

HASSAN MUFEZ SHAIKH

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EDUCATION

Bachelor of Engineering: Visvesvaraya technological university – (8.3 CGPA) 2018 - 2022

Certifications: DevOps, AWS Cloud Practitioner, Operating Systems, Machine Learning.

Portfolio: <https://hassanmufez-portfolio.netlify.app/>

Modern-App: <https://hassan-gpt3.netlify.app/>

SKILLS

Languages	JavaScript, TypeScript, PHP, Python.
Libraries & Frameworks	React.js, Bootstrap, Pandas, Matplotlib.
AWS Services	CloudFront, S3, EC2, Cloud-Practitioner.
Tools	VS Code, GIT, Docker, Jenkins.
Proficiency	SQL, Linux, SFTP/FTP, Deployment.

EXPERIENCE

Frontend Developer June 2024 - Present
Future Education Bengaluru, KA, IND

- **Frontend Development for LMS:** Developed new frontend features for the Learning Management System (LMS), enhancing user experience.
- **ERP Feature Implementation:** Designed and implemented new features and functionalities in the Enterprise Resource Planning (ERP) system across various modules, including admission processes, academics, finance, HR, and administration, improving overall system efficiency and user satisfaction.
- **Responsive UI Development:** Built and optimized responsive user interfaces, ensuring seamless performance across devices and enhancing accessibility.

Technical Support Engineer July 2023 - July 2024
Future Education Bengaluru, KA, IND

- **SQL Development:** Optimized SQL queries for efficient data retrieval and reporting. Designed and managed database schemas, including table creation. Performed database backups, recovery, and ensured data integrity. Skilled in leveraging SQL for reporting and business intelligence.
- **SQL Query Structuring:** Strong ability to troubleshoot and optimize slow SQL queries, manage indexes, and analyze query execution plans to enhance database performance. Proficient in using joins, SubQueries, and stored procedures.
- **Troubleshooting:** Delivered technical support for ERP and LMS solutions, specializing in SQL, IP/HTTP, and SFTP/FTP protocols.
- **Cloud-Based S3 Deployment:** Managed frontend production deployments using S3 and CloudFront for caching, ensuring seamless content delivery and high availability for serverless applications.
- **On-Premises Deployments:** Managed full-stack production deployments for on-premises environments.

EXTRA-CURRICULAR ACTIVITIES

- Delivered on-site software demonstrations for clients, with additional sessions requested by clients through Future Education. Earned a cash incentive for exceptional service and client engagement in response to these client-driven requests.
- I led a team of 50 to successfully deploy 20,000 tablets for an LMS product. My role included managing installation, deployment, and testing, ensuring smooth launcher integration and addressing challenges efficiently. Earned a cash incentive for exceptional handling this project.
- Strong **customer service orientation** and account management experience.