Use Cases for the Tourism and Event Management Platform

Actor: Visitor (Unregistered Guest)

This actor represents anyone accessing the platform without being logged in.

Use Case ID	Use Case Name	Description
UC-01	View Home Page	A visitor can access the main landing page to see featured events and multimedia content (photos and videos).
UC-02	Browse Events	A visitor can browse the list of available events to see what the platform offers.
UC-03	View Event Details	A visitor can select an event to view its detailed description, including its dedicated photo and video gallery.
UC-04	Explore Destinations	A visitor can browse and view the regions and cities where events are held.
UC-05	View "About Us" Page	A visitor can read information about the organization, its mission, and its services.
UC-06	Access "Contact Us" Page	A visitor can find contact information and a form to send inquiries to the organization.
UC-07	Register for an Account	A visitor can fill out a registration form to create a new user account.

Actor: User (Registered and Logged-In)

This actor has all the capabilities of a Visitor, plus personalized and secure functionalities.

Use Case ID	Use Case Name	Description
UC-08	Log In to the System	A registered user can securely log in to their account to access personalized features.
UC-09	Manage Account	A user can view and manage their profile information.
UC-10	Recover Password	If a user forgets their password, they can initiate a recovery process to reset it.
UC-11	Submit Hajj Trip Inquiry	A user can fill out and submit the specialized form to request information or book a Hajj trip.

Use Case ID	Use Case Name	Description
UC-12	Submit Corporate Trip Inquiry	A user can fill out and submit the specialized form for organizing corporate travel.
UC-13	Submit Group Trip Inquiry	A user can fill out and submit the form for organizing general group trips.
UC-14	Log Out	A user can securely end their session.

Actor: Administrator (System Manager)

This actor is responsible for managing the platform's content and services. These use cases are inferred from the features described.

Use Case ID	Use Case Name	Description
UC-15	Manage Home Page Content	An admin can add, update, or remove featured events, photos, and videos from the home page.
UC-16	Manage Events	An admin can create new events, edit existing ones, and delete events from the platform.
UC-17	Manage Event Galleries	An admin can upload, organize, and delete photos and videos for each specific event.
UC-18	Manage Destinations	An admin can add, edit, or remove the regions and cities available in the Destinations section.
UC-19	Manage "About Us" Content	An admin can update the text and images on the "About Us" page.
UC-20	View Service Inquiries	An admin can view and process the submitted inquiries for Hajj, Corporate, and Group trips.
UC-21	Manage Users	An admin can view the list of registered users and potentially manage their status (e.g., approve or block).