Final Report

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1 Role and objectives of the application. Application requirements.

The main role of the application is to manage the activity for a rail-transport company, both for the administrators and customers. The application has separate roles for administrators and customers with different features for each of them. The main objective of this application is to make it easier for the users to interact with the possible actions such as adding, deleting or editing a route or a train type (in case of administrators) or searching and buying a train ticket (in case of the customer) and overall to facilitate the selling of train tickets.

The functional requirements were presented in the last report and below I will give more details about the design of the application with the help of UML diagrams: activity diagrams and class diagrams. After that I gave a short description about the system architecture and database design that is followed by the presentation of the implemented functionalities with screen-shots of the app in progress, as it is not done yet.

As I chose to make everything as simple as possible, the app is very likely to be used by any kind of computer user. It is accessible to everyone, but you can only see the offers after creating an account. Even if it may seem to be an inconvenient, it is very simple to make one, so this may not be a problem for most of the possible users.

1.1 Functional Requirements

1.1.1 Client User:

1.1.1.1 Client User Registration

Description: Each user has to register before he is able to log-in and use the application.

Dependencies: None

1.1.1.2 Client User Log-in

Description: After the registration, the user is now able to log in into his account

Dependencies: Client User Registration

1.1.1.3 Client User Search

Description: After the log in the user is able to search for a ticket on the search page

Dependencies: Client User Log-in

1.1.1.4 Client User Buy

Description: After the client has searched for the ticket, he can buy the ticket buy click-ing on "buy" button. The client can buy a ticket for anyone as long as he completes the data needed.

Dependencies: Client User Search

1.1.1.5 Client User See Reservations

Description: After the log in, the client can go to see his reservations from the menu.

Dependencies: Client User Log-in

1.1.1.6 Client User Edit/Delete Account

Description: After the log in, the client can go on "Edit Account" page to change or delete his account.

Dependencies: Client User Log-in

1.1.1.7 Client User Log-out

Description: After the log-in, the user can log-out by click-ing on the "Log-out" button.

Dependencies: Client User Log-in.

1.1.2 Administrator User:

1.1.2.1 Administrator User Registration

Description: Each user has to register before he is able to log-in and use the application.

Dependencies: None

1.1.2.2 Administrator User Log-in

Description: After the registration, the user is now able to log in into his account.

Dependencies: Administrator User Registration

1.1.2.3 Administrator User Search

Description: The administrator user search is used to search for a specific route that needs to be edited or deleted, so that the administrator can find the route faster.

Dependencies: Administrator User Log-in

1.1.2.4 Administrator User Add Train Type

Description: After the log in, the user can add a train type by selecting this option from the menu.

Dependencies: Administrator User Log-in

1.1.2.5 Administrator User Add Train Route

Description: After the log in, the user can add a train route by selecting this option from the menu.

Dependencies: Administrator User Log-in

1.1.2.6 Administrator User See Existing Train Types

Description: After the log in, the user can see all train types by selecting this option from the menu.

Dependencies: Administrator User Log-in

1.1.2.7 Administrator User See Existing Train Routes

Description: After the log in, the user can see all train routes by selecting this option from the menu.

Dependencies: Administrator User Log-in

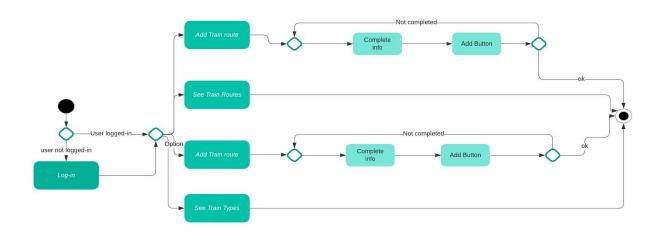
1.1.2.8 Administrator User Log-out

Description: After the log in, the user can log-out by click-ing on the "Log-out" button.

