

Uber Eats Discount Policy and Guidelines

1 Introduction

This document outlines the guidelines and policies that govern the use of discounts on the Uber Eats platform. Understanding these guidelines helps ensure users can take full advantage of available discounts while adhering to the platform's terms of service.

2 Eligibility for Discounts

Discounts may be offered to users based on various factors, including location, order history, or participation in special events. Eligibility criteria can vary:

- **First-Time Users:** Many discounts are designed to attract new customers and may only be available to those placing their first Uber Eats order.
- **Location-Specific Discounts:** Some discounts are restricted to users in specific cities or regions, depending on local partnerships or promotional campaigns.
- **Account Activity:** Active users may receive periodic discounts based on their order frequency or during special occasions like birthdays or anniversaries.

3 Terms and Conditions

Discounts are subject to various terms and conditions, which may include:

- **Minimum Order Requirements:** Certain discounts may require a minimum order value to be eligible.
- **Expiration Dates:** All discounts come with an expiration date, after which they become invalid.
- **Single-Use or Recurring Offers:** Some discounts are valid for one-time use, while others may apply to multiple orders within a specific time frame.

4 Combining Discounts

In most cases, discounts and promo codes cannot be combined. Users must choose which offer they would like to apply during checkout. Exceptions may occur during special promotional events, where multiple offers may be allowed.

5 Misuse of Discounts

Uber Eats monitors the use of discounts to prevent misuse or fraud. Users found violating discount policies, such as by creating multiple accounts to exploit offers, may face penalties, including the suspension of their account.

6 Refunds and Discounts

If an order that applied a discount is canceled, users may not always receive a refund for the full amount. The discount may not be reissued depending on the nature of the cancellation.

7 Conclusion

Uber Eats' discount policy ensures that promotional offers are used fairly and as intended. Users should familiarize themselves with these guidelines to avoid potential issues when applying discounts to their orders.