

**Harith Alshareef**  
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Systems & Industrial Engineer  
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### EXECUTIVE SUMMARY

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- A highly motivated, innovative, problem-solving Software Analyst and System Engineer
- Broad knowledge of software implantation to implement new features and provide support by trouble shooting issues, proposing solutions, developing, testing fixes, and migrating solutions and work in cross-functional team.
- Ability in analytical skills to analyze complex projects to develop cost effective and efficient solutions.
- Outstanding interpersonal and communication strengths leveraged to identify the problem, conduct troubleshooting, solve the problem, and to meet/exceed the client expectation.

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### Education

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<b>Georgia Institute of Technology</b>	<b>August 2022</b>
<b>Full Stack Coding Bootcamp</b>	<b>Atlanta, GA</b>
<b>Kennesaw State University, Department of Systems &amp; Industrial Engineering</b>	<i>December 2019</i>
<b>Bachelor of Science</b> in Industrial Engineering and Systems	<i>Kennesaw, GA</i>
<b>Georgia State University, College of Engineering</b>	<i>May 2016</i>
<b>Associate of Science</b> in Computer Science and Engineering	<i>Dunwoody, GA</i>

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### Technical Skills & Coding Languages

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**Languages:** C++, HTML, CSS, Python, SQL Database.

**Technical Tools:** Advanced knowledge of WMS, Manhattan Active Warehouse Management, Postman, Kibana, Jira, JSON, XML, Microsoft Excel, PowerPoint, Arena, AutoCAD, Minitab, MATLAB, Tableau, and Salesforce.

**Consulting:** Software Implementation Cycles and Warehouse Management and Operations Services

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### Certificates

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<b>Certificate:</b> <i>Data Science (IBM Digital Credential)</i>	<i>Jan 2021</i>
<b>Certificate:</b> <i>Six Sigma and Lean Manufacturing Green Belt</i>	<i>Jun 2019</i>
<b>Certificate:</b> <i>The Society for Collegiate Leadership &amp; Achievement</i>	<i>Jan 2019</i>
<b>Certificate:</b> <i>Certificate of Sales &amp; Management</i>	<i>Jan 2017</i>
<b>Certificate:</b> <i>Certified Personal Trainer (ACE)</i>	<i>Aug 2016</i>

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### Work Experience

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<b>Manhattan Associates – Software Consultant</b>	<i>Jan 2020 - Present</i> <i>Atlanta, GA</i>
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- Served as a liaison between clients and MA software development teams by supporting the implementation of Manhattan Active Warehouse Management including the first MAWM cloud implementation
- Train new hires on WMOS process flow such as Inbound, Outbound and inventory Control, Mod specification, drafting test scripts and pull up logs
- Helped configure MA software to meet client requirements and internal R&D initiatives by developing and executing test flows for software modifications, software extensions, and software automation scripts.
- Worked on project teams alongside other Consultants and supply chain software professionals by utilizing Browser Developer Tools, API's, Kibana, Salesforce, and JIRA to ensure successful implementations.

**LifeTime Athletic Club - Account Manager**

*Dec 2016 - April 2018  
Sandy Springs, GA*

- Ensured the implementation of standard policies and procedures for business and financial management and resolved customer service challenges.
- Preserved brand integrity by monitoring the consistency and quality of marketing content and built relationships with management and line staff.
- Membership Sales- followed up on leads and reached out to potential clients.

**LA Fitness - General Manager**

*Jan 2013 –Mar 2015  
Midtown, GA*

- Implemented and supported company sales programs to generate new sales.
- Developed pricing strategies while balancing firm objectives with customer satisfaction maximization.
- Developed programs, coordinated activities, and maintained positive points of contact with local corporate sources and prospective members.

**Mezza Bistro - Assistant Manager**

*May 2011- Aug 2015  
Decatur, GA*

- Provided managerial support as far as scheduling work shifts, monitoring the staff's daily tasks, performing inventory count of all the store's supplies, and evaluating sales.
- Ensured that the entire store's equipment as well as its facilities are properly maintained based on the company's guidelines in safekeeping and maintaining company-owned equipment.

**Ravinia Club – Event Coordinator**

*Dec 2008 - May 2011  
Dunwoody, GA*

- Coordinated events and invitations and assisted with marketing activities as required.
- Assisted in the selling process through customer education and direct personal contact.
- Assisted with client inquiries in order to facilitate a face-to-face selling time for the sales force.

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**Other Skills**

**Languages:** English and Arabic

**Trading:** Building trading skills while educating novice traders through analytical and research skills

**Investments:** Developing investment strategies through collaborations with real-estate investors, stock trading, online marketing, and e-commerce.