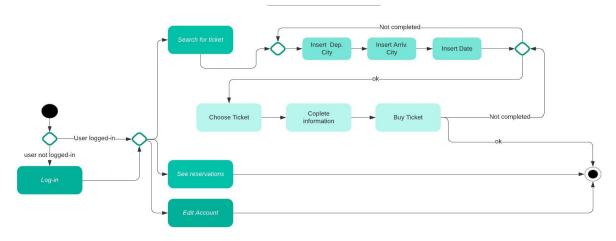
Dependencies: Administrator User Log-in

2 UML diagrams

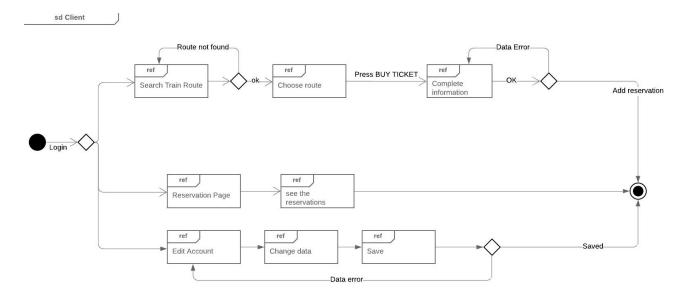
2.1 Activity



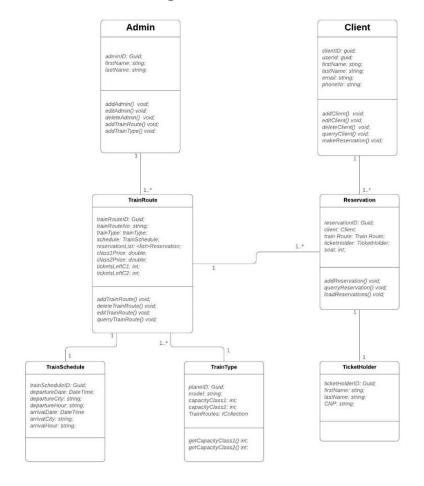
Activity diagram - Buy ticket process



2.2 Interaction Overview



2.3 Class diagram



3 System architecture and database

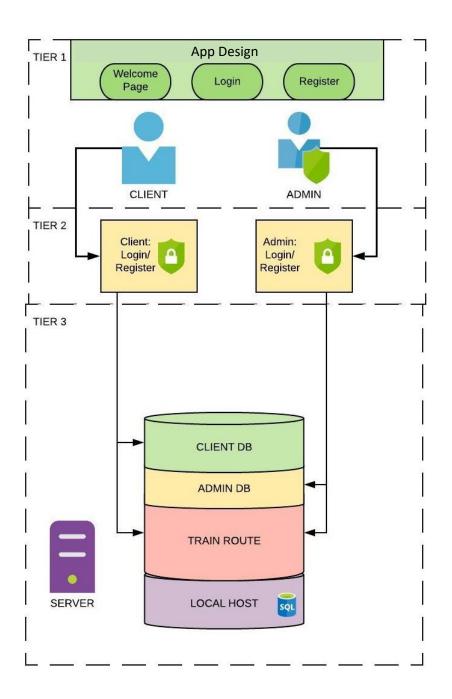
I have used for developing my application the MVC design pattern and repository pattern.

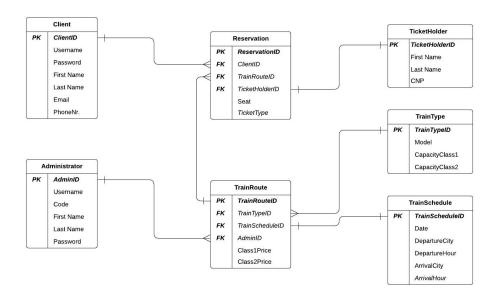
MVC is an architectural pattern that has 3 main components, model, view and controller. Each of these has a specific purpose in developing the app and their main purpose is to separate the business logic from the interface. This was done in an easier way by using entity framework, it also helped in linking the database to the app and managing the controllers. The business logic is found in services and in order to link it to the app I have used repository pattern, so that everything is well separated and does not affect other parts of the code.

The 3 main layers of the application are the interface, which makes it easier for the user to access the app and enjoy it, the business logic that uses the information received from the users through the interface and the server or database layer, linked to the business logic through repositories.

The database is updated or changed with the information received by the services through the interface, so it does not have direct link with the interface, only through services.

In the images below are the diagrams of the system architecture and the database with the needed links. For the minimal implementation I have used SQL server for the database and bootstrap with css and html for the interface.





