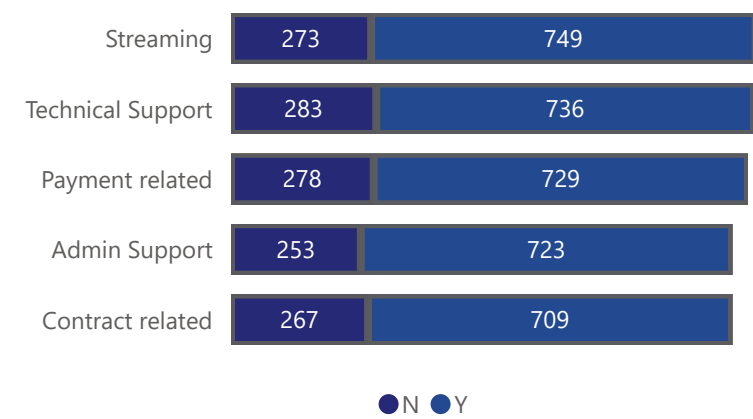
Calls Answered (Y/N)



Resolved Calls

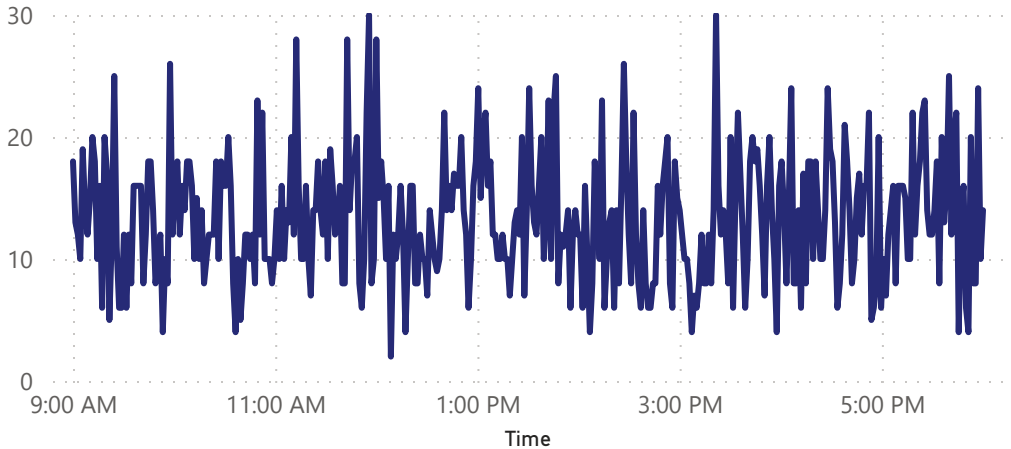


Calls By Topics

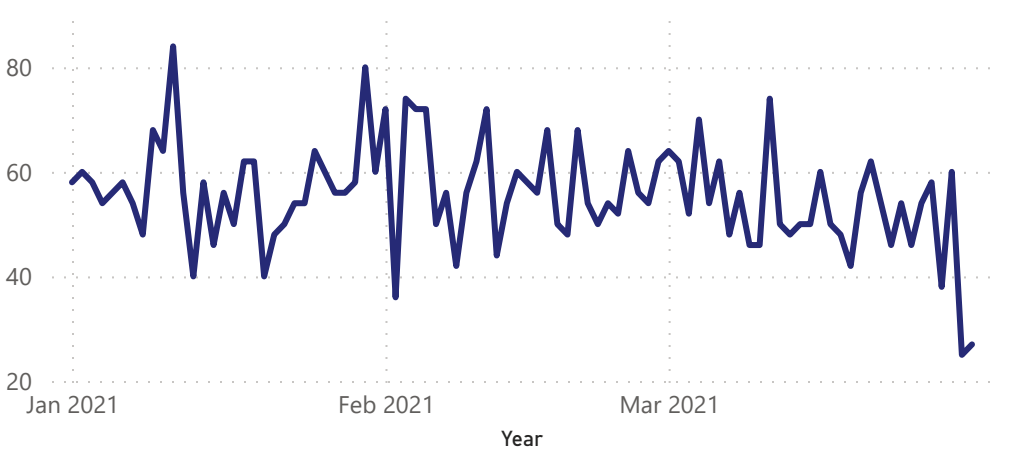




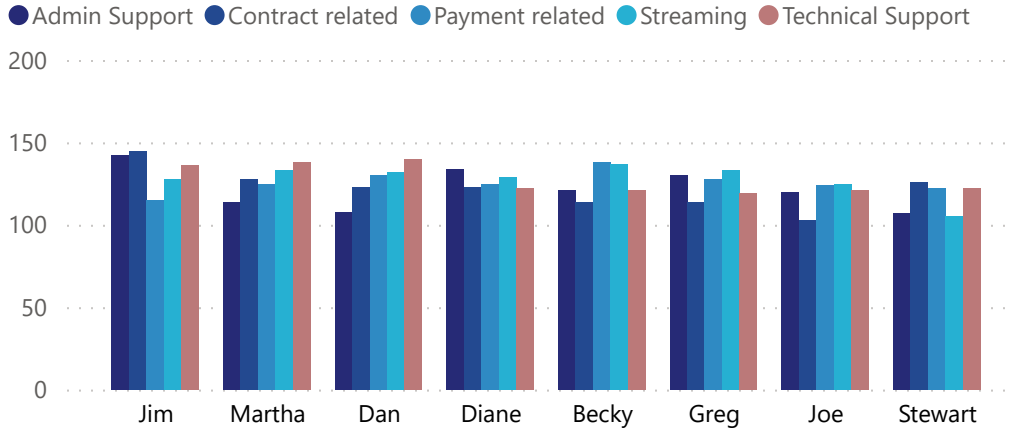
Calls by Time



Call Distribution Across Months



Calls by Agent & Topic



Agents Score

