# Hawulethu Ndlovu

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## EDUCATION

**University of Arkansas at Pine Bluff-** *Cumulative GPA: 3.9 /4.0*                    **Pine Bluff, Arkansas**
**Major:** B.S Computer Science, B.S Mathematics                    **Expected Graduation: May 2026**
**Relevant Coursework:** Software Engineering, Web Development (CodePath), Data Structures, Calculus, Probability and Statistics

**Certification:** Google Data Analytics (Coursera), Business Analytics (Udemy)
**Honors and Scholarships:** Chancellor Scholarship Recipient | Tapia Scholarship: '23, '24 | '23 Chancellor List | '22 Dean's List |
Mathematical Association of America Fellow | Math Department Scholarship | Carolyn F. Blakely Honors Program

## PROFESSIONAL SKILLS

**Programming Languages:** C++, Python, JavaScript (intermediate), HTML & CSS, SQL (intermediate), R
**Software:** Git, Github, Google Analytics, Tableau, Figma, Microsoft Suite, Julia, Smartsheet, Laserfiche, JIRA, Lucidchart, Amplitude
**Core Skills:** Agile development, UX analysis, Usability testing, Design thinking, Backlog prioritization

## EXPERIENCE

**Intuit,** *AI Product Management Intern*                    **Mountain View, CA, May 2025 – Present**
Internship focused on building a QuickBooks AI Agent to help 5M+ small businesses get paid faster with personalized strategies
- Conducted 10+ customer interviews to identify top pain points in payment collection, influencing 3 core product features
- Partnered with 3 AI engineers and 2 designers to build and test intelligent agent suggestions with a 90% prototype approval rate
- Drove alignment across 2 cross-functional teams, contributing to a 25% increase in early user engagement with payment health insights

**Walton Enterprises,** *Product Management Intern*                    **Bentonville, AR, Jun – Dec 2024**
Internship focused on migrating the education team from the use of emails to manage contracts to a centralized Laserfiche solution
- Collaborated with the engineering team of 4 for seamless integration and drafted user stories to enhance migration efficiency
- Conducted 15+ user interviews to analyze old workflow interactions, identifying 3 key pain points that informed the new workflow design
- Managed product backlog through JIRA and led sprint planning and retros for a team of 4, increasing on-time deliverables

**Bain & Company,** *Building Entrepreneurial Leaders Intern*                    **San Francisco, CA, May 2024**
Internship focused on collaborating with consultants on a real client case to provide actionable insights
- Spearheaded analysis of case project component with a team of 5, leveraging Excel to reduce anticipated project timeline by 1 week
- Conducted in-depth analysis of customer surveys, expert consultations, and G2 insights, identifying 3 high-potential growth opportunities
- Delivered a data-driven PowerPoint presentation for Partners, highlighting key metrics and strategic recommendations for client success

## LEADERSHIP

**Honda All-Star Campus Challenge,** *Captain*                    **Pine Bluff, AR, Nov 2022 - Present**
- Captained a 4-member QuizBowl team, coordinating practice sessions and developing game strategies, leading to reaching the 2023 nationals
- Spearheaded recruitment efforts by designing a marketing flyer and strategy, attracting 10+ new members to the club

**Association for Computing Machinery***, Vice Chair*                    **Pine Bluff, AR, Aug 2024 – Present**
- Organized bi-weekly meetings for a club of 15+ members, coordinating alumni guest speakers, and planning technical interview prep sessions
- Lead resume-building workshops and provide personalized feedback to help members create professional resumes tailored to the tech industry

## PROJECTS

**Virulence Genes Insights WebApp,** *Product Manager & Developer*                    **Pine Bluff, AR, November 2025**
- Led a team of 3 in building a data-driven website using React, Tailwind CSS, and Plotly.js to create 6 visualizations of virulence genes
- Validated Excel-based summaries of 18 gene entries and shaped a clear data-storyline to guide user interpretation
- Improved UX by using Plotly.js to refine interactive elements and ensuring visual outputs effectively communicated gene patterns

**Global Internet Prices and Disparities,** *Data Analyst*                    **Fayetteville, AR, April 2025**
- Conducted research on global internet usage and pricing analysis, presented at the Mathematical Association of America OK-AR conference
- Utilized R, Excel, PowerPoint, and Tableau to analyze data and create compelling visual presentations
- Explored trends and disparities in internet pricing and usage, providing actionable insights into affordability and user experience

**Interests:** Hiking, Biking, Reading, Sports