

$$N = 5$$

$$h = 3 \text{ menit}$$

$$C = 90 \text{ panggilan}$$

$$A = C \cdot \frac{h}{T} = 90 \cdot \frac{3}{60} = 4,5 \text{ Erl}$$

a.

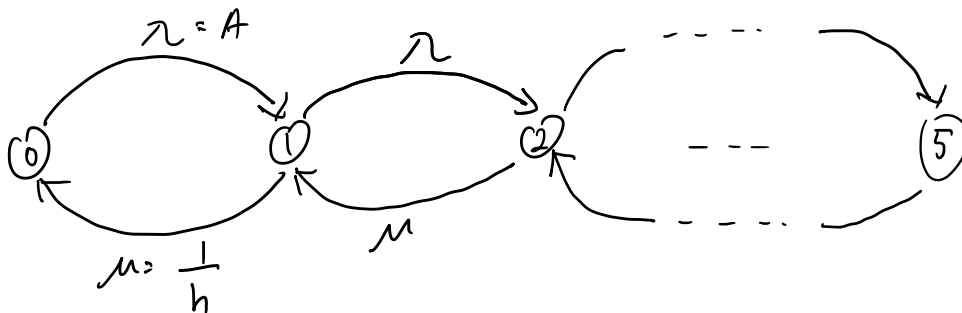
$$A P(0) = 1 \cdot P(1)$$

$$A P(1) = 2 P(2)$$

$\vdots$

$$A \cdot P(N-1) = N \cdot P(N)$$

$$\rightarrow P(N) = \frac{A^N}{N!} P(0)$$



$$P(N) = \frac{A^N}{N!} e^{-A}$$

b.

$$B[5, 4.5] = \frac{\frac{A^N}{N!}}{\sum_{k=0}^N \frac{A^k}{k!}} = \frac{\frac{4,5^5}{5!}}{\sum_{k=0}^5 \frac{4,5^k}{k!}} = 0,243$$

c.