# CONTACT

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| 0488 383 092  hayden.hartley@my.jcu.edu.au | www.linkedin.com/in/hayden-hartley  3/21 Lindsay Street, Rosslea, 4812 |

# EDUCATION

**Bachelor Degree of Engineering/IT**

James Cook University

2016 - Current

Current course GPA 4.146

**Queensland Certificate of Education**

Pimlico State High School

2010 - 2015

OP: 8

**White Card Construction Training**

Aveling

2019

# EMPLOYMENT HISTORY

**McDonalds Fairfield** Nov 2016 - Current

Manager

Managing and motivating a team of up to 20 crew through one of the busiest McDonalds franchises in Townsville allows constant improvement and refinement of team orientated and leadership skills, alongside the high level of attention to detail required to maintain a clean positive image at a storefront level.

**Gelatissimo Cafe** Dec 2013 - Feb 2016

Shift Supervisor

My first employment position during high school allowed an introduction to, and development of, skills including teamwork, communication, time management, initiative, customer service and problem solving.

# QUALIFICATIONS AND AWARDS

**Certificate 3 in Retail**  2018

This qualification provides the skills and knowledge to be competent in retail operations

**Glencore Hackathon Business Enterprise Winner**  2017

Award for developing the most innovative idea during the Glencore 2017 Hackathon

# KEY TECHNICAL SKILLS

**Industry Knowledge**:

Soldering

Customer Service/Satisfaction

Project Management

**Programming Languages**:

Able to code in Python, Java, HTML/PHP, C

**Applications**:

AutoCAD, Microsoft Office Suite, Autodesk Maya, GIMP and other common productivity packages for Windows platforms

# MEMBERSHIPS

|  |  |
| --- | --- |
| 2017 - Present | Student Member – Engineers Australia |
| 2018 - Present | Executive Member – JCU Electronics and Robotics Club |

# COMMUNITY INVOLVEMENT

|  |  |
| --- | --- |
| 2019 | Asset Manager – JCU Electronics and Robotics Club |

# INTERESTS

**Arts**:

Guitar

Trumpet

**Sport**:

Touch Rugby League

**Leisure**:

Daily logo graphic design challenge

Coding/programming personal website

Building/modifying computers

# REFEREES

**Cecille Holgado**, Store Manager

McDonalds Fairfield

Fairfield Waters Dr & Stuart Drive, Townsville QLD 4810

Phone: 07 4778 1822

Email: 1133@au.stores.mcd.com

**Nathan Oxford**, Owner/Operator

Nanos Diesel Services

Phone: 0407 326 020

Email: nanos.diesel@outlook.com