

# Uber Eats User Agreement

## 1 Introduction

This User Agreement outlines the terms and conditions that govern your use of the Uber Eats services. By accessing or using the Uber Eats platform, whether via the mobile application or website, you acknowledge that you have read, understood, and agree to be bound by these terms. If you do not agree with any part of this agreement, you must not use the service.

## 2 User Responsibilities

As a user of Uber Eats, you agree to:

- **Provide Accurate Information:** You are responsible for providing accurate and complete information during account creation, including your name, email address, phone number, and payment details. This information must remain current and updated to ensure proper service delivery.
- **Maintain Account Security:** You agree to maintain the confidentiality of your account credentials and are responsible for any activity that occurs under your account. If you suspect unauthorized use of your account, you must notify Uber Eats immediately.
- **Use Services Lawfully:** You agree to use the services only for lawful purposes and in accordance with these terms. Any misuse of the service may result in account suspension or termination.
- **Provide Delivery Information:** You must provide accurate and complete delivery information. Any incorrect information that leads to failed deliveries may incur additional charges or loss of service.

## 3 Order Placement

You may place orders through the Uber Eats platform at any time. By placing an order, you agree to pay the total amount due, which includes the cost of food, applicable taxes, delivery fees, and any tips you choose to provide. Uber Eats reserves the right to refuse or cancel any order at its discretion, particularly in cases where:

- The restaurant cannot fulfill the order.
- There is an issue with payment processing.
- The order violates any applicable laws or regulations.

You will receive a confirmation notification via email or through the app once your order is successfully placed.

## 4 Prohibited Conduct

You agree not to engage in any of the following prohibited activities:

- **Misrepresentation:** Misrepresentation of your identity, account information, or payment details is strictly prohibited and may result in legal action.
- **Harassment:** Harassment or intimidation of delivery personnel or other users will not be tolerated and may lead to immediate account suspension.
- **Unauthorized Access:** Attempting to access unauthorized areas of the Uber Eats platform, including any part of the app or website intended for internal use, is prohibited.
- **Fraudulent Activity:** Engaging in fraudulent activity, including false claims, scams, or any form of deceptive conduct, may result in criminal prosecution.

## 5 Termination

Uber Eats reserves the right to suspend or terminate your account at any time, without prior notice, if you violate these terms or engage in conduct that is deemed harmful to other users or the integrity of the service. In the event of termination, you will lose access to your account and all associated data. You may also be prohibited from creating a new account in the future.

## 6 Disclaimer of Warranties

Uber Eats provides its services on an "as-is" and "as-available" basis. We make no warranties or representations regarding the reliability, accuracy, or availability of the service. While we strive to ensure that the information provided is accurate and up to date, we cannot guarantee that the service will be uninterrupted, error-free, or free of harmful components. Your use of the service is at your own risk.

## 7 Limitation of Liability

To the fullest extent permitted by law, Uber Eats shall not be liable for any indirect, incidental, or consequential damages arising from your use of the services. This includes, but is not limited to, damages resulting from:

- The use or inability to use the service.
- Any unauthorized access to or use of our servers and/or any personal information stored therein.
- Any interruption or cessation of transmission to or from our service.
- Any bugs, viruses, or similar that may be transmitted to or through our service by any third party.

Your sole remedy for dissatisfaction with the service is to stop using it.

## 8 Governing Law

This User Agreement shall be governed by and construed in accordance with the laws of the jurisdiction in which you reside, without regard to its conflict of law principles. Any disputes arising from this agreement shall be resolved in the competent courts of that jurisdiction, and you agree to submit to the personal jurisdiction of such courts.

## 9 Amendments

Uber Eats reserves the right to modify this User Agreement at any time. Any changes will be effective immediately upon posting the revised agreement on the platform. You will be notified of significant changes via the app or through the email address associated with your account. Continued use of the services after any changes constitutes acceptance of the updated terms.

## 10 Contact Us

For questions regarding this User Agreement, please contact Uber Eats customer support through the app or website. We are here to assist you with any concerns or inquiries you may have regarding your account or our services.