4 Functionalities of the application

4.1 Welcome page

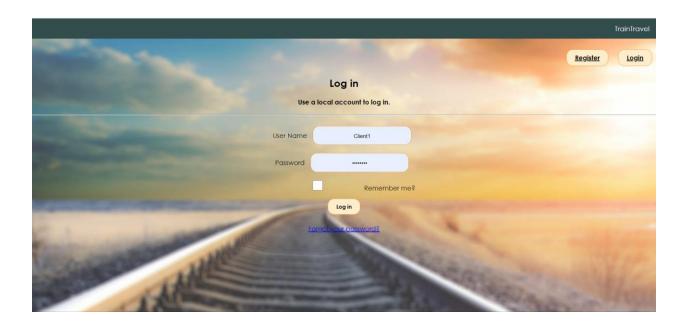
The first thing to be seen when accessing the website is the welcome page, from where you can log -in or register depending on your status. A brief introduction of the company and standards may be put here, as well as a logo or a picture of something linked to the company.



4.2 Login

The log-in page contains only the essentials, such as the username, password, remember me check-box, log-in button and a link in case you have forgotten your password. From this page you can also access the register button in case you want a new account.

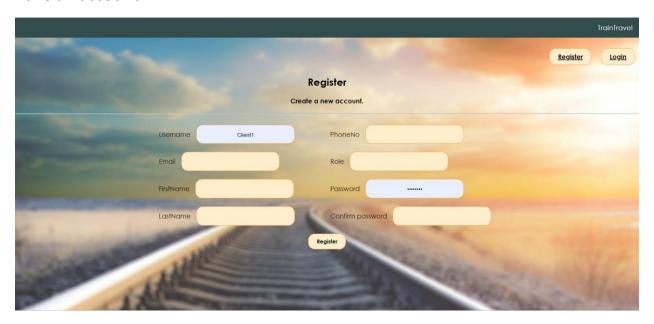
After completing the fields, the user can press the login button to enter his account.



4.3 Register

The register page contains the fields for the necessary information needed to create an account and also a choose file button for the profile picture and a field to select the role you want for your account.

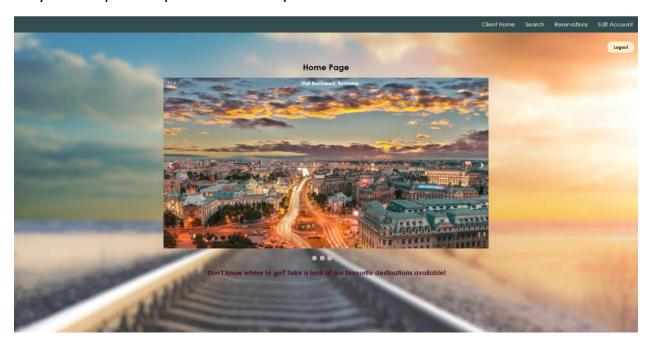
From here you can also access the login page in case you remembered that you have an account.



4.4 Client Home Page

The client Home page shows a slide-carousel with images from some of the destination cities that are available.

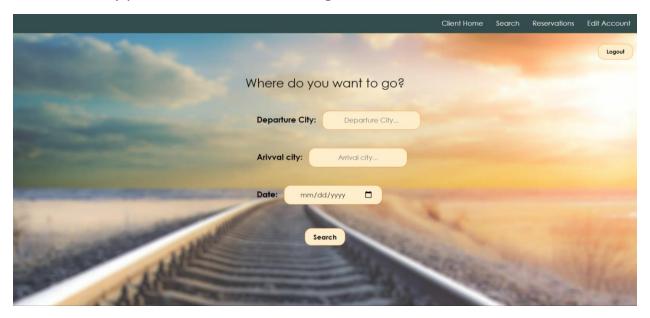
In this way, the client cand be inspired and helped by the images presented and he may be tempted to plan another trip.



4.5 Client – Search

As the above pages, the search page is also very simple to use and intuitive, it only has 3 fields, for the information needed to search for a specific train route. After he completes the details, the client can press the Search button and he will be redirected to the search result page in case the search is correct, otherwise, he will be returned to the search page.

Also, here we can see the menu for the client with the options for search, reservation and edit account. Client Home is the welcome page. The client can navigate through the menu on every page and can also return back. Last thing to be said, at any point the user is able to logout from his account.

