Hayden Telson

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OBJECTIVE

To apply my passion for software development, user experience design, and software QA in order to be a versatile member of any team, and produce the highest quality product possible. I am seeking opportunities to work hard and increase my skill set through hands on experience.

PROFESSIONAL EXPERIENCE

Decipher Biosciences – *Software QA Specialist*

January 2020 - Present

Junior Software QA Associate | June 2018 - December 2019

- Performed manual functional, exploratory, GUI, sanity, and final acceptance and validation testing of main company applications built on a variety of platforms, including Salesforce, Heroku, and Amazon Web Services
- Used SoapUI and Postman to perform API testing on various REST services
- Wrote detailed test cases, plans and validation reports
- Supervised and mentored junior team members
- Performed formal validation testing for all production releases
- Recorded, triaged, and drove to closure defect tickets in JIRA
- Coordinated with team members outside of QA to organize large-scale testing efforts and user acceptance testing
- Completed development tasks using APEX, and Visualforce to make updates to the Salesforce platform.

Yogurtland – *Store Manager*

May 2015 - August 2017

- Interacted directly with customers on a daily basis to ensure a positive consumer experience
- Maintained frequent communication with store owner to keep him apprised of the store status
- Coordinated community outreach projects among staff to fundraise for local elementary schools
- Responsible for placing orders and maintaining sufficient inventory for continued operations

EDUCATION

University of California, San Diego

September 2018 - December 2019

Major: Cognitive Science with a Specialization in Design & Interaction

Minor: Computer Science

LANGUAGES

C++

C

Java

Python

JavaScript

HTML/CSS

SKILLS

Atlassian (JIRA, Confluence, Bitbucket)

Salesforce

Unreal Engine 4

TestRail

SoapUI

Postman

Git

QUALIFICATIONS

Communication

Attention to Detail

Critical Thinking

Self-Motivated

Adaptable