MUNEEB UL HASAN KHAN

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SUMMARY

Skilled IT & Systems Administrator with hands-on experience in server management, networking, and cybersecurity. Expert in managing complex network setups, VPNs, and firewalls like pfSense. Known for delivering reliable IT solutions, troubleshooting efficiently, and supporting businesses with on-demand services. Passionate about tech and growing professionally in the IT field.

WORK EXPERIENCE

IT Officer - Amarant Pharmaceuticals　　　　　　　　　　**2023 - Present**

Responsible for providing efficient helpdesk support, overseeing vendor management, and managing all aspects of technical accessories and devices. Facilitate software integration and upgrades, ensuring optimal performance of operating systems and associated software. Implement comprehensive cybersecurity measures, including network management, to safeguard systems and data. Collaborate with the team in deploying and debugging servers, while also managing server security and availability. Develop and enforce network policies to maintain a secure and efficient IT infrastructure.

ibex.　　　　　　　　　　**2021 - 2022**

Foodpanda Dispatcher Under ibex. management Team by effectively managing order data using analytical skills. Optimize backend program, make calls to maintain a smooth order flow and escalate critical orders to the appropriate teams. Additionally, a valuable resource for riders, providing real-time guidance and solutions to navigate challenging situations.

EDUCATION

Software Engineering - DAE　　　　　　　　　　**Jan 2021 - Feb 2023**
Jinnah Polytechnic Institute - Nazimabad Karachi

Intermediate in Commerce　　　　　　　　　　**Jan 2018 - Dec 2020**
Siraj Ud Daulah Govt. College

CERTIFICATIONS

Digital Forensics & Cyber Security / Web Development from (IBA - CICT)

KEY SKILLS

- IT Infrastructure Management
- Server Administration (Windows/Linux)
- Network Troubleshooting
- IT Asset Management
- Active Directory Mgmt.
- DNS, DHCP, IPsec, SMB, FTP, VLAN
- User Technical Support
- Firewall Configuration & Management
- AP Routers Switch Configuration
- Purchasing / Vendor Mgmt.
- Systems Installation / Configuration
- Backup & Disaster Recovery