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Professional Summary

Experienced System Administrator with 7+ years of expertise in designing, maintaining, troubleshooting, and administering IT systems, including LAN, WAN, and multimedia networks. Adept at managing IT operations, enhancing network security, and delivering exceptional IT support in academic and corporate environments. Skilled in leading teams, problem-solving, and providing tailored technology solutions to meet organizational needs.

Core Competencies:

IT Operations and Management

Network Design and Administration (LAN/WAN/WLAN)

IT Security and Compliance

A/V and Multimedia Systems Management

IT Customer Support

Microsoft Office Suite and Backup Solutions

Professional Experience

Computer Engineer IT Centre - University of Sharjah (2008 – 2015)

Managed and provided full technical support for 400 labs equipped with multimedia devices, including projectors, sound systems, and computers.

Remotely controlled lab computers and implemented enhanced network security measures.

Supported queue management systems for three registration buildings.

Delivered IT and multimedia support for events in 7 large theaters, including installation, management, and maintenance of video conferencing systems.

Installed and supported security cameras and interactive boards for internet and local network conferencing.

Designed, configured, and administered LAN, WAN, and WLAN networks with VPN, managing Cisco Routers (1800, 1900, and 800 Series).

Provided support for medical teaching equipment, including recording devices for surgical operations and broadcasting systems.

Managed distributed monitor networks using Scala programs across five buildings.

Manager Typical Technology (2003 – 2010)

Designed and maintained computer networks and media systems for events, conferences, and workshops.

Delivered tailored IT solutions, including video conferencing with interactive boards and server-based resource sharing.

Installed, configured, and troubleshot LAN, WAN, and WLAN networks with VPN and Cisco Routers (1800, 1900, and 800 Series).

Provided comprehensive IT support, including installation, maintenance, and data backup solutions.

Supported major events by integrating computer and media systems to meet client needs.

Education & Certifications

Cybersecurity Specialist Diploma CDI College – Brampton (2024)

Electronic Engineering, B. Eng Graduated: 1997

Certifications & Training:

Computer TIA Security+ Certification Preparation (In Progress)

Advanced PC Security – Aurora, ON (In Progress)

Wireless Networking – Aurora, ON (In Progress)

Training in Queue Management System Administration – Dubai (2011)

Technical Training in IT Security (Kaspersky) – Dubai (2010)

Technical Skills

Networking: LAN, WAN, WLAN, VPN, Cisco Routers, ISDN Adapters

IT Security: Kaspersky IT Security, Advanced PC Security

Software: Microsoft Office Suite, Scala Programs, Backup Solutions

Multimedia Systems: Projectors, Video Conferencing Systems, Security Cameras, Sound and Lighting Controllers

Achievements

Successfully led a team to manage IT infrastructure for 400 labs, ensuring minimal downtime and enhanced security.

Designed and implemented scalable network solutions for high-profile events, consistently meeting client needs.

Delivered exceptional IT support and security measures, contributing to the success of major academic and corporate events.