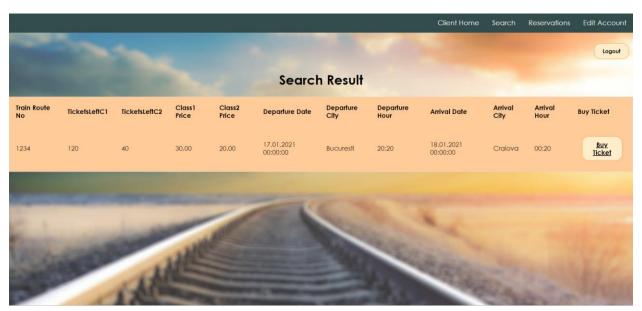


4.6 Client - Search Results

After the client has searched for the needed route, the search result page appears with all the existing train routs from that specific day having the searched departure and arrival city.

The page contains a table with all the information needed for the client to be able to choose the best route for him, such as price, hour, seats and so on.

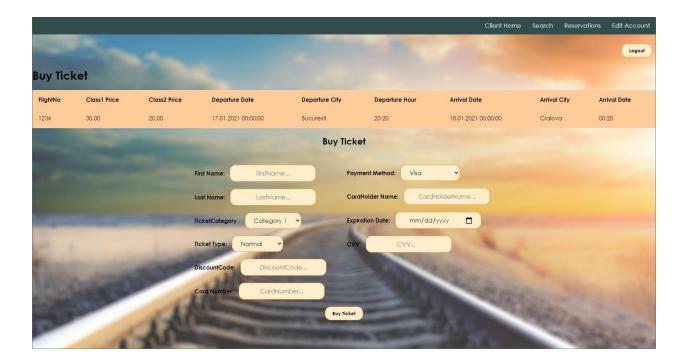
After the client decides which route he wants to take, he can simply press the buy ticket button from the table and he will be redirected to the buy ticket page.



4.7 Client – Buy Ticket

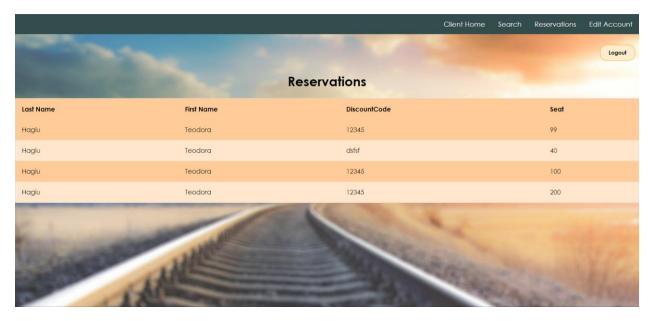
The buy ticket page contains in the first place the information of the selected train route, and below the table it contains the fields for the needed data. The client can buy a ticket for any person, not only for himself by completing the fields with the needed information.

Also, here he has to complete that payment details so that his reservation may be done. At the end all he needs to do is to press the buy button.



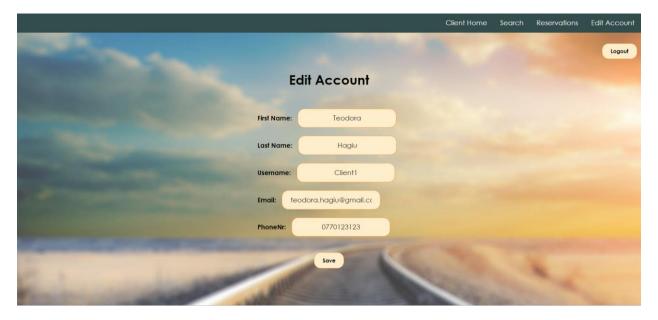
4.8 Client – Reservations

The reservations page contains a table with all the reservations that had been done, with the names, seat and discount codes.



4.9 Client – Edit Account

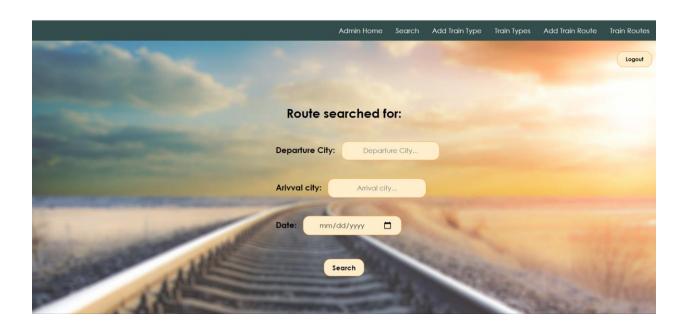
On this page the client can edit or update his data, such as names, username, email or phone number and save the changes by clicking on save button.



