

R16: Snapshot 4 Test Run

Late-game polish: who did what, file/document search, wrong-command handling, and final integrated behavio

Created On 12/7/2025

Completed No

Passed	Blocked	Untested	Skipped	Failed
89% (16/18)	0% (0/18)	0% (0/18)	0% (0/18)	11% (2/18)
Automation Passed	Automation Failed	Automation Error		
0% (0/18)	0% (0/18)	0% (0/18)		

Test Cases

Time-Off Request System 3

ID	Title	Test Labels	Assigned To	Status
T172	Submit Time-Off Request via Copilot			Passed
T173	Time-Off Request Validation & Save			Passed
T174	Time-Off Request Display			Passed

IT Ticket Tracking 2

ID	Title	Test Labels	Assigned To	Status
T178	Track IT Ticket in Copilot			Passed
T179	Ticket Updates Display and Persist			Failed

Feedback & Adaptive Cards 2

ID	Title	Test Labels	Assigned To	Status
T180	Feedback Adaptive Card Loads			Passed
T181	Feedback Submission & Storage			Passed

Logging & Backend Communication 2

ID	Title	Test Labels	Assigned To	Status
T186	MCLE Logging for Key Actions			Passed

T187	Backend Connectivity & Error Handling	Passed		
IT Ticket Creation & Storage 3				
ID	Title	Test Labels	Assigned To	Status
T175	Create IT Ticket via Copilot			Passed
T176	Save IT Ticket to SharePoint / PDHelpDesk			Passed
T177	Ticket Save Failure Handling			Passed
User Tracking & Linking 2				
ID	Title	Test Labels	Assigned To	Status
T182	User Tracking for Actions			Passed
T183	Correct User Linked to Tickets/Requests			Passed
File Search & Retrieval 2				
ID	Title	Test Labels	Assigned To	Status
T184	File / Document Search			Passed
T185	Incorrect File Retrieval Handling			Passed
Copilot Command Handling & Integration 2				
ID	Title	Test Labels	Assigned To	Status
T188	Handle Incorrect or Unsupported Commands			Failed
T189	End-to-End Happy Path Scenario			Passed