

COMPLIANCE MANAGEMENT GUIDE

Institutional Standards for Housing Delivery

1. PLANNING & APPROVALS COMPLIANCE

Local Government

- Planning scheme requirements
- Zone compliance
- Height and setback controls

Verification: Planning permits, endorsed plans

State Planning

- State planning policies
- Housing diversity requirements
- Infrastructure contributions

Verification: Planning certificates, authority approvals

Federal Considerations

- EPBC Act (if applicable)
- Heritage requirements
- Native vegetation

Verification: Environmental approvals, heritage permits

2. BUILDING & CONSTRUCTION COMPLIANCE

Standard	Requirements	Documentation
NCC 2022	<ul style="list-style-type: none"><li>• Volume 1 (Class 2-9 buildings)</li><li>• Energy efficiency (Section J)</li><li>• Accessibility (Part D4)</li></ul>	<ul style="list-style-type: none"><li>• BCA compliance reports</li><li>• Energy ratings (NatHERS)</li><li>• Accessibility certificates</li></ul>

Standard	Requirements	Documentation
Australian Standards	• AS 3600 (Concrete)	• Engineering certificates
	• AS 4100 (Steel)	• Test reports
	• AS/NZS 3000 (Electrical)	• Certification registers
Specialist Housing	• NDIS SDA Standards	• SDA certification
	• Aged Care Design Guidelines	• Design compliance reports
	• Disability Access (AS 1428)	• Access consultant reports

KEY REQUIREMENT

All projects maintain a live compliance register tracking 100+ individual compliance items from conception to handover.

3. SAFETY & WORKPLACE COMPLIANCE

Work Health & Safety

- WHS Act 2011 compliance
- Construction safety plans
- Incident reporting systems

Documents: SWMS, safety plans, incident registers

Contractor Management

- Pre-qualification checks
- Insurance verification
- Safety performance monitoring

Documents: Contractor registers, insurance certificates

Quality Assurance

- Inspection and test plans
- Defects management
- Handover documentation

Documents: ITPs, inspection reports, handover manuals

4. SOCIAL & ENVIRONMENTAL COMPLIANCE

Requirement	Implementation	Reporting
Modern Slavery Act 2018	<ul style="list-style-type: none"><li>• Supply chain due diligence</li><li>• Risk assessment</li><li>• Remediation processes</li></ul>	<ul style="list-style-type: none"><li>• Annual Modern Slavery Statement</li><li>• Supplier audits</li><li>• Risk registers</li></ul>
Social Procurement	<ul style="list-style-type: none"><li>• Local employment targets</li><li>• Indigenous participation</li><li>• Social enterprise engagement</li></ul>	<ul style="list-style-type: none"><li>• Social impact reports</li><li>• Employment metrics</li><li>• Procurement registers</li></ul>
Environmental	<ul style="list-style-type: none"><li>• Waste management plans</li><li>• Energy efficiency</li><li>• Sustainable materials</li></ul>	<ul style="list-style-type: none"><li>• Environmental reports</li><li>• Energy ratings</li><li>• Sustainability certificates</li></ul>

5. COMPLIANCE MANAGEMENT SYSTEM

Document Control

- Centralised register
- Version control
- Access permissions

Tool: SharePoint/Procore compliance module

Monitoring & Reporting

- Monthly compliance reviews
- Exception reporting
- Audit schedules

Output: Monthly compliance dashboard

Training & Awareness

- Staff training programs
- Contractor inductions
- Regulatory updates

Records: Training registers, induction certificates

## 6. AUDIT & VERIFICATION

### AUDIT SCHEDULE

- **Internal audits:** Quarterly
- **External audits:** Bi-annually
- **Regulatory audits:** As required
- **Certification audits:** Stage-dependent

### Certification Partners

- Building surveyors (VBA registered)
- Energy assessors (NatHERS accredited)
- Access consultants (AAA membership)
- Quality auditors (ISO certified)