4.10 Admin – Search

As the above pages, the search page is also very simple to use and intuitive, it only has 3 fields, for the information needed to search for a specific train route. After he completes the details, the admin can press the Search button and he will be redirected to the search result page in case the search is correct, otherwise, he will be returned to the search page.

Also, here we can see the menu for the admin with the options for search, add train route, train routes, add train type and train types. Admin Home is the welcome page. The admin can navigate through the menu on every page and can also return back. Last thing to be said, at any point the user is able to logout from his account.

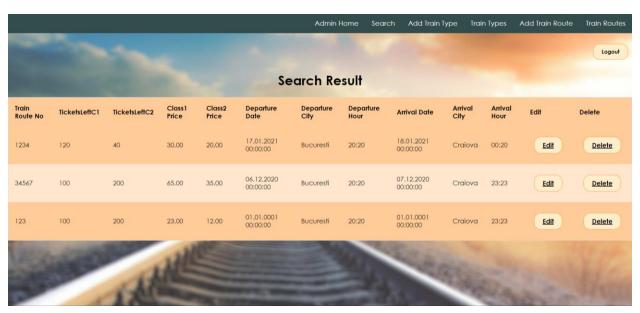


4.11 Admin – Search Results

After the admin has searched for the needed route, the search result page appears with all the existing train routs from that specific day having the searched departure and arrival city.

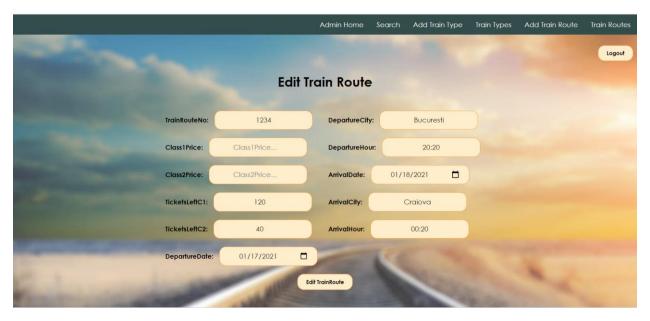
The page contains a table with all the information needed for the admin to be able to find the needed route to be edited or deleted.

After the admin finds which route he wants to edit/delete, he can simply press the edit or the delete button from the table and he will be redirected to the edit route page.



4.12 Admin – Edit Train Route

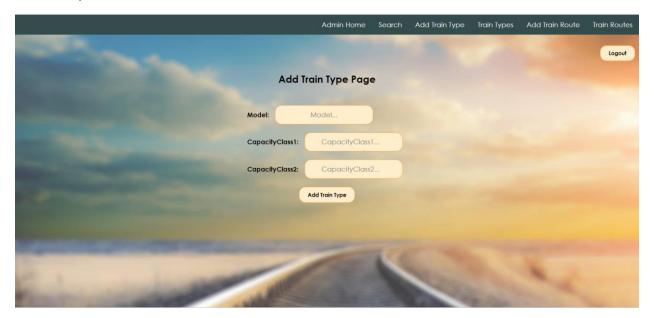
If the admin chose to edit the route, he can change the details of the train rout, exactly as in the add route page. At the end he needs to press edit train route button in order to save the changed information.



4.13 Admin – Add Train Type

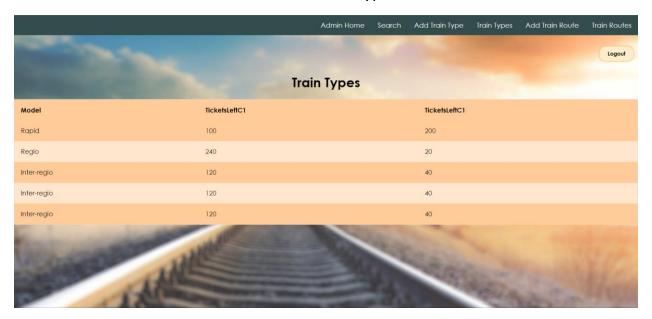
The add train page is as simple as the others to use, it contains the needed fields for the information to be completed and at the end the add train type button used to add and save the type in the database.

