

Hayde Mariel Rose



(240) 825-8374



hayderose06@gmail.com



hayderose.com

UX DESIGN PROJECTS

Trico E-wallet Prototype - UX Designer/Researcher

August 2021 - February 2022

Designed an e-wallet, applying Design Thinking Process, developing a Mobile-First approach.

Conducted market research, user research and interviews, A/B testing, and usability tests to inform design decisions.

Vamos App Low Fidelity Prototype - UX Designer/Researcher

July 2021 - August 2022

Applied the Design Thinking Process to design a Low-Fidelity Prototype to learn vocabulary.

Conducted user research, interviews, created personas and user flows.

Perform usability testing to inform design decisions.

WORK EXPERIENCE

Le Gamin, French Cuisine - Server/Bartender

New York, May 2015 - June 2021

Explain guests restaurant menu

Provide excellent customer service

Cardon y el Tirano, Latin American - Server/Bartender

Miami, November 2014 - February 2015

Provided excellent customer service.

Maintain office supply inventories.

Prepare and modify documents including correspondence, reports, draft, memos and emails.

Shokudo, Asian Cuisine - Server

Miami, July 2014 - November 2014

Explain guest concept of the restaurant and menu

Provide excellent customer service

Smorgas Chef Restaurant, Scandinavian Restaurant - Hostess

New York, June 2011 - February 2012

Server in catering events

Take telephone reservations

EDUCATION

User Experience Design

CareerFoundry, Online — Certificate Program

Web Design Specialization

July 2021 - May 2022

Civil Engineer

PUCMM, Dominican Republic — Bachelor Degree

September 2003 - September 2009

SKILLS

User Research

User Personas

User Testing

Card Sorting

Prototyping

Customer Service

Problem solving

Organization

Teamwork

Decision making

Multi-tasking

TOOLS

Adobe Cloud

HTML

CSS

Javascript

Google Drive

MS Office

Notion

Slack

Trello

Opentable POS

Aloha POS

LANGUAGES

Spanish

English