HAZIK ANWAR

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Profile:

I'm a meticulous, well-disciplined individual that will meet and exceed any targets that need to be met, under any timelines, environment or work load. I'm a very well organised, punctual and reliable hard worker that is able to excel in both, a team-oriented environment, or as an individual. I approach things in a logical yet 'outside of the box' manner to maximise efficiency, whilst also being inquisitive during tasks to quench my need to learn and challenge the status quo.

Education:

- Wilsons Grammar School
 - o September 2007 to July 2014
 - o GCSE: 4 A*, 6 A and 2 B (Including Maths, English, Biology, Chemistry and Physics)
 - AS: Computing (A), DT: Product Design (B), Maths (A), ICT (A)
 - A2: Computing (B), DT: Product Design (B), EPQ (A), Maths (A)
- King's College London
 - o September 2014 to July 2018
 - o Bachelor of Science (Honours) in Computer Science (2:1)

Achievements:

- o Over 150,000 downloads on applications I created myself on Android, BlackBerry and iOS
- O Young Writers Award, along with getting a piece I wrote published in a national publication

Work Experience:

July 2018 – Present IBM iX

Technical Consultant

- Main role as a developer across many different platforms and languages, mostly being JavaScript for web technologies and native Android development with experience in multiple different areas such as DevOps
- Implementing agile and design thinking methodologies in my day to day role, bringing a plethora of enthusiasm with me in order to meet the development goals of the current project at hand
- Participating and leading many initiatives with students across many different universities to promote diversity within the workplace as well as mentoring to guide students on to the right career paths

June 2014 – June 2018

Dixons Carphone

Technical Support Manager

- Providing technical support and selling services to clients in some of the UK's top Carphone Warehouse stores across London, not only hitting targets but exceeding them in all areas including customer satisfaction scores
- Managing teams of different sizes, carrying out administrative tasks as well as recruitment and training, all of which was crucial
 to the team's success and growth and ensured that the business could operate as efficiently as possible
- I've also been spearheading nationwide trials for different systems across the estate for thousands of stores to streamline
 processes and to reduce return rates and subsequently reducing shrinkage rates for the company

June 2016 - September 2016

Bloomberg L.P.

Summer Internship - Global Technical Support

Providing technical support to some of the biggest names in the global financial world, using the world-famous Bloomberg
 Terminal Software to help troubleshoot, isolate and resolve any issues that clients are experiencing

- Working in an extremely high-pressure environment to make sure all client queries are resolved as quickly as possible, whilst also ensuring an exceptionally high level of customer service and satisfaction
- I learnt invaluable lessons on how there is always something to learn in everything you do, no matter how small it may be; as well as getting an unimaginable insight into how the finance industry operates on a colossal scale

Skills:

- o Fluent in English, basic GCSE French and also intermediate Urdu (Hindi) language skills
- o Team skills; able to work, control and undertake different roles in a team environment to maximise output
- o Listening skills; able to listen and take note of things to ensure everything is completed to the highest standard
- o Time Management; able to distribute workload and prioritise tasks that need to complete whilst staying organised
- o Programming skills; strongest in Java and Android programming however I am happy to move to other languages and areas