All the fields are restricted to be required, so that the admin will not forget to fill any of them.



4.14 Admin – Train Types

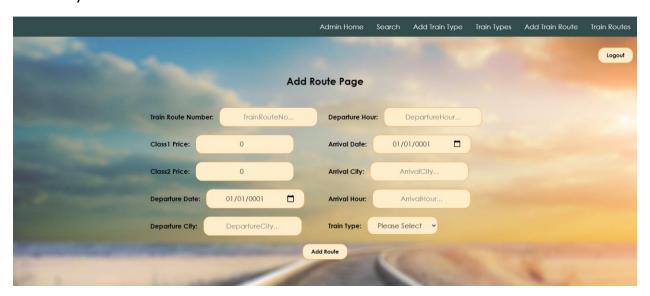
The train types page shows a table containing all the train types that exist in the database so that the admin knows which types of trains he has to choose.



4.15 Admin – Add Train Route

The add train page is as simple as the others to use, it contains the needed fields for the information to be completed and at the end the add train route button used to add and save the route in the database.

All the fields are restricted to be required, so that the admin will not forget to fill any of them.



4.16 Admin – Train Routes

The train routes page shows a table containing all the train routes that exist in the database so that the admin knows which routes of trains can be edited

							Admin I	Home Search /	add Train Type	Train Types	Add Train Route	Train Routes
												Logout
Train Routes												
Train Route No	TicketsLeffC1	TicketsLeftC2	Class1 Price	Class2 Price	Departure Date	Departure City	Departure Hour	Arrival Date	Arrival City	Arrival Hour	Edit	Delete
1234	120	40	30,00	20,00	17.01.2021 00:00:00	Bucuresti	20:20	18.01.2021 00:00:00	Craiova	00:20	Edit	Delete
1234	19	20	502,00	4501,00	22.11.2020 00:00:00	Cralova	19:55	22.11.2020 00:00:00	Bucuresti	23:22	Edit	Delete
5976	0	0	3499,00	11999,00	30.11.2020 00:00:00	Cralova	19:55	30.11.2020 00:00:00	Bucuresti	23:22	Edit	Delete
5767	98	199	25,00	50,00	22.11.2020 00:00:00	Craiova	19:55	22.11.2020 00:00:00	Bucuresti	21:22	Edit	Delete
0310	120	39	45,00	70,00	22,12,2020 00:00:00	Cralova	12:30	22.12.2020 00:00:00	Bucuresti	15:30	Edit	Delete
34567	100	200	65,00	35,00	06.12.2020 00:00:00	Bucuresti	20:20	07.12.2020 00:00:00	Cralova	23:23	Edit	Delete
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5 Promoting plan

The main reason for choosing a railway transfer app for my project was that I believe this is the future of an ECO travelling. Looking at the world around us, it is very clear that we need to find a solution for travel transport that is not only eco-friendly, but also fast and, considering that, trains can achieve both of them at a considerable level.

That being said, I would like to base my promoting campaign on the advantages of railway transport, the fact that it can be very relaxing, enjoyable and also a way to see the landscapes around.

Based on this, I consider that joining campaigns that encourage eco-lifestyle and eco-traveling is a very good way to promote my app and the company.

Another way is through advertising on all kinds of websites, especially booking websites and travel agencies, as well as on different social media websites and apps.

We can also implement a strategy in the beginning like offering discount codes to those that invite their friends to make an account on the app and buy a train ticket.

Last, but not least, having panels and posters in the railway stations and in the nearby area is also a good way of promoting an app, as most people in that area are already interested and are already using this kind of transportation.

6 Usability and accessibility issues

As I chose to make everything as simple as possible, the app is very likely to be used by any kind of computer user. It is accessible to everyone, but you can only see the offers after creating an account. Even if it may seem to be an inconvenient, it is very simple to make one, so this may not be a problem for most of the possible users. Even if it is only accessible from the browser at this moment, it can also be opened from the mobile phone, so having a laptop or a computer is not a must, but having a dedicated mobile app would make it a lot easier to access and use.

For now, the usability is restricted to only buy a ticket for the current company, but it can be easily extended to an app where you can find tickets and details at any company, and that would make the life of customers a lot easier.